

PRINCE GEORGE'S COUNTY  
DEPARTMENT OF FAMILY SERVICES  
AGING & DISABILITIES SERVICES DIVISION



Angela D. Alsobrooks  
*County Executive*

March 2021

COVID-19 Update

## HOW WE GOT STARTED:

- ❑ COVID-19 required us to completely change how we do business.
- ❑ Dedicated staffing to support the Emergency Operations Center (EOC) in Prince George's County.
- ❑ Established communication channels with the Health Department, other agencies and community organizations.
- ❑ Identified essential programs and services.
- ❑ Developed and quickly implemented telework plan for all staff.

Prince George's County is home to:

**916,233** residents

**171,611** seniors age 60 and over,  
or 22% of the total population

**488** miles of urban, suburban and  
semi-rural areas

# ESSENTIAL PROGRAMS AND SERVICES:

Aging & Disability Resource Center

Maryland Access Point (MAP)

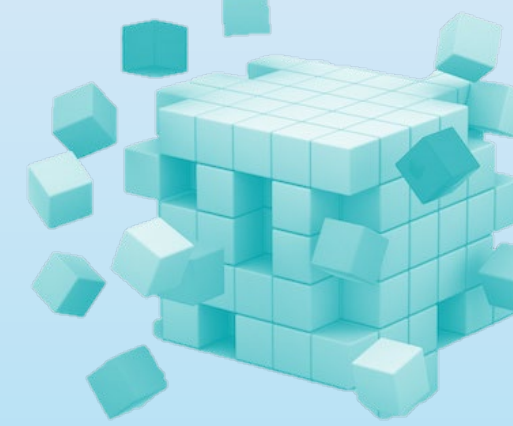
Senior Nutrition Program

Long-Term Care Ombudsman Program

Guardianship Program

Medicaid Waiver, Community First Choice & Community Options Waiver

# FUNDING AND REORGANIZATION:



## CARES & Family First Funding – State & Federal funds

- Expanded existing services and development of new initiatives
- Purchased additional \$75,000 in incontinence, supplemental nutrition and home health supplies for the National Family
- Caregivers Program; which included PPE's
- RESTAURANT INITIATIVE- enable us to think outside of the box and to seek new opportunities
- Developed Consumer Emergency Assistance Fund
- Expanded Telephone Reassurance Program

# INFORMATION & ASSISTANCE

- ❑ Maintained continuity of operations of ADRC and received calls from seniors, families and local providers
- ❑ Distributed fact sheets through various outreach channels
- ❑ Developed grocery shopping and pharmacy resources
- ❑ Expanded the Telephone Reassurance to address loneliness and social isolation

# LONG-TERM CARE OMBUDSMAN

- ❑ Increased access to Personal Protective Equipment (PPE) in nursing homes and assisted living facilities.
- ❑ Coordinated with facilities, Health Department and the Office of Emergency Management to coordinate the delivery of supplies to the many agency providers.
- ❑ Ensured facility administration are aware of the latest directives from the Department of Health.
- ❑ Conduct virtual consultations with residents and staff
- ❑ Serve as resident advocates regarding issues such as:
  - Quality of Care
  - Access to Care
  - Proper Discharge Planning
  - Voting Rights
  - Activities, Socialization & Visitation

# SENIOR MEAL DELIVERY



For More Information, Contact the Department of Family Services, Senior Nutrition Program at (301) 265 - 8475

## MEAL OPTIONS DURING THE CORONAVIRUS IMPACT

### The Senior Nutrition Program (301) 265 - 8475

The Senior Nutrition Program provides residents 60 years and older, with the opportunity to enjoy nutritious, home-delivered meals to promote safety and good health during the impact of the coronavirus.

### The Aging & Disabilities Resource Center (301) 265 - 8450

Older adults needing guidance with delivery services from grocery stores and pharmacies, or who want to learn about other programs and services for older adults can call the Aging & Disabilities Resource Center.



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# SENIOR NUTRITION PROGRAM

Suspended the congregate meal program.  
Placed the participants on the home delivered meal program.

