

THE PRINCE GEORGE'S COUNTY GOVERNMENT

(301) 952-3700

County Council

MEMORANDUM

October 11th, 2012

TO:

Mary C. Lehman, Chair

Transportation, Housing and Environment Committee (THE)

FROM:

Hawi Sanu, Director

Transportation, Housing and Environment Committee (THE)

Howard Stone H.S.

Office of Audits and Investigations

THRU

Robert Williams, Council Administrator

Prince Georges County Council

SUBJECT: WSSC FY 2014 Spending Control Limits

Montgomery and Prince George's County Councils created a Bi-County Working Group on WSSC Spending Controls to focus on the financial concerns of increasing water and sewer rates, debt, and debt service levels.

Background

In May of 1993, the Montgomery and Prince George's County Councils created a Bi-County Working Group on WSSC Spending Controls to focus on the financial concerns of increasing water and sewer rates, debt, and debt service levels. This group's January 1994 report recommended "the creation of a Spending Affordability Process that requires the Counties to set annual ceilings on WSSC's rates and debt, and then place corresponding limits on the size of the capital and operating budgets of the Commission."

County Administration Building — Upper Marlboro, Maryland 20772

A Bi-County team was put together and a process was created to control capital, operational, and new debt service costs for the purpose of moderating or avoiding water and sewer bill increases. WSSC's FY 1996 Budget was the first budget to be formulated with the limits set by the spending affordability process. The Spending Affordability Process focused the financial performance discussions on the need to balance affordability considerations against providing resources necessary to serve existing customers, meet environmental mandates, and provide the facilities needed to accommodate growth. The major objectives of this process are to establish the framework for (1) controlling costs, (2) achieving low or moderate water/sewer bill increases, and (3) slowing the rate at which WSSC incurs debt. (Below 40% of the Operating Budget) The impact of this process has been integral in keeping customer bill increases at a stable and reasonable level.

The Spending Affordability process provides a framework within which the Council can review and decide on spending control limits. The limits do not cap what the Councils can approve within the regular budget process that concludes in May of each year.

Schedule

The FY 2014 Spending Affordability Group met on September 7th and 21st 2012. The base case scenario presented at the first meeting, assuming a same services level as FY 2013 yielded a 9.5% rate increase. This scenario represented a 2.0% rate increase above the FY 2013 adopted budget. The base scenario includes additional and reinstated programs. A base case with same level of service as FY 2013, without the additional and reinstated programs yielded a rate increase of 9.0%.

Historical Data on Spending Control Limits

Historically, the spending affordability process has worked and the limits have been used as a basis to formulate the Commission's budget. Over the years, certain minimal rate increases were achieved by use of fund balance; staff continues to urge caution in using a one-time revenue source such as fund balance to reduce rates as this only reassigns expenses to later years and does not eliminate it. The spending affordability process was put in place to review four limits: Rates, Operating Budget, Debt Service Expense and New Debt; however the most reviewed has been the rate increase and the other three limits are then adjusted accordingly.

From FY 1999 through FY 2004, there were no rate increases; in FY 2005 to FY 2007, there were minimal increases. In FY 2008, there was a 6.5% rate increase, even though, the spending affordability recommended rate was 5.3%. In FY 2009 there was a rate increase of 8% with the use of \$5.6 million of fund balance; in FY 2010, there was a rate increase of 9% and in FY 2011 and FY 2012, there was an 8.5% rate increase. In FY 2013, the recommended rate increase through the spending affordability process was 8.5%, however WSSC submitted a budget with a 7.5% rate increase, 1% below the recommended rate increase.

WSSC FY 2014 SPENDING LIMITS SUMMARY

		Council Staff
	WSSC Base Case	Reccomendation
New Debt:	\$560,417,000	\$506,417,000
Debt Service	\$226,629,000	\$226,629,000
Total Water & Sewer Expenses:	\$670,507,000	\$659,653,000
Projected Rate Increase:	9.50%	7.5%
Average Residential Monthly Impact	\$6.65	\$5.23

^{*} Unspecified Reductions - \$10.9 Million at 7.5% rate increase*

Scenarios

Several scenarios were discussed over the course of the Spending Affordability Process in conjunction with an adjustment to the billing factor; with additional and reinstated programs and without. The billing factor discussion came about as a result of the past years projected revenues not being reflected in the actual revenues. In an effort to be conservative, WSSC proposed lowering the billing factor to be more reflective of the actual revenues to be earned. Both County Council staff concurred with this approach. All scenarios include the use \$9 million funding for the GASB 45 requirement which is an 8 year phase in, and a proposed contribution of \$11.7 million to the operating reserve in order to meet the 10% target that they were trying to attain. The Commission will be at 9.1% of estimated water and sewer revenues at the end of FY14, (under the base case assumption). (Attachment A) details the Excess Fund Balance Calculations and Analysis.

In reviewing WSSC's projected revenues for FY'14 as compared to FY'13's Approved Budget, there is a reduction of \$8.7 Million, which translates into the equivalent of 1.64% in rate equivalent impact. This reduction can be attributed to the flat water consumption levels and which has necessitated the need for the adjustment of the billing factor and a reduction in projected interest income.

Scenario 1: A same services scenario as last fiscal year with an adjustment of 1.5% to the billing factor with additional and reinstated programs yielded a rate increase of 9.5%. This scenario assumes a 30 year debt repayment and wages and salary increase of 5%. A 9.5% rate increase adds approximately \$6.65 to an average monthly consumers' bill.

Scenario 1 = 9.5% rate increase. (Attachment B)

A further breakdown of the rate increase component between FY-2013 and FY2014 – based on same services is attached. (Attachment C)

Scenario 13: is exactly as Scenario 1 restrained at an 7.5% rate increase, which yielded \$10.9 Million in unspecified reductions. This scenario adds \$5.23 a monthly to the average consumer's bill. **(Attachment D)**

(Attachment E) is a consolidated list of all additional and reinstated programs projected within the spending affordability assumptions.

