

CCI Health Services: **Fueling the Primary Care Pipeline**

Prince George's County Council, Board of Health

October 6, 2025

Dr. Sonya Bruton, CCI CEO & President



@CClcares    

OUR MISSION

To deliver high-quality, accessible care to our community members, leading the way to a better healthcare system for everyone.

Nuestra misión es brindar atención de alta calidad y accesible a los miembros de nuestra comunidad, liderando el camino hacia un mejor sistema de salud para todos.



OUR VISION

**A healthy and empowered
community for generations
to come.**

*Una comunidad sana y empoderada
para las generaciones por venir.*





MEDICAL

- Primary Care
- Preventive Care
- Pediatric Care
- Family Planning
- Women's Health
- Infectious Diseases

Specialty Services

- Refugee Health
- HIV Treatment Program
- CenteringParenting®
- Program for All-Inclusive Care for the Elderly (PACE)

DENTAL

Preventative Care

- X-Rays
- Cleanings
- Fluoride Treatment
- And more

Restorative Care

- Filings
- Extractions
- And more

BEHAVIORAL

- Counseling
- Referrals
- Substance Use Disorder Treatment

At CCI, Behavioral Health is integrated into our primary care delivery.

SUPPORTIVE SERVICES

- The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Breastfeeding Initiation

CCIRX IN-HOUSE DISCOUNT PHARMACY

- Medication Discount Program

OUR SERVICES



2025 Quality Awards

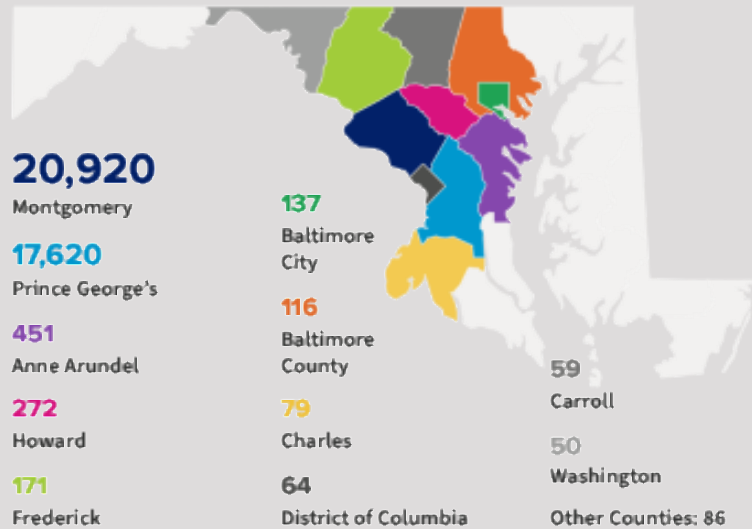


2024 Year by Numbers

40,025 Total Patients

CCI patients come from 10 out of 23 counties in the state of Maryland plus the District of Columbia.

- 58.75% of CCI patients come from Silver Spring, Hyattsville, & Gaithersburg
- Patients in Prince George's County come mainly from Hyattsville, Riverdale, & College Park



Language & Translations

¡Hola!

78%

patients served in another language



Race & Ethnicity

68%

Hispanic/Latino/Latina/Latine

15%

Black/African American

7%

Asian

5%

Unreported/Chose not to disclose

4%

White

1%

American Indian/Alaska Native

Age

56% 18-64 years old

39% 0-18 years old

5% 65+ years old

Payor Mix

53% Medicaid/CHIP

35% Uninsured

8% Private insurance

4% Medicare



WIC (Women, Infants, & Children)

32,822 participants

48,030 visits



126,353 in-person visits



9,636 virtual visits

= 135,989 Total Visits

Visits by Service

97,686

Medical

12,378

Dental

10,615

Case Management

7,949

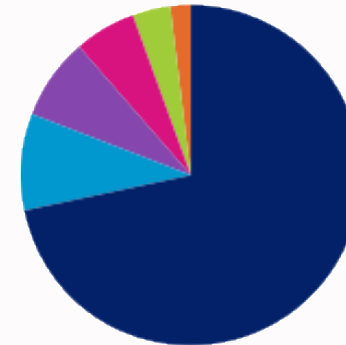
Behavioral Health

4,760

Substance Use Disorder

2,601

Nutrition



New location in Greenbelt, MD

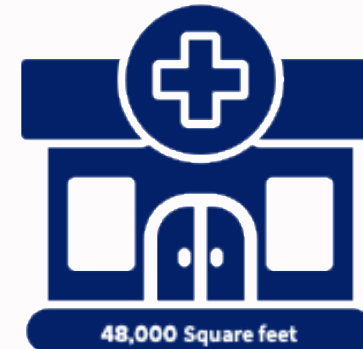
The future home of Maryland's first FQHC operated Family Medicine Residency Program

