



# Prince George's County Council FY 2025 Budget Work Session April 22, 2024

**Building Stronger Communities, One Family at a Time...**

# MISSION

Prince George's County Department of Social Services (PGCDSS) is in the business of providing opportunities for residents of the County to become independent, responsible and stable members of the community. We do this by providing intervention services that strengthen families, protect children and vulnerable adults, encourage self-sufficiency and promote personal responsibility.

## GOALS / FOCUS AREAS

- ▶ To provide intervention services to abused, neglected, or impoverished children, adults, and families in order to ensure safety and reduce the risk in their living environment.
- ▶ To stabilize families and individuals in need through increased access to services
- ▶ To assist individuals, adults, and families in need to achieve and maintain permanence in the community

## PRIORITY POPULATIONS

- ▶ Vulnerable children, youth and adults at imminent risk of abuse, neglect, mental injury and/or exploitation
- ▶ Impoverished individuals and families (at or below 50% AMI)
- ▶ Residents experiencing an episode of unsheltered homelessness



# WHAT WE DO

## Office of Community Solutions and Strategic Partnerships

- ▶ School based intervention Services
- ▶ School Supply Drive
- ▶ Community Resource Coordination
- ▶ Multi-Service Centers
- ▶ YES Partnership with Court System
- ▶ Re-Entry Efforts

## Child, Adult and Family Services

- ▶ Child Protective Services
- ▶ Family Preservation
- ▶ Foster Care and Adoption
- ▶ Ready by 21
- ▶ Adult Protective Services
- ▶ Adult Guardianship
- ▶ In-home Aide Services
- ▶ Respite Care
- ▶ Social Services to Adults
- ▶ Child Advocacy Center (CAC)

## Community Services

- ▶ Utility Assistance
- ▶ Emergency Financial Assistance
- ▶ Food Security & Equity
- ▶ Homeless Continuum of Care (street outreach, emergency shelter, transitional-rapid rehousing, and permanent supportive housing)
- ▶ Youth Homelessness Demonstration Program
- ▶ Prevention Demonstration Program
- ▶ Youth Action Board
- ▶ SSI/SSDI Outreach, Access, and Recovery (SOAR)

## Family Investment

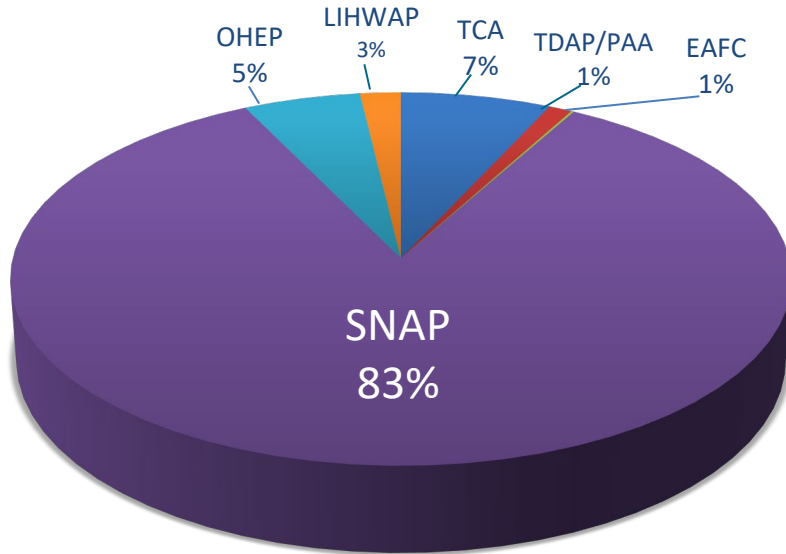
- ▶ Temporary Cash Assistance
- ▶ Supplemental Nutrition Assistance Program
- ▶ Medical Assistance
- ▶ Maryland Health Exchange (Prince George's)
- ▶ Eviction Assistance to Families and Children
- ▶ Burial Assistance
- ▶ Welfare to Work

## General Administration and Quality Assurance

- ▶ Human Resources
- ▶ Budget & Finance
- ▶ Information Technology
- ▶ Contracts and Procurement
- ▶ General Operations
- ▶ Risk Management
- ▶ Fleet
- ▶ Customer Experience
- ▶ Appeals
- ▶ Data Reporting
- ▶ Quality Assurance and Compliance