Council Staff Recommendations

- Council Staff recommends Scenario 13 which is the rate increase of 7.5% with \$10.9 Million in unspecified reductions.
- The Commission must consider reducing expenditures by a reviewing of merits and Colas, reduction in force and freezing of vacancies or one time lump bonus payments.
- Council Staff urges the Commission to move expeditiously on the Bi County Infrastructure resolution.

Fund Balance Analysis

		Total
FY'12 Year-end Unallocated Fund Balance	<u>\$</u>	80,487,000
FY'13 Use of Fund Balance Billing Factor Reduction Offset FY'13 Use of Fund Balance Debt Service Increase Offset (Blue Plains, Mid Pike Plaza) FY'13 Operating Reserve Contribution		(7,658,000) (670,000) (10,200,000)
Unallocated Reserve (end of FY'13)		61,959,000
FY'14 Use of Fund Balance ERP FY'14 Use of Fund Balance PAYGO FY'14 Use of Fund Balance One Time Additional & Reinstated Programs FY'14 Operating Reserve Contribution FY'15-'17 Use of Fund Balance AMI/Billing System Replacement FY'15-'17 Operating Reserve Requirement Unallocated Reserve	\$	(8,108,000) (2,500,000) (5,000,000) (673,000) (11,700,000) (10,000,000) (21,600,000)
Working Capital Reserve		
Working Capital Reserve 6/30/12 (6.2% of budgeted revenue) FY'13 Operating Reserve Contribution Working Capital Reserve 6/30/13 (7.7% of budgeted revenue) FY'14 Operating Reserve Contribution Working Capital Reserve 6/30/14 (9.0% of budgeted revenue)		31,400,000 10,200,000 41,600,000 11,700,000 53,300,000

Budget Group Printed: 9/20/2012

ASSUMPTIONS
WSSC's Multi-Year Financial Forecast
FY 2014 thru 2019 Forecast: Preliminary B - 30 yr Amortization (Base Case)

Construction Inflation Water Construction Completion Factor Sewer Construction Completion Factor Blue Plains Sewer Construction Completion Factor ENR Construction Completion Factor Reconstruction Completion Factor	BOND FUNDS Short-term Construction Note Rate Long-Term Bond Interest Rate Life for Non-SRF Water and Sewer Debt (years) Life for SRF Water and Sewer Debt (years)	Water REDO (\$ thousands) Sewer REDO (\$ thousands) Work Years / FTE Ss Operating Program Capital Programs	Heat, Light & Power Annual Expenses (includes savings from Energy Performance Program) Water (\$ thousands) Sewer (\$ thousands) Blue Plains (Regional Sewage Disposal) Rate of Increase All Other - % Annual Increase GASB 045 Expense	WATER PRODUCTION Yearly Growth Increment (MGD) Estimated Annual Average Water Production (MGD) OPERATING FUNDS Salaries & Wages Rate of Increase
0.0% 80% 80% 80% 80%	3.5% 5.5% 30 20	5,300 5,200	13,446 11,002 3.7% 4.00% 9,000	FY 2014 Proposed 170.0
3.0% 80% 80% 80% 100%	3.5% 5.5% 30 20	5,300 5,200	13,174 10,778 3.7% 5.00%	FY 2015 Estimate 0.5 170.5
3.0% 80% 80% 80% 80%	3.5% 5.5% 30 20	5,000 5,000	13,457 11,011 3.7% 5.00%	FY 2016 Estimate 0.5 171.0
3.0% 80% 80% 80% 100%	3.5% 5.5% 30 20	5,000	15,231 12,462 3.7% 5.00%	Estimate 0.5 171.5
3.0% 80% 80% 80% 100%	3.5% 5.5% 30 20	5,000	15,623 12,783 3.7% 5.00%	FY 2018 Estimate 0.5 172.0
3.0% 80% 80% 80% 100%	3.5% 5.5% 30 20	5,000	16,507 13,505 3.7% 5.00%	FY 2019 Estimate 0.5 172.5

WSSC's Multi-Year Financial Forecast: Combined Water/Sewer Operating Funds Summary FY 2014 thru 2019 Forecast: SCENARIO 1 - Base Case + Additional & Reinstated - 9.5%

Estimated Revenues and Expenditures (\$1,000)

21	17 18 19 20		10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
NOTE: Impact of Rate Increase on Average Residential Monthly Bill	Rate Increase Operating Budget Debt Service Expense New Debt	Water Production (MGD) Debt Service Ratio (debt service / budget)	Revenue Water & Sewer Rate Revenue All Other Sources Total Revenue Expenses Maintenance & Operating Regional Sewage Disposal Debt Service PAYGO Additional Operating Reserve Contribution Unspecified reductions Unspecified reduction of future year's expenditure base Total Expenses Revenue Gap (Revenue - Expenses)
FY 2013 \$4.86	FY 2013 7.5% \$620,278 211,967 412,672	170.0	FY 2013 Approved \$540,561 79,717 620,278 346,802 51,309 211,967 10,200
FY 2014 \$6.65	9.5% \$670,507 226,629 506,417	(50,788) 170.0 33.8%	FY 2014 Proposed \$532,453 87,266 619,719 365,189 53,207 226,629 13,782 11,700
FY 2015 \$8.75	FY 2015 11.5% \$717,859 255,390 543,849	(67,076) 170.5 35.6%	\$584,956 \$584,956 65,827 650,783 382,261 55,176 255,390 18,732 6,300 - - 717,859
FY 2016 \$6.71	FY 2016 7.9% \$771,728 280,405 421,517	(51,603) 171.0 36.3%	\$653,944 \$653,944 \$66,180 720,124 400,196 57,218 280,405 26,708 7,200
FY 2017 \$6.83	FY 2017 7.5% \$827,070 303,122 428,134	(52,723) 171.5 36.7%	FY 2017 Estimate \$707,611 66,736 774,347 421,709 59,335 303,122 34,804 8,100 827,070
FY 2018 \$6.33	EY 2018 6.4% \$879,121 324,702 387,549	(49,010) 172.0 36.9%	FY 2018 Estimate \$762,551 67,560 830,111 441,623 61,530 324,702 42,165 9,100
FY 2019 \$5.90	5.6% \$928,566 342,443 343,206	•	te III TI
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WSSC's Multi-Year Financial Forecast: Combined Water/Sewer Operating Funds Summary FY 2014 thru 2019 Forecast: SCENARIO 1 - Base Case + Additional & Reinstated - 9.5%

