



# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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## Overview of Prince George's County Memorial Library System

### History

In 1902, the [State Library Commission](#) was authorized to develop public libraries throughout Maryland. The County Commissioners allocated funds to establish the [Prince George's County Memorial Library System](#) (PGCMLS) in 1946 as “a living memorial to those... who served in wars” under a law enacted by the State legislature. The Laurel Branch was the first library to become part of the System.

In 2024, PGCMLS operates [19 regional branches](#), a 24/7 online library, and pop-up services throughout the County. The Library System also provides service at the County Correctional Center. PGCMLS has been fine-free since June 2020.

### Leadership

PGCMLS is governed by a 7-member volunteer [Board of Library Trustees](#), which is appointed by the County Executive and approved by the County Council. This body serves as the policy-making body that guides the development of library services. The [PGCMLS Foundation](#) provides critical philanthropic support to the Library.

BOARD OF LIBRARY TRUSTEES <sup>1</sup>			
Member Name	Office Held	Term Start	Term End
Angela D. Smith	President	1/Apr/2020	31/Dec/2024
Sylvia Bolivar	Vice-President	2016	31/Dec/2026
Brett Crawford	Member	1/Apr/2020	31/Dec/2024
Robert Fernandez	Member	5/Jul/2022	31/Dec/2024
Patrice Garnette*	Member	5/Jul/2022	31/Dec/2023
Toni A. Smith*	Member	1/Apr/2020	31/Dec/2024
Arthuree R. M. Wright*	Member	2016	31/Dec/2022

On the executive side, the organization is headed by the following officers:

**Mark Winston, Ph.D.**, Chief Executive Officer

**Megan Sutherland**, Interim Chief Operating Officer for Public Services

<sup>1</sup> \*Trustee will be stepping off the Board in 2024.



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## Core Services

- Account Services
  - Book borrowing; books by mail; interlibrary loan; LINK account for students.
- Library Rooms
  - Meeting & conference rooms; small study rooms.
- Computers & Technology
  - Computer & Wifi access; copy/print/fax/scanning; D.R.E.A.M. Lab; mobile printing.
- Other Services
  - Books from Birth; C.R.A.B. book club kits; exhibit & poster space; local author resources; community resources, senior suite; passport services; senior SmartTrip; My PGCMLS Librarian one-on-one appointments; Ask A Librarian/Biblio Consulta phone and email reference.

## Recent Accomplishments and Future Initiatives

### FY 2023 Accomplishments

- Began and conducted the search for a new CEO.
- Started construction on the Common Labs at Beltsville, Fairmount Heights, Largo-Kettering, and Oxon Hill.
- Construction on the new Baden Branch Library began.
- Offered digital literacy programs in English, Spanish, Dari, and Pashto to reduce the digital divide.

### FY 2024 Initiatives

- Providing information resources with a customer-focused collection of materials in print, electronic, and other formats.
- Increasing early childhood literacy skills in children from birth to age five.
- Providing public access to the Internet.
- Opened new or renovated branches in Baden, Bladensburg, and Surratts-Clinton.
- Hire a new CEO.
- Initiating a comprehensive organizational review and strategic planning process
- The Library's Facilities Master Plan: [PGCMLS Facilities Master Plan\\_FINAL.pdf](#)
- The Library's Strategic Framework 2021-2024: <https://pgcmls.libnet.info/strategic-plan/strategic-plan>. 2023 is the last phase of the framework: "Phase VIII: Refine and Embrace."



## Programs

This section provides a breakdown of non-branch-specific Library programs. PGCMLS divides the programs into four (4) general categories: 1) Books from Birth, 2) Summer Reading Program, 3) Branch Programming, and 4) PR Special Programs.

In 2023 (calendar year), the Library hosted 5,541 programs with 119,471 participants.

Location of Program	# of Programs	Total Attendance	Avg Attendance
Onsite	4,757	89,557	19
Virtual	411	5,148	13
Outreach	356	24,482	69
Hybrid	14	90	6
Virtual Outreach	3	194	65
Grand Total	5,541	119,471	22

Initiative Type (group)	# of Programs	Total Attendance	Avg Attendance
Asian Pacific American Heritage	21	392	19
APAH and BHM	2	137	69
Black Heritage	86	2520	29
Hispanic Heritage	51	903	18
MD STEM Festival	28	541	19
Native American and Indigenous Peoples Heritage	23	786	34
Women's History	26	338	13
LGBTQ+	23	751	33
Summer Meals	242	3315	14

Major programs and initiatives include:

- Health and Wellness
  - Operation Warm
  - Talk Health with University of Maryland's School of Nursing
  - Ride and Read
- MD STEM Fest
- Office of Human Rights Partnership
- Seasonal Challenges with Sports teams
- Book Crawl
- Poetry/Open Mic
- Social Justice Camp
- Tax Prep
- Kids Achieve Club
- Language Clubs
- Citizenship Classes

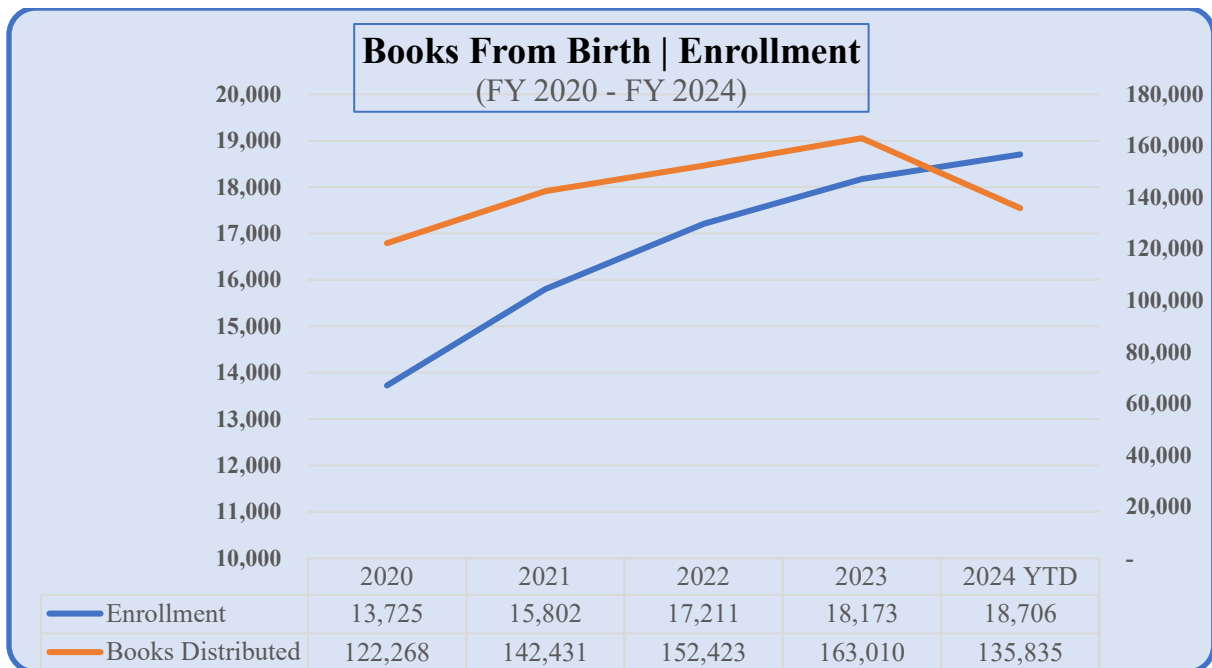


## Books From Birth

*FY 2023 funding:* \$315,000 – 80% of Public Services and Program budget.

The Library's **Ready to Read: Books from Birth Program**, the primary programmatic expense of the System, was officially rolled out during FY 2019 as part of the County's Newborn Initiative. The program enables children to develop a home library of 60 books by the time they reach kindergarten and encourages parents to read with and to their children. In FY 2023, enrollment totaled 18,173, with 163,010 books distributed. The Library continues to express concern over the long-term affordability of the Program as enrollment continues to exceed budget every year since FY 2022.

The table below shows the total enrollment and the number of books distributed per fiscal year. While the COVID-19 pandemic affected in-person programming and activities, enrollment in the program did not have the typical slump in fiscal 2021 that most other data points in this report show.<sup>2</sup>



## Summer Reading Program

*FY 2023 funding:* \$25,000 – 6.4% of Public Services and Program budget.

<sup>2</sup> Note: 2024 YTD in this and all subsequent graphs refer to data up to February 15, 2024. All years refer to fiscal years rather than calendar years.



The Summer Reading Program, in collaboration with the Washington Nationals, called "Summer Prince George's," engages customers of all ages in library activities, such as borrowing materials, attending events, and reading. The funds cover hiring local educational performers and presenters for all branches and purchasing supplies.

Hired presenters in 2023 include:

- Science Guys of Baltimore
- National Aquarium in Baltimore
- Echoes of Nature
- Eco Adventures,
- Book Crawl for adults

The budget line also funds purchasing incentives such as tee shirts, tote bags, and books. The Washington Nationals provide tickets to home baseball games.

<b>Summer Prince George's 2023</b>	<b>Preschool</b>	<b>Elementary</b>	<b>Teen</b>	<b>Adult</b>	<b>Total</b>
Program Enrollment	811	1,569	316	1,228	<b>3,924</b>
Participation After Enrollment	372	707	114	594	<b>1,787</b>
Completers	248	485	91	432	<b>1,246</b>
Percent Completers	31%	31%	29%	35%	<b>32%</b>
Minutes Read and Logged	1,404,792				
Number of Programs	355	371	71	259	<b>1,056</b>
Number of Program Attendees	9,792	7,783	1,160	1,839	<b>20,574</b>
Outreach Attendees	1,010	1,256	436	1,583	<b>4,285</b>

## Branch Programming

*FY 2023 funding:* \$42,100 – 10.8% of Public Services and Program budget.

Branch programming budgets support presenters and performers, as well as materials and supplies for each area and branch to use at their discretion and need. The organizations hired are vetted and serve the needs of those local branch communities. The Outreach and Partnerships Specialists helped to coordinate 660 collaborative programs in calendar year 2023 across the library system.

This line item supports the work of the heritage teams by funding paid presenters who have particular cultural, historical, artistic, and academic expertise to best represent diverse perspectives and provide rich context and content. These initiatives include Hispanic Heritage, Black Culture, Asian Pacific American Heritage, Native and Indigenous Culture, LGBTQ+, and the variety of intersectionality therein. These funds also support programs on health and wellness, spoken word and poetry, author visits, and many more. \$22,000 of the \$42,100 from this budget in FY 2023 was used in support of these programs.



Initiative Type (group)	# of Programs	Total Attendance	Avg Attendance
Asian Pacific American Heritage	21	392	19
APAH and BHM	2	137	69
Black Heritage	86	2520	29
Hispanic Heritage	51	903	18
MD STEM Festival	28	541	19
Native American and Indigenous Peoples Heritage	23	786	34
Women's History	26	338	13
LGBTQ+	23	751	33
Summer Meals	242	3315	14

In FY 2023, Area Directors were allocated \$20,000 of the \$42,100 Branch Programming budget to use at their discretion to support branch-level programming. This equal distribution of programming supply funds, starting in FY 2022, helped to address long-standing inequities between branches with Friends of the Library groups that provided financial support and those without. It empowers branch-level staff to develop and deliver programs that meet the specific needs and interests of their communities. In FY 2023, this worked out to \$1,000 per branch, including the County Correctional Center's law library. These funds are used to support programs and outreach efforts to customers of all ages. Examples of items purchased by the branches include craft supplies, STEM supplies, board games, film licenses, 3D printing filaments, puppets, and ukulele kits.

## Public Relations Special Programs and Events

*FY 2023 funding:* \$11,000 – 11.82% of Public Relations and Program budget.

The Public Relations Special Programs and Events budget supports major system-wide initiatives and one-time events such as branch grand openings. Many of these are in support of the initiatives outlined in branch programming. In FY2023, special programs and events included a Festival of Cultures, Pride events including a Rainbow Festival, Asian Pacific American Heritage programs, and *For All the People: A Century of Citizen Action in Health Care Reform/Para todo el pueblo: Un siglo de acción ciudadana en la reforma de la atención de la salud*, an English- and Spanish-language, 12-banner exhibition from the National Library of Medicine. The budget is also used for supplies, printing and marketing, and ASL interpreting for events and programs.





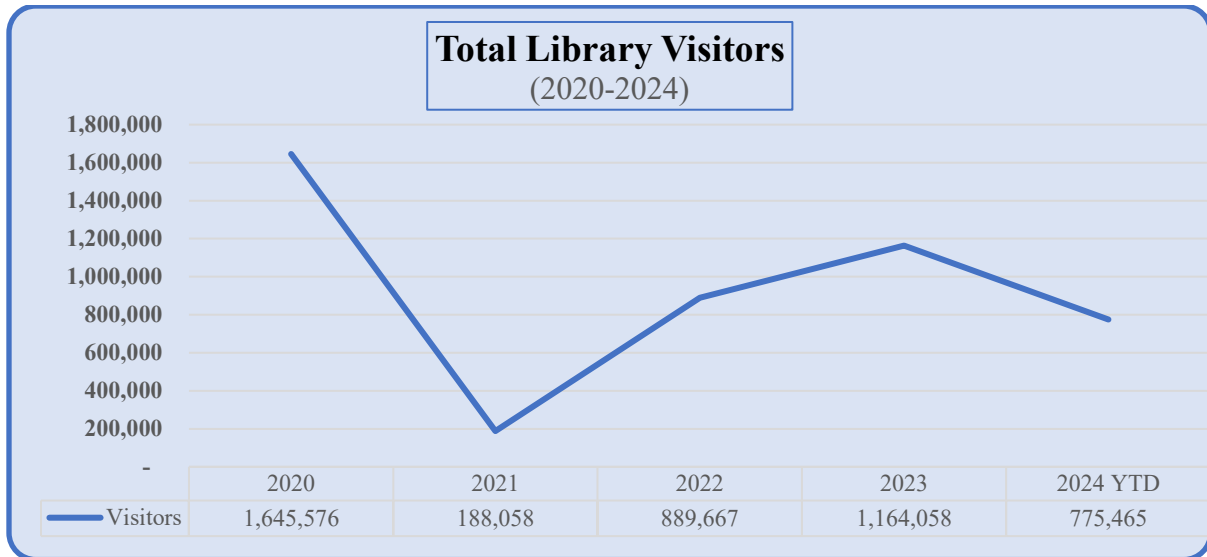
## Library Branches

The Memorial Library System manages 19 branches and the County Correctional Center's law library. The branches are divided into four geographic regions, each overseen by an Area Director.

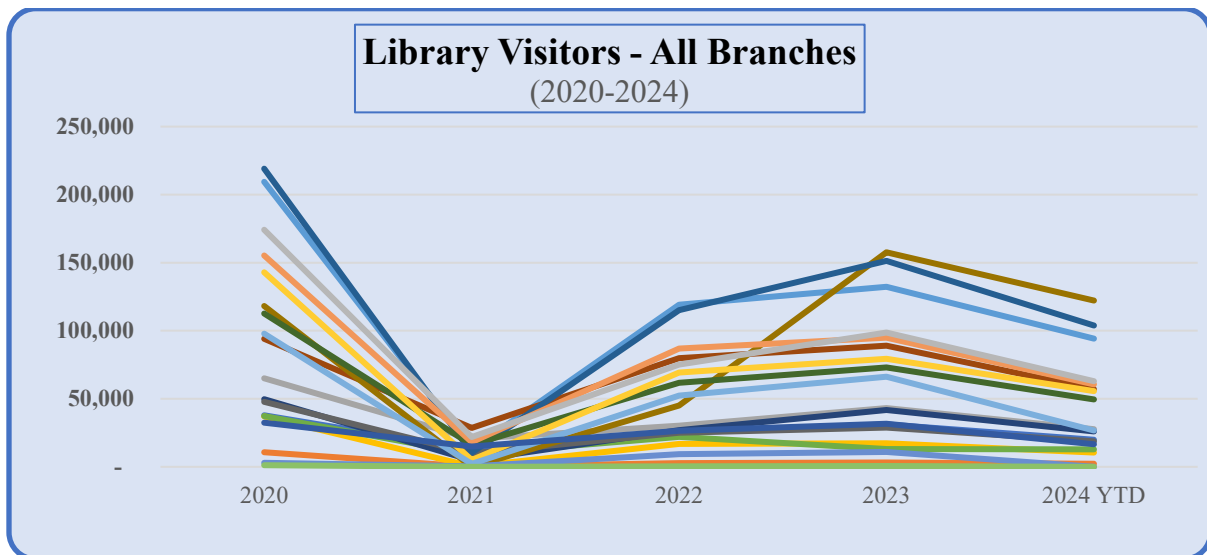
	<b>LIBRARY BRANCH</b>	<b>LOCATION</b>
<b>1</b>	Accokeek	South
<b>2</b>	Baden	South
<b>3</b>	Beltsville	North
<b>4</b>	Bladensburg	West
<b>5</b>	Bowie	North
<b>6</b>	County Correctional Center	North
<b>7</b>	Fairmount Heights	Central
<b>8</b>	Glenarden	Central
<b>9</b>	Greenbelt	North
<b>10</b>	Hillcrest Heights	Central
<b>11</b>	Hyattsville	West
<b>12</b>	Largo-Kettering	Central
<b>13</b>	Laurel	North
<b>14</b>	Mount Rainier	West
<b>15</b>	New Carrollton	West
<b>16</b>	Oxon Hill	South
<b>17</b>	South Bowie	North
<b>18</b>	Spauldings	Central
<b>19</b>	Surratts-Clinton	South
<b>20</b>	Upper Marlboro	South



By Total Library visitors, the chart below shows that total visitors decreased at the height of the COVID-19 pandemic and are now beginning to rebound to pre-pandemic levels.



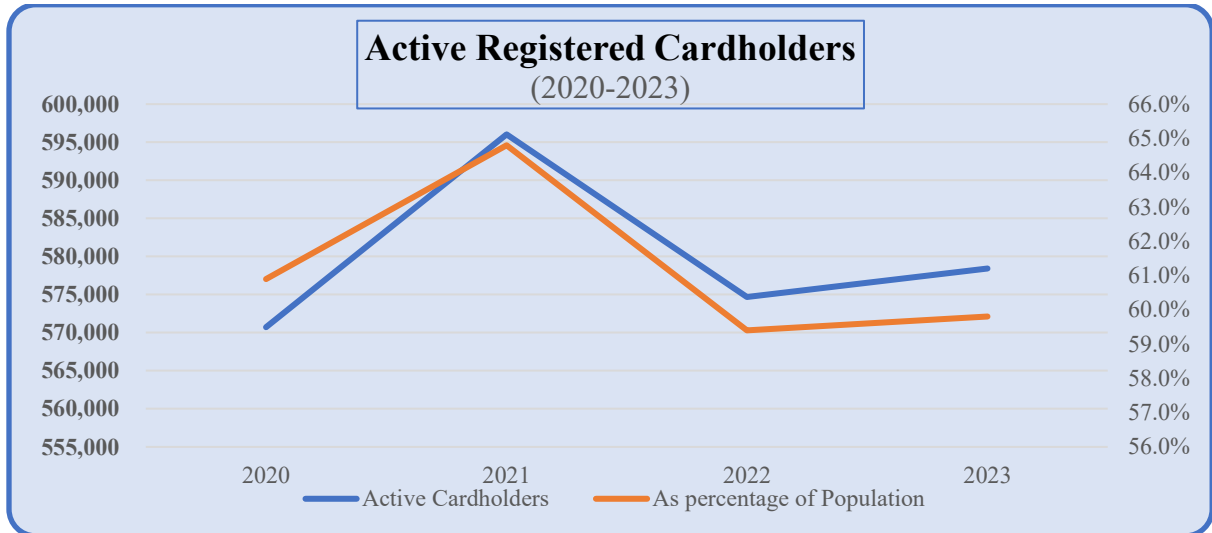
Visitors to all Library branches follow a similar pattern of decrease in 2021 as a result of the COVID-19 pandemic branch closures and subsequent increase as restrictions began to ease. The brown line showing a sharp spike since 2021 is the Hyattsville Branch Library.<sup>3</sup>



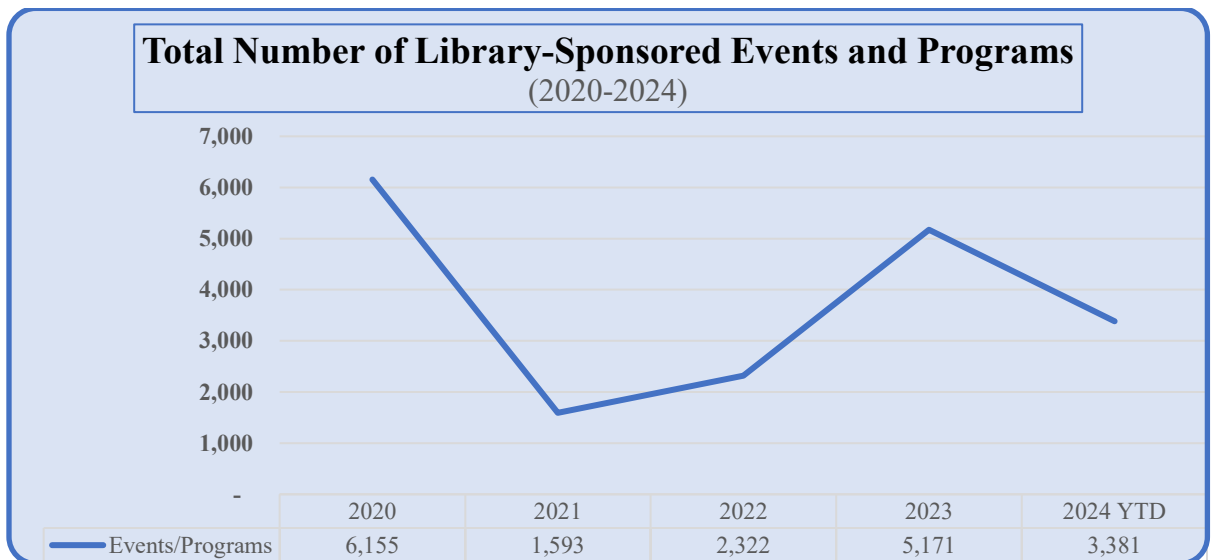
<sup>3</sup> This chart illustrates the general pattern among all library branches. For details regarding each branch's data, please refer to the appendices at the end of this report.



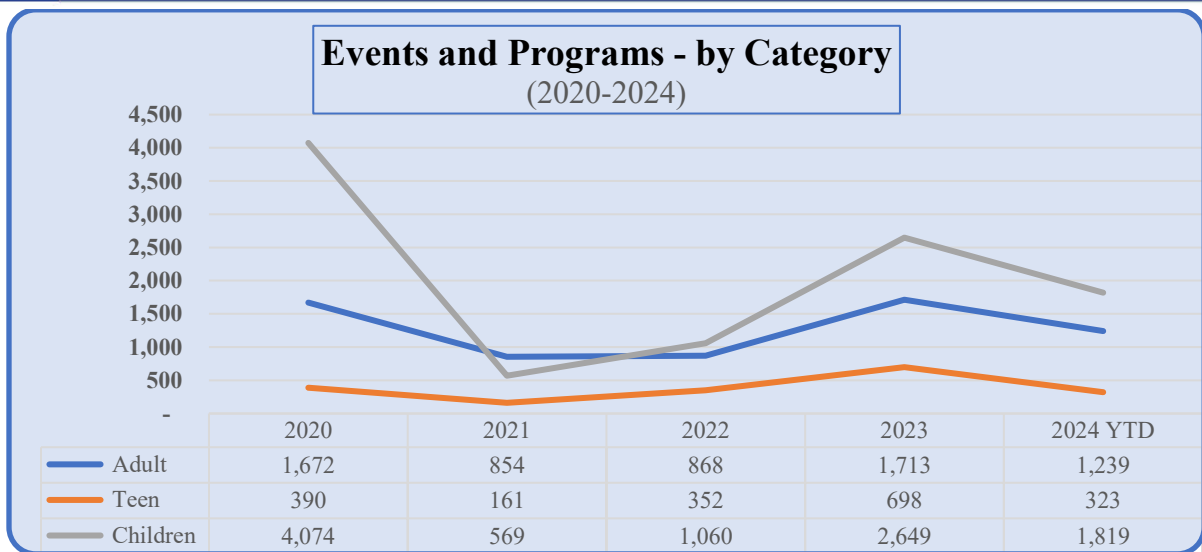
Contrary to in-person visits, the chart below shows that active cardholders<sup>4</sup>, and cardholders as a percentage of the population were highest in fiscal year 2021. This may point to increased use of online resources as people spent more time at home during the pandemic.



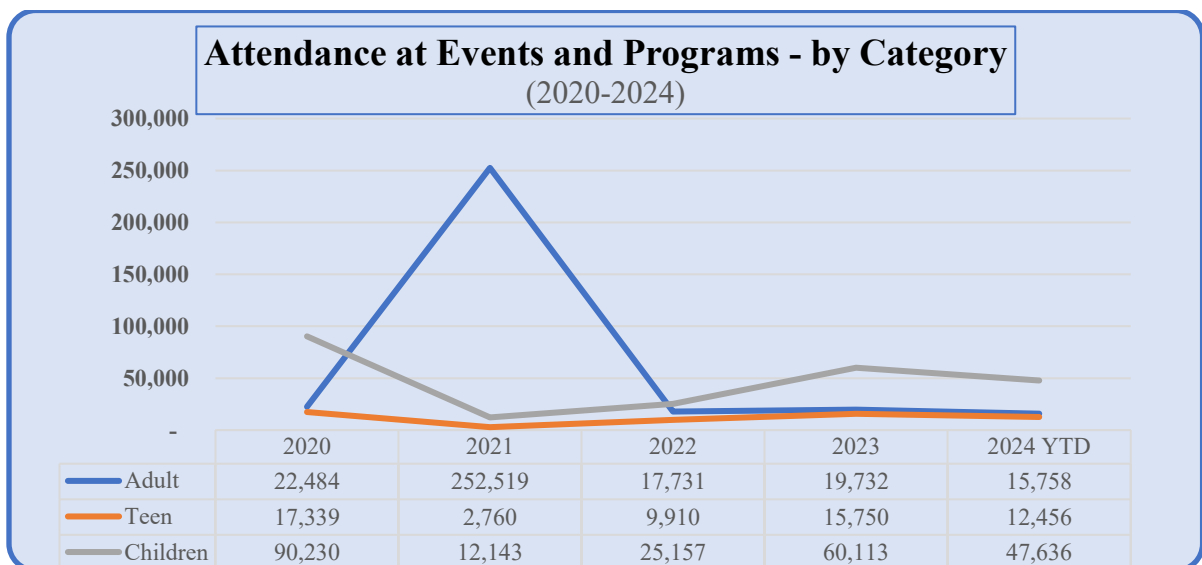
The total number of Library-sponsored events and programs has been trending upward since fiscal year 2021, with children's programming being the most popular demographic group. Teen programs are the least common type of programming available at all branches except the Bowie Branch Library.



<sup>4</sup> The Library defines "active cardholders" as those who have three years' worth of unexpired Library cards.



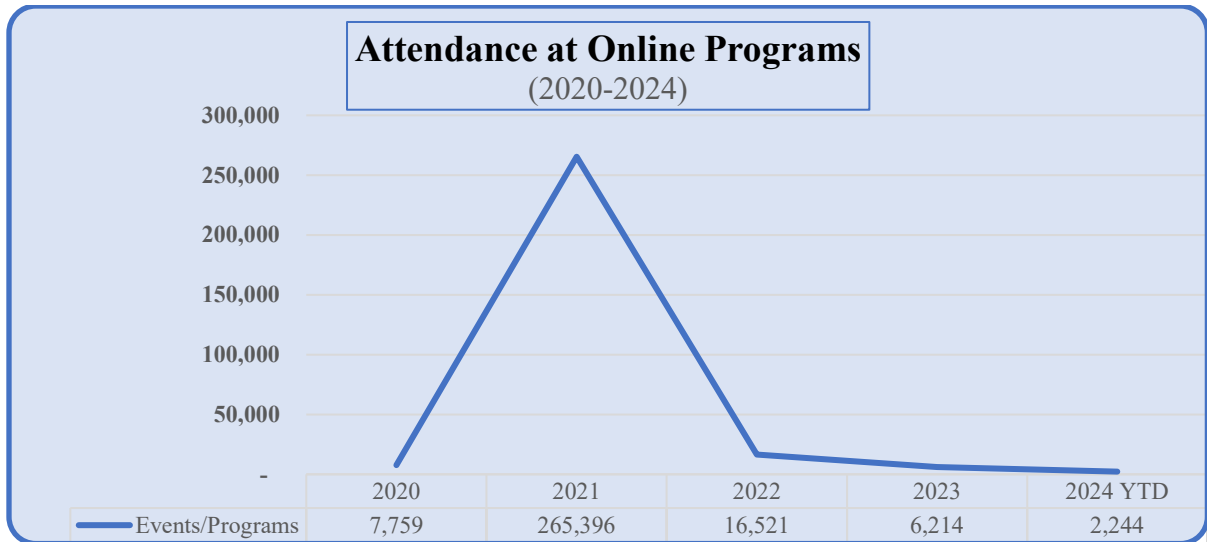
The chart below shows the total online and in-person attendance for events and programs, broken down by demographic group. The sharp increase in adult programs in fiscal year 2021 was due to the popularity of an online conversation by author Ibram X. Kendi.



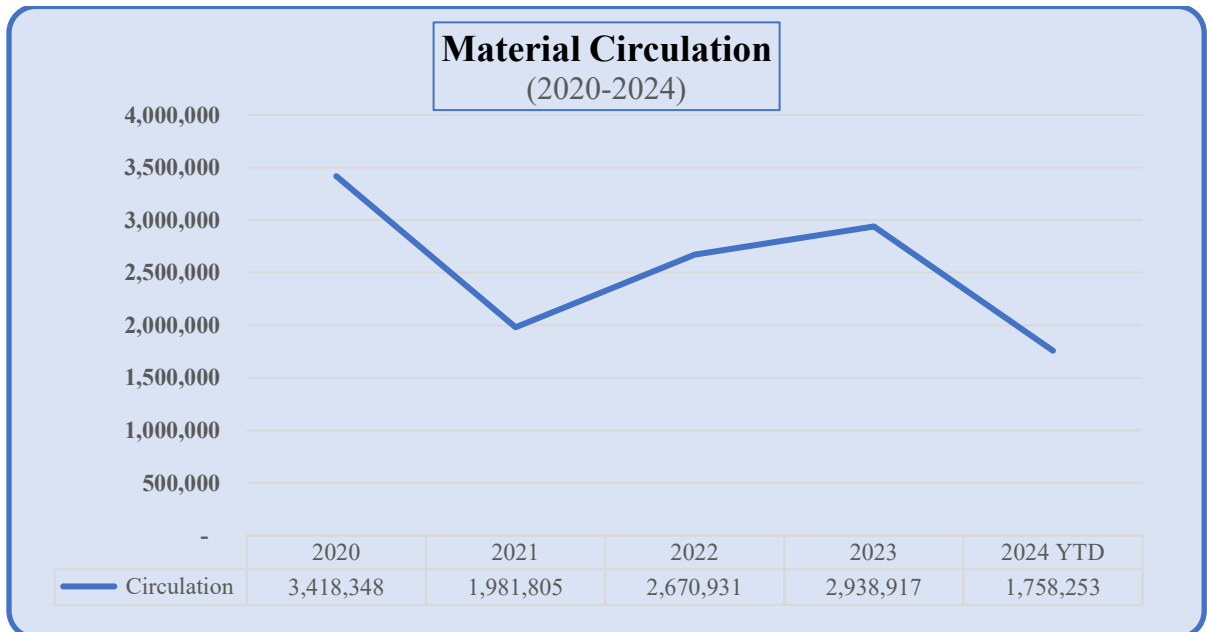
All branches are required to provide weekly “Ready 2 Read” story times. Each branch should also offer regular programs for elementary students (ages 5-12). This should include *at least* one STEM and one Literacy program per month. Programs for teens are expected to be offered at branches with a significant number of teen customers. We are currently working towards expanding this expectation to all branches to better serve our teen community. Adult programming is offered at each branch with the needs and interests of this population in mind.



Attendance at Online Programs follows a similar trend as all programs and events. The sharp increase in FY 2021 is due to the conversation mentioned above.

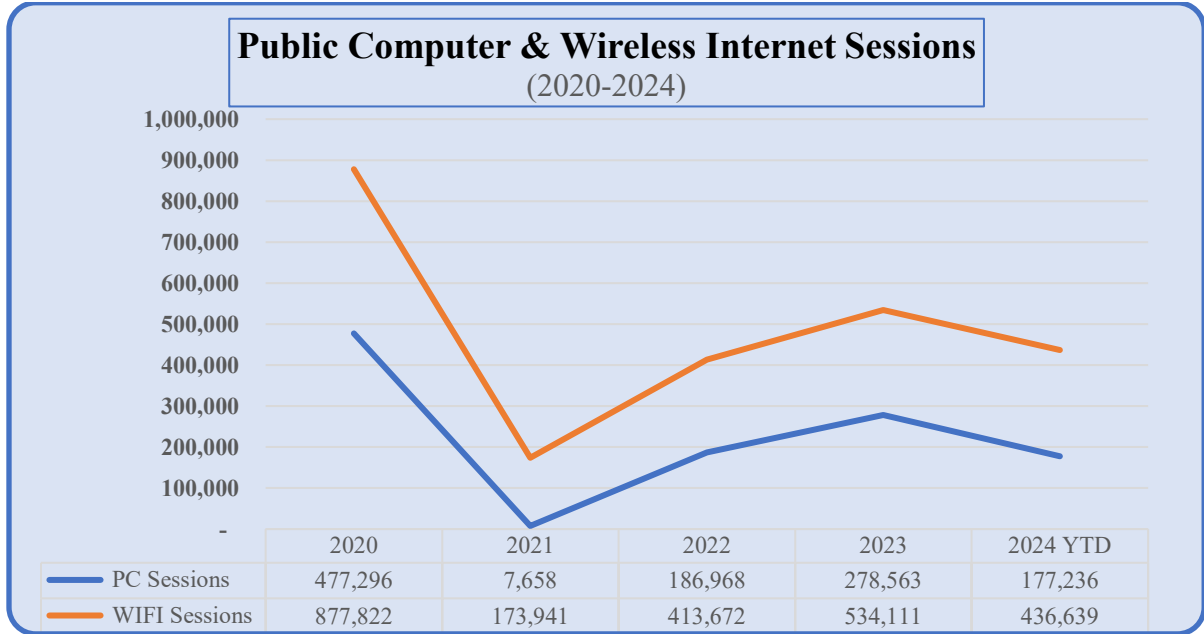


Material circulation of all Library resources declined in 2021 as a result of the COVID-19 closing and has begun to rebound to pre-pandemic levels. Data on the chart below includes the total circulation for all branches as well as the Digital Library, a collection of electronic, online, digital checkouts from e-resources.





