

# EMERGENCY RENTAL ASSISTANCE PROGRAM: ERAP BRIEFING

JANUARY 20, 2022



**Angela D. Alsobrooks**  
*County Executive*



Prince George's County  
**Department of Housing  
& COMMUNITY DEVELOPMENT**

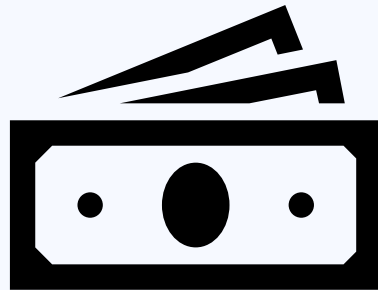
## COUNTY ERAP RESOURCES TO DATE – JANUARY 14, 2022

- **\$27.1M ERA 1** directly through Treasury
  - over 98% spent, *request for additional funds underway*
- **\$27M ERA 1** through State of Maryland
  - over 96% spent
- **\$20M ERA 1 additional** through State of Maryland – (*agreement underway*)
- **\$30.5M ERA 2** America Rescue Plan Act
  - over 11% spent

# ASSISTANCE ELIGIBILITY & REQUIREMENTS



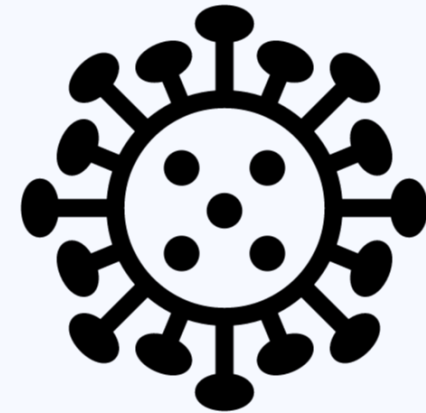
**RENTER**



**UP TO 80%  
AREA  
MEDIA  
INCOME  
(AMI)**



**HOUSING  
INSTABILITY  
(PAST DUE  
RENT OR  
UTILITIES)**



**HARDSHIP  
DUE TO OR  
DURING  
COVID-19**

# PRIORITIZATION CRITERIA AND METHODOLOGY

Landlord application, Census Tracts of greatest vulnerability

## Housing Stress

- Rent burden: 50% of income, Overcrowded: 1.5 people per room

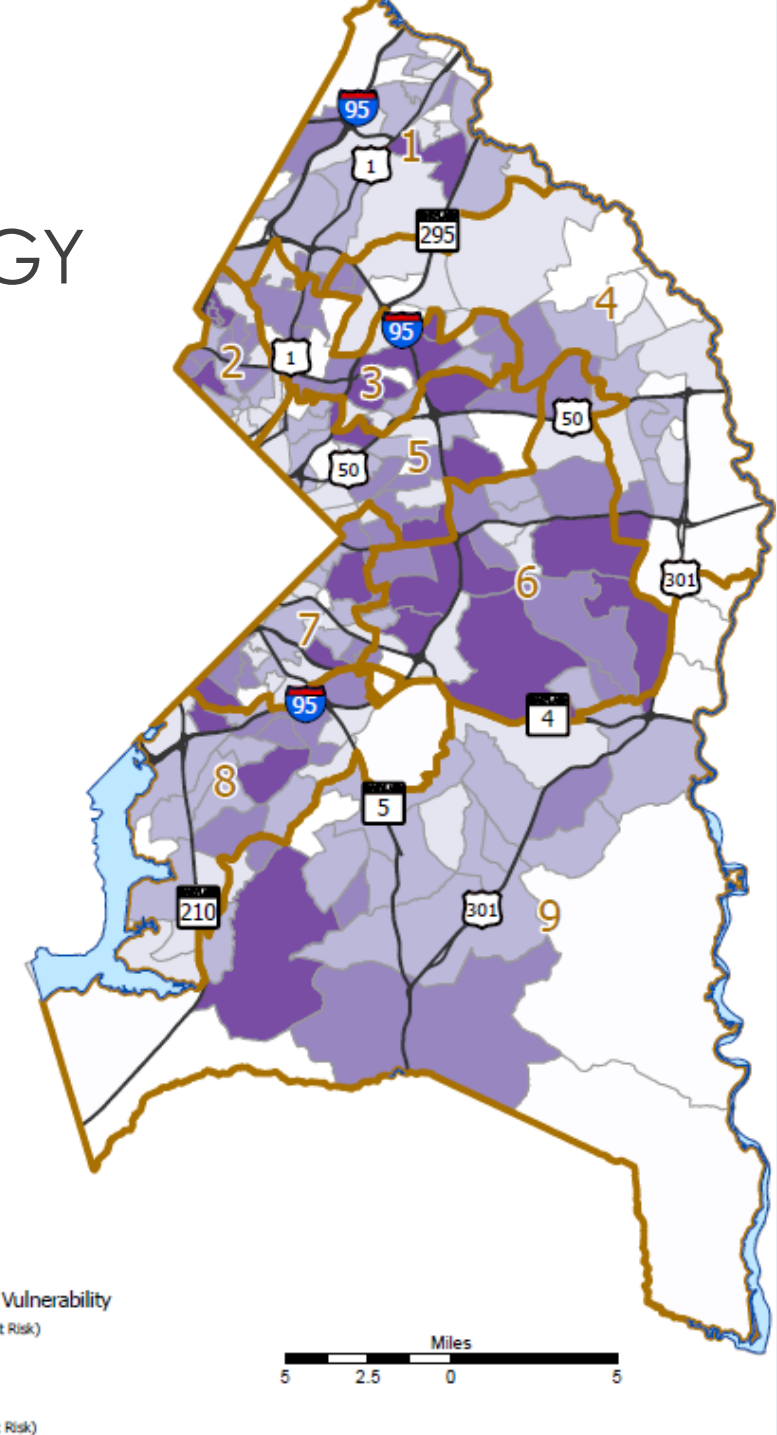
## Social Factors

- African-American and Latino population, population below poverty, number of single parent households (HH)

## Pandemic Effect

- Confirmed COVID-19 cases, employment in fields with layoff risk

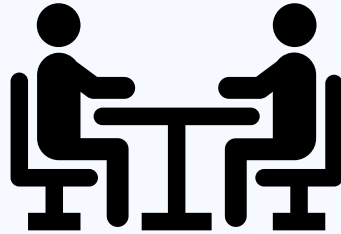
Tenant applications are prioritized based on those facing Court proceedings



