Enhancing the Health of the People and **Communities We Serve**

Prince George's County Board of Health March 8, 2022





Luminis Health

Deneen Richmond, President Luminis Health Doctors Community Medical Center

Luminis Health strategic framework





MISSION

VISION

LIVING HEALTHIER TOGETHER

VALUES



QUALITY

Q'ed up: We provide high quality health care based on access, experience, and innovation



COMMUNITY

Better together: We lead through partnership and collaboration within the health ecosystem



WORKFORCE

A team: We are a talented, engaged, inclusive, diverse, equitable, and healthy team



GROWTH

Think big: We expand access to care when, where, and how it is needed across the region



FINANCE

Luminis Health



3 Hospitals 8 Counties 80+ Care sites



\$1.2 Billion
Operating revenue



6,500+
Employees



741 Total licensed beds



35,400+
Inpatient admissions



1,430Volunteers



156,000+ Emergency visits



1,800
Medical staff



\$88.2 Million
Community benefit

Luminis Health Doctors Community Medical Center



336 Total licensed beds



\$254 MillionOperating revenue



1,600+
Employees



43,500 Emergency visits



9,900+
Inpatient admissions



100+ Volunteers



29,000People received outreach and education services



700Medical staff



6,200Surgical services procedures





Living Healthier Together Awards and Recognitions

- *U.S. News & World Report's* **high performing hospita**l in heart failure, stroke, kidney failure, chronic obstructive pulmonary disease and pneumonia
- Stroke Gold Plus Achievement from the American Heart Association/American Stroke Association
- 2020 Hero of the Year Award by the Prince George's County Chamber of Commerce
- Third consecutive gold-level rating in Wellness at Work Award by the Healthiest Maryland Businesses program
- Maryland Institute for Emergency Medical System's primary stroke center designation



Investing in Our Community

Workforce

Clinical

Infrastructure and Technology

- Living wage and competitive rates
- Professional development
- Tuition assistance and loan reimbursement
- Enhanced benefits
- Well-being focus
- Diversity recruitment

- Acute care surgery expansion
- Intensivist and anesthesiology medical groups
- Telemetry capability
- Behavioral health
- Health equity

- Campus infrastructure (e.g. roof, air handlers, elevators, etc.)
- Laboratory modernization
- Surgical services renovations
- Epic electronic health record
- Radiology equipment

Behavioral Health in the Era of COVID-19

Washington Post

December 20, 2021

The Pandemic Could Drive Another National Health Crisis, GAO warns: Anxiety

- African Americans and Latinos who were hospitalized 2.8 times more.
- Health care workers who fear catching COVID-19, worry about giving it to family members and suffer from exhaustion, burnout and the emotional toll of watching people die.
- Children whose school closures produced stress and limited access to behavioral health screenings, while keeping them at home with adults whose COVID-19 experiences could lead to negative consequences in the home, such as substance abuse.
- People with preexisting behavioral health issues whose conditions could worsen with isolation, unemployment and an inability to connect with treatment.
- Young adults whose craving for socializing has been thwarted by the pandemic.
- People in financial distress whose regular problems, including difficulty affording food, housing and transportation, are exacerbated by the fear of COVID-19.

https://www.washingtonpost.com/politics/2021/12/20/pandemic-mental-health-crisis-gao-report/



Behavioral Health in the Era of COVID-19 The State of Mental Health in America

- In 2019, just prior to the COVID-19 pandemic, 19.86% of adults experienced a mental illness.
- Suicidal ideation continues to increase among adults in the U.S.
- A growing percentage of youth in the U.S. live with major depression.
- Rates of substance use are increasing for youth and adults, even prior to the COVID-19 pandemic.

https://www.mhanational.org/issues/state-mental-health-america



Behavioral Health Needs in the Community

- Only two acute care units for inpatient behavioral health in Prince George's County.
- 2019 Prince George's County Community Health Needs Assessment
 - More than 34% of adults experiencing at least one day of poor mental health a month.
 - 15% of adults experiencing poor mental health for at least one week in a month.
 - More than half of the adult admissions admitted to out-of-county hospitals.
 - More than 900 patients required hospital-to-hospital transfer for psychiatric admissions.
 - 65 suicide deaths in 2019.