Public computer and wireless sessions at Library branches have begun to increase from the pandemic decline.





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix A: Accokeek Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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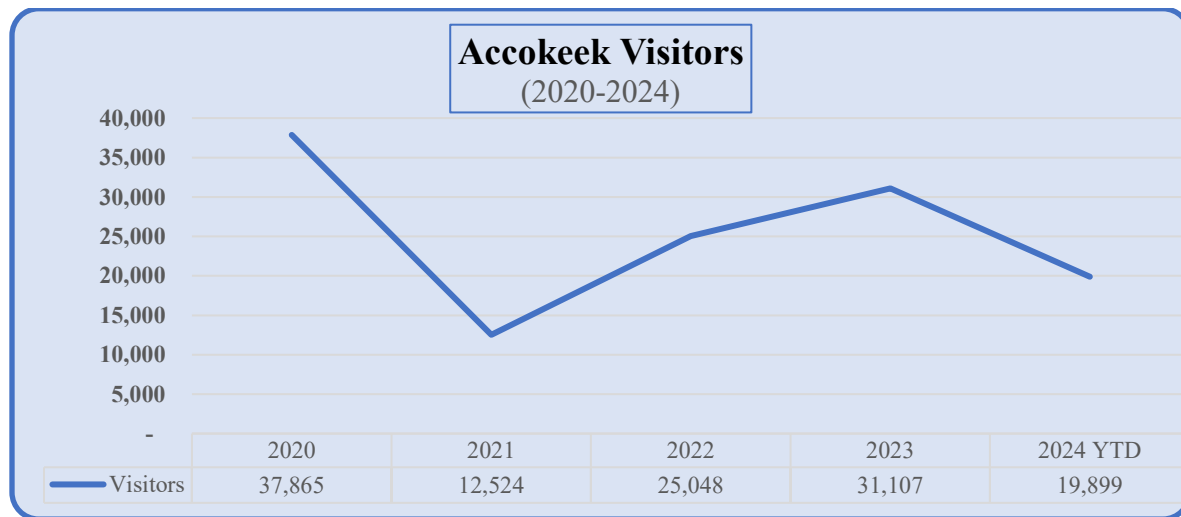




## Accokeek Branch Library

<b>Address</b>	15773 Livingston Road, Accokeek, Maryland 20607 <sup>1</sup>
<b>Location</b>	South
<b>Year Built</b>	2004
<b>Facility Footprint</b>	14,963 Sq. F
<b>Walkability Score<sup>2</sup></b>	32 / 100
<b>Bike Score<sup>3</sup></b>	29 / 100

## Branch Visitors



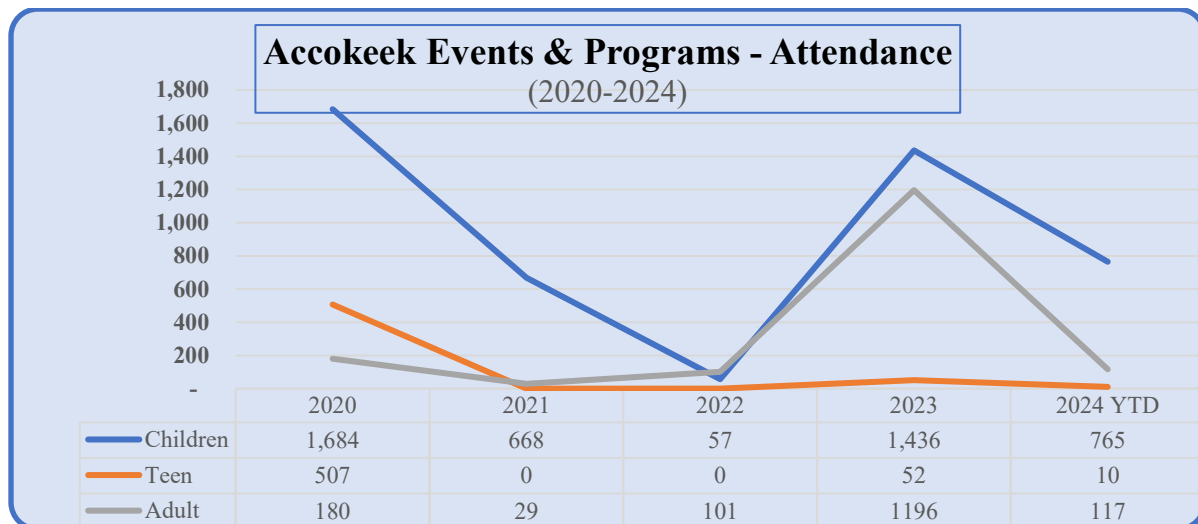
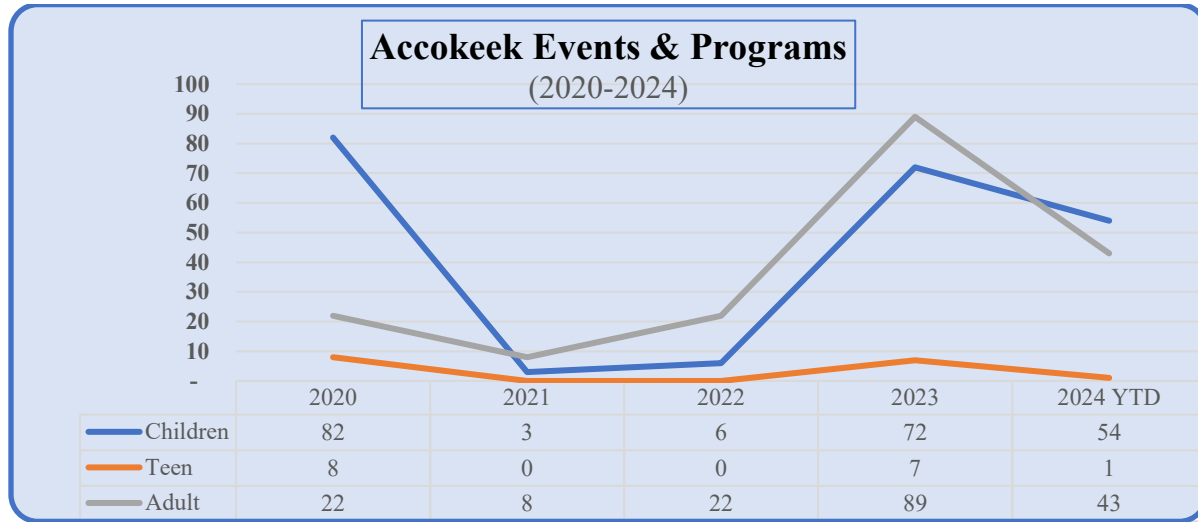
<sup>1</sup> All information in this and subsequent branch charts is taken from the [PGCMLS Facilities Master Plan](#).

<sup>2</sup> Walk Score is defined in the Plan as a score that “measures the walkability of any address based on the distance to nearby places and pedestrian friendliness.” The Plan provides a [Walk Score Calculator](#). The closer the score is to 100, the more walkable the branch is considered.

<sup>3</sup> Bike Score is defined in the Plan as a score that “measures whether an area is good for biking based on bike lanes and trails, hills, road connectivity, and destinations.” The Plan provides a Bike Score Calculator (same as linked above). The closer the score is to 100, the more bikeable the branch is considered.



## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

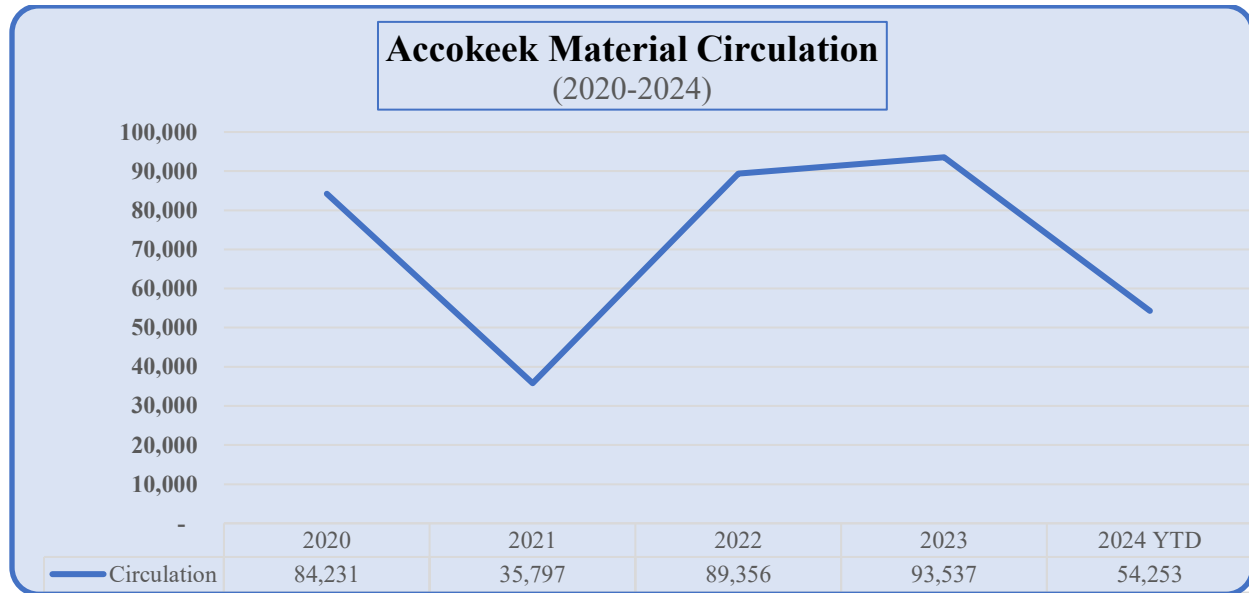
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	95	773	8
Teen	1	0	0
Elementary	44	492	12
Young Children	44	779	18
Total	184	2,044	11



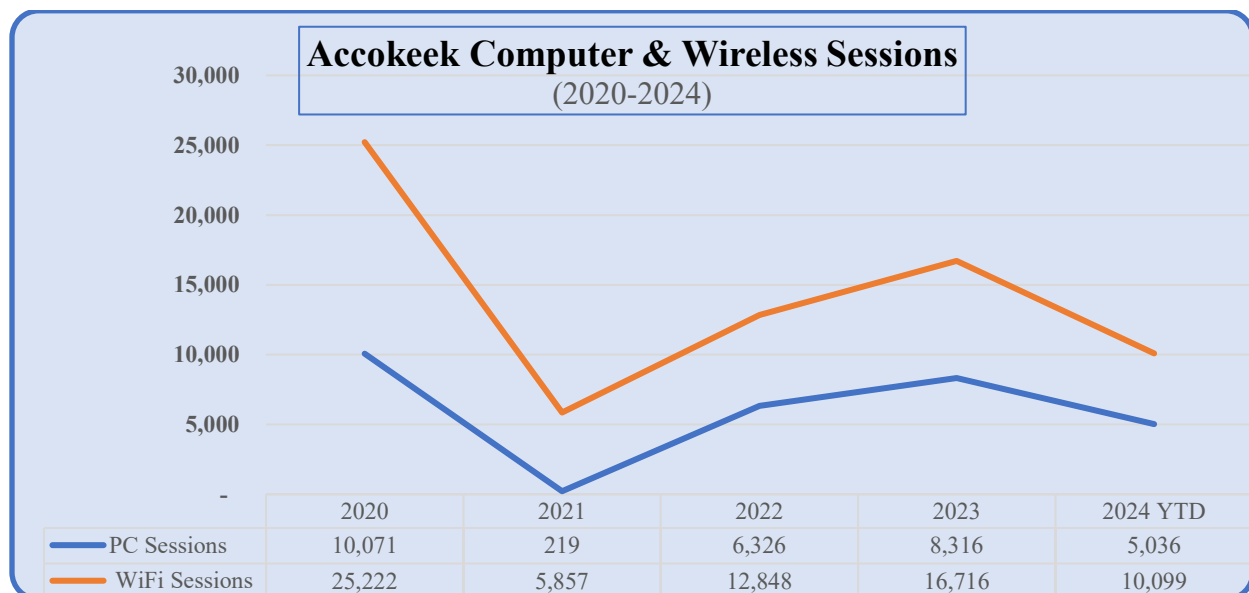
2023 Program Highlights:

- Get Active: Ride and Read stationary bike fitness program.
- Writers Group: Accokeek Women's Writers' Group.
- Variety of children's programming (Storytimes, Crafts, STEM) with consistent attendance.

Material Circulation



Computer & Wireless Sessions





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix B: Baden Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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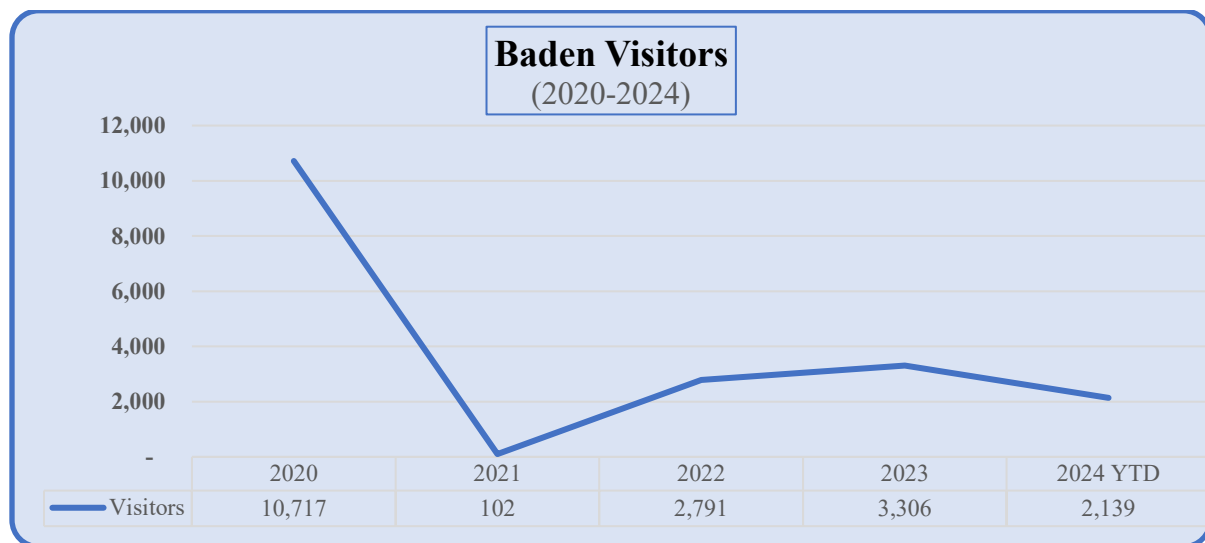
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Baden Branch Library

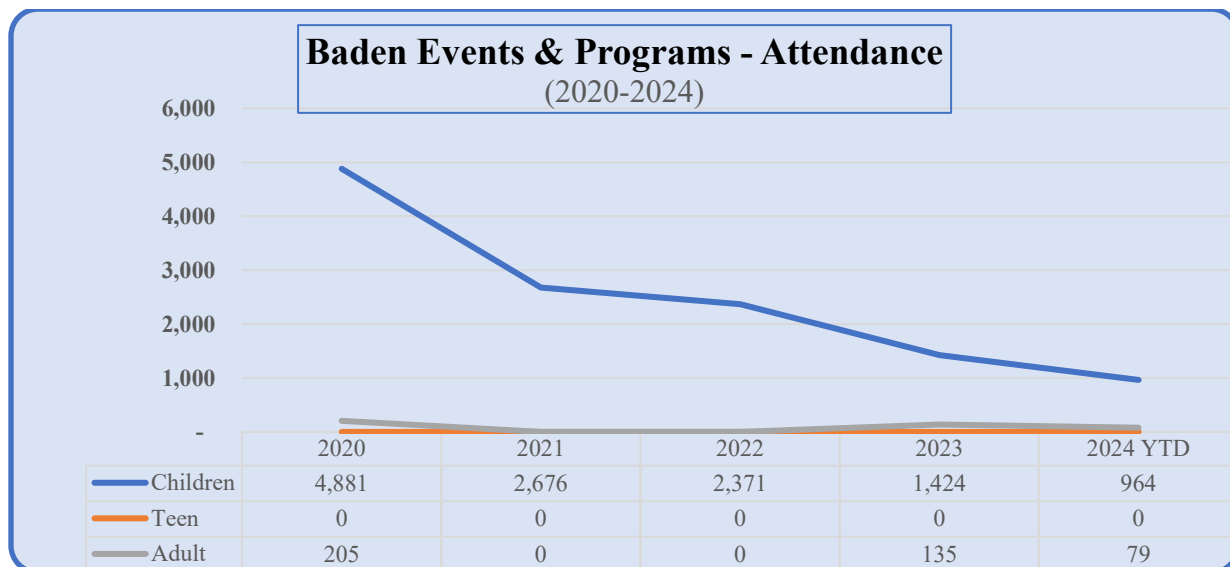
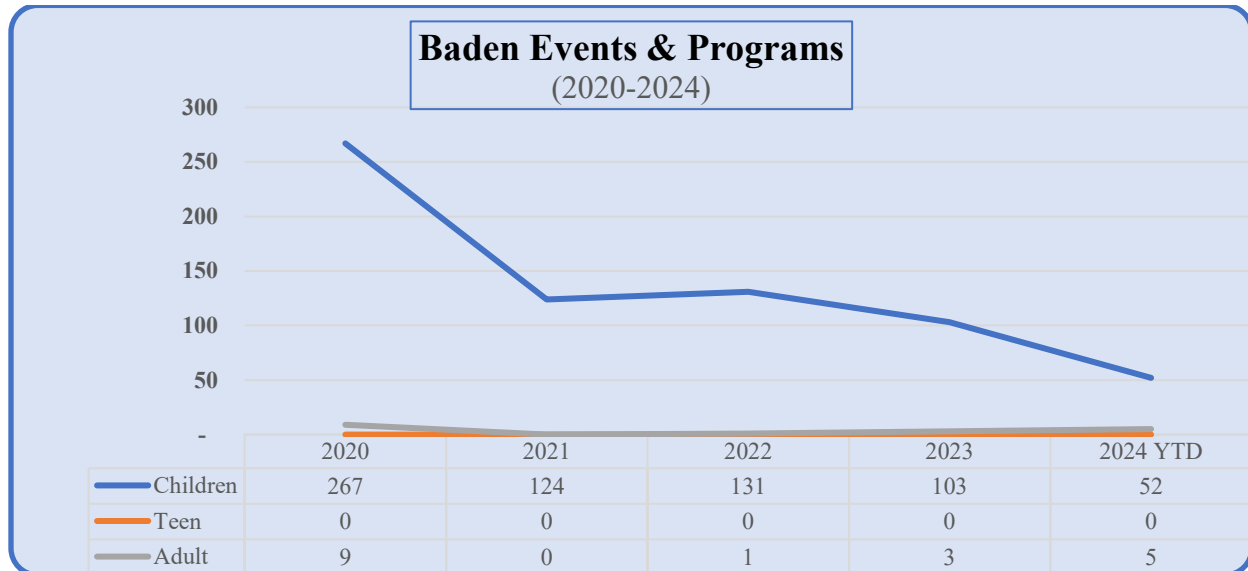
<b>Address</b>	13601 Baden-Westwood Road, Brandywine, Maryland 20613
<b>Location</b>	South
<b>Year Built</b>	2023
<b>Facility Footprint</b>	4,684 Sq. F
<b>Walkability Score</b>	15 / 100
<b>Bike Score</b>	24 / 100

Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

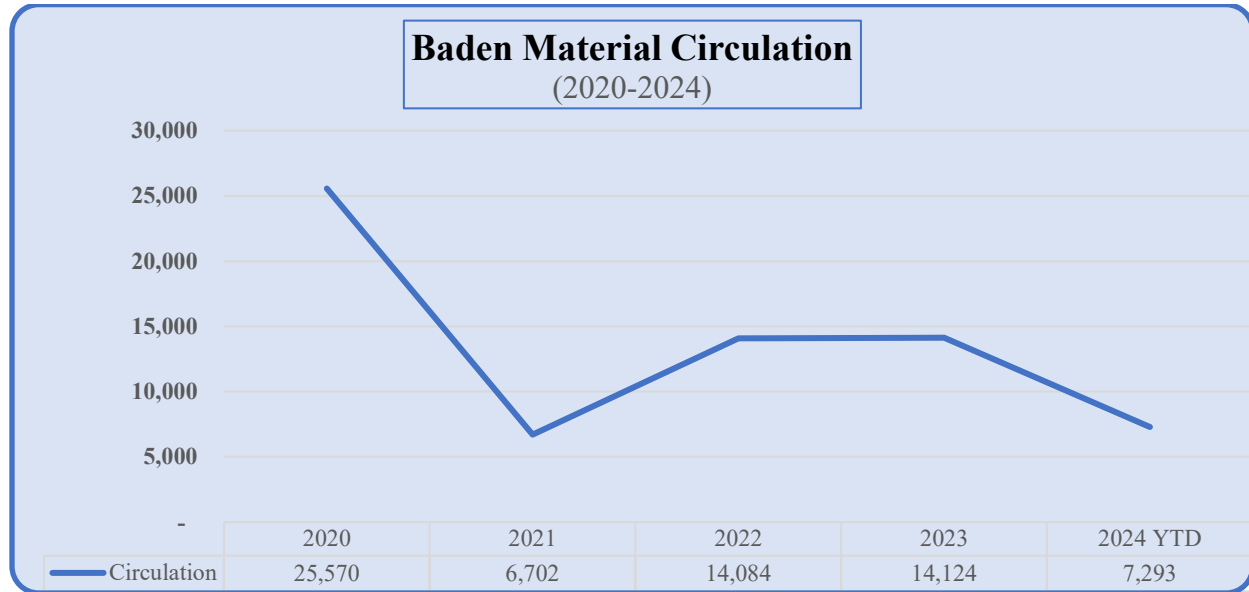
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	5	130	26
Teen	1	193	193
Elementary	36	637	18
Young Children	65	950	15
Total	107	1,910	18



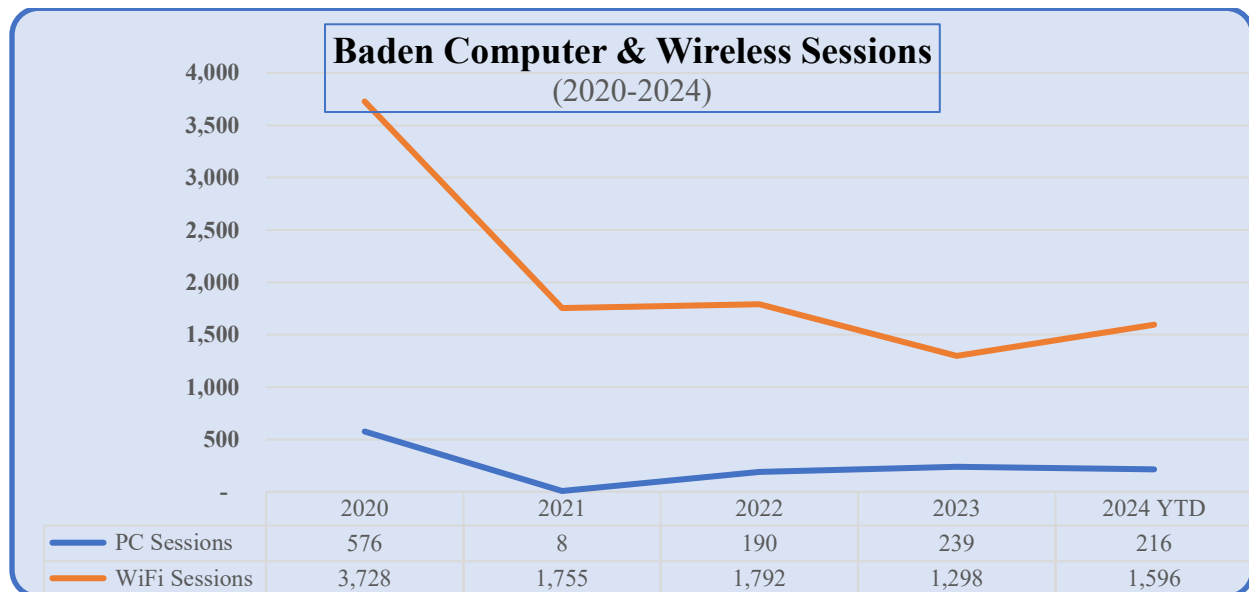
2023 Program Highlights:

- Previously was a very small branch connected to Baden Elementary. Classes visit frequently.
- Variety of children’s programming (Storytimes, Crafts, STEM) with consistent attendance.
- A new branch in 2024 will provide expanded performance and programming opportunities.

Material Circulation



Computer & Wireless Sessions







# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix C: Beltsville Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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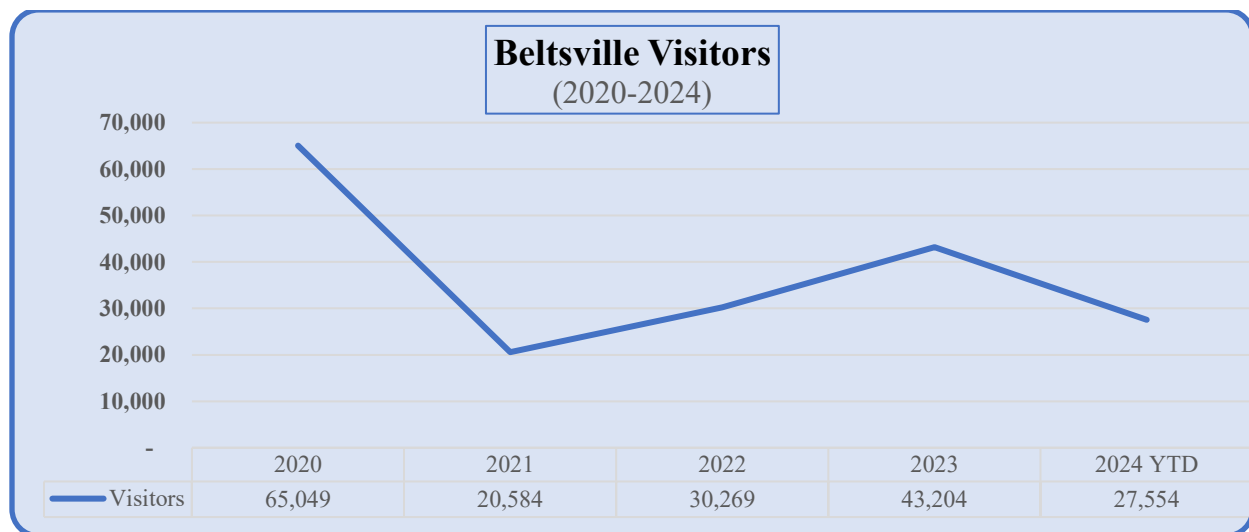
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Beltsville Branch Library

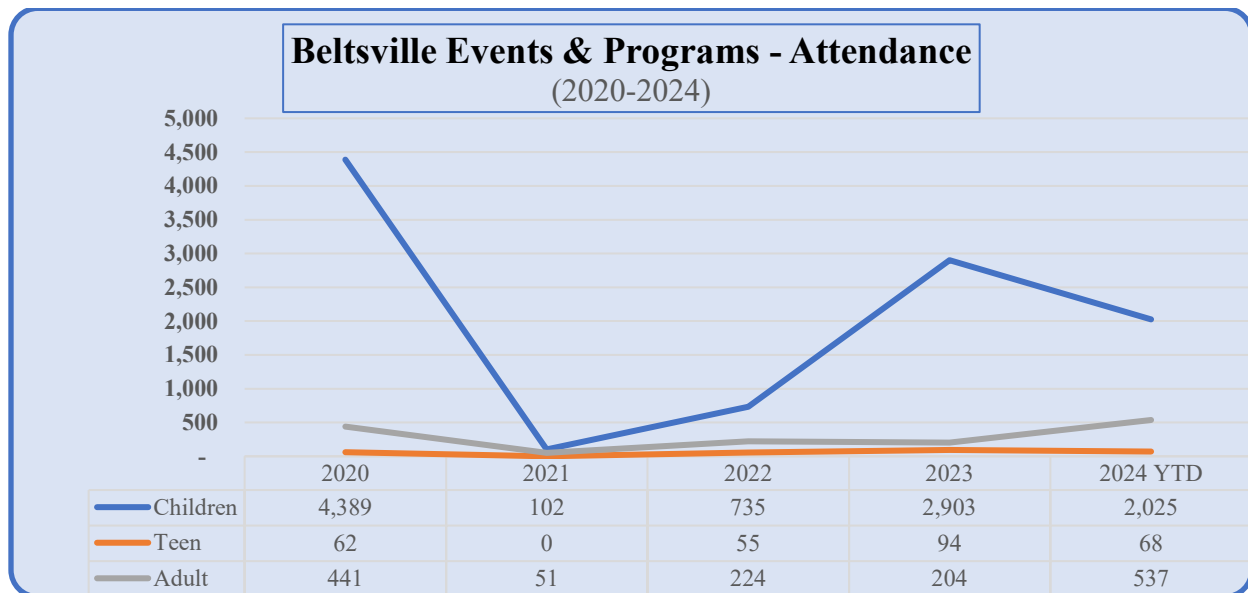
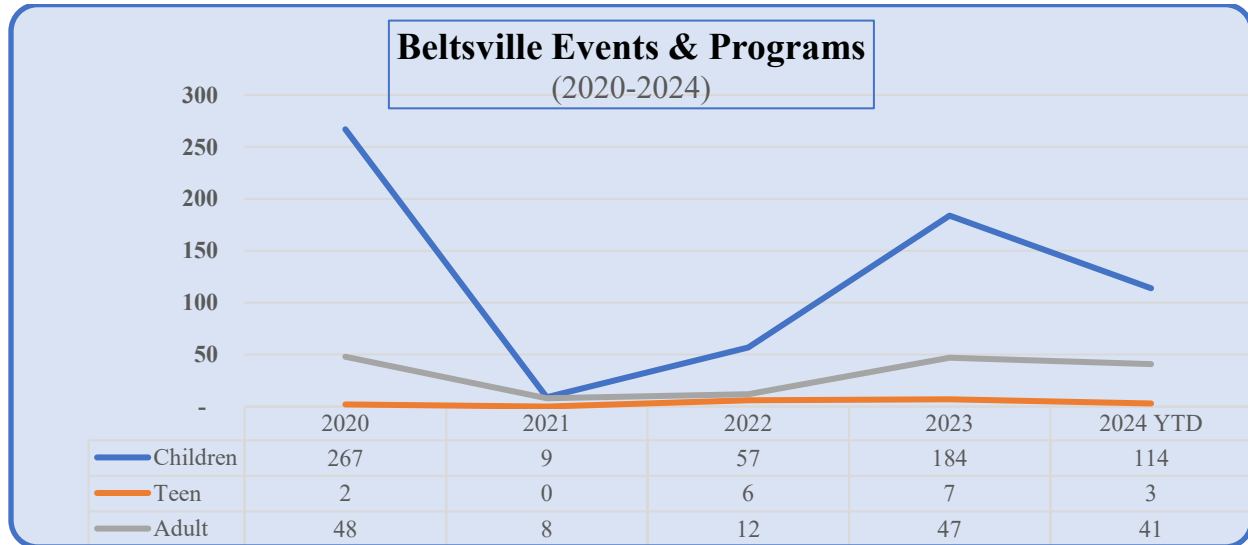
<b>Address</b>	4319 Sellman Road, Maryland 20705
<b>Location</b>	North
<b>Year Built</b>	1984
<b>Facility Footprint</b>	24,800 Sq. F
<b>Walkability Score</b>	60 / 100
<b>Bike Score</b>	59 / 100

Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

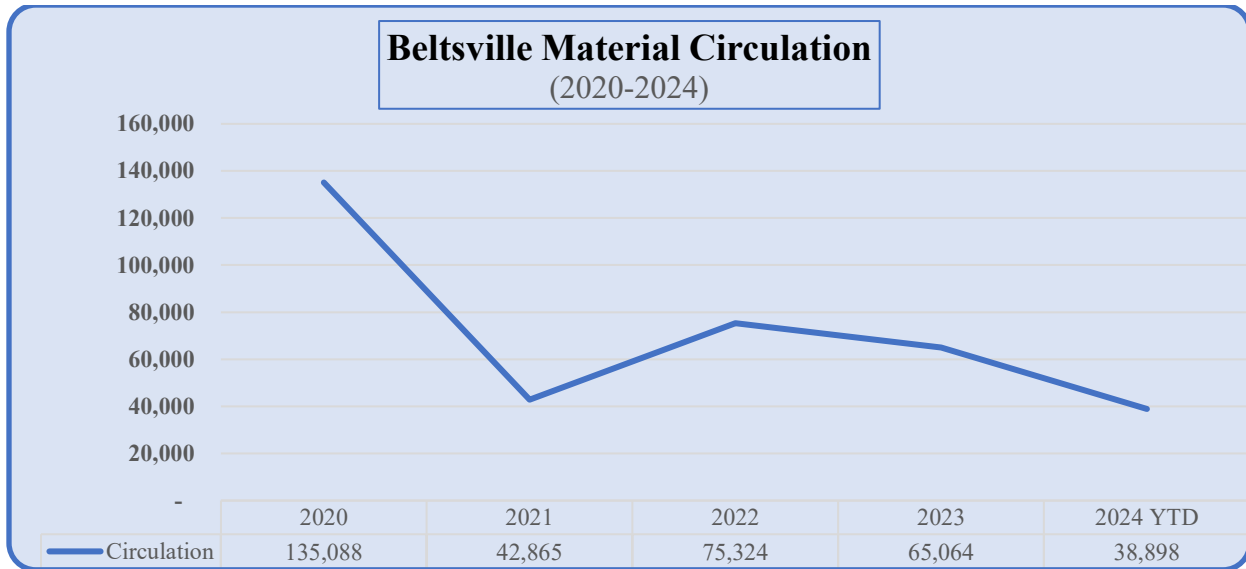
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	54	496	9
Teen	7	94	13
Elementary	111	2,159	19
Young Children	86	1,339	16
Total	258	4,088	16



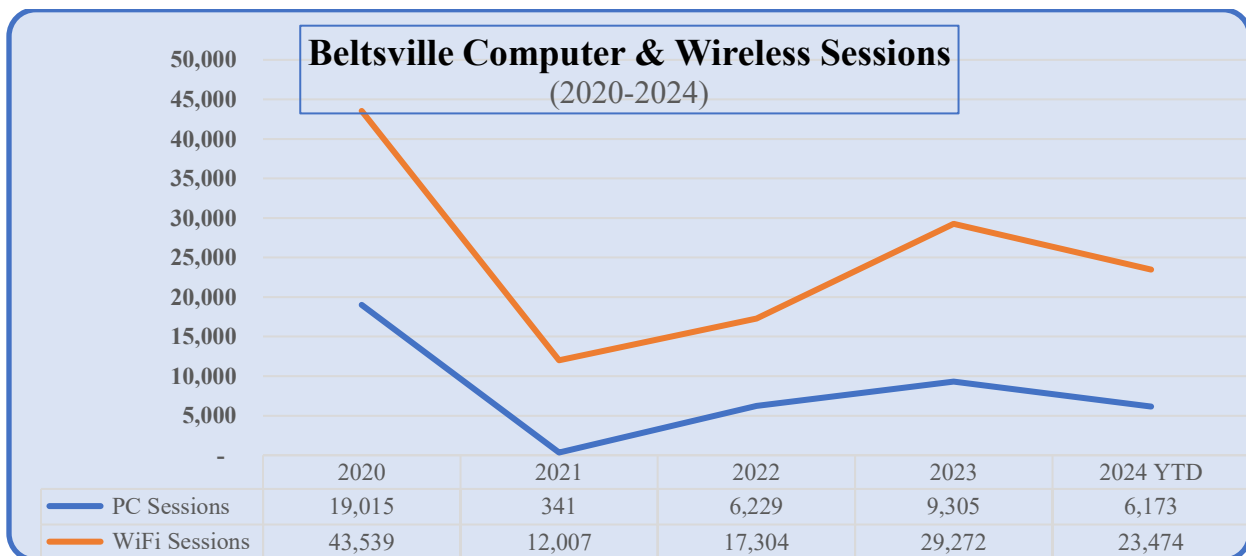
**2023 Program Highlights:**

- Life Lab Commons Room being constructed for Workforce and Community Development programs, including IC3 Digital Literacy Certification Courses.
- Spanish-English Storytimes.
- Summer Meals Site.
- Children's STEM, Kids Achieve Club, and 'Read to a Dog' programs.
- Beginner's English Class and English Conversation Club.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix D: Bladensburg Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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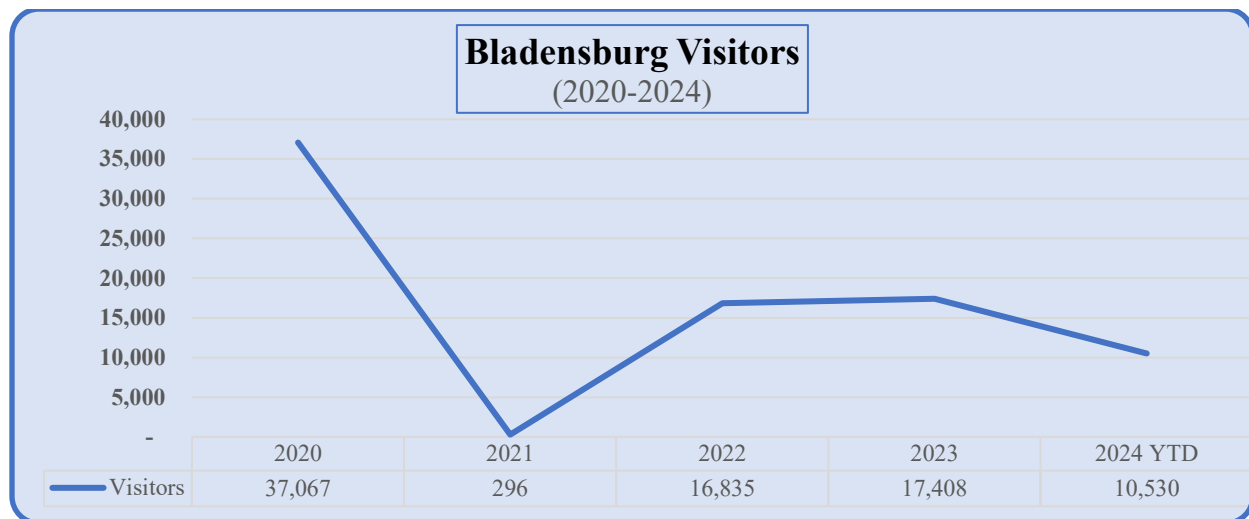


## Bladensburg Branch Library

<b>Address</b>	4820 Annapolis Road, Bladensburg, Maryland 20710
<b>Location</b>	West
<b>Year Built</b>	2023
<b>Facility Footprint</b>	22,834 Sq. F
<b>Walkability Score</b>	69 / 100
<b>Bike Score</b>	46 / 100

## Branch Visitors

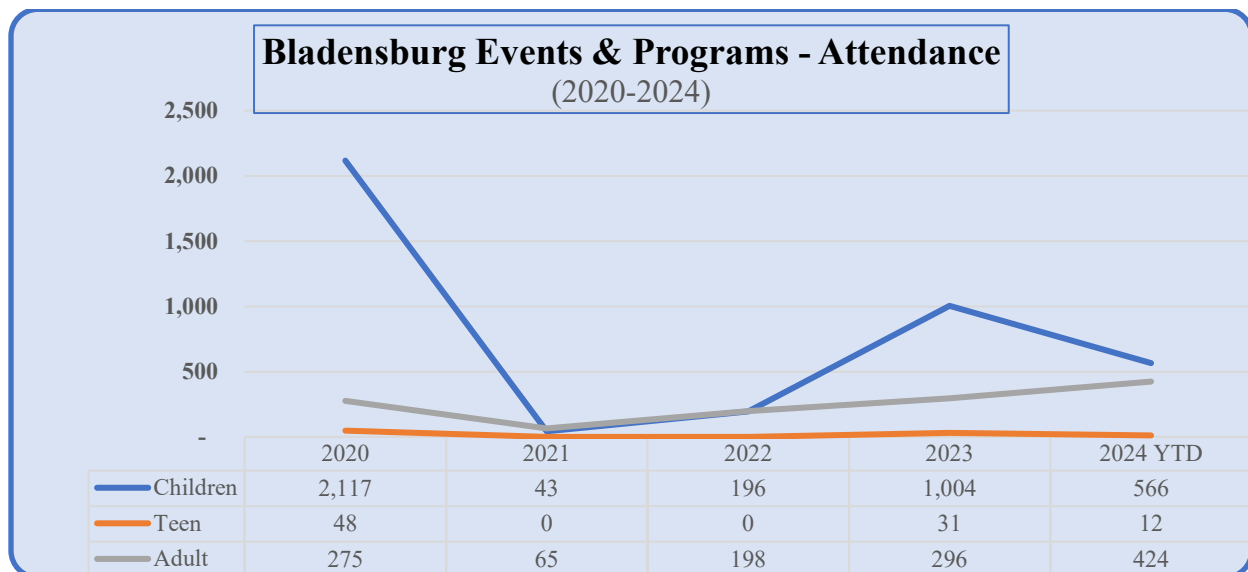
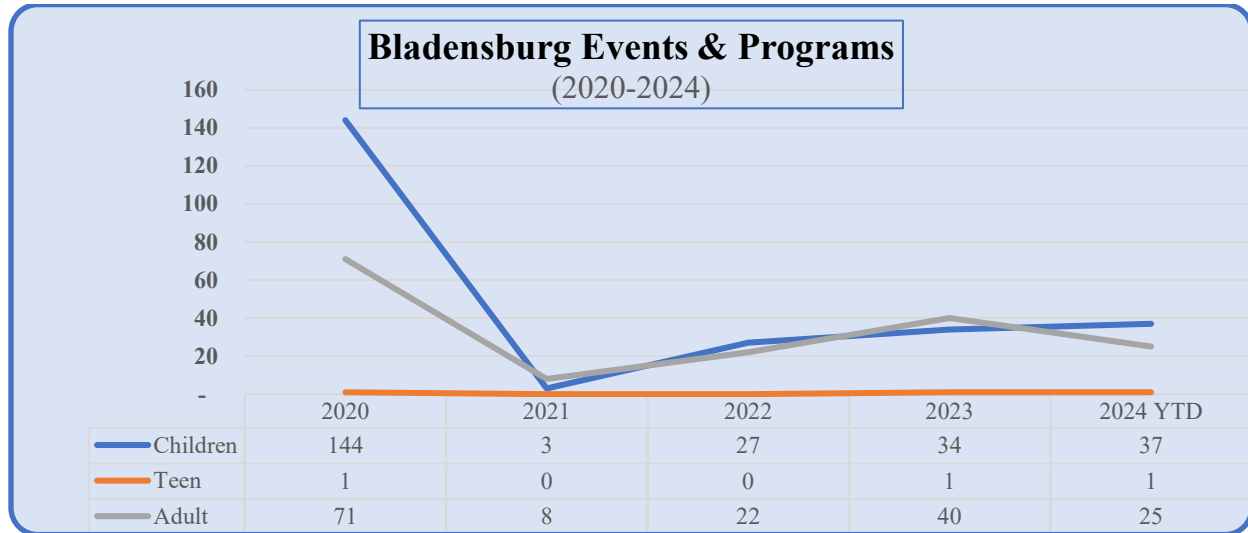
The Bladensburg Branch Library had significant closures due to renovations which affected in-person visits and programs.







## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

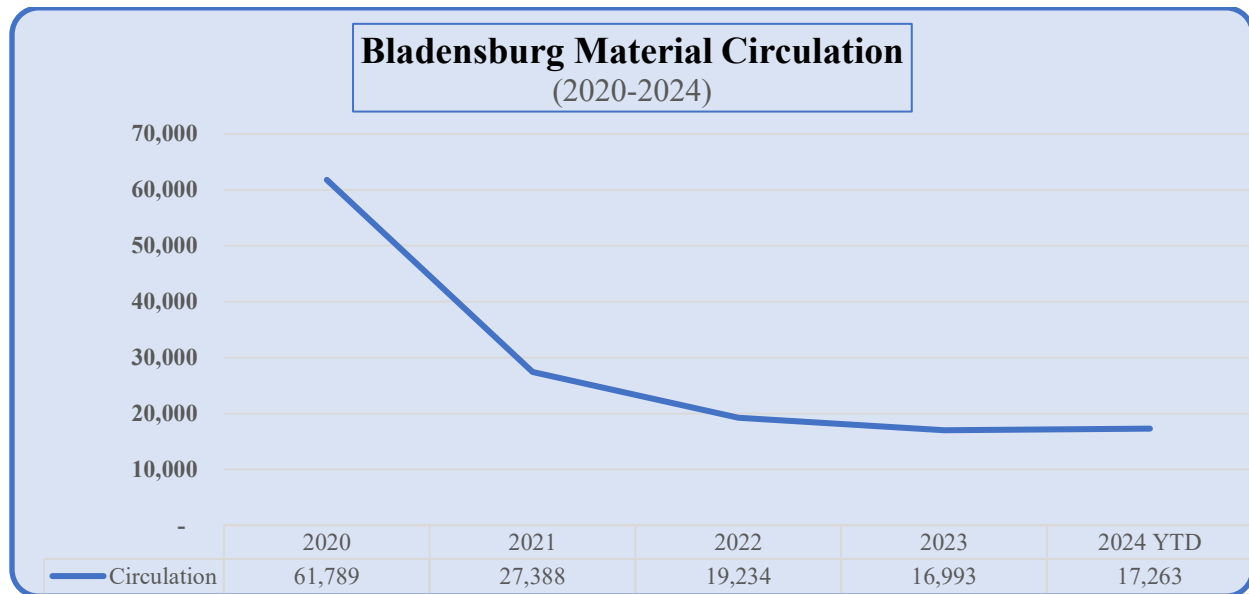
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	41	385	10
Teen	1	31	31
Elementary	9	566	63
Young Children	29	253	9
Other	3	69	23
Total	83	1,304	16



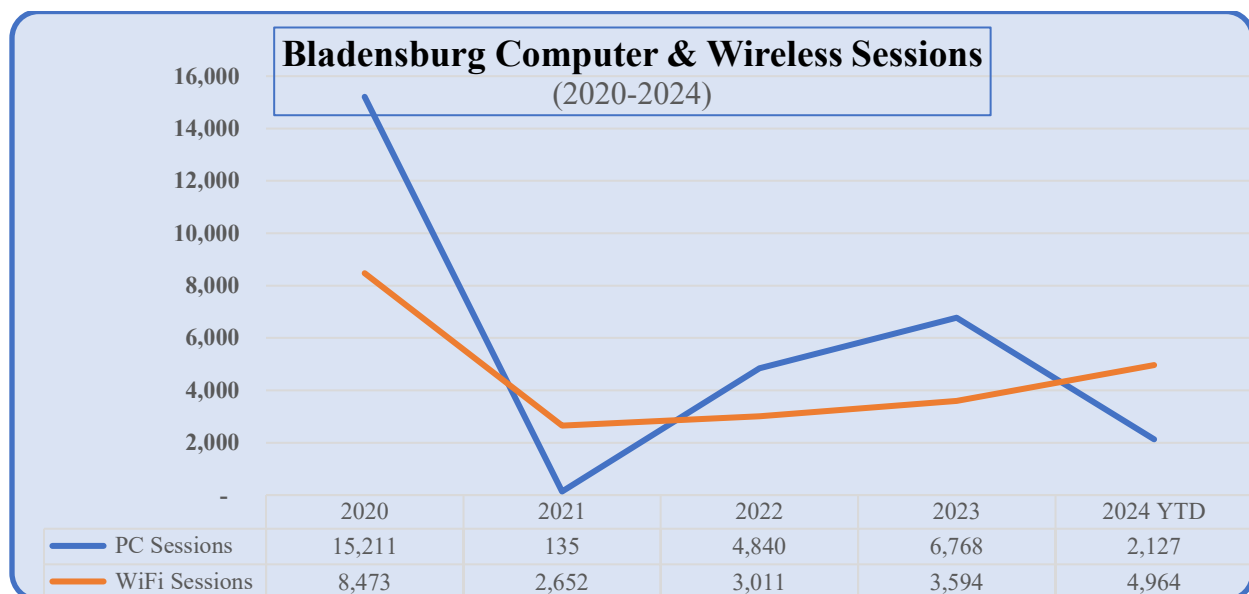
**2023 Program Highlights:**

- Temp site(s) hosted Storytimes and Crochet Clubs during the transition to a new branch.
- Provided extensive outreach to community and local schools during the transition.
- The new branch opened in late 2023 and provides expanded performance and programming opportunities.
- Location of Social Justice Commons, with mobile cooking demo cart.

## Material Circulation



## Computer & Wireless Sessions





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix E: Bowie Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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## Table of Contents

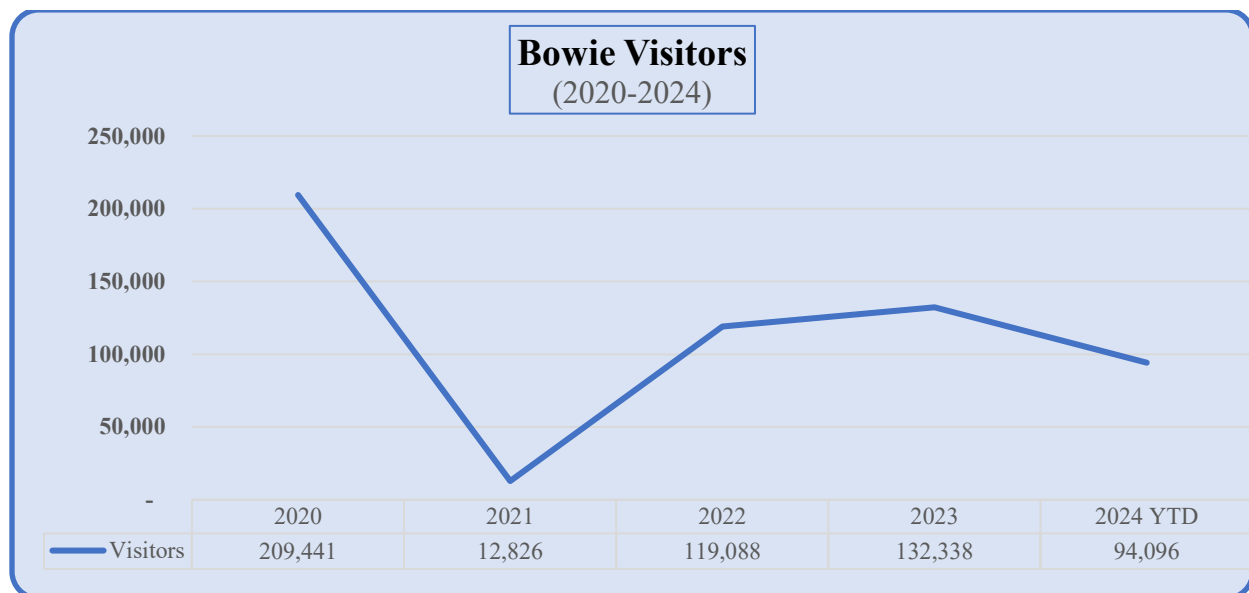
<b>Bowie Branch Library</b> .....	3
Branch Visitors.....	3
Events & Programs .....	4
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Computer & Wireless Sessions .....	5



Bowie Branch Library

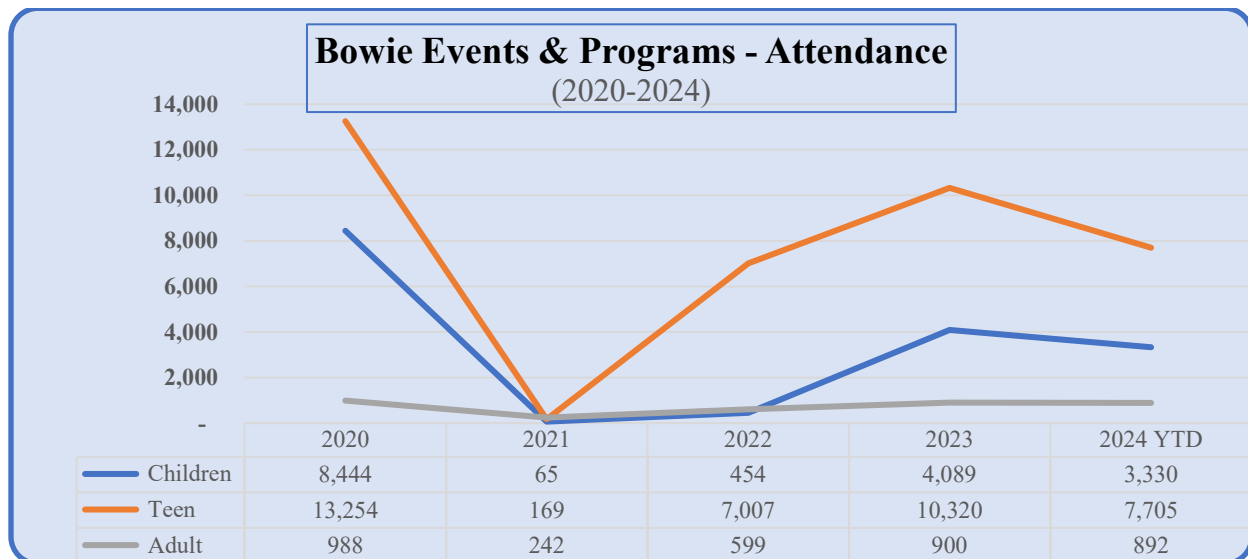
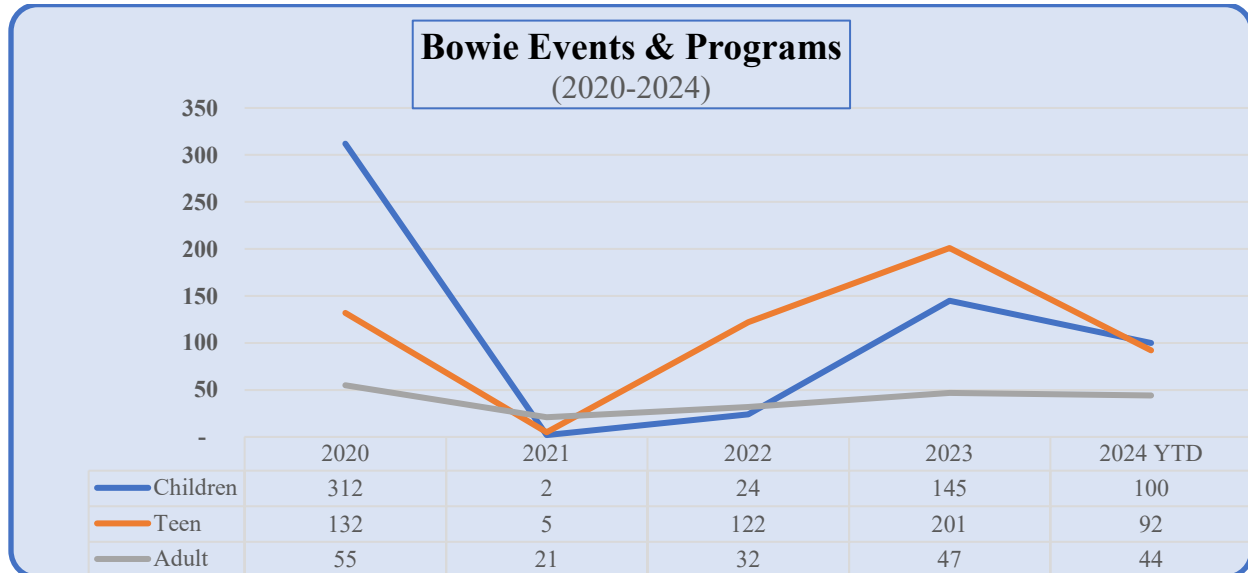
<b>Address</b>	15210 Annapolis Road, Bowie, Maryland 20715
<b>Location</b>	North
<b>Year Built</b>	1999
<b>Facility Footprint</b>	40,449 Sq. F
<b>Walkability Score</b>	71 / 100
<b>Bike Score</b>	62 / 100

Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

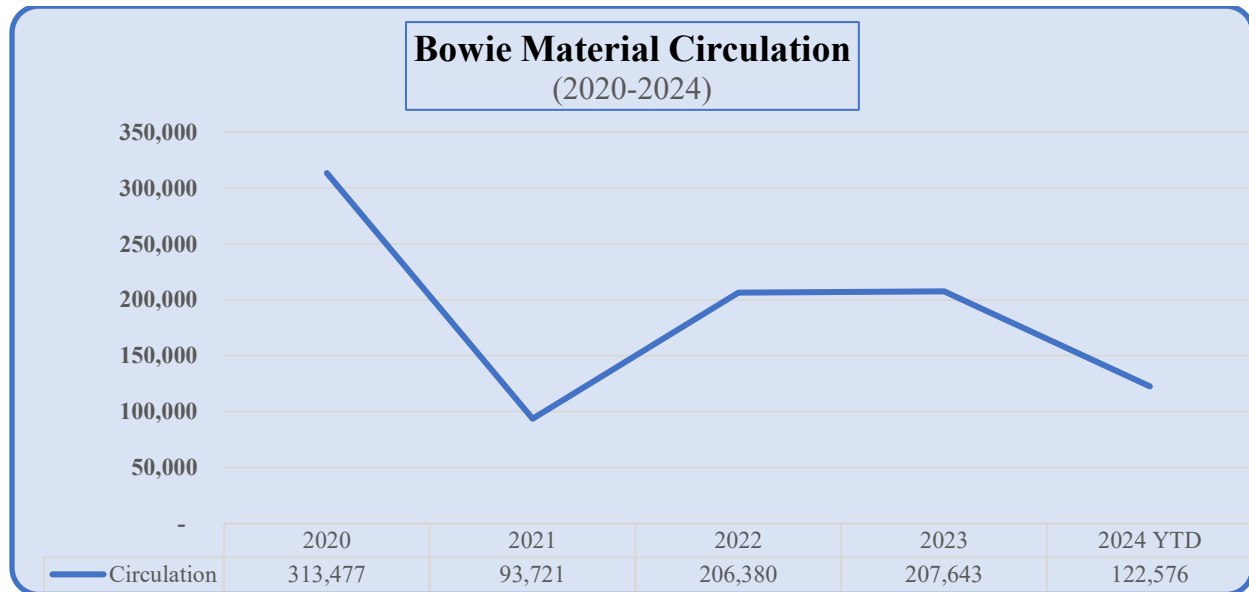
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	63	833	14
Teen	181	12,840	71
Elementary	14	701	50
Young Children	151	4,687	31
Other	5	448	90
Total	414	19,509	47



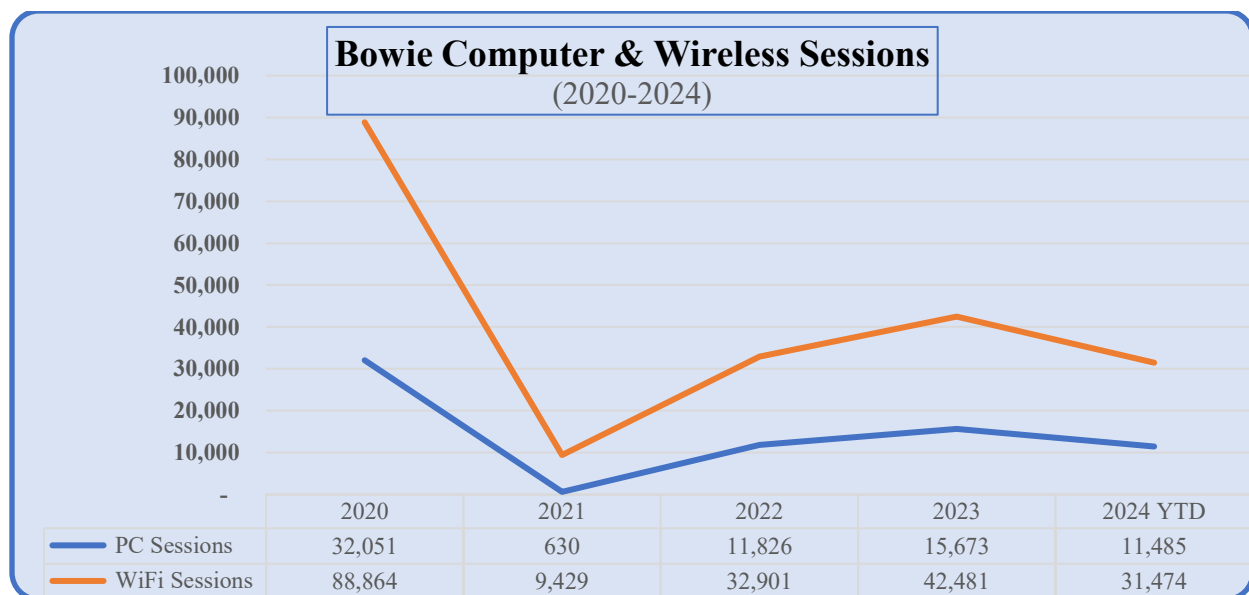
**2023 Program Highlights:**

- Teen Zone for high school students: a safe space to study and socialize after school.
- Large performance space and meeting room.
- Hosted Rainbow Festival in June 2023.
- Well-attended storytimes and adult writing and craft programs.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix F: Fairmount Heights Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*





## Table of Contents

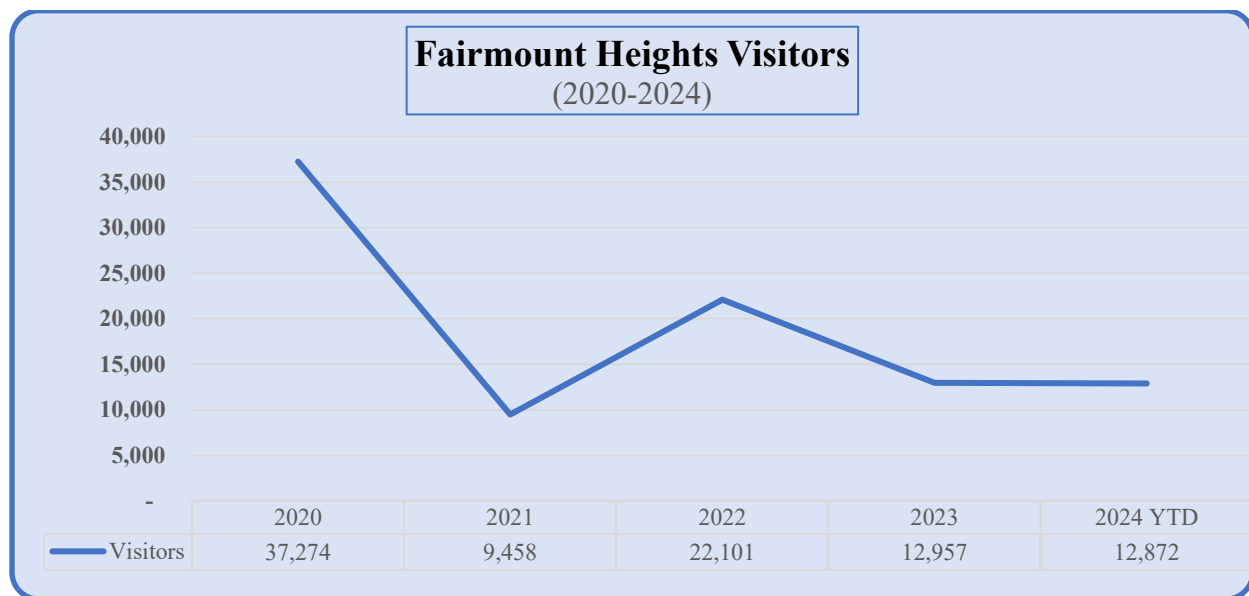
Fairmount Heights Branch Library .....	3
Branch Visitors .....	3
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## Fairmount Heights Branch Library

