Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Acknowledgments

This report was a collaborative effort between the Prince George's County Council staff and the Prince George's County Memorial Library System. We would like to thank the following individuals and offices for their contributions, expertise, and input.

- Megan Sutherland, Deputy Library Director – PGCMLS
- Colin Khem, Business Analytics Manager – PGCMLS
- Rachel Zukowski, Program Services Manager – PGCMLS
- Staff of the Prince George's County Memorial Library
- Dr. Arun Puracken, Director – Education and Workforce Development Committee
- Devane Wright, Administrative Aide – Education and Workforce Development Committee
- Staff of the Prince George's County Council

Overview of Prince George's County Memorial Library System

History

In 1902, the State Library Commission was authorized to develop public libraries throughout Maryland. The County Commissioners allocated funds to establish the Prince George's County Memorial Library System (PGCMLS) in 1946 as "a living memorial to those… who served in wars" under a law enacted by the State legislature. The Laurel Branch was the first library to become part of the System.

Currently, PGCMLS operates 19 regional branches, a 24/7 online library, and pop-up services throughout the County. The Library System also provides service at the County Correctional Center. PGCMLS has been fine-free since June 2020.

Leadership

PGCMLS is governed by a 7-member volunteer Board of Library Trustees, which is appointed by the County Executive and approved by the County Council. This group serves as the policy-making body that guides the development of library services. The PGCMLS Foundation provides critical philanthropic support to the Library.

BOARD OF LIBRARY TRUSTEES[1]			
Member Name	**Office Held**	**Term Start**	**Term End**
Sylvia Bolivar	Chair	2016	31/Dec/2026
Mark A. Sandoe	Vice-Chair	18/Jun/2024	31/Dec/2026
Angela D. Smith*	Member	1/Apr/2020	31/Dec/2025
Rhea L. Marshall	Member	18/Jun/2024	31/Dec/2027
Robert Fernandez*	Member	5/Jul/2022	31/Dec/2024
Chanté R. Sedwick	Member	18/Jun/2024	31/Dec/2027
Sandra S. Johnson	Member	18/Jun/2024	31/Dec/2028

(*as of March 2025*)

On the executive side, the organization is headed by the following personnel:

Catherine Hollerbach, Library Director

Megan Sutherland, Deputy Library Director

[1] *Trustee's term has expired.

Core Services

- Account Services
  - Book borrowing; books by mail; interlibrary loan; LINK account for students.

- Library Rooms
  - Meeting & conference rooms; small study rooms.

- Computers & Technology
  - Computer & Wi-Fi access; copy/print/fax/scanning; D.R.E.A.M. Lab; mobile printing.

- Other Services
  - Books from Birth; C.R.A.B. book club kits; exhibit & poster space; local author resources; community resources, senior suite; passport services; senior SmartTrip; My PGCMLS Librarian one-on-one appointments; Ask A Librarian/Biblio Consulta phone and email reference.

Recent Accomplishments and Future Initiatives

FY 2026 Accomplishments

- Launched the Library2Go: Career Connector vehicle.
- Hired an Executive Director of Advancement.
- Completed a new three-year collective bargaining agreement.

FY 2027 Initiatives

- Providing information resources with a customer-focused collection of materials in print, electronic, and other formats.
- Increasing early childhood literacy skills in children from birth to age five.
- Providing public access to the Internet and technology.

Programs

This section provides a breakdown of non-branch-specific Library programs. PGCMLS divides the programs into four (4) categories: 1) Books from Birth, 2) Summer Reading Program, 3) Branch Programming, and 4) Public Relations Special Programs.

In 2025, the Library hosted 7,164 programs with 156,479 participants.

Program Location	Number of Programs	Total Attendance	Average Attendance
Onsite	6,440	124,485	19
Outreach	319	25,244	79
Hybrid	15	59	4
Virtual	388	6,635	17
Virtual Outreach	2	56	28
Total	**7,164**	**156,479**	**22**

Initiative Type	Number of Programs	Total Attendance	Average Attendance
Asian Pacific American Heritage	43	594	14
Black Heritage	120	2,380	20
Hispanic Heritage	53	859	16
LGBTQ+	24	369	15
MD STEM Festival	38	781	21
Native American and Indigenous Peoples Heritage	27	317	12
One MD One Book	7	82	12
Teentober	38	408	11
Welcome Week	5	38	8
Women's History	30	486	16
Summer Meals	142	1,754	12
Total	**527**	**8,068**	**15**

Major programs and initiatives include:

- Health and Wellness
  - Operation Warm
  - Prince George's County Health Department
  - Ride and Read
- MD STEM Fest
- Partnership with the Office of Human Rights
- Seasonal Challenges with professional sports teams
- Book Crawl
- Poetry/Open Mic
- Social Justice Camp
- Tax Prep
- Kids Achieve Club

- Language Clubs
- Citizenship Classes

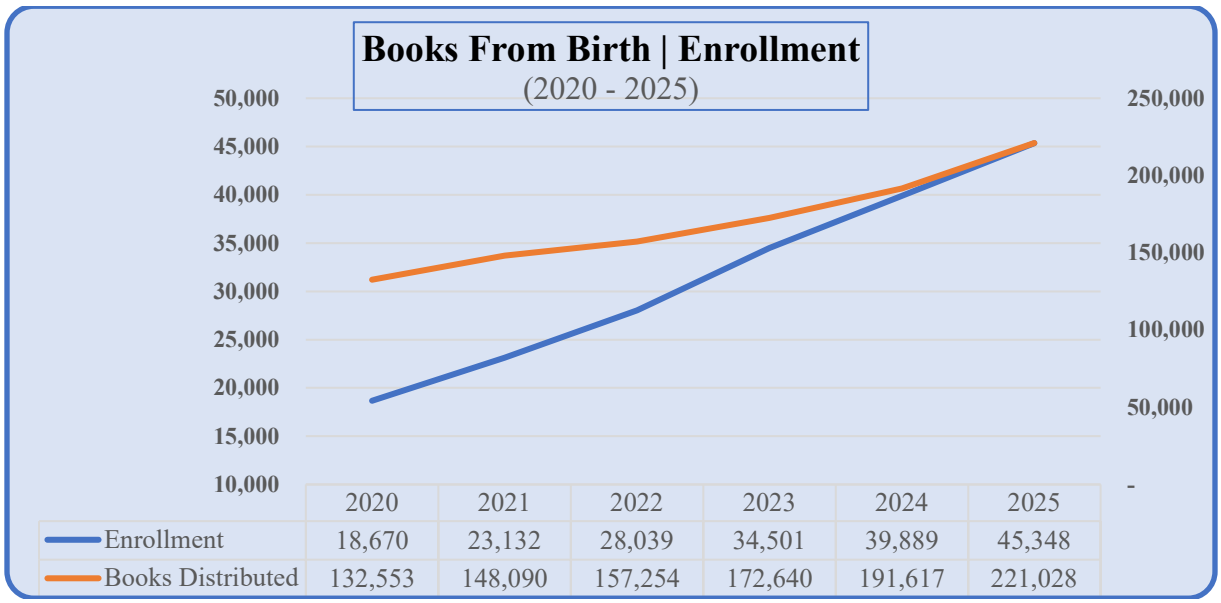
Books From Birth

FY 2026 funding: $372,000[2] – 85.5% of Public Services and Program budget.[3]

FY 2027 funding: $429,810 – 90% of Public Services and Program budget.

The Library's ***Ready to Read: Books from Birth Program***, the primary programmatic expense of the System, was officially rolled out during FY 2019 as part of the County's Newborn Initiative. The program enables children to develop a home library of 60 books by the time they reach kindergarten and encourages parents to read with and to their children. In 2025, enrollment totaled 45,348 with 221,028 books distributed. The Library continues to express concern over the long-term affordability of the Program as enrollment continues to exceed budget every year since FY 2022.

The table below shows the total enrollment and number of books distributed yearly. While the COVID-19 pandemic affected in-person programming and activities, enrollment in the program did not have the typical slump in 2021 that many other charts in this report show.



	2020	2021	2022	2023	2024	2025
Enrollment	18,670	23,132	28,039	34,501	39,889	45,348
Books Distributed	132,553	148,090	157,254	172,640	191,617	221,028

Summer Reading Program

FY 2026 funding: $25,000 – 4.5% of Public Services and Program budget.

[2] Funding levels for both fiscal years refer to the Operating budget only. Does not include grants or private donations used to fund the program.
[3] The Public and Program Services budget was reduced by $48,000 between FY 2024 and FY 2025.

FY 2027 funding: $19,000 – 5% of Public Services and Program budget.

The Summer Reading Program, in collaboration with the Washington Nationals and the Washington Spirit, called "Summer Prince George's," engages customers of all ages in library activities, such as borrowing materials, attending events, and reading. The funds cover hiring local educational performers and presenters for all branches and purchasing supplies.

Hired presenters in 2025 included:

- Ada Ari Books (Local Author)
- Skate Instruction LLC
- Echoes of Nature (Wildlife Education)
- Teatro La Bolsa (an Emerging Latin Dance Company)
- Book Crawl events with professional entertainers for adults

The budget line also funds purchasing incentives such as t-shirts, tote bags, and books. The Washington Nationals also provide tickets to home baseball games.

2025 Summer Prince George's	Preschool	Elementary	Teen	Adult	Total
Program Enrollment	888	1,615	414	2,508	**5,425**
Participation After Enrollment	525	981	200	919	**2,625**
Completers	388	668	139	660	**1,855**
Percent Completers	44%	41%	34%	44%	**42.0%**
Minutes Read and Logged		1,698,680			
Number of Programs 6/1 - 8/15	414	356	152	458	**1,380**
Number of Attendees 6/1 - 8/15	12,023	7,310	2,555	4,357	**26,245**
Outreach Programs 4/15- 8/15	23	42	17	29	**111**
Outreach Attendees 4/15 - 8/15	1,192	3,442	1,040	3,127	**8,801**

Branch Programming

FY 2026 funding: $34,200 – 8% of Public Services and Program budget.

FY 2027 funding: $34,200 – 9% of Public Services and Program budget.

Branch programming budgets support presenters and performers and materials and supplies for each area and branch to use at their discretion and need. The organizations hired are vetted and serve the needs of those local branch communities. The Outreach and Partnerships Specialists helped coordinate 746 collaborative programs across the library system in 2025. This was a 13% increase from 2024.

This line item supports the work of the heritage teams by funding paid presenters with particular cultural, historical, artistic, and academic expertise to represent diverse perspectives best and provide rich context and content. These initiatives include Hispanic Heritage, Black Culture, Asian Pacific

American Heritage, Native and Indigenous Culture, LGBTQ+, and the variety of intersectionality therein. These funds also support programs on health and wellness, spoken word and poetry, author visits, and many more. $20,000 of the $42,100 from this budget in FY 2024 was used to support these programs. The number of programs, by category, can be found under the 'Programs' section above.

In FY 2025, Area Directors were allocated $12,000 of the $34,200 Branch Programming budget to use at their discretion to support branch-level programming. This equal distribution of programming supply funds, starting in FY 2022, helped to address long-standing inequities between branches with Friends of the Library groups that provided financial support and those without. It empowers branch-level staff to develop and deliver programs that meet their communities' specific needs and interests. FY 2025 funding totaled $3,000 per branch, including the County Correctional Center's law library. These funds are used to support programs and outreach efforts to customers of all ages. The branches' items include craft supplies, STEM supplies, board games, film licenses, 3D printing filaments, puppets, and ukulele kits.

Public Relations Special Programs and Events

FY 2026 funding: $11,000 – 15% of Public Relations and Program budget.

FY 2027 funding: $9,000 – 22% of Public Relations and Program budget.[4]

The Public Relations Special Programs and Events budget supports major system-wide initiatives and one-time events like branch grand openings. Many of these programs support the initiatives outlined in branch programming. In 2025, special programs and events included a Festival of Cultures, Geek Out Expo, Pride events including a Rainbow Festival, Asian Pacific American Heritage programs, and a Local Author Expo. The budget is also used for supplies, printing and marketing, and ASL interpreting for events and programs.

[4] The Public Relations and Programs Budget was reduced by $53,000 between FY 2024 and FY 2025.

Library Branches

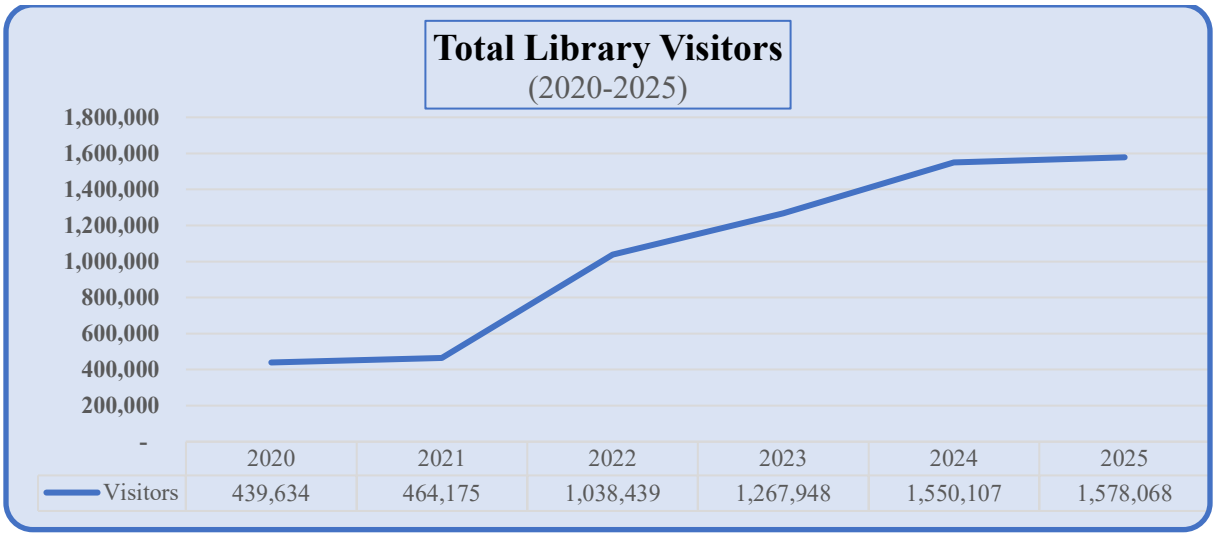
The Memorial Library System manages 19 branches and the County Correctional Center's law library. The branches are divided into four geographic regions, each overseen by an Area Director.

	LIBRARY BRANCH	LOCATION
1	Accokeek	South
2	Baden	South
3	Beltsville	North
4	Bladensburg	West
5	Bowie	North
6	County Correctional Center	North
7	Fairmount Heights	Central
8	Glenarden	Central
9	Greenbelt	North
10	Hillcrest Heights	Central
11	Hyattsville	West
12	Largo-Kettering	Central
13	Laurel	North
14	Mount Rainier	West
15	New Carrollton	West
16	Oxon Hill	South
17	South Bowie	North
18	Spauldings	Central
19	Surratts-Clinton	South
20	Upper Marlboro	South

System-Wide Data

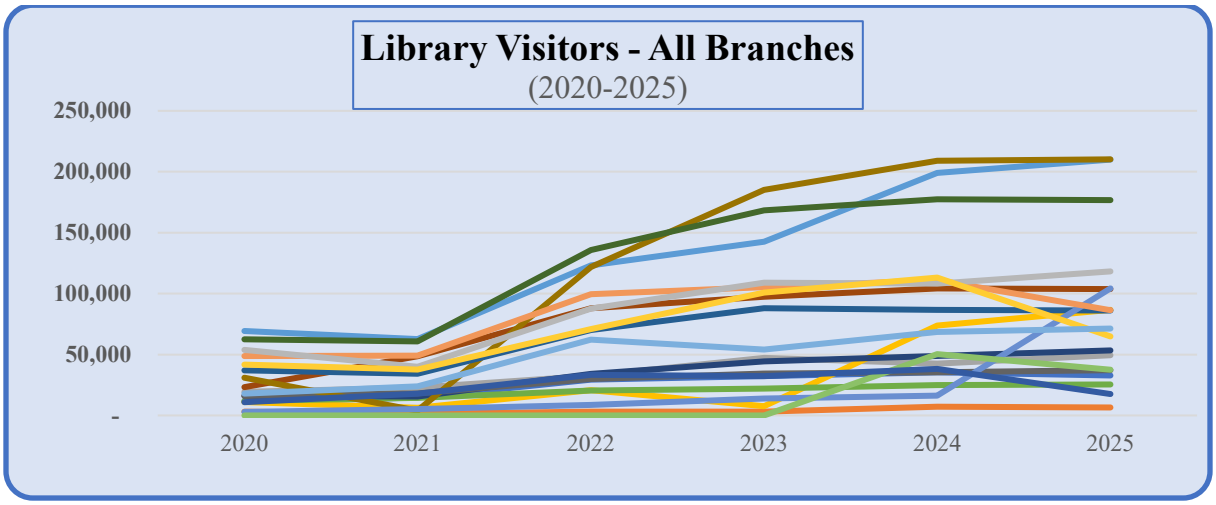
Total Library Visitors

By Total Library visitors, the chart below shows that total visitors decreased at the height of the COVID-19 pandemic and are rebounding to pre-pandemic levels. The yearly increase is attributed to several factors, including returning in-person services after the COVID-19 pandemic branch closures and reopening larger branches such as Surratts-Clinton, Hyattsville, and Bladensburg. Additionally, the increase in programming has brought more residents into the branch buildings.



	2020	2021	2022	2023	2024	2025
Visitors	439,634	464,175	1,038,439	1,267,948	1,550,107	1,578,068

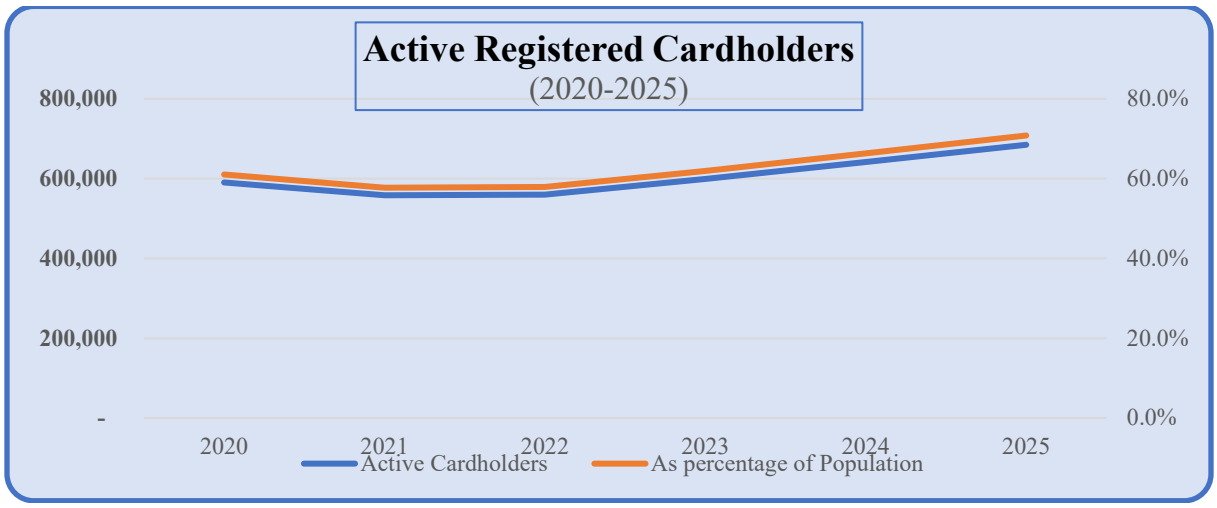
Visitors to all Library branches follow a similar pattern of rebound from the COVID-19 pandemic branch closures and subsequent increase as restrictions began to ease. The brown line showing a sharp spike since 2021 is the Hyattsville Branch Library. The Bowie and Laurel branches are the other two with high in-person traffic.[5]



[5] This chart illustrates the general pattern among all library branches. For details regarding each branch's data, please refer to the appendices at the end of this report.

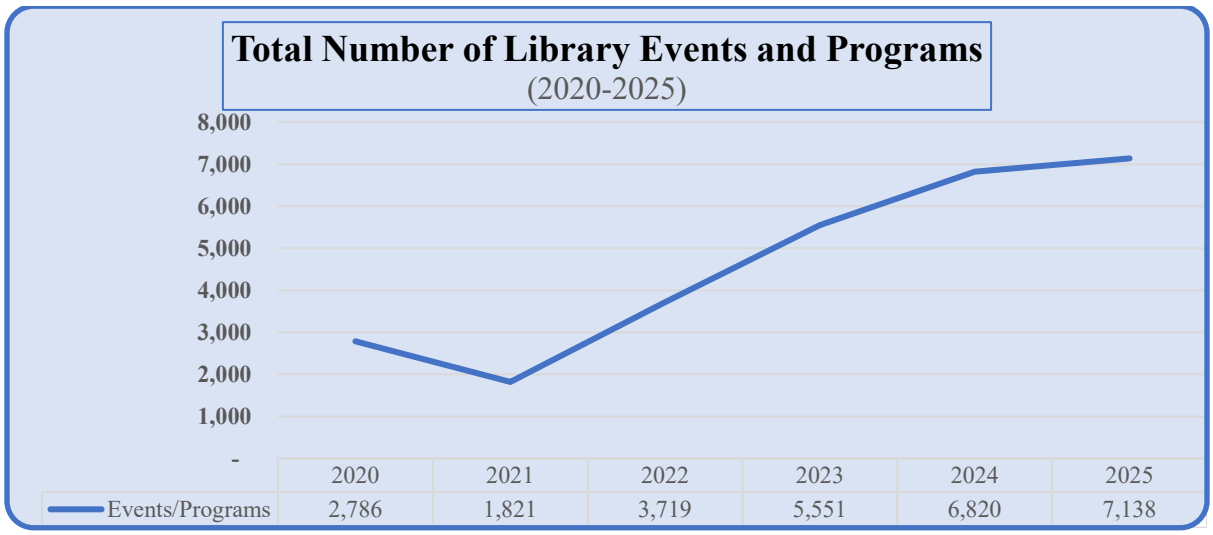
Active Registered Cardholders

The chart below shows the number and percentage of active registered cardholders in the System.[6] Since the beginning of the reopening of in-person service around 2022, there has been an increase of almost 100,000 new cardholders.

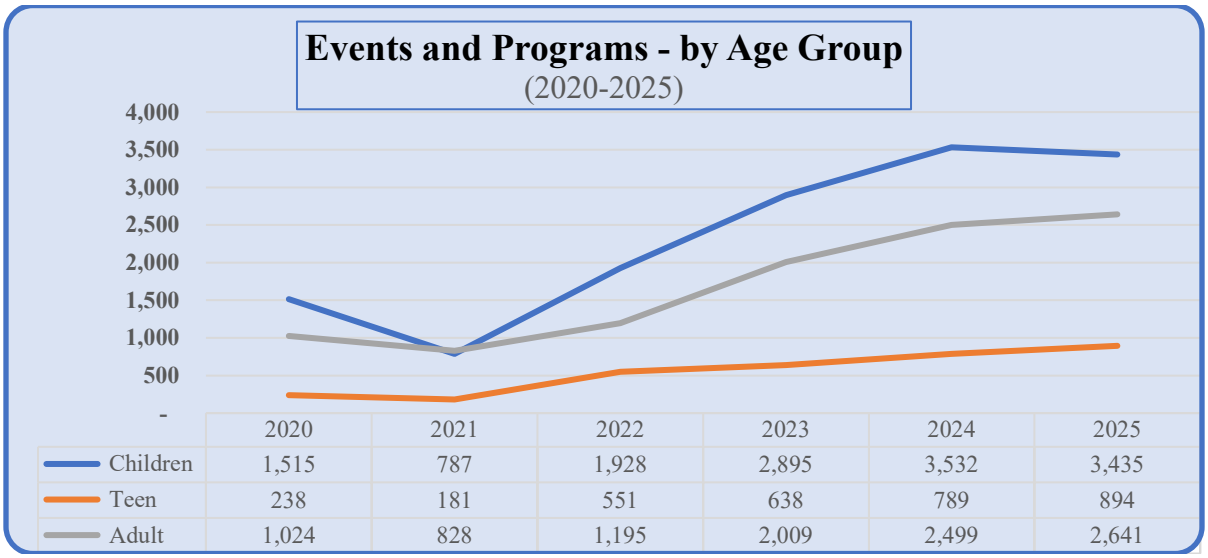


Programs and Events

The total number of Library events and programs has trended upward since 2021, with children's programming being the demographic group with the highest number of programs. Teen programs are the least common type of programming available at all branches except the Bowie Branch Library. PGCMLS has noted that increasing teen programming will be a priority in 2025 and future years. The increased programming by PGCMLS can be correlated with an increase in attendance and in-person visits to local branches.

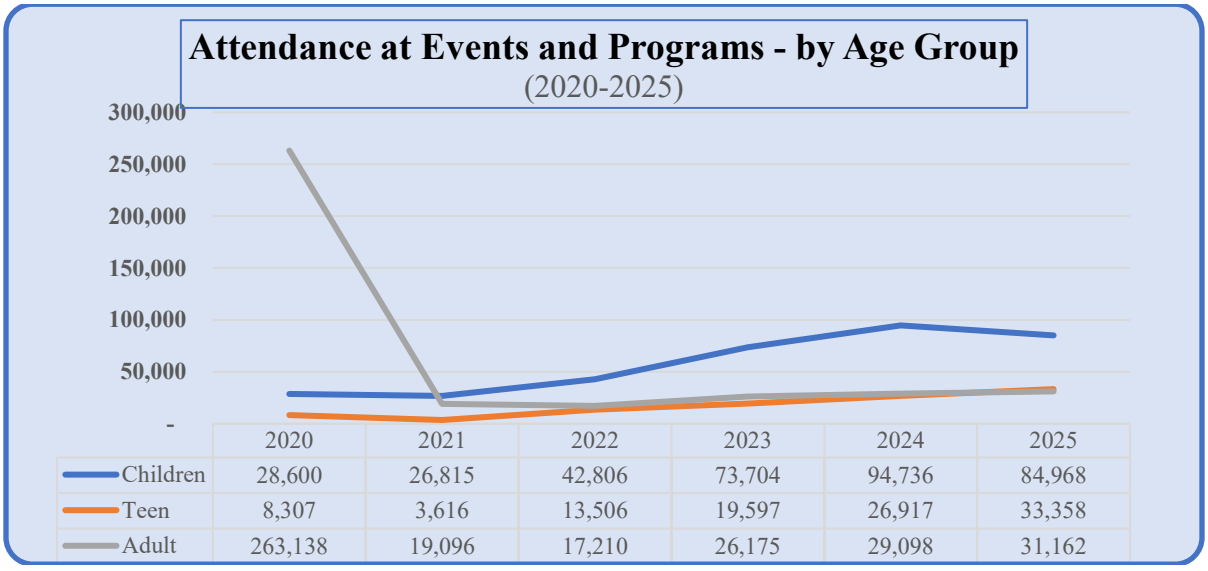


[6] The Library defines "active cardholders" as those who have three years' worth of unexpired Library cards.



	2020	2021	2022	2023	2024	2025
Children	1,515	787	1,928	2,895	3,532	3,435
Teen	238	181	551	638	789	894
Adult	1,024	828	1,195	2,009	2,499	2,641

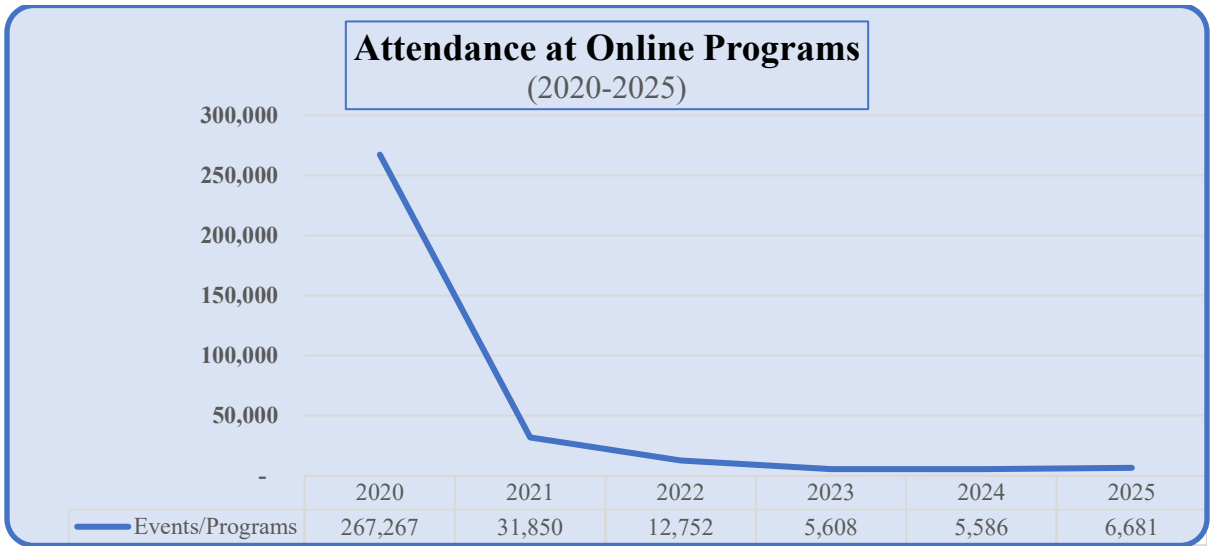
The chart below shows the total online and in-person attendance for events and programs, broken down by demographic group. The high attendance in adult programs in 2020 was due to the popularity of an online conversation by author Ibram X. Kendi.



	2020	2021	2022	2023	2024	2025
Children	28,600	26,815	42,806	73,704	94,736	84,968
Teen	8,307	3,616	13,506	19,597	26,917	33,358
Adult	263,138	19,096	17,210	26,175	29,098	31,162

All branches are required to provide weekly "Ready 2 Read" story times. Each branch also offers regular programs for elementary students (ages 5-12). This should include *at least* one STEM and one Literacy program per month. Programs for teens are expected to be offered at branches with a significant number of teen customers. The Library System is working towards expanding this expectation to all branches to better serve teenagers. Adult programming is offered at each branch with the needs and interests of this population in mind.

