

PRINCE GEORGE'S COUNTY FIRE/EMS DEPARTMENT



# **FY2024 Fire/EMS Budget Review May 4, 2023**

ONE COUNTY. ONE DEPARTMENT. ONE MISSION.

# OUR MISSION & VISION

## Mission

The mission of the Prince George's County Fire/EMS Department is to serve our communities with excellence by providing the highest quality of risk reduction, fire suppression, rescue, emergency medical, and all-hazards response services to enhance the quality of life in Prince George's County.

## Vision

The Prince George's County Fire/EMS Department strives to be recognized as a progressive, innovative, and dynamic public safety leader committed to exemplary customer service and excellence in all our services.



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# OUR CORE VALUES

The Prince George's County Fire/EMS Department takes extreme **PRIDE** in our core values and is reflective in our service to our communities through:

**P**rofessionalism- We believe in the pursuit of excellence and in providing high-quality professional service with empathy, dignity, and compassion.

**R**espect- We strive to understand and embrace our differences, value the contributions of all, and treat everyone with courtesy and respect.

**I**ntegrity- We uphold the public's trust and hold each other accountable for our actions.

**D**iversity- We embrace diversity and promote an equitable and inclusive culture that provides opportunities for all.

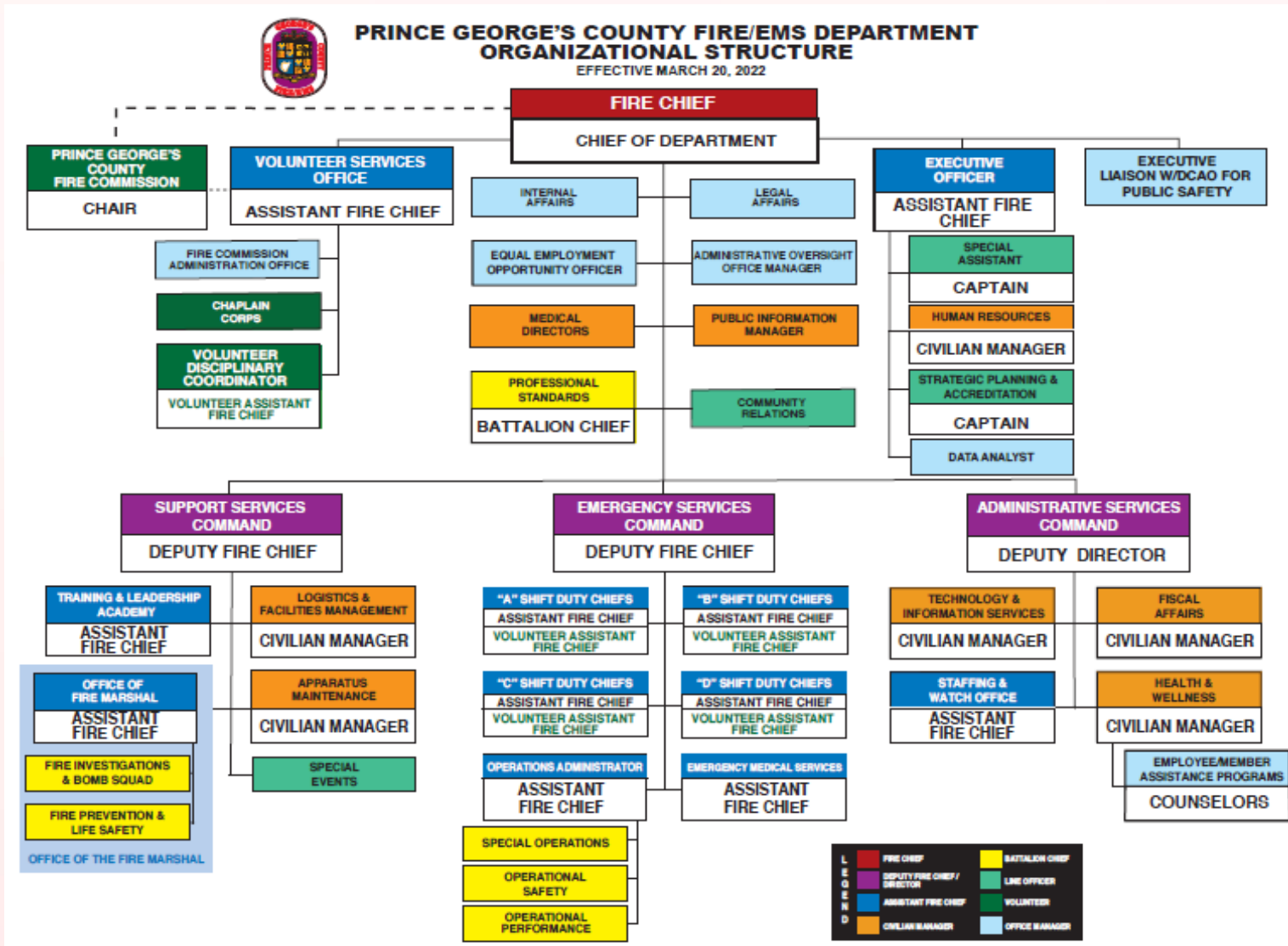
**E**thics- Our actions in our professional and personal lives will reflect the values and ideals of our County and the communities we serve in a manner that maintains integrity, honor, and trustworthiness.



