

DEPARTMENT OF THE ENVIRONMENT

# BULKY TRASH

**Upgraded Bulky Trash Collection Program Council Briefing March 10, 2022**

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*Prince George's County*  
**DEPARTMENT OF THE  
ENVIRONMENT**  
Andrea Crooms | Acting Director

# THE NEW BULKY TRASH COLLECTION PROGRAM



## LET'S CLEAR the CURB

NEW BULKY TRASH COLLECTION PROGRAM



Starting February 14, we're rolling out a faster and improved curbside bulky trash collection pickup that will allow residents to set out two (2) items per week with their regular trash for pickup from your County provided trash hauler. White goods/large appliances or scrap tires **will still** need to be scheduled for an appointment online and through PGC311.

To help us prepare for the exciting changes, all scheduled bulky trash collections made online or through PGC311 will end January 21 (all scheduled collections up until that date will be honored).

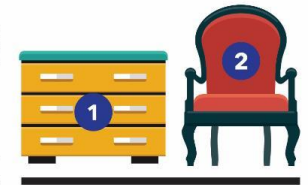


### YOUR SCHEDULED CURBSIDE COLLECTION DAY

Residents will be able to place **two (2) items OR two (2) bags** for collection next to their trash cart for collection on their regularly scheduled curbside trash and recycling collection day. Bulky items **NOT PLACED NEXT TO TRASH CART WILL NOT BE COLLECTED.**



RECYCLING AND TRASH



2 BULKY ITEMS



WHITE GOODS (APPLIANCES) & SCRAP TIRES

SCHEDULED PICKUP

Residents will still need to schedule appointments for all white goods (appliances) and scrap tires online or via PGC311. Residents who only pay for bulky trash collection services or subscribe to private trash collection services will continue to schedule bulky trash pickup via PGC311.

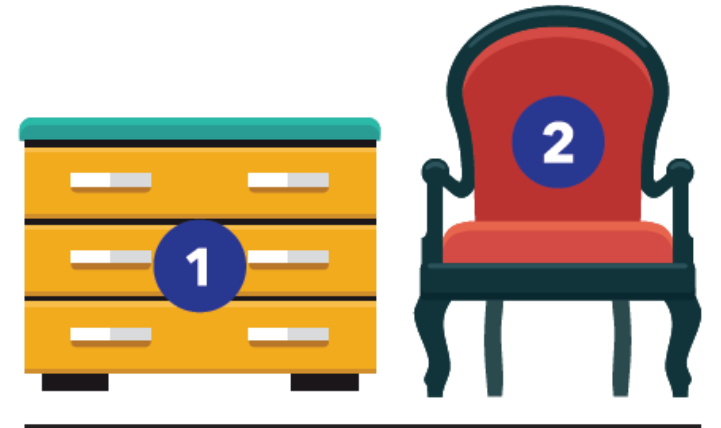
To learn more about the faster and improved curbside bulky trash collection pickup and to view a list of acceptable vs. non-acceptable items, visit [mypgc.us/clearthecurb](http://mypgc.us/clearthecurb).

## YOUR SCHEDULED CURBSIDE COLLECTION DAY

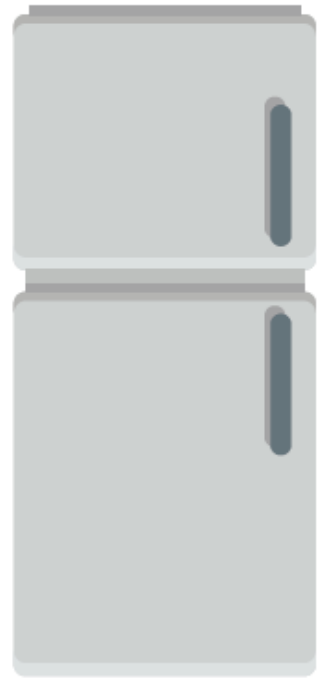
Instead of scheduling a separate bulky trash pickup, residents will be able to place **two (2) items** next to their trash cart or bags for collection on their regularly scheduled curbside trash and recycling collection day.



RECYCLING AND TRASH



2 BULKY ITEMS



## **WHITE GOODS (APPLIANCES) & SCRAP TIRES**



Residents will still be able to schedule appointments for all white goods (appliances) and scrap tires online and through PGC311.

