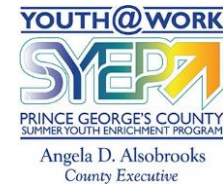


Youth@Work/ Summer Youth Enrichment Program

2024 Program Overview



Summer Youth Enrichment Program Overview

The Prince George's County Youth@Work/Summer Youth Enrichment Program (SYEP) is an award-winning, nationally recognized program. This six-week program offers Prince George's County youth and young adults ages 14 – 24 opportunities to explore career options by providing them work experiences with government agencies, community organizations and local businesses.

The SYEP is part of the County Executive Angela D. Alsobrooks' commitment to youth development, which prepares and empowers the County's youth to achieve their full potential into adulthood.

SYEP provides eligible youth with the following opportunities:

- Exposure to a diverse range of careers via our Signature Programs and strategic business partnerships in various areas.
- Ability to earn money and gain meaningful work experiences.
- Readiness training that helps develop the essential work skills to prepare participants to be more successful in the workplace.



Summer Youth Enrichment Program History

For over 30 years Prince George's County has offered the Youth@Work/Summer Youth Enrichment Program (SYEP) to eligible County youth through industry-based hourly and stipend positions. Over the last five years, we have hired more than 20,000 youth to enriching opportunities that enhance essential and niche skills for the next generation of workforce professionals.

In 2023, we received over 6,600 applications from youth wanting to participate in our programs. For 2024, we are excited to announce an expansion of age eligibility and opportunities for residents up to age 24.

Signature Programs were developed during the COVID-19 pandemic and have evolved into in-person, virtual, and hybrid experiences that give participants enriching opportunities to learn valuable skills as they gain on the job experience.



Signature Programs

Administrative Support Career Jumpstart Training (virtual) - Participants completed training based on administrative support component testing (i.e., preparing letters, proofreading, and use of technology) and customer service certification standards and were prepared to secure and retain employment. Ages 18 through 24

Automotive Technology Industry Training (in-person) – Participants were provided the basic knowledge and skills to start a rewarding career as entry-level service technicians high-demand automotive service and repair industry. The course focused on the Automotive Service Excellence (ASE) certification content areas for both beginner and advanced students. Participants who completed the course are eligible for the ASE certification exam. Ages 18 through 24

Aviation Program: Career Exploration (virtual) – Participants explored careers in aviation from professionals working in the Federal Aviation Administration, such as air traffic controllers, pilots, drone operators, and flight instructors. Ages 16 and 17

Bring Your “A” Game to Work: Job Readiness Training (virtual) – Participants learned essential workplace skills, including career development, soft skills, and customer service. Ages 14 through 17

Energy Conservation (virtual) – Through a series of hands-on explorations, research, and analysis, participants gained a deeper understanding of science, technology, engineering, mathematics (STEM), STEM thinking, energy efficiency and conservation, engineering, and sustainability. Ages 14 and 15

Heating, Ventilation & Air Conditioning (HVAC) Technician Industry Training (in-person) – Participants were prepared for entry into and advancement in the growing industry of heating, ventilating, and air conditioning (HVAC). The course covered Level 1 of the 4-level program. Participants were required to pass the Core Introductory Craft Skills portion of the course before advancing to the technical training. Participants earned a Prince George’s Community College certificate after completing the course. Ages 18 through 24

Information Technology Help Desk Industry Training (virtual) - The Help Desk Technology course prepared participants to support a client’s technology concerns. Participants learned the fundamentals of help desk organization, basic help desk assessments and functions, productivity measurements, problem resolution, software technologies to track and monitor the help desk infrastructure, and more. Participants earned a Prince George’s Community College certificate after completing the course. Ages 18 through 24

Signature Programs

Latin American Youth Center Workforce Readiness Training (hybrid) – Participants ages 18 through 24 were equipped with job readiness training, life skills workshops, and administrative work with various departments within the organization such as community wellness, housing, and workforce teams. This program was hosted by the Latin American Youth Center (LAYC).

Latin American Youth Center Next Generation Scholars Cohort (hybrid) – Participants ages 16 and 17 were equipped with job readiness training and workplace success skills, science, technology, engineering, and mathematics (STEM) career exploration, financial literacy, and enrichments in the topics regarding social and emotional health, advocacy, nutrition and wellness, and culture. This program was hosted by the Latin American Youth Center (LAYC).

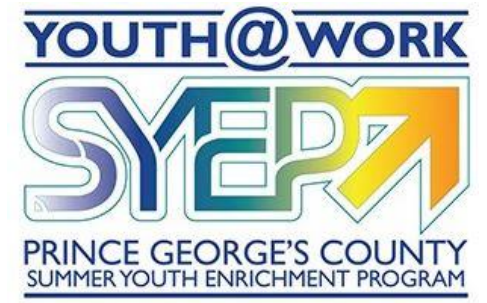
Medical Office Assistant and Medical Billing Assistant Industry Training (virtual) – Participants learned general administrative tasks including office practices, patient relations, maintaining medical records, and billing. Participants also learned clinical duties such as taking and recording vital signs and medical histories, preparing patients for examinations, drawing blood, and administering medications as directed by the physician. Participants who successfully completed the course took the National Health Association (NHA) Certified Clinical Medical Administrative Assistant (CCMA) exam. Ages 18 through 24