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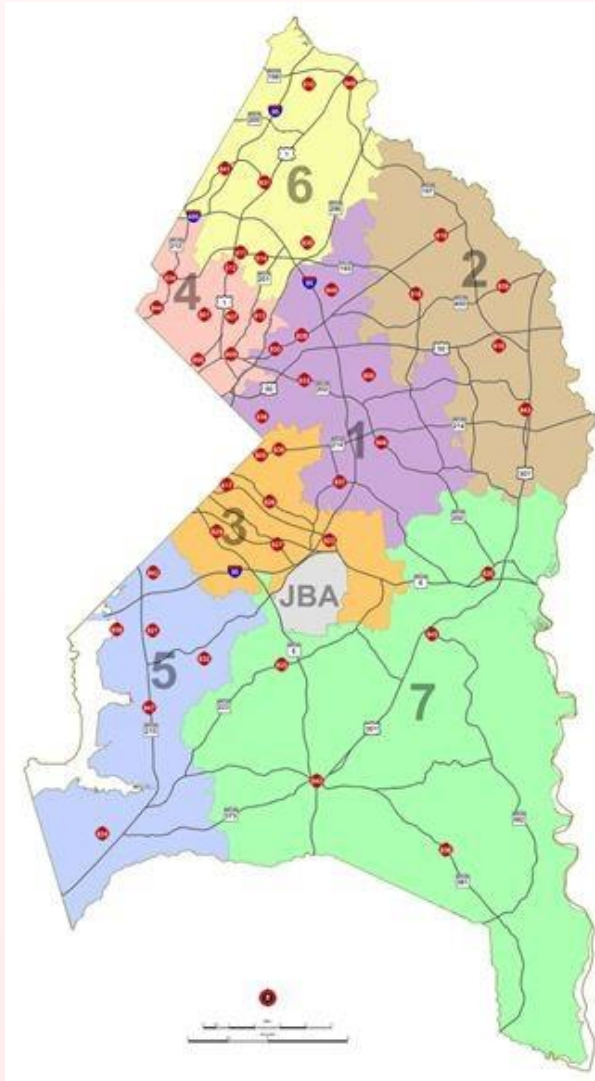


# ORGANIZATIONAL CHART





# OUR DEPARTMENT



- One of the Largest & Busiest Combination Fire/EMS Department in the United States
- 45 Community Fire/EMS Stations
- 7 Battalions
- 981 Sworn Firefighter/Paramedic
- 1,066 Operational Volunteer Fire/EMS Members



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# OUR DEPARTMENT

Service is provided by both Career & Volunteer Members:

- There are twenty-two (22) volunteer corporations that are staffed 24/7 with Career Shift Staffing providing 100% primary service.
- There are nine (9) 100% volunteer Fire/EMS Stations.
  - Only five (5) are active in providing service at least 75% of the time.
- There are six (6) daywork stations (7a-3p M-F staffed by career staff). Volunteer staffed primarily between 3p-7a and during weekends and holidays.