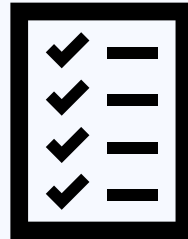
# ERAP FRAMEWORK & PARTNERSHIPS



**APPLICATION  
PORTAL**



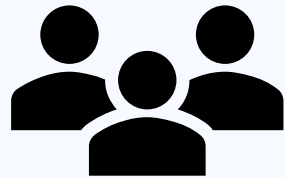
**INTAKE  
SPECIALISTS**



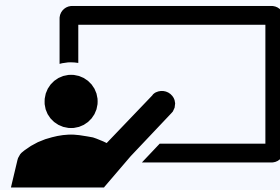
**REVIEWERS**



**HOTLINE**



**PARTNERS**



**OUTREACH &  
COMMUNICATIONS**



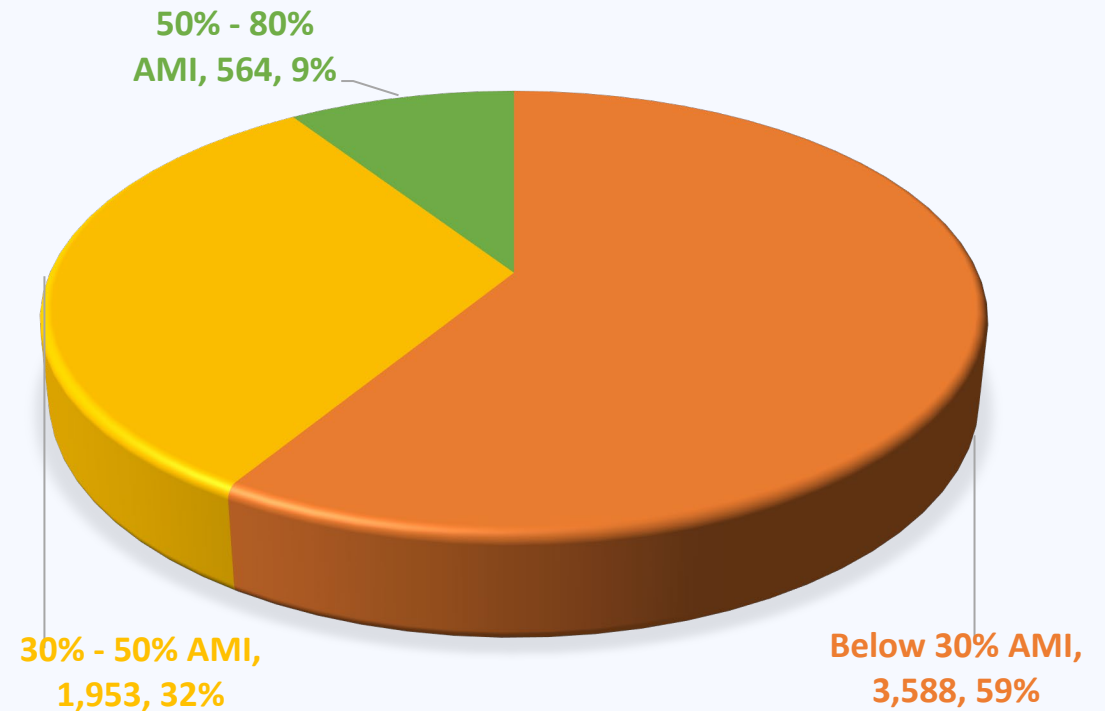