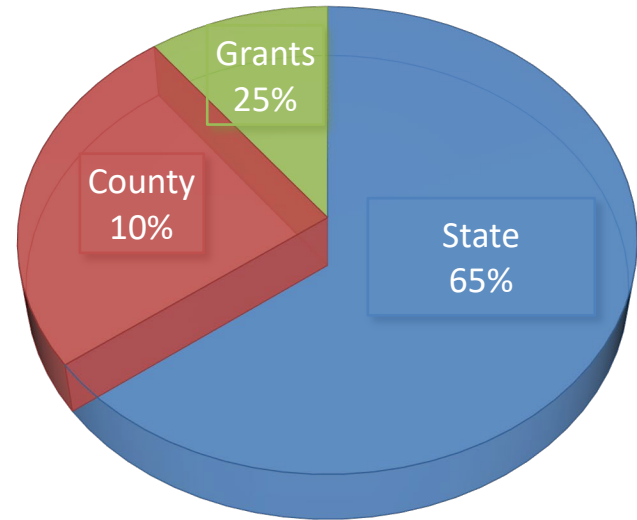
# FUNDING

## Direct Benefits



**SNAP:** \$161,466,946.14    **TDAP/PAA:** \$3,041,868  
**TCA:** \$13,255,0353.57    **LIHWAP:** \$2,954,589  
**OHEP:** \$ 10,303,733.00    **EAFC:** \$ 889,936  
**Total:** \$194,470,623.44