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# OUR SERVICES

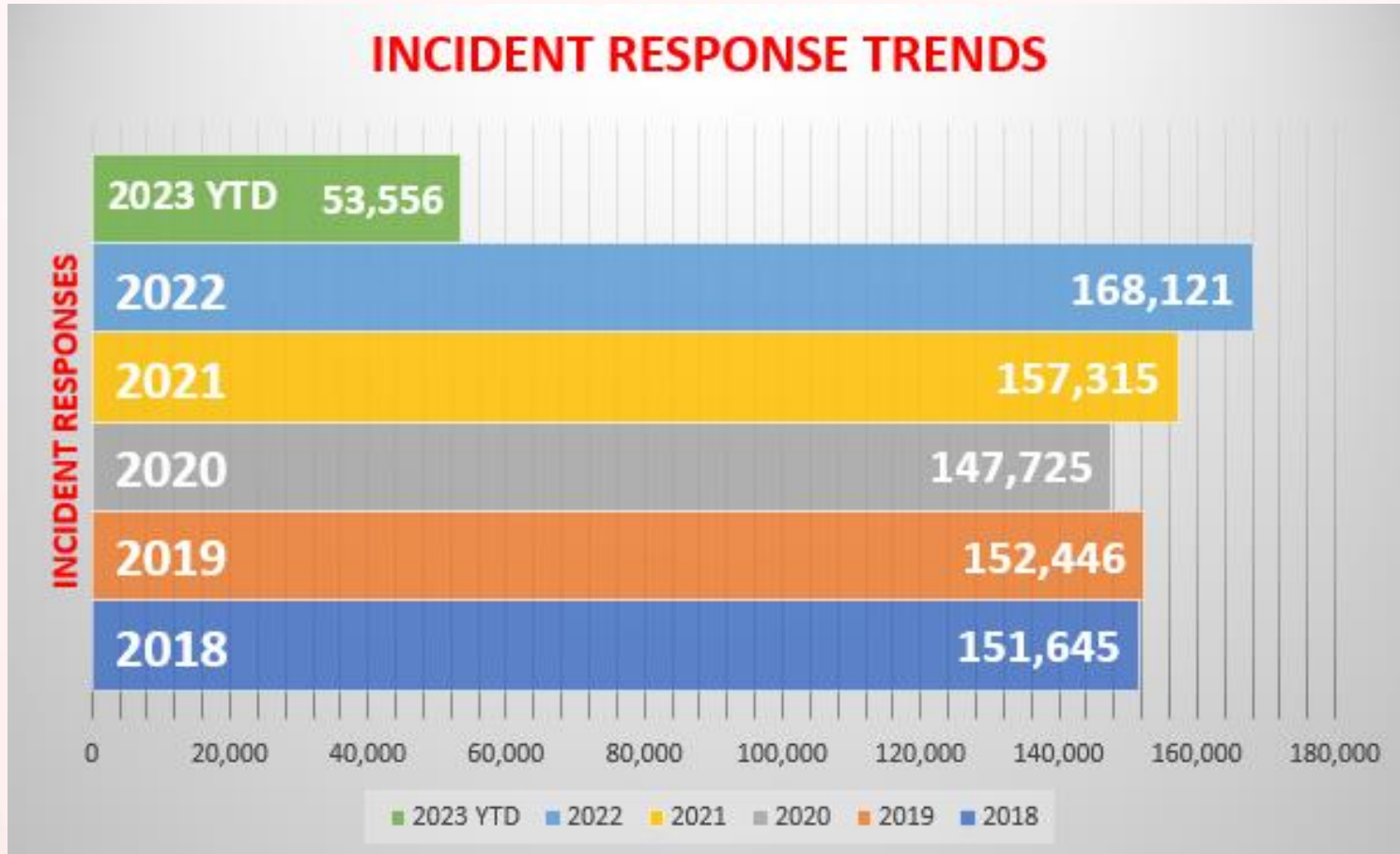
- Fire Suppression
- Emergency Medical Services
- Technical Rescue
- Hazardous Materials Response
- Fire & Arson Investigations
- Bomb & Explosive Device Response
- Fire & Life Safety Inspections
- Community Risk Reduction



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# INCIDENT RESPONSE TRENDS



- Significant Increase in Number of Incident Responses over last 5 years.

