

AGENCY SUMMARY

THE DEPARTMENT OF SOCIAL SERVICES

FY 2023 Leadership:

Gloria Brown Burnett,
Director

The Department of Social Services Agency website: [agency website](#)

The Department of Social Services FY 2023 [approved budget](#)

The Department of Social Services FY 2023-2028 [approved CIP budget](#)

The Department of Social Services FY 2023 [2023 budget review report](#)

The Department of Social Services FY 2022 [budget review report](#)

CORE SERVICES

- Children and adult services including protective services, foster care, adoptions and family preservation services
- Family services including temporary cash assistance, food supplement, medical assistance, homeless prevention and intervention, energy assistance, emergency assistance and childcare assistance
- Empowering families to be a part of the County's economic development

ORGANIZATIONAL STRUCTURE

The Administration Office provides general oversight of State and County funded programs and services. Dual (State and County) financial, procurement, personnel and automation functions are administered and maintained. This division also regulates program and service policies and procedures.

The Community Programs Division manages programs that aid families through unforeseen emergencies (Energy Assistance, Eviction Prevention Assistance, Transitional Housing Emergency Shelter, homelessness and food pantries). The division provides oversight to three homeless shelters.

BACKGROUND

[The Department of Social Services](#) started as the Department of Public Welfare in 1939, the Welfare Board was the local administrative agency for public assistance (Chapter 99, Acts of 1939). The Department of Public Welfare assumed welfare responsibilities from the Welfare Board in 1967 and was renamed the Department of Social Services in 1968 (Chapter 148, Acts of 1967; Chapter 702, Acts of 1968). Today, the Maryland Department of Human Services (DHS) is the State's primary social service provider, which operates through its 24 local departments of social services.

The Director of the local Department administers programs subject to the supervision, direction, and control of the Social Services Administration, and the Family Investment Administration.

With the approval of the Secretary of Human Services and the advice of the Prince George's County Social Services Board, the County Executive appoints the Director (Code Human Services Article, secs. 3-101 through 3-303; County Charter, sec. 554).

The Child, Adult and Family Services Division has the primary responsibility of critical matters that impact the lives of children and vulnerable adults. The Division is composed of Child Protective Services, Family Preservation Services, and Foster Care and Adoption Services.

The Family Investment Administration is responsible for administering food stamps, temporary cash assistance, disability assistance and emergency assistance to Maryland's economically disadvantaged residents.

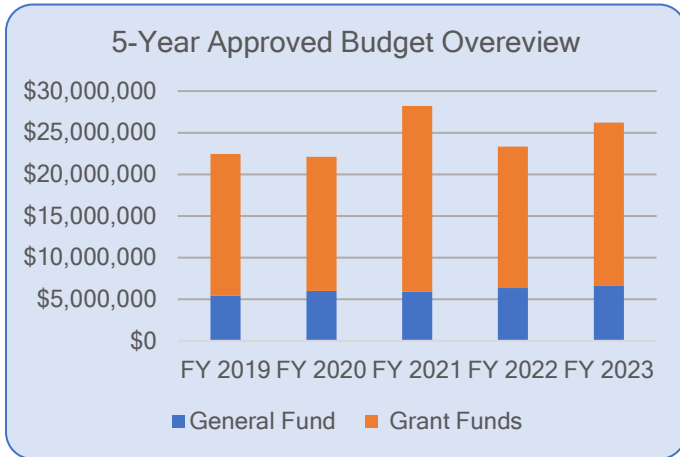
FY 2023 TOP PRIORITIES

- Increase the safety and stability of children and adults by completing protective service responses within the mandatory period.
- Stabilize families and individuals in need through increased access to services, resulting in an increase in the number of vulnerable, eligible citizens achieving stability through integrated services.
- Increase the focus on intervention for at-risk youth by assisting individuals, adults and families in achieving and maintaining permanence in the community.

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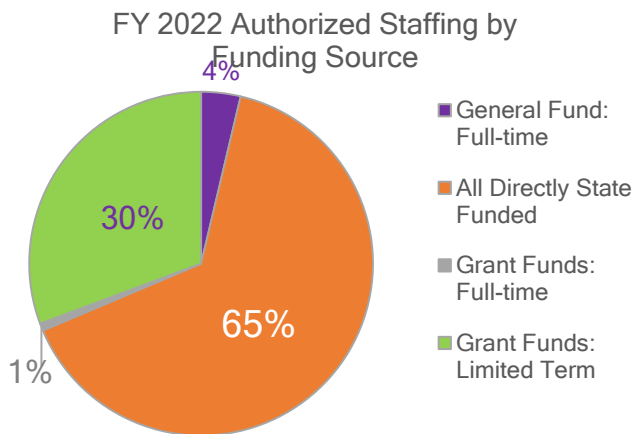
BUDGET QUICK FACTS



- Total FY 2023 Approved Budget: \$26,213,800
- FY 2022 Estimate: 86.5% of FY 2023 approved funds expended (unaudited)
- FY 2022 to FY 2023 Budget Change: + \$2.9 million
- FY 2023 General Fund Portion: 25.3%
- The Department's General Fund Allocations as Percentage of the County's Total General Fund Budget: 0.2%
- FY 2023 General Fund Operating Budget as Percentage of the Office's Total General Fund Budget: 46.3%

Note: The American Rescue Plan Act (ARP) and Coronavirus Relief Fund (CRF) expenditures can be found under the "Grant Programs" section of the approved budget.

STAFFING QUICK FACTS



- FY 2022 vacancy rate: 48% (excluding State personnel), composed of:
- FY 2022 General Fund full-time vacancy rate: 41%
- FY 2022 Grant Funded full-time vacancy rate: 60%
- FY 2022 Grant Funded limited term vacancy rate: 49%
- Staffing-related challenges: recruitment, retention, high reliance on grant-funded positions, pay parity

County Staffing: Authorized vs. Actual General Funded (Full-time) and Grant Funded (Full-time and Limited-term) Staffing

