

## Prince George's County Council Agenda Item Summary

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**Meeting Date:** 11/13/2012  
**Reference No.:** CB-072-2012  
**Draft No.:** 1  
**Proposer(s):** County Executive  
**Sponsor(s):** Davis  
**Item Title:** An Act amending the County's Classification Plan to add a Call Center Representative class series

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**Drafter:** Jennifer H. Black, CPM, Office of Human Resources Management  
**Resource Personnel:** Stephanie R. Maxwell Esq., Director OHRM

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### LEGISLATIVE HISTORY:

<b>Date Presented:</b>	9/18/2012	<b>Executive Action:</b>	12/4/2012 S
<b>Committee Referral:</b>	9/18/2012 - PSFM	<b>Effective Date:</b>	1/18/2013

**Committee Action:** 10/4/2012 - FAV

**Date Introduced:** 10/16/2012  
**Public Hearing:** 11/13/2012 - 10:00 AM

**Council Action (1)** 11/13/2012 - ENACTED  
**Council Votes:** WC:A, DLD:A, MRF:A, AH:A, ML:A, EO:A, OP:A, IT:A, KT:A  
**Pass/Fail:** P  
**Remarks:**

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### AFFECTED CODE SECTIONS:

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### COMMITTEE REPORTS:

**Public Safety and Fiscal Management** **Date 10/4/2012**  
REPORT: COMMITTEE VOTE: Favorable 4-0 (Councilmember's: Campos, Davis, Harrison and Lehman)

This bill will amend the County's Code by adding a Call Center Representative class series to the County's Classification Plan. This new series of work in the 311 Call Center consists of technical skills not included in other classes of work.

According to the Office of Management and Budget, the new classifications are established using existing grade ranges, with most of the current staff beginning at the Grade 12 level in FY 2013.

The Office of Law has reviewed this bill and finds it to be in proper legislative form with no legal impediments to its enactment.

The enactment of CB-72-2012 will not have a negative or adverse fiscal impact on the County.

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**BACKGROUND INFORMATION/FISCAL IMPACT:**

(Includes reason for proposal, as well as any unique statutory requirements)

This Bill is submitted pursuant to Section 903 of Article IX of the Prince George's County Charter and Section 16-125(a) of the County Code. It proposes to add a Call Center Representative class series to the County's Classification Plan.

The fiscal impact will be provided by the Office of Management and Budget.

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**CODE INDEX TOPICS:**

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**INCLUSION FILES:**

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