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**SCHEDULED PICKUP**

# The New Process (2 items picked up on regular trash day) Applies ONLY to residences that receive County Trash collection Services

The new process only applies to homes that receive County weekly trash collection, not those who only receive Recycling or Bulky

Residents who ONLY receive bulky services, will continue to schedule pickups through 311

The new process only applies to homes that receive County weekly trash collection

Residents who live in a Municipality, and receive services through their Town/City/etc. will continue to follow their current process

The new process only applies to homes that receive County weekly trash collection

# Do I receive County Trash Service?

<https://princegeorges.maps.arcgis.com/apps/webappviewer/index.html?id=7e1968cf75524789a2fd131afe6ea6b4>

Holiday Waste Collection  
Schedule

Collection Day Lookup

Inclement Weather Policy

## Trash Collection

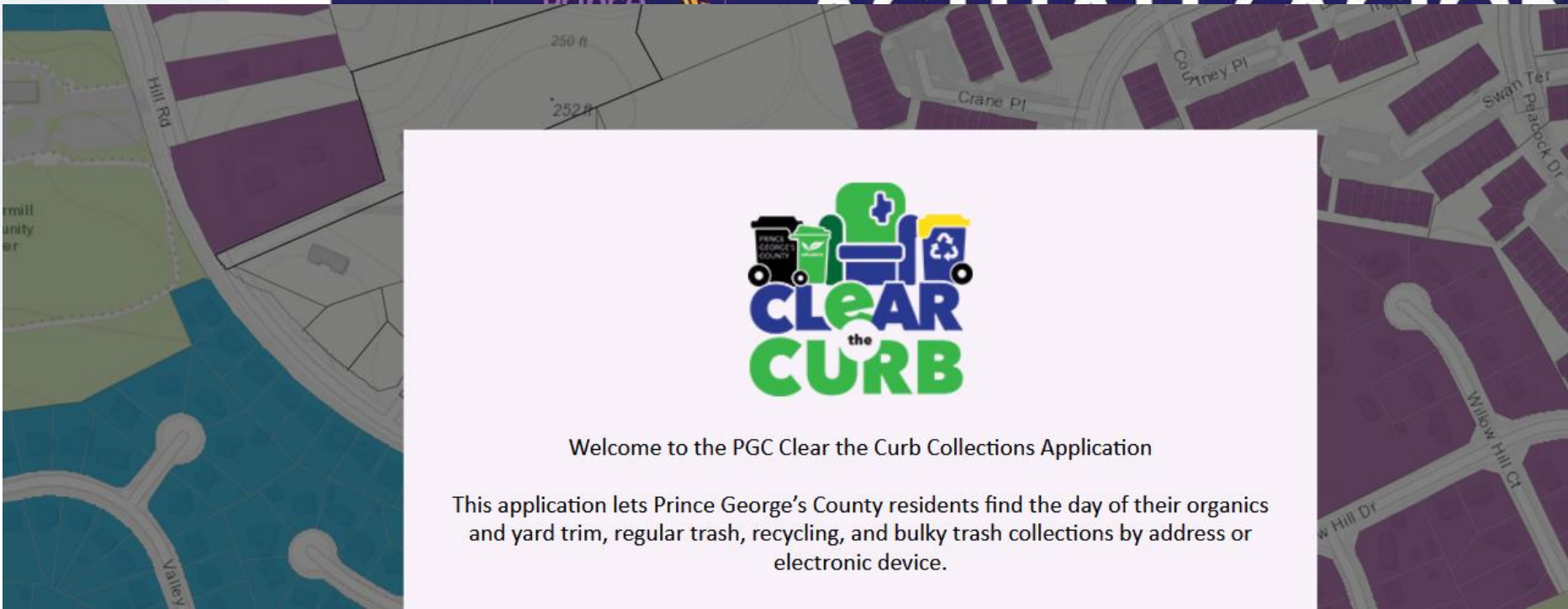


DEPARTAMENTO DEL MEDIO AMBIENTE

ACTUALIZACIÓN



Angela D. Alsobrooks  
County Executive



Welcome to the PGC Clear the Curb Collections Application

This application lets Prince George's County residents find the day of their organics and yard trim, regular trash, recycling, and bulky trash collections by address or electronic device.

OS



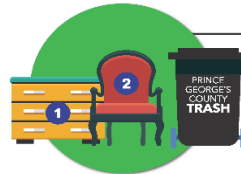
# THE BENEFITS

- Less scheduling wait time.
- Can place two (2) oversized items OR two (2) trash bags with smaller items NEXT to trash cart/can for pickup.
- Residents can schedule a pickup of four (4) scrap tires and four (4) whites/appliances for curbside collection via PGC311.
- Reduces temptation of illegally dumped items.
- Residents receiving County-contracted trash services ONLY, can participate. (those who receive only bulky will still schedule)

## WHAT ARE THE BENEFITS ? of the New Bulky Trash Collection Program

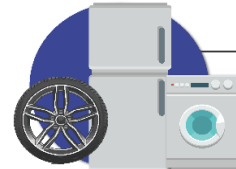


It cuts down on scheduling wait time, so now, you don't have to hold on to that big bulky item or bagged items in bulk that add clutter to your home. You can place it at the curb for collection on your regular trash day!