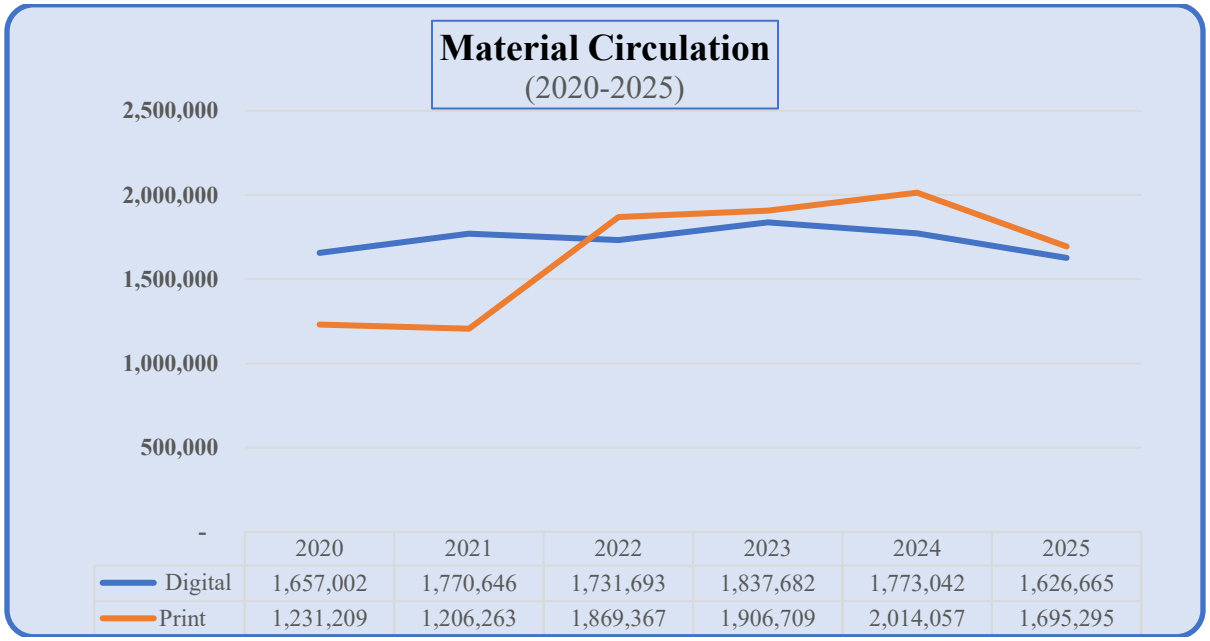
Attendance at online programs follows a similar trend to that of all programs and events. The high attendance in 2020 is due to the conversation mentioned above. The high attendance in adult programs in 2020 was due to the popularity of online conversations by author Ibram X. Kendi, as well as increased online programming due to the COVID-19 pandemic branch closures.



	2020	2021	2022	2023	2024	2025
Events/Programs	267,267	31,850	12,752	5,608	5,586	6,681

Material Circulation

Material circulation of all Library resources is shown in the chart below. Print circulation declined slightly in 2021 due to the COVID-19 closing and has rebounded well above pre-pandemic levels. The data on the chart below includes the total circulation for all branches as well as the Digital Library, a collection of electronic, online, and digital checkouts from e-resources.

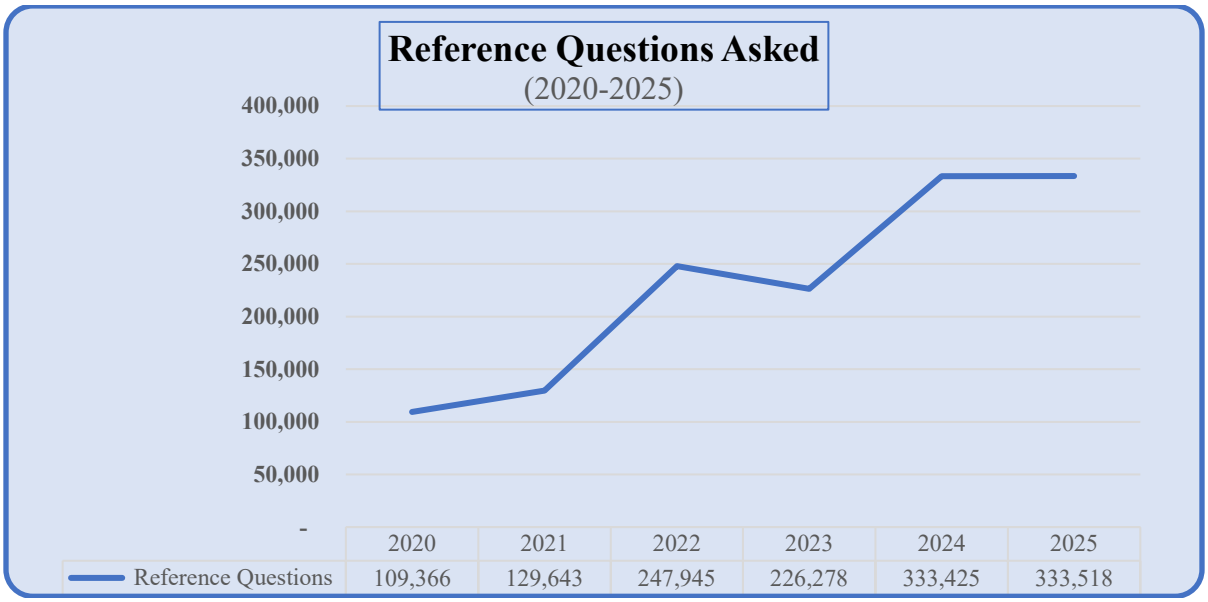


	2020	2021	2022	2023	2024	2025
Digital	1,657,002	1,770,646	1,731,693	1,837,682	1,773,042	1,626,665
Print	1,231,209	1,206,263	1,869,367	1,906,709	2,014,057	1,695,295

*Since 2020, the Library Materials budget has decreased by 42% while costs continue to rise.

Reference Questions

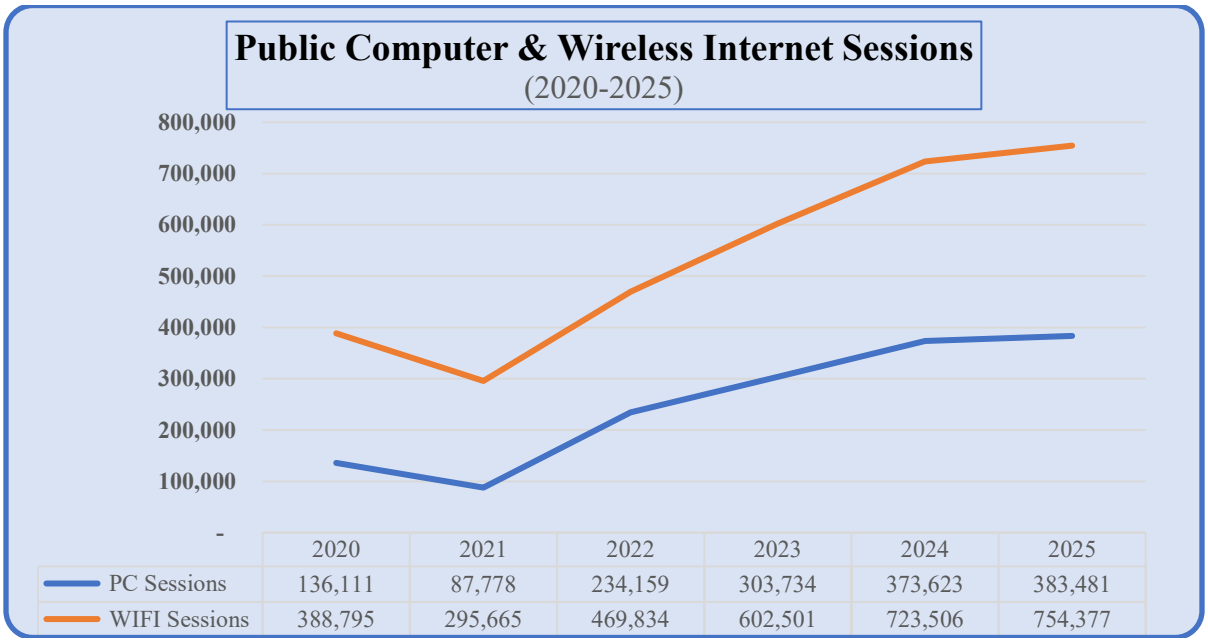
The chart below tracks the number of reference questions asked from 2020 through 2025.



	2020	2021	2022	2023	2024	2025
Reference Questions	109,366	129,643	247,945	226,278	333,425	333,518

Public Computer and Wireless Internet Sessions

The chart below shows the total public computer and wireless internet sessions for all branches. Following the COVID-19 pandemic branch closures, public computer and wireless sessions at Library branches have increased.



	2020	2021	2022	2023	2024	2025
PC Sessions	136,111	87,778	234,159	303,734	373,623	383,481
WIFI Sessions	388,795	295,665	469,834	602,501	723,506	754,377

Prince George's County Memorial Library System (PGCMLS)

2025
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Appendix A: Accokeek Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

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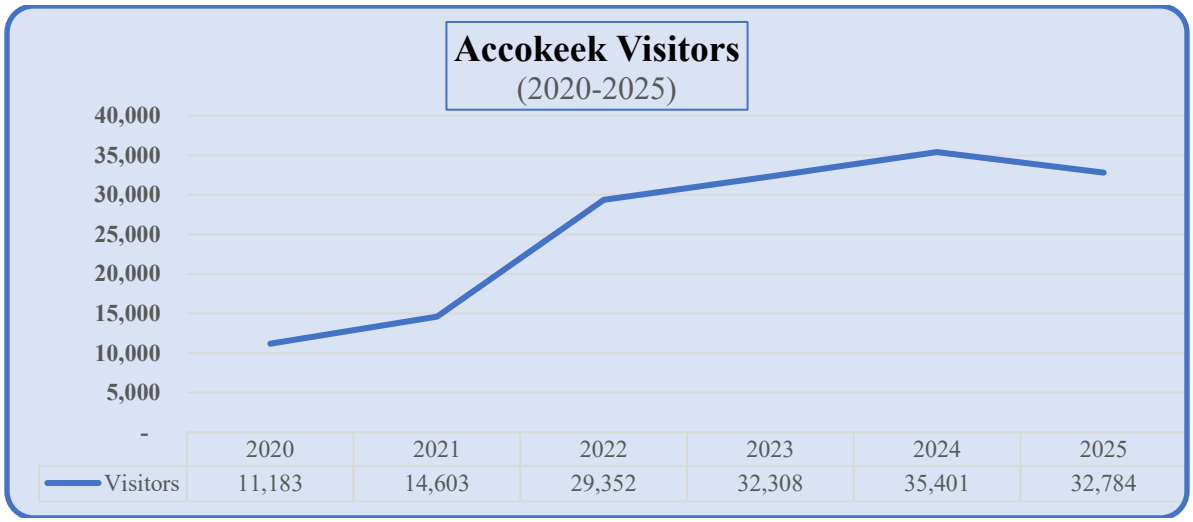
Accokeek Branch Library

Address	15773 Livingston Road, Accokeek, Maryland 20607[1]
Location	South
Year Built	2004
Facility Footprint	14,963 Sq. F
Walkability Score[2]	32 / 100
Bike Score[3]	29 / 100
Total Staff	8

Branch Visitors

The total number of branch visitors is tracked in the charts below.



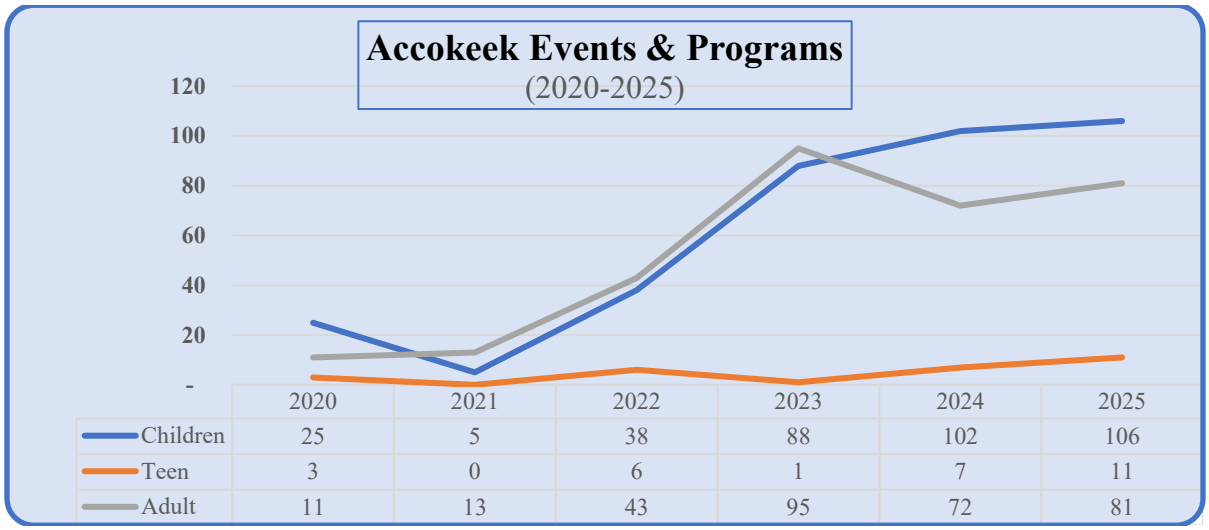
[1] All information in this and subsequent branch charts is taken from the PGCMLS Facilities Master Plan.

[2] Walk Score is defined in the Plan as a score that "measures the walkability of any address based on the distance to nearby places and pedestrian friendliness." The Plan provides a Walk Score Calculator. The closer the score is to 100, the more walkable the branch is considered.

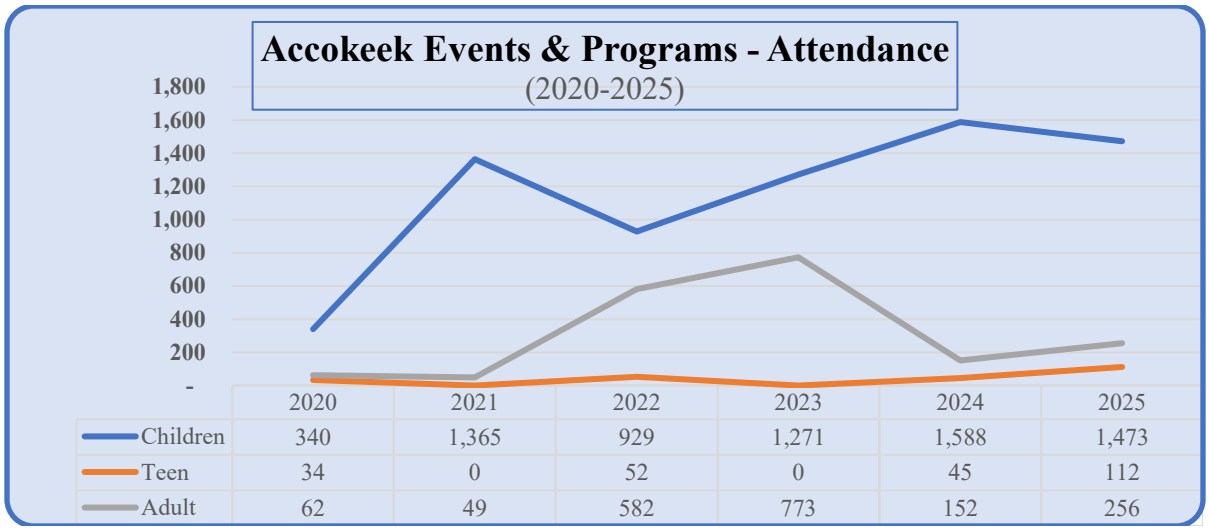
[3] Bike Score is defined in the Plan as a score that "measures whether an area is good for biking based on bike lanes and trails, hills, road connectivity, and destinations." The Plan provides a Bike Score Calculator (same as linked above). The closer the score is to 100, the more bikeable the branch is considered.

Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	25	5	38	88	102	106
Teen	3	0	6	1	7	11
Adult	11	13	43	95	72	81



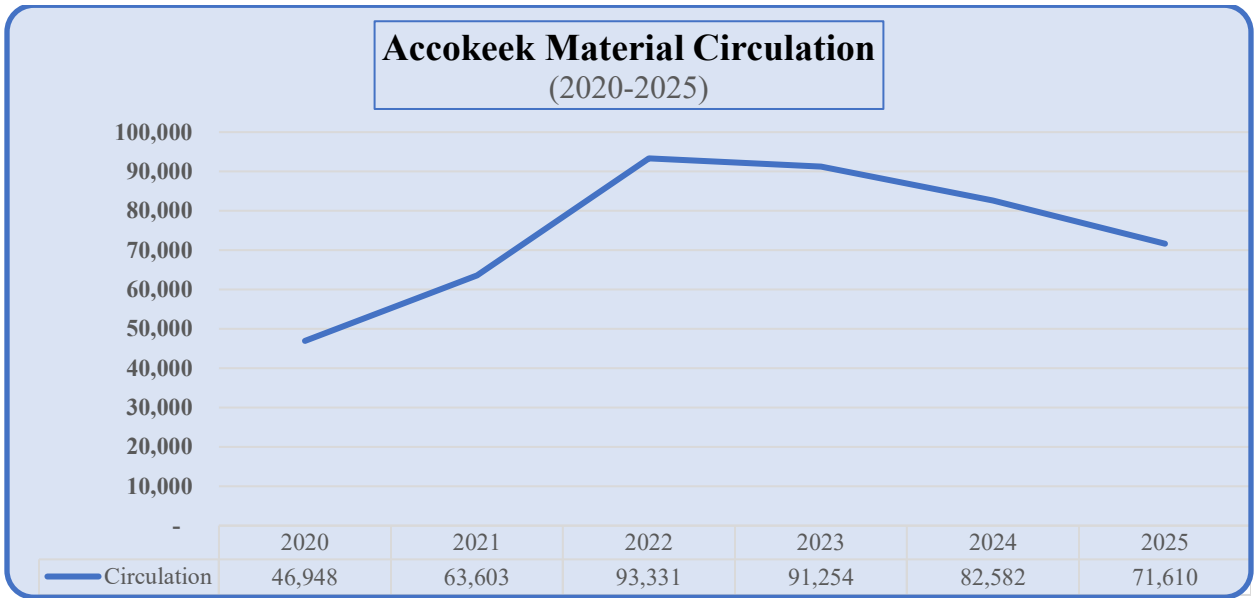
	2020	2021	2022	2023	2024	2025
Children	340	1,365	929	1,271	1,588	1,473
Teen	34	0	52	0	45	112
Adult	62	49	582	773	152	256

2025 Program Highlights:

- Get Active: Ride and Read stationary bike fitness program.
- Writers Group: Accokeek Women's Writers' Group.
- Variety of children's programming (Storytimes, Crafts, STEM) with consistent attendance.

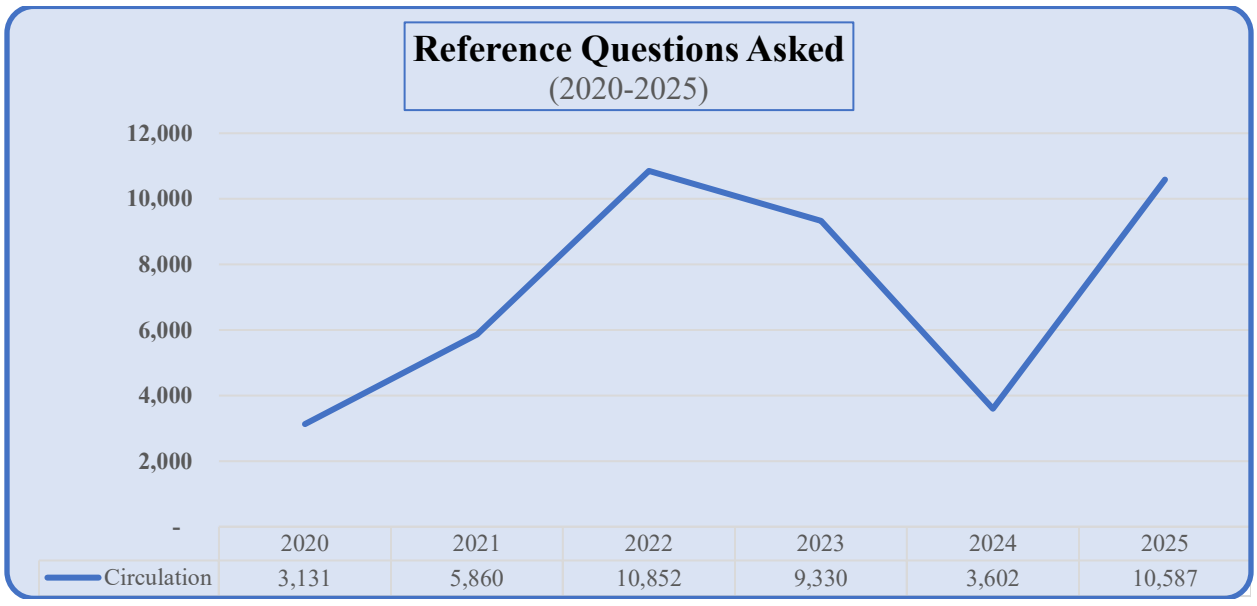
Material Circulation

The total number of materials circulated is tracked in the chart below.



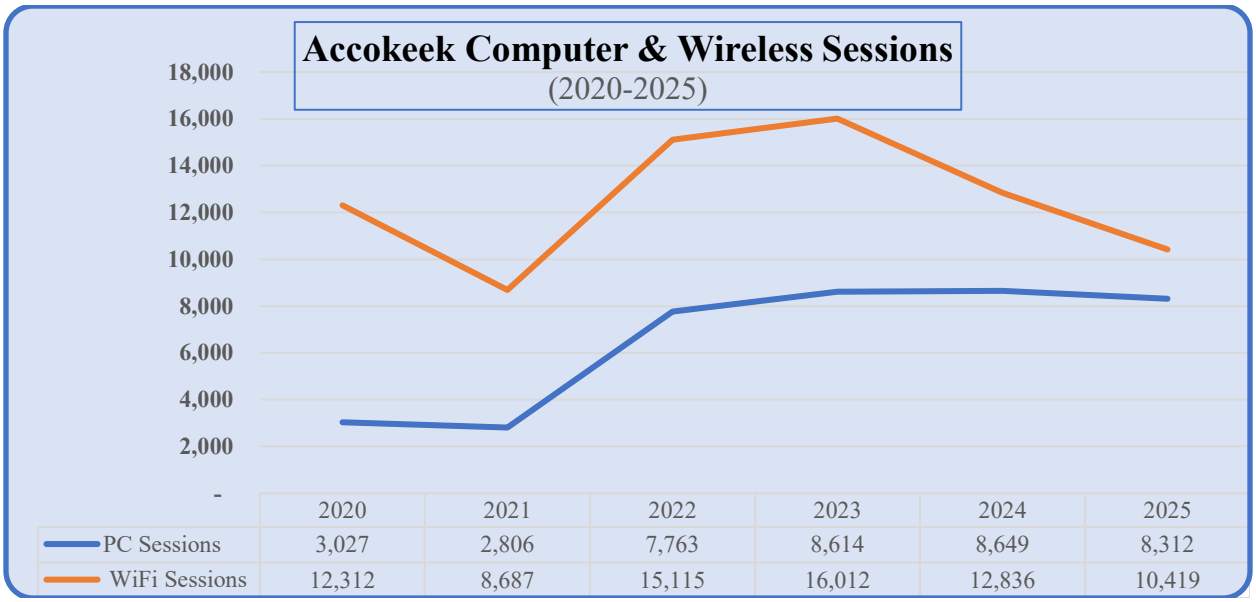
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	3,027	2,806	7,763	8,614	8,649	8,312
WiFi Sessions	12,312	8,687	15,115	16,012	12,836	10,419

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Appendix B: Baden Branch Library

Caleb Callender
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Education and Workforce Development Committee

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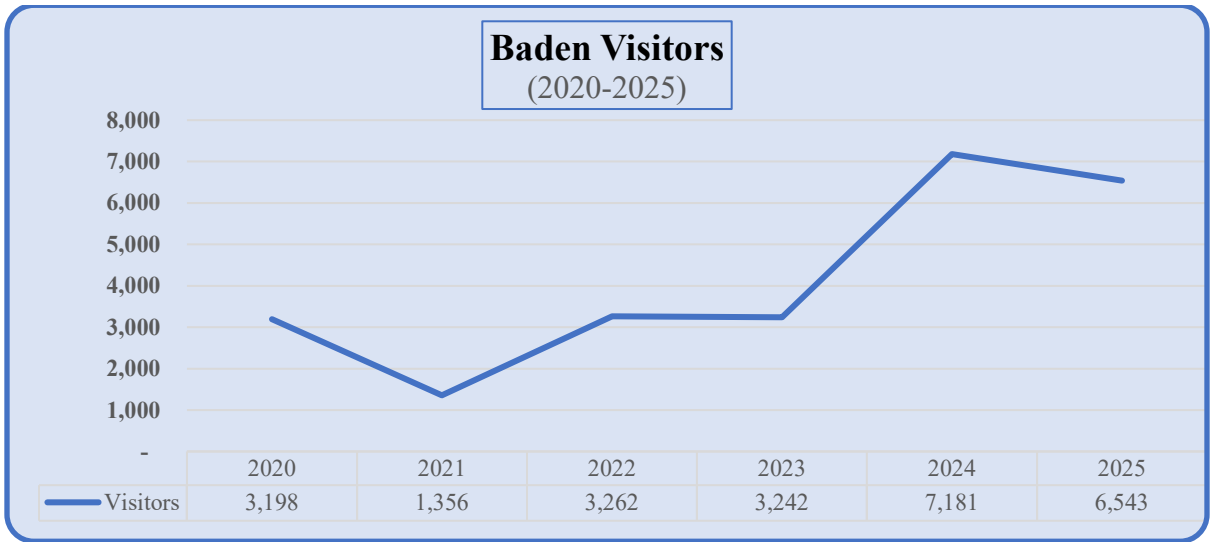
Baden Branch Library

Address	13601 Baden-Westwood Road, Brandywine, Maryland 20613
Location	South
Year Built	2023
Facility Footprint	4,684 Sq. F
Walkability Score	15 / 100
Bike Score	24 / 100
Staff	5

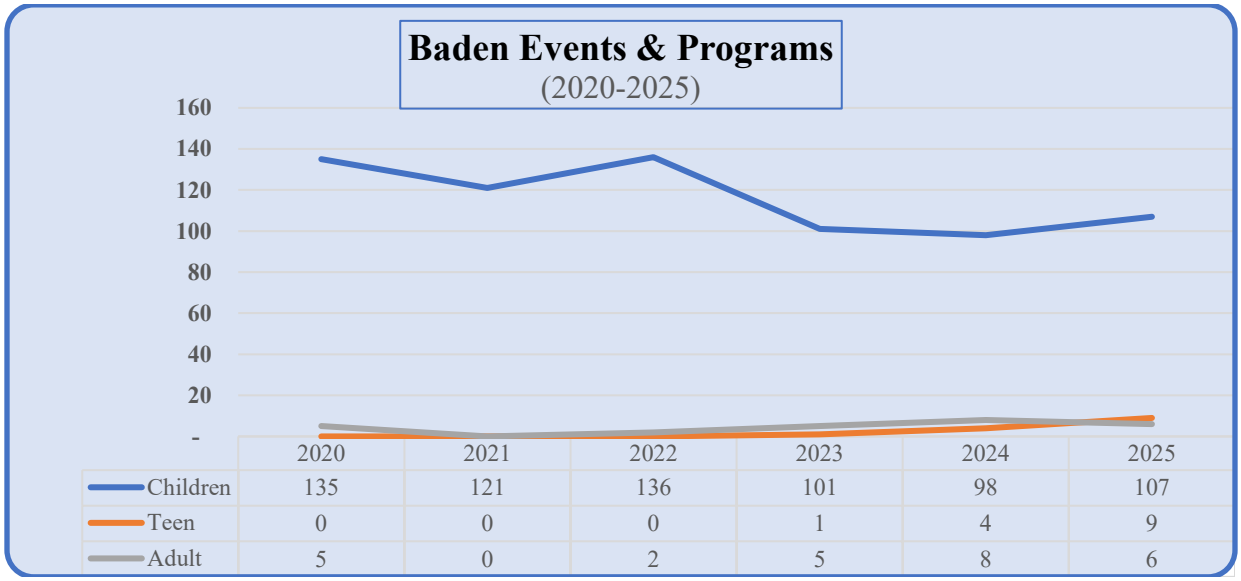
Branch Visitors

The total number of branch visitors is tracked in the charts below. The newly renovated, larger branch opened in February 2024.