Estimated Revenues and Expenditures (\$1,000)

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Revenue - Expenditure Gap before rate increase Rate Increase	NET EXPENSES	TOTAL GROSS EXPENSES (Operating & Financial)	Debt Reduction (PAYGO) Total Financial Expenses	Total Operating Expenses	Unspecified reductions Unspecified reduction of future year's expenditure base	All Other All Other - Additional & Reinstated Programs Additional Operating Reserve Contribution	Salaries and Wages Salaries and Wages - Additional & Reinstated Programs Heat, Light and Power Regional Sewage Disposal	EXPENDITURES	FUNDS AVAILABLE	Adjustments to Revenue Use of Fund Balance Less Rate Stabilization SDC Debt Service Offset Reconstruction Debt Service Offset Adjustments to Total Revenue		Water / Sewer Use Charges Account Maintenance Fee (Ready to Serve Charge) Interest Income Plumbing/Inspection Fees Rockville Sewer Use Products & Technology Miscellaneous
	r	Ji Nati	·									
7.5%	620,278	620,278	211,967 - 211,967	408,311	1 1	10,200	100,629 - 24,223		620,278	18,528 - 2,192 11,000 31,720	588,558	FY 2013 <u>Approved</u> \$540,561 22,850 4,000 5,823 2,404 12,920
(50,788) 9.5%	670,507	670,507	226,629 13,782 240,411	430,096		231,508 2,196 11,700	105,661 1,376 24,448		619,719	27,981 1,428 10,500 39,909	579,810	FY 2014 <u>Proposed</u> \$532,453 22,850 3,000 5,823 2,444 13,240
(67,076) 11.5%	717,859	717,859	255,390 18,732 274,122	443,737	1 1	243,634 2,284 6,300	110,945 1,446 23,952		650,783	6,300 1,167 10,500 17,967	632,816	FY 2015 <u>Estimate</u> \$584,956 22,900 3,000 5,873 2,477
(51,603) 7.9%	771,728	771,728	280,405 26,708 307,113	464,614		57,218 255,316 2,398 7,200	116,494 1,520 24,468		720,124	7,200 - 728 10,000 17,928	702,196	FY 2016 Estimate \$653,944 22,900 3,000 5,873 2,509
(52,723) 7.5%	827,070	827,070	303,122 34,804 337,926	489,144		59,335 267,583 2,518 8,100	122,319 1,596 27,693		774,347	8,100 - 207 10,000 18,307	756,040	FY 2017 Estimate \$707,611 22,950 3,000 5,923 2,536
(49,010) 6.4%	879,121	879,121	324,702 42,165 366,867	512,253	• 18	61,530 280,462 2,644 9,100	128,435 1,676 28,406	000,11	830 111	9,100 - 0 10,000 19,100	811,011	FY 2018 <u>Estimate</u> \$762,551 22,950 3,000 5,923 2,567
(45,805) 5.6%	928,566	928,566	342,443 48,724 391,167	537,399		63,807 293,986 2,776 10,200	134,858 1,760 30,012	002,701	882 761	10,200 - 0 10,000 20,200	862,561	FY 2019 <u>Estimate</u> \$813,920 23,000 3,000 5,973 2,598
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Funds Available after Construction

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WSSC's Multi-Year Financial Forecast : Combined Water/Sewer Capital and Bond Funds Summary FY 2014 thru 2019 Forecast : SCENARIO 1 - Base Case + Additional & Reinstated - 9.5%

Estimated Revenues and Expenditures (\$1,000)

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Funds Available after Construction	Total Funds Available	Grants - Federal & State (includes ENR Grants) Developers and Government Contrib. (w/ scaling, completion & inflation index factors) Previous Year's Funds Available after Construction	Debt Issues (includes SRF Water and Sewer Debt) 5% Debt Buydown of Short-term Construction Notes System Development Charges (w/ scaling, completion & inflation index factors) PAYGO	Funding	rom ceptai runuing nequired	Water Reconstruction Sewer Reconstruction EPP & Water Storage Facility Rehab	Subtotal - Capital Expenditures less unspecified SAG capital spending reductions Subtotal - Capital Expenditures w/ scaling, completion, & inflation index factors Information Only Projects (@ 100% completion)	Water & Sewer CIP Projects Information Only Projects (@ < 100% completion) Additional High Probability Future CIP Projects SAG Adjustments (unspecified capital spending reductions)	Capital Expenditures
689,457	00,535	61,837 17,381	412,672 21,720 95,313		689,457	77,427 136,412 6,325	586,615 \$ 469,293	\$ 564,127 22,488	FY 2013 Approved
686,152	N	13,782 48,369 21,086	506,417 24,276 72,220		686,152	96,774 49,902 5,665	667,263 \$ 533,811	\$ 642,274 24,989	FY 2014 Proposed
696,038	2	18,732 28,304 14,716	543,849 27,922 62,513		696,038	115,867 103,753 5,049	572,047 \$ 471,369	\$ 537,007 35,040	FY 2015 Estimate
520,996	N	26,708 7,549 6,538	421,517 22,185 36,498	35	520,996	119,342 102,850 7,480	343,249 \$ 291,324	\$ 297,037 46,212	FY 2016 Estimate
531,044	2	34,804 22,548 3,209	428,134 22,533 19,814		531,044	122,923 105,933 7,865	343,249 336,683 291,324 \$ 294,323	\$ 254,576 82,107	FY 2017 Estimate
475,925	_	42,165 20,932 1,836	387,549 20,397 3,045		475,925	126,609 109,113 6,155	259,935 \$ 234,048	\$ 184,095 75,840	FY 2018 Estimate
432,585	-	48,724 17,969 4,621	343,206 18,063		432,585	130,408 112,386 5,000	199,251	\$ 144,015 55,236	FY 2019 Estimate
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Rate Increase Components