64

Exam rooms

16

Dental operatories



48,000 Square feet



highest percentage pediatric patients among Maryland FQHCs, 38.28%



out of 17 HRSA program awardees in Maryland in total number of patients



5.56% average growth in number of patients in the last 4 years



99% patients diagnosed with HIV were linked to care within 30 days of diagnosis

- Expanded the HIV/AIDS program to Silver Spring
- Began offering same day PrEP to prevent HIV



Only 4.7% of babies born to CCI patients have a low birthweight compared to Maryland's 8.6%

- Expanded the CenteringPregnancy program to Silver Spring



72.6% of pediatric dental patients received dental sealants



93% of CCI patients who smoke received smoking cessation support

Total Budget: \$56 Million

CCI succeeds at primary care because it is our core business. Our training programs strengthen clinical and financial stability: expanded service lines, stronger workforce retention, increased patient satisfaction, and reduced system strain.

Total Staff: 315

- 86% BIPOC
- 20+ Languages Spoken

Care Team:

- MDs – Family Medicine, Internal Medicine, Pediatrics, OB/Gyn
- NPs – Women's Health, Family Medicine, Pediatrics, Psychiatric
- Dentists, Therapists, Neuropsychology
- Registered Nurses, Clinical Medical Assistants, Hygienists, Community Health Workers, Referral Specialists, Interpreters

CCI Training Programs:

- Anchor Workforce Development at the Community Level
- Family Medicine
- Employ Prince George's Capital Area Healthcare Alliance: Clinical Medical Assistants, Certified Nursing Assistant, Geriatric Nursing Assistant, Medical Billing & Coding, Pharmacy Technician, Emergency Medical Technician
- Dental Assistant
- Dental Hygienist
- Medical Interpreters





Responding to the Primary Care Workforce Crisis

Sustainable primary care + Family Medicine Residency Pipeline

[Only FQHC Accredited to Sponsor Residencies (Since 2022), Only FQHC (MD/DC/VA/DE) with an Accredited Family Medicine Residency Program (since 2024)]

Our Teaching Home:

**7615 Ora Glen Drive, Greenbelt,
True Medical Home Training Model**

- 48,000 Sq. Feet
- 48 Primary Care Exam Rooms
- 16 Dental Operatories
- CenteringPregnancy® Space
- Staff/Resident Only Outdoor Space
- In-House Pharmacy
- OB/GYN Services
- Prenatal Services
- Reproductive Health Services
- Refugee Health Services
- Expanded Dental Services
- Expanded HIV/ID Services
- Integrated Behavioral Health





Family Medicine Residency Space

10,000 Sq. ft.

- 19 Exam and Procedure Rooms
- Dedicated Library
- Simulation Room
- Conference Room
- Resident Work Area
- Resident Wellness Area
 - Lactation Room
 - Rest Area
 - Shower



External Training Sites:

Adventist HealthCare Fort Washington Medical Center

- Adult Inpatient Medicine
- Adult Emergency Medicine
- Adult Critical Care Medicine
- Musculoskeletal Medicine
- General Surgery