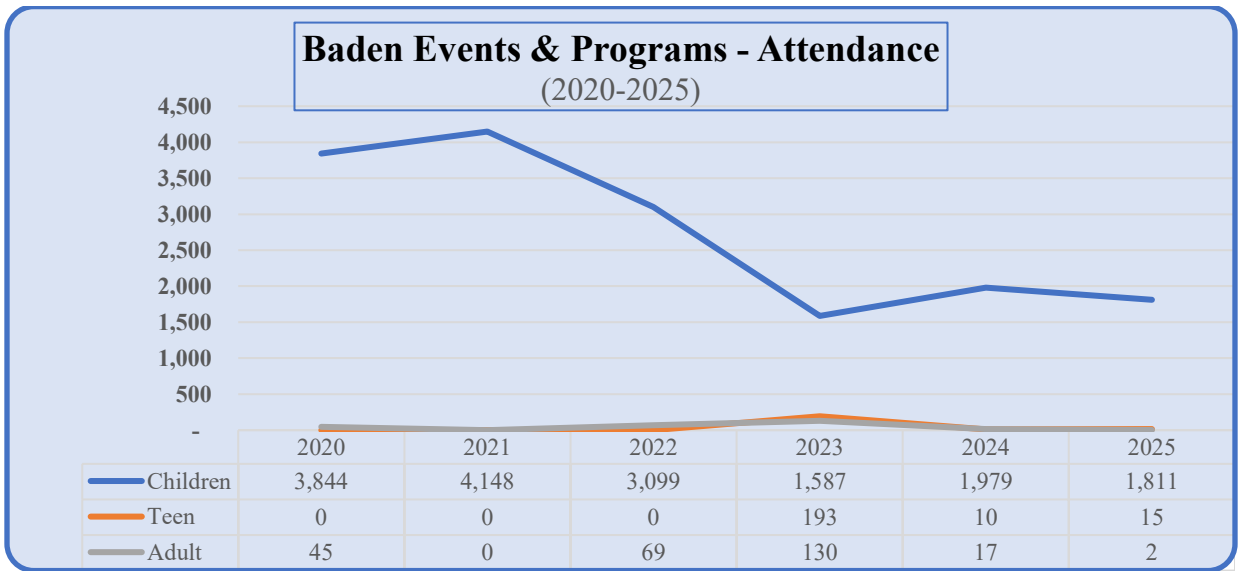


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	135	121	136	101	98	107
Teen	0	0	0	1	4	9
Adult	5	0	2	5	8	6



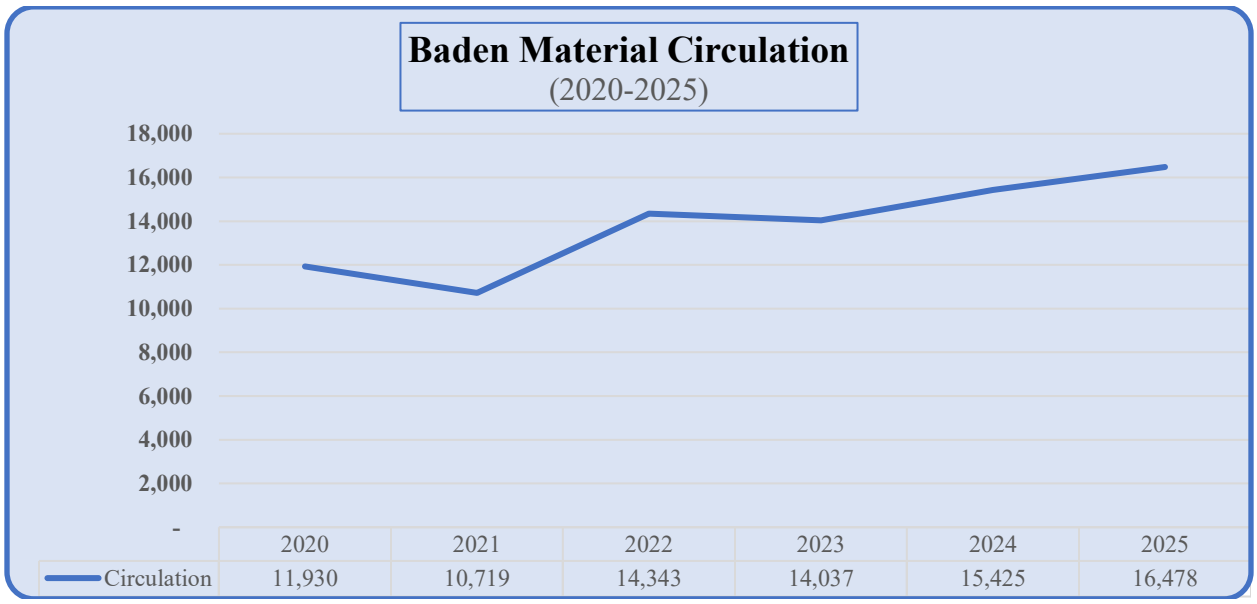
	2020	2021	2022	2023	2024	2025
Children	3,844	4,148	3,099	1,587	1,979	1,811
Teen	0	0	0	193	10	15
Adult	45	0	69	130	17	2

2025 Program Highlights:

- Variety of children's programming (Storytimes, Crafts, STEM) with consistent attendance.
- Award-winning, newly renovated branch

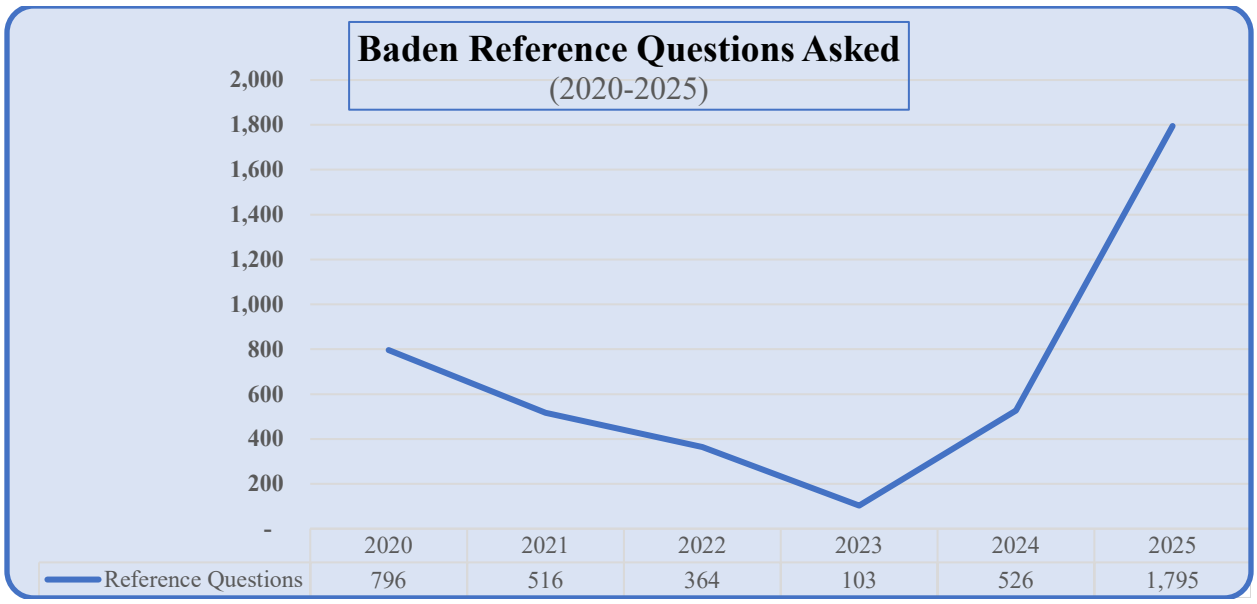
Material Circulation

The total number of materials circulated is tracked in the chart below.



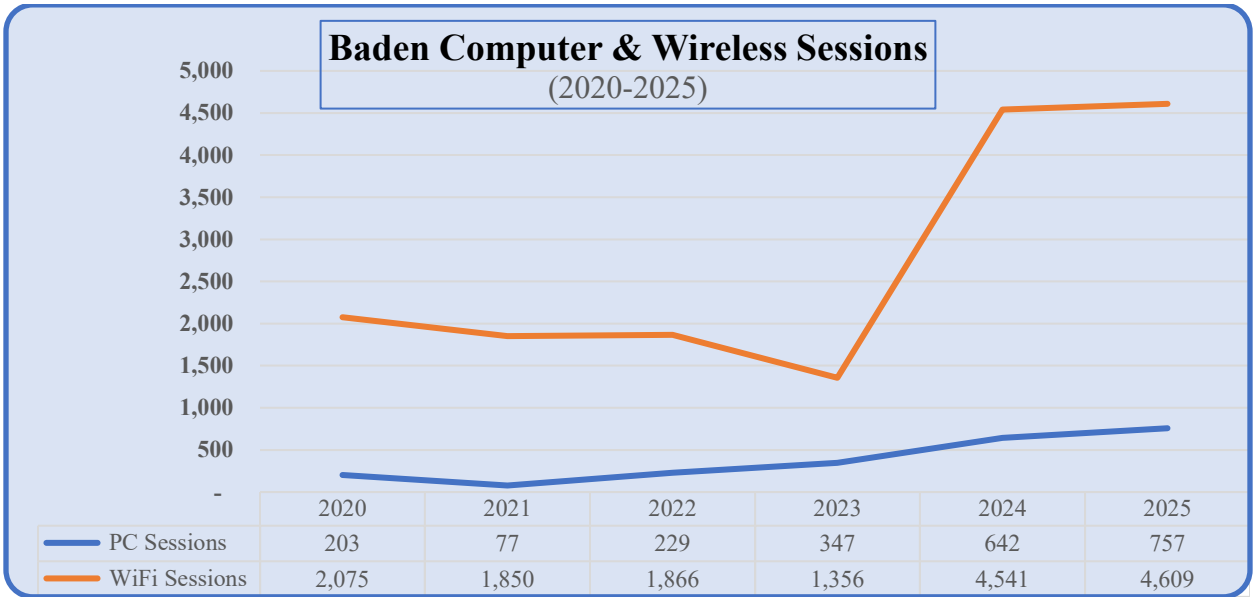
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	203	77	229	347	642	757
WiFi Sessions	2,075	1,850	1,866	1,356	4,541	4,609

Prince George's County Memorial Library System (PGCMLS)

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Performance Report

Appendix C: Beltsville Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Beltsville Branch Library 3
Branch Visitors 3
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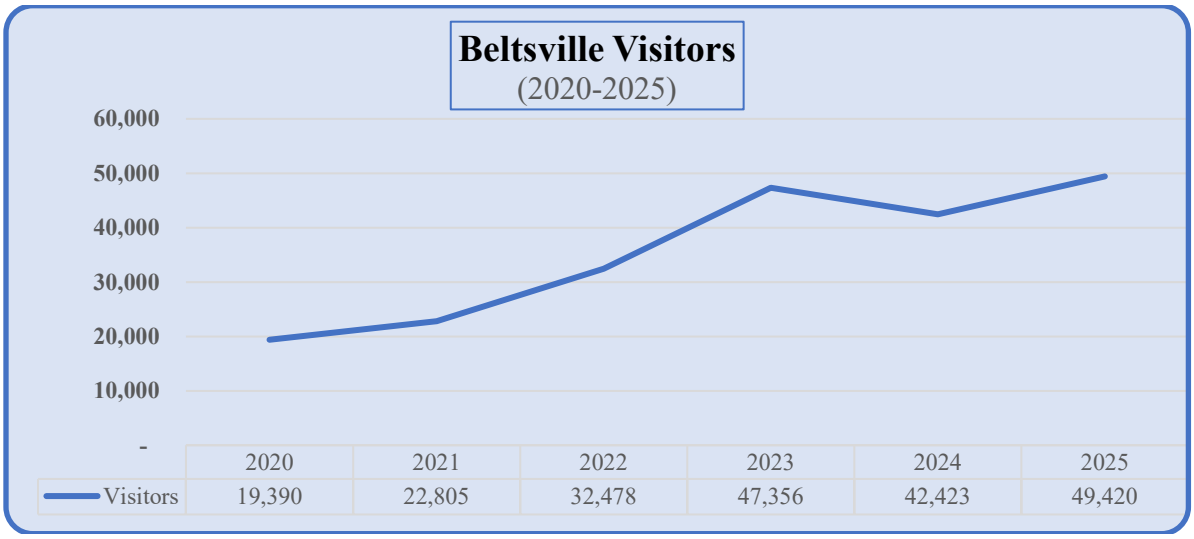
Beltsville Branch Library

Address	4319 Sellman Road, Maryland 20705
Location	North
Year Built	1984
Facility Footprint	24,800 Sq. F
Walkability Score	60 / 100
Bike Score	59 / 100
Staff	10

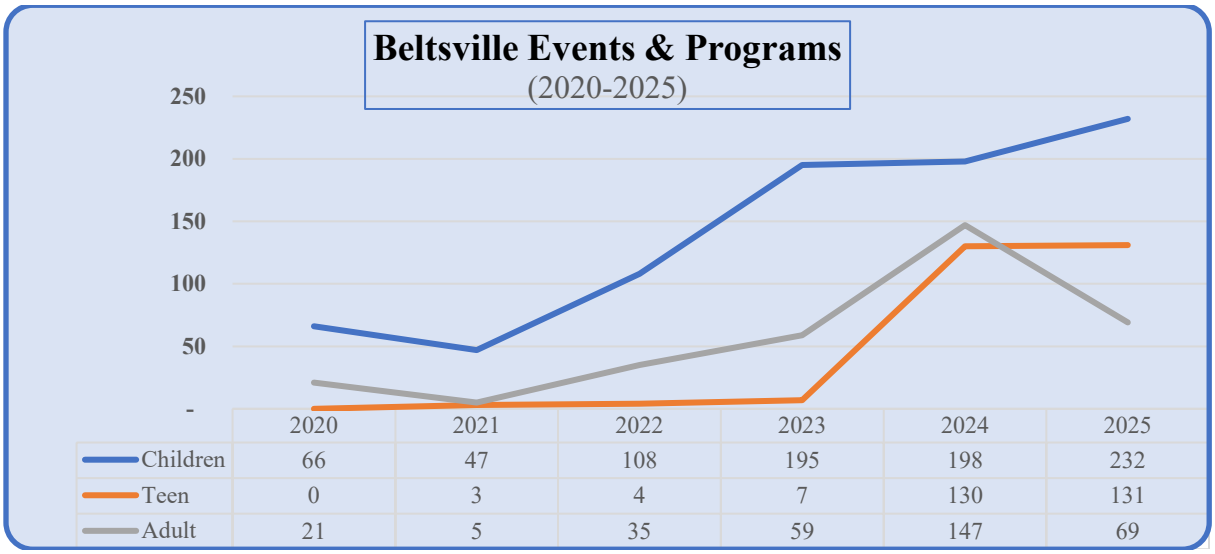
Branch Visitors

The total number of branch visitors is tracked in the charts below. The branch was closed for a month in Spring 2024 for new paint and carpet.

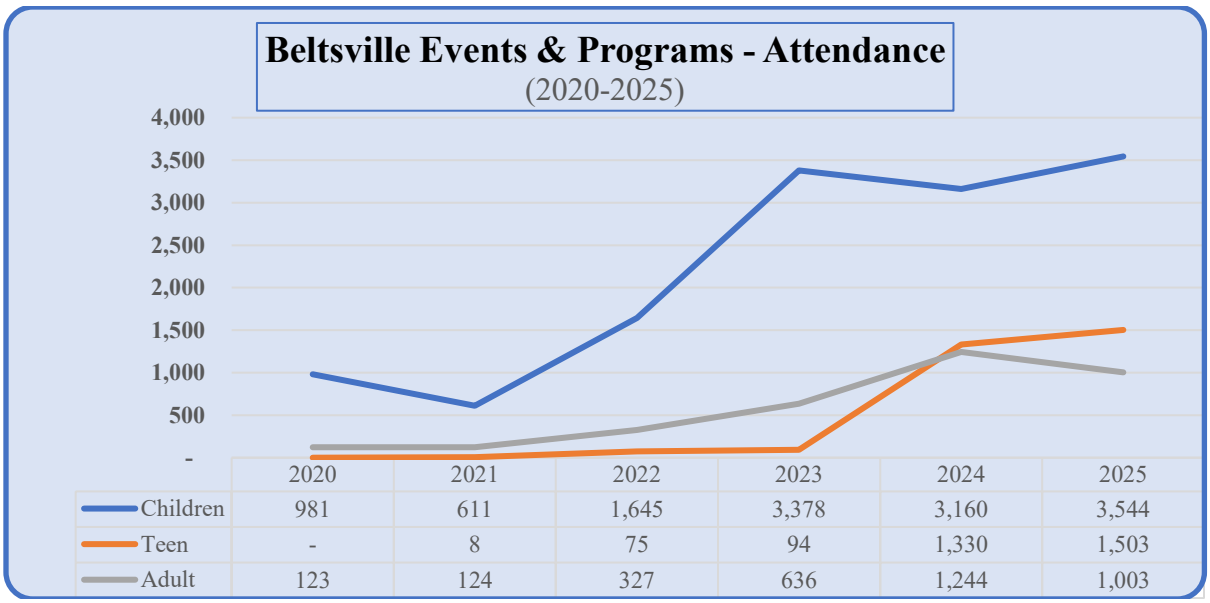


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	66	47	108	195	198	232
Teen	0	3	4	7	130	131
Adult	21	5	35	59	147	69



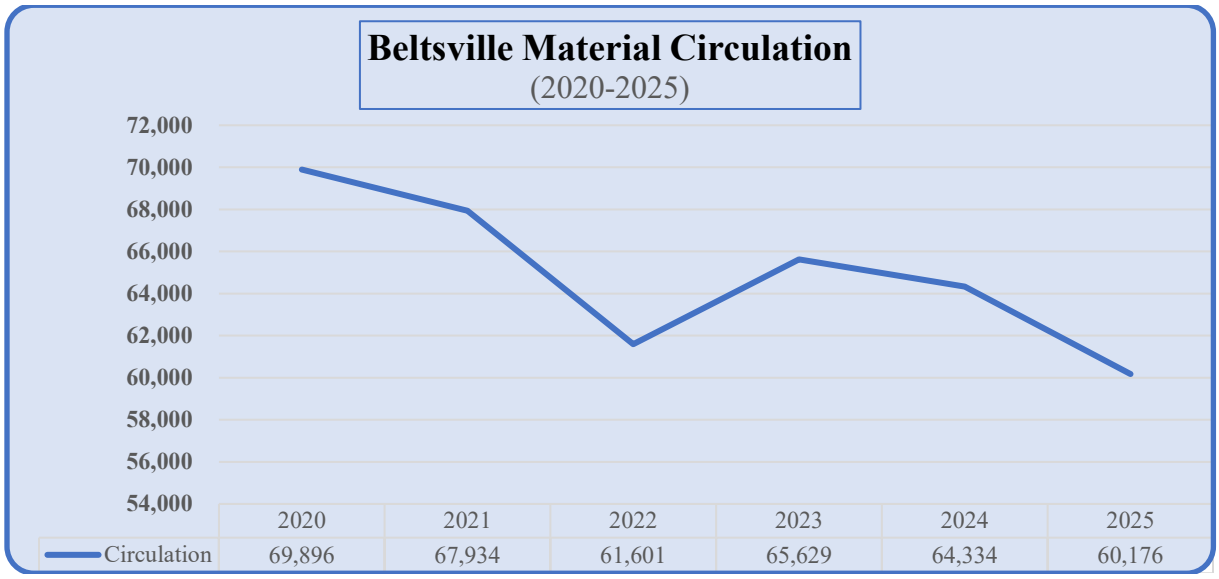
	2020	2021	2022	2023	2024	2025
Children	981	611	1,645	3,378	3,160	3,544
Teen	-	8	75	94	1,330	1,503
Adult	123	124	327	636	1,244	1,003

2025 Program Highlights:

- Life Lab offering Workforce and Community Development programs, including IC3 Digital Literacy Certification Courses.
- Spanish-English Storytimes.
- Children's STEM, Kids Achieve Club, and 'Read to a Dog' programs.
- Beginner's English Class and English Conversation Club.

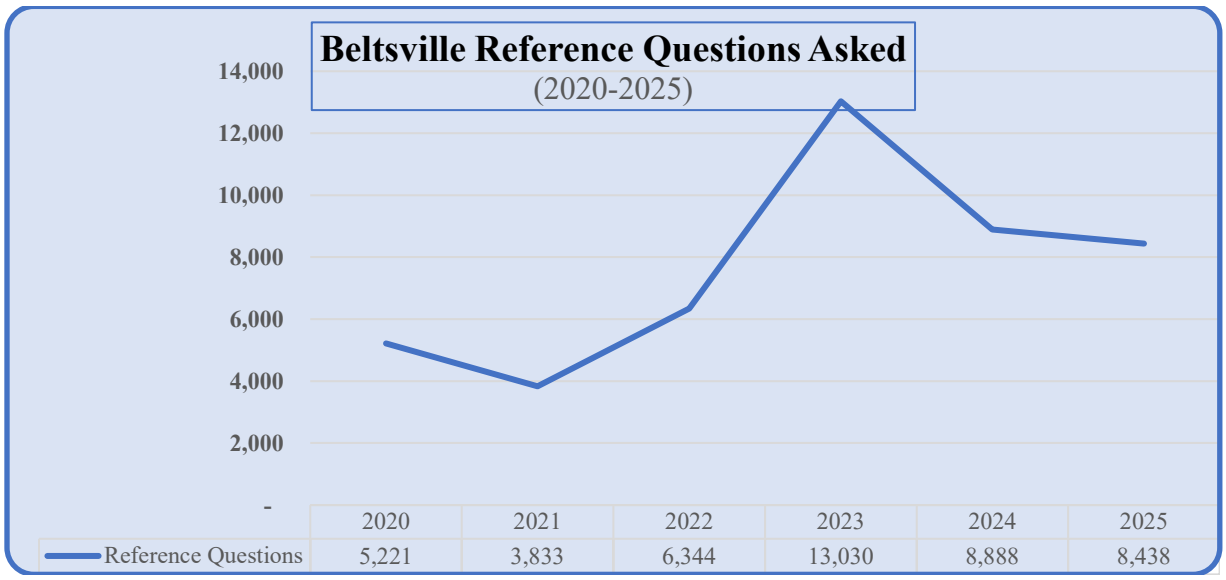
Material Circulation

The total number of materials circulated is tracked in the chart below.



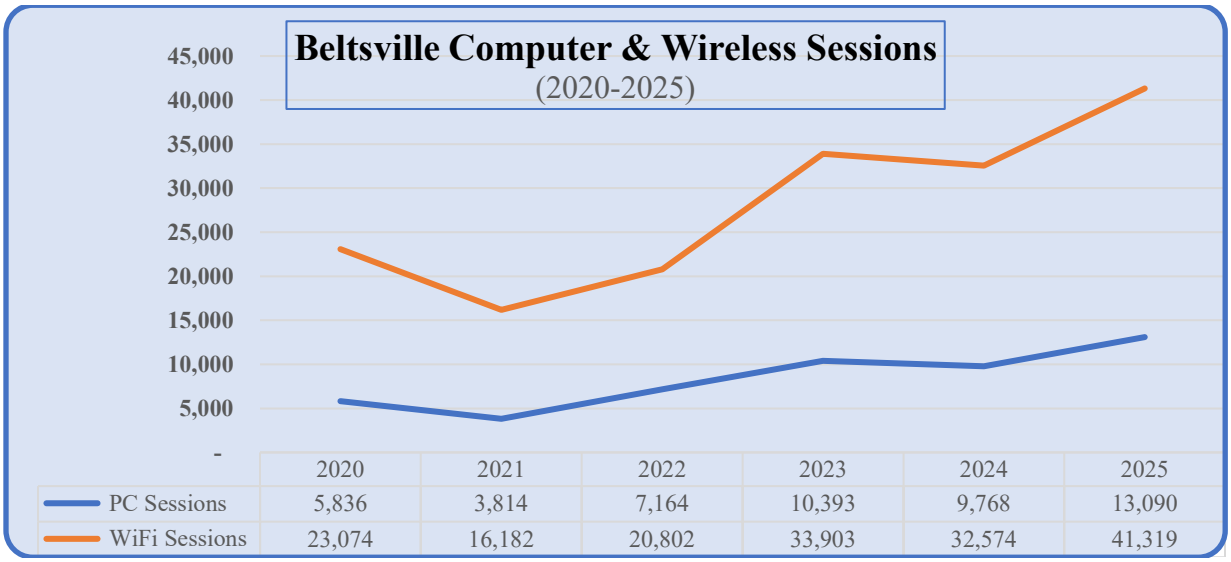
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	5,836	3,814	7,164	10,393	9,768	13,090
WiFi Sessions	23,074	16,182	20,802	33,903	32,574	41,319

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix D: Bladensburg Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Bladensburg Branch Library 3
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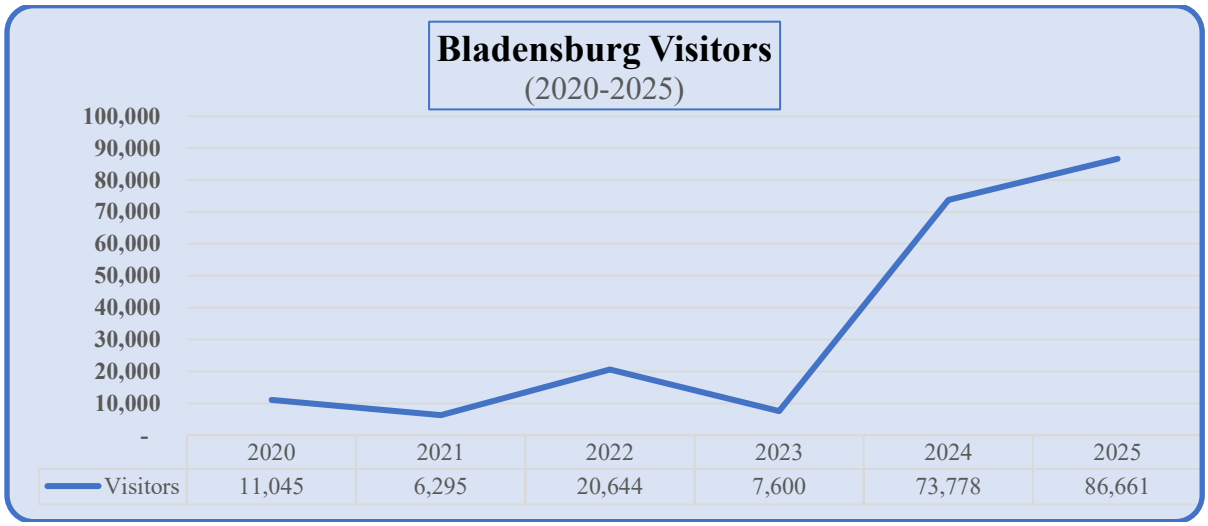
Bladensburg Branch Library

Address	4820 Annapolis Road, Bladensburg, Maryland 20710
Location	West
Year Built	2023
Facility Footprint	22,834 Sq. F
Walkability Score	69 / 100
Bike Score	46 / 100
Staff	11

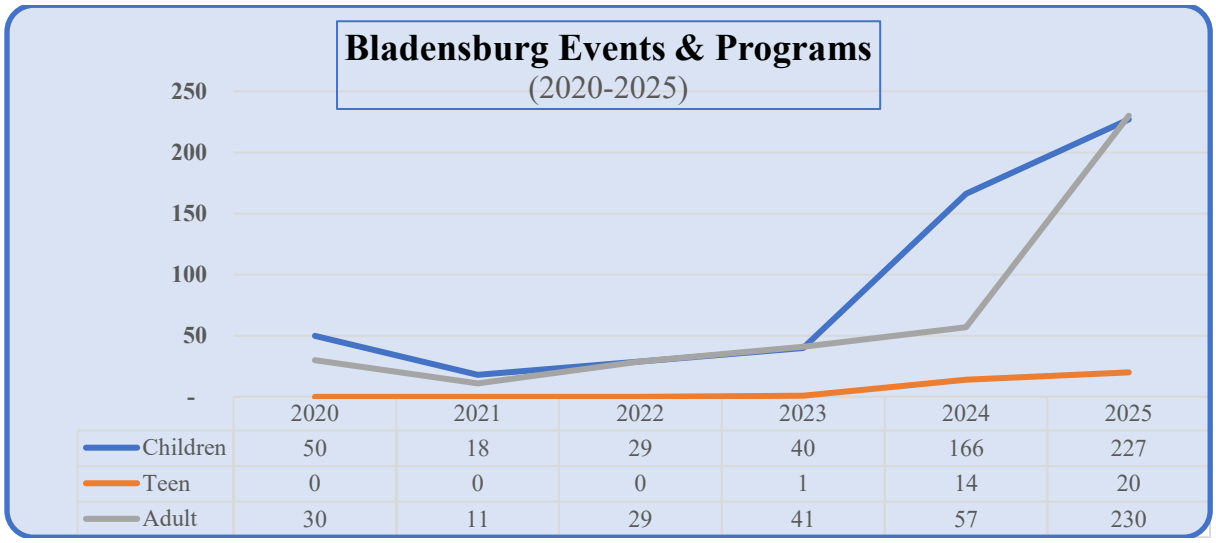
Branch Visitors

The charts below track the total number of branch visitors. The new and expanded Bladensburg Branch Library opened in November 2023.