	FY 2013	FY 2014		Rate	
Revenue	Approved	Estimate	Dollar Change	Impact	Description
Water & Sewer Revenue Miscellaneous Revenue Interest Income	540,561,000 21,147,000 4,000,000	532,453,000 21,507,000 3,000,000	(8,108,000) 360,000 (1,000,000)	1.52% -0.07%	Decrease in billing factor. Based on historical miscellaneous revenue
Use of Fund Balance Use of Fund Balance	10,200,000 7,658,000	11,700,000 8,108,000	1,500,000	-0.28% -0.08%	For operating reserve contribution For hilling factor reduction offset
Use of Fund Balance Use of Fund Balance		2,500,000	2,500,000	-0.47%	ERP
Reconstruction Debt Service Offset	11,000,000	10,500,000	(500,000)	0.94%	PAYGO
SDC Debt Service Offset	2,192,000	1,428,000	(764,000)	0.14%	
Account Subsocial	570,750,000	390,190,000	(562,000)	0.11%	
Debt Service Debt Service (Existing Debt) FY'13 New Debt	163,856,000 47,441,000	199,081,000 47,557,000	35,225,000 116,000	6.62%	Due to canital spending assumptions
Debt Service Subtotal	211,297,000	246,638,000	35,341,000	6.64%	-Landan Grana Land
Expenses All Other	221,950,000	231,508,000	9,558,000	1.80%	
Regional Sewage Disposal	100,629,476 51,309,000	105,661,000 53.207.000	5,031,524	0.94%	
Operating Reserve Contribution	10,200,000	11,700,000	1,500,000	0.28%	
PAYGO		5,000,000	5,000,000	0.94%	
Teat, Light & Power Expenses Subtotal	408 311 476	24,448,000	225,000	1-	Based on projection from WSSC Energy Manager.
	O LEGIT COOL	431,324,000	43,414,544	4.36%	

WSSC's ঐচায়ান ear Financial Forecast : Combined Water/Sewer Operating Funds Summary FY 2014 thru 2019 Forecast : SCENARIO 13 - Base Case + Additional & Reinstated - 7.5%

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Estimated Revenues and Expenditures (\$1,000)

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NOTE: Impact of Rate Increase on Average Residential Monthly Bill	Rate Increase Operating Budget Debt Service Expense New Debt	Debt Service Ratio (debt service / budget)	(1100)	Revenue Gap (Revenue - Expenses) Water Production (MGD)	Unspecified reduction of future year's expenditure base Total Expenses	Additional Operating Reserve Contribution Unspecified reductions	Maintenance & Operating Regional Sewage Disposal Debt Service PAYGO	All Other Sources Total Revenue Expenses	Revenue Water & Sewer Rate Revenue
FY 2013 \$4.86	FY 2013 7.5% \$620,278 211,967 412,672	34.2%	170.0	620,278		10,200	346,802 51,309 211,967	\$540,561 79,717 620,278	FY 2013 Approved
FY 2014 \$5.23	7.5% \$659,653 226,629 506,417	34.4%	170.0	659,653 (39,934)	(10,854)	13,782 11,700	365,189 53,207 226,629	\$532,453 87,266 619,719	FY 2014 Proposed
FY 2015 \$8.68	FY 2015 11.6% \$706,463 255,390 543,849	36.2%	170.5	706,463 (66,565)	(11,396)	18,732 6,300	382,261 55,176 255,390	\$574,071 65,827 639,898	FY 2015 Estimate
FY 2016 \$6.64	FY 2016 7.9% \$759,762 280,405 421,517	36.9%	171.0	759,762 (51,067)	(11,966)	26,708 7.200	400,196 57,218 280,405	\$642,515 66,180 708,695	FY 2016 Estimate
FY 2017 \$6.76	FY 2017 7.5% \$814,506 303,122 428,134	37.2%	171.5	814,506 (52,160)	(12,564)	34,804	421,709 59,335 303,122	\$695,610 66,736 762,346	FY 2017 Estimate
FY 2018 \$6.26	EY 2018 6.5% \$865,929 324,702 387,549	37.5%	172.0	865,929 (48,418)	(13,192)	42,165	441,623 61,530	\$749,950 67,560 817,510	FY 2018 Estimate
FY 2019 \$5.82	EY 2019 5.6% \$914,714 342,443 343,206	37.4%	172.5	914,714 (45,184)	10,200	48,724	463,392 63,807	1	FY 2019 Estimate

WSSC's Multi-Year Financial Forecast: Combined Water/Sewer Operating Funds Summary. FY 2014 thru 2019 Forecast: SCENARIO 13 - Base Case + Additional & Reinstated - 7.5%

Estimated Revenues and Expenditures (\$1,000)