## Landlord Applications - **1318**

- 589** Funded
- 139** Under Review
- 454** Pending
- 84** Ineligible / Duplicate
- 52** No response

## Tenant Applications - **10757**

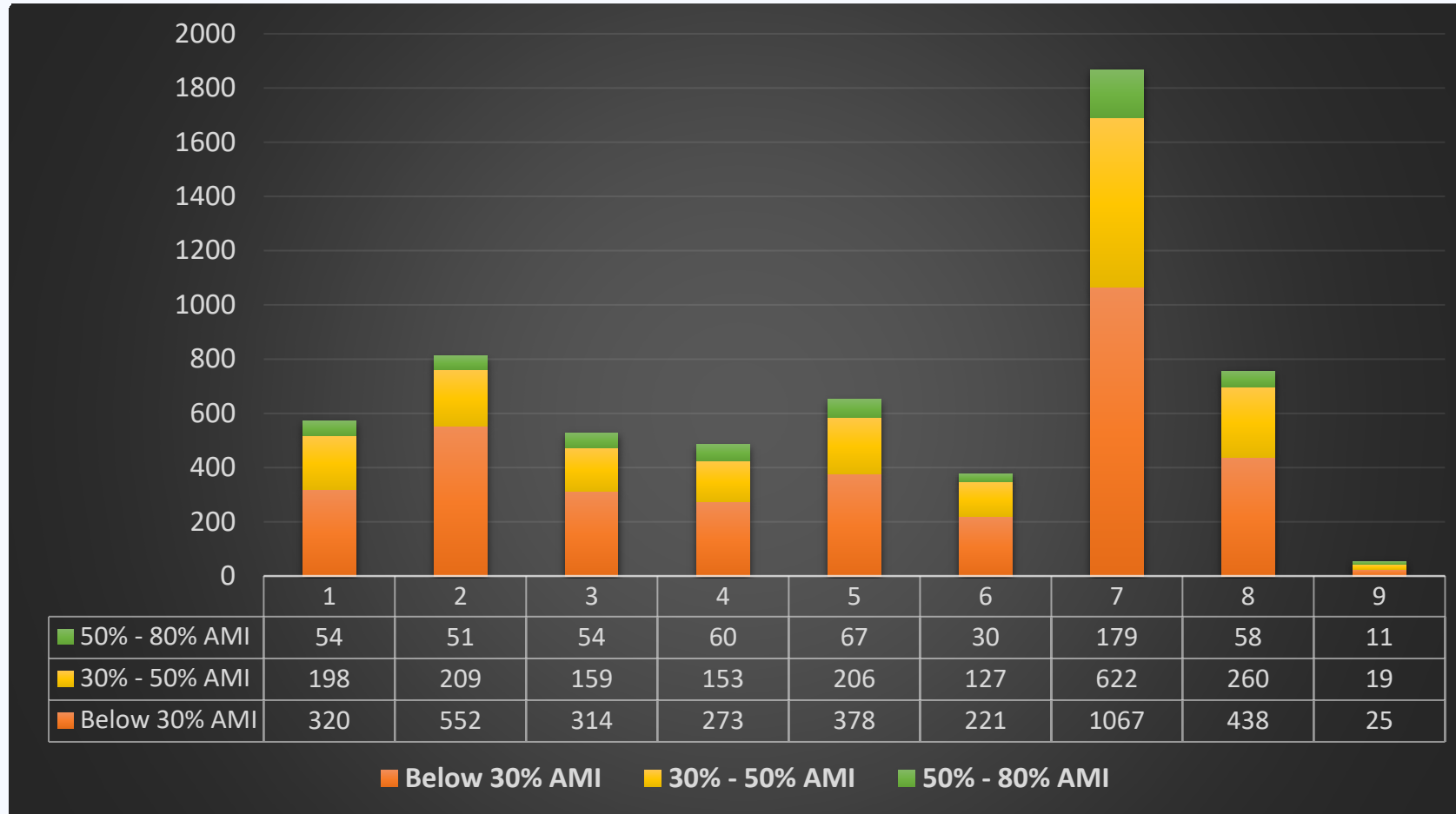
- 1455** Funded
- 727** Under Review
- 7489** Pending
- 421** Ineligible or Duplicate
- 665** No response