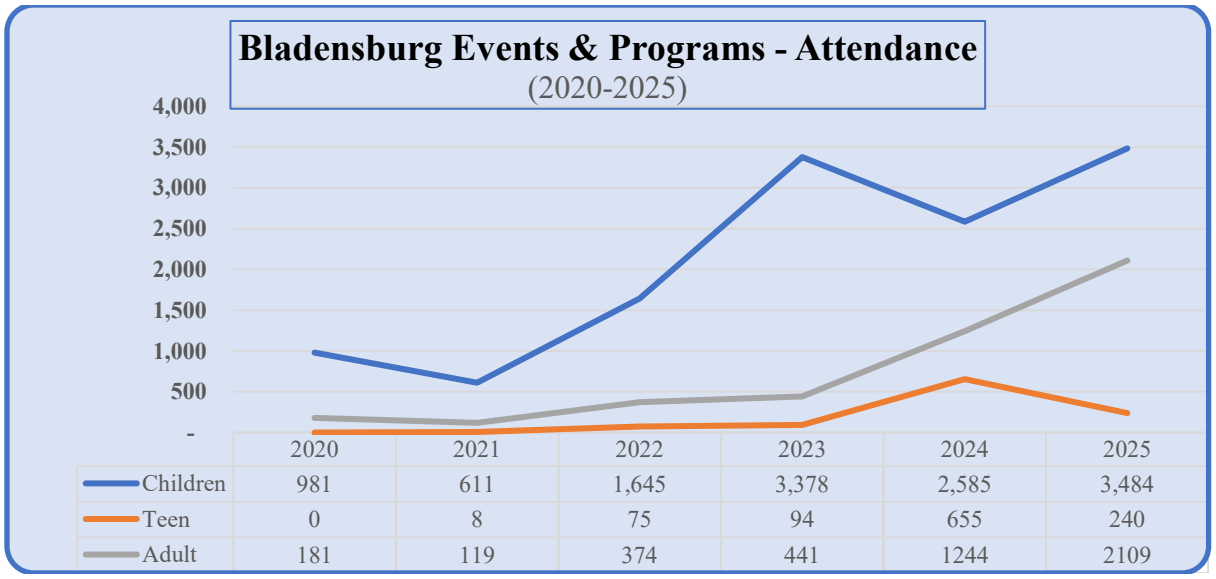


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	50	18	29	40	166	227
Teen	0	0	0	1	14	20
Adult	30	11	29	41	57	230



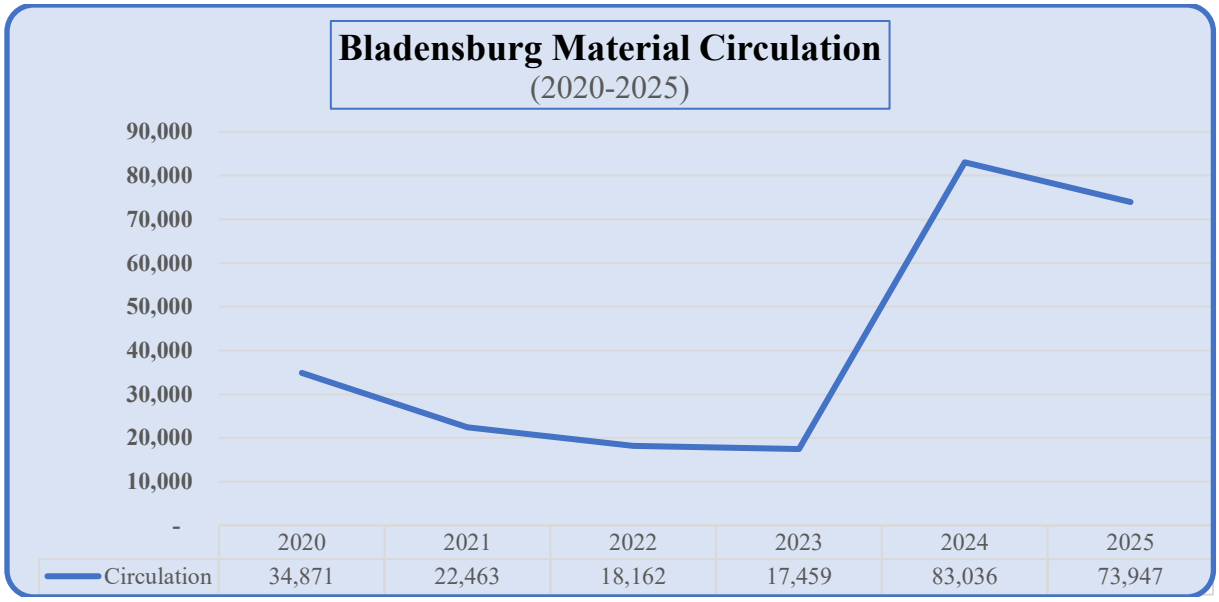
	2020	2021	2022	2023	2024	2025
Children	981	611	1,645	3,378	2,585	3,484
Teen	0	8	75	94	655	240
Adult	181	119	374	441	1244	2109

2025 Program Highlights:

- Newly constructed branch
- Provided extensive outreach to community and local schools during transition
- Location of Social Justice Commons, with mobile cooking demo cart

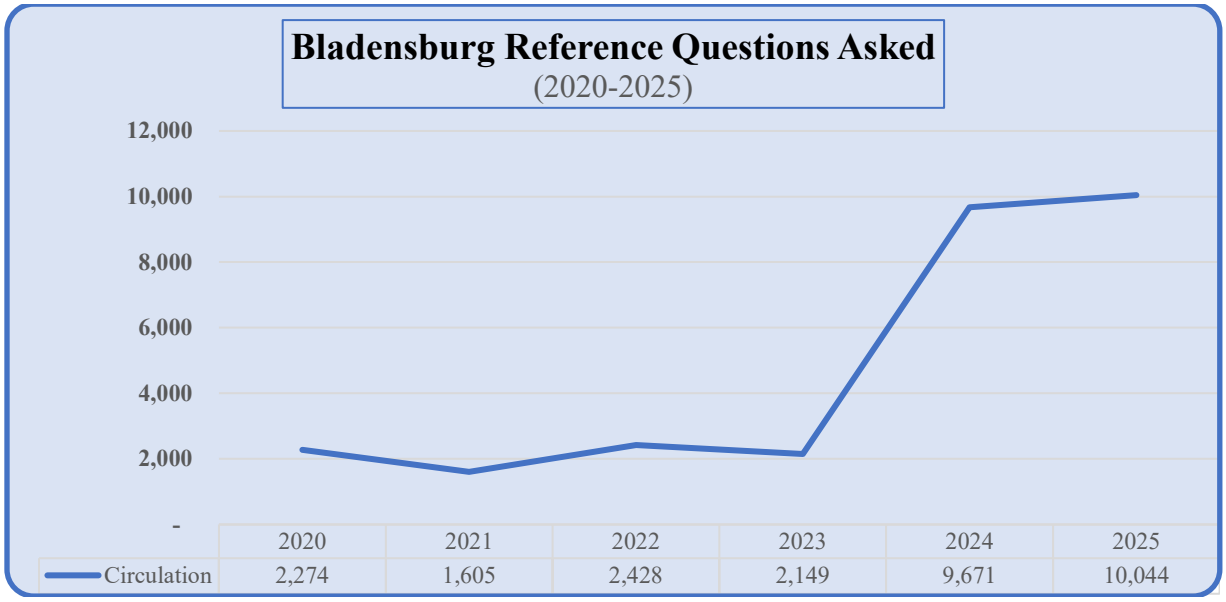
Material Circulation

The total number of materials circulated is tracked in the chart below. 2024 was the first full year in the new building, and usage tracked upwards due to a full staffing complement and a fully outfitted library.



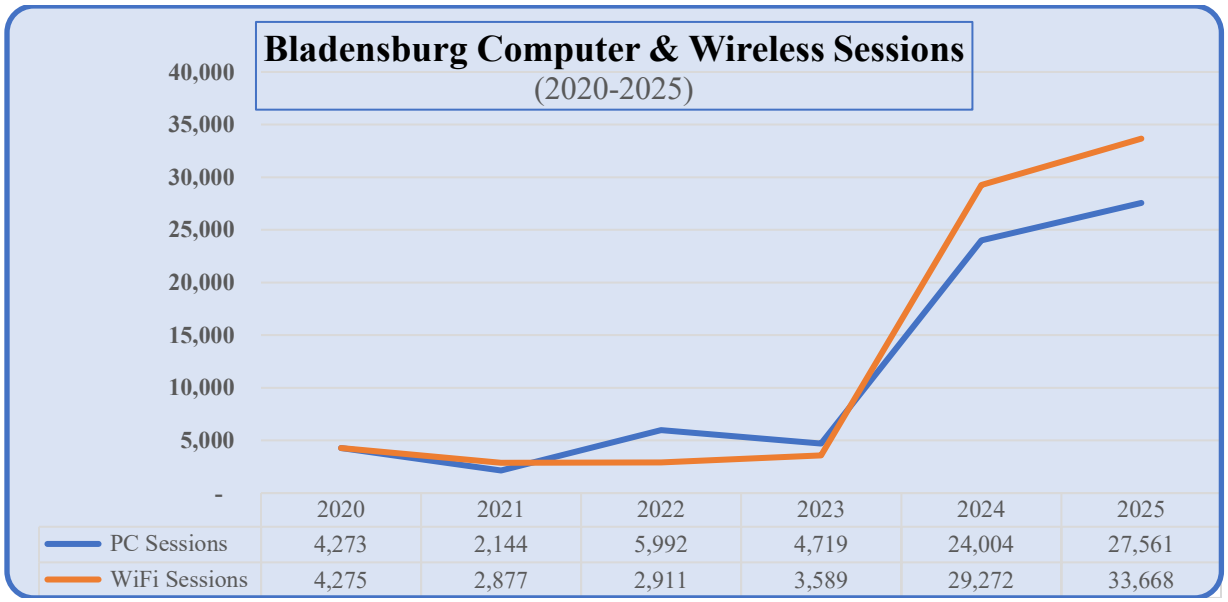
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	4,273	2,144	5,992	4,719	24,004	27,561
WiFi Sessions	4,275	2,877	2,911	3,589	29,272	33,668

Prince George's County Memorial Library System (PGCMLS)

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Appendix E: Bowie Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Bowie Branch Library 3
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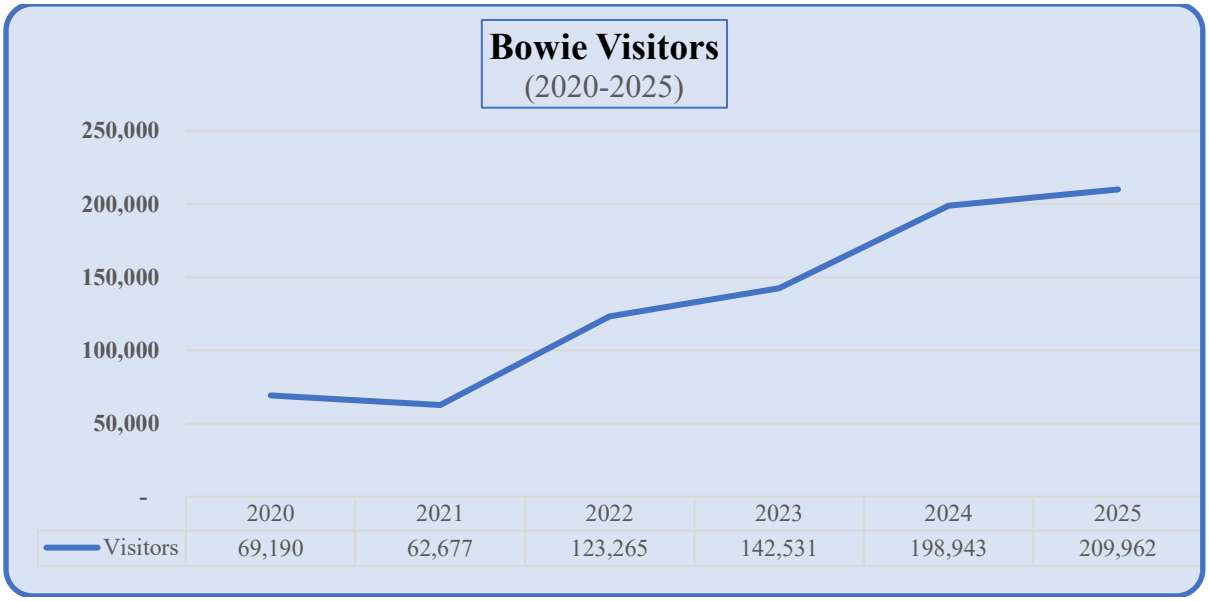
Bowie Branch Library

Address	15210 Annapolis Road, Bowie, Maryland 20715
Location	North
Year Built	1999
Facility Footprint	40,449 Sq. F
Walkability Score	71 / 100
Bike Score	62 / 100
Staff	17

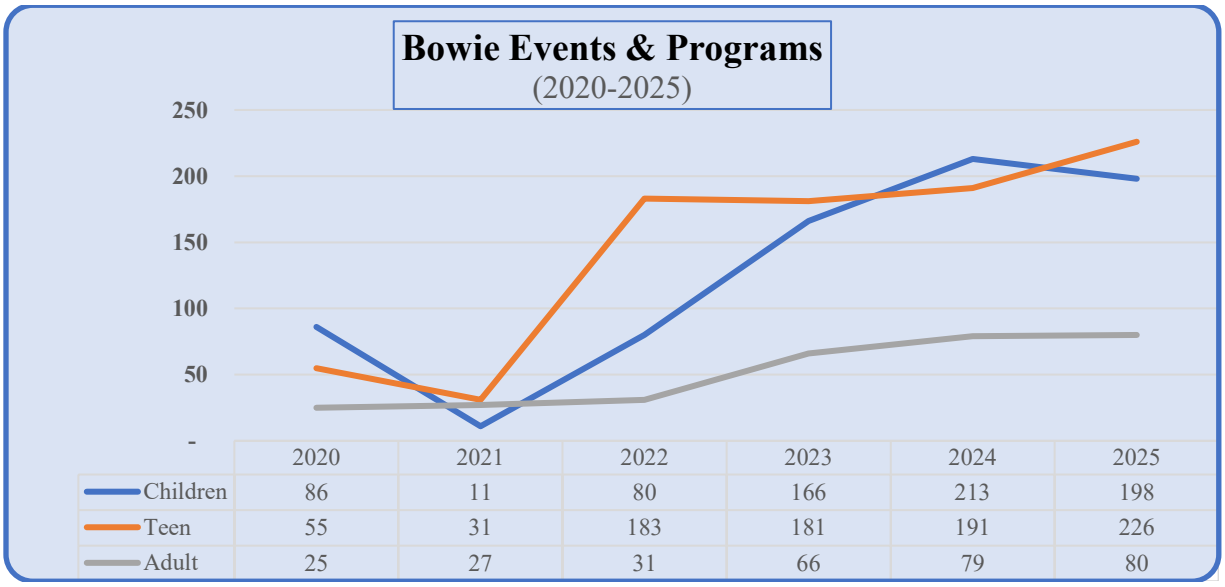
Branch Visitors

The total number of branch visitors is tracked in the charts below.

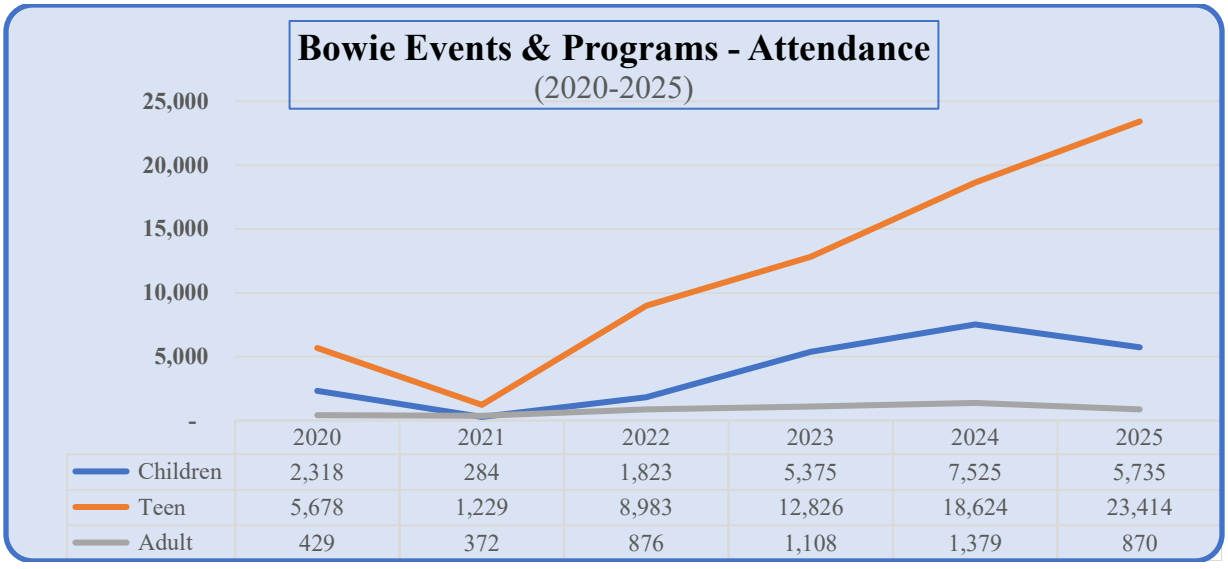


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	86	11	80	166	213	198
Teen	55	31	183	181	191	226
Adult	25	27	31	66	79	80



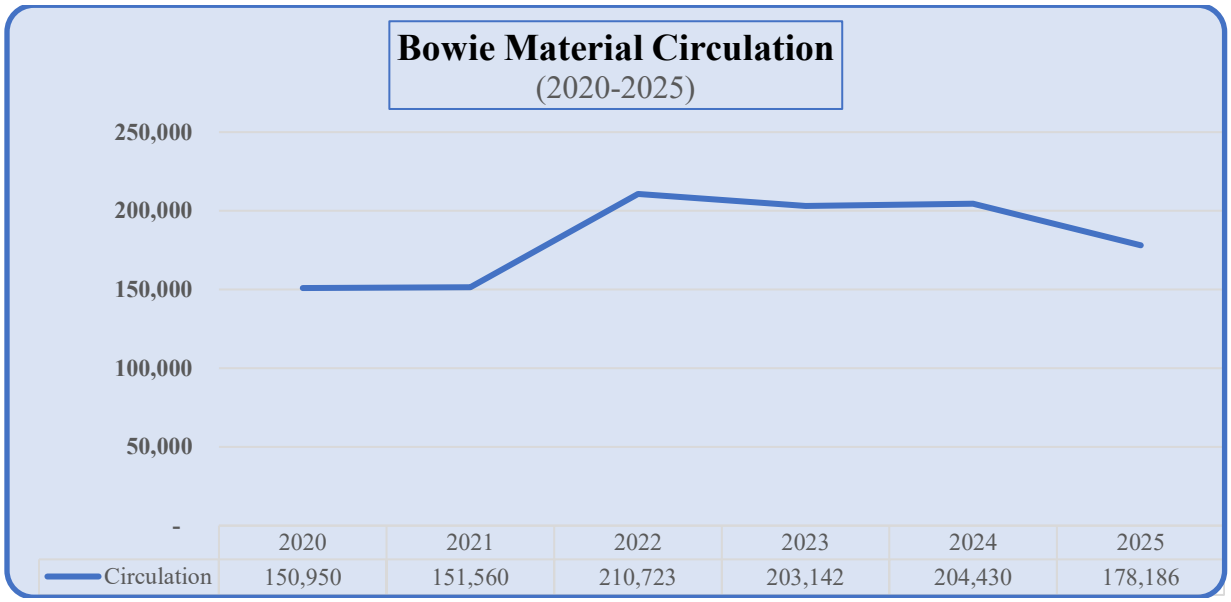
	2020	2021	2022	2023	2024	2025
Children	2,318	284	1,823	5,375	7,525	5,735
Teen	5,678	1,229	8,983	12,826	18,624	23,414
Adult	429	372	876	1,108	1,379	870

2025 Program Highlights:

- Teen Zone for high school students: a safe space to study and socialize after school.
- Well-attended story time and adult writing and craft programs.
- Large performance space and meeting room
- Updated the teen space with AV and gaming equipment with a City of Bowie grant

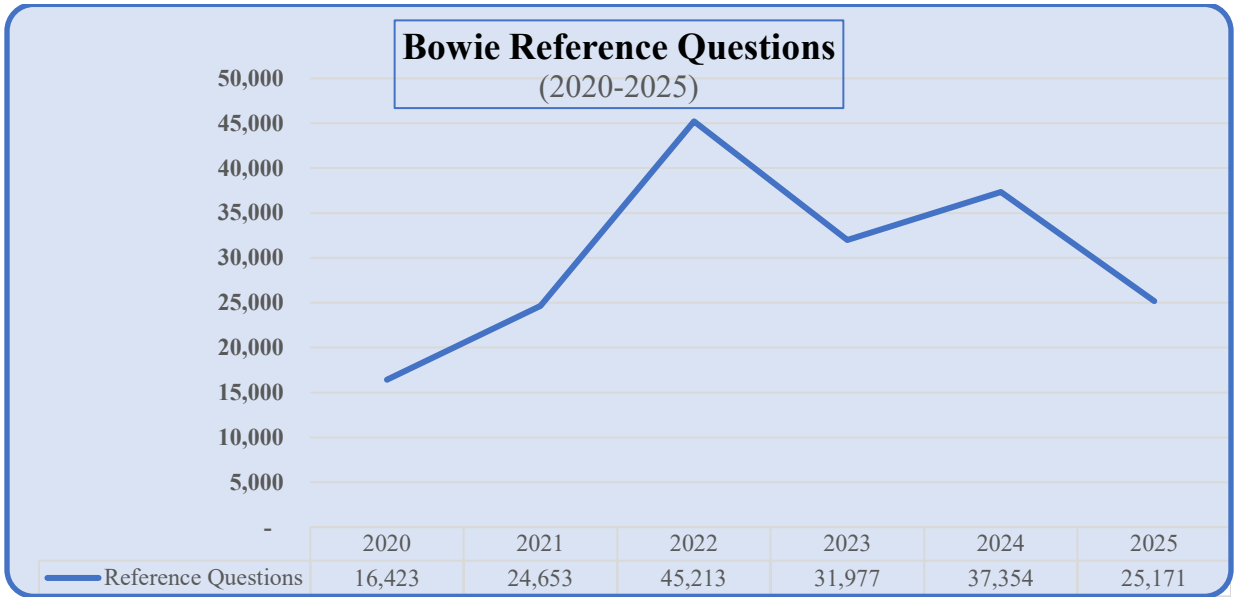
Material Circulation

The total number of materials circulated is tracked in the chart below.



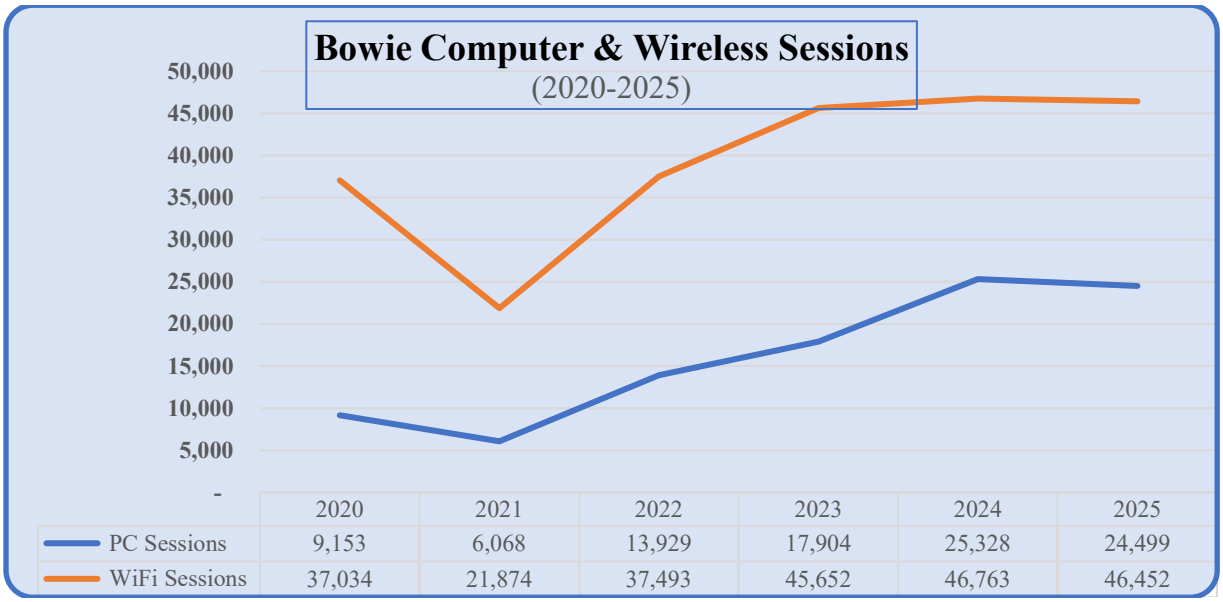
Reference Questions Asked

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	9,153	6,068	13,929	17,904	25,328	24,499
WiFi Sessions	37,034	21,874	37,493	45,652	46,763	46,452

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix F: Fairmount Heights Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

Table of Contents

Fairmount Heights Branch Library 3
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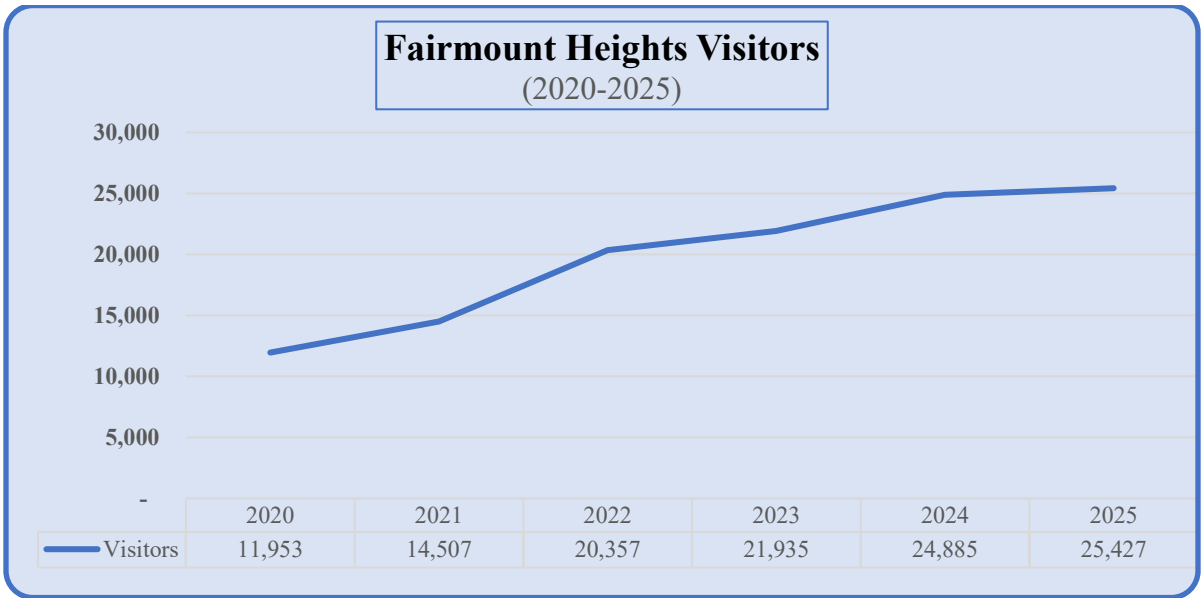
Fairmount Heights Branch Library

Address	5904 Kolb Street, Fairmount Heights, Maryland 20743
Location	Central
Year Built	1974
Facility Footprint	16,887 Sq. F
Walkability Score	52 / 100
Bike Score	39 / 100
Staff	6

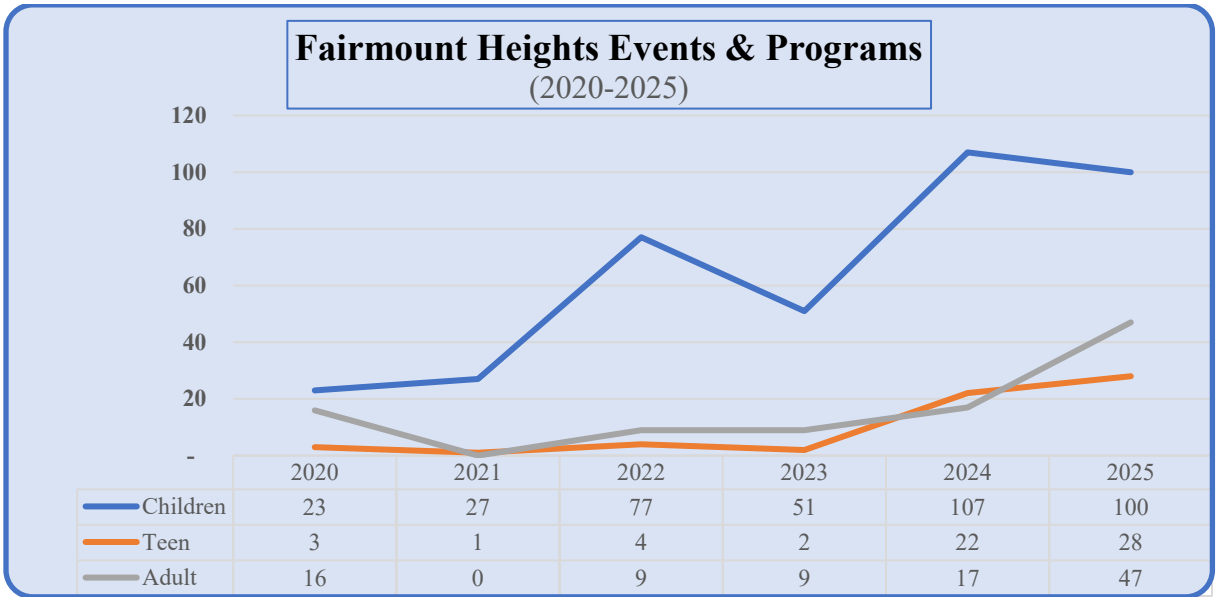
Branch Visitors

The total number of branch visitors is tracked in the charts below.