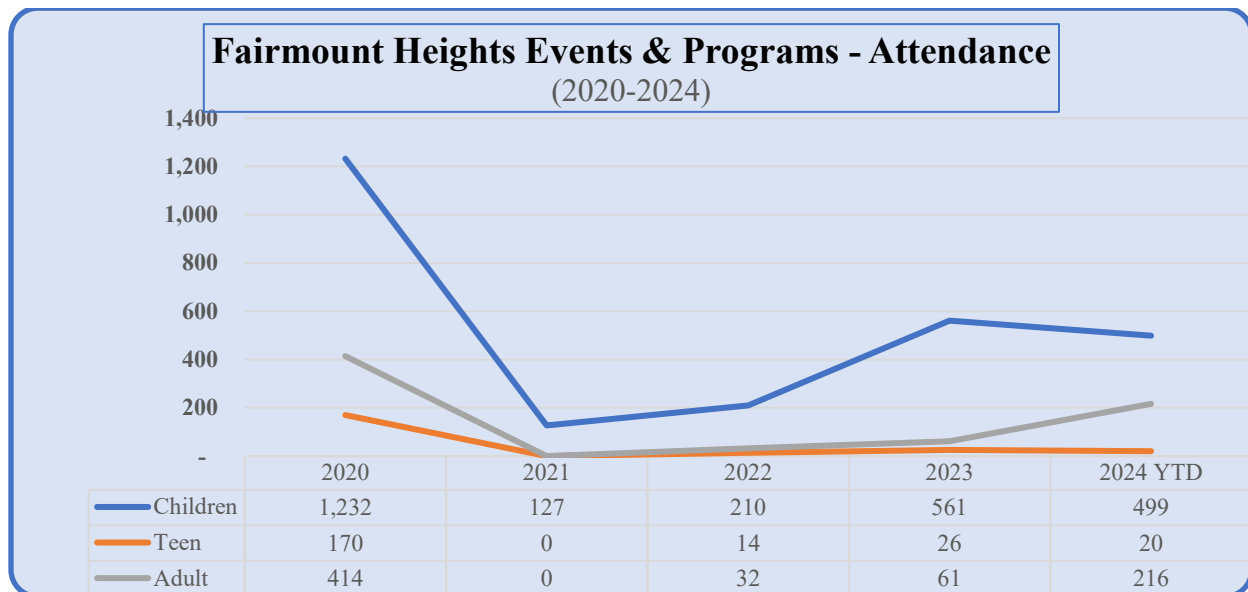
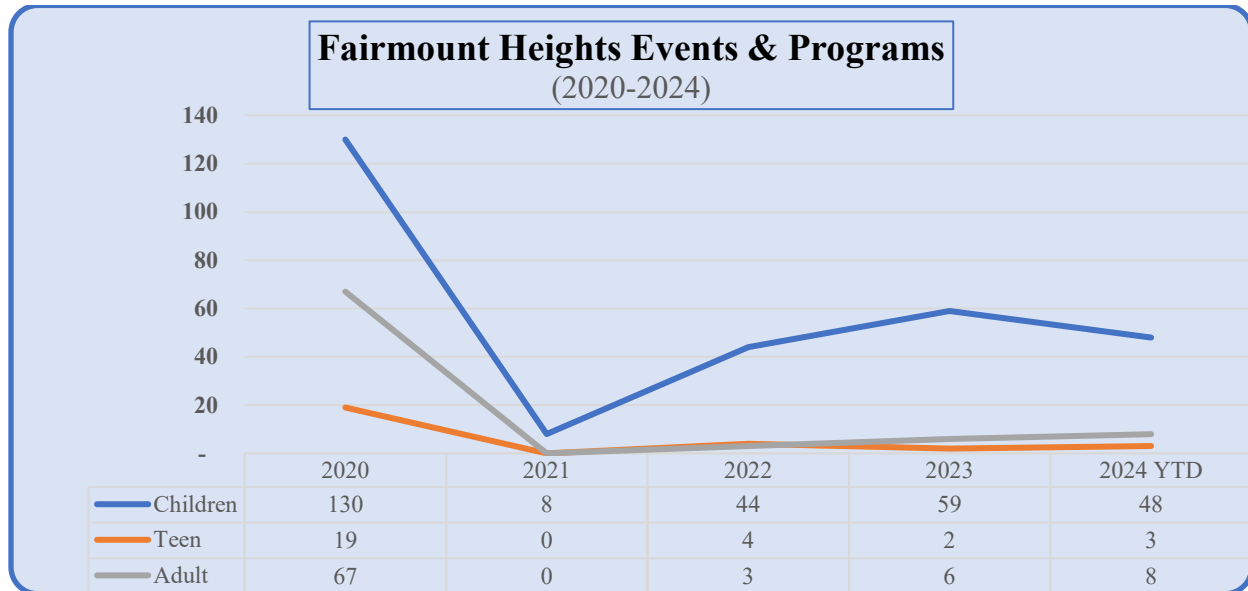
<b>Address</b>	5904 Kolb Street, Fairmount Heights, Maryland 20743
<b>Location</b>	Central
<b>Year Built</b>	1974
<b>Facility Footprint</b>	16,887 Sq. F
<b>Walkability Score</b>	52 / 100
<b>Bike Score</b>	39 / 100

### Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

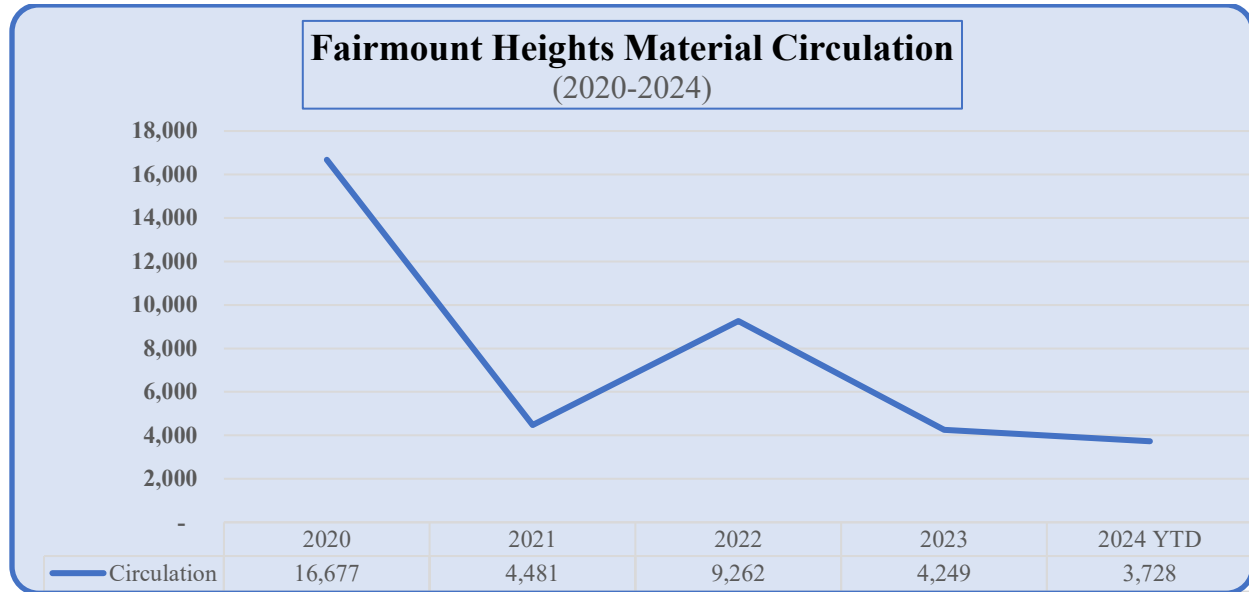
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	9	252	28
Teen	2	16	8
Elementary	34	416	13
Young Children	17	135	8
Total	62	819	13



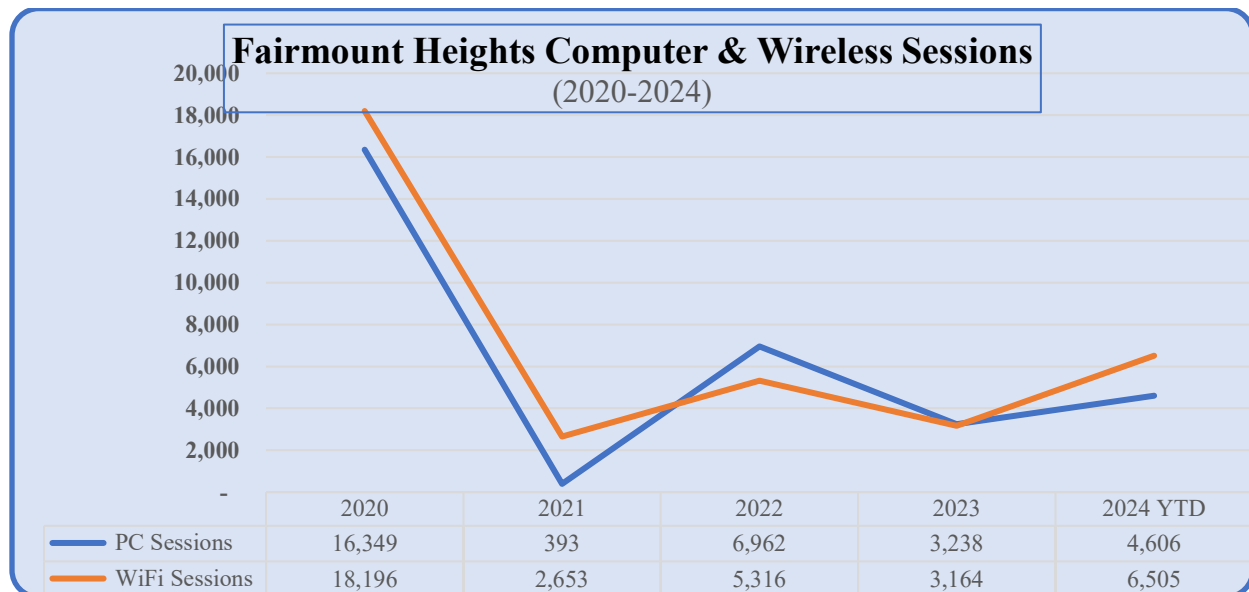
**2023 Program Highlights:**

- DREAM Lab Commons Area: digital resources for electronic applications in media, upgrade is underway and to be opened in 2024.
- Summer Meals Site.
- Elementary STEM and Craft programs draw good attendance.

## Material Circulation



## Computer & Wireless Sessions







# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix G: Glenarden Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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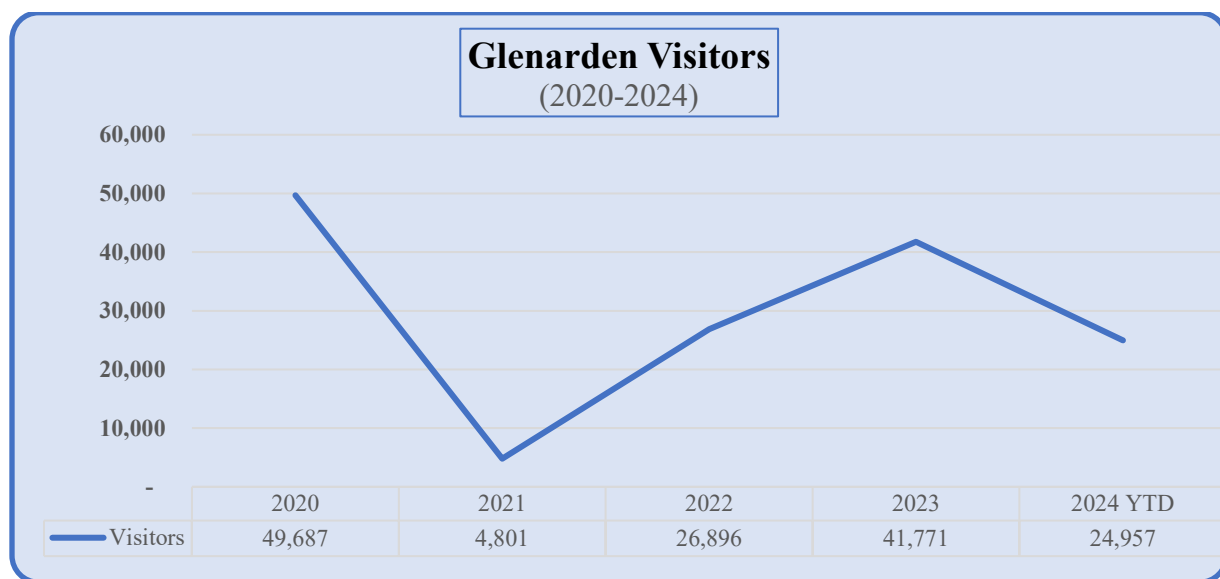
<b>Glenarden Branch Library .....</b>	<b>3</b>
Branch Visitors.....	3
Events & Programs .....	4
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Computer & Wireless Sessions .....	5



## Glenarden Branch Library

<b>Address</b>	8724 Glenarden Parkway, Glenarden, Maryland 20706
<b>Location</b>	Central
<b>Year Built</b>	1979
<b>Facility Footprint</b>	9,238 Sq. F
<b>Walkability Score</b>	45 / 100
<b>Bike Score</b>	24 / 100

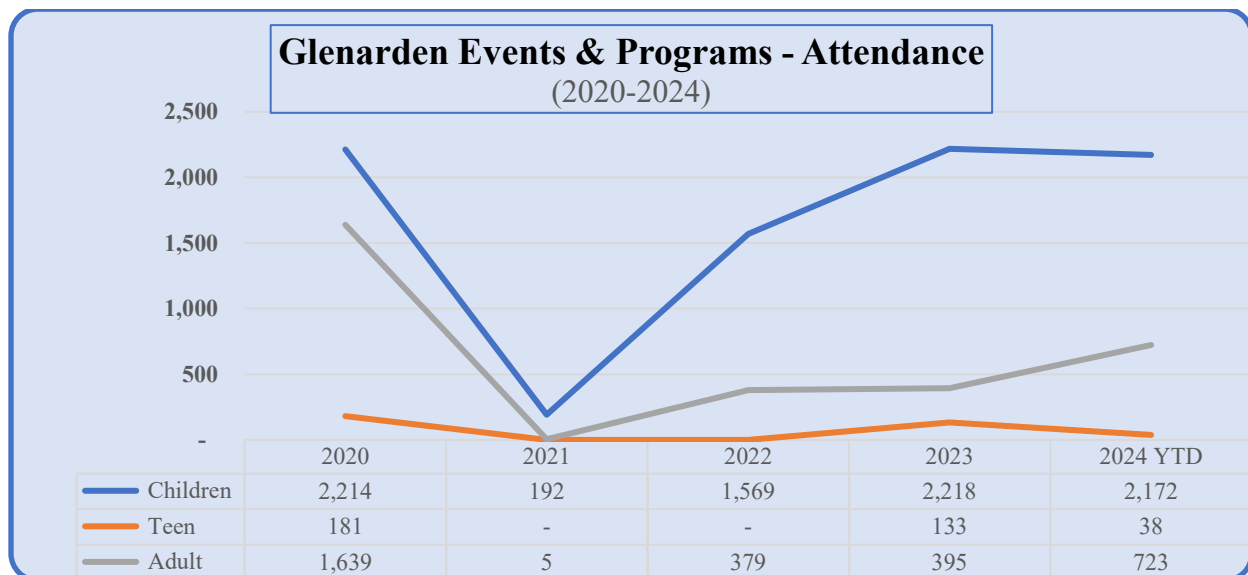
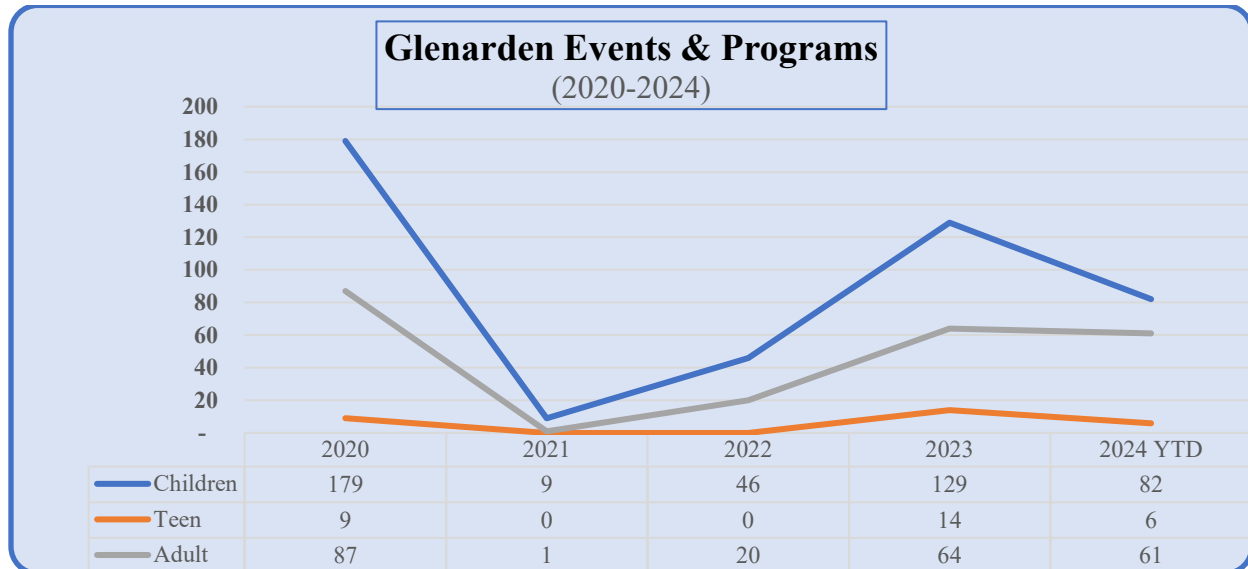
## Branch Visitors







## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

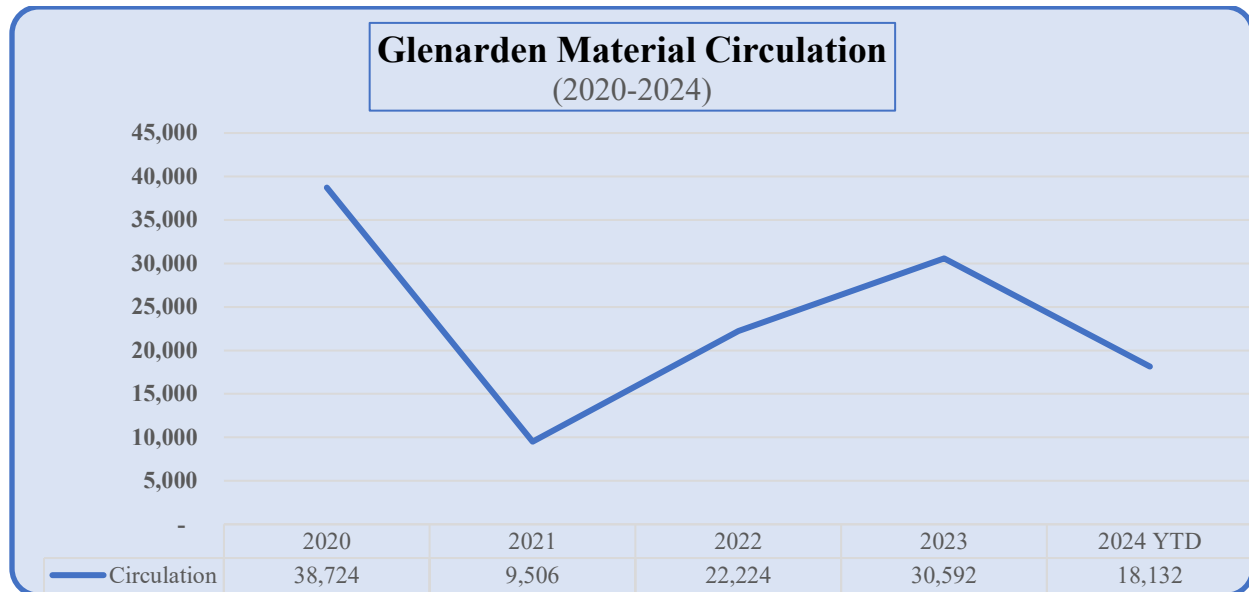
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	97	683	7
Teen	17	165	10
Elementary	89	2,309	26
Young Children	30	445	15
Other	23	686	30
Total	256	4,288	17



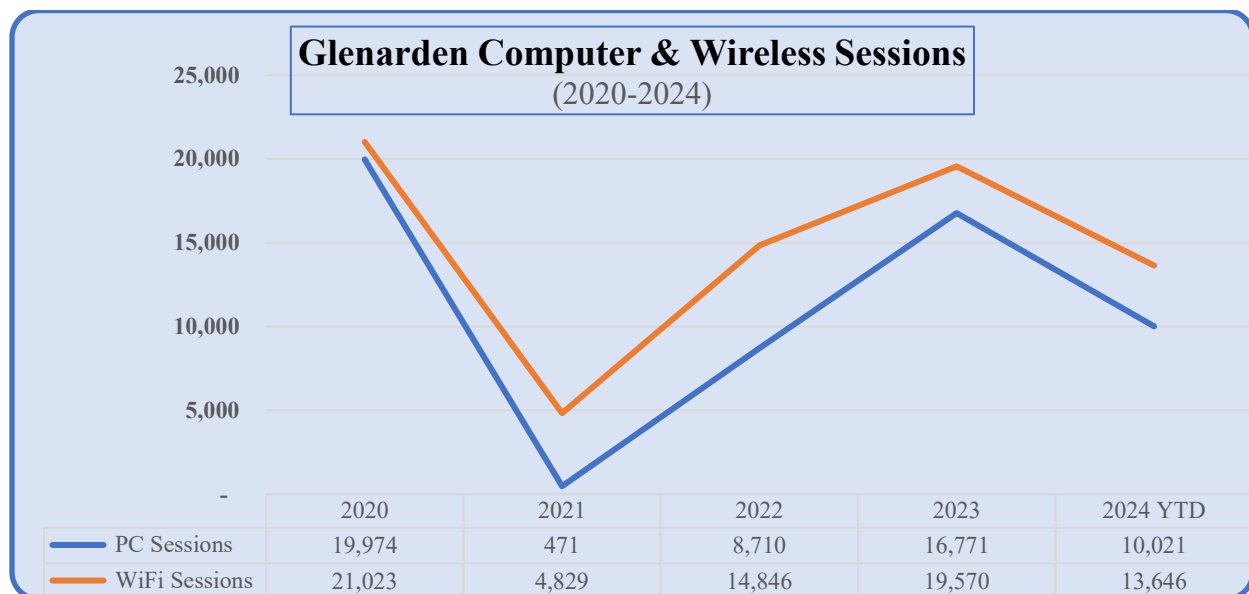
**2023 Program Highlights:**

- Affordable Connectivity Program Enrollment and Chromebook Giveaway.
- Summer Meals Site.
- Robust English and Spanish conversation clubs.
- Kids crafts and STEM.

## Material Circulation



## Computer & Wireless Sessions





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix H: Greenbelt Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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## Table of Contents

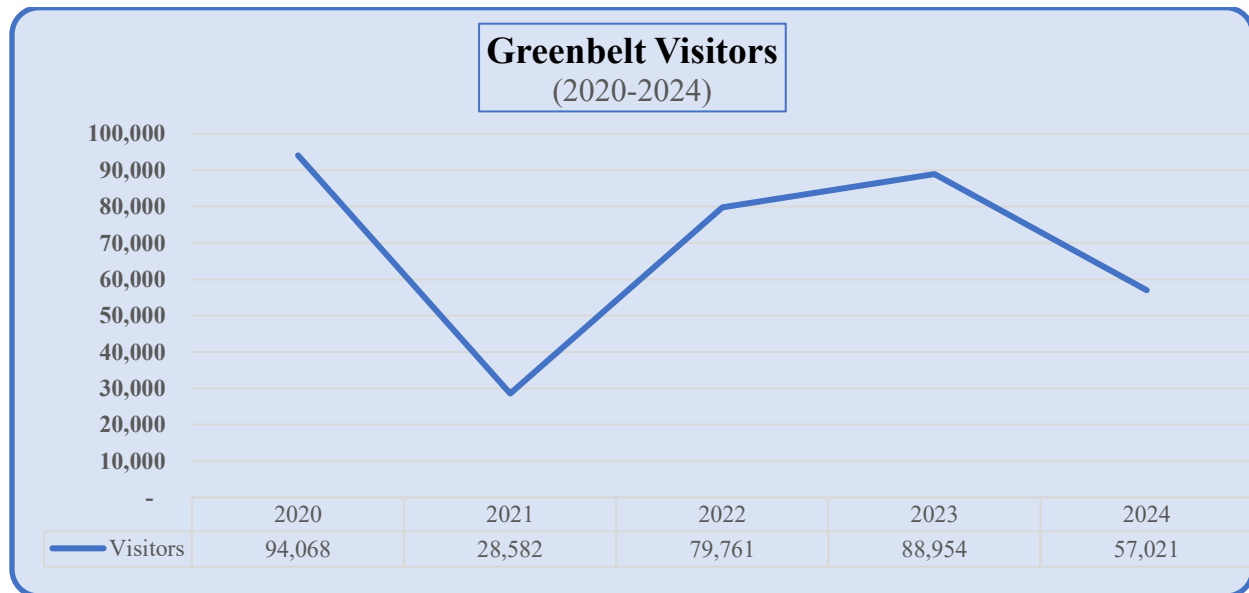
<b>Greenbelt Branch Library .....</b>	<b>3</b>
Branch Visitors.....	3
Events & Programs .....	4
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## Greenbelt Branch Library

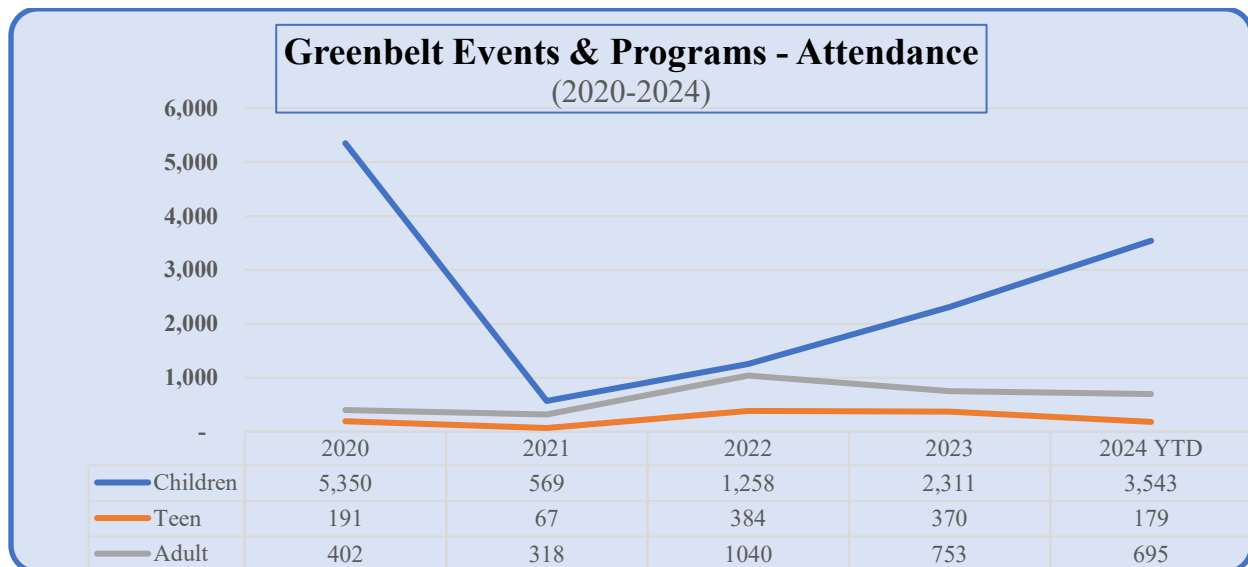
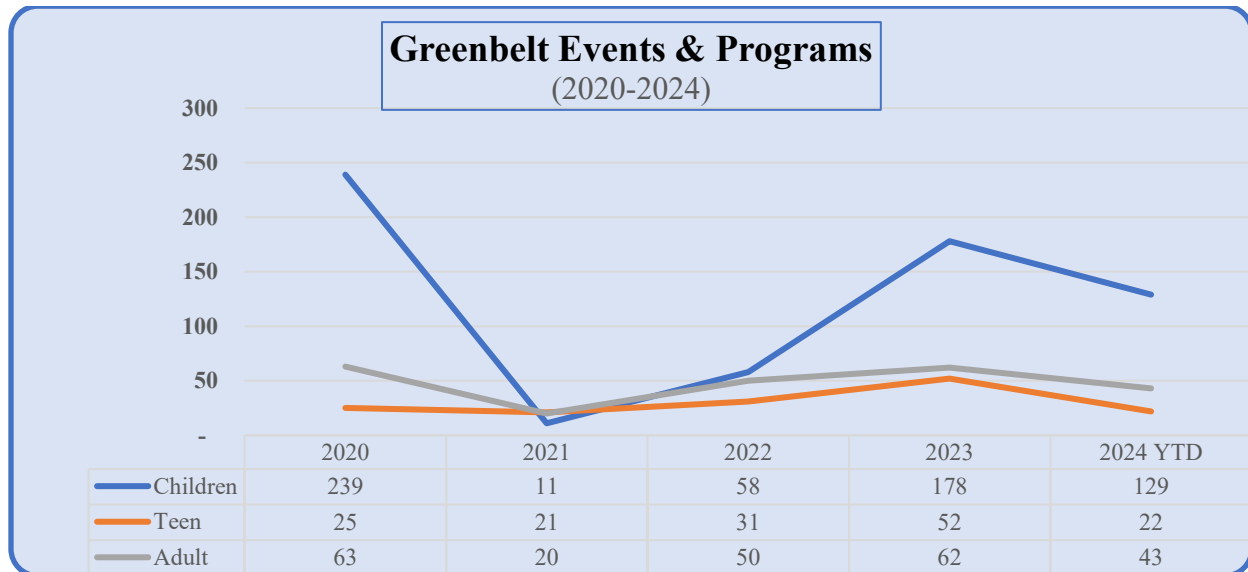
<b>Address</b>	11 Crescent Road, Greenbelt, Maryland 20770
<b>Location</b>	North
<b>Year Built</b>	1968
<b>Facility Footprint</b>	31,907 Sq. F
<b>Walkability Score</b>	67 / 100
<b>Bike Score</b>	69 / 100

## Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

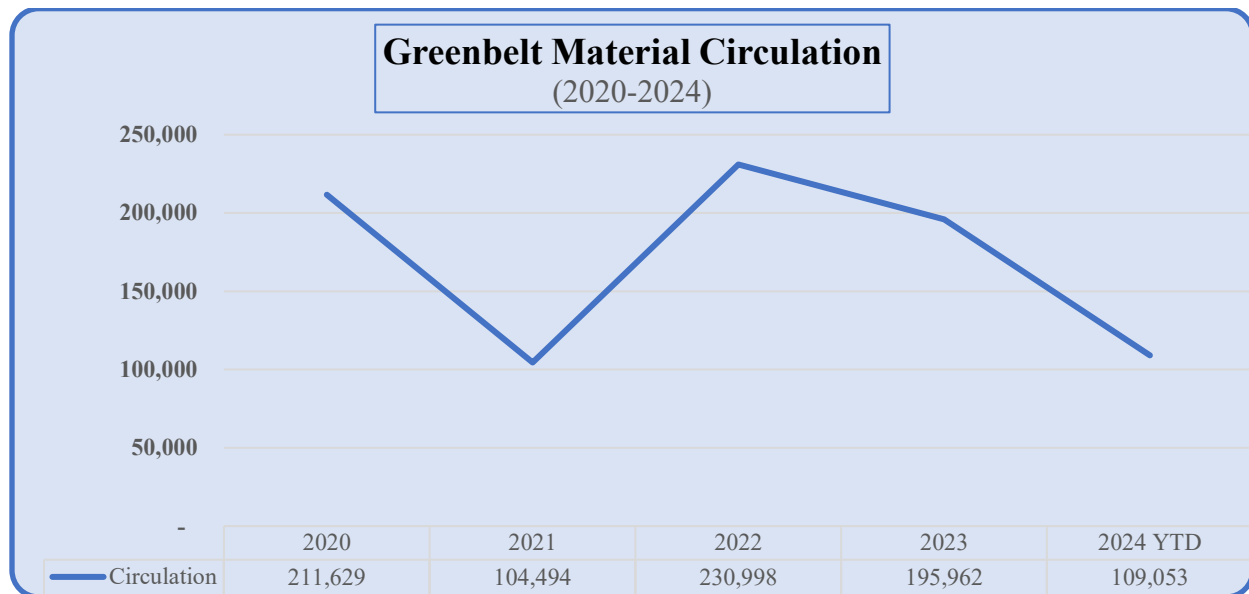
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	70	724	10
Teen	43	420	10
Elementary	24	544	23
Young Children	178	3,805	21
Total	315	5,493	17



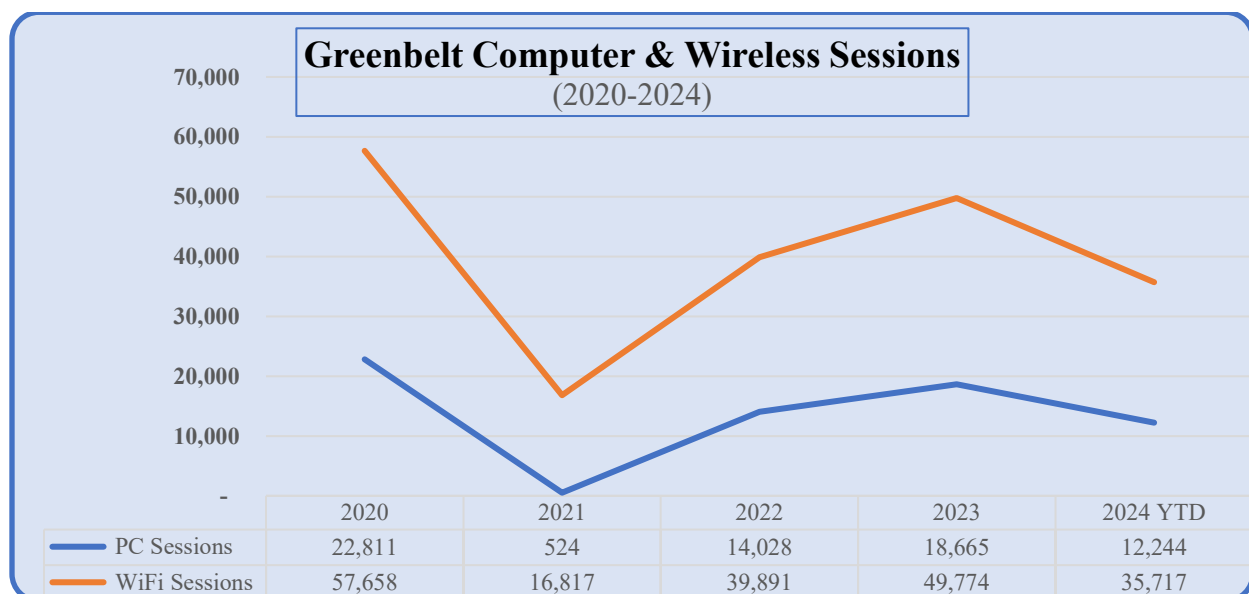
**2023 Program Highlights:**

- Author Visits in large meeting space.
- Social Justice Camp Site.
- Well-attended Storytimes.
- Virtual Book Discussions and ASL Conversation Clubs.
- Storytime on Screen collaboration with Greenbelt Theater.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix I: Hillcrest Heights Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*





