

Prince George's County

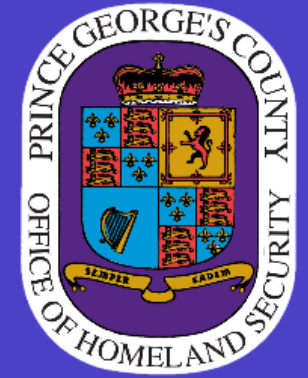
Office of Homeland Security



- Office of the Director
- Emergency Management Division
- Public Safety Communications Division
- Administration Division

Ronald E. Gill, Jr., Director

Office of Homeland Security Office of the Director

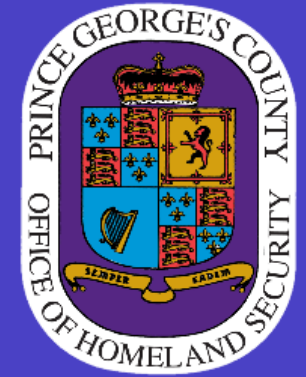


The mission of the Office of Homeland Security is to save lives, protect property, assist the public in their time of need, and ensure the safety of our first responders through a comprehensive and integrated emergency management system, combined with professional call taking, dispatch, technical and support services.

In addition to the Office of the Director, the Office of Homeland Security is made up of three additional divisions: Emergency Management, Public Safety Communications, and Administration; and the agency's staff make up includes merit, grant funded, and volunteers.

The Office of the Director supports the mission of all three divisions, along with direct functions surrounding critical infrastructure protection and assessments, cyber security preparedness, and hazards in Prince George's County.

Office of Homeland Security Administration Division Overview



The Office of Homeland Security/Administration Division is the internal entity that supports the day-to-day functions of the agency and provides human resources management, the management of fiscal affairs and procurement, and grants administration; and is made up of merit and a grant funded employee.

The OHS/Administration Division is an internal support entity during OHS emergency management response and recovery activations. During an incident and post incident, OHS/Administration works to coordinate and support logistical, financial, reimbursements, and administrative concerns.

The OHS/Administration Division also supports emergency management operations through the development and coordination of internal and external disaster related communications in collaboration with the Office of the County Executive's Communications Office.

Office of Homeland Security/Administration Division

Grants Office

The Grants Office serves as a conduit between the agency and the grantor (Federal or State), overseeing and ensuring compliance with every aspect of the grants process from inception to closeout and the coordination of compliance activities. This office verifies that funds are used according to agreed terms and conditions, reimbursements are processed within established guidelines, and records management, which includes change requests, spreadsheets, and financial reports are utilized and maintained to track all grant related activity.

Fiscal Office

The Fiscal Office oversees OHS's General Fund Budget and provides internal controls to manage and track agency funds and expenditures. This office monitors SAP account transactions and oversees the agency's purchasing card program. Additionally, the office performs the management, preparation, and presentation of the annual ENSB 911 audit.

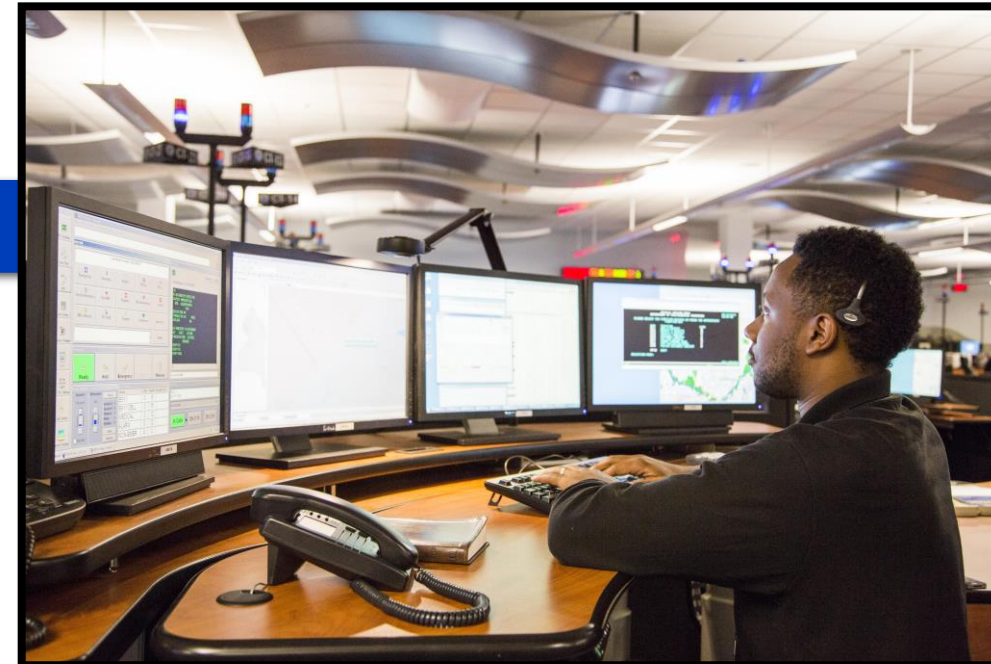
Office of Homeland Security Public Safety Communications Division

