



# Prince George's County Council

## Agenda Item Summary

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**Meeting Date:** 9/30/2025

**Effective Date:**

**Reference No.:** CB-085-2025

**Chapter Number:**

**Draft No.:** 1

**Public Hearing Date:**

**Proposer(s):** Dernoga

**Sponsor(s):** Dernoga

**Item Title:** AN ACT CONCERNING SUBMISSION AND TRACKING OF COUNTY SERVICE REQUESTS for the purpose of providing transparent submission and tracking of requests for county services initiated by residents, businesses, visitors, community organizations, homeowners' associations and elected representatives, and establishing information sharing between the executive and legislative branches.

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**Drafter:** Leroy D. Maddox Jr., Legislative Attorney

**Resource Personnel:**

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### LEGISLATIVE HISTORY:

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| Date:      | Acting Body:   | Action:                | Sent To: |
|------------|----------------|------------------------|----------|
| 09/30/2025 | County Council | presented and referred | GOFP     |

**Action Text:**

This Council Bill was presented by Council Member Dernoga and referred to the Government Operations and Fiscal Policy Committee.

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### AFFECTED CODE SECTIONS:

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### BACKGROUND INFORMATION/FISCAL IMPACT:

Prince George's County has established "PGC 311" as the system of record for managing service requests by residents of the County. The purpose of this legislation is to provide transparent submission and tracking of requests for county services initiated by residents, businesses, visitors, community organizations, HOAs and elected representatives, and establish information sharing between the executive and legislative branches.

**REMINDER:** *Attach the Legislative file document*

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**Document(s):** B2025085