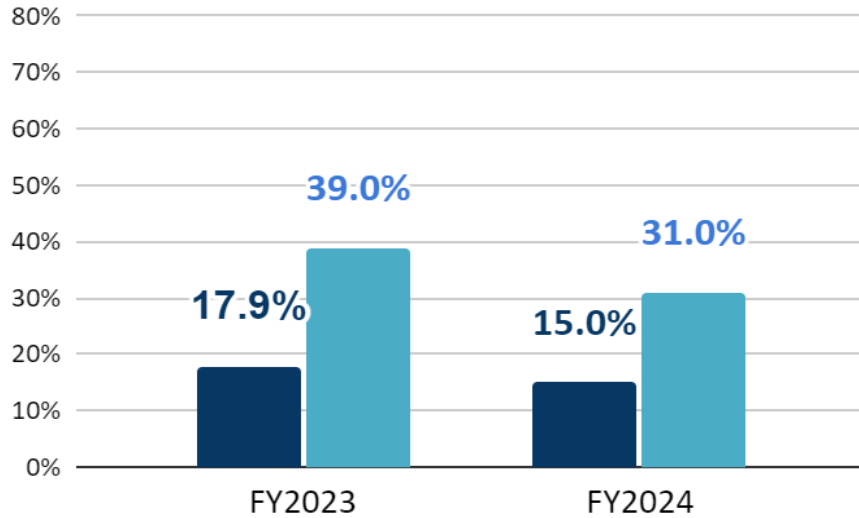
## Operations



**COUNTY:** \$ 9,719,100  
**STATE:** \$ 60,747,999  
**GRANTS:** \$23,314,700  
**Total :** \$93,781,799

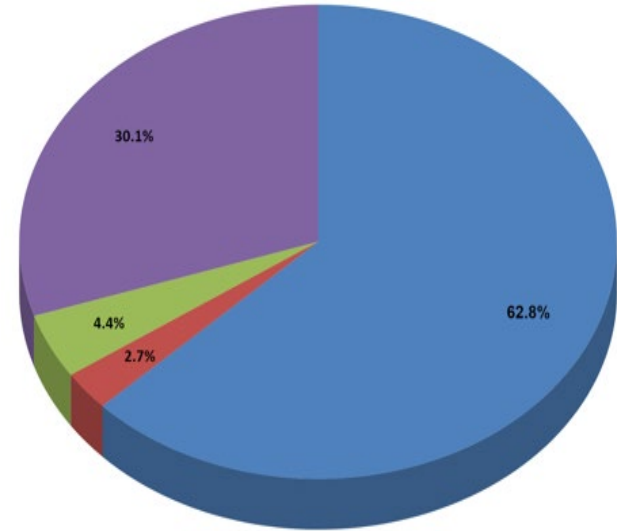
# STAFFING

## Vacancies



■ State Employee Vacancy Rate   ■ County Employee Vacancy Rate

## Agency Complement



■ State Merit   ■ State Contractual   ■ County Merit   ■ County Contractual



# Community Based Service Centers



*One Stop Center, Largo*

*Y.E.S. Center  
Bruce Empowerment Zone*

*LARS  
Lutheran Social Services  
Greenbelt City Municipal Building*

*Council House  
The ARC  
Windsor Crossing*

*Oxon Hill      District Heights  
Temple Hills      Hyattsville*

*The Bridge Center at Adam's House  
Specialty Courts  
Family Justice Centers*

*SEED (Sowing Empowerment & Economic Development, Inc.)  
CASA de Maryland  
La Union Mall/Langley Park Multi-Service Center*

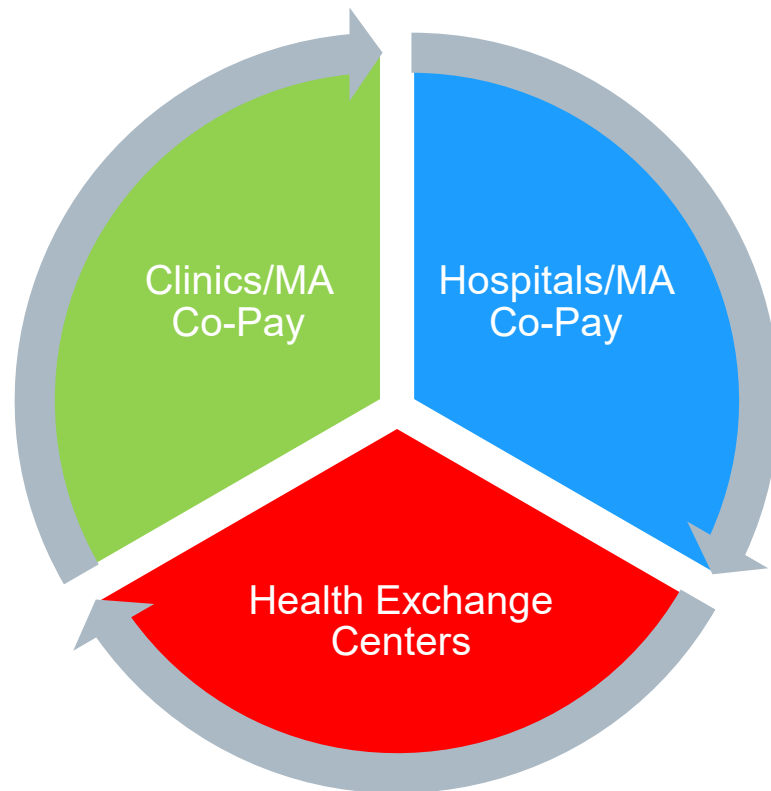


# Health Based Service Centers

*Ft. Washington Hospital  
Washington Hospital Center  
Holy Cross Hospital  
Doctor's Community Hospital  
University of Maryland Capital Region  
Medstar Southern Maryland  
Adventist Fort Washington Medical Center*

*Mary Center  
Greater Baden Clinic – Capitol Heights  
Greater Baden Clinic – Brandywine*

*Penn Station Shopping Center  
SEED  
CASA  
Langley Park  
Health Department*



# Highlights

## Y.E.S Center

A new Drop-in Center which launched August of 2023 in partnership with the Circuit Court to support youth exiting foster care with transitioning into adulthood.


## AFFIRM

Earned the highest tier of recognition by All Children All Families for services provided to LGBTQ youth.

## YHDP

Awarded 1.79M per year to expand the County's comprehensive, youth-driven, coordinated system of care for youth experiencing homelessness in the County.



## SRAP



Launched a \$1M Senior Rental Assistance Pilot that will provide financial assistance to seniors 65+ who have lived in the County for at least 5 years who are experiencing a rental hardship.