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Revenue - Expenditure Gap before rate increase Rate Increase	NETEXPENSES	(Abrianis) & Financial)	TOTAL GROSS EXPENSES (Operating & Financial)	Debt Reduction (PAYGO) Total Financial Expanses	Debt Service	Unspecified reduction of future year's expenditure base Total Operating Expenses	Unspecified reductions	All Other - Additional & Reinstated Programs Additional Operating Reserve Contribution				EXPENDITURES			Adjustments to Total Revenue				Š		9 Total Revenue	8 Miscellaneous	7 Products 8 Tochacles			Account Maintenance Fee (Ready to Some Charte)	2 Water / Sewer Lee Charles	1 REVENUE
· (39, 7.5% 7	620,278 659,653	620,278 659	211,967 240	211,967 226 - 13	ì	(14	10,200		,		100,629 10	1	620,278 6	31,720		2,192		18.528		588,558 5	12,920		2 404	4,000	_	\$540,561 \$	Approved Pr	FY 2013 F
(39,934) 7.5%	,653	659,653	240,411	226,629 13,782	419,242	(10,854)	77,700	231,508	53,207	24,448	105,661		619,719	39,909	10,500	1 428	100,17	27 094		579,810	13,240	144,1	5,823	3,000	22,850	\$532,453	Proposed	FY 2014
(66,565) 11.6%	706,463	706,463	274,122	255,390 18,732	432,341	(11,396)	6,300	243,634 2,284	55,176	1,446 23,952	110,945	000	639,898	17,967	10,500	1 167	0,300			621,931	13,610	2,411	5,873	3,000	22,900	\$574 071	Estimate	FY 2015
(51,067) 7.9%	759,762	759,762	307,113	280,405 26,708	452,648	(11,966)	7,200	255,316 2,398	57,218	1,520 24,468	116,494	700,000	708 695	17,928	10,000	1 1	7,200			690.767	13,970	2,509	5,873	3,000	22,900	272 575	Estimate	FY 2016
(52,160) 7.5%	814,506	814,506	337,926	303,122	476,580	(12,564)	8,100	267,583 2,518	59,335	1,596 27.693	122,319	102,346	260 246	18,307	207 10 000	,	8,100		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	744 030	14,020	2,536	5,923	3,000	22 950	000000000000000000000000000000000000000	Estimate	EV 2017
(48,418) 6.5%	865,929	865,929	366,867	324,702	499,061	(13,192)	9,100	280,462	61.530	1,676	128.435	817,510	1	19,100	0 00	,	9,100		120,410	700 440	14 020	2,567		3 000	64		81.07 A J	
(45,184) 5.6%	914,714	914,714	391,167	342,443	523,547	(13,852)	10,200	293,986	30,072	1,760	134 958	869,530		20,200	0	. 1	10.200		849,330	1			5.973		€.	Estimate	FY 2019	

WSSC's Multi-Year Financial Forecast: Combined Water/Sewer Operating Funds Summary FY 2014 thru 2019 Forecast: SCENARIO 13 - Base Case + Additional & Reinstated - 7.5%

Professional Belleville

Estimated Revenues and Expenditures (\$1,000)

21	17 18 19 20	16		15 14	13 12 10 9 8 7 6 5 4 3 2 1
NO IE: Impact of Rate Increase on Average Residential Monthly Bill	Rate Increase Operating Budget Debt Service Expense New Debt	Debt Service Ratio (debt service / budget)		14 Revenue Gap (Revenue - Expenses)15 Water Production (MGD)	Revenue Water & Sewer Rate Revenue All Other Sources Total Revenue Expenses Maintenance & Operating Regional Sewage Disposal Debt Service PAYGO Additional Operating Reserve Contribution Unspecified reductions Unspecified reduction of future year's expenditure base Total Expenses
FY 2013 \$4.86	FY 2013 7.5% \$620,278 211,967 412,672	34.2%	170.0	620,278	FY 2013 <u>Approved</u> \$540,561 79,717 620,278 346,802 51,309 211,967 10,200
FY 2014 \$5.23	FY 2014 7.5% \$659,653 226,629 506,417	34.4%	170.0	659,653 (39,934)	FY 2014 Proposed \$532,453 87,266 619,719 365,189 53,207 226,629 13,782 11,700 (10,854)
FY 2015 \$8.68	FY 2015 11.6% \$706,463 255,390 543,849	36.2%	170.5	706,463 (66,565)	FY 2015 Estimate \$574,071 65,827 639,898 382,261 55,176 255,390 18,732 6,300 - (11,396)
FY 2016 \$6.64	FY 2016 7.9% \$759,762 280,405 421,517	36.9%	171.0	759,762 (51,067)	FY 2016 Estimate \$642,515 66,180 708,695 400,196 57,218 280,405 26,708 7,200 (11,966)
FY 2017 \$6.76	7.5% \$814,506 303,122 428,134	37.2%	171.5	814,506 (52,160)	FY 2017 Estimate \$695,610 66,736 762,346 421,709 59,335 303,122 34,804 8,100 (12,564)
FY 2018 \$6.26	EY 2018 6.5% \$865,929 324,702 387,549	37.5%	172.0	865,929 (48,418)	FY 2018 Estimate \$749,950 67,560 817,510 441,623 61,530 324,702 42,165 9,100 (13,192)
FY 2019 \$5.82	EY 2019 5.6% \$914,714 342,443 343,206	37.4%	172.5	914,714 (45,184)	\$800,689 \$800,689 68,841 869,530 463,392 63,807 342,443 48,724 10,200 (13,852)
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ि महासं WSSC's Multi-Year Financial Forecast : Combined Water/Sewer Operating Funds Summary FY 2014 thru 2019 Forecast : SCENARIO 13 - Base Case + Additional & Reinstated - 7.5%

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Estimated Revenues and Expenditures (\$1,000)