Bringing Care Close to Home

Supported by \$20M capital grant from County Executive Alsobrooks and the Prince George's County Council

Services Offered

- Outpatient Services (Summer 2022)
 - Outpatient mental health clinic
 - Walk-in urgent care services
 - Psychiatric day programs
 - Partial hospitalization program
 - Intensive outpatient program
 - Residential crisis program for substance use disorders
- 16-bed inpatient psychiatric unit (December 2022)

Community Benefit

- Expanded access to high-quality treatment, rehabilitation and support services for residents with behavioral health needs
- Reduced number of out-of-county admissions
- ∼100 new jobs added



Project Updates – Exterior Progress

Site Work



Backfilling site utilities

Forming walls for areaways



Waterproofing foundations

Structural



Constructing elevator shaft

Structural framing for first floor of north

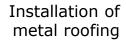


Installing floor

Facade & Roof



Roof waterproofing installed





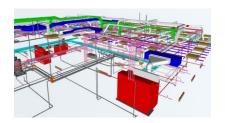


Roof and façade installed for main structure

Luminis Health

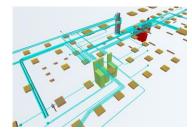
Project Updates – Interior Progress

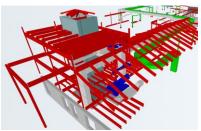
3D Coordination



Composite coordination

Electrical system coordination





Structural framing coordination

Electrical & Mechanical



Plumbing piping installation

Main electrical gear partially assembled





Main electrical gear

Framing & Drywall



Wall framing ongoing

Wall framing in Residential Crisis Unit





In-wall soundproofing

uminis Health

Construction Challenges

- Project timeline and costs impacted by the following industry-wide factors:
 - Labor Availability
 - Workforce challenges reduced trades persons, vaccine mandates, COVIDrelated quarantining, etc.
 - Supply Chain
 - Reduced material availability raw materials such as wood, metals, components, etc.
 - Production shortages elements with electronic controls, computer chips, specialty door hardware, insulation, etc.
 - Longer delivery times availability and reliability of delivery services.

dex, Commodity or Material	Current Figure	% Change from prior qtr	Past One Year Trend	% Change from prev year			
Construction Industries Index	12,465	+2.9%	2	+8.4%			
Building Cost Index	7,214	+4.9%	0	+14.5%			
	4,933	+11.2%	0	+37.6%			
Material Price Index Skilled Labor Index	10,881	+0.6%	0	+1.8%			
Inputs to Construction (goods)	278	-0.4%	_	+18.9%			
			0	000000000000000000000000000000000000000			
Architecture Billings Index	56.6%	-0.9%	0	+20.4%			
Fuel (\$/gallon)	\$3.18	+0.5%	2	+45.4%			
Oil (\$/barrel)	\$75.03	+2.1%	2	+86.5%			
Freight (\$/ton)	\$1,883	+5.6%	(2)	+49.7%			
Portland Cement (\$/cy)	\$150	-0.3%	0	+1.5%			
Insulation - Unfaced (\$/sf)	\$7.25	+1.7%	0	+19.6%			
Stainless Steel (\$/cwt)	\$246.21	+13.1%	0	+31.9%			
Steel- Standard Plate (\$/net ton)	1				Kalley a		
Asphalt PG 58 (\$/ton)		2021 Building	Materials Upo		rice	Inventories	Deliverie
	Overall				reasing	Contracting	Delayed
Plywood (\$/msf)	Adhesives Appliances				reasing reasing	Contracting	Delayed Delayed
2 X4 Common (\$/msf)	Copper				reasing	Contracting	Delayed
Gypsum (\$/msf)	Drywall				reasing	Contracting	Delayed
	Electrical E	quipment			reasing	Contracting	Delayed
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uminis Health