## Medical Assistance & QHP Enrollment

13,379 new enrollments giving more county residents critical access to the medical care they need to thrive





# Highlights

## Maryland Money Market

Mobile food market increased access to fresh fruits and vegetables for SNAP/EBT recipients a dollar-for-dollar match in Money Market currency up to \$10/household

## Community Garden

Collaboration with communities with high concentrations of food insecurity to help set up community gardens by providing tools, seeds, setup and support for the first year and build community capacity to sustain after our assistance has ended.

## Summer SNAP

Provided \$1,209,958.39 in food benefits on behalf of 10,000 children during the summer to reduce hunger and poverty during non-school months

## Corner Store Initiative

Partnership with 3 small stores to stock healthier foods and co-host in-person nutritional classes that teach residents how to prepare - and benefit from - those foods.

# Recent Accomplishments

## ► HEALTHY FAMILIES AMERICA

Evidence based program funded with Title IV-E Family First Prevention Services federal funding to create additional slots specifically for pregnant and parenting youth in care that cultivate and strengthen nurturing parent-child relationships and promote healthy childhood growth and development.

## ► FQHCs

Initiative to ensure continuity of health care for vulnerable children and youth by partnering with 3 Federally Qualified Health Clinics to expedite primary medical care appointments for children removed from home by CPS and newly placed children in foster care.

## ► YOUTH ACTION BOARD

A decision-making body of youth and young adults (YYA) with lived experience of homelessness tasked with implementing ideas, suggestions, and solutions locally, statewide, and nationally.

## ► SCHOOL AND COMMUNITY ENGAGEMENT

The agency provides intensive case management to students in selected high risk middle schools to foster family stability and reduce barriers to student achievement.

## ► TRAUMA INFORMED JOURNEY

Partnership with Paths for Families to provide critical trauma informed training to 1,600 child and family-serving professionals countywide and create systemic changes in care through comprehensive training and coaching to deepen the understanding of primary and secondary traumatic experiences for clients, professionals, and the organizations that serve them.

## ► CROSSOVER YOUTH

1<sup>st</sup> county in Maryland to implement a Crossover Youth Practice Model (CYPM), that uses a “One Court-One Youth” model to reduce youth detention and reduction in recidivism

# Upcoming Opportunities

## 10 Year Strategic Plan

Continuum of Care has embarked on a 12-month planning process to develop the County's new 10 year plan to prevent and end all homelessness. The system assessment phase is wrapping up and phase 2 planning will launch at the end of January 2024.

## Built for Zero

Built for Zero is a network of more than 100 communities across the country, coordinated by and receiving technical assistance from Community Solutions. Communities in Built for Zero focus on achieving functional zero for one population, as a step on the way toward solving homelessness for all populations. Prince George's County joined Built for Zero in 2023 and has identified achieving functional zero unsheltered homelessness by the end of 2025 as our first goal towards solving homelessness for all populations..



## Prevention Demonstration Project

Continuum of Care selected as a HHS Runaway and Homeless Youth Prevention Pilot site with a special focus on LGBTQ youth and Immigrant youth

## Families First Prevention Statewide Planning

In October, Maryland launched its statewide collaborative planning process with key partners to develop Maryland's five-year strategic direction for its child welfare system. Our goal is to support families to care for and meet the needs of their children in community, prevent child abuse and neglect and foster care entry, and improve outcomes for children and families that do enter the foster care system.

## Transition Centers

Working system-wide to transform facilities that house men, women, youth and families experiencing an episode of homelessness in the County.

# Department Leadership

Gloria Brown Burnett, Director

Stephen Liggett-Creel, Interim Acting Director

Jamie Dixon, Deputy Director, Clinical Services and Supports

Renee Pope, Deputy Director, Community Programs and Innovation

Loretta Tillery, Deputy Chief of Staff

DeLania Ware, Acting Assistant Director, Family Investment Division

Alicia Alfred, Acting Deputy Assistant Director, Family Investment Division

Walter Jackson, Assistant Director, Child, Adult, & Family Services Division

Carlesa Peterson, Deputy Assistant Director, Child, Adult, & Family Services Division

Beverly Bruce, Deputy Assistant Director, Community Services Division

Christy Lewis, Deputy Assistant Director, Quality Assurance & Compliance

Robert Murphy, Senior Manager, Office of Strategic Partnerships and Community Solutions

Verlinda Darden, Senior Communications and Community Education Specialist

