

PGC311 FY2025 Counts

As of 2026-03-05 08:11:58 Eastern Standard Time/EST • Generated by Karla Ukaoma

Filtered By

Date Field: Opened Date equals Custom (7/1/2024 to 6/30/2025)

Show: All service requests

Units: Hours

Subject does not contain admin,test,re:

Subject contains doe,dpie,dpwt,dpw&t,rva,health

		Councilmanic Districts →										Total
Service Department ↑	Subject ↑	Record Count	District 1 Record Count	District 2 Record Count	District 3 Record Count	District 4 Record Count	District 5 Record Count	District 6 Record Count	District 7 Record Count	District 8 Record Count	District 9 Record Count	Record Count
Department of Health	Health- Air Quality Concerns	1	7	7	7	3	6	13	9	11	7	71
	Health - Drinking Water Quality and Wells	0	0	0	2	3	0	1	0	2	0	8
	Health - Food Safety and Food Facility Issues	4	81	114	46	46	61	77	59	62	73	623
	Health- Life Safety Public Swimming Pool Incident	0	0	0	0	1	0	1	0	1	0	3
	Health- Potential Food Poisoning	0	8	12	10	9	9	15	10	16	12	101
	Health- Public Swimming Pool Concerns	0	1	1	0	1	2	2	1	3	0	11
Subtotal		5	97	134	65	63	78	109	79	95	92	817
Department of Permitting Inspections and Enforcement	DPIE- Construction Issues	1	169	121	119	72	96	96	91	149	196	1110
	DPIE- Private Property Concerns	0	1	0	2	0	2	1	1	10	16	33
	DPIE- Private Property Concerns.	36	1248	834	881	522	1250	1096	2168	1738	1431	11204
	DPIE - Request for Damaged Property Inspection and Report	0	3	5	0	1	3	5	4	1	2	24
Subtotal		37	1421	960	1002	595	1351	1198	2264	1898	1645	12371
Department of Public Works and Transportation	DPW&T - Bus Stop and Bus Shelter Issues	3	5	9	13	11	12	10	15	29	13	120
	DPW&T - Graffiti Removal	1	6	7	0	3	5	17	3	10	8	60
	DPW&T - Litter and Illegal Dumping	43	376	319	323	223	524	684	737	552	968	4749
	DPW&T - Repair Traffic Calming, Signals, Signs and Street Lights	8	116	94	88	40	118	178	112	117	162	1033
	DPW&T - Request New Traffic Signal or Street Light	2	24	25	25	11	27	45	25	41	57	282
	DPW&T - Snow	4	392	192	230	262	330	643	805	1307	1815	5980
	DPW&T - Trees New, Removal, Replacement or Trimming	12	195	127	153	153	294	615	270	542	820	3181
	DPWT - Accessibility Ramp Requests	0	1	1	24	0	3	4	3	6	4	46
	DPWT - Damaged Mailbox (Business or Residential)	0	0	0	1	2	0	8	1	11	16	39
	DPWT Grass and Weeds Removal	8	64	50	60	26	119	146	197	204	137	1011
	DPWT - Guardrail New or Repair	0	4	4	3	1	2	15	4	16	19	68
	DPWT- Pavement Markings New or Refresh	0	22	13	14	7	44	39	24	31	56	250
	DPWT - Pond Issues	2	7	3	6	14	21	38	15	24	49	179
	DPWT Pothole Repair	25	275	130	217	316	403	893	377	488	509	3633
	DPWT- Request New Bus Stop and Bus Stop Amenities	0	11	6	7	2	5	5	7	17	9	69
	DPWT- Request New Traffic Sign	4	47	37	30	21	67	78	69	75	117	545
	DPWT- Roadway Emergency	7	152	76	58	88	156	365	192	350	481	1925
	DPWT - Sinkholes, Storm Drain, Channel, Drainage Ditch Maintenance	6	106	33	111	74	145	181	100	190	215	1161
	DPWT - Street and Sidewalk Issues	8	148	76	115	95	152	370	173	281	456	1874
	DPWT- TheBus, Call-A-Bus, Taxi Information & Concerns	27	5	8	17	14	19	27	26	14	24	181
DPWT- Tree Debris and Stump Removal	2	51	47	48	36	85	215	112	247	257	1100	
Subtotal		162	2007	1257	1543	1399	2531	4576	3267	4552	6192	27486
Department of the Environment	DOE - Bulky Trash - General Items, Bags and Boxes	1	48	17	39	46	55	98	46	82	431	863
	DOE - Bulky Trash - Large Appliances (White Goods)	11	523	138	308	354	604	1205	694	1367	1709	6913
	DOE - Bulky Trash - Tires	0	70	36	75	56	71	157	92	180	269	1006
	DOE - Electronic Waste Recycling Collection	8	232	61	155	146	229	464	244	439	642	2620
	DOE - Environmental Product Ban Enforcement	0	3	5	1	4	2	3	3	4	3	28
	DOE - Flooding and Water Run-Off Issues	2	38	16	40	23	55	99	69	106	109	557
	DOE - Missed Collection and Other Collection Issues	112	3671	2554	2822	2265	3655	6706	2353	1827	5157	31122
	DOE- On-Premise Collection Assistance for Elderly and Disabled Residents	0	2	5	4	6	10	13	10	14	9	73
	DOE - Recycling for Multi-Family and Businesses	0	3	2	3	6	1	5	2	0	9	31
	DOE - Request New or Repair Recycling Container	22	488	570	485	420	831	1333	606	729	1771	7255
	DOE - Request New or Repair Trash Container	27	344	260	262	403	540	1144	633	561	1226	5400
	DOE - Request New Recycling Bin	3	56	48	41	30	87	102	49	55	90	561
	DOE - Scrap Metal Recycling Collection	1	109	39	52	58	104	201	120	188	259	1131
	DOE - (INTERNAL USE ONLY) County Hauler Report	0	1	1	0	0	0	1	3	4	1	11
	DOE - Sewage and Water Pollution	1	0	11	7	2	0	3	2	4	14	44
Subtotal		188	5588	3763	4294	3819	6244	11534	4926	5560	11699	57615
Revenue Authority	RVA - Abandoned Vehicles	19	466	435	472	234	624	600	685	556	746	4837
	RVA - Parking Enforcement	18	771	443	571	173	689	649	634	615	751	5314
Subtotal		37	1237	878	1043	407	1313	1249	1319	1171	1497	10151
Total		429	10350	6992	7947	6283	11517	18666	11855	13276	21125	108440