- Expanded role of Meals on Wheels of Central MD — direct delivery to senior housing facilities
- Contracted with Mom's Meals – carrier delivery

Implemented Restaurant Initiative

# RESTAURANT INITIATIVE:

Grab-n-Go Meals Initiative Implemented In Partnership with the County Council & M-NCPPC, Parks & Recreation Department

- Martin's Crosswinds
- Jordan's Bistro
- Sweet Tooth
- Henry's Soul Food Kitchen
- Sardis
- Market Fresh

The Senior Nutrition Program has served over

**1.35 million** meals since the start of  
the pandemic



# FOR PERSPECTIVE

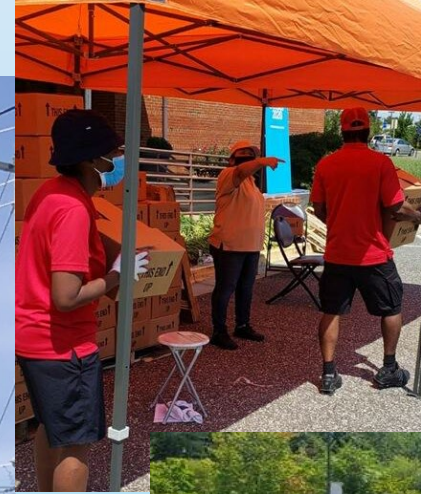
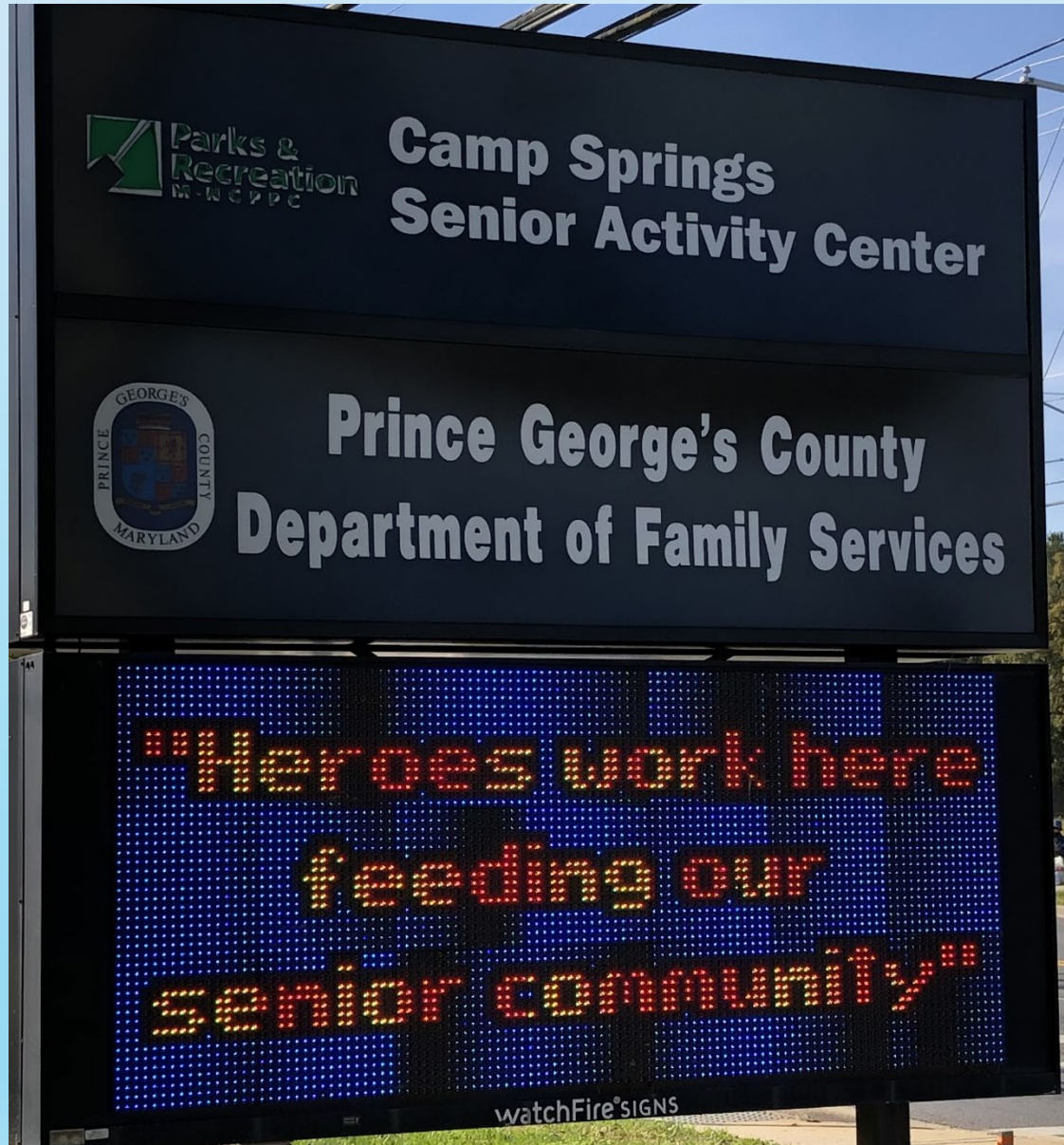
## COUNTY SENIOR NUTRITION PROGRAM'S SERVICE IN THE COMMUNITY