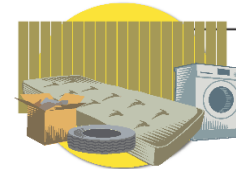
You can place up to (2) two bulky items or (2) two tightly secured trash bags with small household items NEXT to your trash cart or can for weekly collection. Now you can get rid of up to eight bulky items during a month without having to schedule a pickup.

*\*Residents who only pay for bulky trash services will still need to schedule a pickup through PGC311.*



Allows you to dispose of (4) four scrap tires and (4) four white goods/appliances EACH time, but you have to schedule collection via PGC311.

*\*includes washing machines and dryers, refrigerators, freezers, stoves*



Disposing of bulky items on a regular trash day should reduce the temptation for residents to illegally dump old couches, mattresses, and other trash along our roadways. Be Prince George's Proud and dispose of bulky items and trash the right way.



Before placing the bulky item at the curb, ask yourself if someone could use the item. Consider donating your gently used items to one of the many non-profits, groups, or organizations that accept donations before you throw it out.

# Communications

## Prince George's County launches bulk trash pick-up program, hopes to deter illegal dumping

by Brad Bell | Tuesday, February 15th 2022



### Prince George's Co. to start bulky item pick-up in February

Zeke Hartner | zhartner@wtop.com  
January 12, 2022, 5:13 PM

Listen now to WTOP News | WTOP.com | Alexa | Google Home | WTOP App | 103.5 FM

Beginning Feb. 14, residents in Prince George's County, Maryland, will have additional options for getting rid of trash that's too large to fit in a standard county-issued trash can.


According to a news release, residents who have their trash picked up from a county-provided trash service can set out two bulky items or two trash bags with small household items each week, alongside their regular trash pickup.

COMING SOON...NEW BULKY TRASH PROGRAM!



Prince George's County is rolling out a new and improved bulky trash service beginning **February 14<sup>th</sup>**! No appointments needed for most regular bulky trash items. Learn more about the new program and what bulky items you can leave out curbside on your regular trash day at [mypgc.us/clearthecurb](https://mypgc.us/clearthecurb)



# Public Reaction- Overwhelmingly Positive


 **Tony Carter**  
Old Alexandria Ferry Rd • 18 Feb

I just wanted to let y'all know that the bulk trash pickup with regular trash pickup worked great today!!!!!! Woooooo Hh


Posted in **General to Anyone**

   202


 **Brenda Mayes** • Brandyw  
Great   
15 Jan [Like](#) [Reply](#)


 **Antoine Ianier** •  
I hope this cuts respect each ot dumping but w work who want time!!!! We all c blessed!


16 Jan [Like](#) [Reply](#) [Share](#)


 **Brenda Mayes** • Brandywine Rd  
Yes I pray our neighbors will take advantage of this new program and help clean up our communities

16 Jan [Like](#) [Reply](#) [Share](#)

 **Anita Hawkins** • District Heights, MD  
IT WORKED FOR ME! C U on the my next scheduled trash day.  
22 Feb [Like](#) [Reply](#) [Share](#)


 **Ricardo H.** • Bowie, MD  
Great video!  
23 Feb [Like](#) [Reply](#) [Share](#)

 **Mark Hutch** • Laurel, MD  
this is great news!!! Thank you Pee Gee I hope it stops the fools from dumping on Old Gunpowder , Van Dusen etc..  
23 Feb [Like](#) [Reply](#) [Share](#)


 **Andre Jones** • Bowie, MD  
I put 2 bulky items this week and last. Always picked up. I had these bulky items since I scheduled several times last year, and every time nobody came. I'm so happy they're picking them up now.  
23 Feb [Like](#) [Reply](#) [Share](#)

 1

 3

 **jonathan madagu** 13 days ago  
Good job, public awesomeness is the key factor. Thanks

 2  [REPLY](#)

 **Thomas Ham** • Laurel, MD  
I put an old TV out but it wasn't picked up. Hopefully, one of our car thieves wi take it home with them.

 1

Update:

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I just got off the phone with PG County 311 (Bulky Trash Pickup). They confirmed that "Yes", bulky trash pickup is happening on trash day (2 acceptable items max set next to the "trash" container).