About Public Safety Communications

- Public Safety Communications (PSC) Division is an essential part of the emergency service delivery system within Prince George's County, Maryland. In almost every case, we are the first point of contact when a resident is faced with emergency or crisis situations.
- We are staffed with civilian public safety personnel working as 9-1-1 Specialists, trainers, supervisors, MPIA processors, administrators, managers, contractors, technical staff and radio communication specialists. All personnel assigned to OHS/PSC are identified as "essential".

Triple Accredited Center of Excellence

- OHS/PSC is one of a limited number of prestigious International Academy of Emergency Dispatch (IAED) Triple Accredited Centers of Excellence. Our highly trained 9-1-1 Specialists are responsible for processing Prince George's County's 9-1-1 calls and dispatching the Fire/EMS Department, the Office of the Sheriff, the County Police, and 18 municipal police departments to emergencies.



OHS/Public Safety Communications Division – Services Provided

Public Safety Non-Emergency Dispatch

- Residents may request the dispatch of public safety first-responders to a non-emergency situation via the on-line application or dial the non-emergency dispatch telephone number, 301-352-1200. Access the online non-emergency dispatch application at **911.mypgc.us**. This option has been developed for County residents to submit an on-line request for the non-emergency dispatch of Prince George's County Police, Fire/EMS or Sheriff personnel for non-emergency incidents.

- A delay may occur in answering calls on the non-emergency dispatch number. **Use the non-emergency dispatch number in the following circumstances:**

- To report a non-threatening suspicious person, vehicle, or situation
- A loud party or noise complaint
- Vandalism or property damage
- To report that you were a victim of a crime that happened in the past and the suspect is no longer on the scene.

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Office of Homeland Security Emergency Management Division

About Emergency Management

- The Office of Emergency Management (OEM) **coordinates** the Prince George's County emergency management program to **prepare, prevent, plan, respond** and **recover** from all-hazard events. The OEM maintains and supports the **coordinated response and recovery operations** in cooperation with local, State and Federal governmental agencies and private sector partners.

Emergency Operations Center

- In any disaster or crisis our County may come to face, OEM must **maintain a constant state of readiness** at all times. Prince George's County is home to a **state-of-the-art** Emergency Operations Center (EOC).



OHS/Emergency Management Division - Services Provided

County Coordination

Provides governmental oversight and coordination of the County's emergency response to **reduce the impact** on Prince George's County residents.

Training & Plans

Develops plans and exercises, and coordinates **emergency management training** for the County and maintains the County's comprehensive **Emergency Response and Recovery Plan**.

Community Training

Provides Prince George's County residents, businesses, and non-profit organizations with **emergency preparedness education and training** necessary to reduce loss of life. Community Emergency Response Team (CERT), First Aid, CPR, and AED training.

State/Federal Coordination

Serves as the liaison and coordinator of allowable **State/Federal assistance** for municipalities and County residents following County declared disasters.

Emergency Notifications

Assures timely and adequate public warning of potential or imminent disaster events and **provides disaster-related safety information** to the public and media that is accurate and timely regarding **emergency management programs** and issues.