Bringing Care Close to Home

Capital Budget	\$ 23,500,000
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MBE Engagement and Contracting

• 1	MBE contracts	17%	\$ 3,907,282
• (CMBE contracts	1%	\$ 239,599
• 7	TOTAL	18%	\$ 4,146,881
• 1	MBE/CMBE goal	20%	\$ 4,700,000

Hours Worked by Prince George's County Residents 4,963

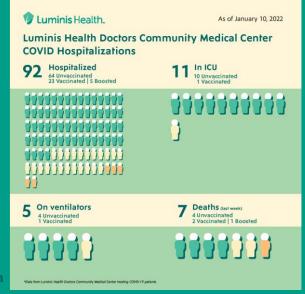
Engaged MBE/CMBE Companies

ABI	Gaithersburg, MD
All Star Flooring	Beltsville, MD
Chesapeake Healthcare Planning	Bowie, MD
Arel Architects	Temple Hills, MD
Litehouse Distribution & Supply	White Marsh, MD
Broadway Electric Supply Co.	Lutherville, MD



Luminis Health COVID Hospitalizations









Luminis Health Vaccine and Testing Outreach

- Community Education on COVID-19 Prevention (3Ws)
- Two State of Maryland/National Guard Testing Sites
 - 10,180+ total tests administered between 12/31/2021 and 2/28/2022
- Three Luminis Health Testing Sites
 - Anne Arundel Medical Center 51,300+ total tests administered since 3/2020
 - Doctors Community Medical Center 4,200+ total tests administered since 3/2020
 - First United Methodist Church of Hyattsville 20,300+ total tests administered since 9/2020
- Multiple Luminis Health COVID Vaccine Sites
 - Vaccine sites at our two hospitals, community partner sites and mobile sites
 - Administered 130,000+ vaccines
 - Administered 60,000+ COVID vaccines in Prince George's County



Luminis Health HEART Force

- Met goals of 2016 Health Equity Task Force recommendations
- Exceeded initial system DEI goals
- Exposed the devastating effects of systemic inequity in 2020
 - COVID-19 racial disparities
 - System and process yielded inequities
 - Social unrest and injustice on display
- Announced HEART Force to define next level of progress to:
 - Re-envision health equity and anti-racism with a dedicated focus
 - Dismantle racism
 - Foster inclusion
 - Eliminate disparities

Health Equity and Anti-Racism Task Force







































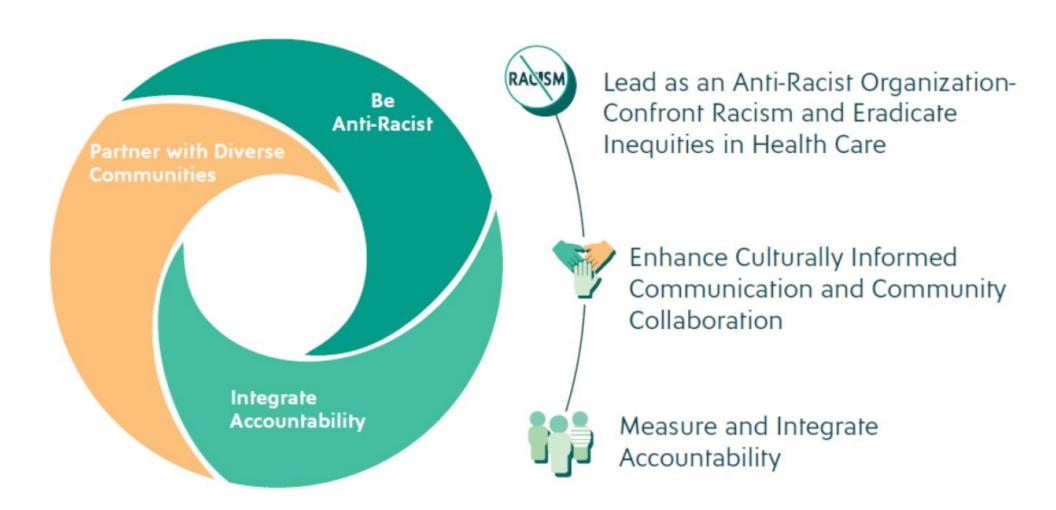






RECOMMENDATIONS SUMMARY

Health Equity and Anti-Racism Task Force



Health Equity and Anti-Racism Task Force

Recommendations 2021



Lead as an Anti-Racist Organization-Confront Racism and Eradicate Inequities in Health Care