Children's National Hospital

- Pediatric Inpatient Medicine
- Pediatric Emergency Medicine

Howard University Hospital

Dermatology

Luminis Health Doctors Community Medical Center

Adult Inpatient Medicine

University of Maryland Capital Region Health

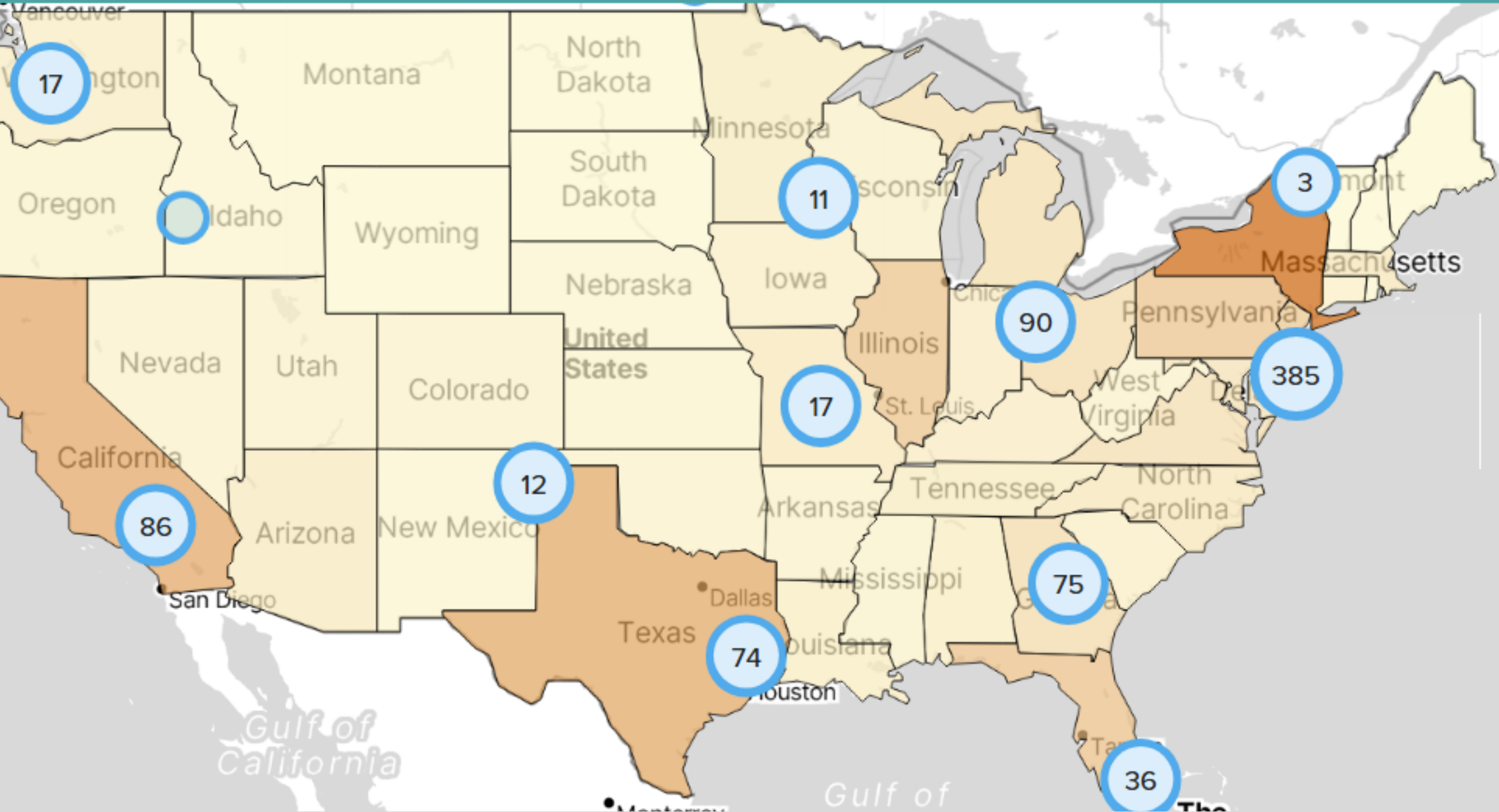
- Obstetrics
- Newborn Care

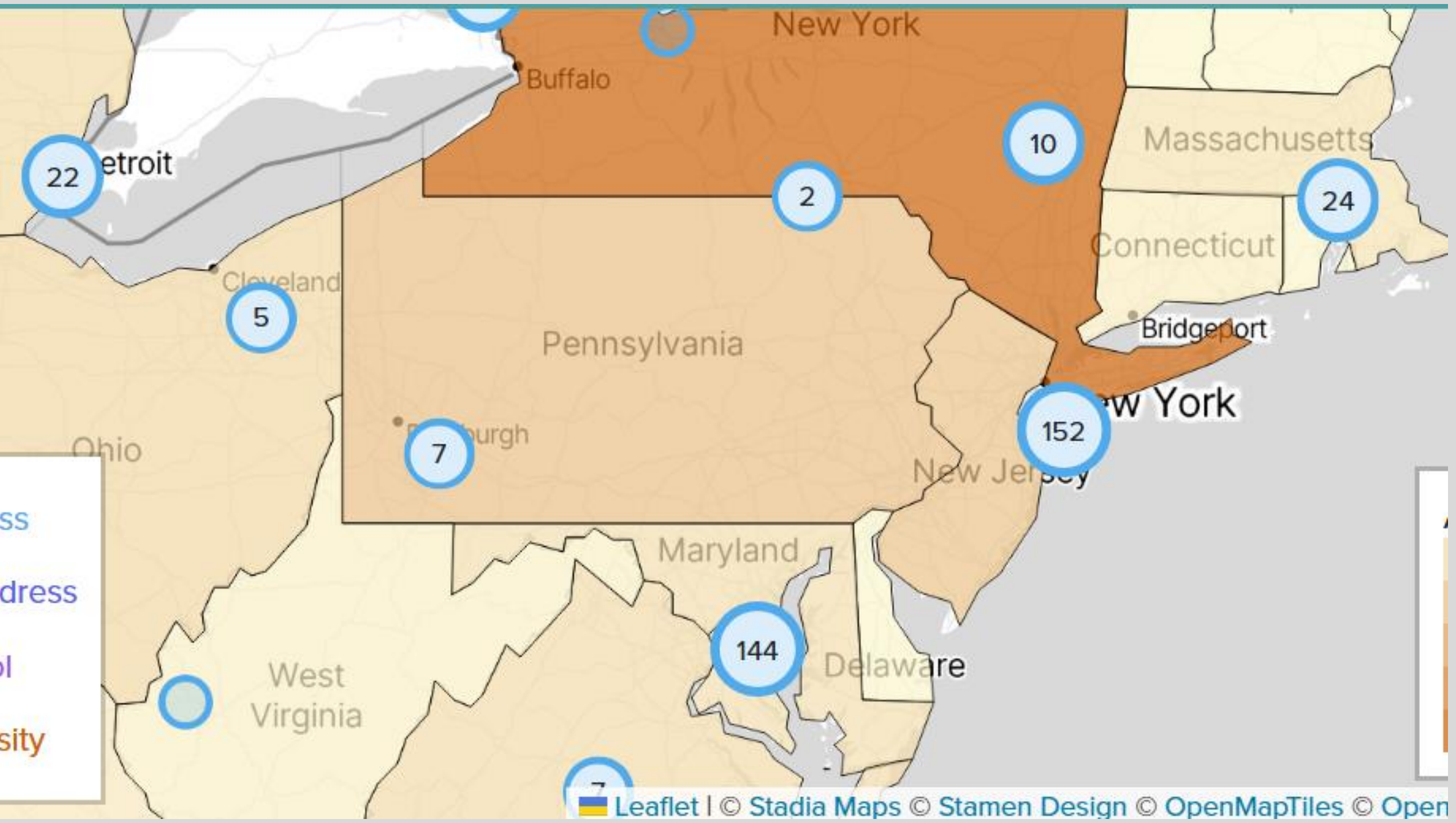
Program of All-Inclusive Care for the Elderly (PACE)