33	32	31	30	28 29	27	25 26	24	22	19 20 21	18	17	16	15 4	: 3		10	9	8 0	7	э сл	4	ט ני	_	
Revenue - Expenditure Gap before rate increase Rate Increase	NET EXPENSES	TOTAL GROSS EXPENSES (Operating & Financial)	Total Financial Expenses	Debt Service Debt Reduction (PAYGO)	Total Operating Expenses	Unspecified reductions Unspecified reduction of future year's expenditure base	All Other - Additional & Reinstated Programs Additional Operating Reserve Contribution	All Other	Salaries and Wages - Additional & Reinstated Programs Heat, Light and Power Regional Sewage Disposal	Salaries and Wages	EXPENDITURES	FUNDS AVAILABLE	Adjustments to Total Revenue	SDC Debt Service Offset	Use of Fund Balance Less Rate Stabilization	Adjustments to Revenue	Total Revenue	Miscellaneous	Products & Technology	Plumbing/Inspection Fees Rockville Sewer Lice	Interest Income	Water / Sewer Use Charges	REVENUE	
7.5%	620,278	620,278	211,967	211,967	408,311	SE E	10,200	221,950	24,223	100,629		620,278	<u>11,000</u> 31,720	2,192	18,528		588,558	12,920	2,404	5,823	4,000 4,000	\$540,561	Approved	EV 2013
(39,934) 7.5%	659,653	659,653	240,411	226,629 13,782	419,242	(10,854)	2,196 11,700	231,508	1,376 24,448 53,307	105,661		619,719	<u>10,500</u> 39,909	1,428	27,981		579,810	13,240	2,444	5,823	3,000	\$532,453	Proposed	EV 2014
(66,565) 11.6%	706,463	706,463	274,122	255,390 18,732	432,341	(11,396)	2,284 6,300	243,634	1,446 23,952	110,945		639,898	10,500 17,967	1,167	6,300	į	621.931	13,610	2,477	5,873	3,000	\$574,071	Estimate	7 204 5
(51,067) 7.9%	759,762	759,762	307,113	280,405 26,708	452,648	(11,966)	2,398 7,200	57,218 255,316	1,520 24,468	116.494		708,695	10,000 17,928	728	7,200		690.767	13,970	2,509	5,873	22,900 3,000	\$642,515	Estimate	7000
(52,160) 7.5%	814,506	814,506	337,926	303,122 34,804	476,580	(12,564)	2,518 8,100	59,335 267,583	1,596 27,693	122.319		762,346	10,000 18,307	- 207	8,100		744 039	14,020	2,536	5,923	22,950	\$695,610	Estimate	
(48,418) 6.5%	865,929	865,929	366,867	324,702 42,165	499,061	(13,192)	2,644 9,100	61,530 280 462	1,676 28,406	128 435		817,510	<u>10,000</u> 19,100	0 '	9,100	,00,410	708 410	14,020	2,567	5,923	22,950	\$749,950	Estimate	!
(45,184) 5.6%	914,714	914,714	391,167	342,443 48,724	523,547	(13,852)	2,776	63,807	1,760 30,012	13/ 8/28		869,530	10,000 20,200	, o	10,200	0+9,000	200	14,070	2,598	5,973	23,000	\$800,689	FY 2019 Estimate	

WSSC FY 2014 ADDITIONAL & REINSTATED PROGRAM REQUESTS SUMMARY

Program: PLANT OPERATIONS

Brighton Dam

Request: 2 Equipment Operators

Cost including benefits: \$109,200, Water/Sewer Impact: \$109,200

Justification:

WSSC staffing levels were reduced significantly between 1996 and 2006. The current staffing pattern does not provide any depth to cover for absences, training or to adequately address the needs of the watershed. The workyears that were eliminated from the watershed unit decreased the work force to a level that is unsafe. In December 2011, a Patuxent Watershed employee drowned while working alone in a boat. This incident exposed the vulnerability of employees who work on the water or in secluded areas alone.

The additional workyears will provide more flexibility to manage the watershed assets and provide adequate worker safety. It will also allow for more opportunities to take care of the trails, access roads, recreational areas, prevent stream erosion and remove sediment from the incoming tributaries.

Systems Control

Request: 1 Facility Technician

Cost including benefits: \$81,600, Water/Sewer Impact: \$81,600

Justification:

The number of water distribution operating pressure zones has increased. This is a result of better directing of customer complaints, supervisory control and data acquisition (SCADA) analysis and maintenance management information systems (MMIS) data analysis. The improved water system hydraulic model highlights issues with open division valves and closed systems valves. These valve issues make an extensive demand on Systems Control resources and adversely impact the distribution systems control maintenance program.

An additional Facility Technician position would provide more timely responses to customer complaints, more timely reduction to pressure problems, decrease the number of water main breaks, improve water quality and decrease energy consumption.

Program: MAINTENANCE

Request: 1 Maintenance Unit Coordinator

Cost including benefits: \$104,100, Water/Sewer Impact: \$104,000

Justification:

An assessment of the Flexible Worker Program was completed in March 2010. The report indicated the Unit Coordinators are overwhelmed by their workload. Their responsibilities have increased by more participation at the management level of the Commission, training of staff, and oversight of geographically larger field operations. A recommendation from the study was to add one Unit Coordinator to each zone group.

Additionally, the large diameter Prestressed Concrete Cylinder Pipe (PCCP) inspection program, which involves direct Unit Coordinator oversight, has been reinstated. The Transmission Main Inspection/Large Valve Exercising and Water Main Break Best Management Practices, including an expanded Leak Detection Program obtained additional staff in FY'12. FY14 requests again include additional staff for the Leak Detection Program. The potential addition of more Utility Technicians will compound the Unit Coordinator overload.

Note that four (4) Unit Coordinator positions were requested for FY12. Our recommendation was to stage in the positions over 4 years. One (1) was approved in FY12 and one (1) was approved for FY13. If approved, this would be the 3rd position.

Program: GEOGRAPHIC INFORMATION SYSTEMS (GIS)

Request: 2 GIS Technicians, 1 GIS Specialist

Cost including benefits: \$224,900, Water/Sewer Impact: \$224,900

Justification:

The role of GIS and the WSSC GIS Unit is rapidly evolving and expanding. The Unit's primary role has been to update GIS data in order to depict an accurate graphical representation of our distribution and collection system and to maintain synchronicity with other databases such as FileNet and MMIS. Three additional workyears are requested to support the expansion in use of GIS throughout the Commission and to support the Engineering Records function, the Asset Management Plan (AMP) and the developing water hydraulic model.

This is the third year for this request. This item was cut prior to Spending Affordability in FY12 and FY13.

Program: ENGINEERING RECORDS

Technical Services

Request: 1 Records Specialist

Cost including benefits: \$80,000, Water/Sewer Impact: \$40,000

Justification:

The as-built engineering records process is being re-engineered based partly on Project 18 from the Asset Management Program (AMP). This includes new processes and a new platform to store electronic and hard copy records. The function is currently staffed with only a Support Aide. A second position is needed to manage the Engineering Records function as the transition to a new and improved GIS based process for all pipelines and facilities records drawings is completed.