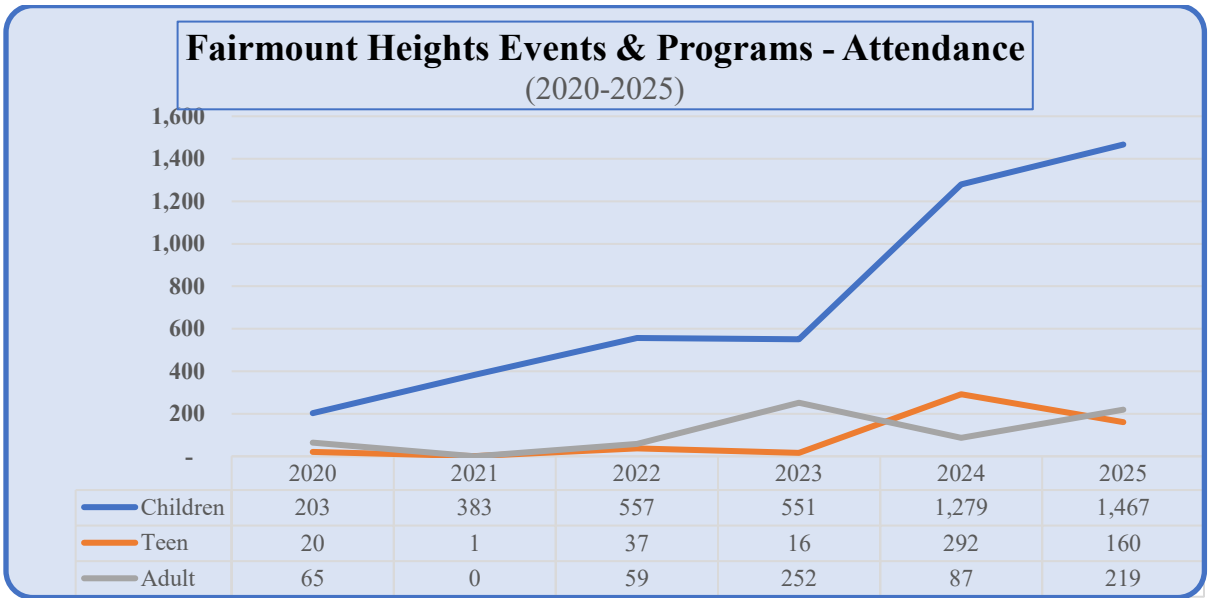


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	23	27	77	51	107	100
Teen	3	1	4	2	22	28
Adult	16	0	9	9	17	47



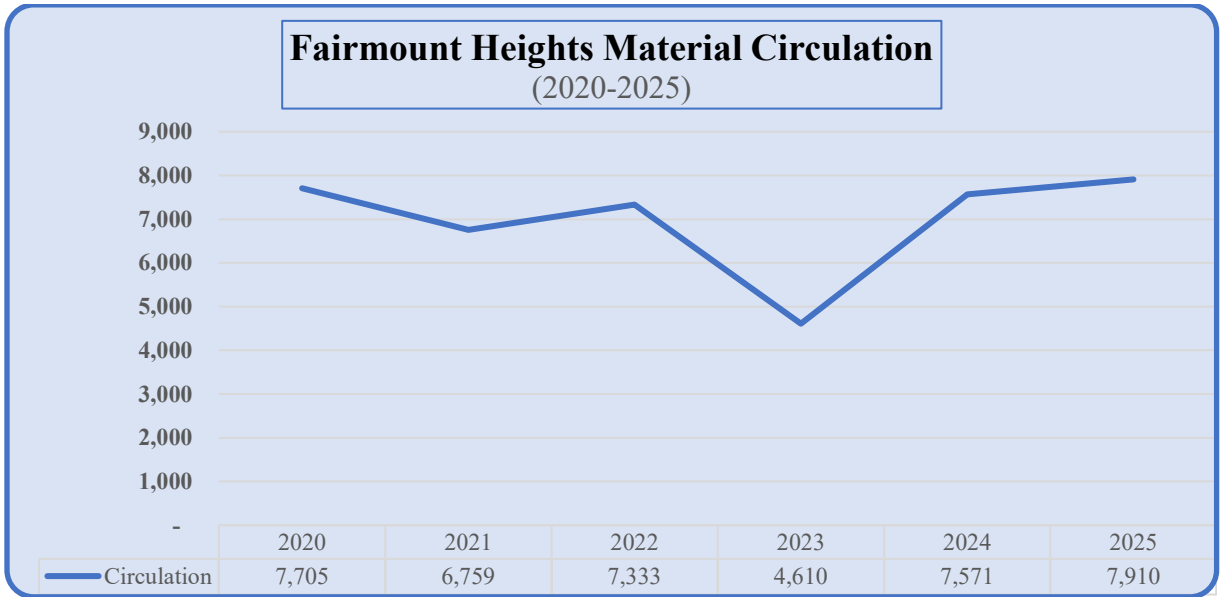
	2020	2021	2022	2023	2024	2025
Children	203	383	557	551	1,279	1,467
Teen	20	1	37	16	292	160
Adult	65	0	59	252	87	219

2025 Program Highlights:

- DREAM Lab expansion: digital resources for electronic application in media. Staff run Cricut, 3D Printing programs, laser cutting, and entrepreneurial assistance
- Elementary STEM and Craft programs draw good attendance.

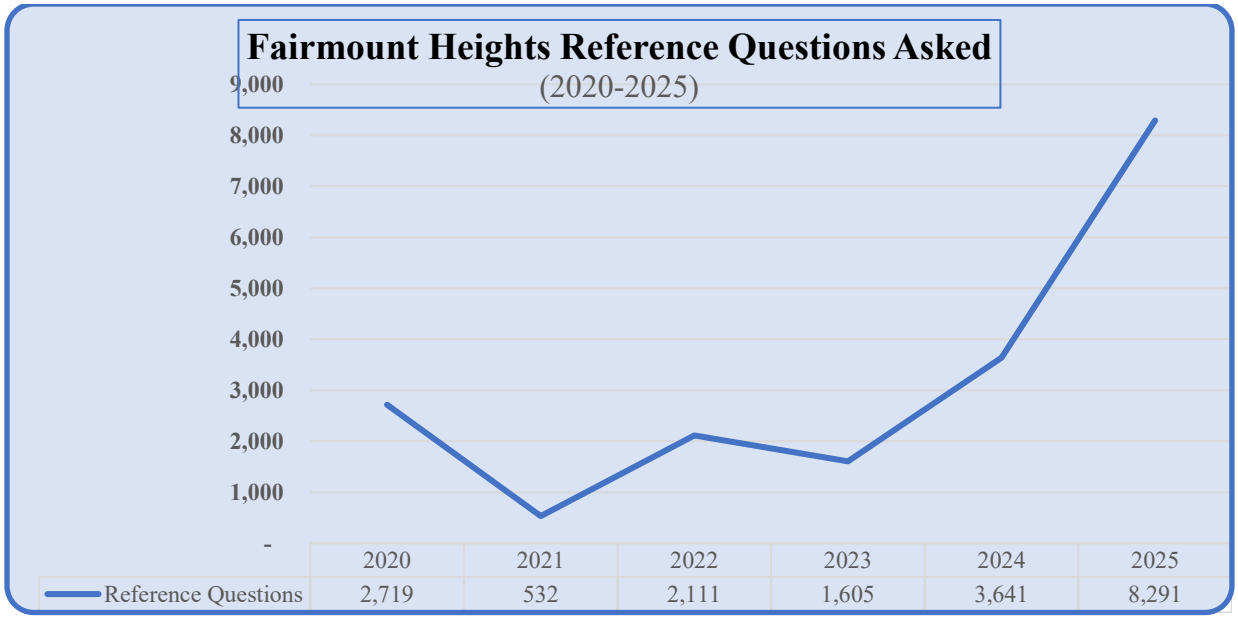
Material Circulation

The total number of materials circulated is tracked in the chart below.



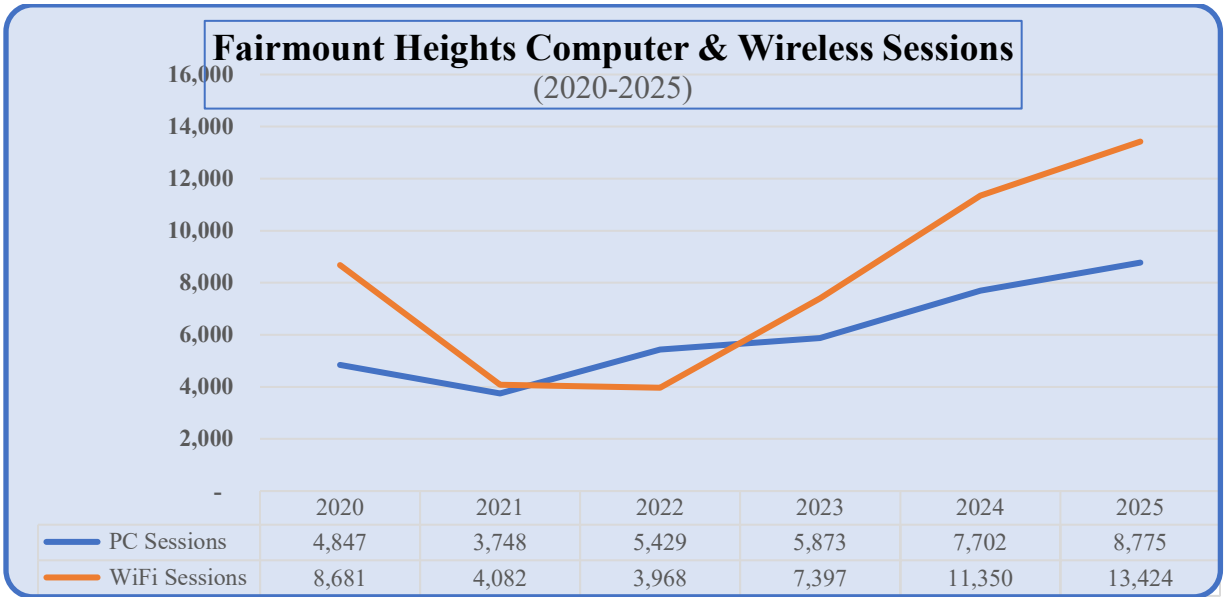
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	4,847	3,748	5,429	5,873	7,702	8,775
WiFi Sessions	8,681	4,082	3,968	7,397	11,350	13,424

Prince George's County Memorial Library System (PGCMLS)

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Performance Report

Appendix G: Glenarden Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Glenarden Branch Library 3
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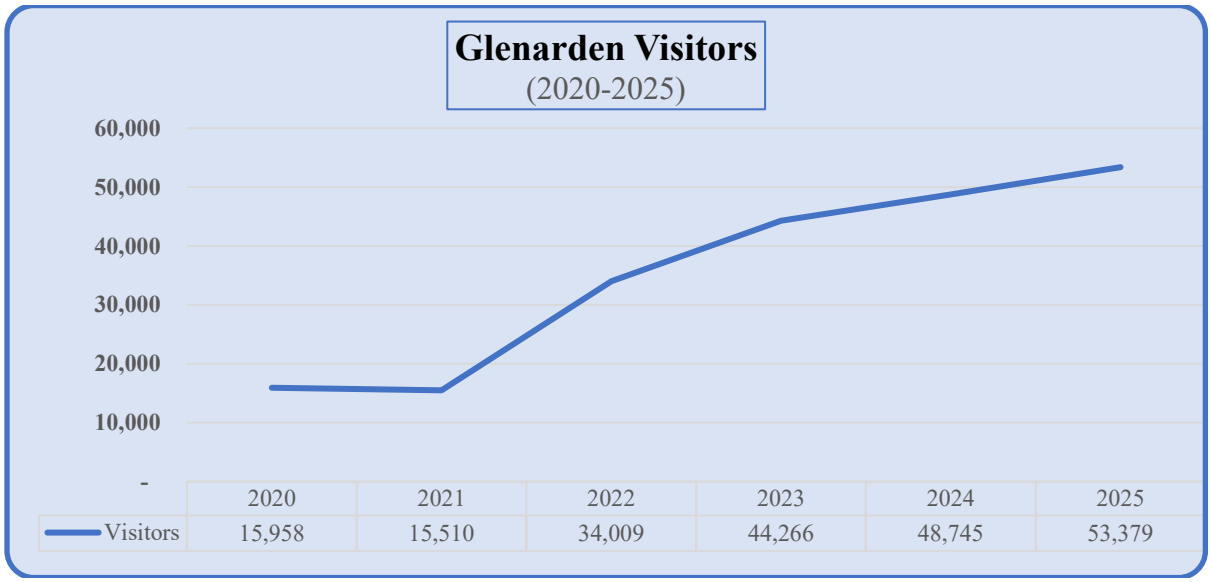
Glenarden Branch Library

Address	8724 Glenarden Parkway, Glenarden, Maryland 20706
Location	Central
Year Built	1979
Facility Footprint	9,238 Sq. F
Walkability Score	45 / 100
Bike Score	24 / 100
Staff	6

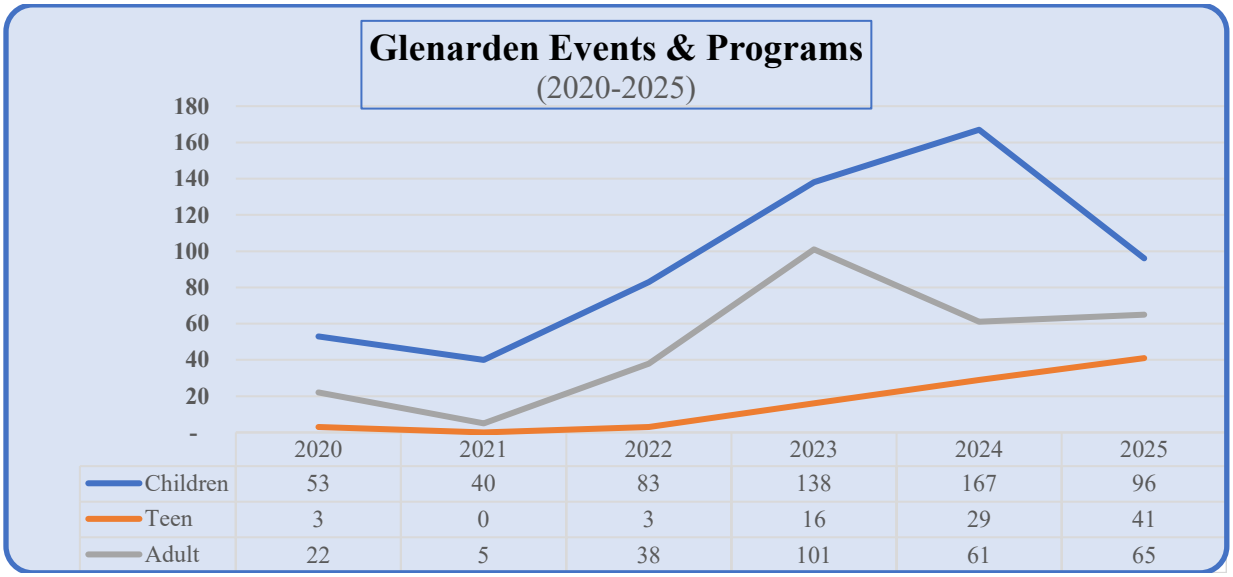
Branch Visitors

The total number of branch visitors is tracked in the charts below.

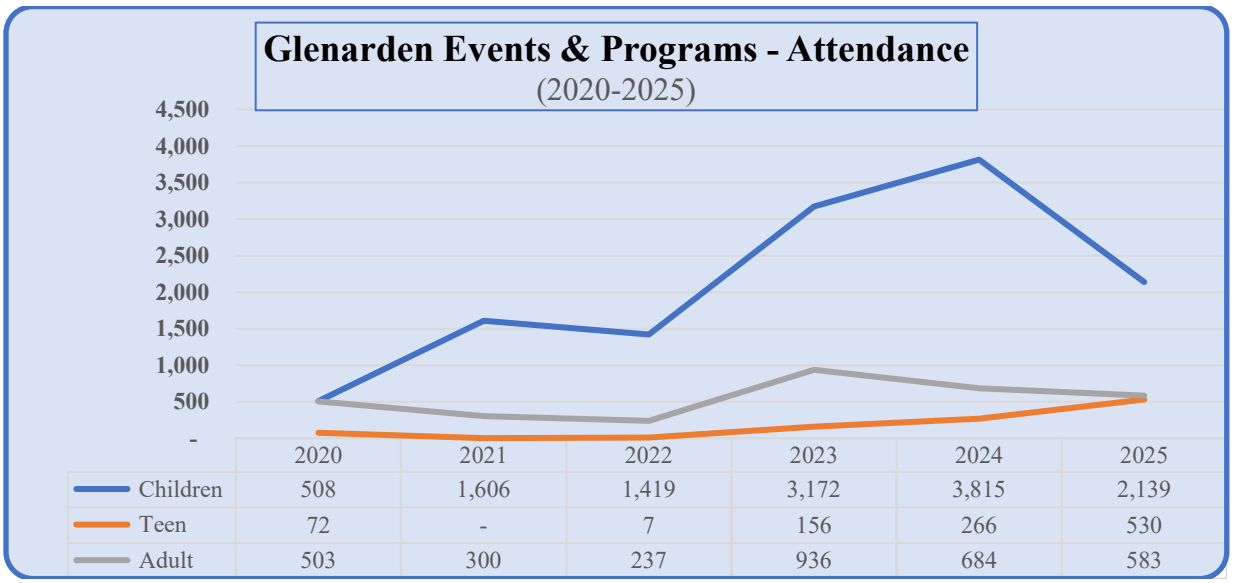


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	53	40	83	138	167	96
Teen	3	0	3	16	29	41
Adult	22	5	38	101	61	65



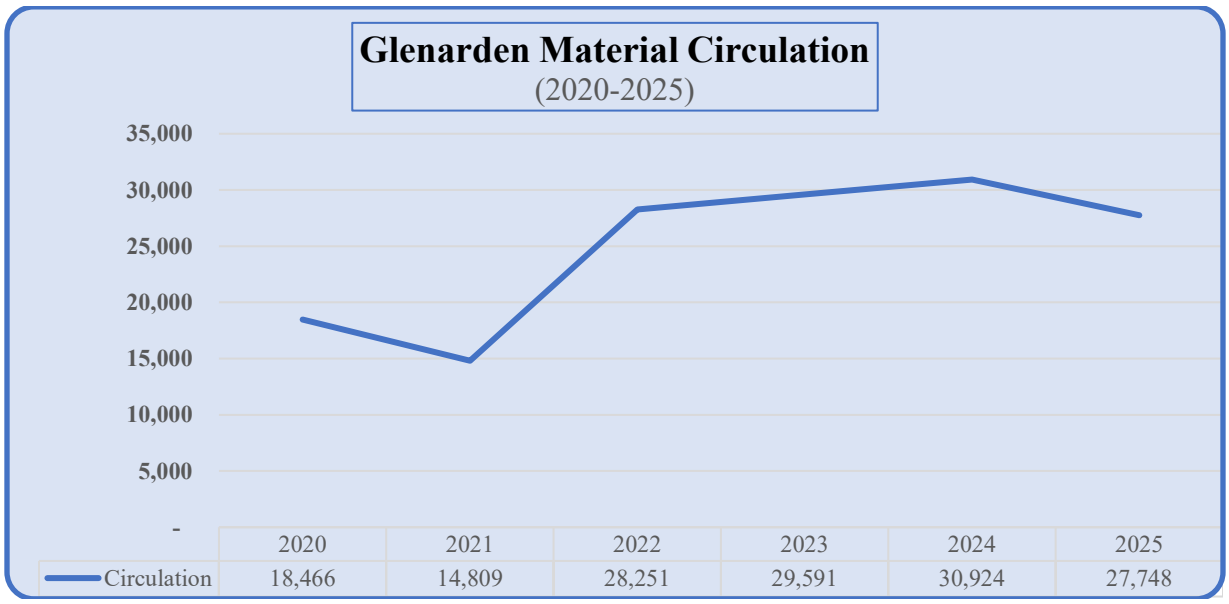
	2020	2021	2022	2023	2024	2025
Children	508	1,606	1,419	3,172	3,815	2,139
Teen	72	-	7	156	266	530
Adult	503	300	237	936	684	583

2025 Program Highlights:

- Robust English and Spanish conversation clubs.
- Kids crafts, games, and STEM programs.

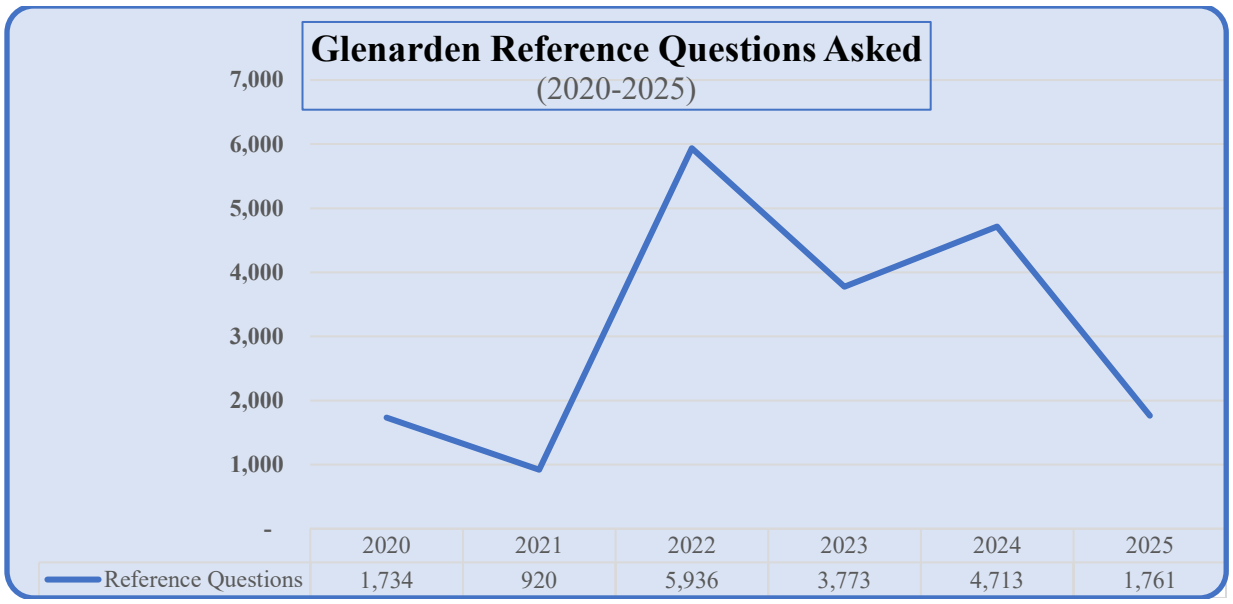
Material Circulation

The total number of materials circulated is tracked in the chart below.



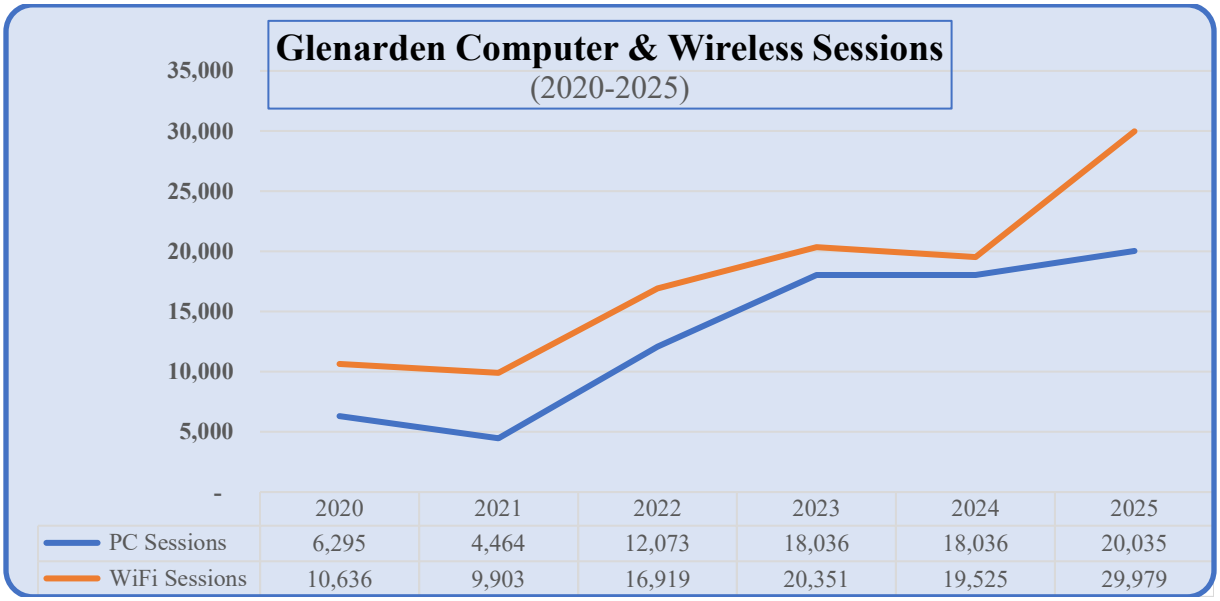
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	6,295	4,464	12,073	18,036	18,036	20,035
WiFi Sessions	10,636	9,903	16,919	20,351	19,525	29,979

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix H: Greenbelt Branch Library

Caleb Callender
Budget and Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Greenbelt Branch Library 3
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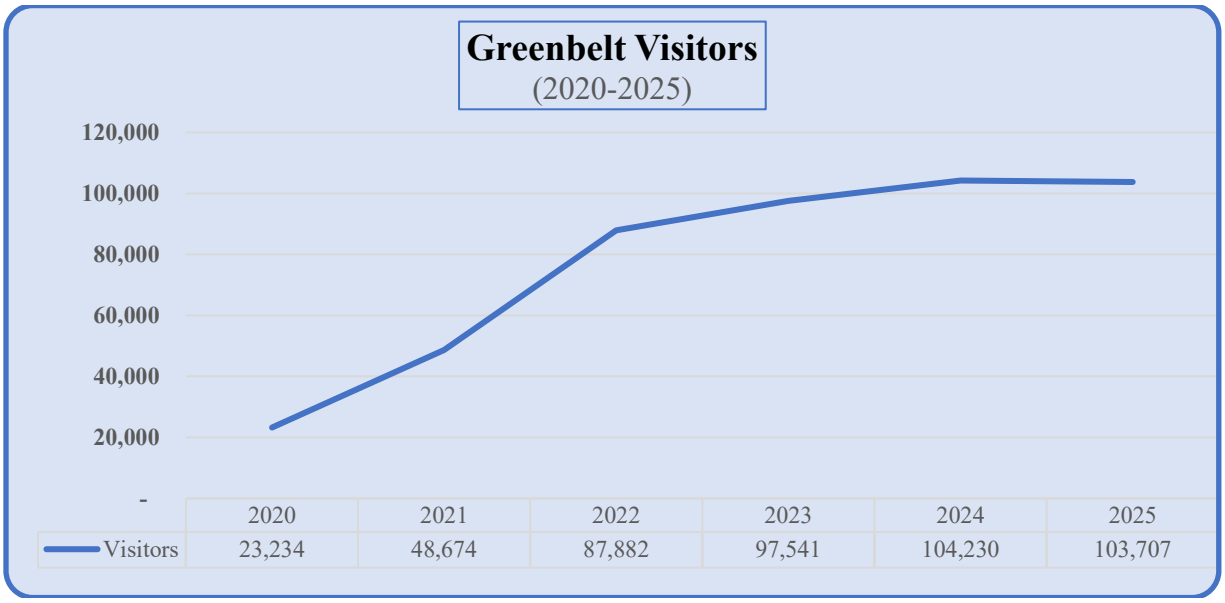
Greenbelt Branch Library

Address	11 Crescent Road, Greenbelt, Maryland 20770
Location	North
Year Built	1968
Facility Footprint	31,907 Sq. F
Walkability Score	67 / 100
Bike Score	69 / 100
Staff	14

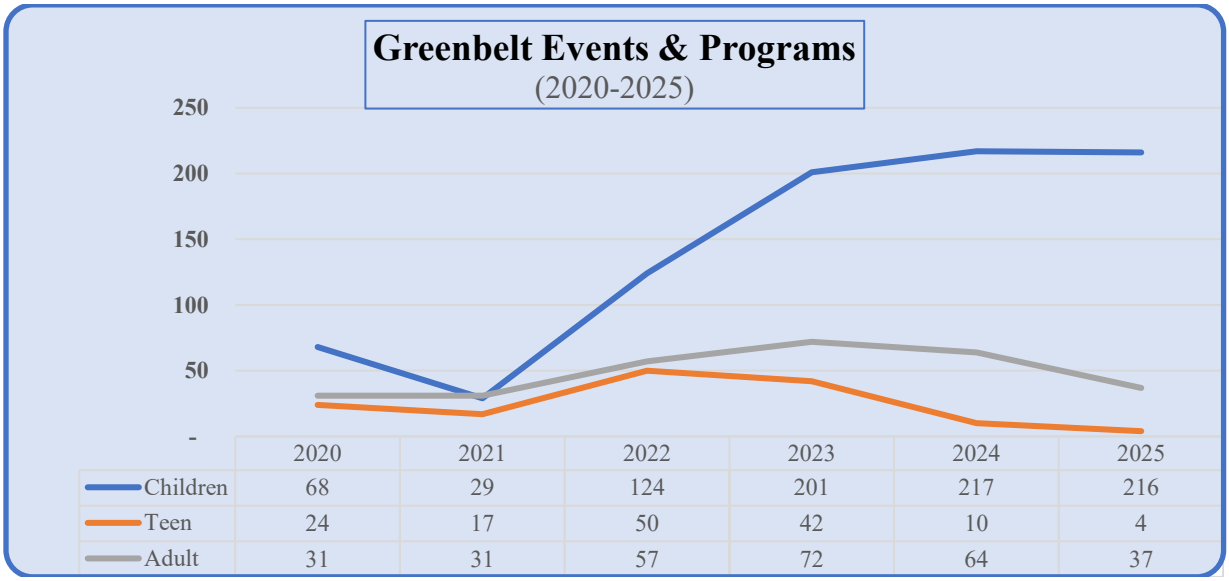
Branch Visitors

The total number of branch visitors is tracked in the charts below.