Fiscal Year 2018 – 229,094 meals served

Fiscal Year 2019 – 230,814 meals served

Fiscal Year 2020 – 775,416 meals served

Fiscal Year 2021 - 570,371 meals served October – February



# OUTREACH TO SENIORS

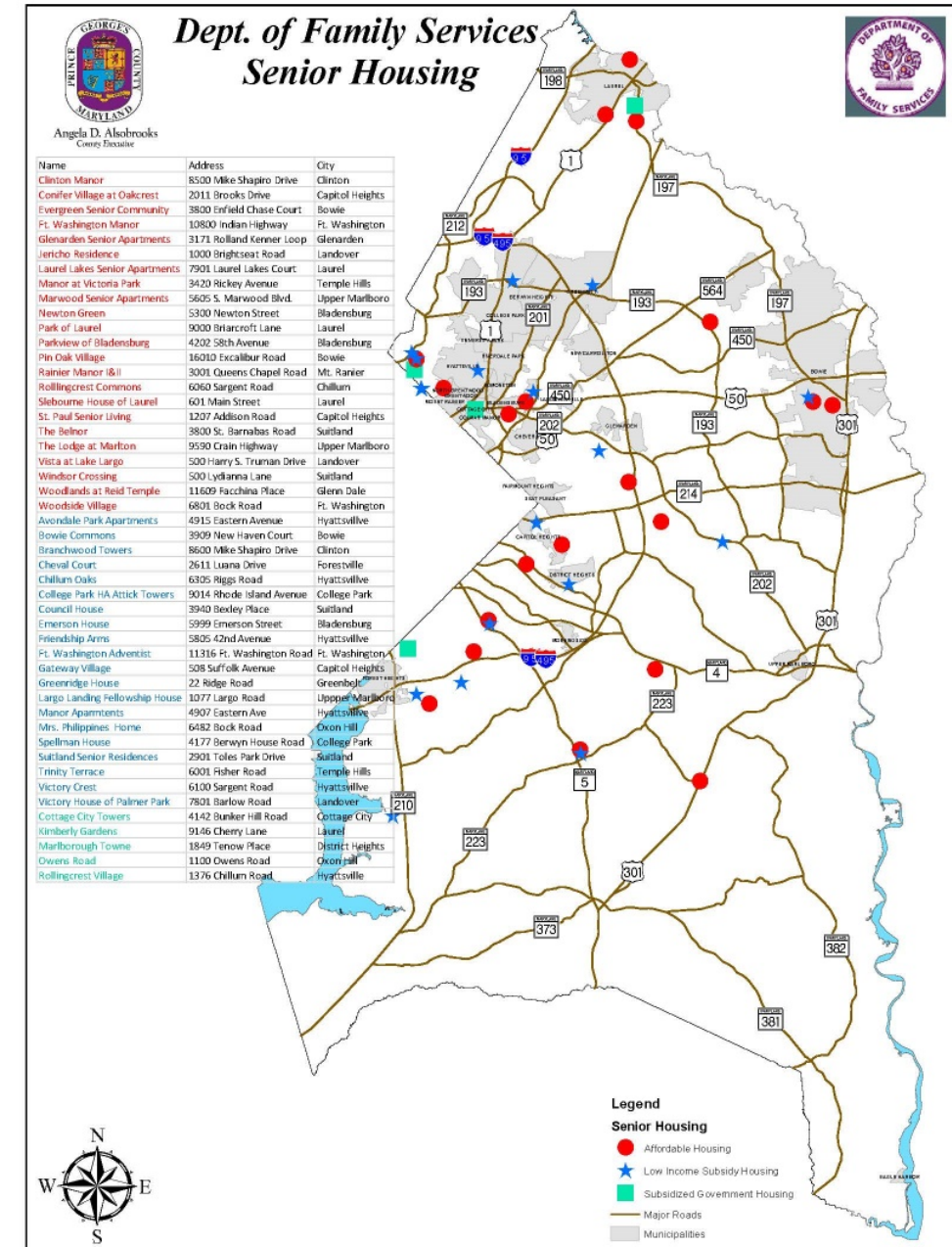
Senior Housing Facilities:  
approximately 50 facilities