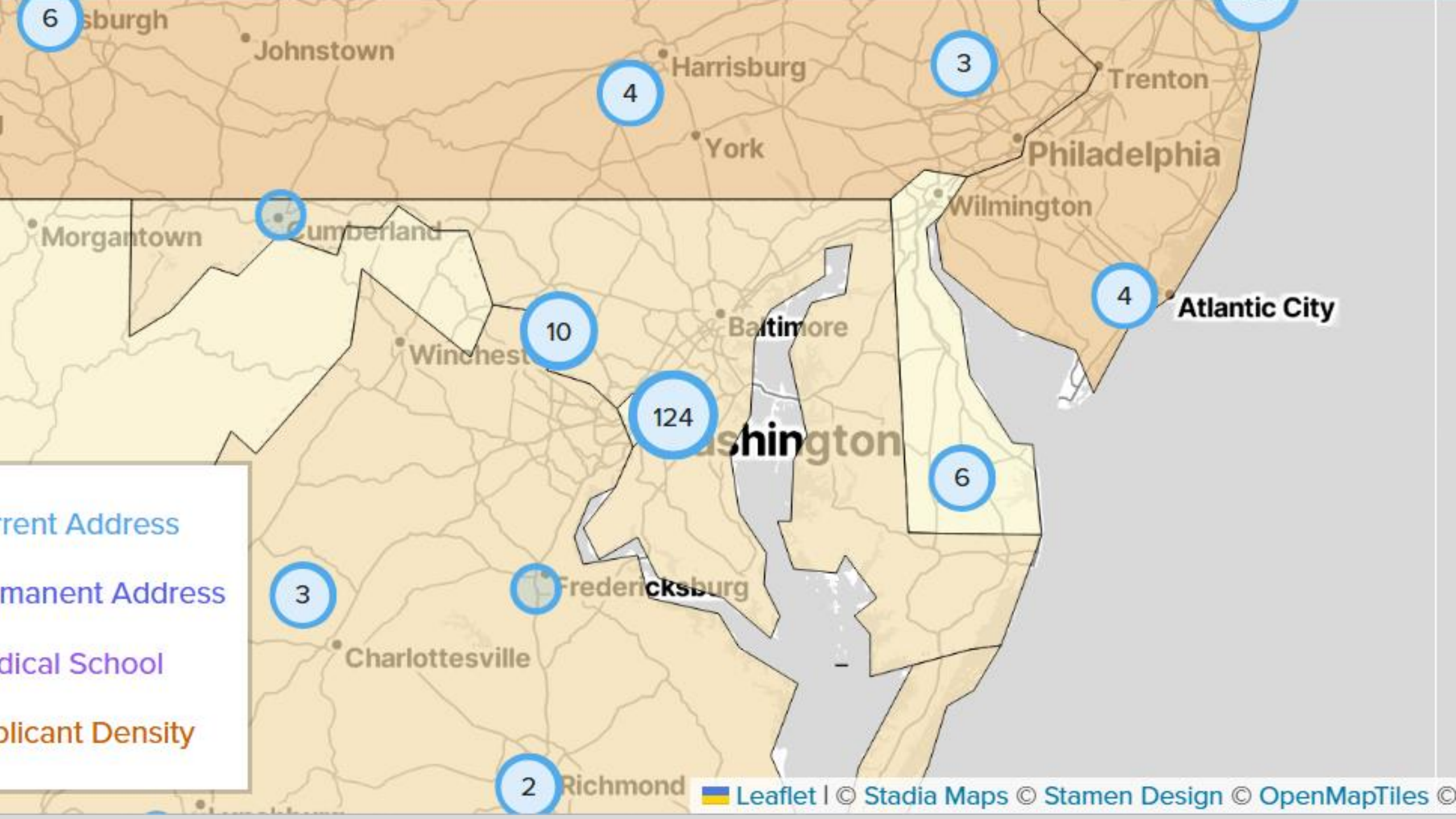
- Geriatrics Rotation
- Longitudinal Geriatrics Experience