## ASSISTANCE TO DATE — January 14, 2022



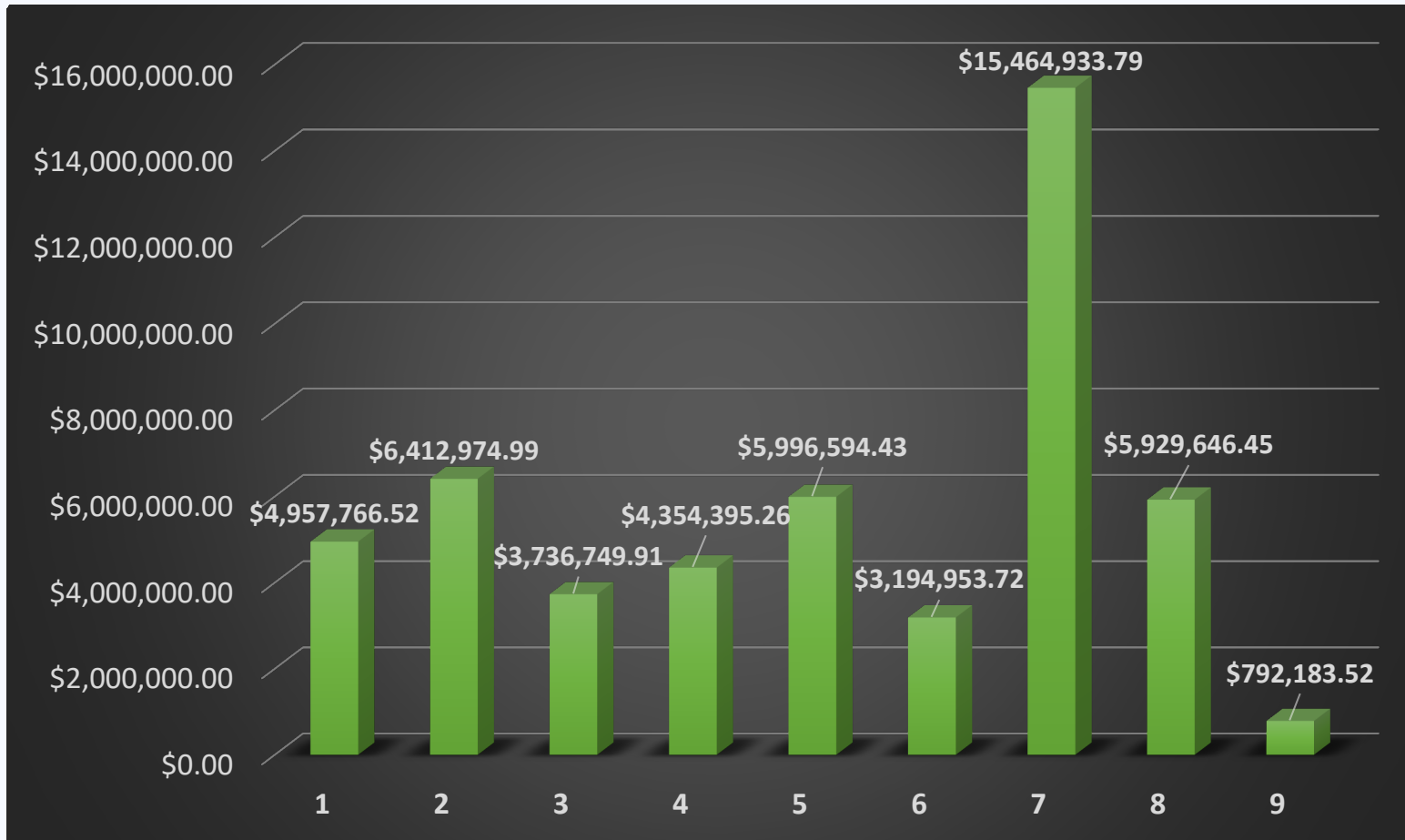
**6,105** Households Assisted

# HOUSEHOLDS ASSISTED PER DISTRICT - JANUARY 14, 2022



District	Households Assisted
1	572
2	812
3	527
4	486
5	651
6	378
7	1868
8	756
9	55

# ERAP ASSISTANCE PER DISTRICT - JANUARY 14, 2022



**Rent Payments**

**\$50,840,198.59**

**Utilities**

**\$192,333.44**

**Total**

**\$51,032,532.03**



# APPLICATION