Industrial Assets

Request: 1 Engineering Assistant IV

Cost including benefits: \$70,700, Water/Sewer Impact: \$70,700

Justification:

AMP Project 18 recommendations do not include the responsibility for capturing field modifications and changes made to drawings outside of the engineering projects or contracts. Facility drawings must be kept current to support operations and maintenance needs. An additional workyear is requested to capture the field modifications to all WSSC facilities.

Program: LEAK DETECTION

Request: 2 Utility Technicians

Cost including benefits: \$121,940, Water/Sewer Impact: \$121,940

Justification:

WSSC's current Leak Detection Program consists of two 2-person leak detection crews and coverage is limited. They each survey approximately 100 miles a year. The entire water system has over 5,500 miles of pipe. It would take 27 ½ years to survey the entire system at this rate. WSSC is in the process of preparing a Water Conservation Plan as a condition of the Maryland Water Appropriations Permit. The Plan includes several steps, one of which is to identify and select potential water conservation measures. Maryland Department of Environment (MDE) recommends employing a leak detection program to reduce water loss.

The AMP also recommends having a leak detection program. It would provide valuable information to the Commission that would likely assist in prioritizing major capital work such as pipeline replacement projects.

For FY12, six workyears (as Utility Technicians) were requested to ramp up the leak detection program. This would result in placing a 2-person leak detection crew in each of the remaining depots. Keeping with the goal of 100 miles surveyed per 2 person crew per year, the addition of one crew per zone would reduce the water main distribution

survey cycle to an estimated 14 years. We recommended staging this expansion over 3 years, thereby adding 2 workyears per year. Two (2) workyears were added in FY12 and none were added in FY13. We recommend adding 2 workyears for FY14.

Program: CONSENT DECREE - ENHANCED PREVENTIVE MAINTENANCE

Request: 6 Collection Technicians, 2 Jet Trucks, 1 CCTV Truck Cost including benefits: \$1,491,400, Water/Sewer Impact: \$569,320 Justification:

Based on Consent Decree inspection results, increased preventative maintenance is required for future years. It is also likely that the Asset Management Program will require additional preventative maintenance efforts. Due to existing resources needed for Sanitary Sewer Overflows (SSOs)bemergency response and increased Consent Decree and Asset Management preventative maintenance efforts, current resources will not be able to maintain or improve level of service. Existing crews only complete an average of 60% of existing preventative maintenance work orders per month. This is due to the increased rate of new preventative maintenance work orders being added to the existing backlog as well as limited staffing and resources, and fleet downtime.

Additional workyears and resources would significantly reduce the preventative maintenance backlog. They would also enable us to continue to respond to SSOs quickly, help address additional preventative maintenance identified by Sewer Basin Repair, Replacement, and Rehabilitation (SR3) Plans, and possibly help address additional preventative maintenance identified by the AMP. Increased maintenance will help to continue a low recurrence rate (1%) of SSOs, complete routine maintenance in a timely manner, and improve SSO emergency response.

Twelve (12) Collections Technicians were requested for this program along with additional specialty trucks. The number of workyears and vehicles was reduced for affordability.

Program: ASSET MANAGEMENT

Request: 1 Principal Meter Specialist

Cost including benefits: \$104,130, Water/Sewer Impact: \$104,130

Justification:

The original vision of the "Center of Excellence" in Technical Services was to establish centralized engineering and technical expertise to support our planning, operational, maintenance and asset management needs. A very important discipline that was left out was a meter specialist. This position will be directly supported by other technical staff to integrate updated design guidelines and specifications and new and emerging technologies as well as support meter asset management.

Program: PCCP Management Program

Request: \$500,000 for Inspections, \$150,000 for repairs

Cost: \$650,000, Water/Sewer Impact: \$500,000

Justification:

The PCCP Program expanded in FY'13 to begin routine robotic inspections and install acoustic fiber optic (AFO) monitoring on 36 and 42-inch PCCP mains as well as continued inspection of mains 48-inch and larger based on the 5 year PCCP Plan. In order to get the 36 and 42-inch mains on an acceptable inspection interval as well as maintain the inspections on 48-inch and larger, the program goal is to achieve an average of 18 miles per year combined for manned and robotic inspections. The PCCP program began a ramp up from 12 miles towards 18 miles+ beginning in FY'12. Also, each year the AFO monitoring mileage increases as the systems are installed which is an added cost.

This expansion will allow for the full execution of the plan for the PCCP Management Program. The PCCP Management Program supports PCCP inspections and condition assessment to inspect, repair and provide permanent monitoring of large diameter PCCP water transmission mains. The condition assessment performed as

part of the program provides invaluable information to determine if major capital improvements projects are needed for these major water assets.

Program: ENVIRONMENTAL STEWARDSHIP

Request: Patuxent Watershed Study

Cost: \$120,000, Water/Sewer Impact: \$120,000

Justification:

The Patuxent reservoirs provide source water for the Patuxent Water Treatment Plant (WTP). The reservoirs are determined by the Maryland Department of Environment (MDE) and Environmental Protection Agency (EPA) to be impaired for their use as a water supply source. To remedy this situation, MDE-EPA has established a Total Maximum Daily Loads (TMDL) which requires significant reduction in phosphorus and sediment loading of the reservoirs. WSSC needs to work with and support its partners to develop a plan for how the required load reduction can be met.

Program: CORROSION MANAGEMENT

Request: \$500,000 increase in BOA, \$200,000 for repairs

Cost: \$700,000, Water/Sewer Impact: \$450,000

Justification:

Under the Corrosion Management Program, corrosion/cathodic protection with test stations are typically installed on major metal water transmission mains, and are read periodically to determine the effectiveness of existing corrosion protection systems. If an existing system is found to need repairs, the repairs could be minor or require a more significant engineering corrosion design. The readings have shown that there is a need to perform numerous corrosion designs and anode replacements to make repairs or upgrade the existing corrosion protection systems.