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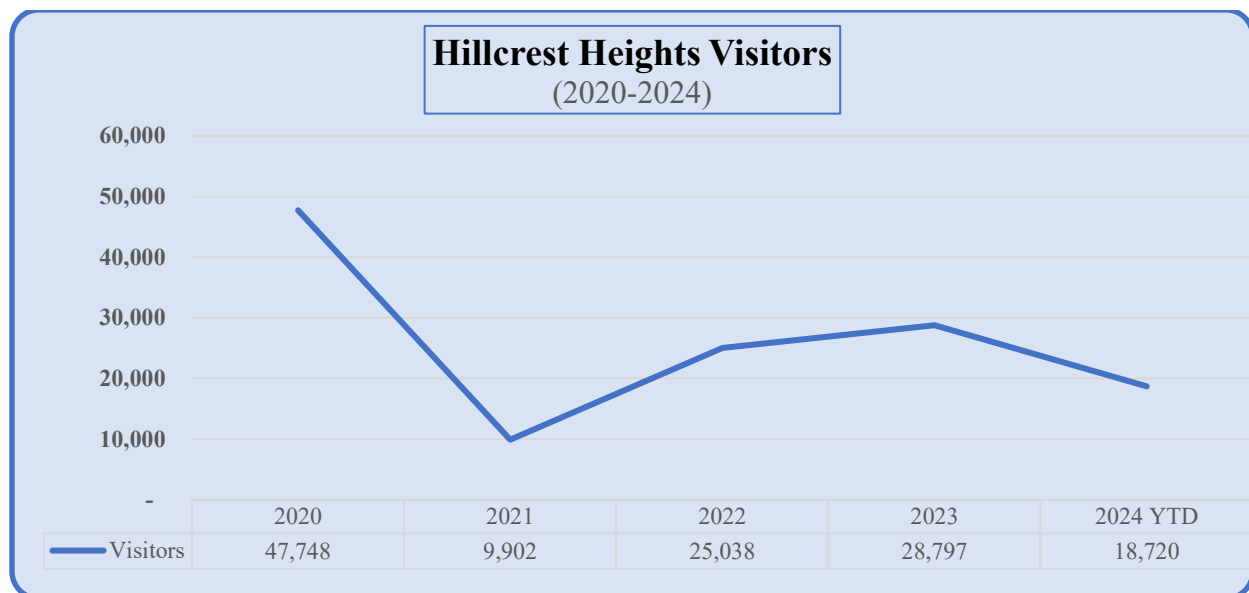
Hillcrest Heights Branch Library .....	3
Branch Visitors .....	3
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## Hillcrest Heights Branch Library

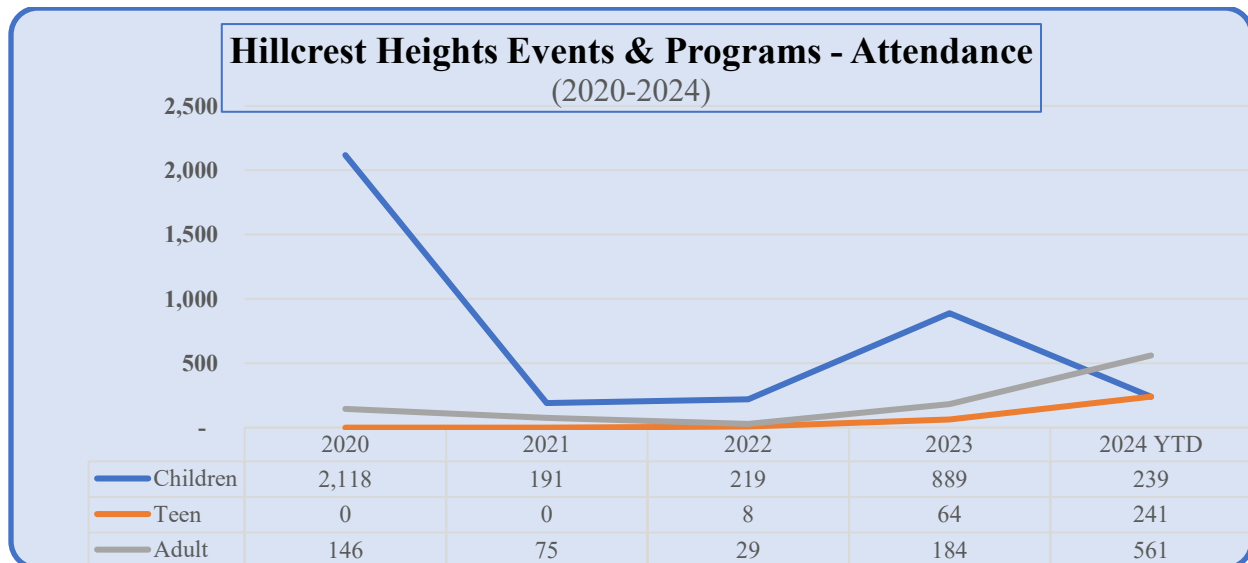
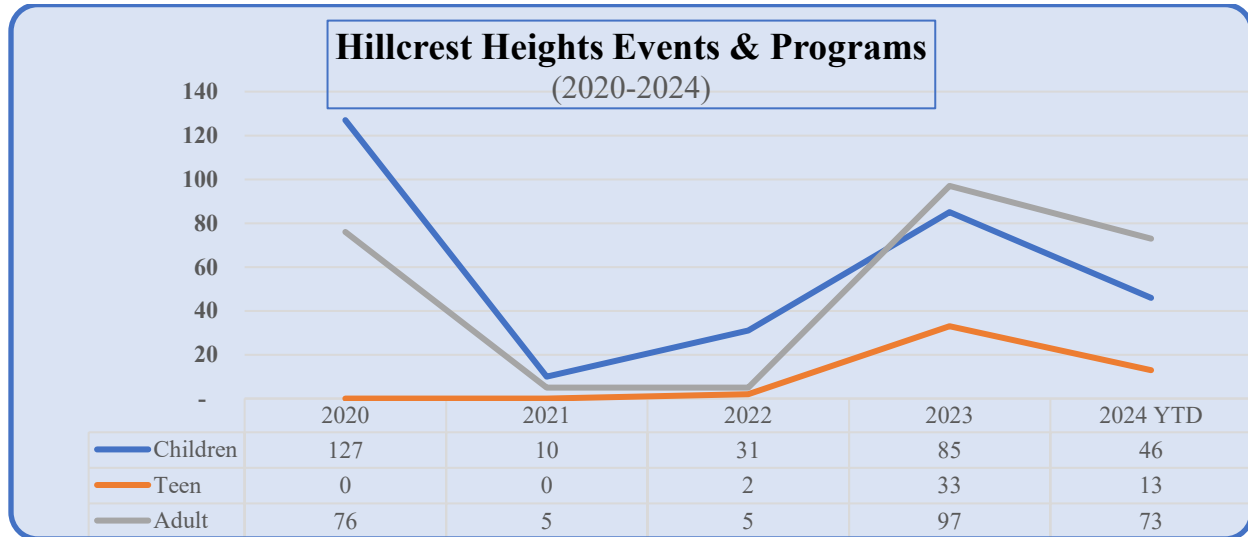
<b>Address</b>	2398 Iverson Street, Hillcrest Heights, Maryland 20748
<b>Location</b>	Central
<b>Year Built</b>	1976
<b>Facility Footprint</b>	9,466 Sq. F
<b>Walkability Score</b>	77 / 100
<b>Bike Score</b>	50 / 100

### Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

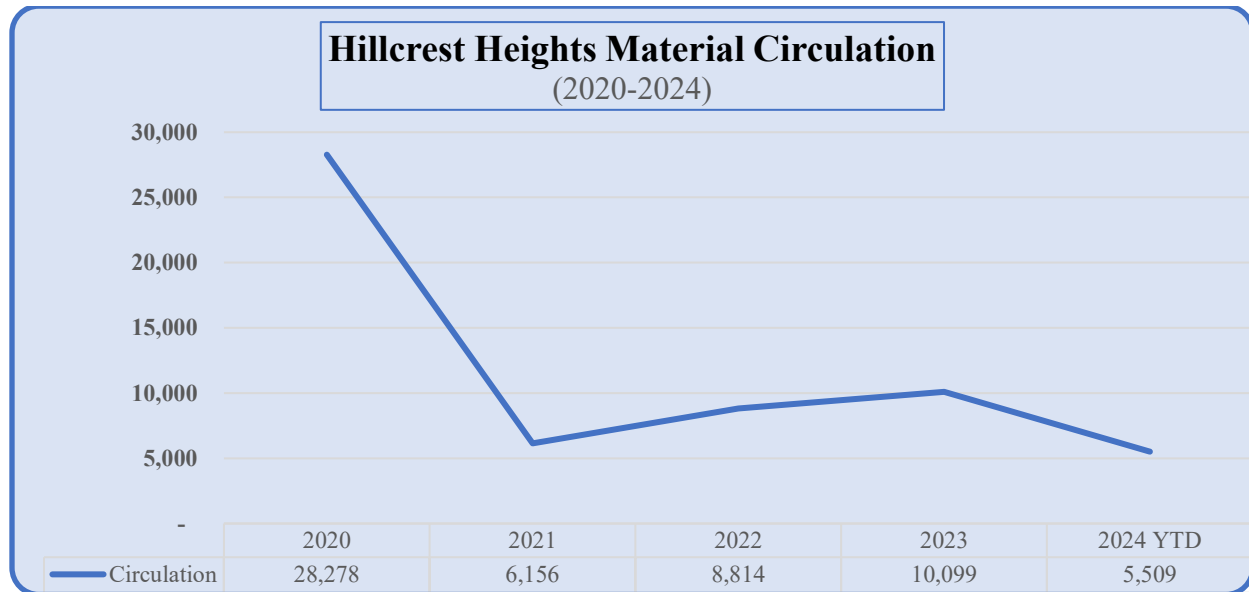
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	120	270	2
Teen	30	288	10
Elementary	41	922	22
Young Children	21	142	7
Other	25	55	2
Total	237	1,677	7



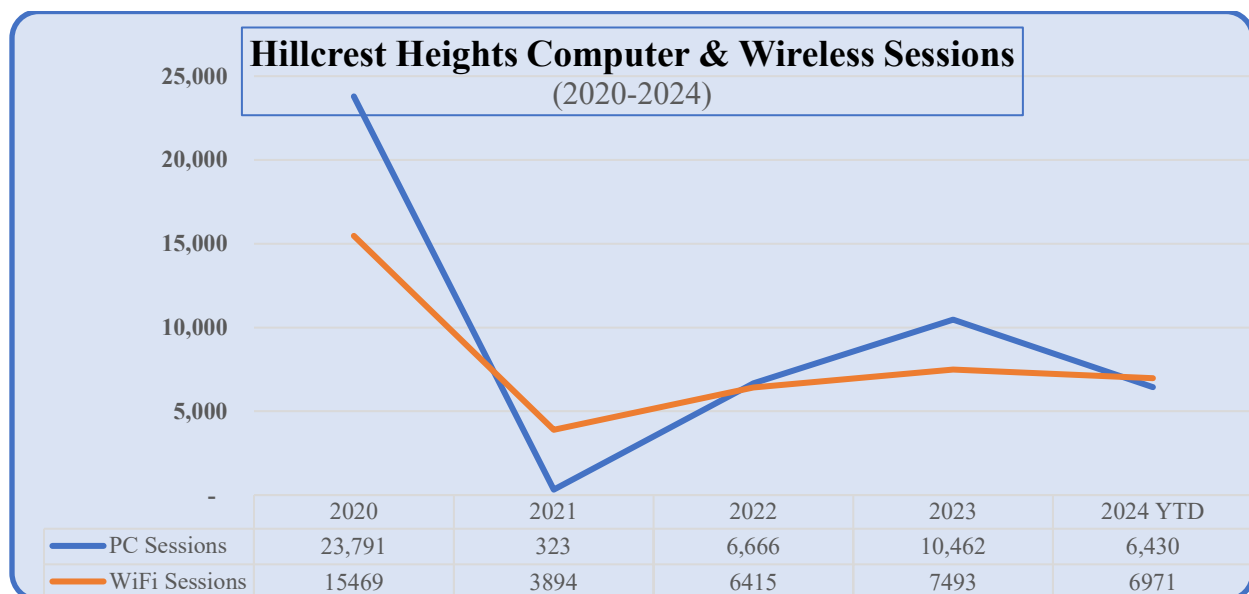
**2023 Program Highlights:**

- Elementary aged programs are generally well-attended.
- Computer Basics classes.
- Small meeting room.
- Summer Meals Site.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix J: Hyattsville Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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Hyattsville Branch Library .....	3
Branch Visitors.....	3
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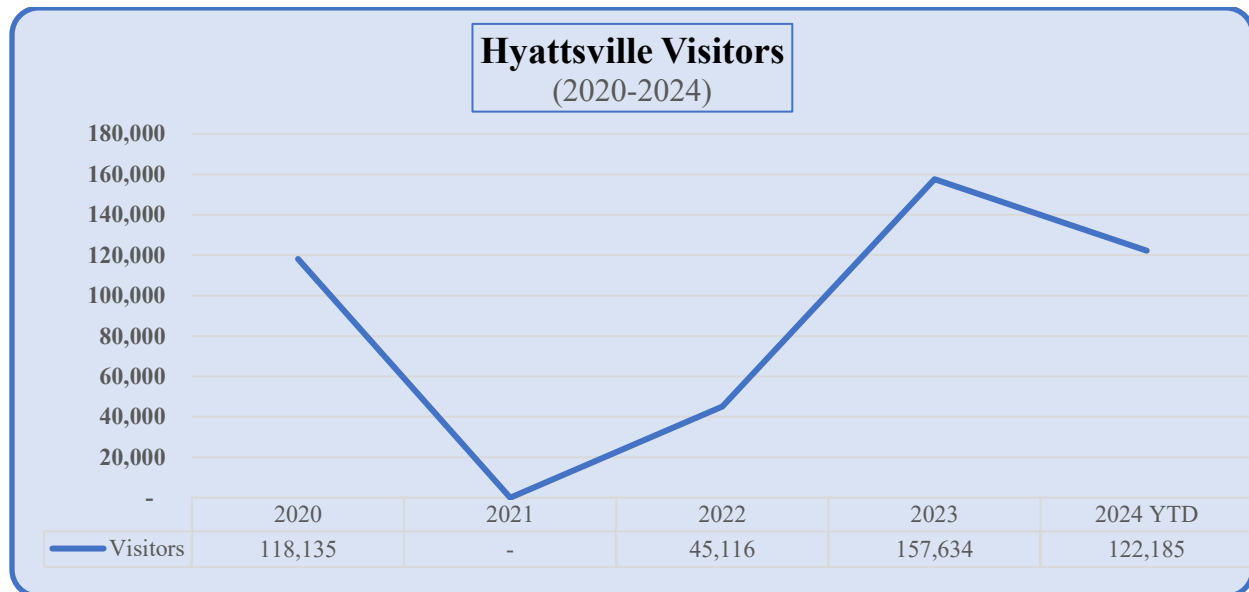


## Hyattsville Branch Library

<b>Address</b>	6530 Adelphi Road, Hyattsville, Maryland 20782
<b>Location</b>	West
<b>Year Built</b>	2022
<b>Facility Footprint</b>	25,357 Sq. F
<b>Walkability Score</b>	86 / 100
<b>Bike Score</b>	85 / 100

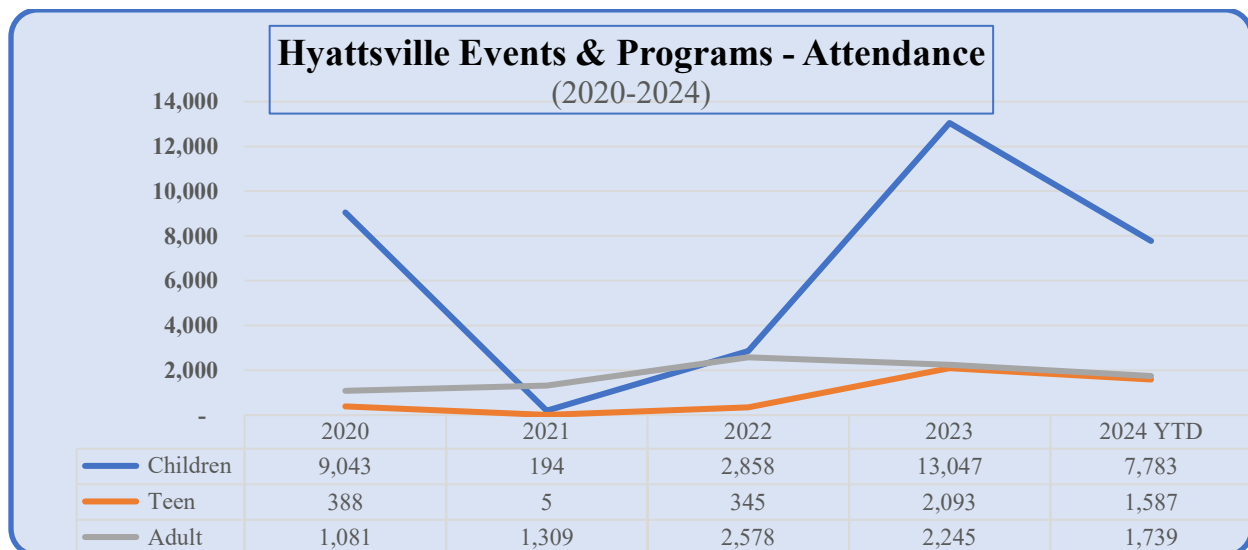
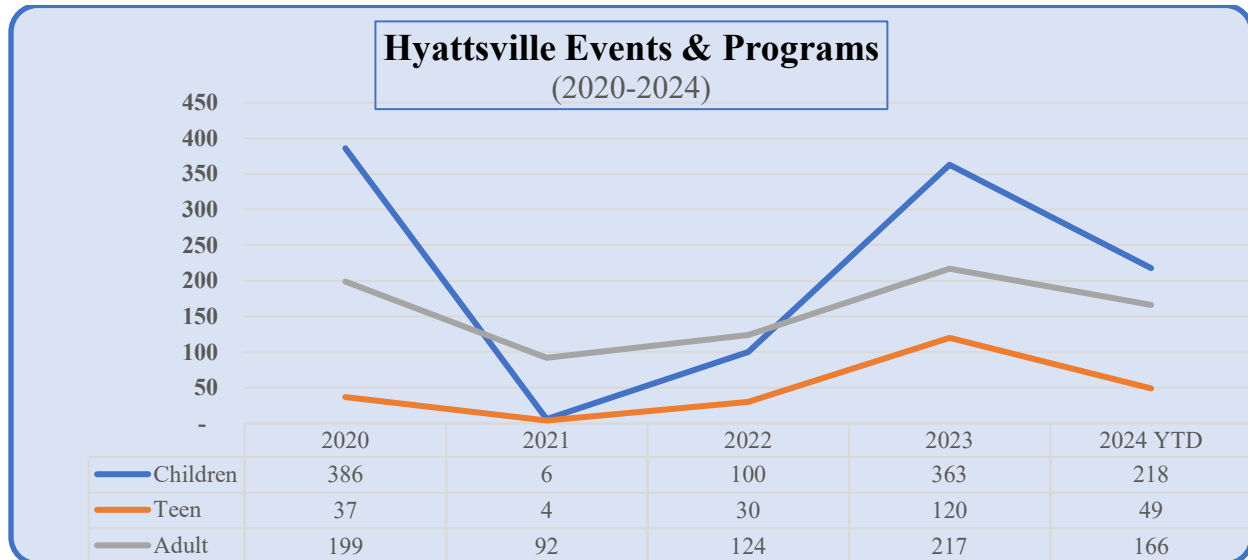
## Branch Visitors

The Hyattsville Branch Library had significant closures due to renovations which affected in-person visits and programs.





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	268	2,414	9
Teen	110	2,474	22
Elementary	157	3,572	23
Young Children	191	9,027	47
Other	20	299	15
Total	746	17,786	24

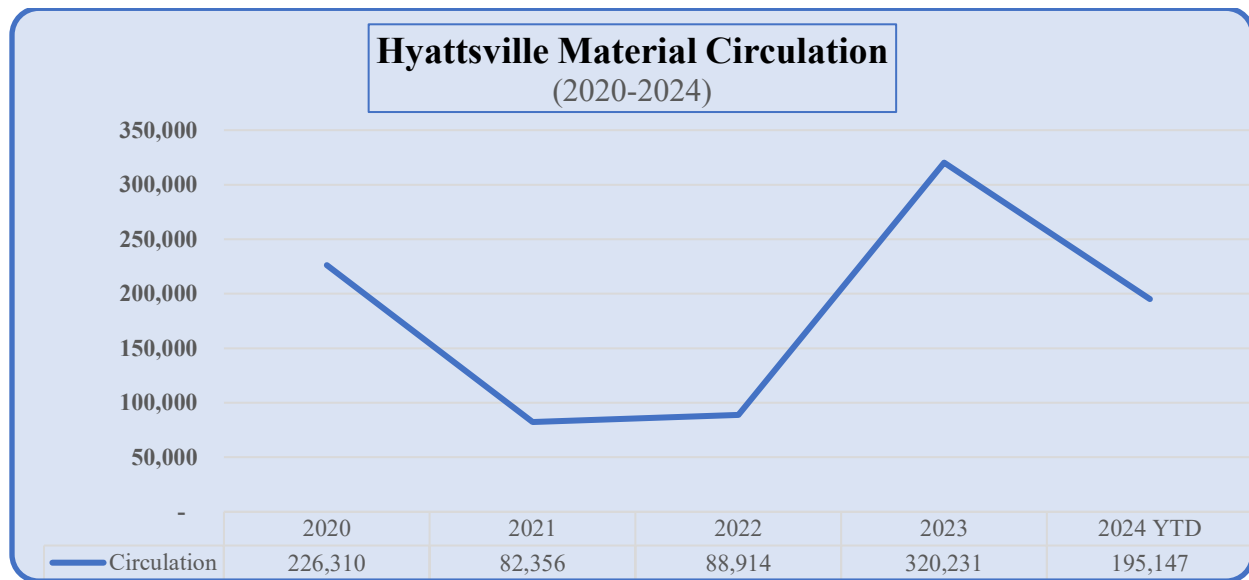




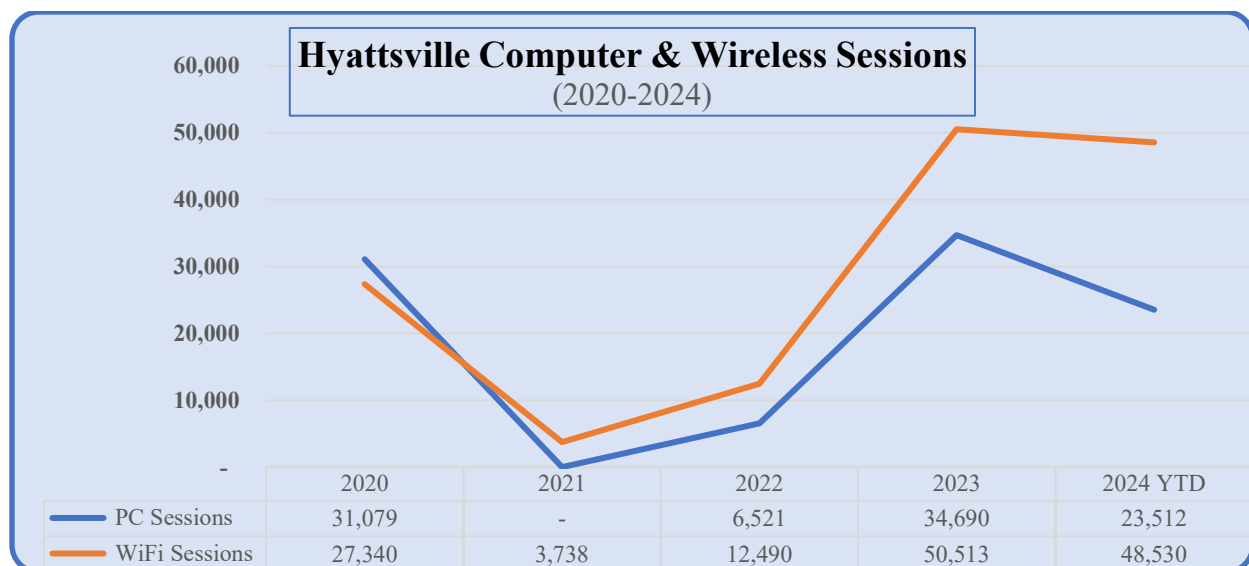
**2023 Program Highlights:**

- Large branch with many programs with high attendance.
- Strong Teen Action Group.
- Dedicated Arts space.
- Summer Meals Site.
- Programs for Spanish speakers: Ayudatech, English Conversation Club.
- Caseworker in the library.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix K: Largo-Kettering Branch Library*

**Arian Albear**

Director

Education and Workforce Development Committee

*05 March 2024*



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Largo-Kettering Branch Library .....	3
Branch Visitors .....	3
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Largo-Kettering Branch Library

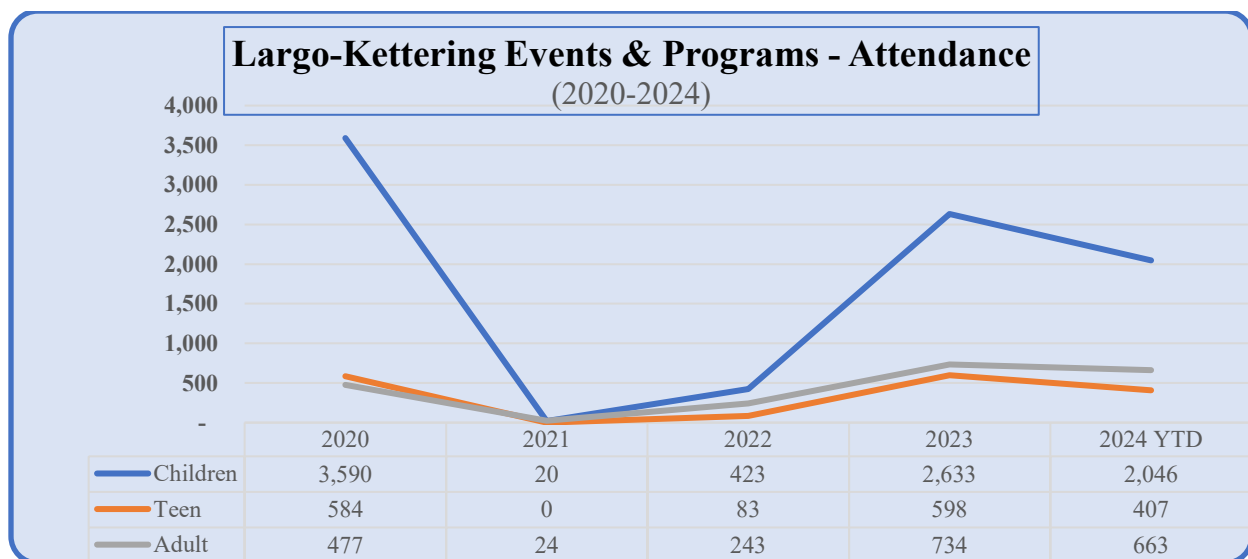
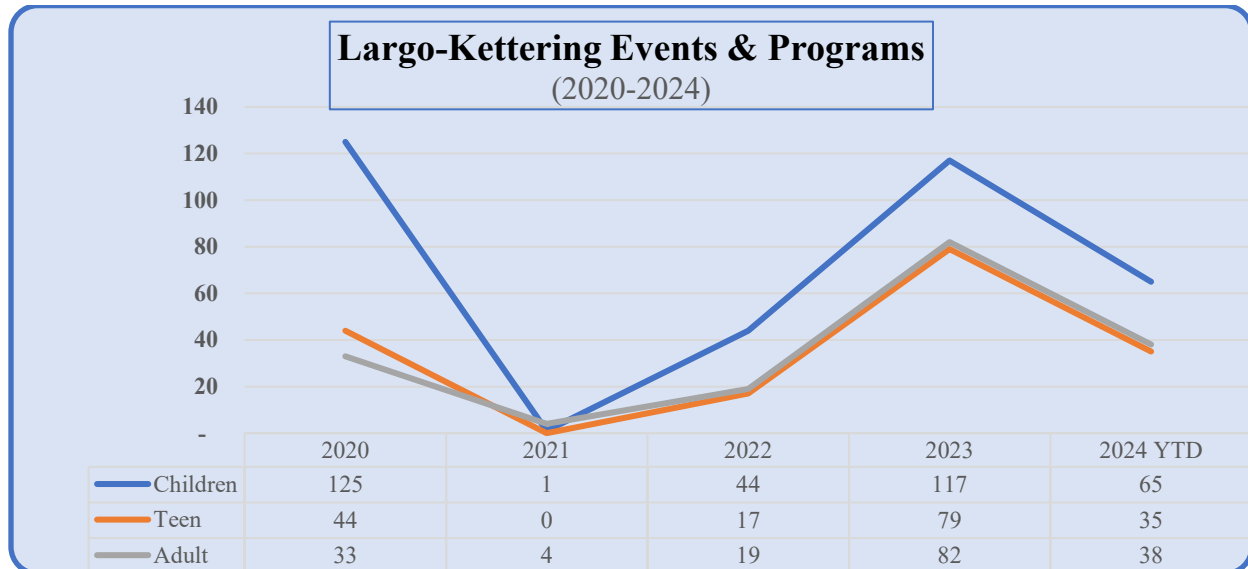
<b>Address</b>	15773 Livingston Road, Accokeek, Maryland 20607
<b>Location</b>	East
<b>Year Built</b>	1993
<b>Facility Footprint</b>	25,357 Sq. F
<b>Walkability Score</b>	40 / 100
<b>Bike Score</b>	39 / 100

Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

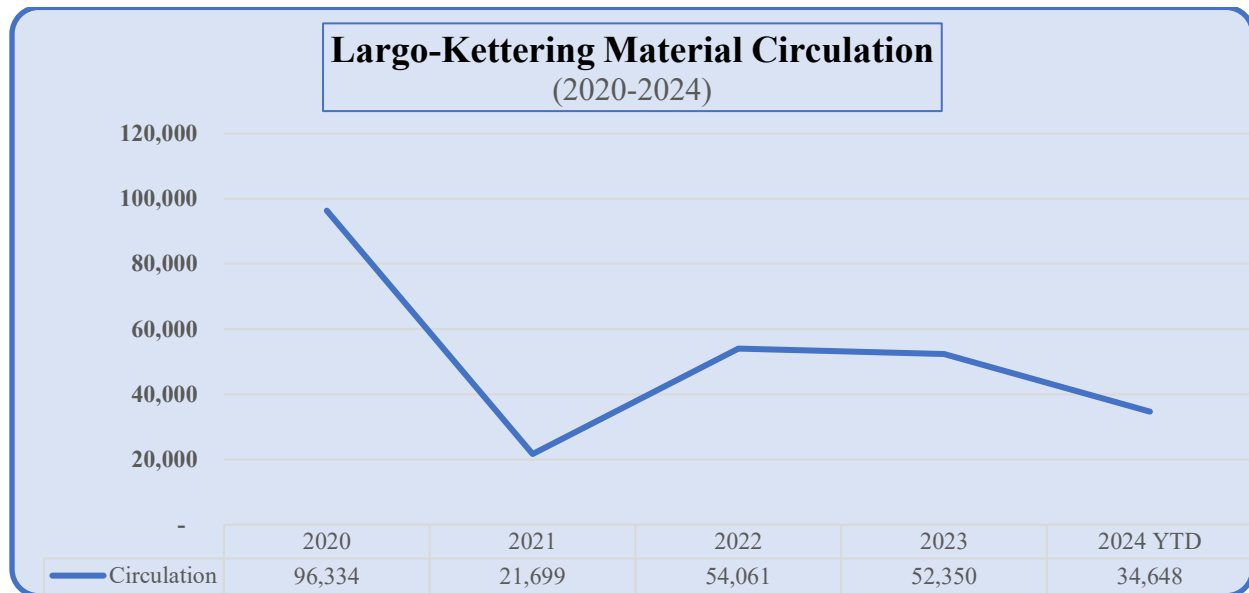
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	60	677	11
Teen	67	644	10
Elementary	39	1,018	26
Young Children	81	2,446	30
Other	8	277	35
Total	255	5,062	20