PROCESS OVERVIEW



Community Partners (8) intake available for tenants;

Coordination with Court notices and eviction writs

Expedite applications that have court notices, utility shutoffs



\*Pay tenant if landlord unresponsive or declines to participate

## Recent and forthcoming changes:

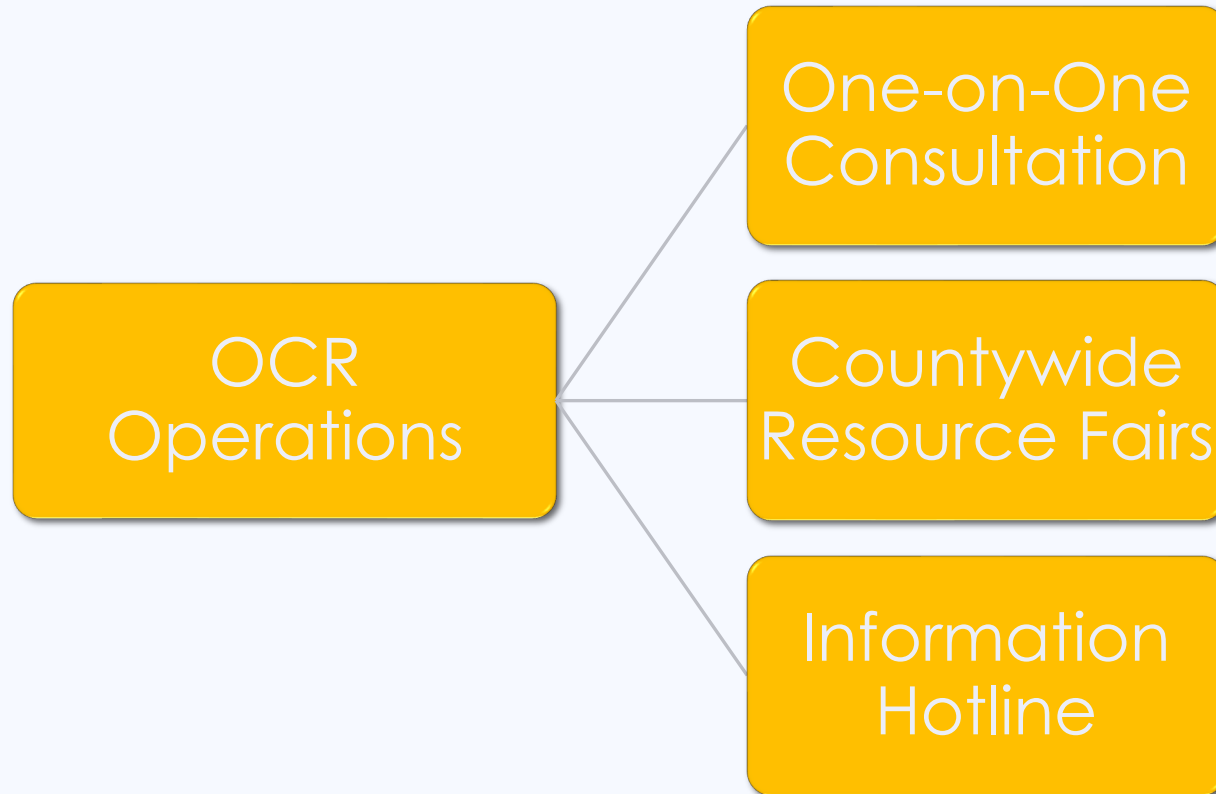
- Nonprofit partners have started reviewing
- DHCD is onboarding 30+ additional temp staff support