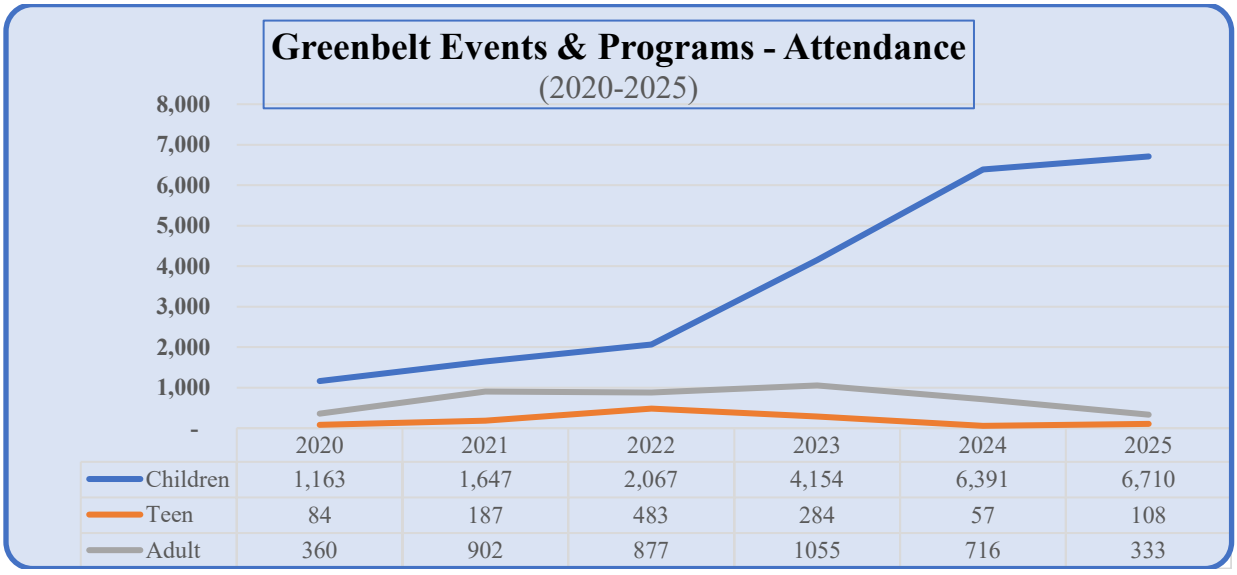


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	68	29	124	201	217	216
Teen	24	17	50	42	10	4
Adult	31	31	57	72	64	37



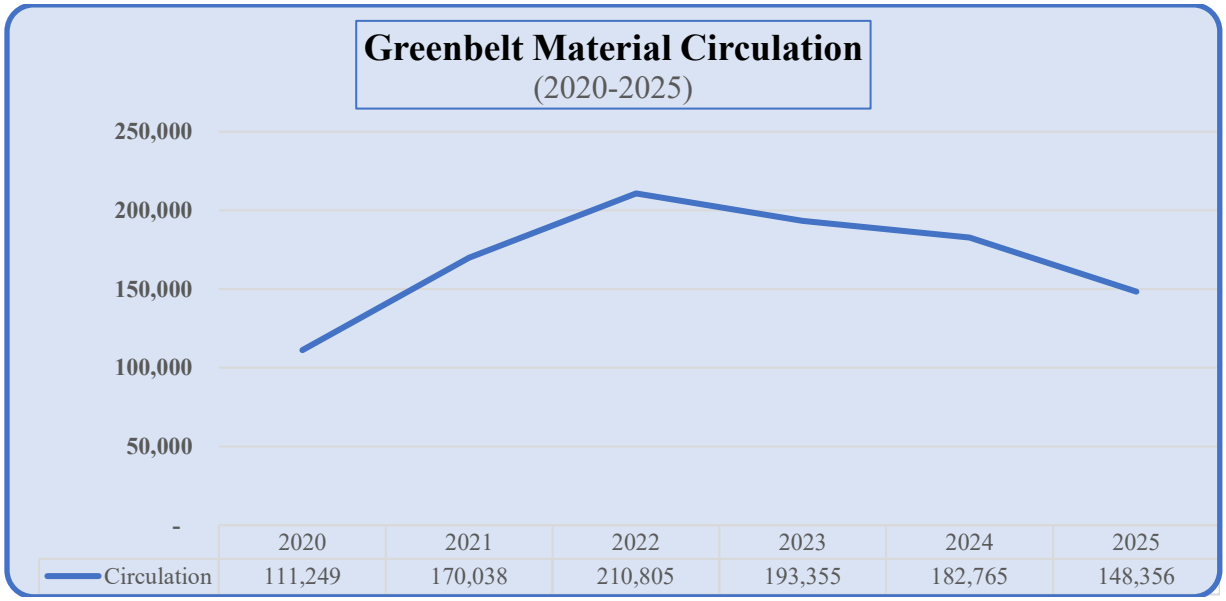
	2020	2021	2022	2023	2024	2025
Children	1,163	1,647	2,067	4,154	6,391	6,710
Teen	84	187	483	284	57	108
Adult	360	902	877	1055	716	333

2025 Program Highlights:

- Well-attended Storytimes.
- Storytime on Screen collaboration with Greenbelt Theater.

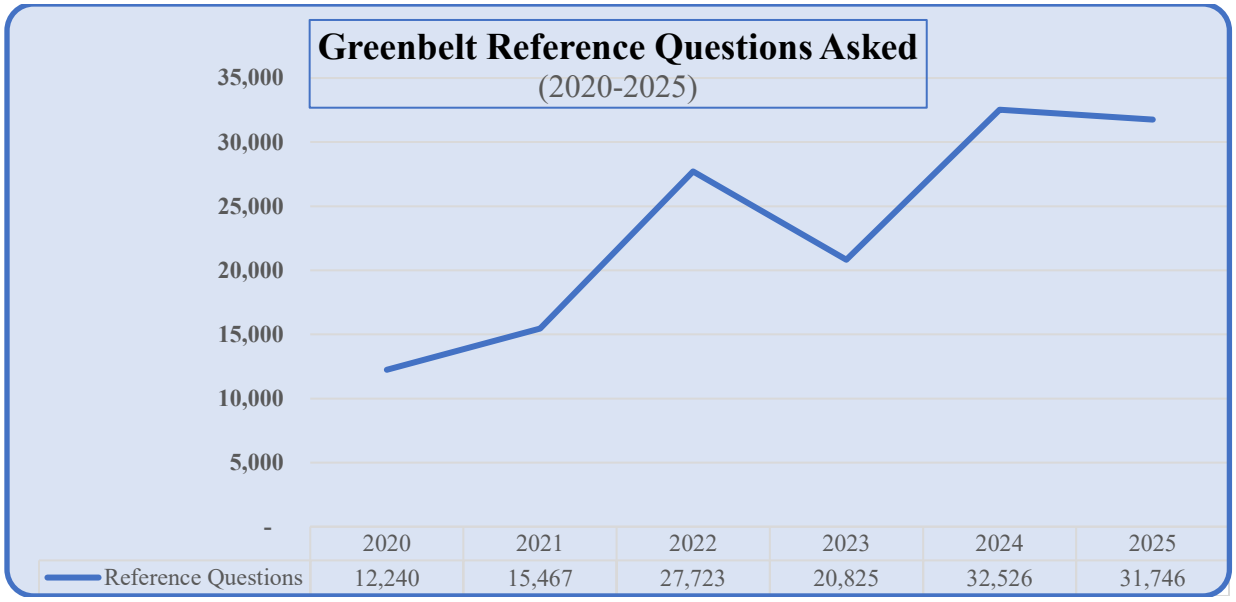
Material Circulation

The total number of materials circulated is tracked in the chart below.



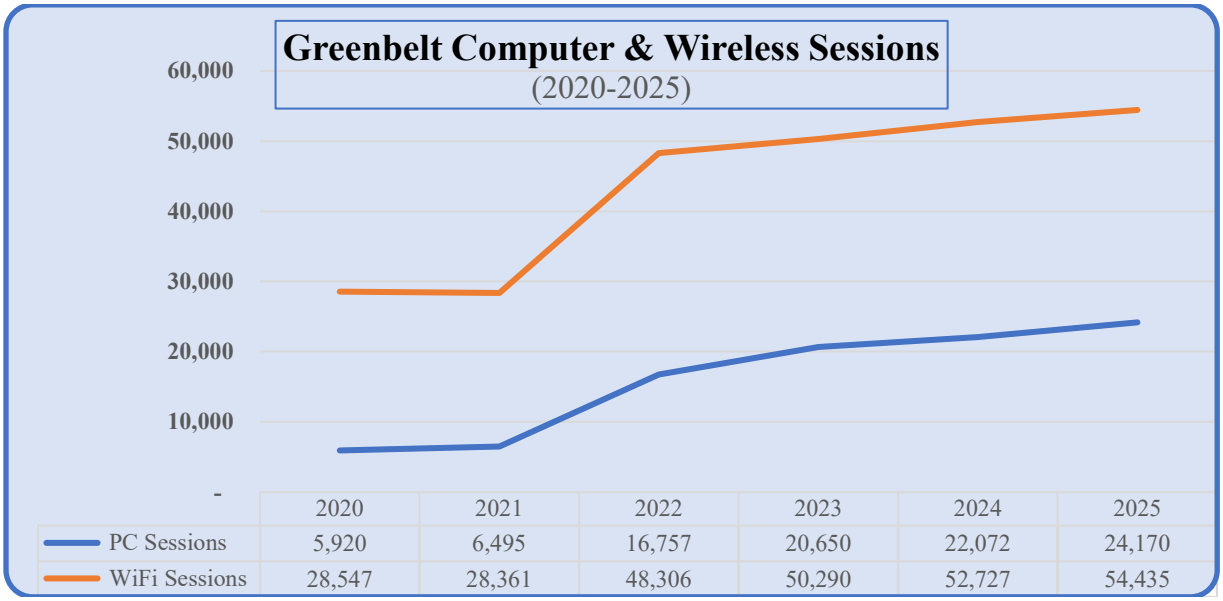
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	5,920	6,495	16,757	20,650	22,072	24,170
WiFi Sessions	28,547	28,361	48,306	50,290	52,727	54,435

Prince George's County Memorial Library System (PGCMLS)

2025
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Appendix I: Hillcrest Heights Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Hillcrest Heights Branch Library 3
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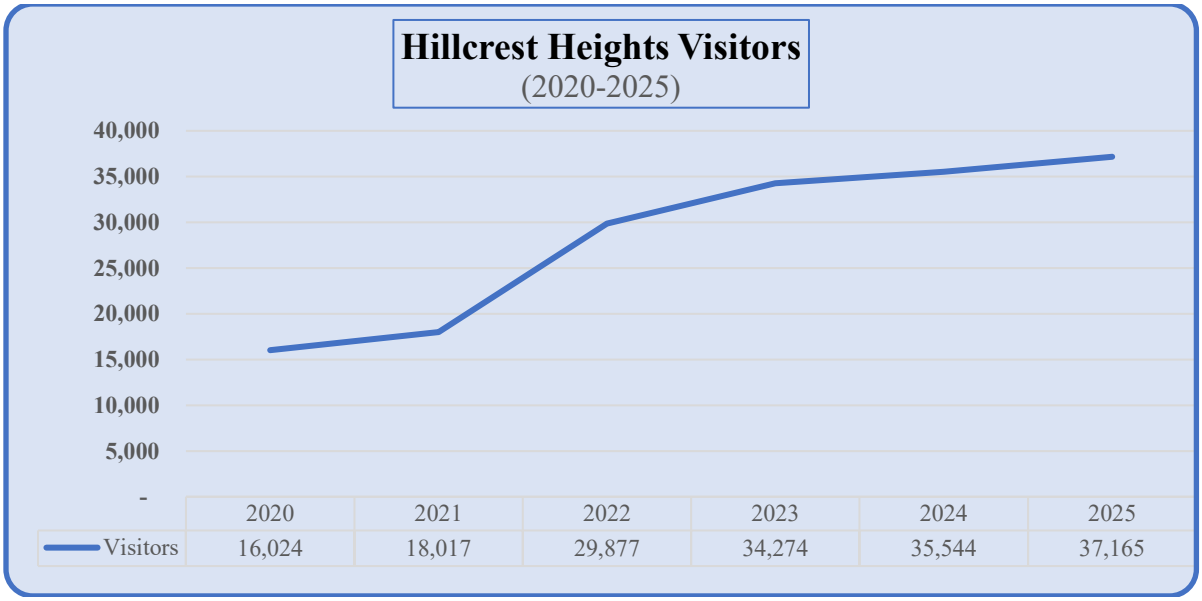
Hillcrest Heights Branch Library

Address	2398 Iverson Street, Hillcrest Heights, Maryland 20748
Location	Central
Year Built	1976
Facility Footprint	9,466 Sq. F
Walkability Score	77 / 100
Bike Score	50 / 100
Staff	7

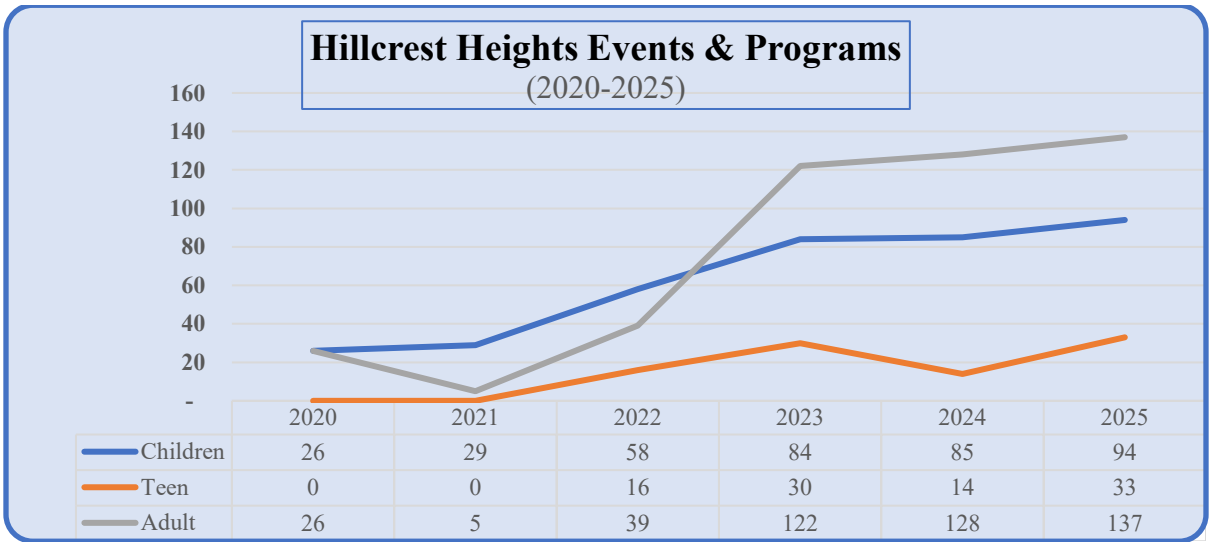
Branch Visitors

The total number of branch visitors is tracked in the charts below.

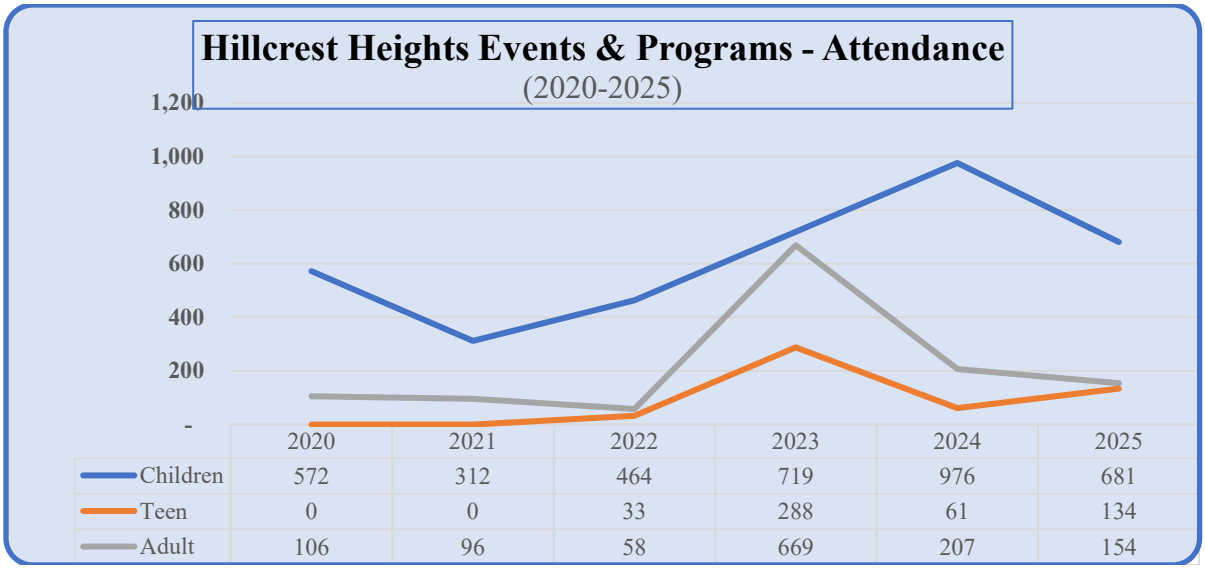


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	26	29	58	84	85	94
Teen	0	0	16	30	14	33
Adult	26	5	39	122	128	137



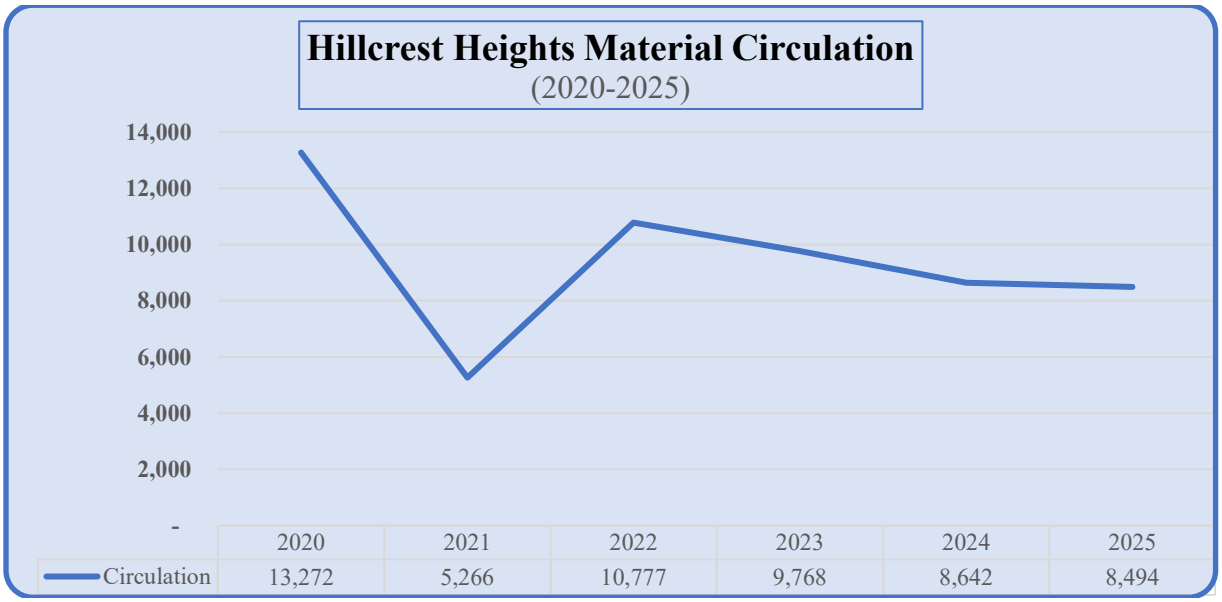
	2020	2021	2022	2023	2024	2025
Children	572	312	464	719	976	681
Teen	0	0	33	288	61	134
Adult	106	96	58	669	207	154

2025 Program Highlights:

- Small meeting rooms make for smaller events
- Computer Basics classes.

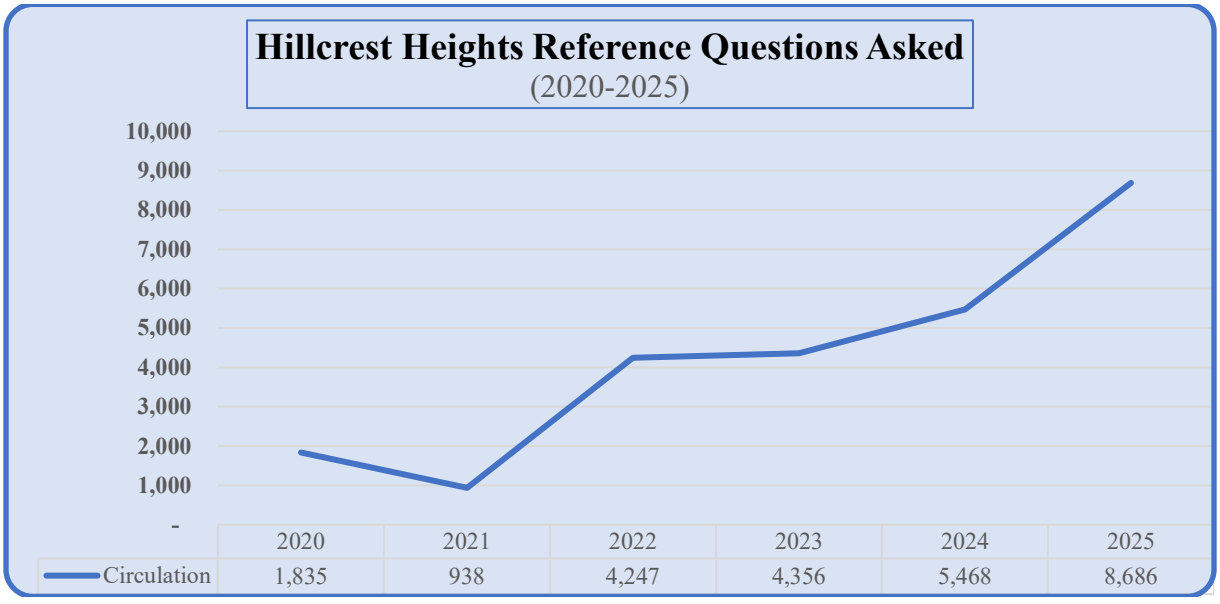
Material Circulation

The total number of materials circulated is tracked in the chart below.



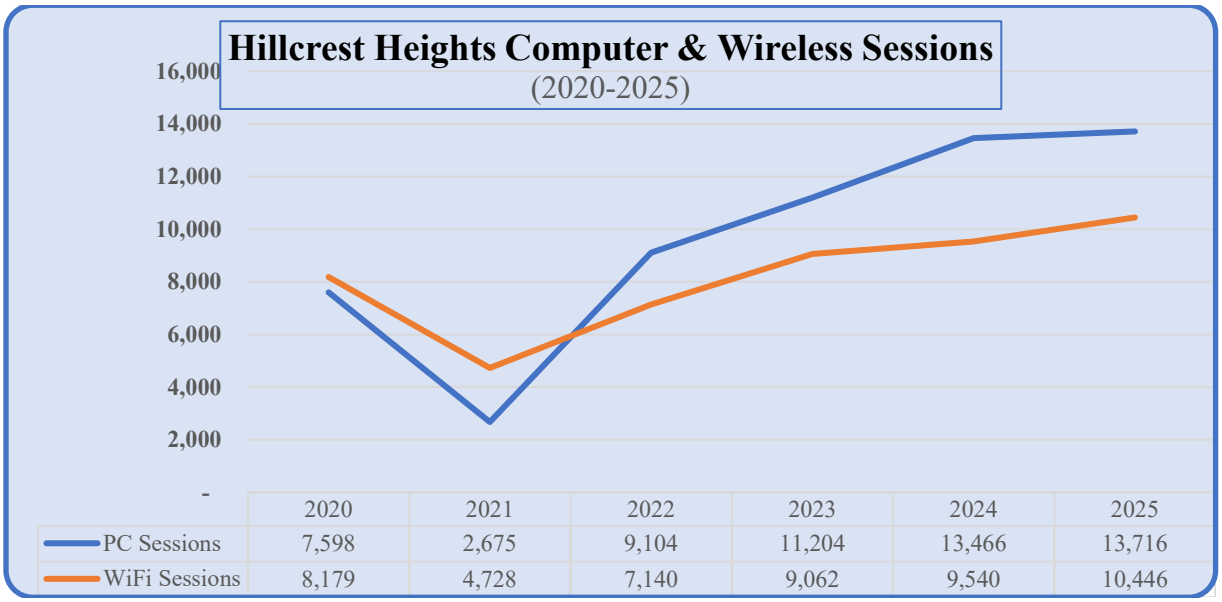
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	7,598	2,675	9,104	11,204	13,466	13,716
WiFi Sessions	8,179	4,728	7,140	9,062	9,540	10,446

Prince George's County Memorial Library System (PGCMLS)

2025
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Appendix J: Hyattsville Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Hyattsville Branch Library 3
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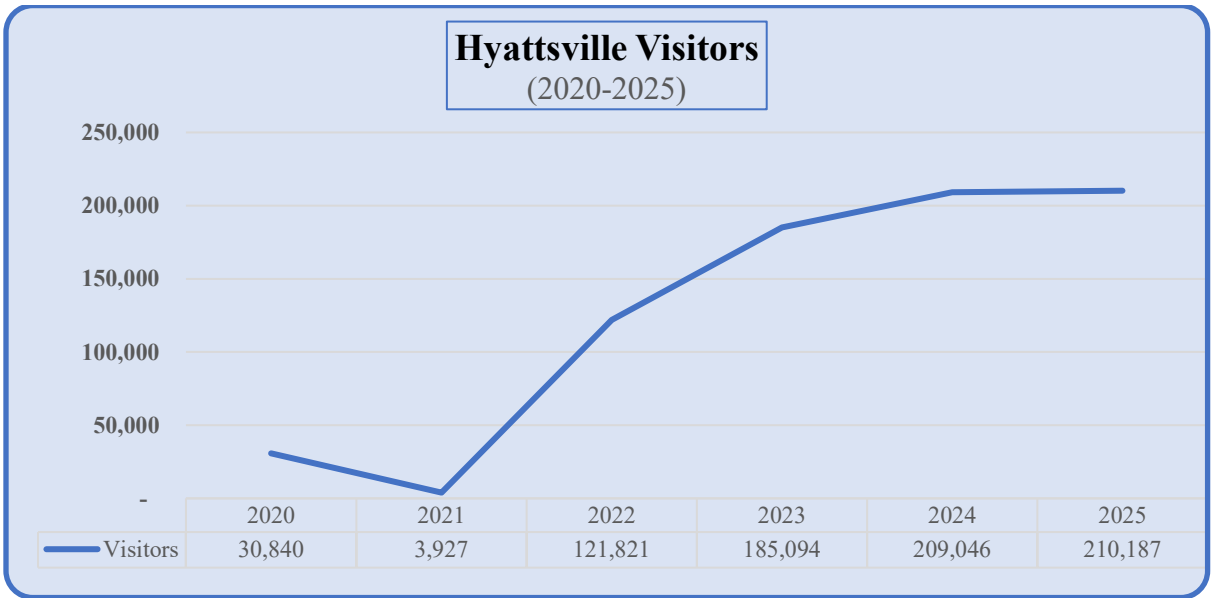
Hyattsville Branch Library

Address	6530 Adelphi Road, Hyattsville, Maryland 20782
Location	West
Year Built	2022
Facility Footprint	25,357 Sq. F
Walkability Score	86 / 100
Bike Score	85 / 100
Staff	21

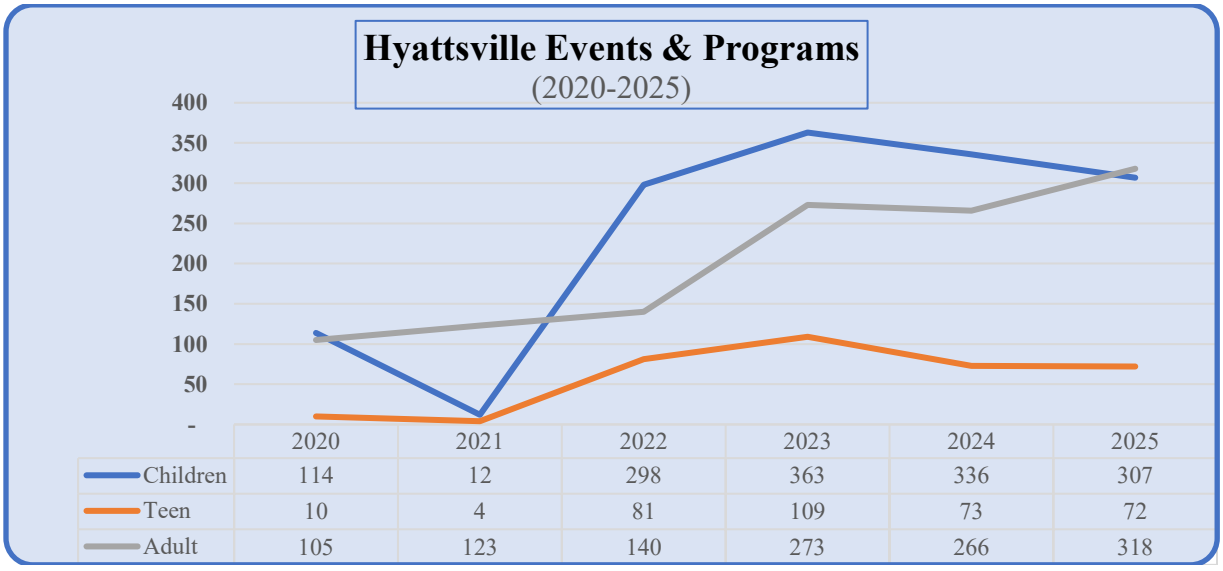
Branch Visitors

The total number of visitors to the branch is tracked in the charts below.