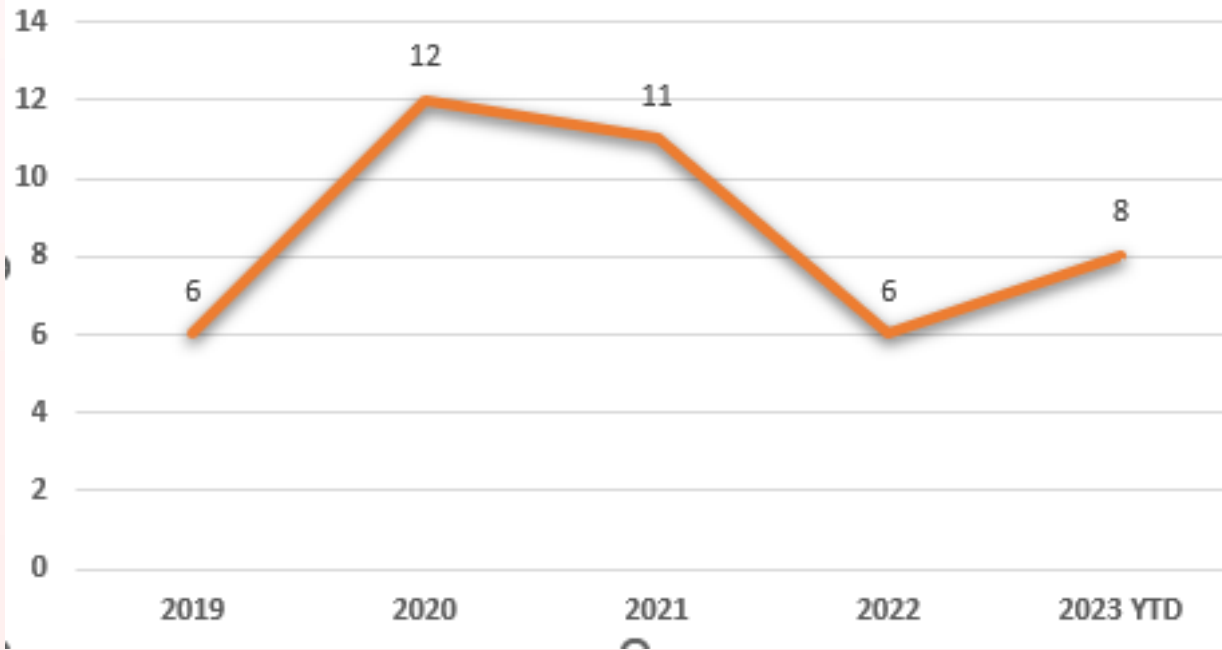


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# FIRE FATALITIES

CIVILIAN FIRE FATALITIES



- Increase in Civilian Fire Fatalities in 2023 (YTD) from previous year.
- Aggressive Campaign launched in March 2023 – “Operation Safety Saturdays”
  - 965 Homes Visited
  - 97 Smoke Alarms Installed



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# COMMUNITY RISK REDUCTION

- Smoke Alarm Program
  - 2022 – 321 smoke alarms installed
  - 2023 YTD – 155 smoke alarms installed
- Fire Prevention & Life Safety Education
  - 2022 – 55 Events, 7,757 Participants
  - 2023 YTD – 27 Events, 2,206 Participants
- Child Passenger Safety Seat Program
  - 2022 – 35 Car Safety Seats Installed
  - 2023 YTD – 37 Care Safety Seats Installed
- Hands-Only CPR/Pulse Point
  - 2022 – 5,200 Participants Trained
  - 2023 YTD – 1,390 Participants Trained
- Risk Watch Program (Elementary/Middle School)
  - 2022 – 24 School Events, 3,929 Participants
  - 2023 YTD – 11 School Events, 2,160 Participants



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# AGENCY ACCOMPLISHMENTS

- Hired 54 Career Firefighters in FY2023 (Authorized 75).
- Graduated CRS63 in FY2023 (36 Recruits).
- Thirty (30) High School Fire Science Cadets Hired to Date.
- Implemented 10-Year Apparatus Replacement Plan.
- Improved Accountability of Senator Amoss 508 Funding.
  - Paid Off 8 Fire Volunteer Apparatus (\$500,000).
  - LOSAP Back Payments from 2021 & 2022 (\$372,957).
- Volunteer Incentive Tracking Program.
- Volunteer Recruiter Hired.
  - 430 Applicants, 144 Completed Volunteer Recruit School (VRS).



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# FY 2024 TOP PRIORITIES

- Implementation of Strategic Plan.
- Achieve Agency Accreditation through Center for Public Safety Excellence.
- Enhance community risk reduction and life safety & survival programs by increasing community outreach and engagement.
- Improve service delivery and reliability throughout County utilizing real-time performance analytics.
- Improve Hospital Turn-Around Times for EMS Units.
- Apparatus & Equipment Replacement and Modernization.
- Strategically align short term funding models to support the apparatus and equipment replacement and modernization plan.



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# CHALLENGES

- Increase Service Demand
- Staffing
  - Career Recruitment & Retention
    - Hiring
    - Attrition
  - Volunteer Recruitment & Retention
- Increased Worker Compensation Cases
  - Burnout
  - Injuries
  - Mental Wellness / Physical Fitness
- Hospital Turn Around-Times / EMS Unit Availability



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