

Police Department

FY 2023 Operating/Program Review Responses Summary

RECRUITMENT, RETENTION & STAFFING

- The Department highlighted enhancements to the hiring process, working closely in conjunction with the Office of Human Resource Management (OHRM). In the past years, the PD reported obstacles inherent in the process that previously delayed bringing someone onboard to fill the numerous vacancies in the agency. Phase 3 of a staffing study is still in progress.

SERVICE DELIVERY AND PLAN

- *Goal: To provide uniform patrol services to the County's residents, visitors, and businesses to mitigate crime.*
- The agency was asked to provide the top five (5) calls for service by police district in calendar year (CY) 2021. They seemingly provided the five (5) overall top calls. Clarification is necessary¹.
- *Objective: Improve average emergency response times.*
- The Department provided the average response time for priority, non-priority and all calls in CY 2021. It briefly touched upon the pilot program using Crisis Mind, which sends mental health practitioners to nonviolent mental health calls with the goal of reducing police responding to calls for service. Proactive code enforcement is being used to reduce other non-emergency calls for service. The on-line reporting project has successfully implemented a service that allows for the handling of five (5) different report types online². The agency provided CY 2017-2021 crime statistics by category³.
- *Objectives: Increase the percentage of homicide and property crime cases closed.*
- The Department provided updated clearance closure rates by category for CY 2021. They briefly explained their plan to improve closure rates⁴.

TRAFFIC ENFORCEMENT & MANAGEMENT

- *Goal: To provide traffic enforcement services to patrons, business owners and residents of Prince George's County to protect the quality of life.*
- The agency provided updated numbers relating to accidents and total fatalities investigated in CY 2021⁵.

SPECIAL DIVISIONS, UNITS, TASK FORCES, AND PROGRAMS

- The Department detailed existing grants and efforts of the various divisions, units, and task forces. A new operation was created in FY 2022: the Juvenile Curfew & Accountability Operation under the Bureau of Patrol. The agency briefly touched upon victim services. Staffing for the Domestic Violence Unit and the Gun Offender Registry Unit (GORU) were provided. The number of registered gun offenders in FY 2022 and FY 2023 to date were supplied. The Department provided detailed information about the backlog associated with the Forensic Services laboratories, to included

¹ Agency Responses to FY 2023 Operating / Program Review, Page 2

² Agency Responses to FY 2023 Operating / Program Review, Page 3

³ Agency Responses to FY 2023 Operating / Program Review, Page 4

⁴ Id.

⁵ Agency Responses to FY 2023 Operating/ Program Review, Page 5

staffing shortages. Lastly, it updated the number of School Resource Officers (SRO) currently assigned to the program, along with the number of schools served⁶.

PARTNERSHIPS

- The Department provided an updated listing of County, non-profit and community-based organization partnerships⁷.

BEHAVIORAL HEALTH CALLS FOR SERVICE

- In response to questions about the number of calls for service that involve individuals with behavioral health concerns, Mobile Crisis Team (MCT) operations that it was 'not applicable'. When asked about the implementation of the new 988 Crisis hotline, the manner in which it impacted calls for service, procedures, and/or policy, and how the calls were handled from the police side, the agency responded, "this does not fall under the Police Department"⁸. This is worthy of a follow-up question.

⁶ Agency Responses to FY 2023 Operating / Program Review, Pages 5-8

⁷ Agency Responses to FY 2023 Operating / Program Review, Pages 8-9

⁸ Agency Responses to FY 2023 Operating / Program Review, Page 9