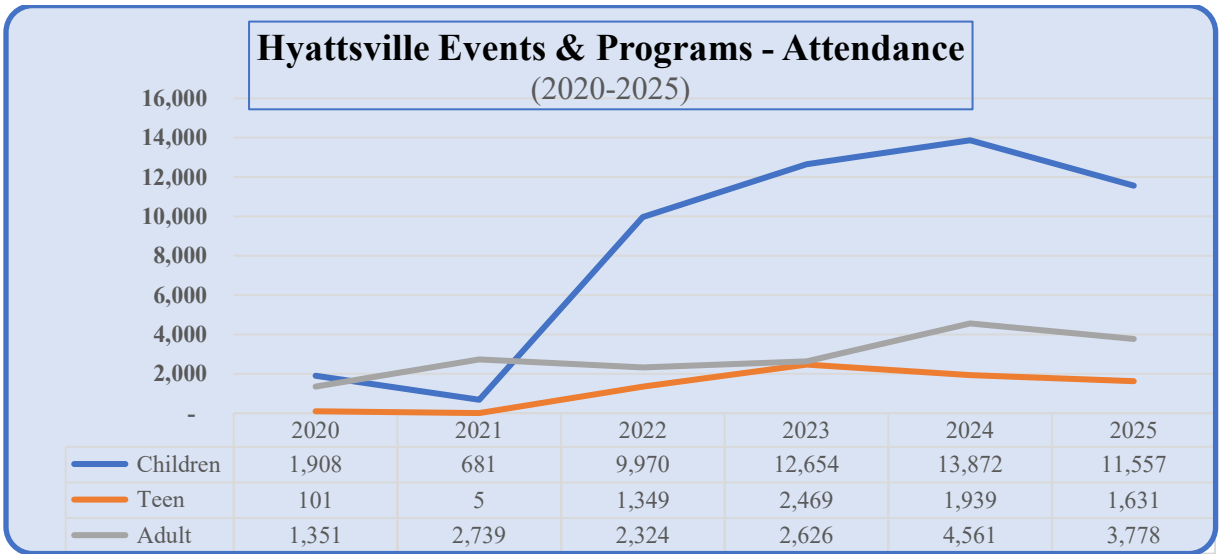


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	114	12	298	363	336	307
Teen	10	4	81	109	73	72
Adult	105	123	140	273	266	318



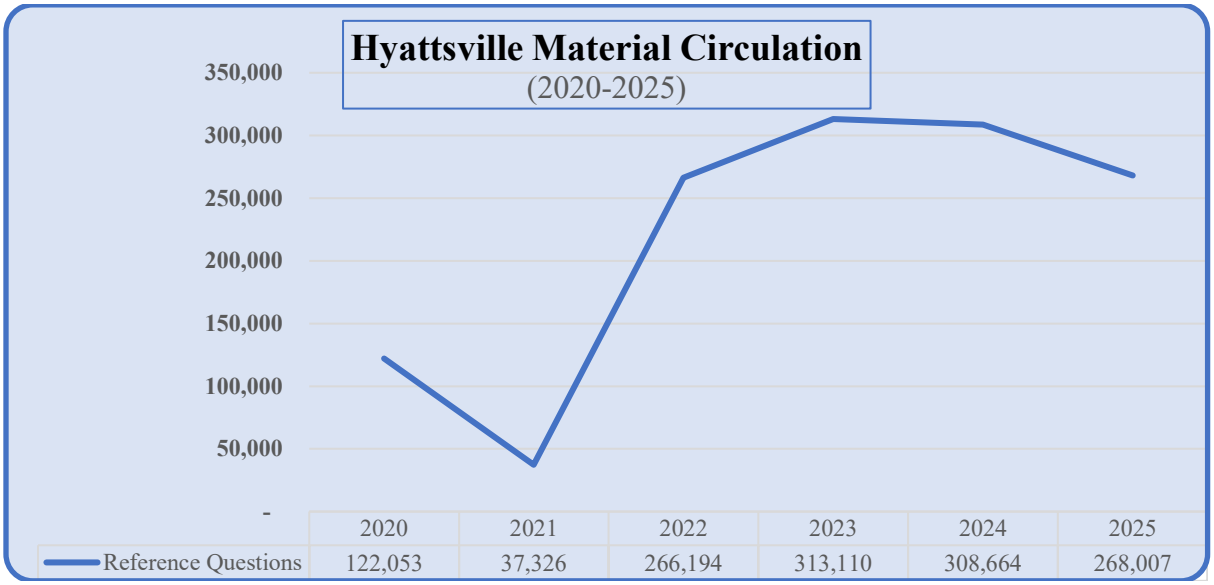
	2020	2021	2022	2023	2024	2025
Children	1,908	681	9,970	12,654	13,872	11,557
Teen	101	5	1,349	2,469	1,939	1,631
Adult	1,351	2,739	2,324	2,626	4,561	3,778

2025 Program Highlights:

- Large branch with many programs with high attendance
- Strong Teen Action Group
- Dedicated Arts space with robust programming
- Metro accessible in population dense area
- Programs for Spanish speakers: Ayudatech, English Conversation Club, story times

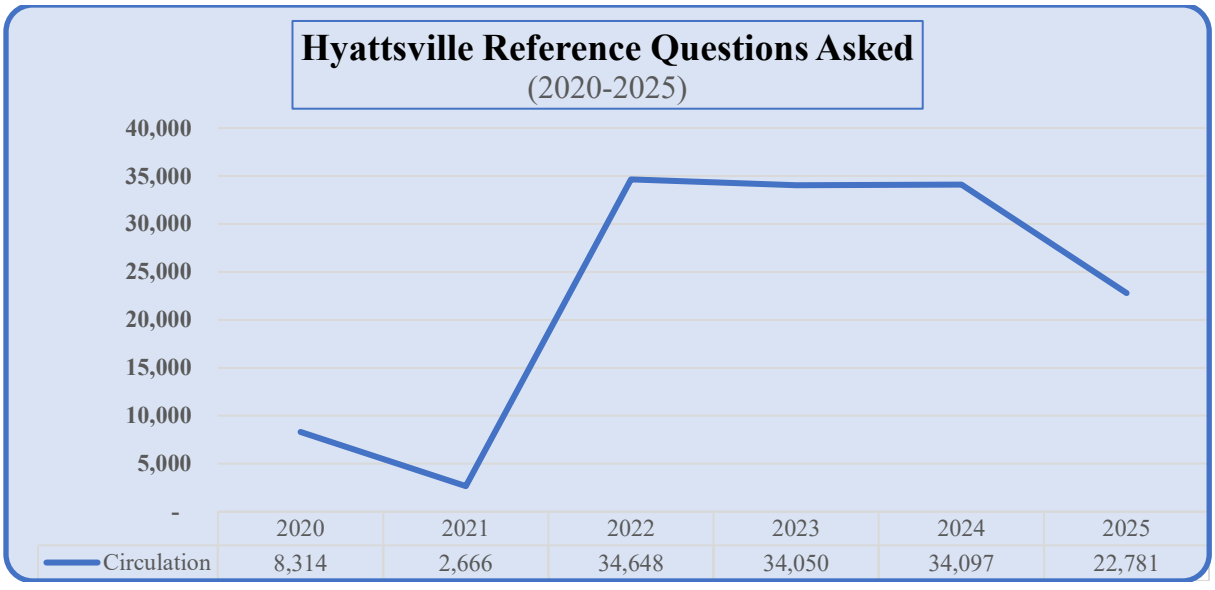
Material Circulation

The total number of materials circulated is tracked in the chart below.



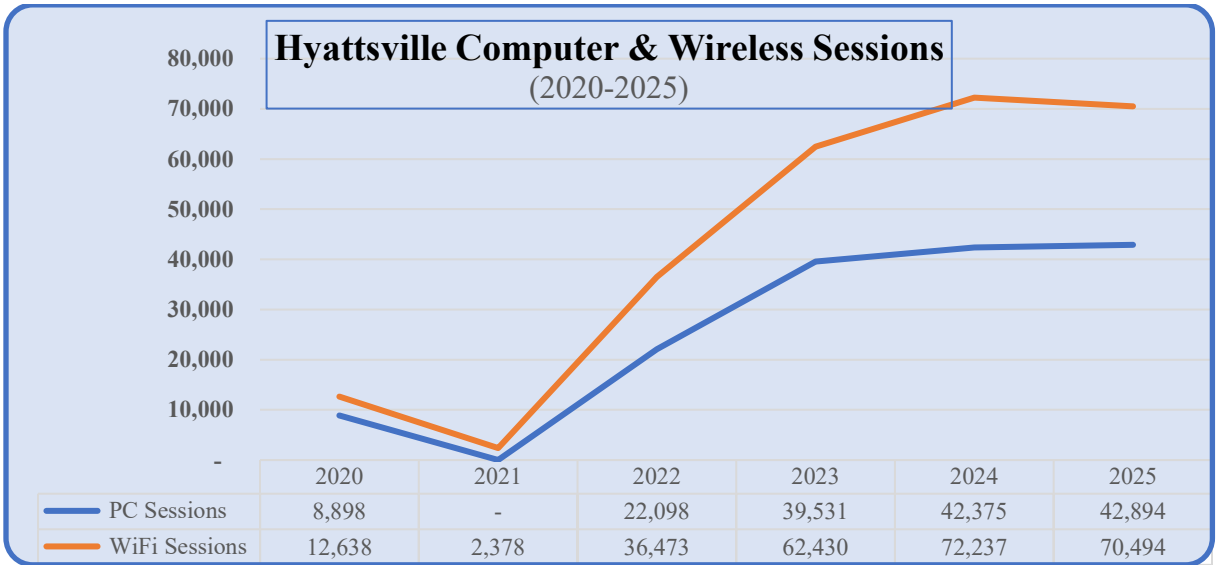
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	8,898	-	22,098	39,531	42,375	42,894
WiFi Sessions	12,638	2,378	36,473	62,430	72,237	70,494

Prince George's County Memorial Library System (PGCMLS)

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Appendix K: Largo-Kettering Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Largo-Kettering Branch Library 3
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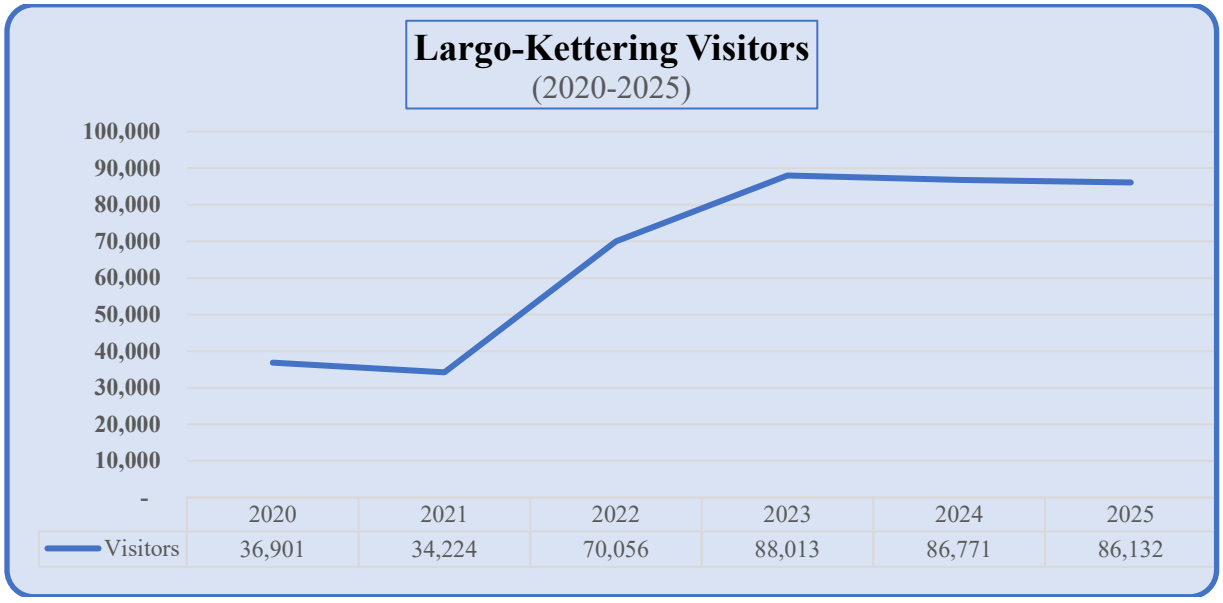
Largo-Kettering Branch Library

Address	15773 Livingston Road, Accokeek, Maryland 20607
Location	East
Year Built	1993
Facility Footprint	25,357 Sq. F
Walkability Score	40 / 100
Bike Score	39 / 100
Staff	9

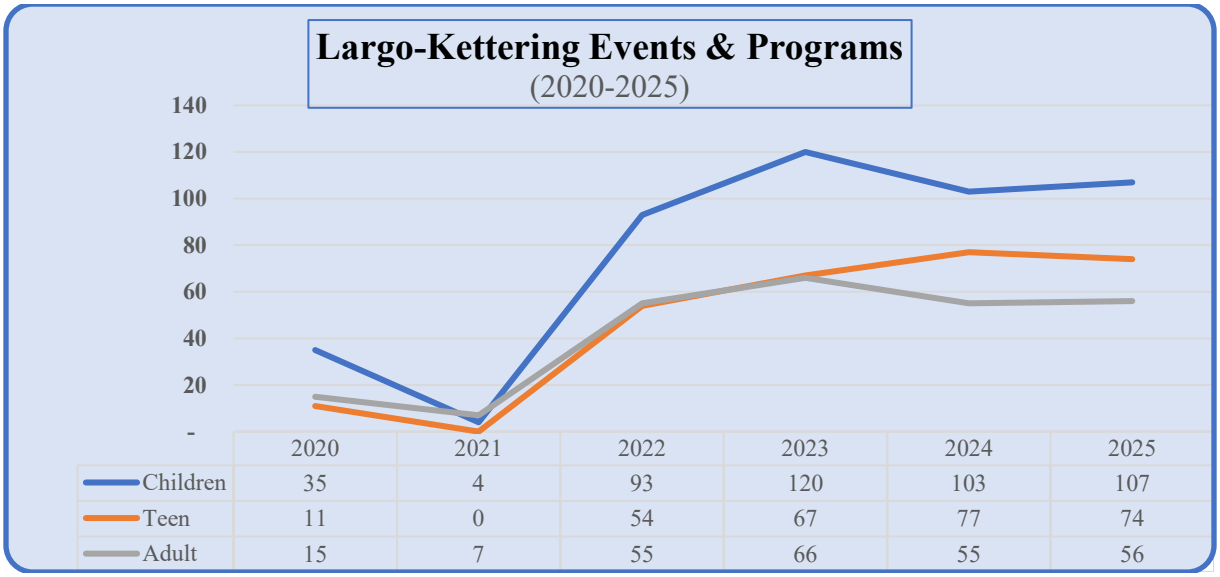
Branch Visitors

The total number of branch visitors is tracked in the charts below.

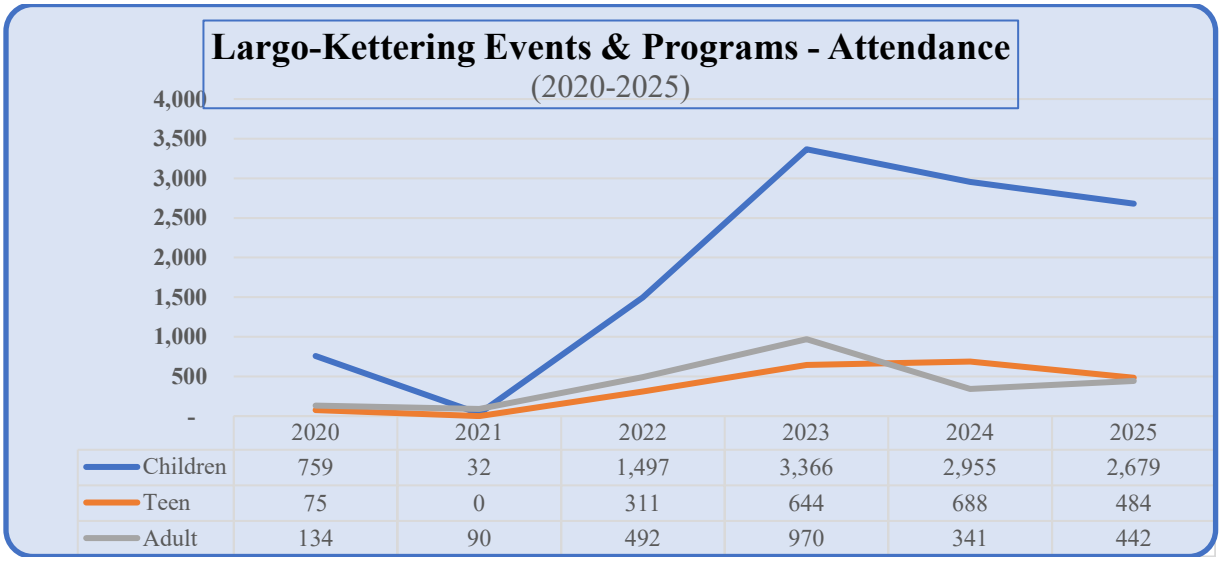


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	35	4	93	120	103	107
Teen	11	0	54	67	77	74
Adult	15	7	55	66	55	56



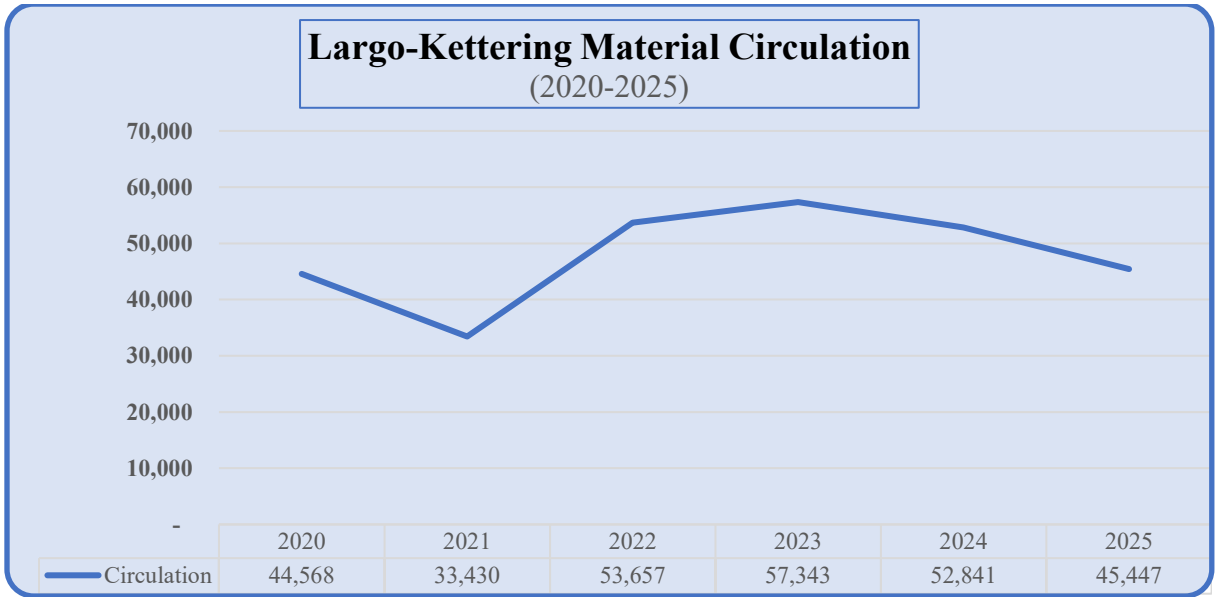
	2020	2021	2022	2023	2024	2025
Children	759	32	1,497	3,366	2,955	2,679
Teen	75	0	311	644	688	484
Adult	134	90	492	970	341	442

2025 Program Highlights:

- Overall strong attendance for kids and teens programs
- Virtual monthly Veterans programs.

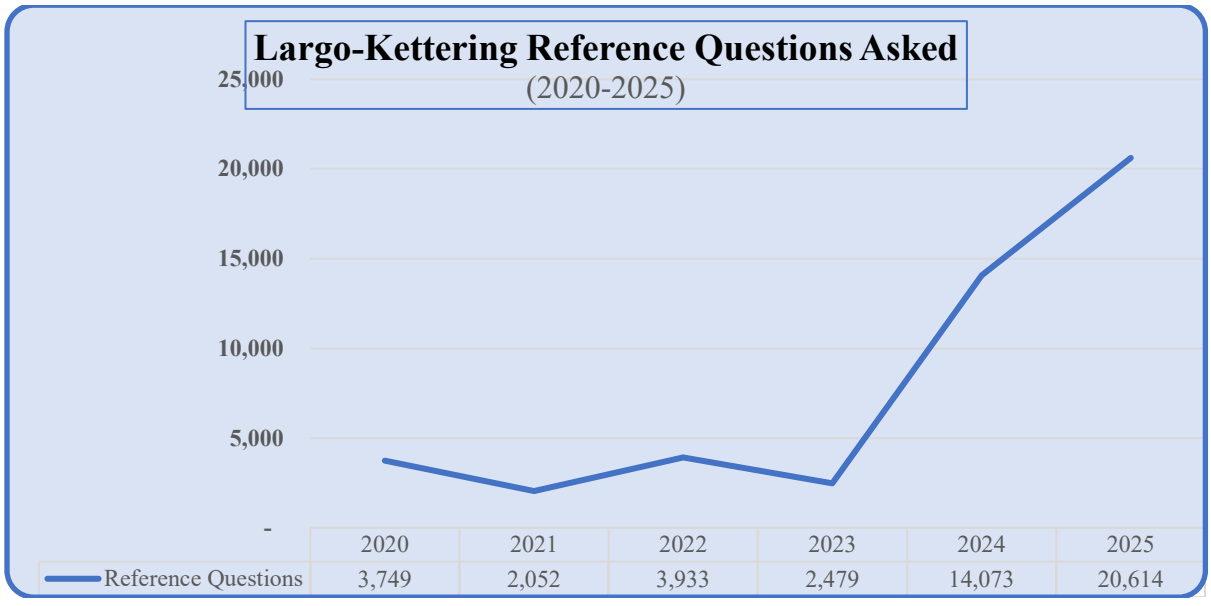
Material Circulation

The total number of materials circulated is tracked in the chart below.



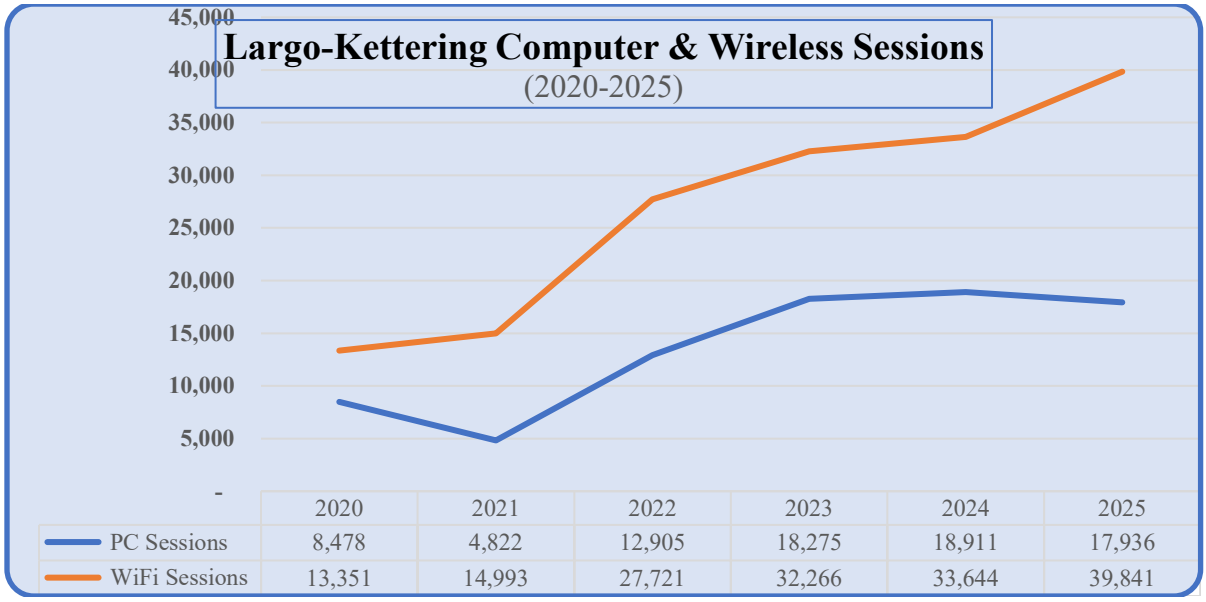
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	8,478	4,822	12,905	18,275	18,911	17,936
WiFi Sessions	13,351	14,993	27,721	32,266	33,644	39,841

Prince George's County Memorial Library System (PGCMLS)

2026
Performance Report

Appendix L: Laurel Branch Library

Caleb Callender
Policy and Budget Analyst
Education and Workforce Development Committee

20 September 2026

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Laurel Branch Library 3
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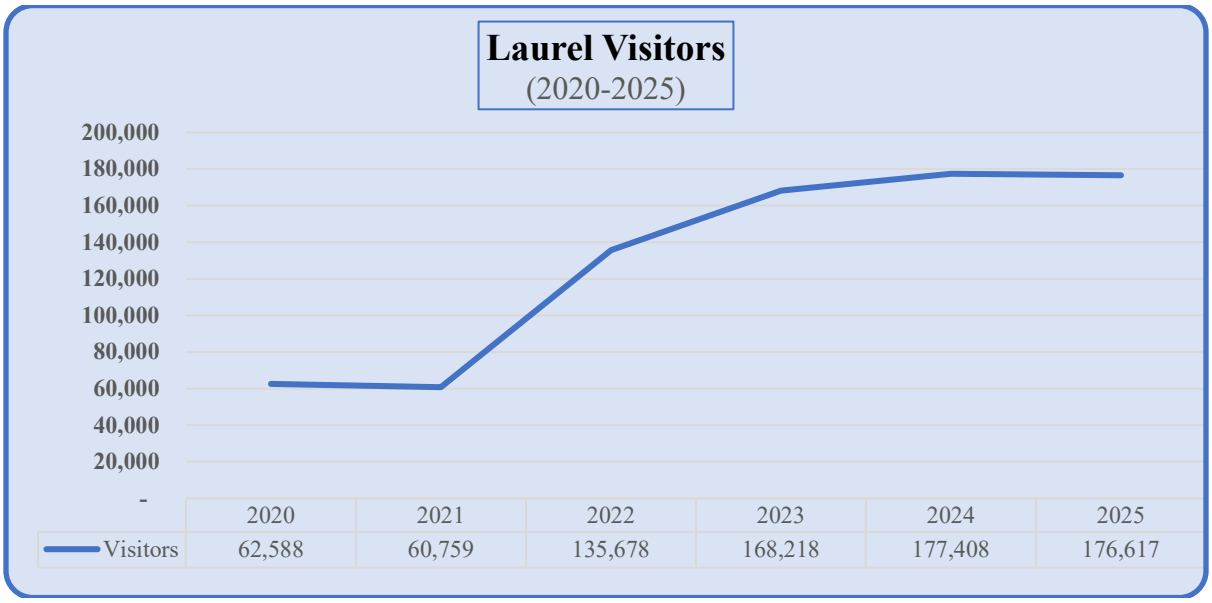
Laurel Branch Library

Address	5077th Street, Laurel, Maryland 20707
Location	North
Year Built	2016
Facility Footprint	31,000 Sq. F
Walkability Score	83 / 100
Bike Score	51 / 100
Staff	15

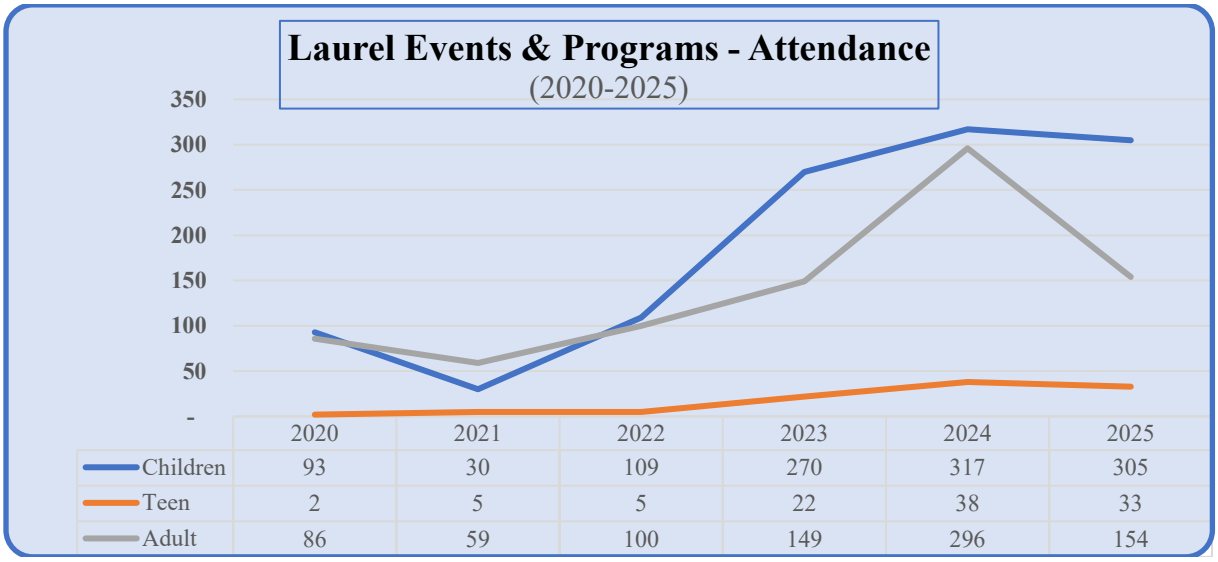
Branch Visitors

The total number of branch visitors is tracked in the charts below.