- 1. Confront Racism and Embody Principles of an Anti-Racist Organization in Policy, Culture, and Performance
- a. Partner with local and national efforts to address structural racism and systemic inequity in health care
- **b.** Adopt anti-racist policies by evaluating and eliminating inequity in process and operations
- 2. Eliminate Health Disparities and Improve Health Outcomes of Diverse Communities
- a. Identify and implement plans to eliminate health disparities and address social determinants of health
- **b.** Partner to increase language supports for diverse patient populations



Enhance
Culturally
Informed
Communication
and Community
Collaboration

- 3. Become a Trusted Partner in Diverse Communities Through a Formalized Community Network
- Establish reciprocal community partnerships that span across faith-based, youth, Limited English Proficiency (LEP) and other diverse communities
- b. Increase the number of local racially/ ethnically diverse youth exploring and pursuing health care careers
- 4. Become a DEI Thought Leader in Maryland and in Health care Nationally by Hiring and Retaining a Diverse Workforce
- a. Enhance diversity hiring and leadership coaching practices
- **b.** Expand workforce initiatives across the entire Luminis Health system
- 5. Establish Culturally Customized Care as the Formal Standard of Quality
- a. Create an environment of cultural humility and appreciation
- b. Infuse required cultural competency education throughout the training infrastructure
- 6. Share the Luminis Health DEIJ Journey with Diverse Populations by Incorporating a D&I Focus in the LH brand
- a. Through intentional marketing and community outreach share DEIJ progress and plans



Measure and Integrate Accountability

- 7. Extend Current DEI Reporting and Programs Effectively Across the System
- a. Building foundation at DCMC including education and training on culturally customized care and DEIJ metrics and reporting
- 8. Establish MBE/ Supplier Diversity Goals and partner with local Minority Businesses/ yendors/ suppliers
- a. Increase MBE spend and plan for progressive improvement in diversity spending
- 9. Develop a Sustainable Accountability Model
- a. Integrate DEIJ goals into performance structures within the Luminis Health TCB Framework
- 10. Integrate Specific DEIJ Focus into the Board Governance Structure
- a. Establish a sustainable method of recurring DEIJ programming and training for governance
- b. Incorporate racial equity impact assessments into the board's decision making process



Additional Investments Needed to Provide Excellent Care and Service to our Community

Investment Names	Investment Descriptions	Investment Amounts
Women's Health Pavilion	To provide parents with accessible and comprehensive obstetrics care right in their neighborhood	\$86.3 Million Investment
General Campus Infrastructure Modernization	To help upgrade an aging infrastructure – buildings, roads, parking access, etc. – with the principle focus being to further prioritize stakeholders' safety, care and convenience	\$56 Million Investment
Behavioral Health Pavilion	To help address this major health issue by providing the community with more access to high-quality and low-cost behavioral health services (inpatient and outpatient), supplements grant financing already committed by Prince George's County	\$8.5 Million Investment
Equipment Modernizations	To help the hospital upgrade equipment to provide the community with more tools that have been proven to advance care, quicken recoveries, strengthen outcomes, etc.	\$2 Million Investment
Laboratory Modernization and Expansion	To maximize opportunities to further improve quality, safety and patient care	\$1.4 Million Investment
Surgical Services and Sterile Processing Modernizations	To modify the surgical services and sterile processing physical spaces to better align them with more efficient workflows and to better accommodate the growing demand for such care	\$1 Million Investment

Questions?