# BRIDGING THE GAP....



**Prince George's county**  
Office of Community Relations

*connecting people, connecting resources*



# PROGRAMMATIC DESCRIPTIONS

## **Resource Fairs**

- OCR hosted onsite and virtual Resource Fairs to accommodate constituents and provide one-on-one consultation. The fairs were held throughout the County to ensure that ERAP resources are made available to the constituents who live in the North, Central and Southern portions of the County.

## **One-on-One Consultation**

- Onsite consultation was provided to those facing immediate eviction. In response to Housing's need to clear an existing database OCR identified locations in northern, central, and southern areas of the County whereas as judgment has been issued or they are late on payment to receive direct one on one (in person) expedited assistance with application submission.

## **Information Hotline**

- Constituent questions are answered and they obtain assistance with completing documentation.

# RESOURCE FAIRS



Prince George's county  
Office of Community Relations

*connecting people, connecting resources*

## OCR Sponsored / Facilitated

- Over 2,500 attendees
  - Suitland High School
  - Langley Park Community Center
  - Community of Hope AME Church (2 days)
  - First Baptist Church of Capitol Heights (2 days)
  - Villas at Langley Park
  - Windsor Crossing (3 days)
  - Franklin Park at Greenbelt Station Days (5 days)
- **Housing Authority Properties**
  - Villages of Langley Park (w/Casa De Maryland)
  - Kimberly Gardens
  - Cottage City
  - Marlborough Towne/Coral Gardens
  - Owens Road



# INFORMATION HOTLINE

- **Roles and Responsibilities**
  - Staffed by 5 Temporary employees/1 Manager
  - Available Monday thru Friday/9 am to 5 pm
  - Serves as first line of contact with the constituents
  - Provides constituents with the status of their application and overall ERAP process
  - Updates the portal with real time information (tenant/landlord information -i.e., email address, telephone number)
  - Serve as a liaison between the Reviewers and the constituents
- **Total Calls Received: +35,000 calls**
  - To date: Approximately – 35,727 calls
  - Daily Average: 300 calls
  - January: 3,387 calls – as of January 13, 2022
  - December: 9,033 calls
  - November: 9,864 calls
  - October: 9,889 calls
  - September: 3,554 calls (start September 17<sup>th</sup>)



## ERAP HOTLINE

### Emergency Rental Assistance Program

- FIND OUT YOUR APPLICATION STATUS
- GET YOUR QUESTIONS ANSWERED
- SCHEDULE AN APPOINTMENT

Monday *thru* Friday  
9AM-5PM



# 301-883-6504

*and* PRESS 9



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# TARGETED OUTREACH & CHALLENGES

- **Prince George's County District Courthouse**
  - Bilingual staffer assigned: Hyattsville
  - Assisted with completing ERAP applications
  - Forwarded hot list applications (eminent eviction or utility disconnect) to DHCD for immediate assistance
- **Virtual Outreach**
  - Hosted a meeting with the Collective Empowerment Group – Led by Pastor Weaver and Pastor Manning to inform, educate, and engage constituents
- **Challenges**
  - Outdated applications
  - Constituent response to follow up
  - Temp staff Turnover
  - Understaffing



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# COMMUNITY PARTNERS – EVICTION COORDINATION EFFORTS



prince george's county  
Office of Community Relations

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CLS  
COMMUNITY  
LEGAL SERVICES  
OF PRINCE GEORGE'S COUNTY, INC.

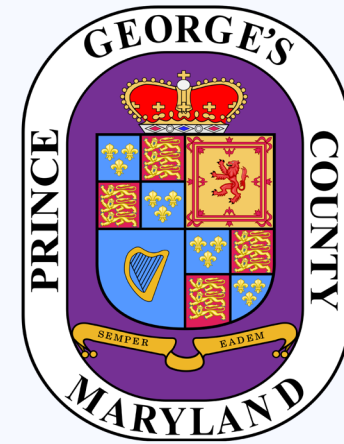


Housing  
Initiative  
Partnership



# Q&A

JANUARY 20, 2021



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