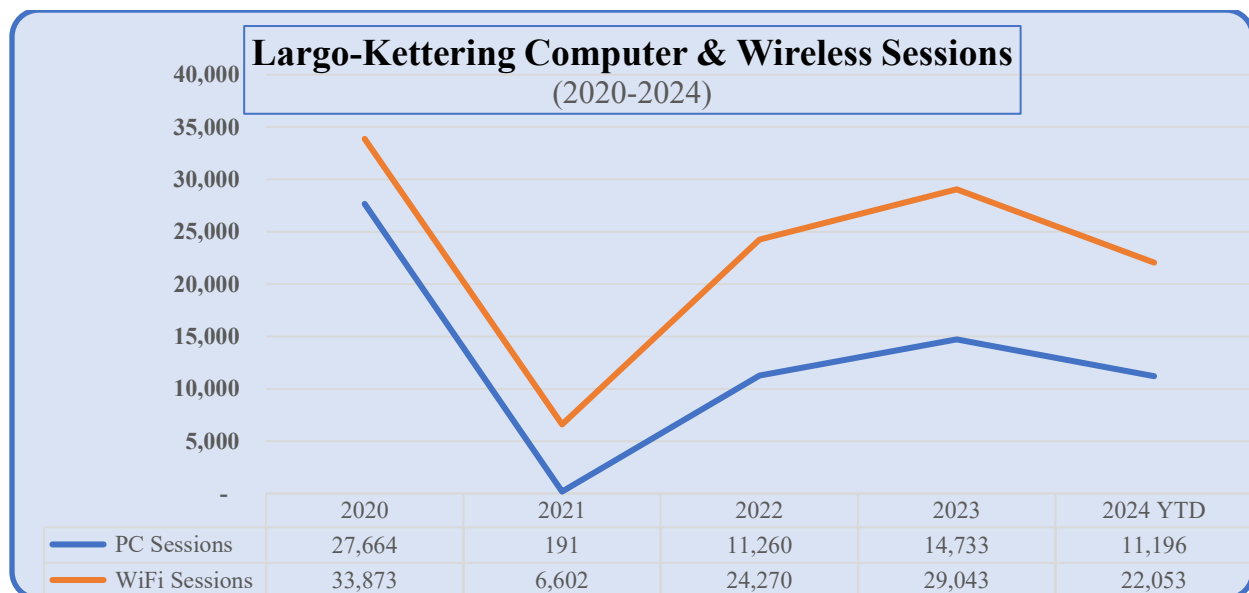
**2023 Program Highlights:**

- EStudio Commons space for entrepreneurs/small businesses construction is underway.
- Virtual monthly Veterans programs.
- Overall strong attendance for kids and teen programs.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix L: Laurel Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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<b>Laurel Branch Library</b> .....	3
Branch Visitors.....	3
Events & Programs .....	4
Material Circulation .....	5
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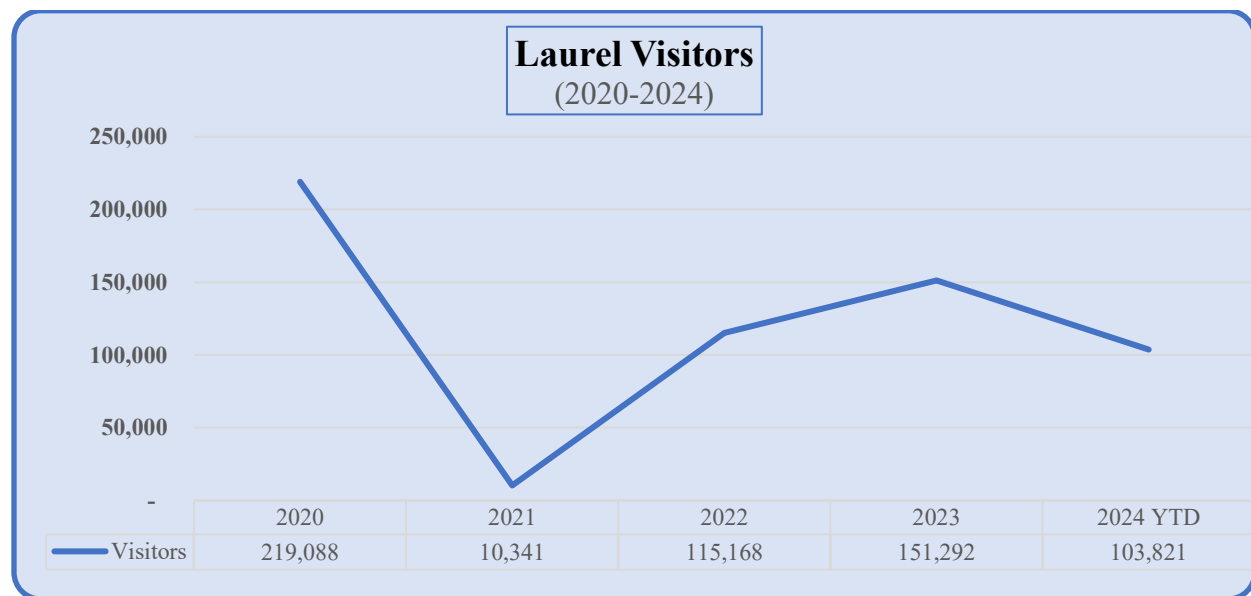




Laurel Branch Library

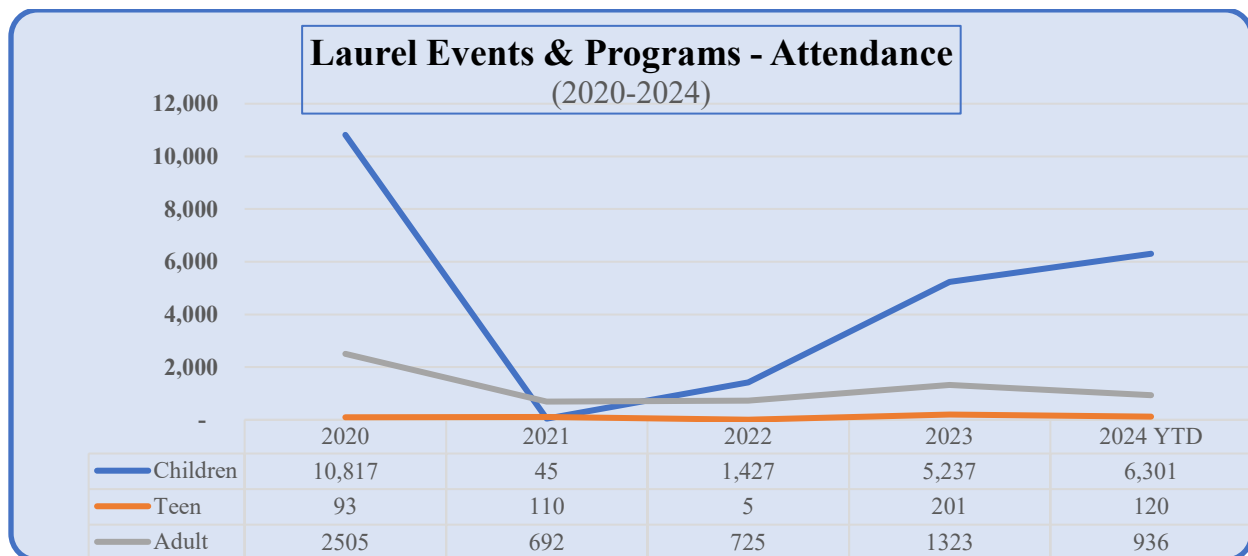
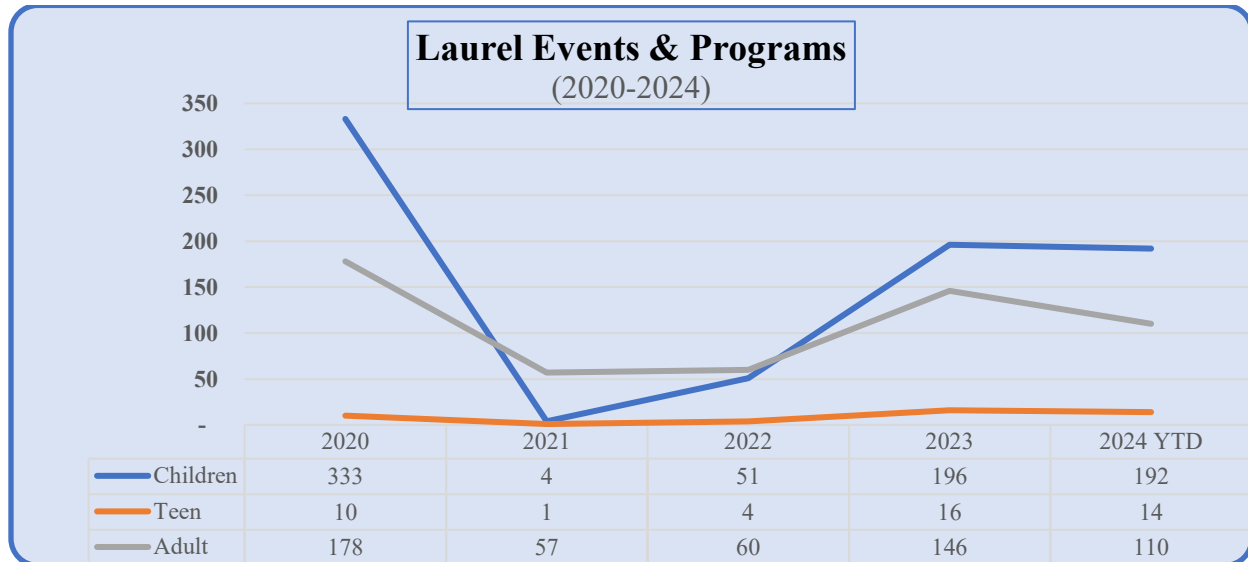
<b>Address</b>	5077 <sup>th</sup> Street, Laurel, Maryland 20707
<b>Location</b>	North
<b>Year Built</b>	2016
<b>Facility Footprint</b>	31,000 Sq. F
<b>Walkability Score</b>	83 / 100
<b>Bike Score</b>	51 / 100

Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

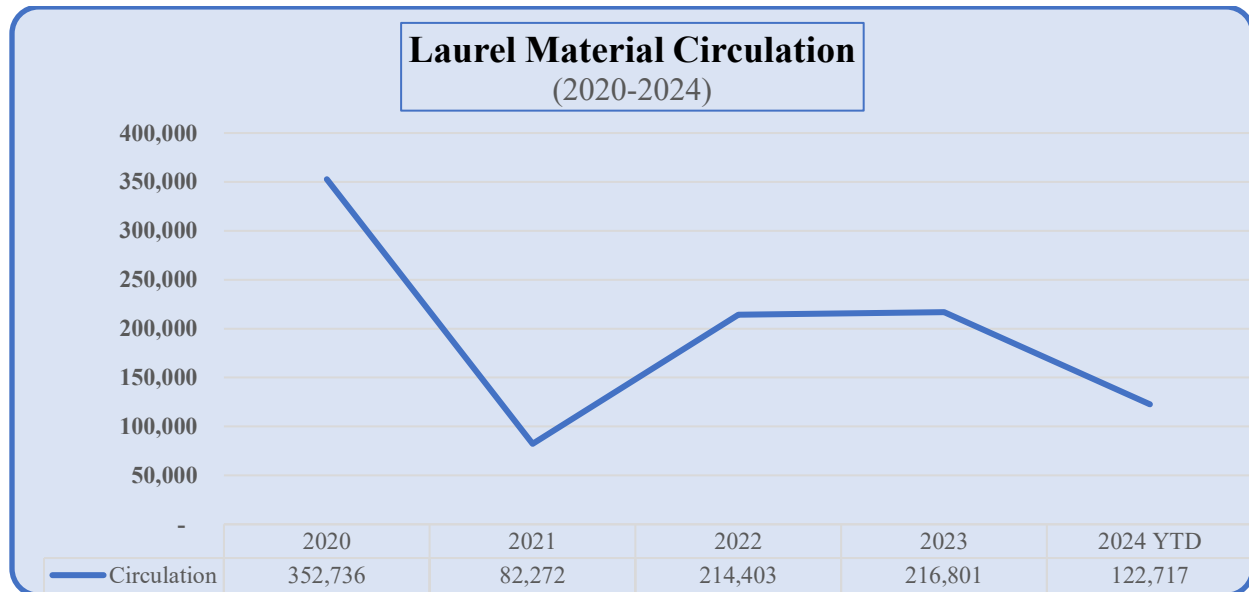
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	150	1,523	10
Teen	23	230	10
Elementary	65	3,001	46
Young Children	199	5,833	29
Other	4	670	168
Total	441	11,257	26



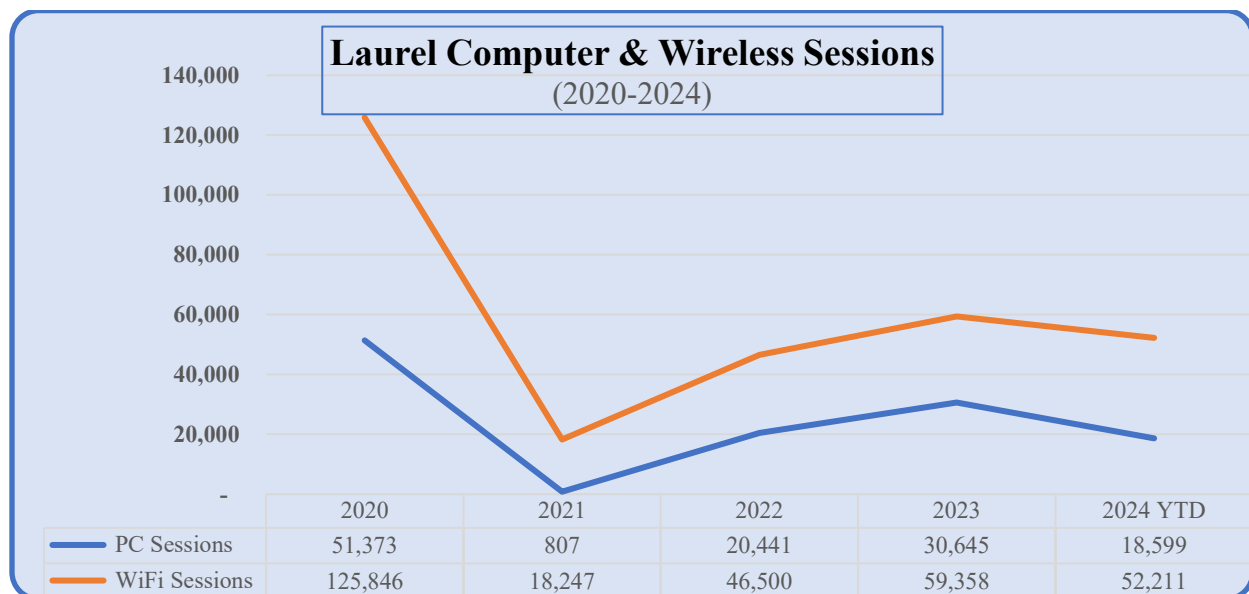
**Program Highlights:**

- Affordable Connectivity Program Enrollment and Chromebook Giveaway.
- Tech Help office hours.
- Large meeting rooms with a wide variety of well-attended programs.
- Hosted Festival of Cultures.

## Material Circulation



## Computer & Wireless Sessions





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix M: Mount Rainier Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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## Table of Contents

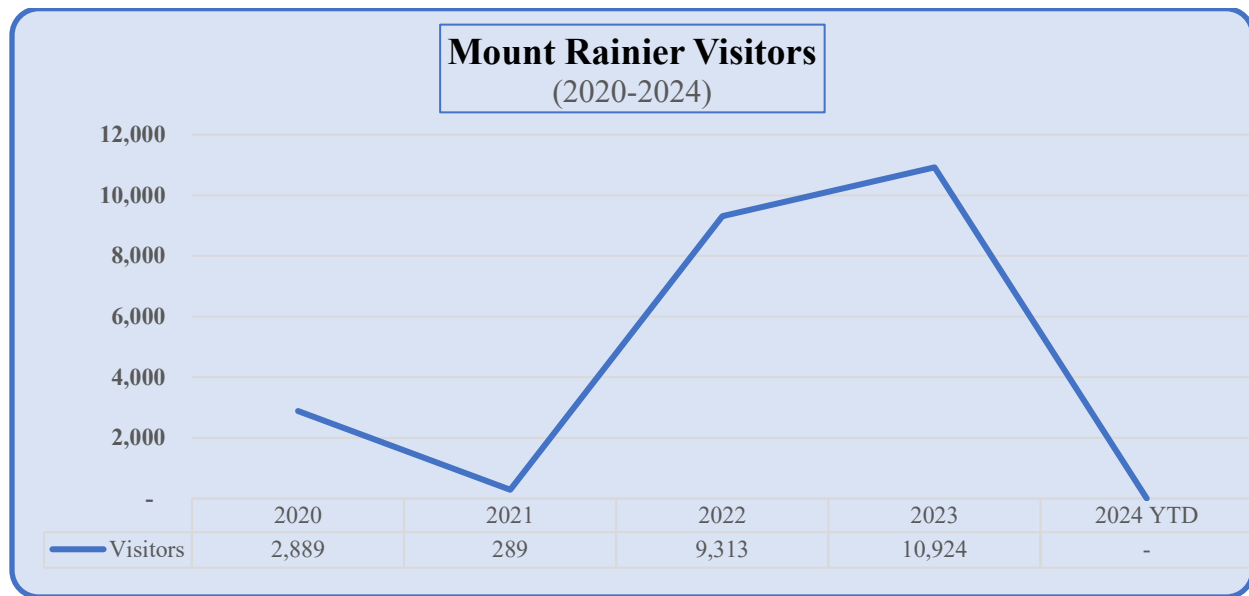
Mount Rainier Branch Library.....	3
Branch Visitors.....	3
Events & Programs .....	4
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Mount Rainier Branch Library

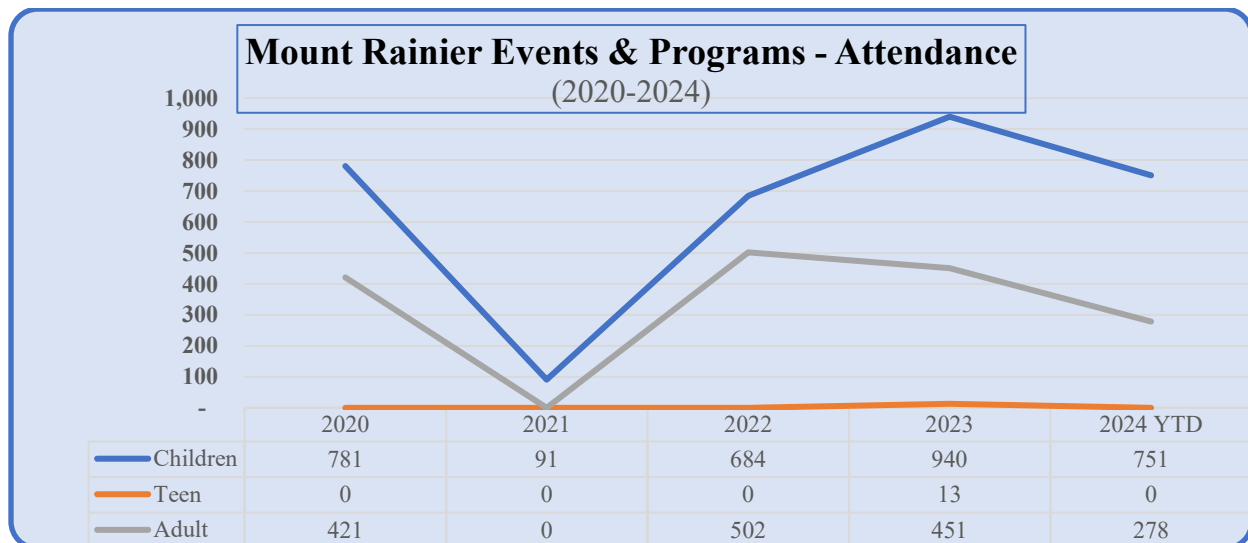
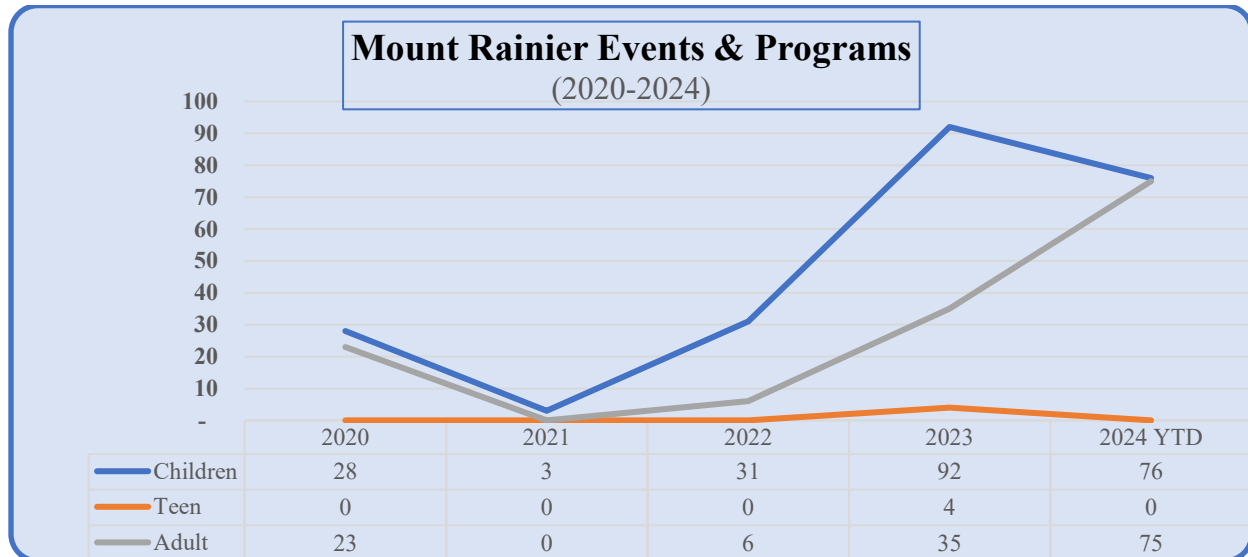
<b>Address</b>	2409 Rhode Island Avenue, Mount Rainier, Maryland 20712
<b>Location</b>	West
<b>Year Built</b>	1952
<b>Facility Footprint</b>	1,255 Sq. F
<b>Walkability Score</b>	85 / 100
<b>Bike Score</b>	67 / 100

Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

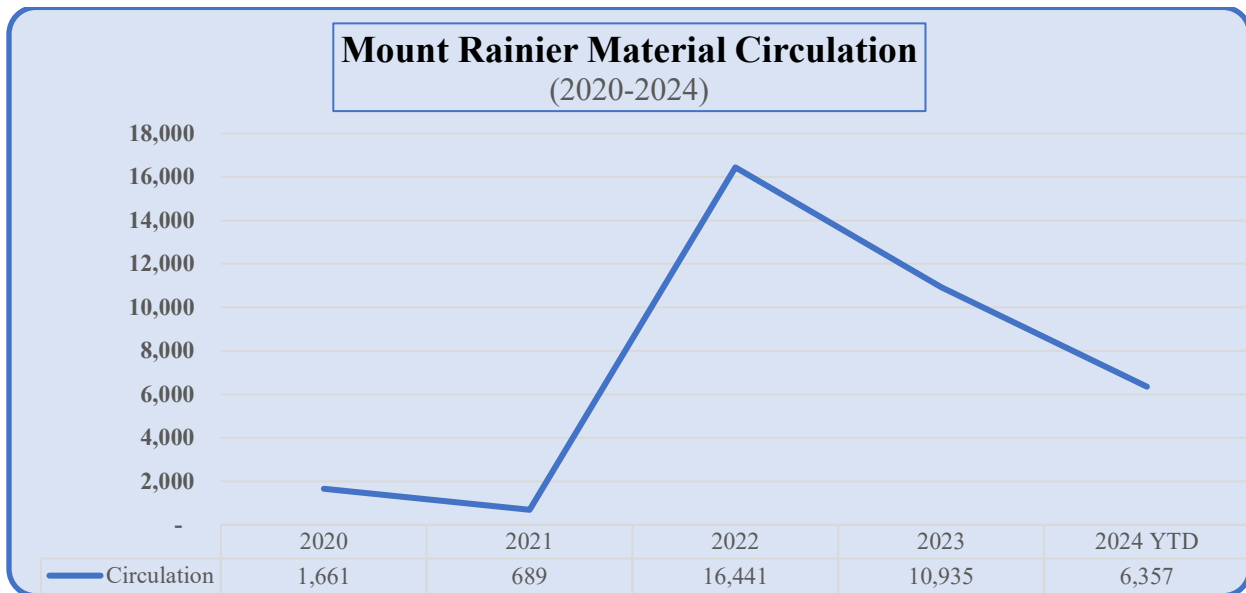
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	109	571	5
Teen	2	2	1
Elementary	75	906	12
Young Children	46	300	7
Other	2	159	80
Total	234	1,938	8



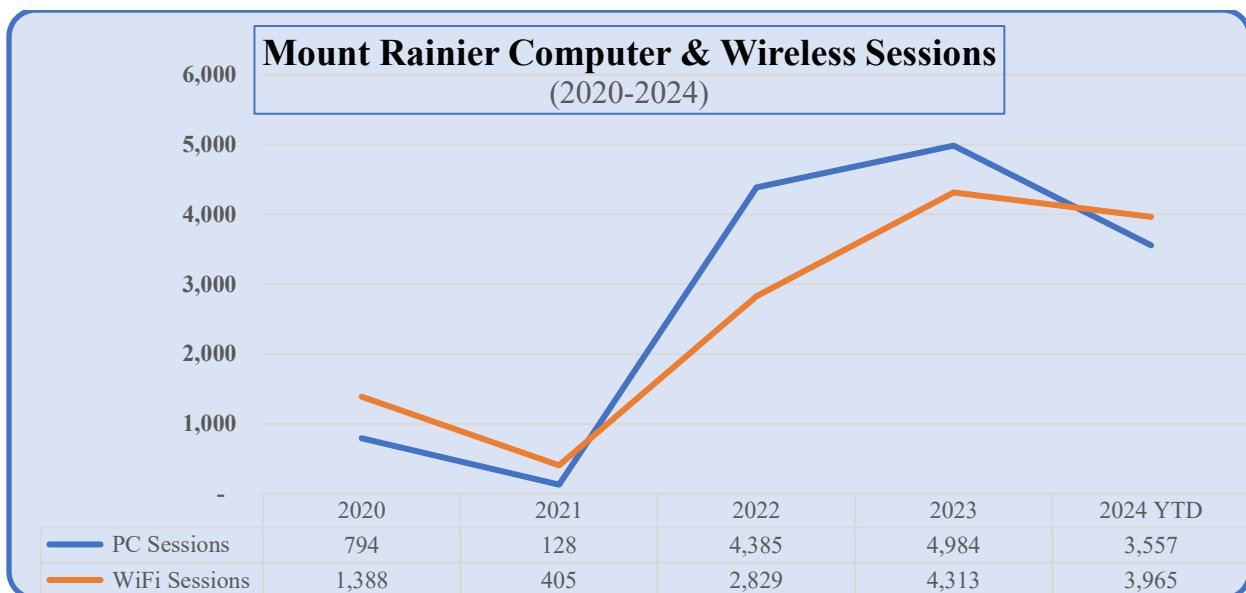
**2023 Program Highlights:**

- Collaboration with Joes Movement Emporium due to lack of programming space.
- Job Seekers and Computer Classes for adults.
- STEM programs for kids.

## Material Circulation



## Computer & Wireless Sessions







# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix N: New Carrollton Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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New Carrollton Branch Library .....	3
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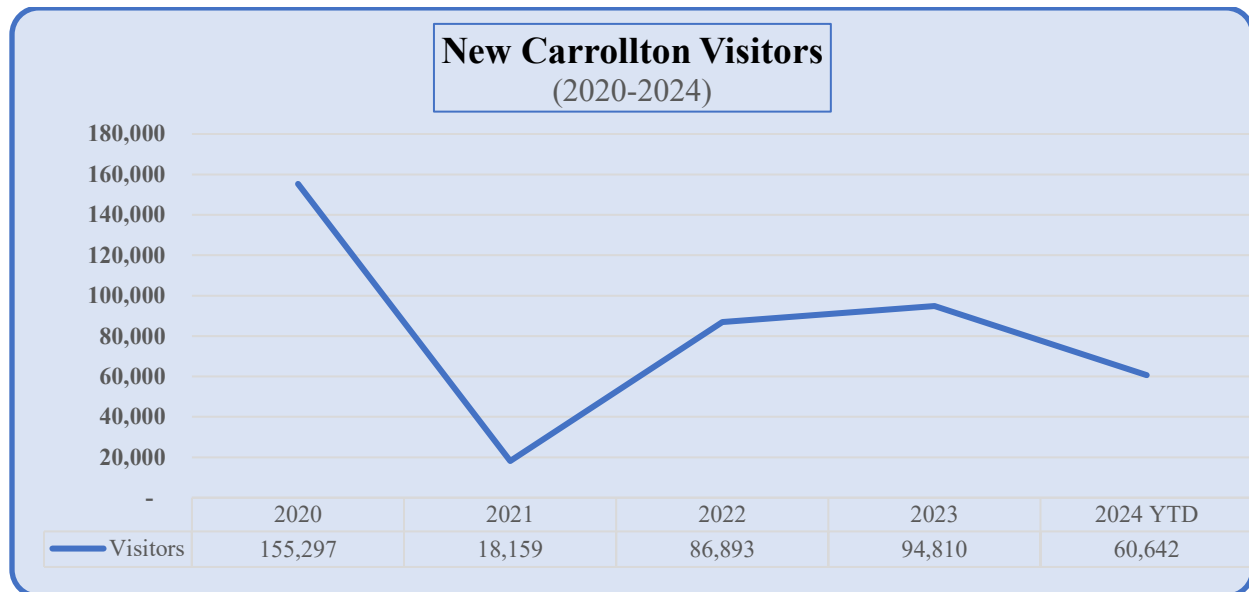


## New Carrollton Branch Library

<b>Address</b>	7414 Riverdale Road Road, New Carrollton, Maryland 20784
<b>Location</b>	West
<b>Year Built</b>	2018
<b>Facility Footprint</b>	58,500 Sq. F
<b>Walkability Score</b>	41 / 100
<b>Bike Score</b>	27 / 100

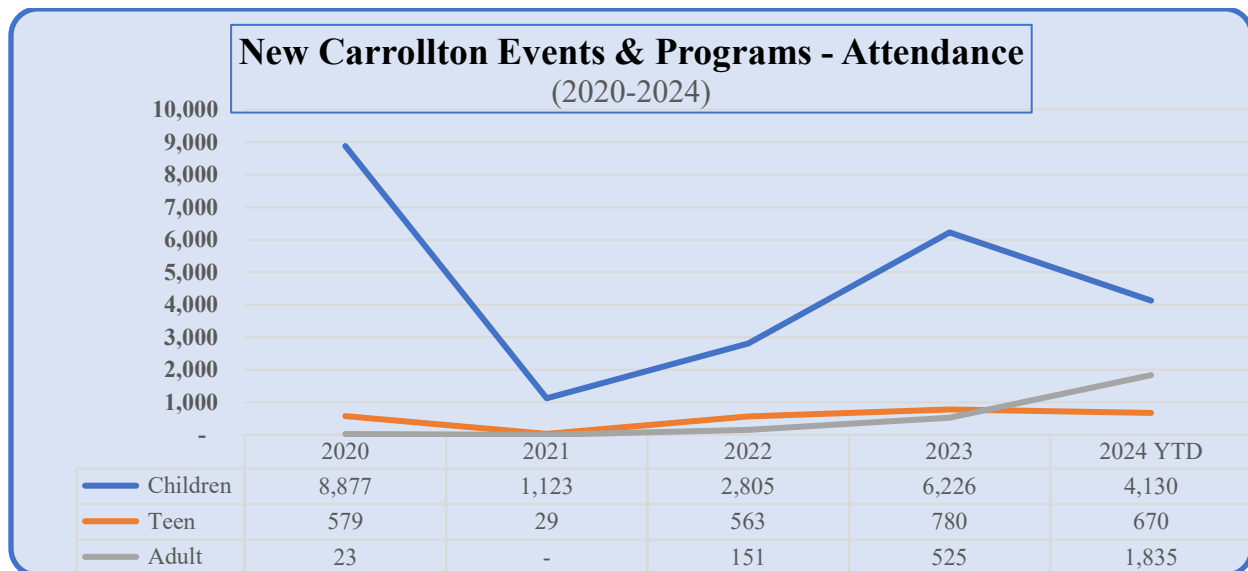
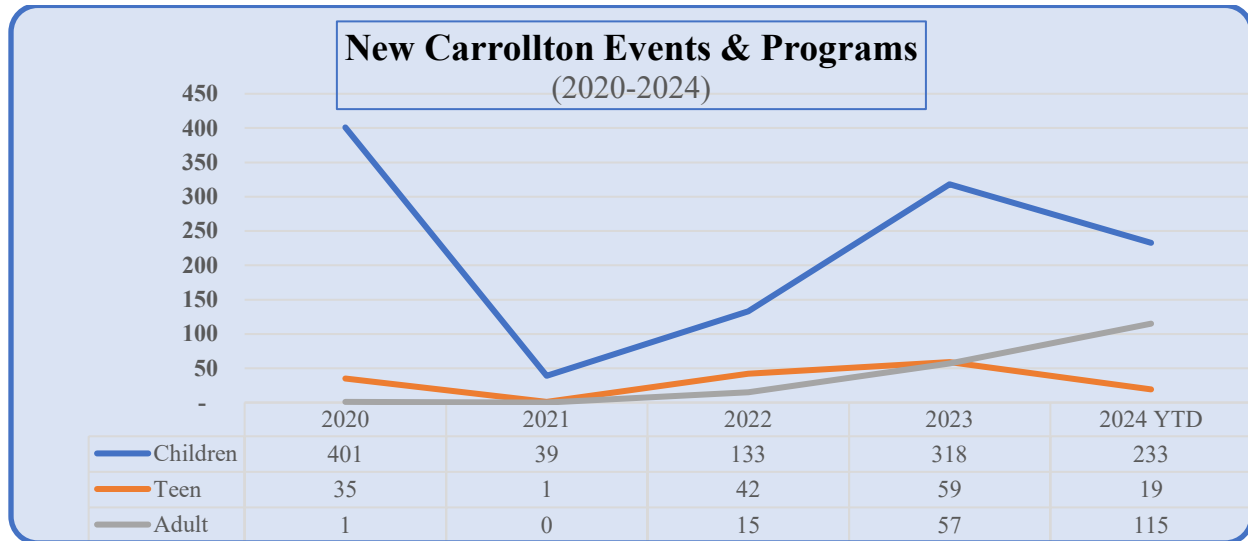
## Branch Visitors

The New Carrollton Branch Library had significant closures due to renovations which affected in-person visits and programs.