Program: PROCESS CONTROL

Request: Process Control equipment and hardware and software support

Cost: \$150,000, Water/Sewer Impact: \$150,000

Justification:

WSSC's Process Control System utilizes technology to operate portions of its water and wastewater facilities. The Process Control Group relies on vendor support to maintain and enhance the process control equipment and systems located at WSSC's Production facilities. Over time, the need for more industrial automation equipment has increased as more and more CIP facilities are built and commissioned. However, the funding for the vendor support and the maintenance of the equipment has not increased.

This request is for funding to pay for vendor support and for additional equipment maintenance and replacement. Over the past six years the cost of vendor support has increase substantially due to additional licenses. Also contributing \$59,000 to the cost increase is inflation. Maintenance costs will be increasing due to the recent surge in facility CIP projects at our Water and Wastewater Plants.

Program: PERMITTING

Request: Staff Augmentation

Cost: \$200,000, Water/Sewer Impact: \$200,000

Justification:

The timing of planning and design submittals from private developers cannot be controlled. Yet, the demands for fast turn-around times are constant and can substantially affect the private developer decisions on what locality to invest. One primary method of managing the peaks and valleys in workloads is by using outside contracted services

to fill in the voids as needed. This request is for funds to pay for contract services to perform Development Services functions during workload peaks and other as needed outside services to assure consistent customer service levels. This is the second year of this request.

Program: ELECTRONIC PERMITTING SYSTEM

Request: Staff Augmentation

Cost: \$100,000, Water/Sewer Impact: \$100,000

Justification:

Funding of this request would provide staff augmentation and consulting services for e-Permitting development/implementation and development of new Internal Business Processes and Regulations. As a result of the development and implementation of the new e-Permitting system, many of WSSC's internal business processes and regulations will need to be re written. This funding is necessary to assure customer service levels are maintained and cycle times do not increase causing complaints and project delays for Applicants.

Program: CUSTOMER RELATIONS

Request: Call-Back System

Cost: \$150,000, Water/Sewer Impact: \$150,000

Justification:

WSSC wait times are long and customers have no choice but to wait if they wish to speak to an agent. A "Call-Back" System would give customers the option to avoid long wait times by having the Interactive Voice Response call the customer when their place in queue is reached.

Program: FACILITIES SUPPORT

Request: Basic Ordering Agreement (BOA) for Facilities Architect & Engineering (A/E) Services

Cost: \$200,000, Water/Sewer Impact: \$161,000

Justification:

New regulations (NFPA 70E – Standard for Electrical Safety in the Workplace) requiring engineering analysis after certain repairs that impact arch flash rated equipment currently exceed WSSC internal engineering capacities. Information Technology infrastructure growth has resulted in serious concerns about the facilities' ability to support new equipment requirements safely.

This request is for and A/E BOA to provide general consultant and equipment analysis support as well as specialized structural engineering consultant service that can record and deliver service with documented analysis using industry standards like Autodesk Revit software.

These services would be used to; determine RGH's structure ability to support the loads of heavier/hotter equipment needed by IT and records storage; assist with elevator replacement specification development and construction management; evaluate condition and develop correct specifications for specialized construction material and equipment.

Program: WSSC CODE OF REGULATIONS

Request: Consultant Publisher

Cost: \$100,000, Water/Sewer Impact: \$80,800

Justification:

WSSC has culled its current Regulations and Standard Procedures for the FileNet database but these Regulations and/or Standard Procedures will all need to be reformatted to meet codification and consistency standards. This may require significant changes to the existing language and will need to be coordinated with owners of the various

regulations or standard procedures. WSSC will not know the extent of required changes until the codification process begins but anticipated that it may extend into FY14 or possibly beyond.

This project covers all regulations and standard procedures issued by the Commission. On-line access will also be provided, to both internal and external users.

Program: RATE STUDY

Request: Rate Consultant Services

Cost: \$125,000, Water/Sewer Impact: \$101,100

Justification:

The consultant report to the Bi-County Infrastructure Funding Working Group, which was accepted by the Group, recommended a cost of service and rate development study be conducted in conjunction with the Commission's reconstruction efforts. Commission accepted the Group's report and recommendations on June 20, 2012.

This project will analyze the cost of providing water/sewer services to customers and will develop recommendations as to equitable rate structures to recover the costs. It will also involve analysis of the customer billing systems for data support, accounting data for cost of service information, and budgeting for revenue projection purposes.

Program: CIVIL ENGINEERING SUPPORT

Request: 2 Design Technicians, 1 AutoCAD Technician Cost including benefits: \$241,930, Water/Sewer Impact: \$0 Justification:

It should be noted that these positions will not impact water and sewer rates as the funding for this work is incorporated as part of the CIP. In addition, these workyears will replace outside consultants as a need for greater in-house design capacity has been identified. The Civil Engineering Support Unit often receives requests to perform designs to support Production, Customer Care and Engineering and Construction but lacks adequate resources to effectively meet the increasing demand. The advantages of an in-house design capability include measurable savings in costs and response time versus consultant prepared designs.

In-House Civil Design will also create a much needed learning center to advise and develop both engineering and project management staff on the fundamentals of water and sewer design, which is a most basic skill in our industry, and is necessary to effectively manage and review water and sewer projects. Ideally, this function could be used to establish a starting point for an engineering intern program.

The increased capacity to perform in-house civil designs will be available to support the varied needs throughout the WSSC such as the expansion of the Systems Enhancement Unit; designs for emergency and miscellaneous pipeline and facility maintenance repairs and designs, design support for the PCCP Inspection Program and both the Water Main Replacement and Sewer Rehabilitation Programs as well other miscellaneous designs as needed.

Program: WATER & SEWER REHABILITATION

Request: 2 Project Managers, 1 Contract Manager Cost including benefits: \$286,260, Water/Sewer Impact: \$0 Justification:

These positions support water and sewer rehabilitation program and will not impact water and sewer rates as they are part of the CIP. These positions will replace contract positions with permanent employees.