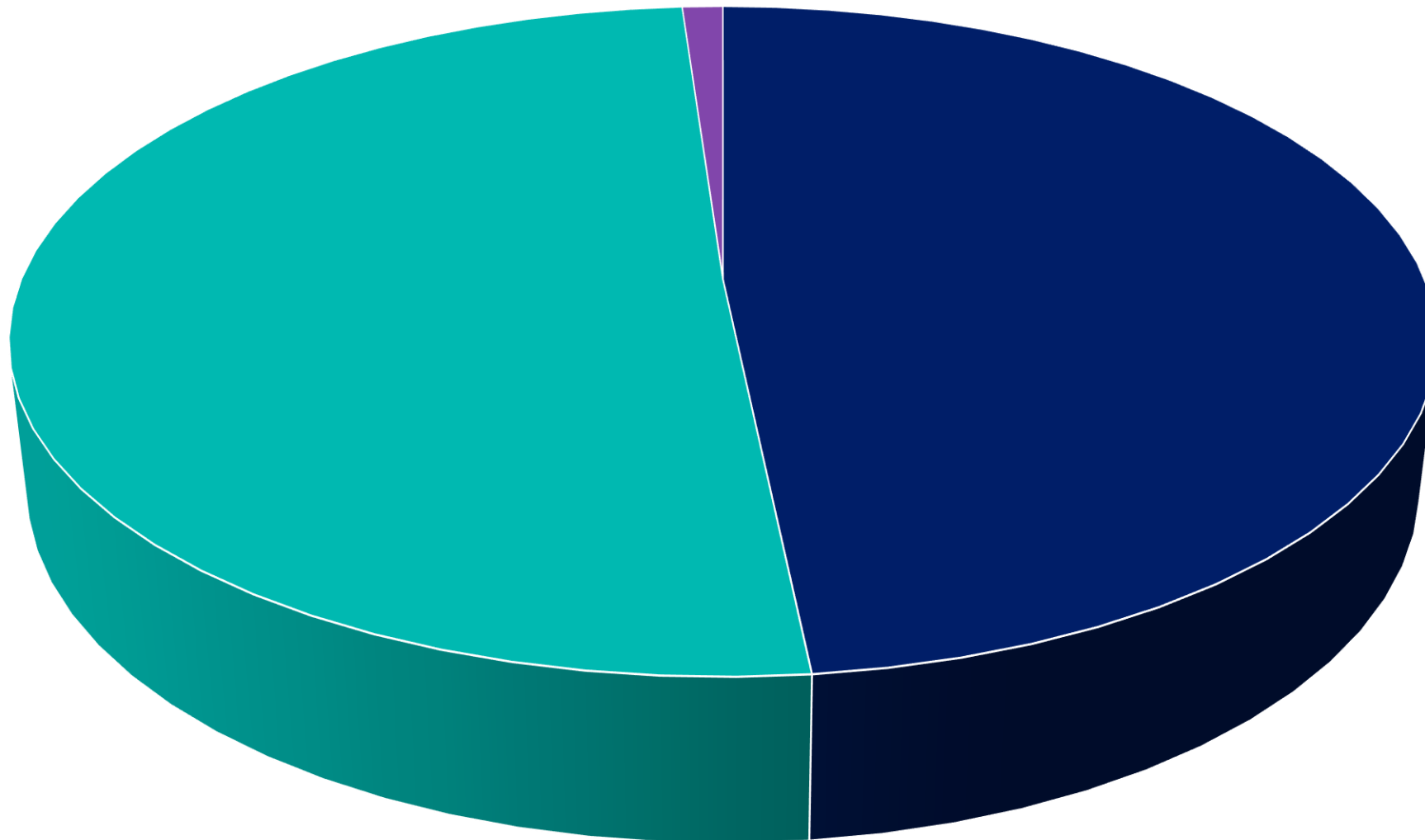
2024 CCI Family Medicine Applicant Pool

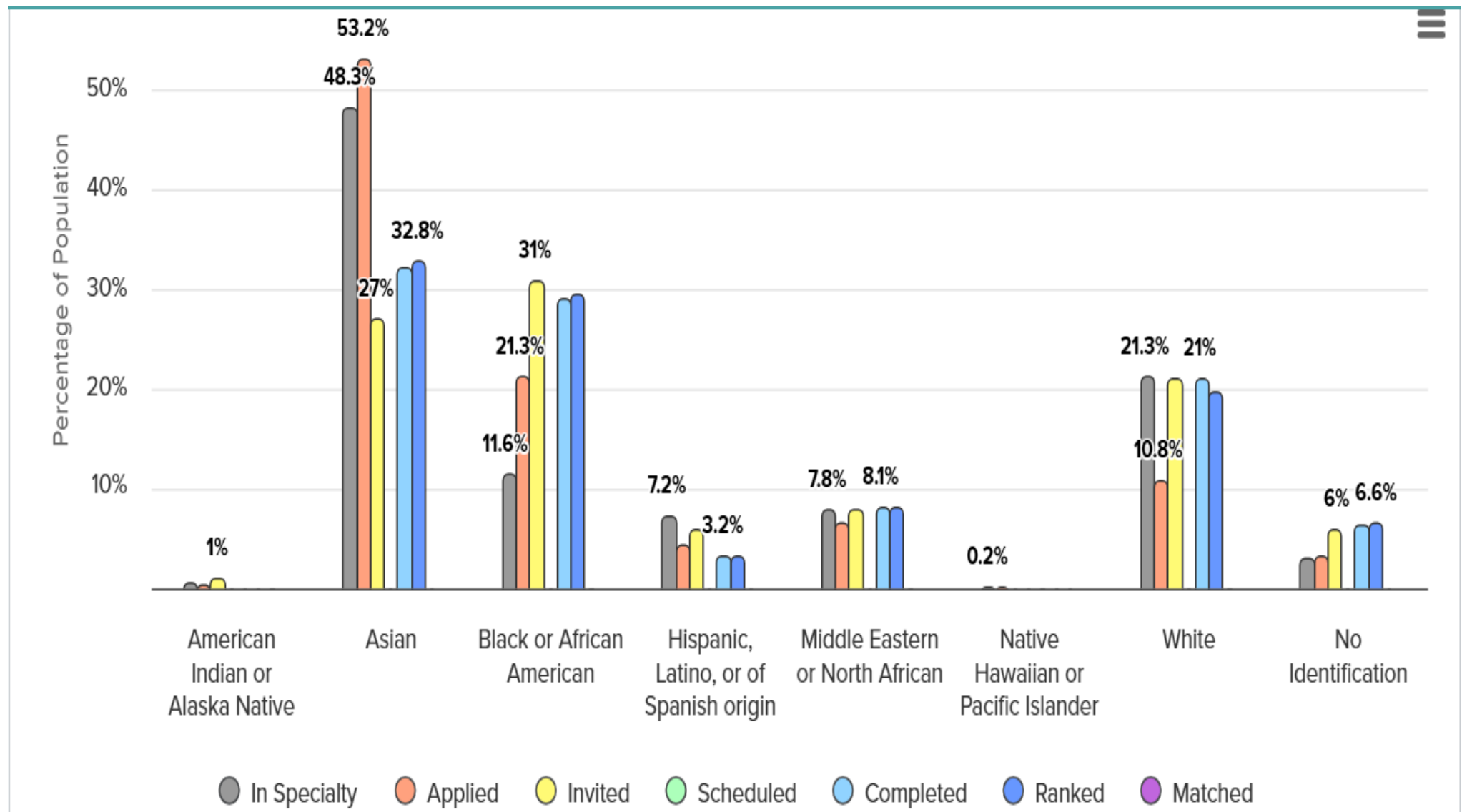


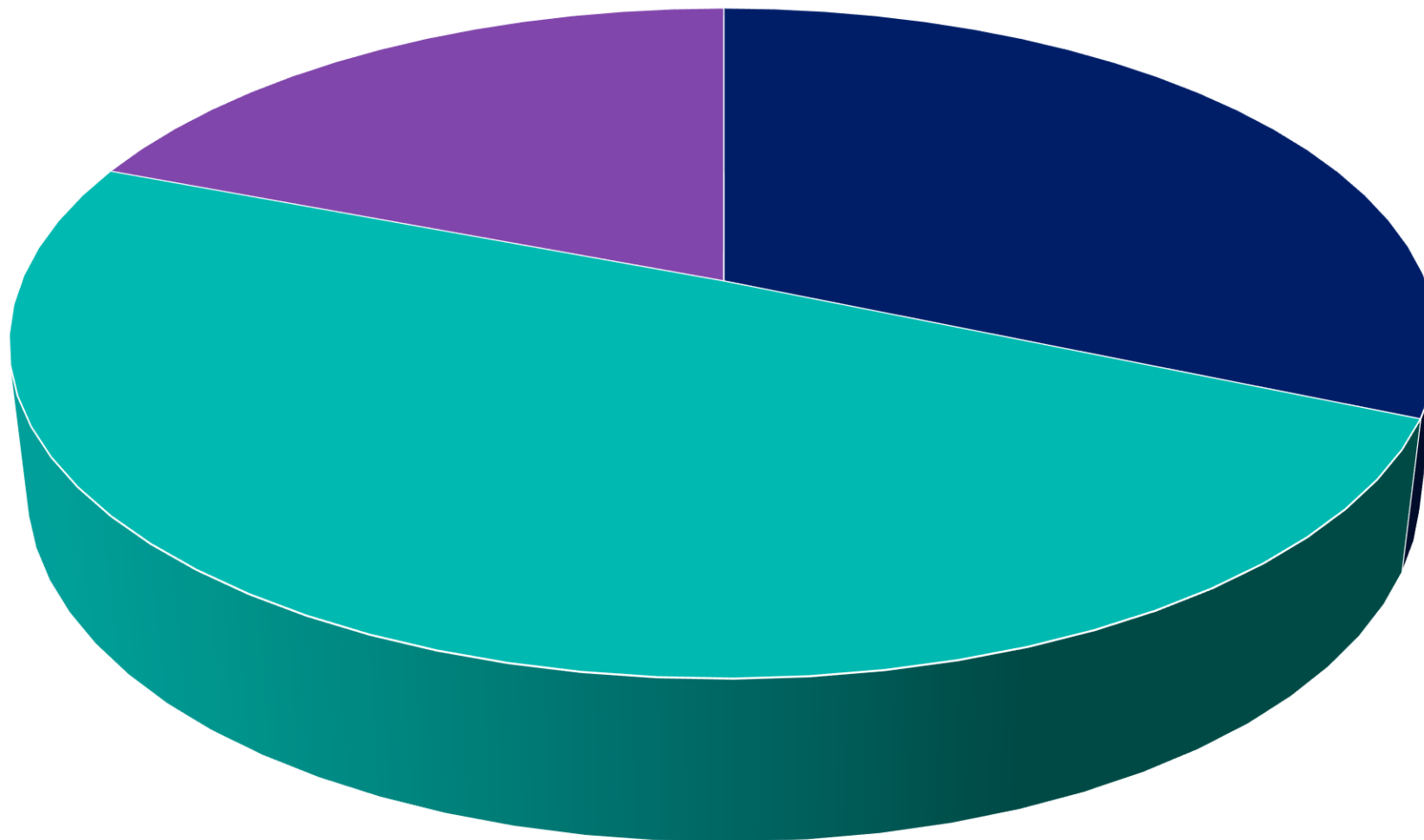












■ M.D. Candidate / Graduate ■ D.O. Candidate / Graduate ■ International Medical Graduate

Highest Ranked Interviewees

- Ethnically reflect CCI's patient population
- Self-identified as a person from a disadvantaged background
- Candidates for graduation from the top 10% of U.S. medical schools (M.D. and D.O. candidates)
- Strong familial ties to Maryland
- Passionate about underserved care
- Fluency around federally qualified health centers



Comprehensive Training:

Residency Curriculum: “Cradle to Grave Care”

- Outpatient, inpatient, ED, OB, geriatrics, pediatrics, behavioral health.
- Group care: CenteringPregnancy® & CenteringParenting® models.
- Diverse patient populations: refugees, immigrants, multilingual families.
- Integrated training across Hospital settings

Why Our Model Works

CCI sustains primary care as its core business.

Residency impact:

- Builds local physician pipeline.
