

## Small Businesses, We're here for you!

Melinda Bolling, Director





### 1. DPIE at a Glance



#### Permitting Timelines

VS.

**Previous** 



4 - 6 weeks

Current



10 - 12 weeks



#### Staffing Challenges

Site/ Road Building Permitting & Plan Review Plan Review Licensing

There are currently 17 agency vacancies in BPRD, SRPRD and P&L.



### **Plan Review Contractors**

- Contract plan reviewers
- 3 companies in FY22
- Ongoing solicitation for FY23





## 2. Business Development Section Initiatives

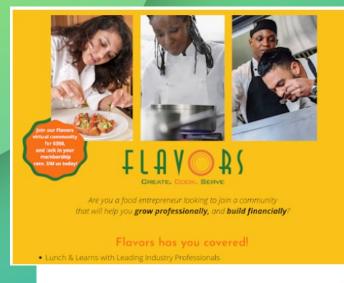
### DPIE Connect

DPIE Connect brings agency experts together with entrepreneurs aspiring to open businesses in one-hour Mini Preliminary Design Review meetings (PDRM).

- The scope of projects applicable for DPIE Connect include:
  - Projects requesting straight U&O no construction;
  - Projects with change of occupancy no construction;
  - Projects with interior alterations not exceeding 3,000 sq. ft. in area;
  - or Projects not more than one story in height...
- Went live in May 2022
- We've helped 14 small business owners so far!



#### M DPIE Connect | Flavors







Flavors is a member-based, commercial kitchen and workspace incubator with a focus in elevating black & brown culinary entrepreneurs. Based in Prince George's County, community begins in our kitchen.

INSPECTIONS AND ENFORCEMENT



#### DPIE Connect | Pearls, Curls & Girls









Pearls, Curls & Girls Salon, specialize in natural hair care services for little girls, tweens, and their moms.



Captain White Seafood



As the lead agency,
DPIE pulled sister
agencies and
partners together to
think outside the box
and bring Captain
White to its new
home in Prince
George's county.



## Suga & Spice



BDS assisted small business owner with navigating permitting and licensing after communication issues with contractor.

## Krab King

After being abandoned by his design team, DPIE's Business Development Officers stepped in and helped them open their doors.





# 3. Outreach and Communications



## **Newsletters**

DPIE currently produces three monthly newsletters. Two of our publications are for the public.

- **Under Construction** has general agency news and information.
- **DPIE Biz** features information from the Business Development Section.



# Business Development Section Webinars

The Business Development Section has created several informational presentations as overviews on a variety of permitting, licensing and inspections topics.

The material is either provided as a YouTube video or a PDF file and may be accessed here.



All about Inspections



Introduction to the Business **Development Section** 



**Building and Use & Occupancy Permits** 

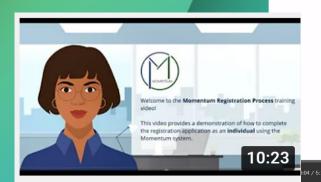


**Obtaining a Special Events Permit** 



## How- to Videos

These videos and more can be found on our YouTube page.



Momentum Registration User Guide - Individual

1.6K views • 10 months ago



**BUILDING, USE & OCCUPANCY** 



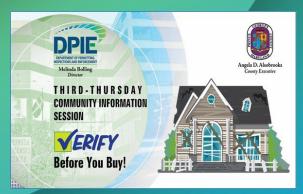




## Third-Thursdays with DPIE

DPIE's Third-Thursday Community Information Sessions series. Each session focuses on a particular topic and includes a presentation, comments by agency experts and a Q&A period. Sessions are announced in the DPIE Under Construction newsletter and on the DPIE website. Participants may register and submit questions in advance to dpiepio@co.pg.md.us. A Zoom link will be provided to those who register.

May 2022



June 2022



Join us this month for "Code Enforcement – What Constitutes a Violation?"



# Customer Feedback Forum - July '22

- To elicit feedback from customers that have expressed frustration or escalated their permit process concerns beyond the Permit Office.
- To demonstrate a responsive, connected, accountable government that genuinely wants customer input to improve the permit process.
- To implement smart permit process improvements that are beneficial to our customers and the residents of Prince George's County.

# Community Specific Engagements

- African Business Roundtable
  - Approved a new Third-Party Company
  - Bowie Town Center Lounge
- Latino Advisory Board
- Saturday Community Partners meeting for Spanish speaking

## Thanks!

**Any questions?**