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# PRINCE GEORGE'S COUNTY DEPARTMENT OF FAMILY SERVICES COVID-19 RESPONSE



Angela D. Alsobrooks  
*County Executive*

Elana Belon-Butler, Director

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# MARCH 2020

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- COVID-19 required us to completely change how we do business and provide services.
- Identified essential programs and services across the agency.
- Dedicated staff to support the Emergency Operations Center (EOC).
- Developed and quickly implemented telework plans for all eligible staff.

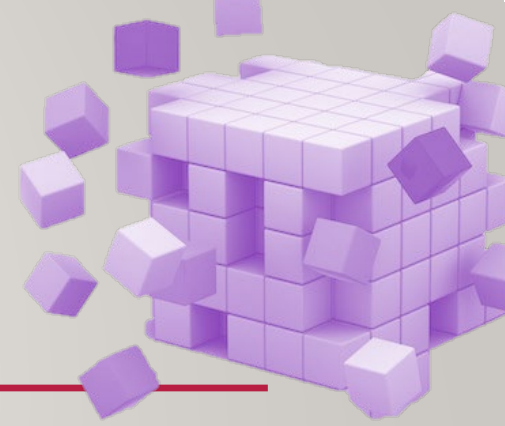
# ESSENTIAL PROGRAMS AND SERVICES:

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- Aging & Disability Resource Center      Domestic Violence Housing Assistance  
Maryland Access Point (MAP)
- Senior Nutrition Program
- Long-Term Care Ombudsman Program
- Guardianship Program
- Medicaid Waiver, Community First Choice & Community Options Waiver

# CARES & CRF FUNDING

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- ❑ \$1.6M in Cares Act Funding
- ❑ \$ 4M in CRF Funding
- ❑ This additional funding allowed the department to expand existing services and develop new initiatives.

# INFORMATION & ASSISTANCE

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- ❑ Maintained continuity of operations of ADRC and received calls from seniors, families and local providers
- ❑ Distributed fact sheets through various outreach channels
- ❑ Developed grocery shopping and pharmacy resources
- ❑ Expanded the Telephone Reassurance to address loneliness and social isolation

# SENIOR MEAL DELIVERY



For More Information, Contact the Department of Family Services, Senior Nutrition Program at (301) 265 - 8475

## MEAL OPTIONS DURING THE CORONAVIRUS IMPACT

### The Senior Nutrition Program (301) 265 - 8475

The Senior Nutrition Program provides residents 60 years and older, with the opportunity to enjoy nutritious, home-delivered meals to promote safety and good health during the impact of the coronavirus.

### The Aging & Disabilities Resource Center (301) 265 - 8450

Older adults needing guidance with delivery services from grocery stores and pharmacies, or who want to learn about other programs and services for older adults can call the Aging & Disabilities Resource Center.



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# SENIOR NUTRITION PROGRAM

- All Senior Nutrition Sites close – Suspending the congregate meal program.
- Transitioned those participants on the home delivered meal program.
- Expanded role of Meals on Wheels of Central MD — direct delivery to senior housing facilities
- Contracted with Mom's Meals – carrier delivery
- Implemented Restaurant Initiative and Grab-n-Go Meals

❑ Grab-n-Go Meal Initiative Implemented In Partnership with the County Council & M-NCPPC, Parks & Recreation Department

❑ Restaurant Initiative included:

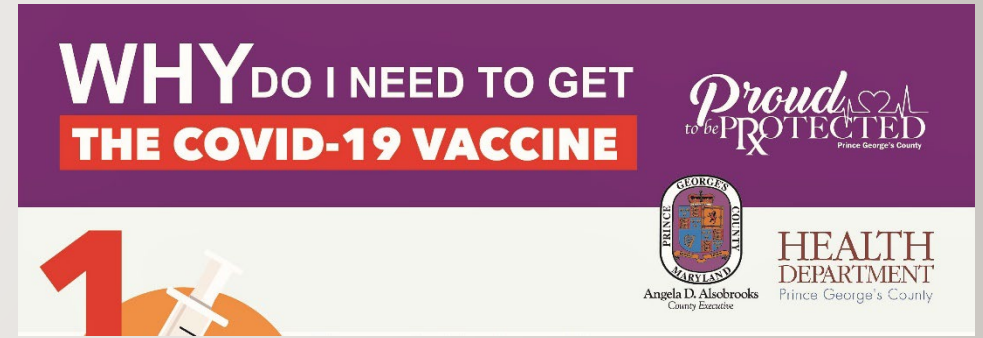
- Martin's Caterers
- Jordan's Bistro
- Sweet Tooth
- Henry's Soul Food Kitchen
- Sardis
- Market Fresh

- The Senior Nutrition Program has served over
- **1.6 million** meals since the start of the pandemic





# VACCINATION EFFORTS



- The division continues to partner with the Health Department, Office of the County Executive, Office of Emergency Management and the Office of Community Relations – 311 Call Center to pre-register seniors.
- Continue to facilitate pre-registration for specific populations and Medicaid Waiver Program participants.
- Partner with the Health Department and Giant Pharmacy to schedule vaccine clinic appointments at the County's low-income senior apartment houses.
- Distribute information through various channels to promote basic understanding of the Covid-19 vaccination, dispel misinformation and combat consumer mistrust of the medical community.

# VACCINATION EFFORTS

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- The Aging and Disabilities Services division is partnering with the Health Department to ensure all assisted living facilities and homebound older adults have access to the vaccine.
- The County's assisted living facilities that did not register with the Maryland State Pharmacy Program are being tracked and connected to local pharmacies thus ensuring these individuals are vaccinated.
- Homebound older adults are contacting the Aging & Disabilities Resource Center to register themselves to receive the vaccine from the Health Department's mobile unit.

# SENIOR VACCINATIONS

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- ❑ 89% of Assisted Living Facilities have received their vaccinations or are scheduled to receive the vaccine within the next 2 weeks.
- ❑ Partnering with Giant Food and the Health Department has been the driving force to ensure these seniors are vaccinated.

# DOMESTIC VIOLENCE AND HUMAN TRAFFICKING DIVISION

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- ❑ The Domestic Violence and Human Trafficking Division provided rental assistance, and other types of housing assistance to victims of domestic violence and their families.
- ❑ The division also collaborated with the Prince George's County Human Trafficking Taskforce to create and distribute over 13,000 infographic flyers in English and Spanish.

# OFFICE OF VETERANS AFFAIRS

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- ❑ The Office of Veterans Affairs enhanced their communication and outreach efforts to Veterans.
- ❑ The division was able to serve more than 100,000 male and female Veterans and their family members to ensure they received information on services, resources and benefits available to them.

# CHILDREN, YOUTH AND FAMILIES DIVISION

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- ❑ The Children, Youth and Families Division was able to successfully transition to a virtual platform and continues to provide intervention, prevention and technical assistance services while monitoring programs virtually to ensure vendors are providing the same level of quality service delivery to our residents during the COVID-19 pandemic.
- ❑ The division was also able to assist families who did not have access to technology to continue services without disruption and ensure that families could access needed behavioral health services.



THANK YOU