Emergency Management Cycle



Emergency Preparedness



- The Emergency Management Division provides preparedness training and information to both County Residents and County Employees.
- Examples of Preparedness Training and Information:
 - Community & Employee CPR & First Aid
 - Public Access Trauma Care (PATC) – County Employees/County Employees at Facilities with PATC Kits installed
 - Incident Command System (ICS) Trainings
 - WebEOC Trainings
 - Preparedness Trainings on LMS
 - Emergency Response Exercises
 - Emergency Preparedness Webinars, Brochures, Social Media, and PSAs
- The Division also participates in cross-jurisdictional and collaborative exercises, including Snow Summit hosted by DPW&T and Snow Conference hosted by MWCOG.

Emergency Response



- The Emergency Management Division provides governmental oversight, collaboration, and coordination of the County's response to emergencies, natural disasters, and hazards.
- Most Common Response Events:
 - Flooding
 - Snow
 - Extreme Temperatures
 - Extreme Heat
 - Extreme Cold
- Examples of the types of response services provided/coordinated by EM Division
 - Emergency Notifications
 - Opening of Cooling & Warming Centers
 - Opening/Establishing Shelters
 - Staffing Shelters
 - Maintaining Warehouse for Supply Distribution (i.e., tents, cots, stanchions)

Emergency Response: Extreme Temperatures

- Winter Weather/Extreme Cold & Extreme Heat:

- Triggers:

- A combination of temperature and wind chill below 15° F, or a combination of temperature and wind chill below 20° F along with an accompanying weather event such as snow
- Actual or forecasted temperature, including the heat index, is above 95°F

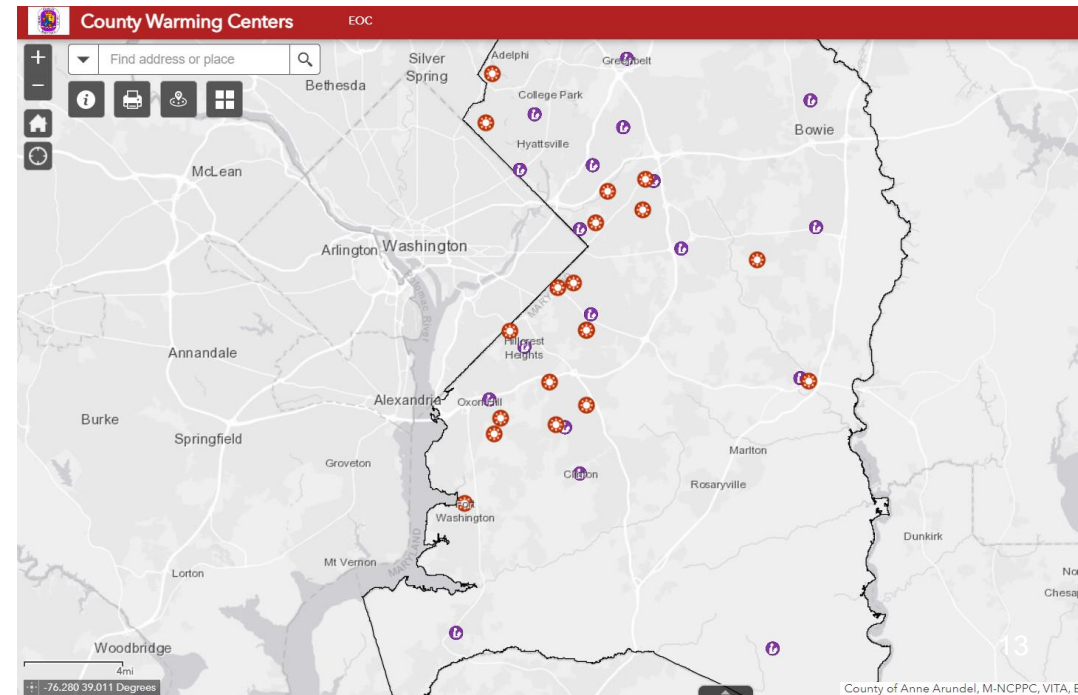
- Response Actions:

- Emergency Notifications – Alert Prince George’s (including Hyper/Hypo-thermia Warning, Emergency Watch, and Advisories)
 - National Weather Service notifications and calls
 - Weather Coordinating Call with County Agencies
 - Dissemination of Information via social media
- Opening Cooling & Warming Centers



Emergency Response: Extreme Temperatures

- Opening/Establishing Warming & Cooling Centers
 - Contact MNCPPC
 - ✓ During daily operating hours, designated locations will be notified to receive residents seeking temporary relief from the weather
 - ✓ If after hours, MNCPPC will notify Prince George's County Park Police to open facility, staffing of center will be provide by MNCPPC or OHS staff.