I followed all those instructions, but my old CRT TV wasn't picked up. The woman I spoke with mentioned that the bulky trash people are in different trucks and make multiple runs in a day. She said to give them until 8:00 PM to make the pickup.

I mentioned that my trash and recycles had been picked up and I put my containers away. She said, "Oh...go put your empty trash container back out next to the TV. They won't pick up the TV if it's not next to a trash container".

I hadn't thought if it like that, but it makes sense. You wouldn't want them to make off with your lawnmower while you're fixing yourself a glass of sweet tea. (edited)

1w [Like](#) [Share](#)

# Stats So Far

- Week one (Feb15-18)- ~270 missed collections reported
- Week two (Feb21-25)- ~190 missed collections reported
- Week three (Feb 28- March 4) ~58 missed collections reported
  - All were addressed by our haulers or our internal staff – REGARDLESS of whether resident did it correctly
  - Residents were educated when they made a mistake

*This is a success thanks to our DoE Resource Recovery Division staff- especially our bulky staff and our inspectors, our communications team, our IT team and GIS experts; the support of our sister agencies including OIT and OCR; the partnership of our trash haulers; and the efforts of 311 operators who have served as the front line of questions and concerns.*

# Next Steps

- Additional Diversion through Community Education on Donation Opportunities
  - Issuing an RFI, to make sure we are aware of all opportunities in community and sharing them with residents
- Issuing Contract extension in partnership with haulers
  - Continuing to improve services provided by our haulers
- Doubling down on education
  - As we have more ability to be in person, come into spring clean-up season and have people with less 'zoom fatigue' we are working even harder to engage with residents to increase diversion, reduce littering and dumping and serve them better.

# ACCEPTABLE ITEMS



Angela D. Alshrooks  
County Executive

## CURBSIDE BULKY TRASH COLLECTION



### ACCEPTABLE ITEMS

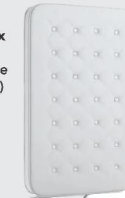


Doors and cabinets



Hot water heaters and push lawn mowers (Remove the gas tank and drain the oil from lawnmowers)

Mattresses and box springs (must be covered in protective plastic encasement)

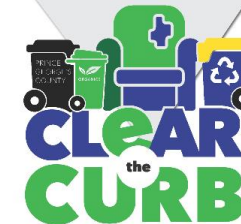


Furniture: such as sofas, coffee tables, bed head/footboards, dressers, tables, chairs, etc.

Carpet and padding (Limit of carpet and padding is 324 sq. ft. - rolled and tied on ends)



Two (2) large bags of smaller household items\*



\*No more than two (2) large bags of smaller household items such as knick-knacks, home décor, small kitchen appliances (i.e., toaster ovens, toasters, blenders, air fryers, crock pots) can be set out instead of two regular bulky items. The two (2) large bags count as the two (2) maximum bulky items that can be set out on trash collection day.



To learn more about the faster and improved curbside bulky trash collection pickup and to view a list of acceptable vs. non-acceptable items, visit [mypgc.us/clearthecurb](http://mypgc.us/clearthecurb)



# PRINCE GEORGE'S COUNTY RECYCLE RIGHT



## ACCEPTABLE ITEMS



ALUMINUM • ALUMINUM FOIL  
BIMETAL • STEEL FOOD & BEVERAGE  
CONTAINERS



GABLE TOP BEVERAGE CONTAINERS



FLATTENED CORRUGATED CARDBOARD BOXES • FROZEN  
FOOD PACKAGING • PAPER BOARD CONTAINERS



EMPTY AEROSOL CANS



TELEPHONE BOOKS • CATALOGS • BOOKS •  
NEWSPAPER • MAGAZINES



PLASTIC FLOWER POTS •  
EMPTY PRESCRIPTION BOTTLES



PLASTIC NARROW NECKED CONTAINERS CODED 1, 2, 3, 5 & 7 •  
PLASTIC WIDE MOUTH CONTAINERS • PLASTIC CUPS



ALL PAPER • BROWN KRAFT PAPER •  
WRAPPING PAPER



GLASS FOOD AND  
BEVERAGE CONTAINERS



ALL CONTAINERS MUST BE CLEAN AND EMPTY

For more information visit [bit.ly/acceptedpgc](http://bit.ly/acceptedpgc)

DEPARTMENT OF THE ENVIRONMENT

# CLEAR THE CURB

A Vision for Residential Waste Collection in Post-Pandemic Prince George's County



*Prince George's County*

DEPARTMENT OF THE  
**ENVIRONMENT**

Andrea Crooms | Acting Director



# What is ?

# CLEAR the CURB



Did you know Prince George's County has five curbside waste collection services under its Clear the Curb collection programs that modernize and streamline services to the more than 175,000 households? For residents receiving County services, these programs include regular trash, recycling, and yard trim collection, along with expansion of countywide food scraps composting and the new, improved bulky trash collections!