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

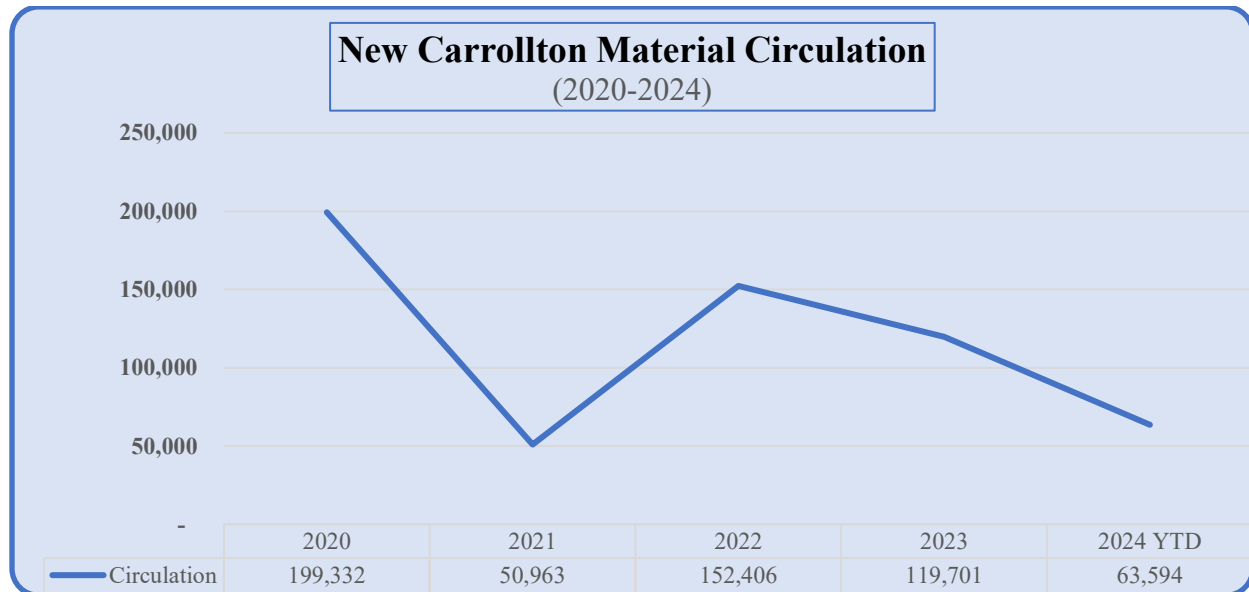
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	193	2,328	12
Teen	50	829	17
Elementary	152	3,439	23
Young Children	219	3,145	14
Other	4	210	53
Total	618	9,951	16



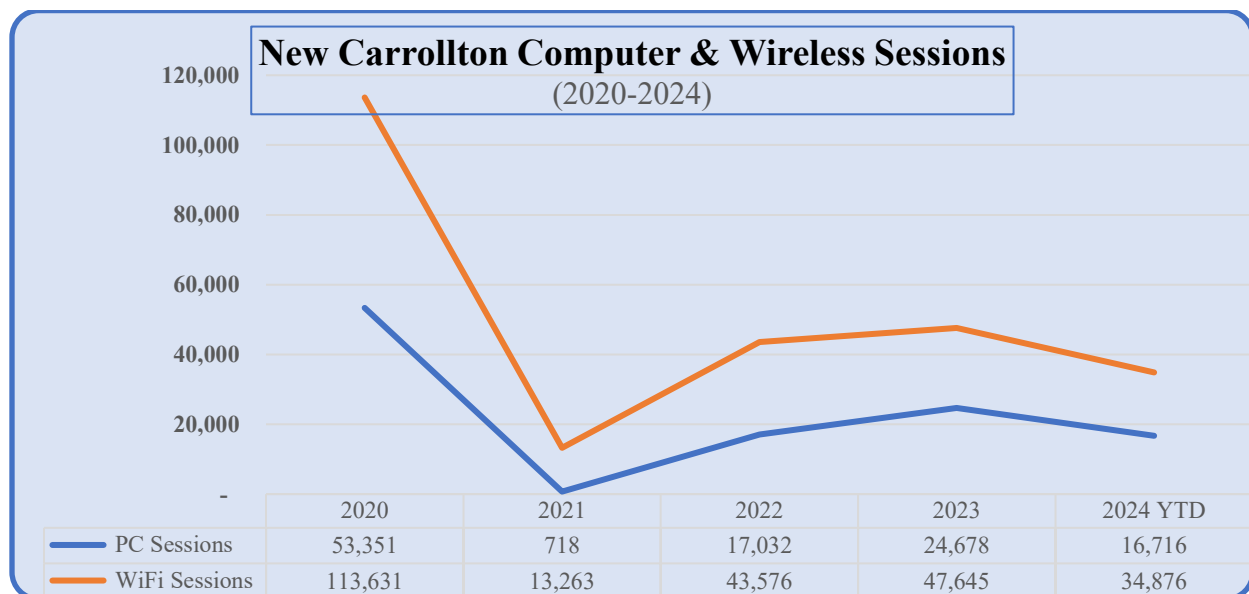
**2023 Program Highlights:**

- Dual Language Storytimes.
- English Classes and Tech help for Dari and Pashto Speakers.
- Summer Meals Site.
- Sewing classes and open lab.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix O: Oxon Hill Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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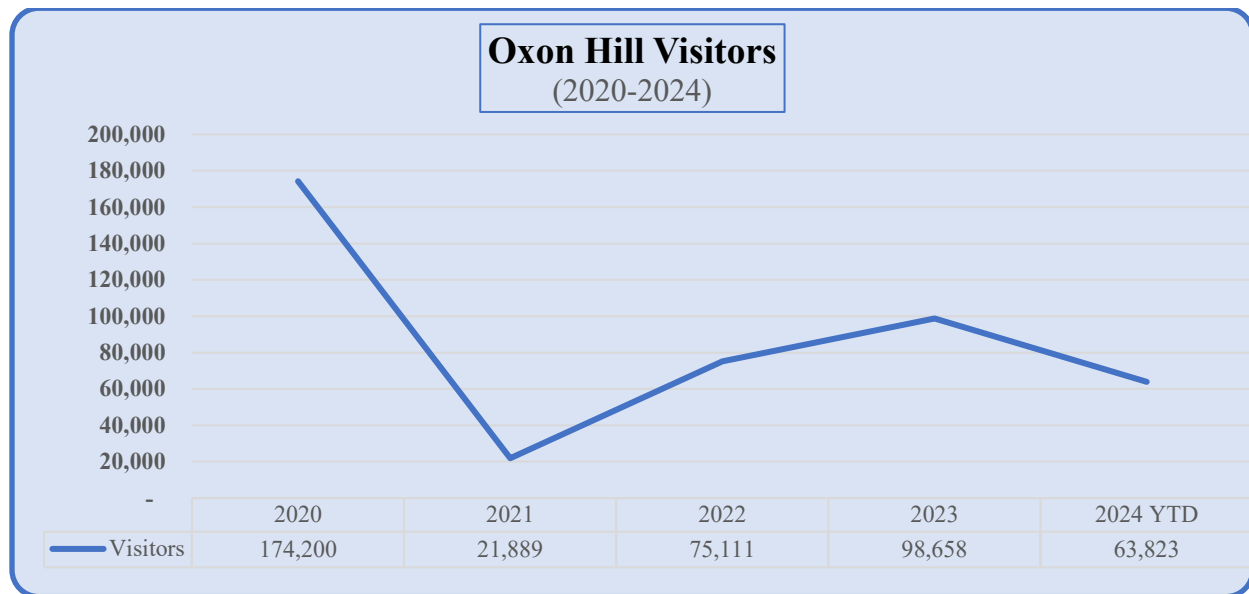
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## Oxon Hill Branch Library

<b>Address</b>	6200 Oxon Hill Road, Oxon Hill, Maryland 20745
<b>Location</b>	South
<b>Year Built</b>	1967 / 2004 Renovation
<b>Facility Footprint</b>	53,395 Sq. F
<b>Walkability Score</b>	76 / 100
<b>Bike Score</b>	49 / 100

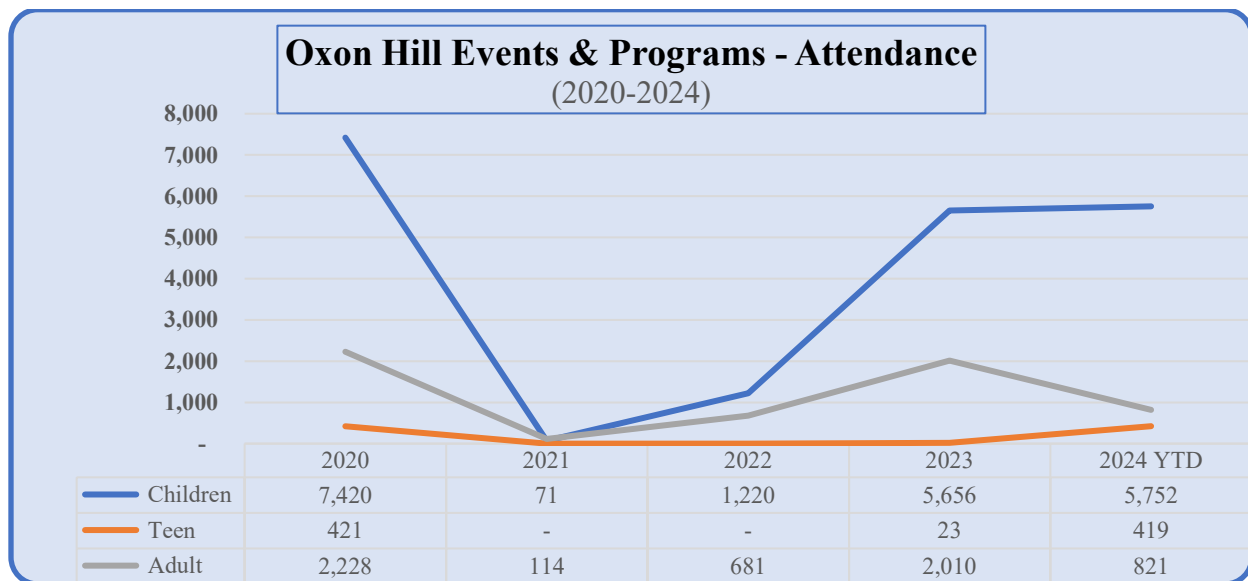
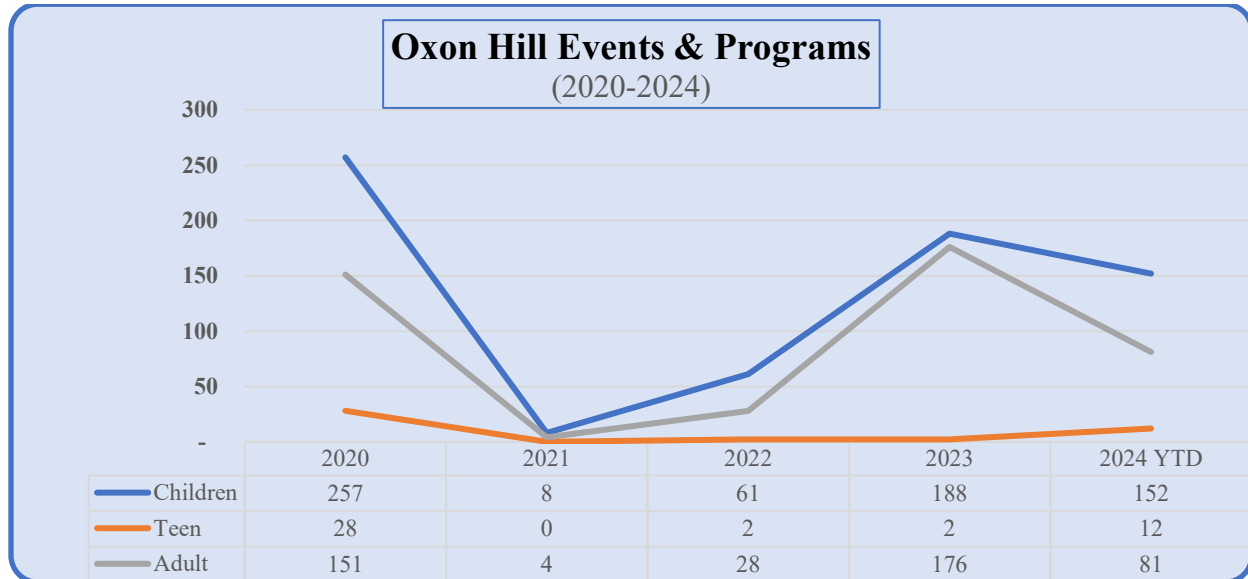
## Branch Visitors







## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

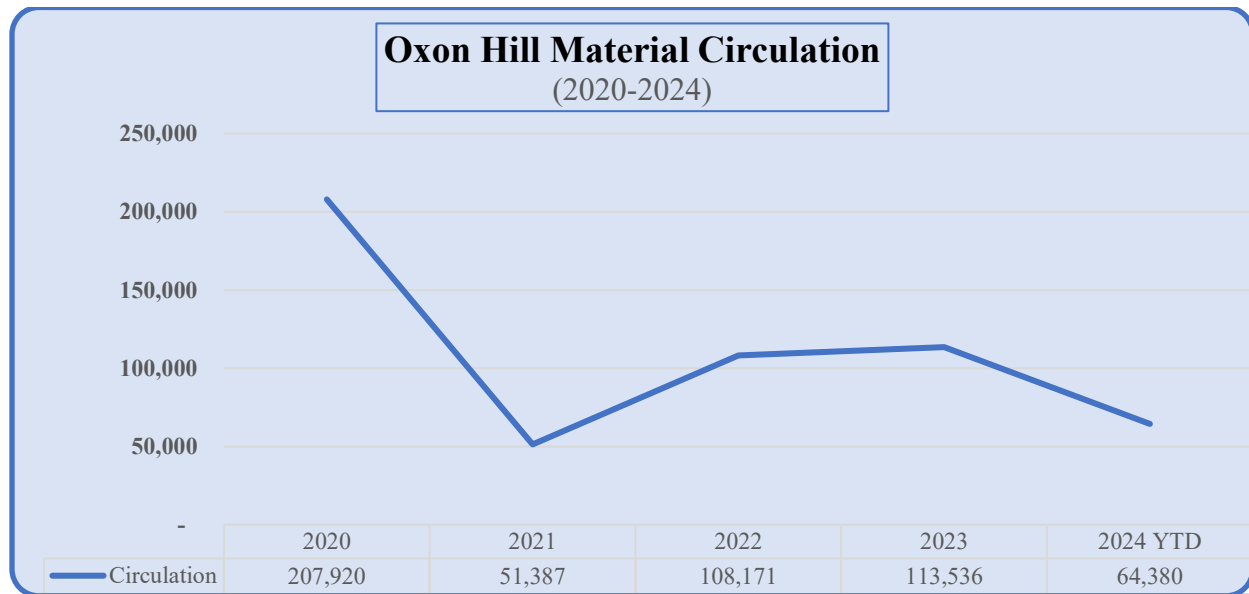
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	139	1,911	14
Teen	103	3,521	35
Elementary	12	148	12
Young Children	127	5,219	41
Total	381	10,805	28



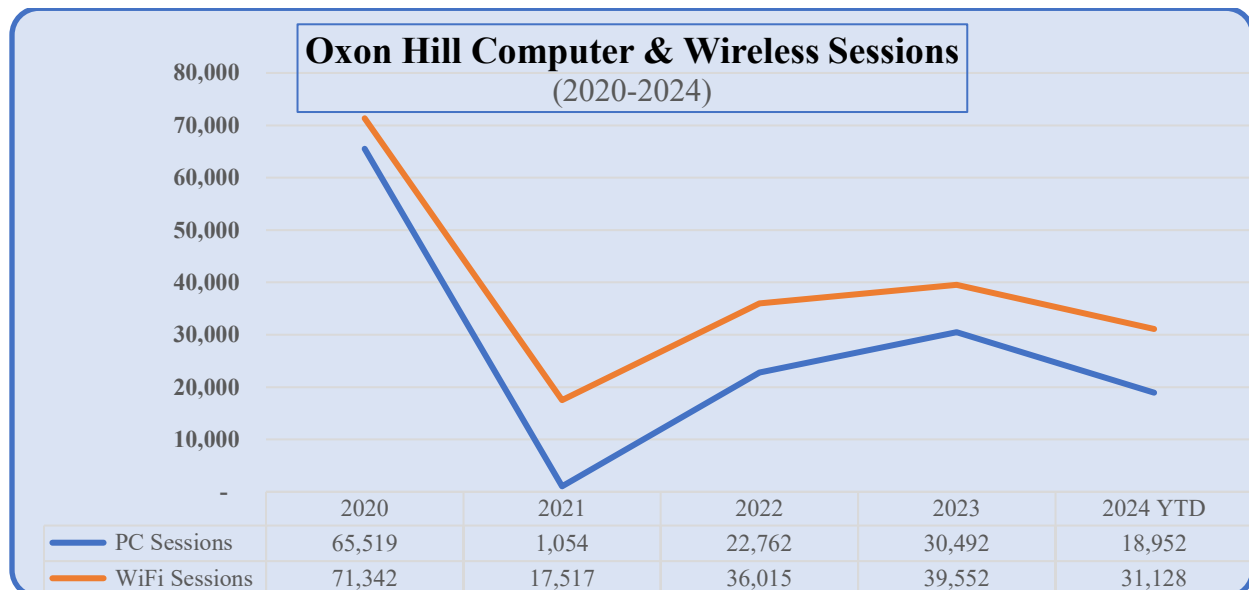
**2023 Program Highlights:**

- Affordable Connectivity Program Enrollment and Chromebook Giveaway.
- Collaboration with Mahogany Books for Author Visits.
- Foundry Commons under construction.
- Collaboration with National Harbor and Pebble Pop Up at Artstination.
- Caseworker in the Library.
- Summer Meals Site.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix P: South Bowie Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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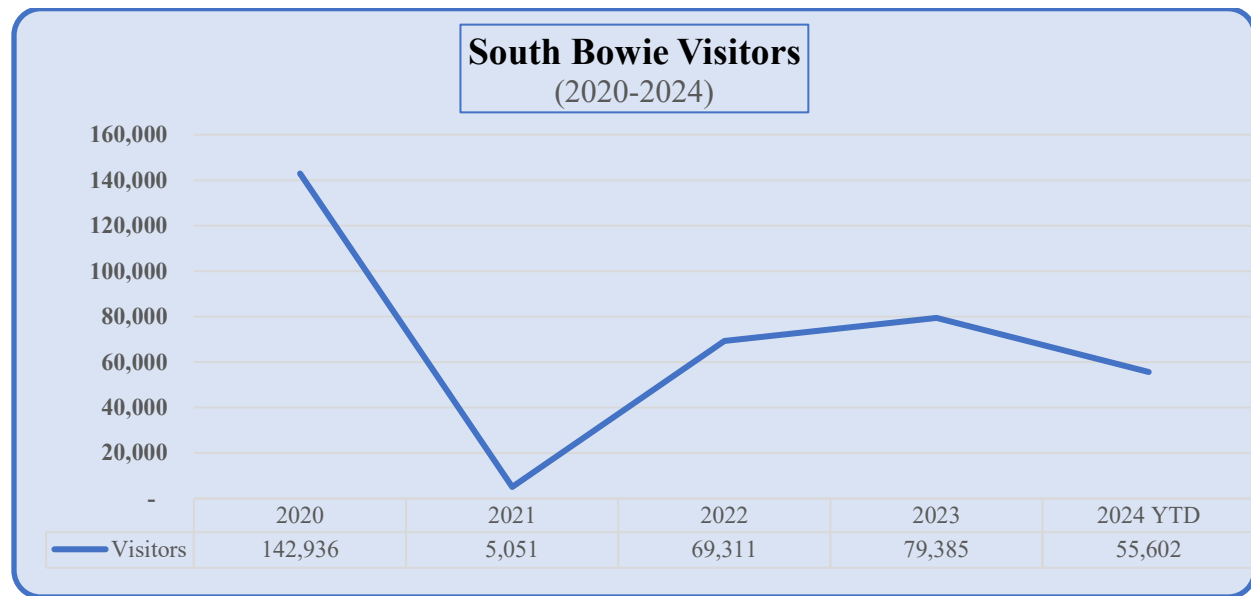
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## South Bowie Branch Library

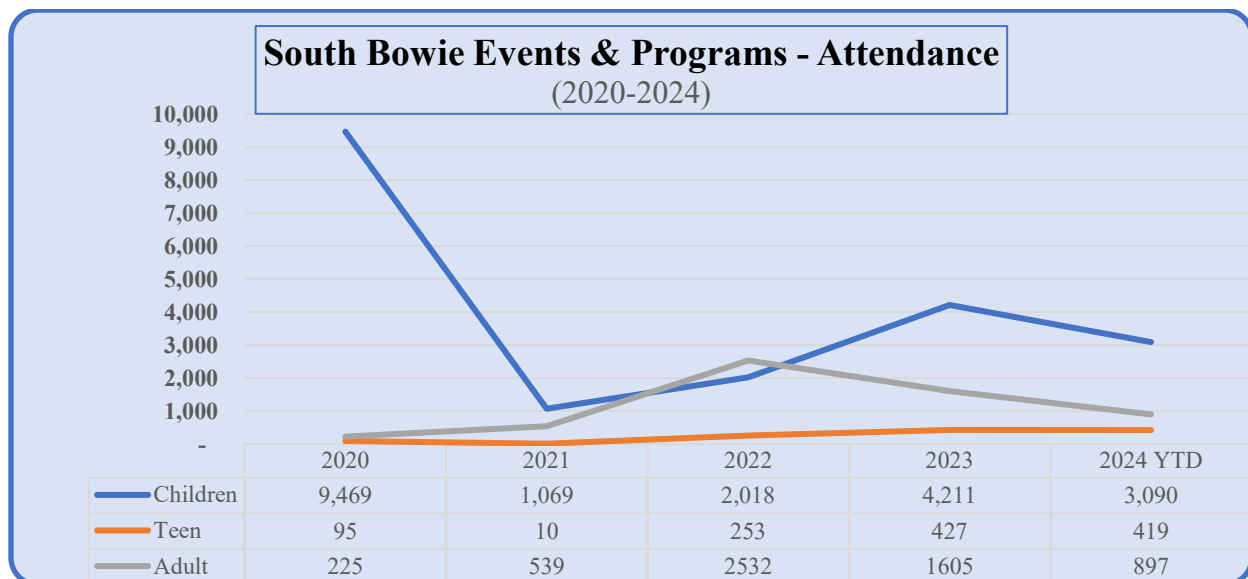
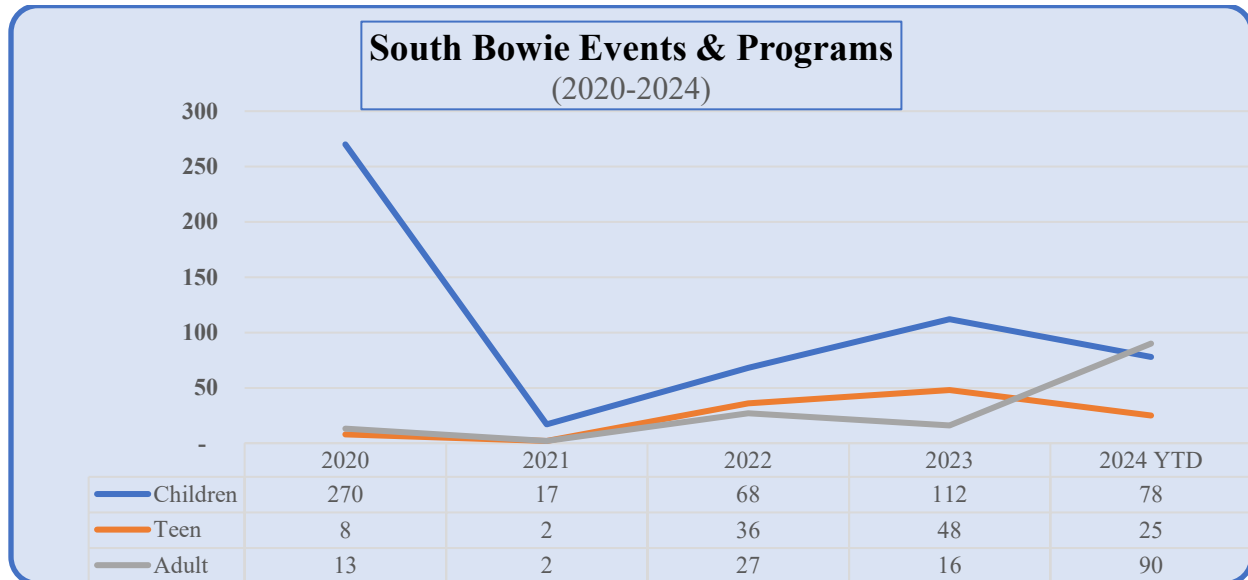
<b>Address</b>	15301 Hall Road, Bowie, Maryland 20721
<b>Location</b>	East
<b>Year Built</b>	2012
<b>Facility Footprint</b>	45,500 Sq. F
<b>Walkability Score</b>	34 / 100
<b>Bike Score</b>	36 / 100

## Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

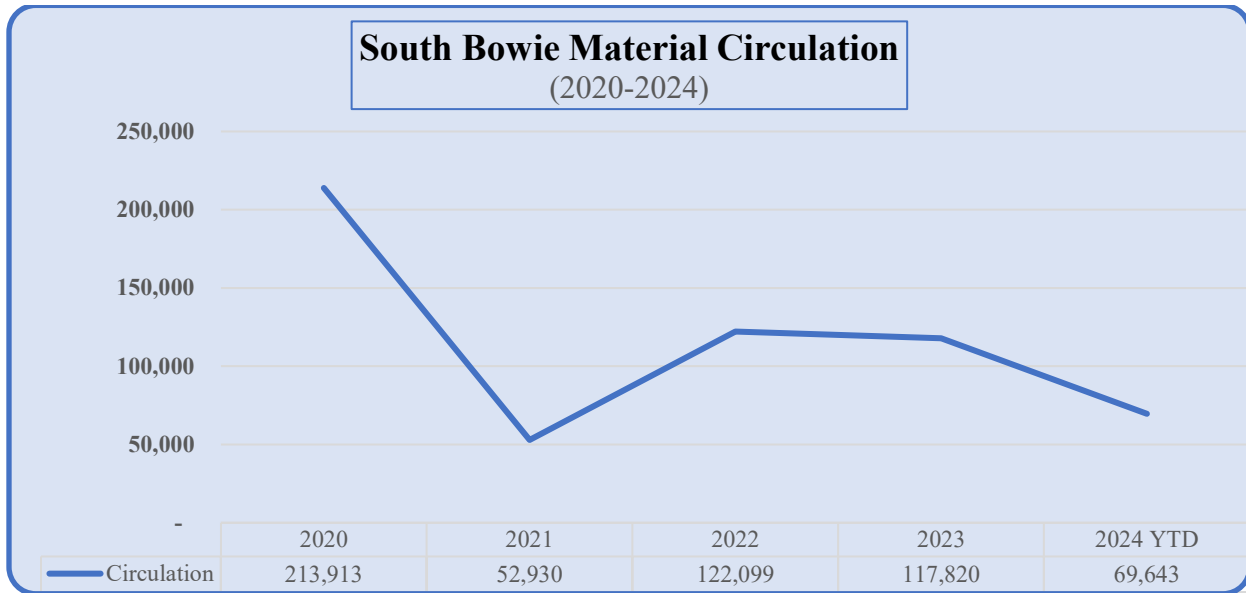
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	116	1,247	11
Teen	40	517	13
Elementary	31	1,012	33
Young Children	91	4,147	46
Total	278	6,923	25



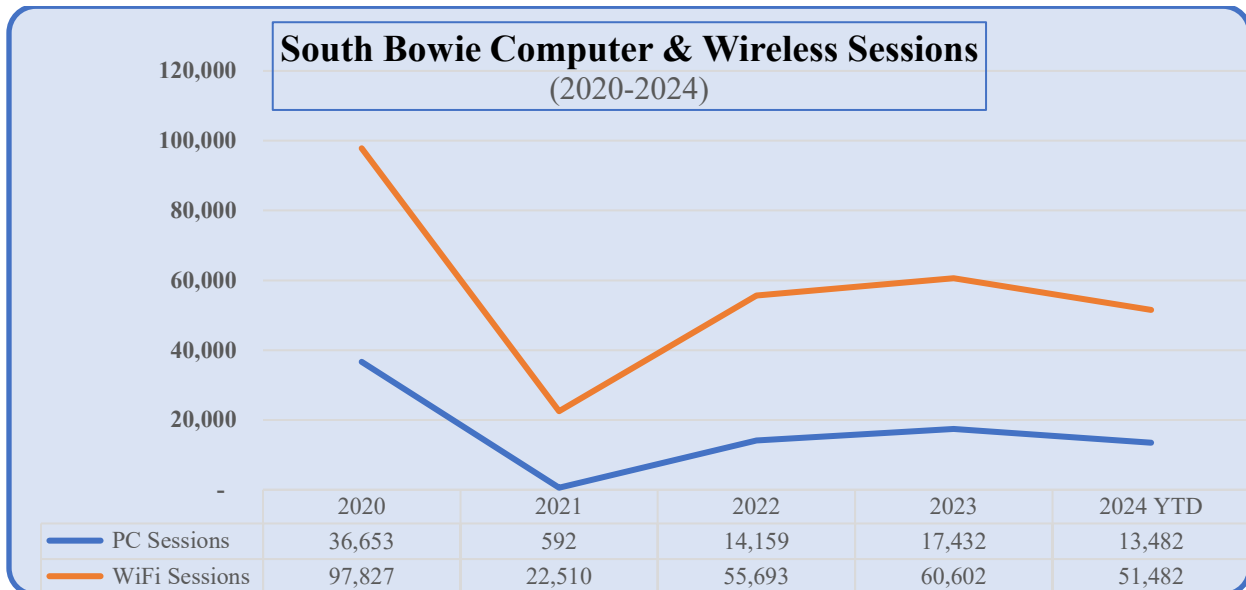
**2023 Program Highlights:**

- Strong Storytime and STEM programs.
- Hosted Local Author Expo.
- Senior Computer class.
- Broadway Song and Dance for adults with developmental and intellectual disabilities.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix Q: Spauldings Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*





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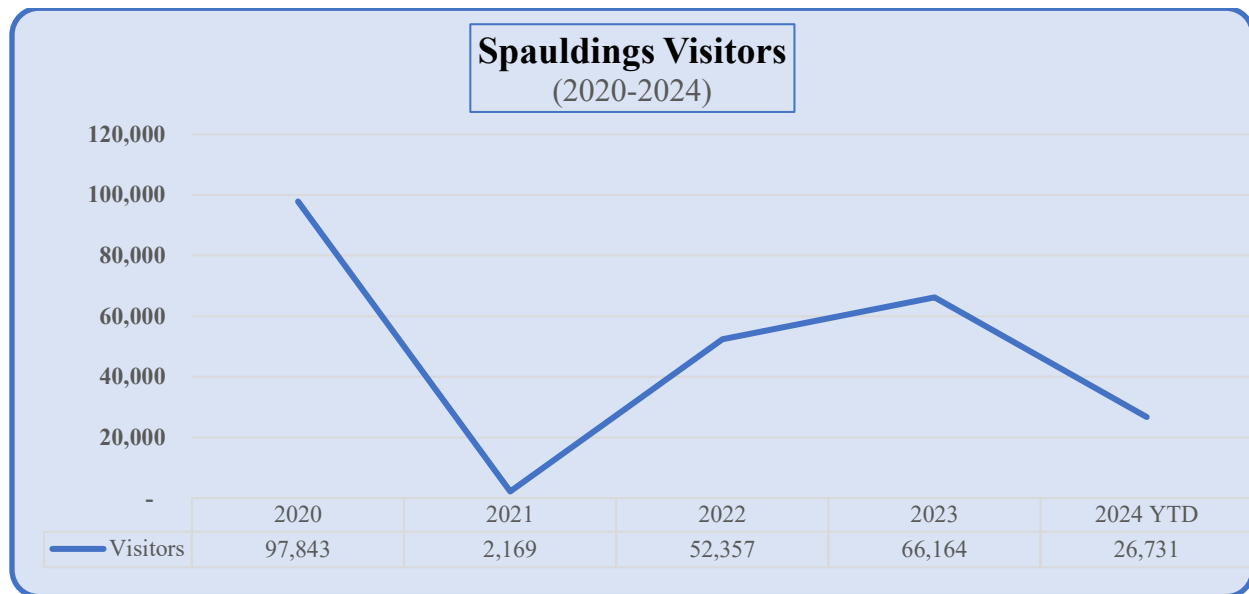
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## Spauldings Branch Library