Emergency Response: Emergency Sheltering

- Opening/Establishing Emergency Shelter
 - Triggers:
 - Weather forecast suggest that shelters may need to be stood up as a result of impact
 - Community/Neighborhood received significant impact due to natural or man-made event and are no longer able to safely remain in their homes (i.e. extended loss of power, loss of water, structural damage/condemned, etc.)
 - Response Actions:
 - Contact PGCPS
 - PGCPS will be put on standby when necessary schools, pre-identified as shelters, will be notified to open. School staff, security, and/or maintenance will be notified by PGCPs directly
 - Contact Response Partners
 - American Red Cross
 - Contact Partner County Agencies for Staffing of Shelter
 - Department of Social Services (DSS)
 - Department of Family Services (DFS)
 - Health Department
 - Department of Environment (DOE) - Animal Management Division
 - Department of Public Works and Transportation (DPW&T)



Emergency Response: County Partner Agencies Responsibilities



- Provide workers to assist the American Red Cross in registration, case management, feeding, distributing clothing, and providing temporary shelter.
- Provide trained social worker(s) to assist with crisis counseling.
- Provide oversight and supervision to unaccompanied children and youth residing in temporary shelter.
- Assist in providing interpreter services for non-English speaking victims residing in temporary shelter.



- Assist with emergency shelter, mass feeding and general support by providing staff as needed
- Assist in identifying individuals in need of additional services
- Provide case management assistance, appropriate resources and make referrals to other agencies as needed.
- Assist with administrative support, registration/reception, logistics support, and other mass care shelter activities, as necessary.



- Assist with emergency shelter, mass feeding, and general support by providing staff.
- Assist the Red Cross in obtaining medical personnel, supplies and equipment.
- Works with community agencies in providing public health, medical, mental health and social services.
- Provide medical and other public health assistance to people at shelter facilities and distribution sites.
- Implement and monitor communicable disease controls, including isolation, quarantine, and social distancing at shelter facilities.



- Provides staff to support the sheltering of pets at our Animal Management Division facility as resources permit.
- Provides transportation for pets as needed.
- Provides an off-site emergency shelter for pets.



- Provide transportation assistance to disaster victims seeking mass shelter assistance.
- Provide warming and/or cooling bus on location, in the interim, while the shelter is being prepared.
- Provide assistance with traffic management and control, evacuation, and perimeter security, if requested by the Police Department.

Emergency Response: American Red Cross

The Red Cross provide evacuation sites, emergency shelter, mental health support, health services, spiritual care, recovery casework, and partner coordination for those affected by fires and natural disasters in the National Capital Region. They stand ready to respond 24 hours a day, 7 days a week.

- In the event that a resident loses a home or is displaced as a result of a natural or man-made disaster, the Red Cross may be able to assist them with meeting urgent caused needs, including shelter, food, and medication, as well as recovery guidance, referrals and advocacy.

Local Emergencies:

- **Emergency Sheltering**
- **Food** (hot meals and/or groceries)
- **Medication** (replace medication and medical equipment)
- **Mental Health Support** (crisis counseling)
- **Recovery Guidance** (personalized recovery plan)
- **Referrals** (long-term housing, rental assistance, financial assistance)

Disasters:

- **Emergency Sheltering** (Staff shelter sites)
- **Feeding** (hot meals in shelter and delivering hot meals to impacted areas)
- **Distribution of Emergency Supplies** (water, blankets, sanitation items)
- **Disaster Assistance Centers** (Service support for long-term housing, financial assistance, home repairs, etc.)

Emergency Recovery



- The OHS/Emergency Management (EM) Division serves as the liaison and coordinator of allowable State/Federal assistance for municipalities and County residents following County declared disasters.
- Examples of the types of recovery services provided/coordinated by the EM Division:
 - Applying for Federal public assistance funding
 - Coordinating with the State Department of Emergency Management for County and/or State declared disaster recovery
 - Coordinating with Maryland VOAD to provide clean-up services
 - Conducting damage assessment for County residents--post-event





Director, Ronnie Gill, Jr.
Director, Gloria Brown
Director, Elana Belon-Butler

Thank you