Partnership with local County  
Councilmanic Offices

Department and County Executive  
Media Channels

Maryland National Park & Planning  
Commission

Senior Provider Network



# OUTREACH TO SENIORS

Virtual Events, Meetings, and Public Education

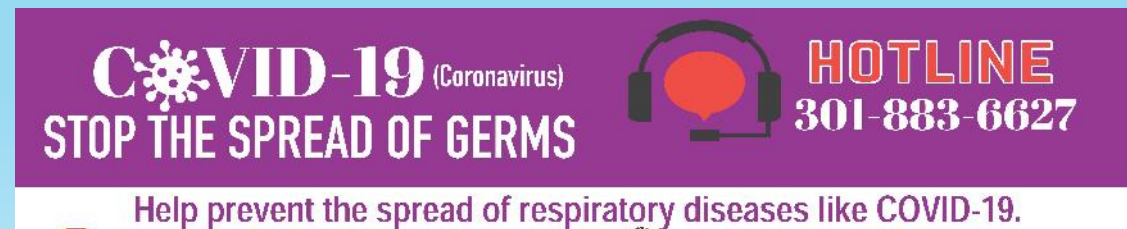
Local Villages

Dementia Friendly Initiative Teams


Partnering with local 311 staff

Referrals from MAP

Faith based organizations



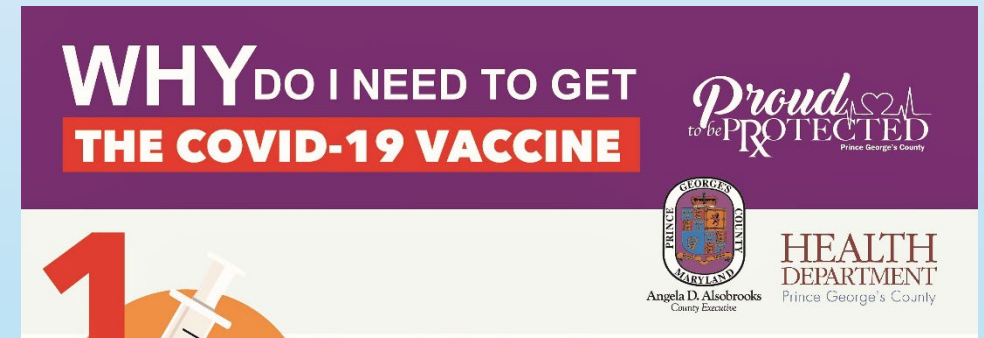
**COVID-19** (Coronavirus)  
**STOP THE SPREAD OF GERMS**



**HOTLINE**  
**301-883-6627**

Help prevent the spread of respiratory diseases like COVID-19.

# VACCINATION EFFORTS



- Continue to partner with the Health Department, Office of County Executive, Office of Emergency Management and Office of Community Relations – 311 Call Center to pre-register seniors
- Continue to facilitate pre-registration for specific populations and Medicaid Waiver Program participants
- Partner with the Health Department and Giant Pharmacy to schedule vaccine clinic appointments at the County's low-income senior apartment houses.
- Distribute information through various channels to promote basic understanding of the Covid-19 vaccination, dispel misinformation and combat consumer mistrust of the medical community

# VACCINATION EFFORTS



Aging is partnering with the Health Department to ensure all assisted living facilities and homebound older adults have access to the vaccine.