## MONDAY COLLECTIONS

**NEW!**

### FOOD SCRAPS COMPOSTING

County residents can now opt in to curbside composting by February 20, 2022. Food and food-soiled items will be collected and composted with yard trim items on Mondays to produce a nutrient-rich soil amendment product called Leafgro Gold®. Participants receive a green, wheeled toter to collect their yard trim and food scraps and a countertop kitchen container to keep food scraps separate. \*NO plastic bags\* Join the Food Scraps Curbside Collection Program and learn more at [mypgc.us/compost](http://mypgc.us/compost).

### YARD TRIM COLLECTION

Yard trim is collected year-round on Monday only and includes grass clippings, leaves, small branches, brush, Christmas trees, and now, food scraps. Place yard trim in paper bags or a personal container marked for collection. If you sign up for the new Curbside Food Scraps Collection, you'll be able to add yard trim to your food scraps container. \*NO plastic bags\*

## YOUR REGULAR COLLECTION DAY

**NEW!**

### BULKY TRASH

Starting February 14, if you receive County trash and recycling services, you can now put up to two (2) bulky items or two (2) bags of smaller household items, tightly secured at the curb NEXT to your trash container, with no appointment needed! Some items, such as refrigerators, air conditioners and tires will still need to be scheduled through PGC311. This new and improved way of handling bulky trash will cut down on wait times and eliminate the temptation to dump illegally.

### REGULAR TRASH

Weekly regular trash collection is provided to residential single-family homes and townhomes, eligible to receive County-contracted services. Trash is collected curbside between the hours of 6 a.m. to 8 p.m.

### RESIDENTIAL RECYCLING

Weekly single-stream residential collection allows residents to place all of their acceptable recycling materials loosely in one container without having to sort or separate. It's that easy! When you recycle more, you trash less, helping to keep valuable items out of the Landfill, reduce greenhouse emissions and protect the environment.

**Other self-service and drop-off residential waste services, and commercial/business collection programs offered by the County include:**

- Brown Station Road Sanitary Landfill
- Household Hazardous Waste Acceptance Site
- Electronics Recycling Acceptance Site
- Scrap tire and Appliance Disposal
- Brown Station Road Drop-off Convenience Center
- Materials Recycling Facility
- Organics Composting Facility
- Missouri Avenue Drop-off Solid Waste Acceptance and Recycling Center

Want more information about YOUR County's Clear the Curb Waste Collection Programs? Visit [mypgc.us/clearthecurb](http://mypgc.us/clearthecurb) for more details or contact PGC311.

Let's Clear the Curb to help keep Prince George's County clean, healthy, and sustainable.

# ORGANICS PROGRAM

- Prince George's County owns, manages, and operates the most advanced composting facility on the East Coast.
  - The County made an investment in the GORE® technology and has 12 permanent bunkers and 8 mobile heaps, in order to accept and process food scraps and food waste into a new product made exclusively in Prince George's County – called Leafgro® GOLD.
    - Leafgro® GOLD is a 100% organic, rich in nutrients, soil amendment produced by composting a mixture of grass clippings, food scraps, and leaves diverted from the landfill.
      - Diverting food scraps to the County's Organics Composting Facility reduces landfill methane gas



- Placing food waste/food scraps, soiled paper towels and napkins, paper plates, and greasy pizza boxes at the curb on Mondays for collections will reduce residents' trash by 25 to 35%!

# KITCHEN SCRAPS & MORE PROGRAM

- Households who have Opted-In by February 20 will receive collection carts beginning April 2022, in celebration of Earth Month
- Receive a 32-gallon wheeled collection cart, kitchen pail, a magnet listing acceptable food items, and a fact sheet on how to dispose of kitchen scraps.
- Information coming soon on opportunities after Feb. 20.

**We're turning  
FOOD SCRAPS  
into COMPOST**

**CLAIM YOUR ORGANICS CART  
BY FEBRUARY 20, 2022**

Prince George's County  
Department of the ENVIRONMENT

Prince George's County  
is offering Curbside  
Organics Collection.  
**Opt in today!**

**#pgccomposts**

**[mypgc.us/compost](https://mypgc.us/compost)**

PRINCE GEORGES MARYLAND  
Angela D. Alsobrooks  
County Executive

Prince Georges  
Proud  
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