My Career Blueprint: Job Readiness Training (virtual) – Participants ages 14 through 17 acquired strategies and insights to catapult their life to the next level professionally and personally. Forward Movement Enterprises designed this learning experience for youth to value continual opportunities to gain knowledge, meet performance goals, and achieve notable success within any organization. This program was hosted by Forward Movement Enterprises

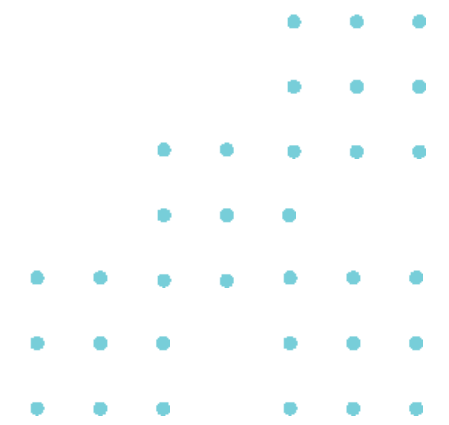
Summer of Success (Virtual) – Participants ages 16 and 17 received a combination of job readiness training, career exploration, and guest speakers from in-demand fields, performed independent group projects, and participated in real life work activities that gave participants opportunities to dive deeply into planning for their careers. This program was hosted by The Training Source, Inc.



OHRM's SYEP Participants preparing for closing events



Angela D. Alsobrooks
County Executive



2024 Summer Youth Enrichment Program

**PRINCE GEORGE'S COUNTY
SUMMER JOBS!**





2024 Summer Youth Enrichment Program

Application Period:
March 1 – 31, 2024

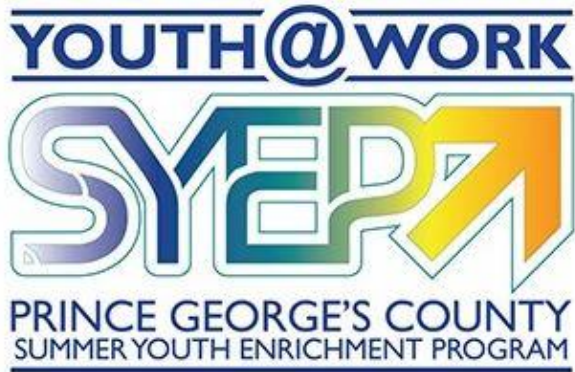
Program Dates:
July 1-August 9, 2024

Pay:
Stipend and Hourly

July 2024						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

August 2024						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

2024 Key Dates



Angela D. Alsobrooks
County Executive

March 1- 31, 2024

- Application Period

April 8 - 12, 2024

- Eligibility & Next Step Notices Sent to Candidates

April 17 - 28, 2024

- Selection, Placement & Job Offers

June 26, 2024

- Kick-Off Celebration/Orientation

July 1 - August 9, 2024


- SYEP Program Dates

August 9, 2024

- Closing Event Celebration



2024 Summer Youth Enrichment Program



Recruitment Events are scheduled to provide SYEP applicants an opportunity to apply and ask questions about the program. The Office of Human Resources Management will also showcase temporary/permanent positions for young adults.

March 9:
Langley Park Community Center

March 13:
Kettering Baptist Church

March 23:
TBD Southern County Location

Obstacles and Challenges

Enriching Opportunities: The applications received are significantly greater than the jobs we have available. In 2023, we received over 6,600 applications from youth wanting to participate. We were able to provide 2,915 youth with employment opportunities and enriching educational experiences via county-funded positions and business-funded partnerships.

With increased funding we can support the economic growth of the County and youth development by:

- Providing more opportunities within Youth@Work/SYEP
- Increasing the worksite assignments for youth participants
- Diversifying the types of work experiences available for youth participants
- Offering competitive pay rates to attract eligible participants to stay and work within the County.



Career Advancement Opportunities:

Youth@Work Internship Program



YOUTH@WORK



Youth@Work Internship Program

The mission of the Prince George's County Youth@Work Internship Program is to:

- **Expose** candidates to temporary and permanent opportunities within the Prince George's County Government agencies.
- **Employ** young adults beyond the 6-week Summer Youth Enrichment Program period.
- **Attract** strong talent in entry-level roles within the Prince George's County Government.



YOUTH@WORK



Youth@Work Internship Program

Benefits for the County:

- **Discover new talent** - Interns are usually eager for a chance to develop new skills and are highly motivated to learn.
- **Introduce potential talent to the County's opportunities** - The internship period is an excellent opportunity to see if there's a good fit between the intern's skills and abilities and the County's needs.
- **Increase productivity** – Interns can assist with projects that need further development. Interns can start with simple tasks and other responsibilities can be added as they learn and grow.
- **Gain a fresh approach** - While internships are about giving new talent a chance to learn, interns may offer some new ideas on improving internal processes.
- **Give current employees a chance to be mentors** - Internship programs can also benefit employees who are ready to step up their responsibilities. As mentors, they can apply their leadership and management skills and learn how to delegate, assess performance and offer guidance and feedback.



YOUTH@WORK



Youth@Work Internship Program

Benefits for the Intern:

- Learning how the County operates
- Increasing experience on a resume
- Gaining insight into the County operations
- Applying learned skills to real-life situations
- Building essential job readiness skills
- Developing a network of contacts
- Exploring career opportunities
- Identifying professional areas of interest
- Potentially lead to full-time employment



YOUTH@WORK



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