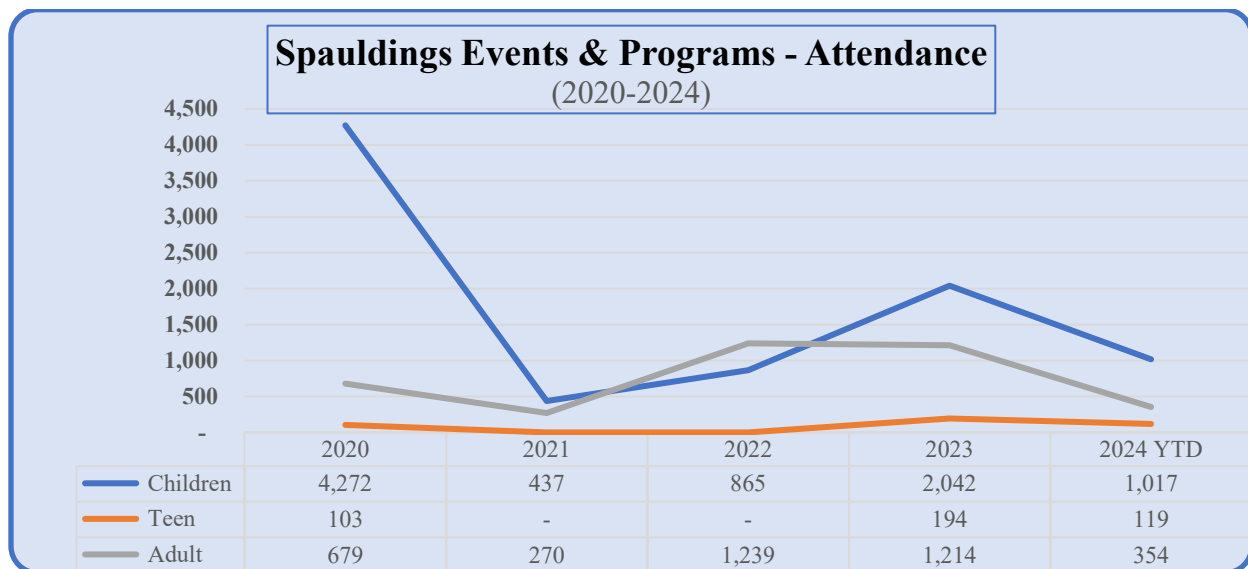
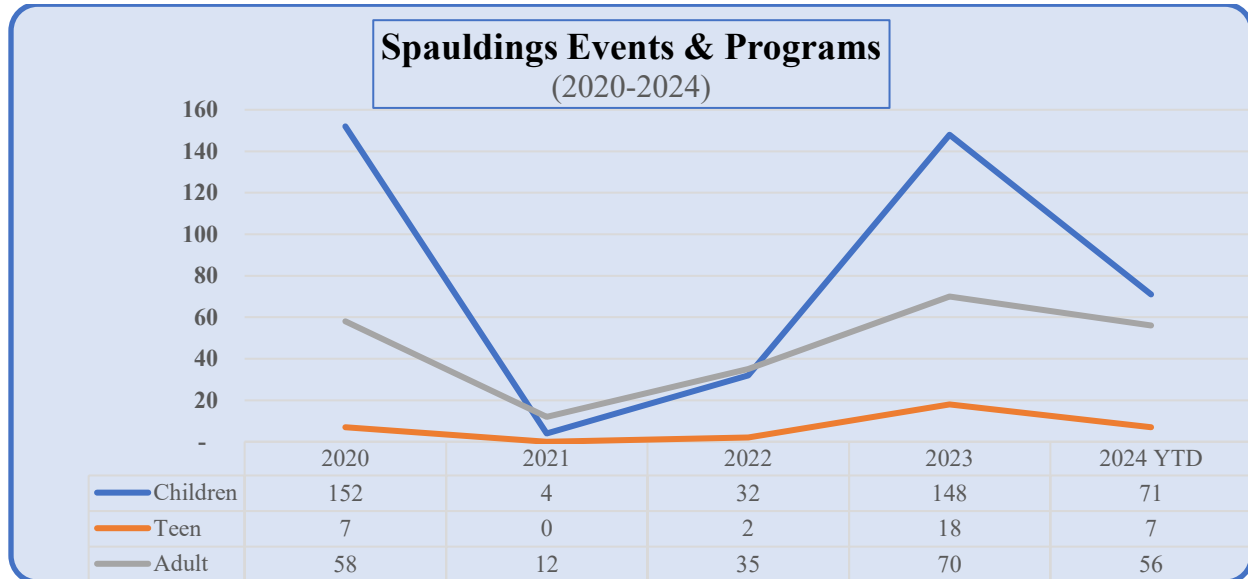
<b>Address</b>	5811 Old Silver Hill Road, District Heights, Maryland 20747
<b>Location</b>	Central
<b>Year Built</b>	1987
<b>Facility Footprint</b>	24,000 Sq. F
<b>Walkability Score</b>	74 / 100
<b>Bike Score</b>	49 / 100

## Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

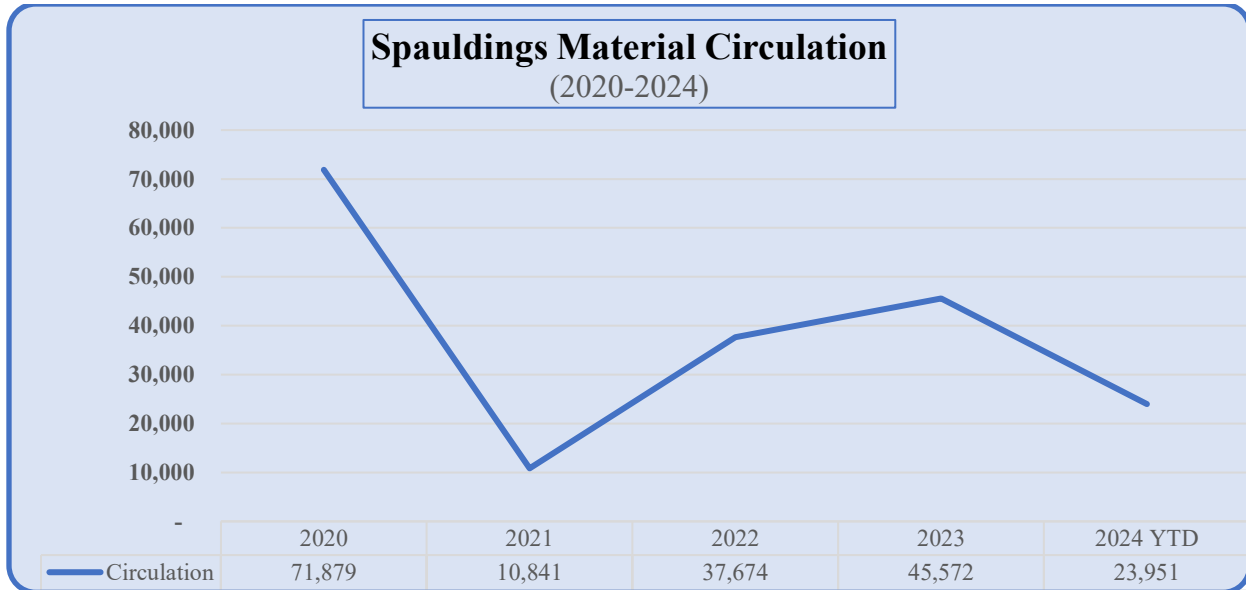
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	89	375	4
Teen	16	260	16
Elementary	95	2,066	22
Young Children	21	130	6
Total	221	2,831	13



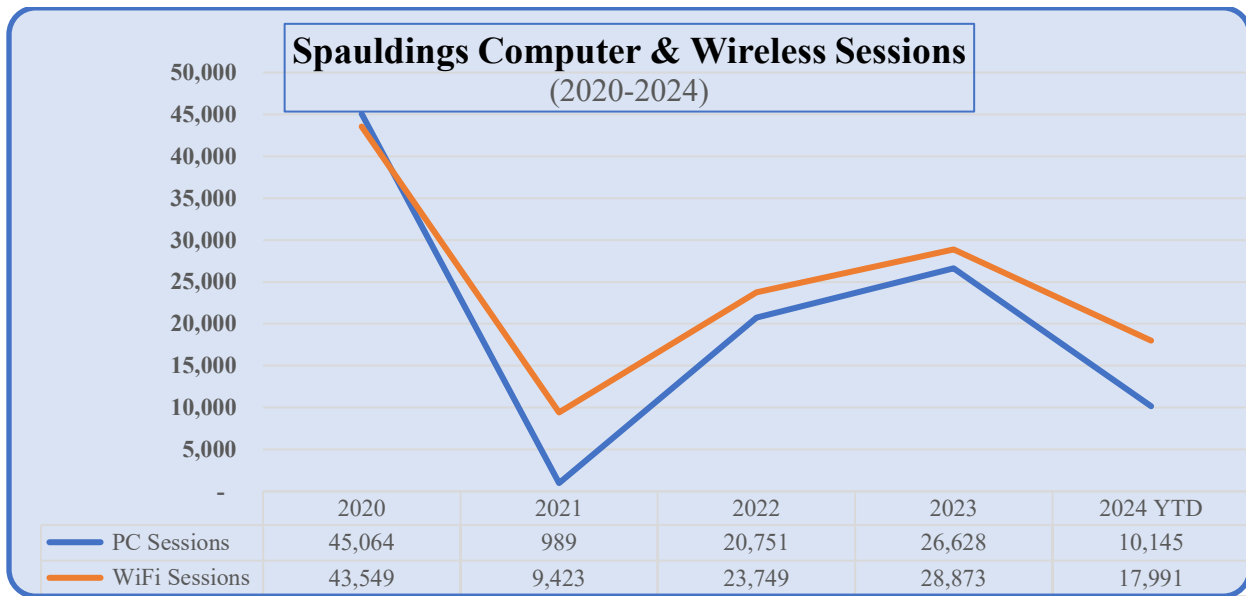
**2023 Program Highlights:**

- Summer Meals Site.
- Kids Read program presented in partnership with Make Smart Cool.
- Caseworker in the Library.
- Needlework Social program.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix R: Surratts-Clinton Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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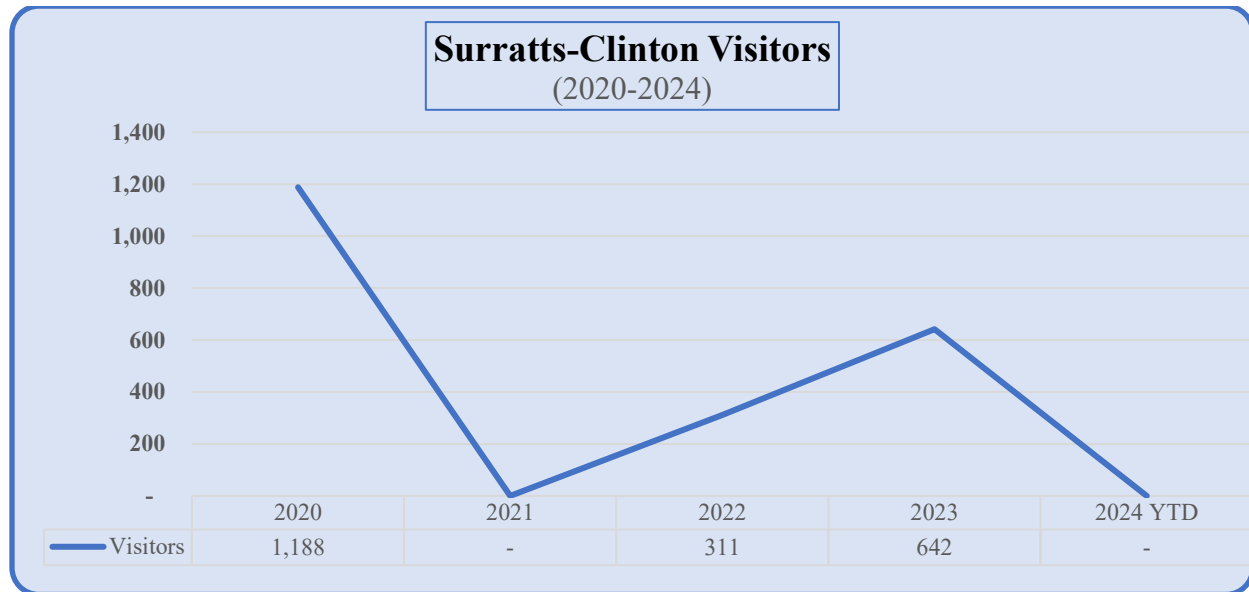


## Surratts-Clinton Branch Library

<b>Address</b>	9400 Piscataway Road, Clinton, Maryland 20735
<b>Location</b>	South
<b>Year Built</b>	2023
<b>Facility Footprint</b>	25,682 Sq. F
<b>Walkability Score</b>	28 / 100
<b>Bike Score</b>	28 / 100

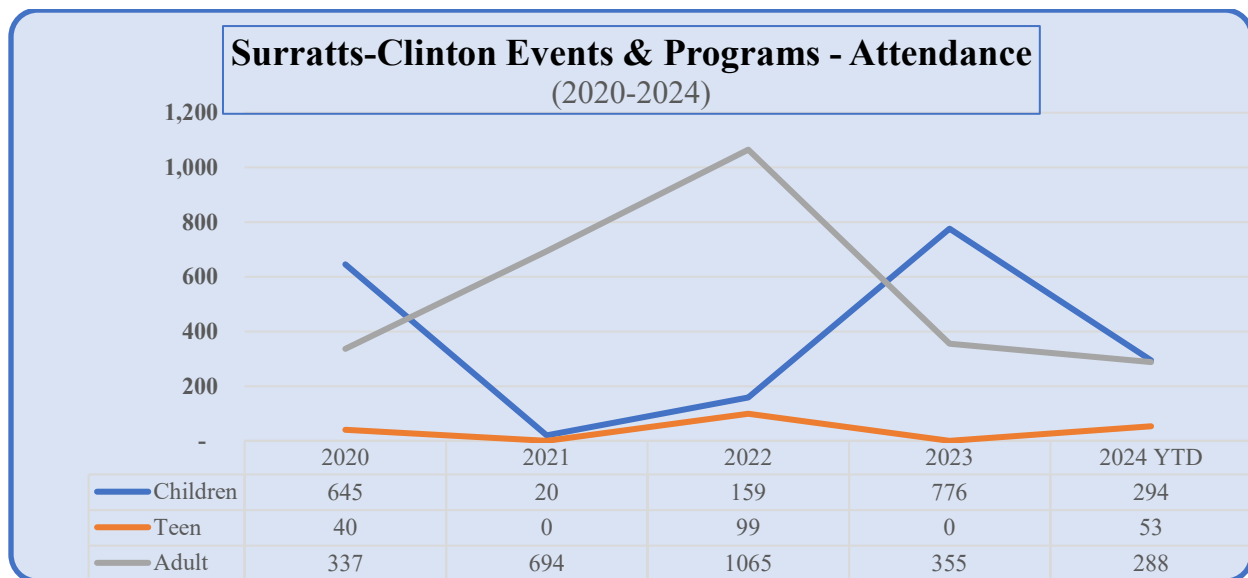
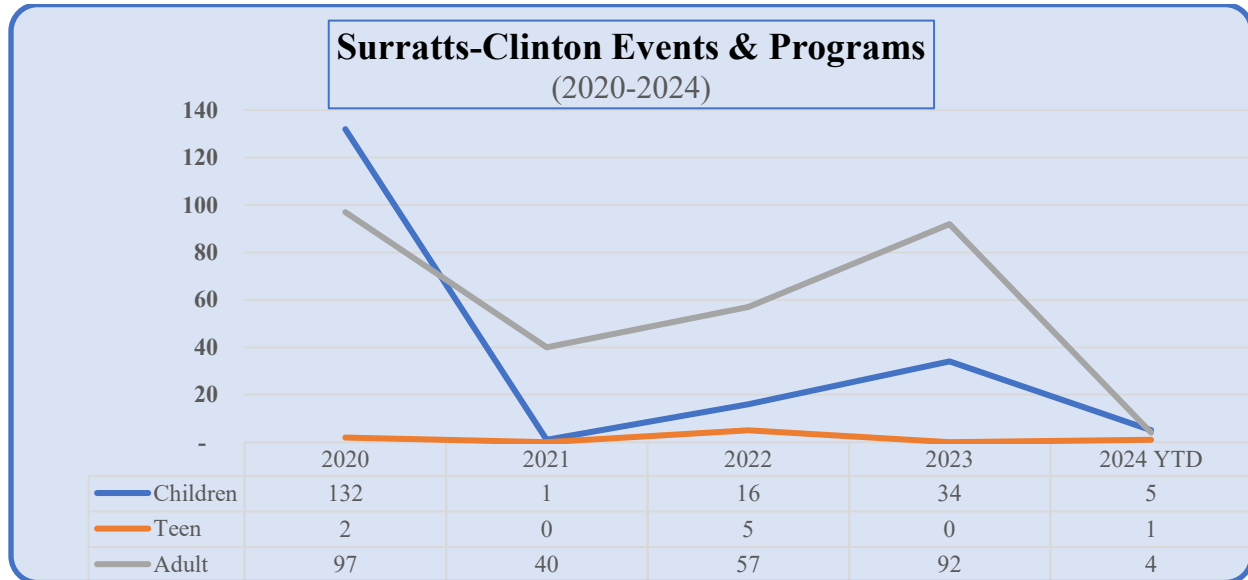
## Branch Visitors

The New Carrollton Branch Library had significant closures due to renovations which affected in-person visits and programs.





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	26	169	7
Teen	1	53	53
Elementary	7	726	104
Young Children	13	339	26
Total	47	1,287	27

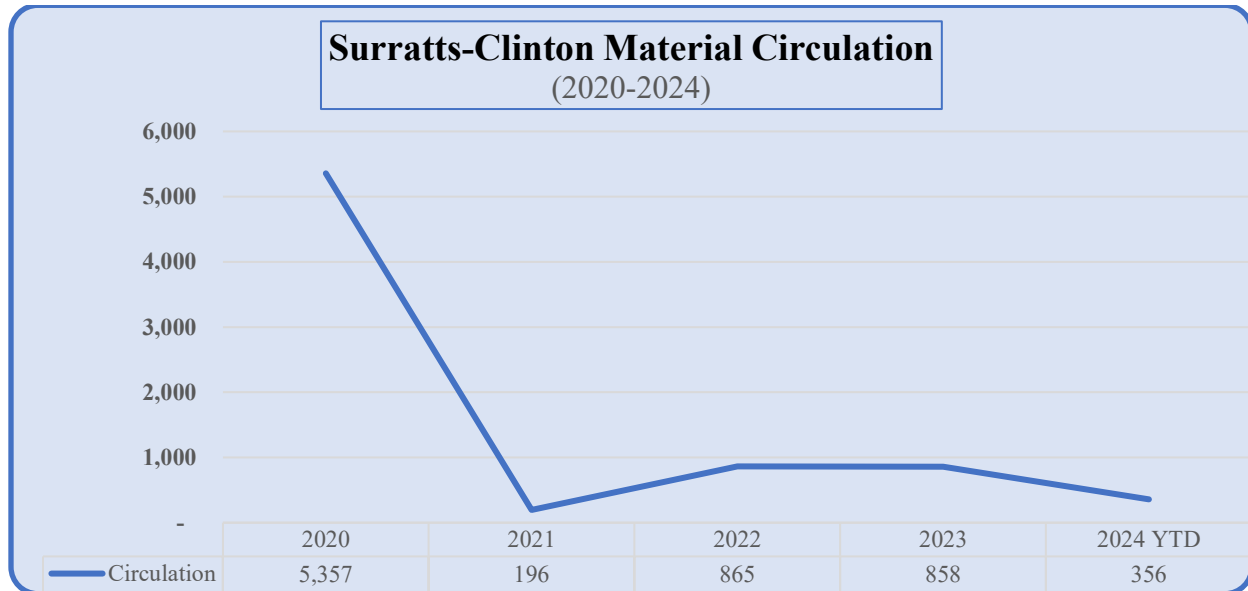




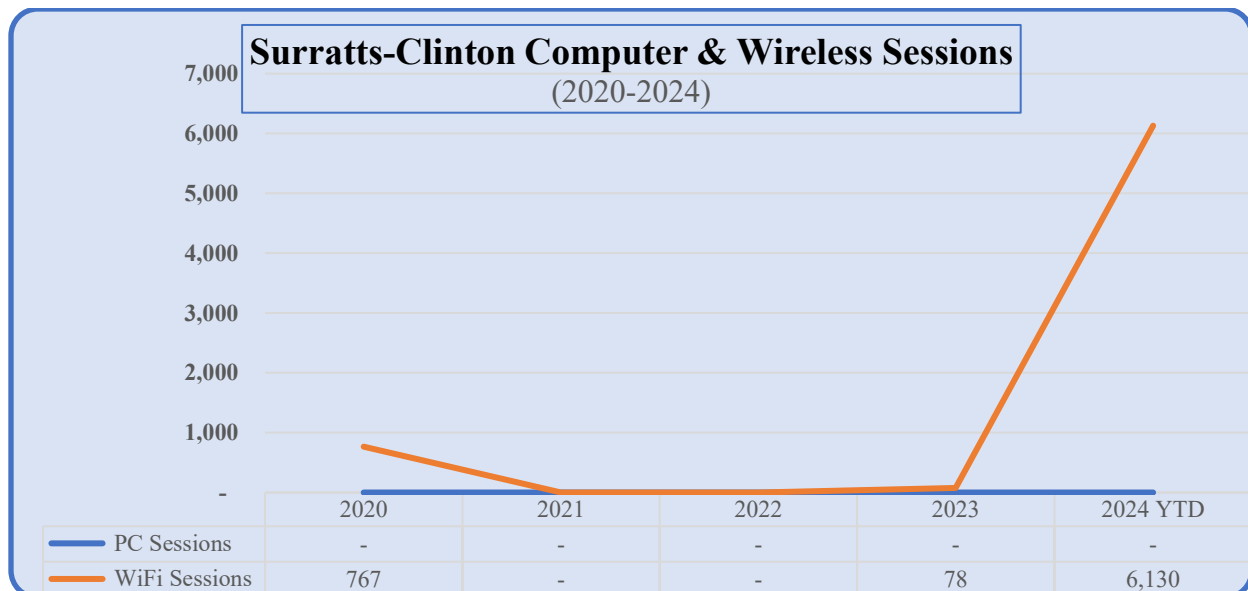
**Program Highlights:**

- Branch reopening in March 2024 after extended closure.
- Knitting and Storytime programs continued at a temporary location (Davies Unitarian Universalist Congregation in Temple Hills) during renovation.

## Material Circulation



## Computer & Wireless Sessions





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix S: Upper Marlboro Branch Library*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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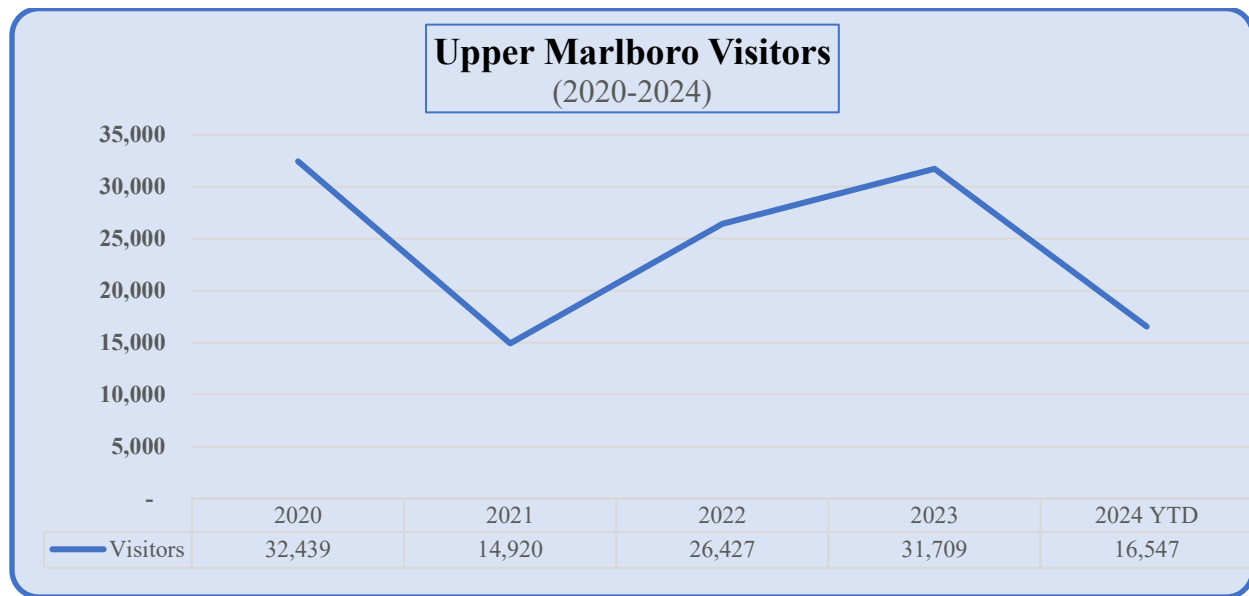
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Upper Marlboro Branch Library

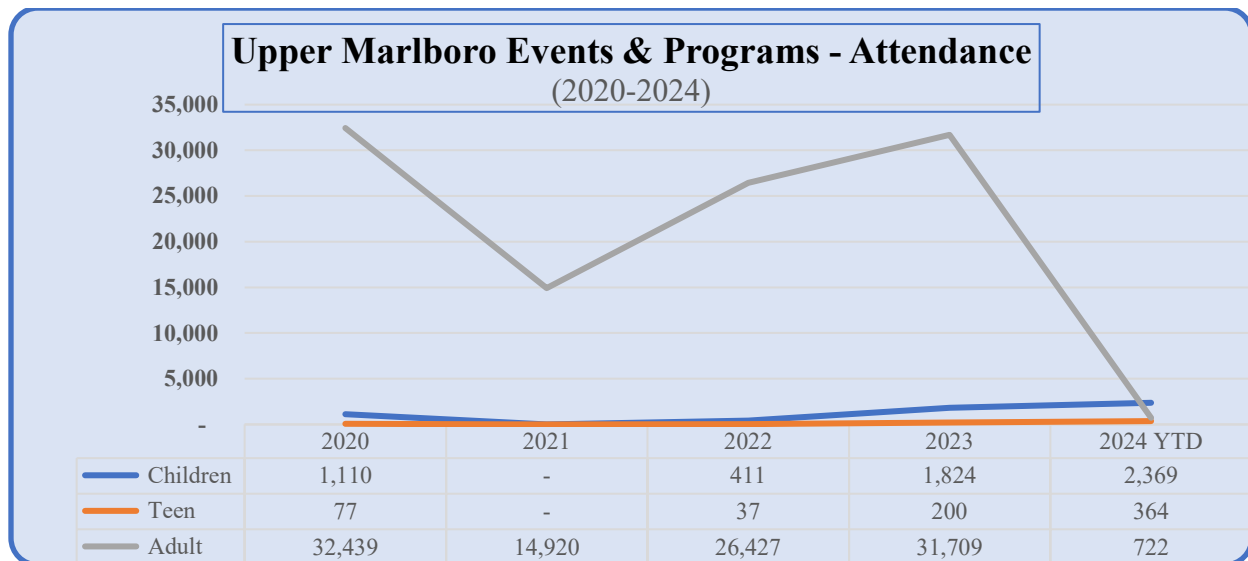
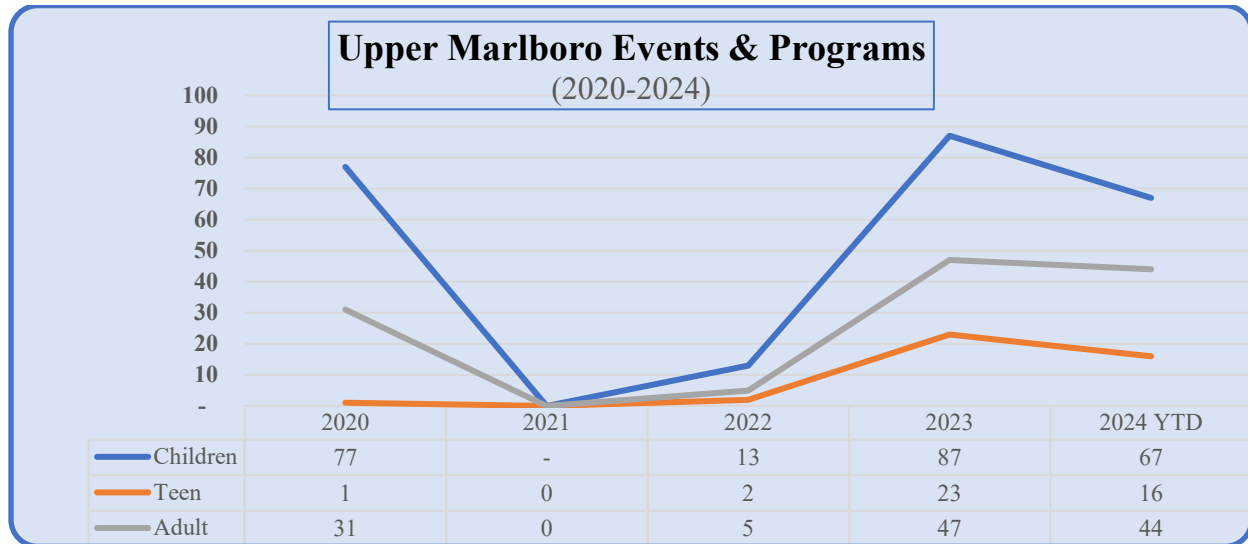
<b>Address</b>	14730 Main Street, Upper Marlboro, Maryland 20772
<b>Location</b>	East
<b>Year Built</b>	1936
<b>Facility Footprint</b>	10,500 Sq. F
<b>Walkability Score</b>	45 / 100
<b>Bike Score</b>	39 / 100

Branch Visitors





## Events & Programs



For calendar year 2023, program numbers and total and average attendance can be found below.

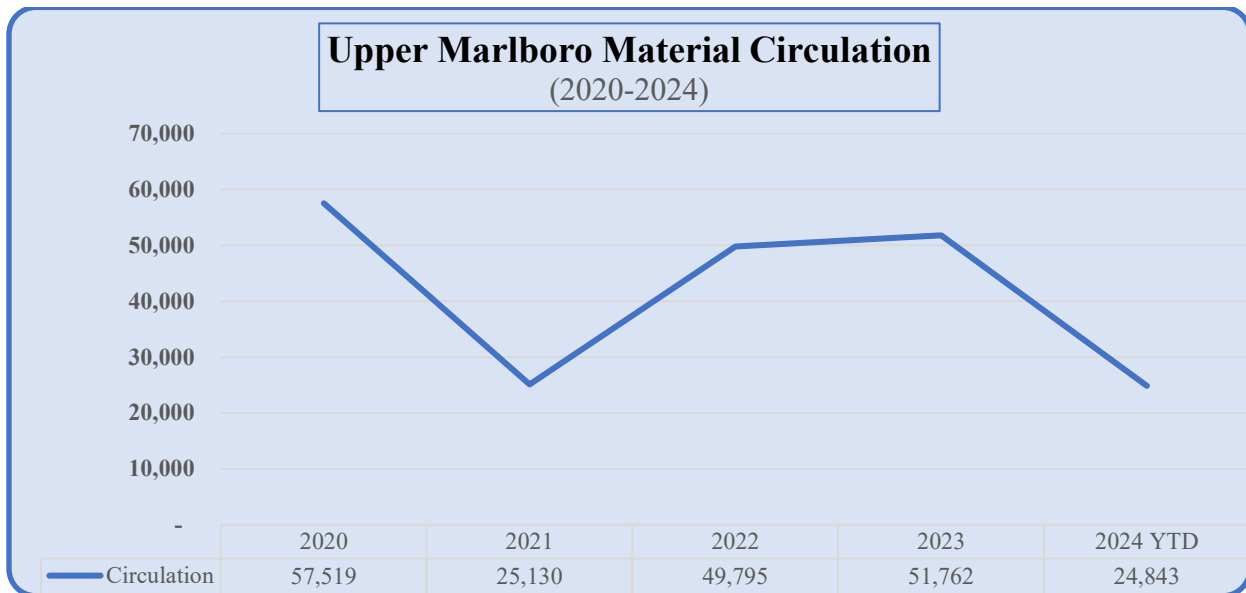
Primary Audience	# of Programs	Total Attendance	Avg Attendance
Adult	51	679	14
Teen	25	438	18
Elementary	31	1,161	37
Young Children	56	1,506	27
Other	23	1,012	44
Total	186	4,796	26



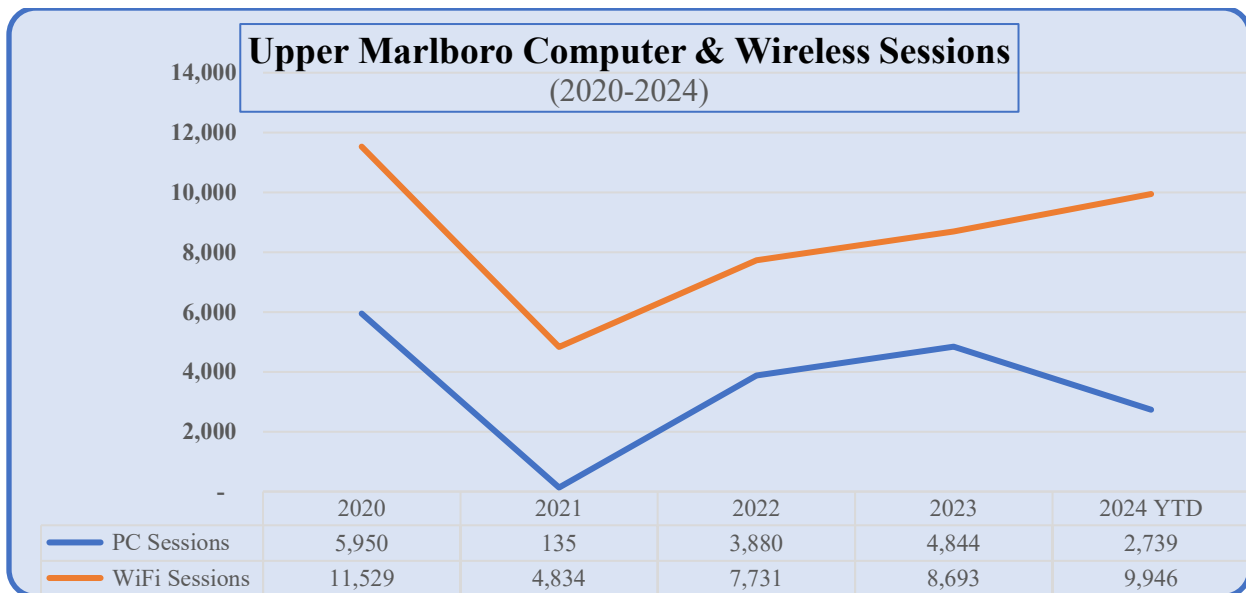
**2023 Program Highlights:**

- Increasing program attendance despite multi-month closure for HVAC replacement.
- Writers Group and True Crime Book group for adults.
- Improv Class.

**Material Circulation**



**Computer & Wireless Sessions**





# Prince George's County Memorial Library System (PGCMLS)

## 2024 Performance Report

*Appendix T: County Correctional Center*

**Arian Albear**  
Director  
Education and Workforce Development Committee

*05 March 2024*



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## County Correctional Center

### Events & Programs

As of March 2024, in-person programs have not resumed at the County Correctional Center. Up until 2023, Department of Corrections regulations related to the COVID-19 pandemic prevented in-person activities. From 2023 to present, the Library is undergoing recruiting efforts to staff the law library at the facility.