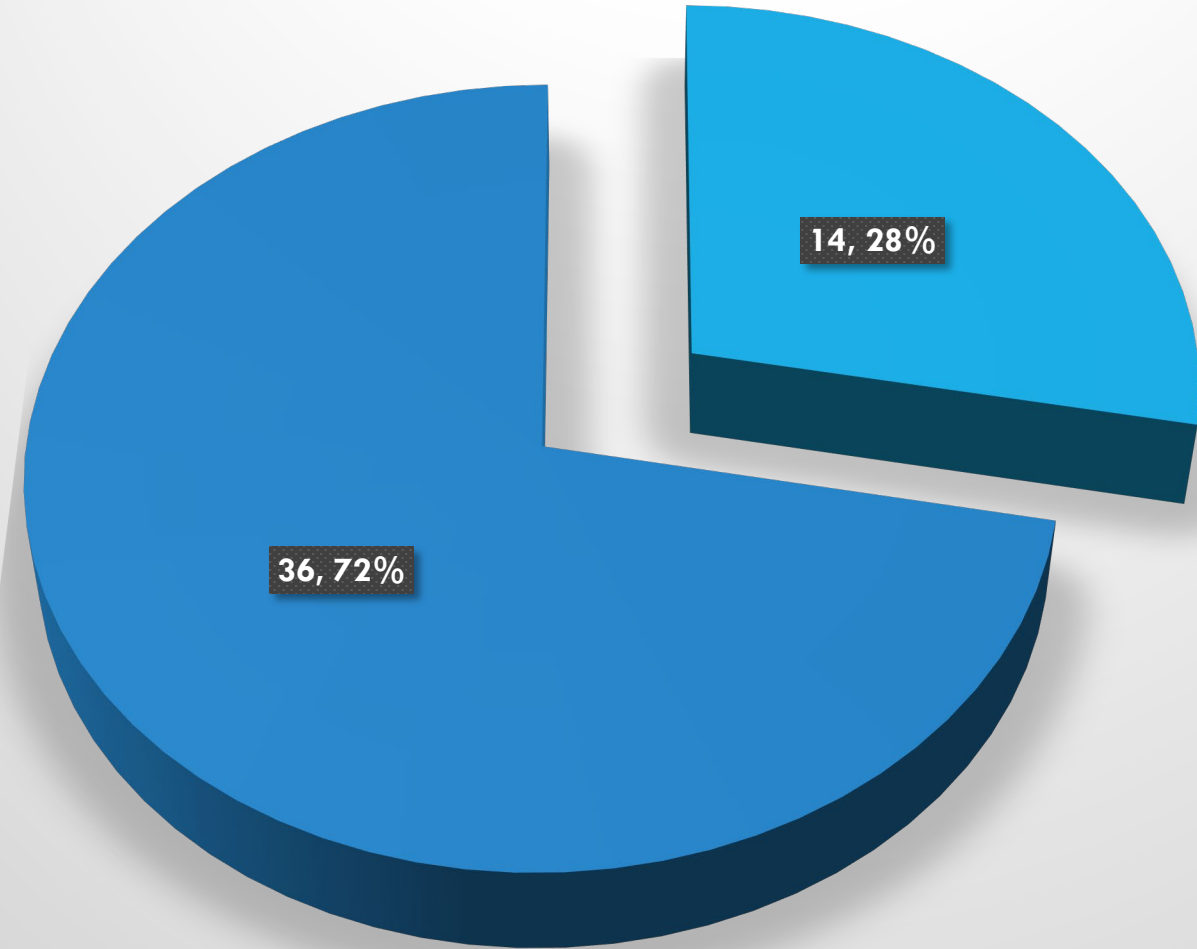
- The County's assisted living facilities that did not register with the Maryland State Pharmacy Program are being tracked and connected to local pharmacies thus ensuring these individuals are vaccinated.
- Homebound older adults and/or their caregiver are calling the Aging & Disabilities Resource Center to register themselves to receive the vaccine from the Health Department's mobile unit.

# ACHIEVEMENTS IN SENIOR VACCINATIONS



- ❑ 72% of Senior Apartment Houses have been vaccinated or are scheduled to receive the vaccine within the next 2 weeks
- ❑ Partnership with the Health Department for vaccine clinics
- ❑ Partnership with local Giant Pharmacy has been a driving force to staff on-site Senior Apartment House clinics

## Senior Apartment Houses' Vaccine Status



■ Number of Housing facilities waiting to schedule vaccine clinic

■ Number of Housing facilities vaccinated



# OPPORTUNITIES & CHALLENGES

## Opportunities

Expanded services to individuals with disabilities

Establishment of Grab-n-Go distribution

Expanded programs to include local businesses

Telework opportunities for staff

Utilizing Technology

## Challenges

Maintaining consumers services for post Covid-19

Redesign of programming to address post Covide-19 concerns

Procurement of goods and services

# WRAP-UP AND CONTACT INFORMATION

Prince George's County Department of Family Services

Aging & Disabilities Services Division

Aging & Disabilities Resource Center

6420 Allentown Road

Camp Springs, Maryland 20748

301-265-8450

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301-265-8485