- Expands culturally competent workforce.
- Improves access → reduces avoidable hospitalizations.
- Supports county-wide equity and economic stability



Partnership Opportunity: Investment In the Pipeline

Program begins July 1, 2026, with 4 residents, scaling to 12 residents by July 2028.

Category	FY2025–2026 (Clinic Launch)	FY2026–2007 (Residents Yr 1)	FY2027–2028 (Residents Yr 2)	FY2028–2029 (Residents Yr 3)
Core Faculty (2 FTEs)	\$600,000	\$600,000	\$600,000	\$600,000
Residents (4 → 8 → 12 @ \$160,000 ea.)	—	\$640,000	\$1,280,000	\$1,920,000
Subtotal: Medical Personnel Costs	\$600,000	\$1.24M	\$1.88M	\$2.52M

CCI – Prince George’s County Partnership : Program Costs 4-year Summary

Funding Source	FY25–26	FY26–27	FY27–28	FY28–29	Total (4 yrs)
CCI Health Services (Lead Investor)	\$1.8M	\$1.4M	\$1.6M	\$1.8M	\$6.6M
Partner Req.		\$1.24M	\$1.88M	\$2.52M	\$5.64M
Total Program Investment	\$1.8M	\$2.64M	\$3.48M	\$4.32M	\$12.24M

Additional Supports to Strengthen Retention

🏠 **Workforce Housing:** Affordable housing options for residents and early-career physicians.

🏠 **Loan Repayment Bridge:** 9-month bridge until state/federal repayment awards begin.

🚌 **Transportation Assistance:** County transit passes for residents serving multiple clinic sites.

👶 **Childcare Support:** Access to County-certified early childhood centers.

CCI's Commitment

🏠 CCI remains prepared to 100% self-fund the residency if required.

🌱 However, full self-funding would delay the PACE program second site launch and slow our primary care expansion into unserved parts of the County.

🏠 County partnership would ensure both the Family Medicine Residency Program, PACE and Primary Care expansions move forward on schedule.

Every dollar invested will

💰 Directly support the salaries of physicians and residents training in Prince George's County.

🏠 Strengthen access to care in medically underserved areas.

🎓 Retain high-quality, culturally competent providers in the county post-graduation.

🛡️ Reduce ER dependence and health inequities through continuous, community-based care.



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For more information,
visit **www.cciares.org**.