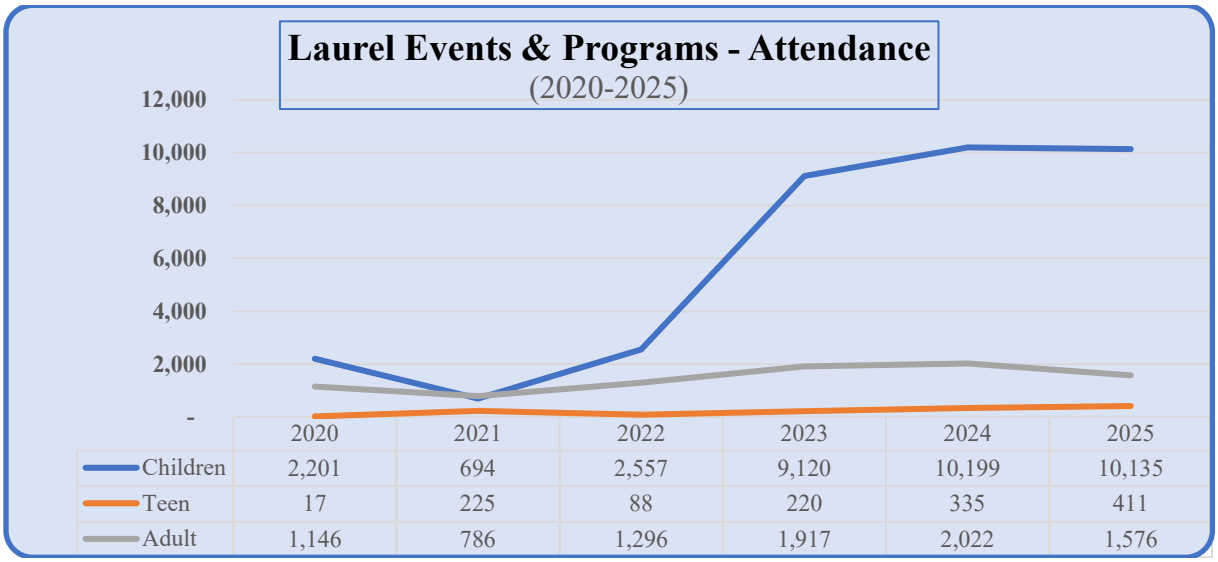


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



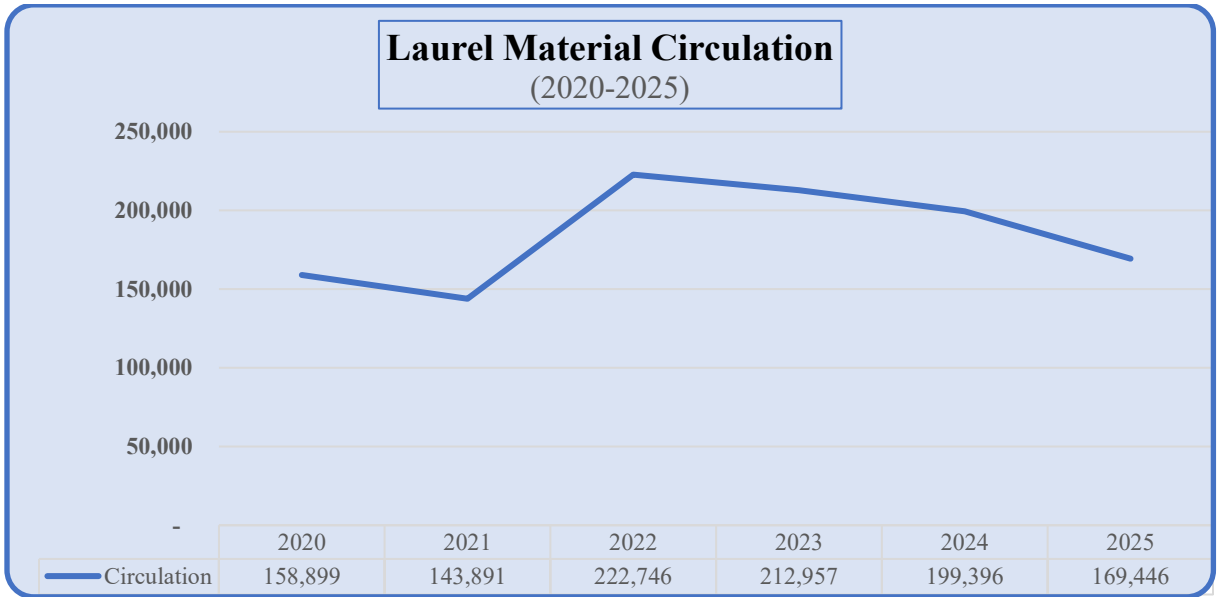
	2020	2021	2022	2023	2024	2025
Children	93	30	109	270	317	305
Teen	2	5	5	22	38	33
Adult	86	59	100	149	296	154



	2020	2021	2022	2023	2024	2025
Children	2,201	694	2,557	9,120	10,199	10,135
Teen	17	225	88	220	335	411
Adult	1,146	786	1,296	1,917	2,022	1,576

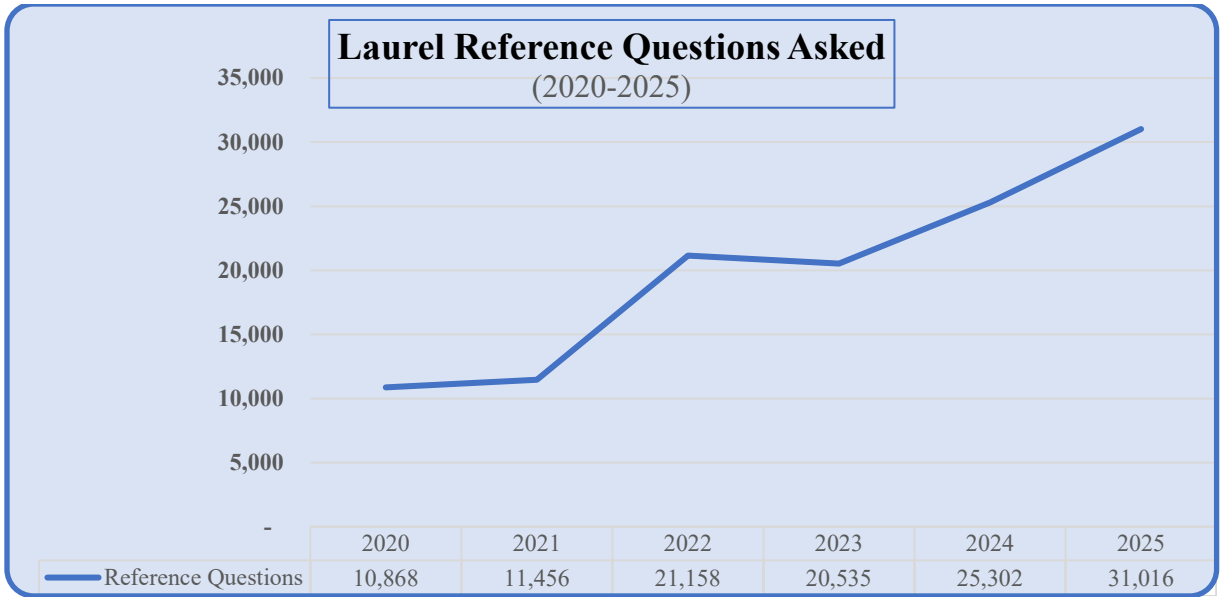
Material Circulation

The total number of materials circulated is tracked in the chart below.



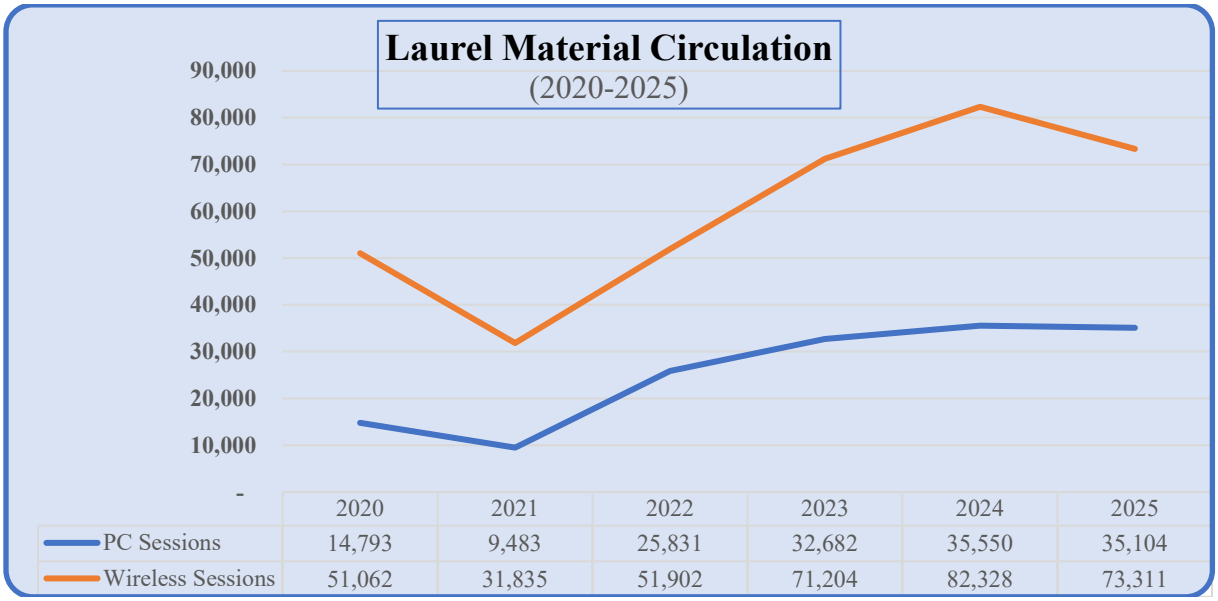
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	14,793	9,483	25,831	32,682	35,550	35,104
Wireless Sessions	51,062	31,835	51,902	71,204	82,328	73,311

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix M: Mount Rainier Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Mount Rainier Branch Library 3
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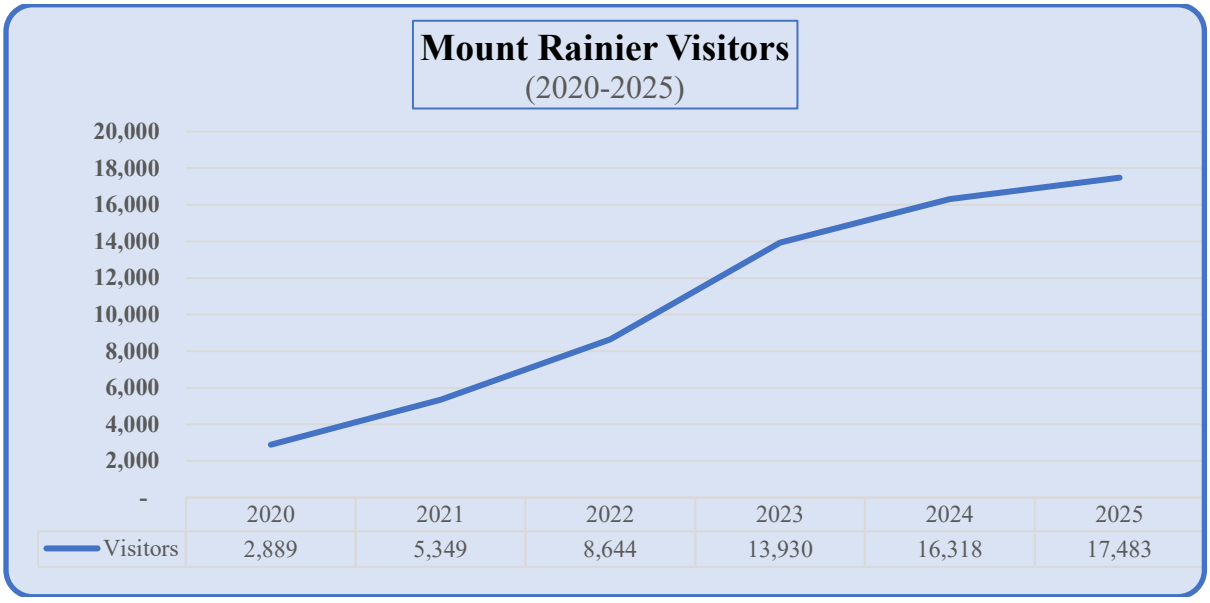
Mount Rainier Branch Library

Address	2409 Rhode Island Avenue, Mount Rainier, Maryland 20712
Location	West
Year Built	1952
Facility Footprint	1,255 Sq. F
Walkability Score	85 / 100
Bike Score	67 / 100
Staff	3

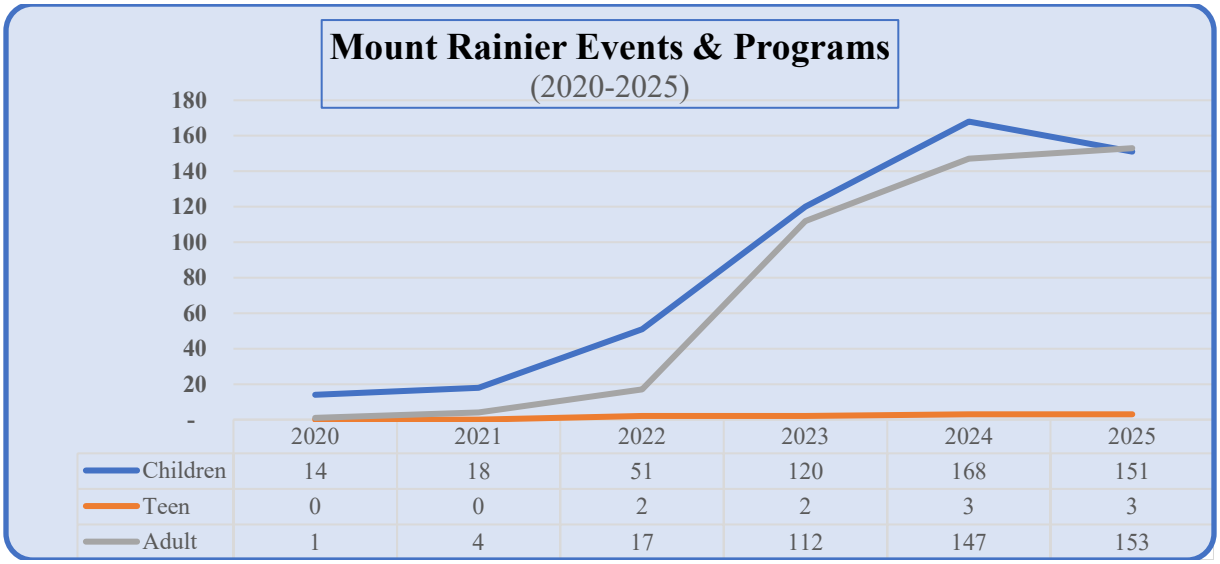
Branch Visitors

The total number of branch visitors is tracked in the charts below.

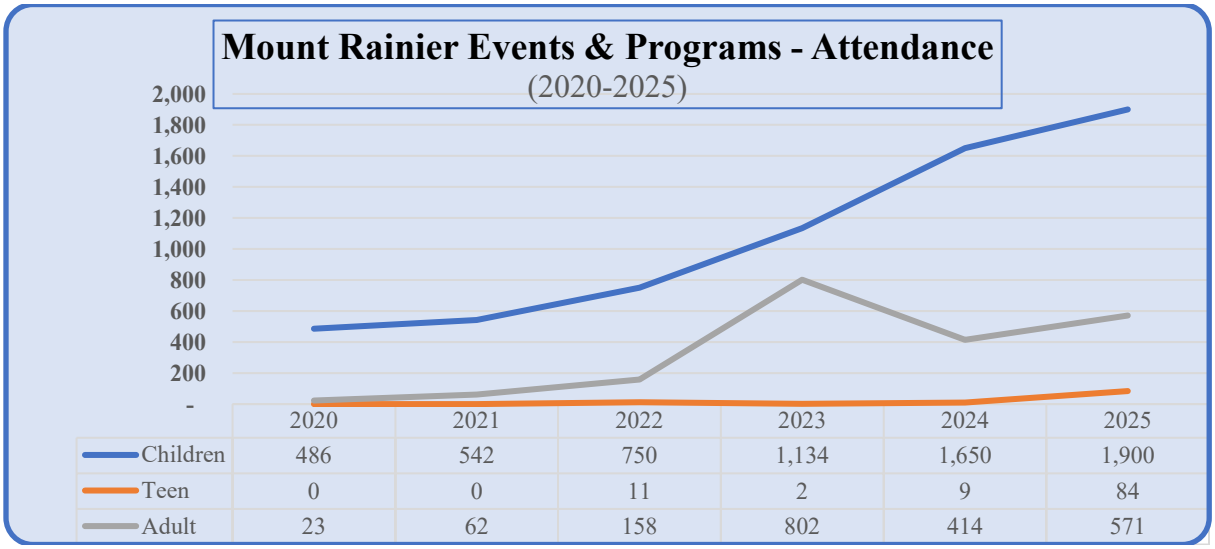


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	14	18	51	120	168	151
Teen	0	0	2	2	3	3
Adult	1	4	17	112	147	153



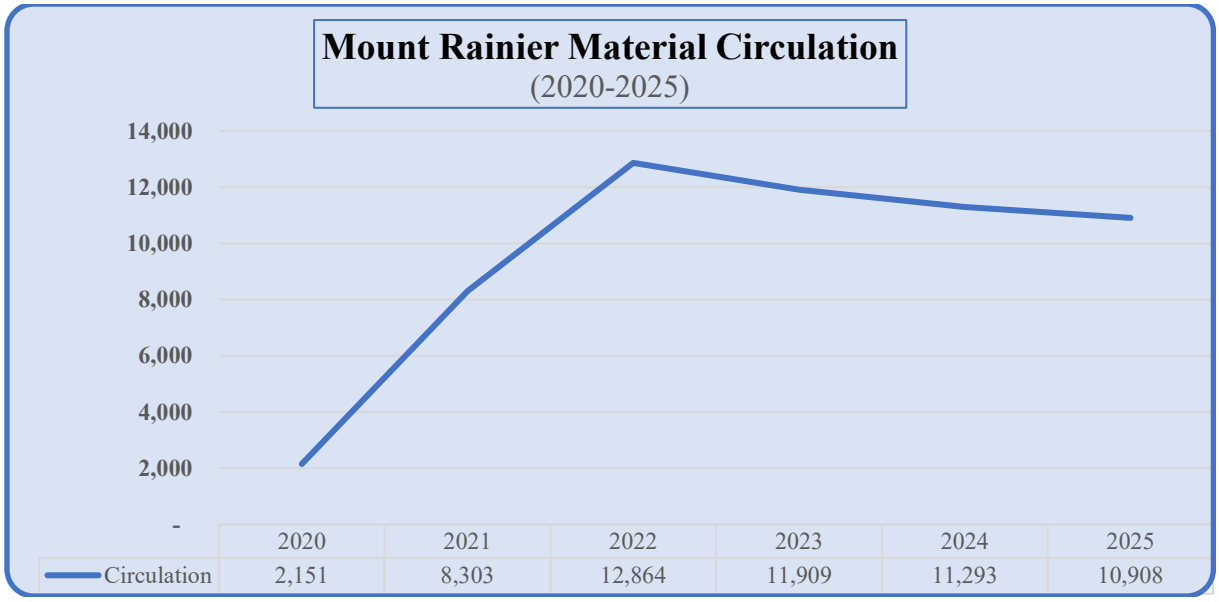
	2020	2021	2022	2023	2024	2025
Children	486	542	750	1,134	1,650	1,900
Teen	0	0	11	2	9	84
Adult	23	62	158	802	414	571

2025 Program Highlights:

- Collaboration with Joe's Movement Emporium due to lack of programming space - programs include a small lending library, STEM and Story Explorers for children, and special events
- Multilingual (French and Spanish) Job Seekers and Computer Classes for adults.
- STEM, craft, and game programs for kids

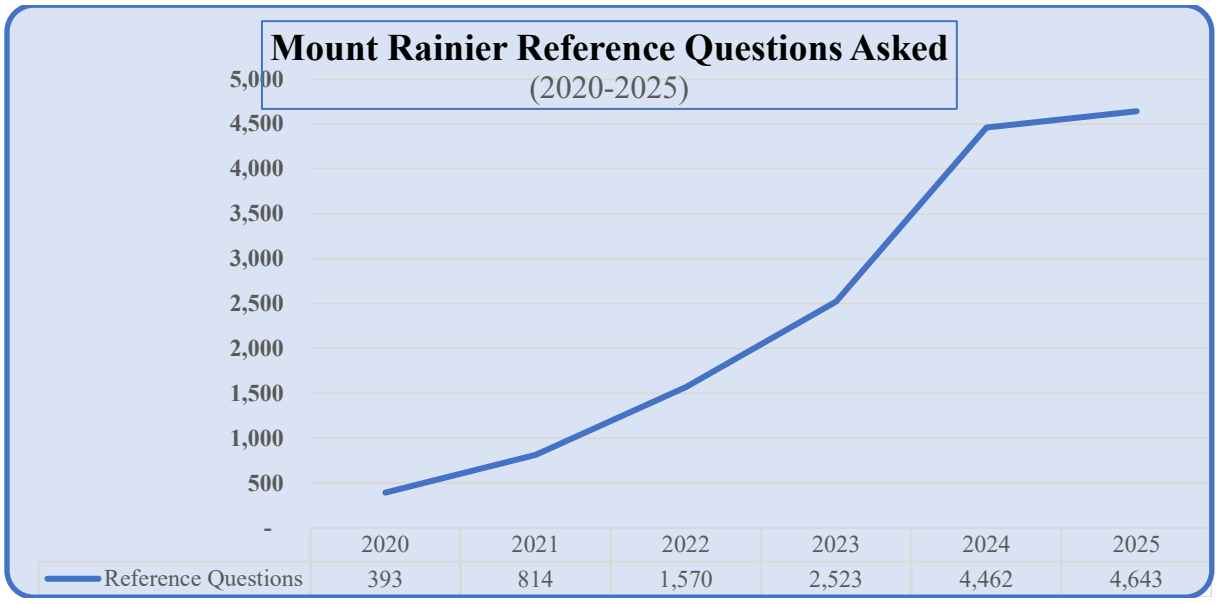
Material Circulation

The total number of materials circulated is tracked in the chart below.



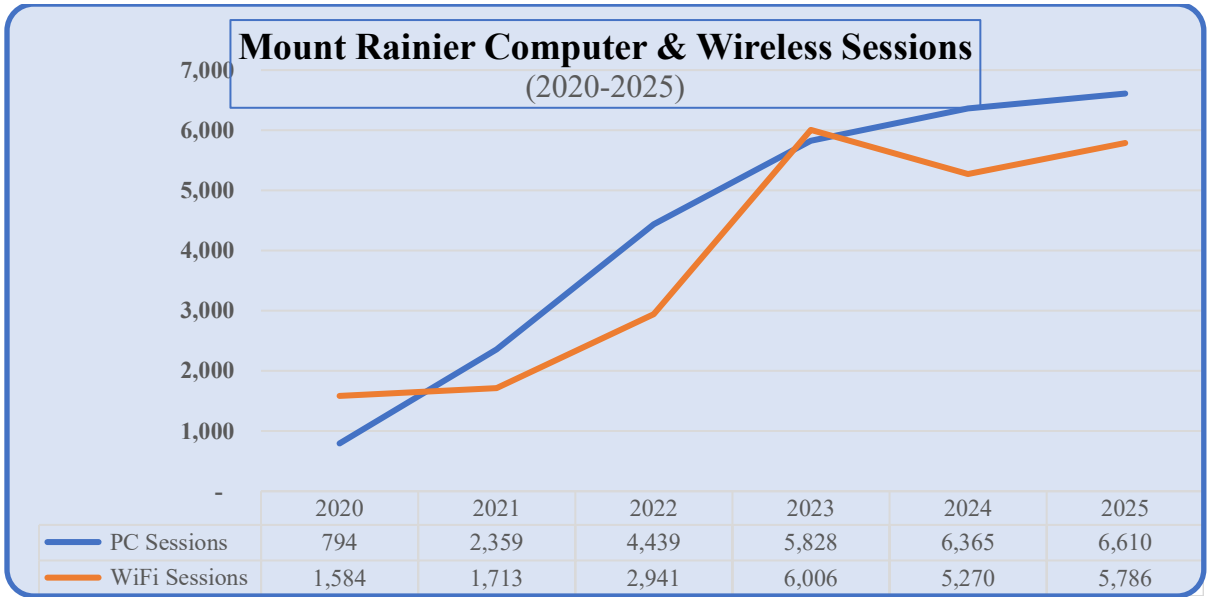
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	794	2,359	4,439	5,828	6,365	6,610
WiFi Sessions	1,584	1,713	2,941	6,006	5,270	5,786

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix N: New Carrollton Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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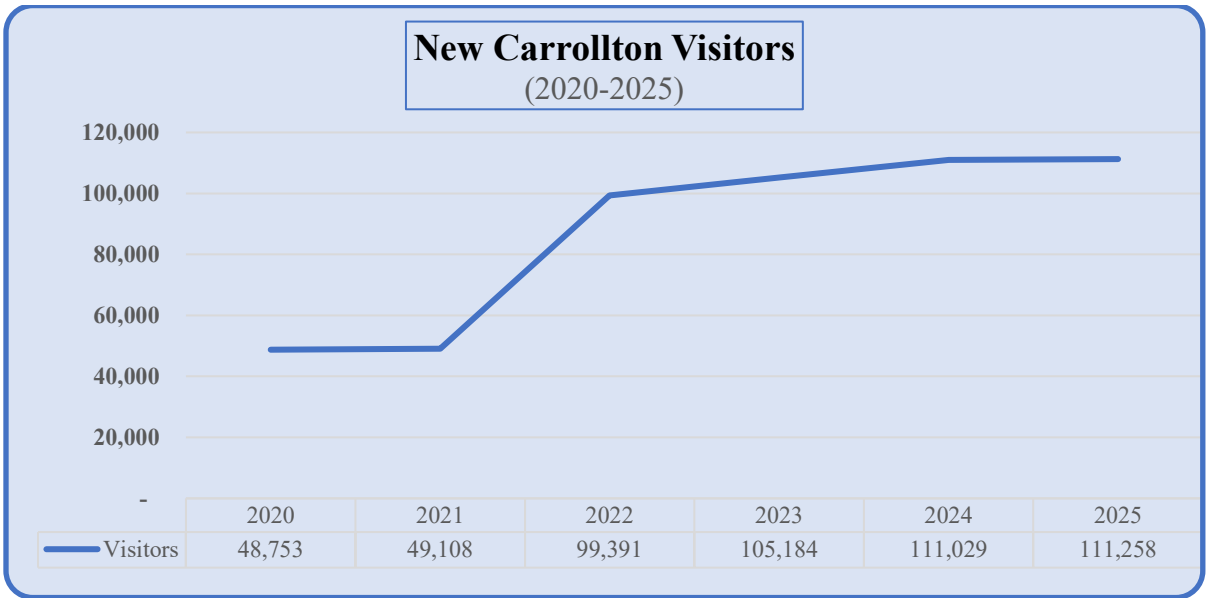
New Carrollton Branch Library

Address	7414 Riverdale Road, New Carrollton, Maryland 20784
Location	West
Year Built	2018
Facility Footprint	58,500 Sq. F
Walkability Score	41 / 100
Bike Score	27 / 100
Staff	19

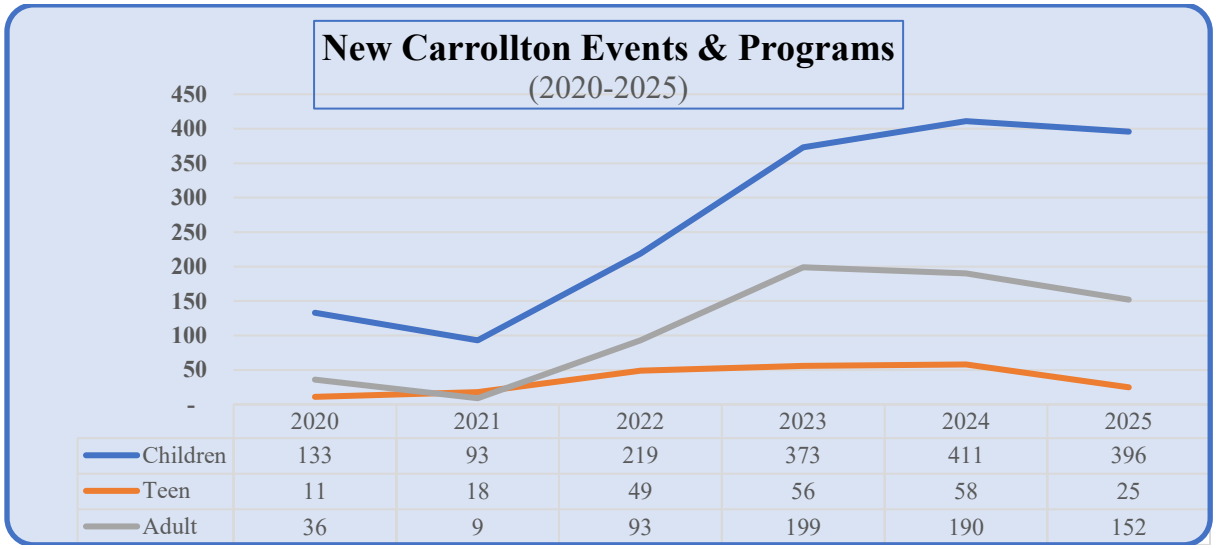
Branch Visitors

The total number of branch visitors is tracked in the charts below.

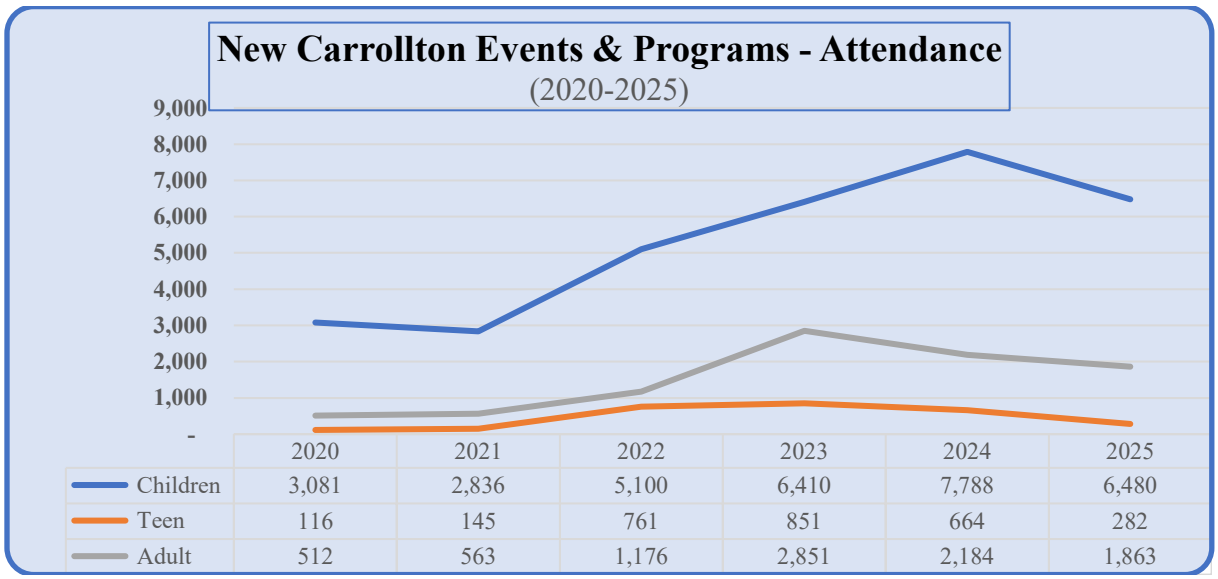


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	133	93	219	373	411	396
Teen	11	18	49	56	58	25
Adult	36	9	93	199	190	152



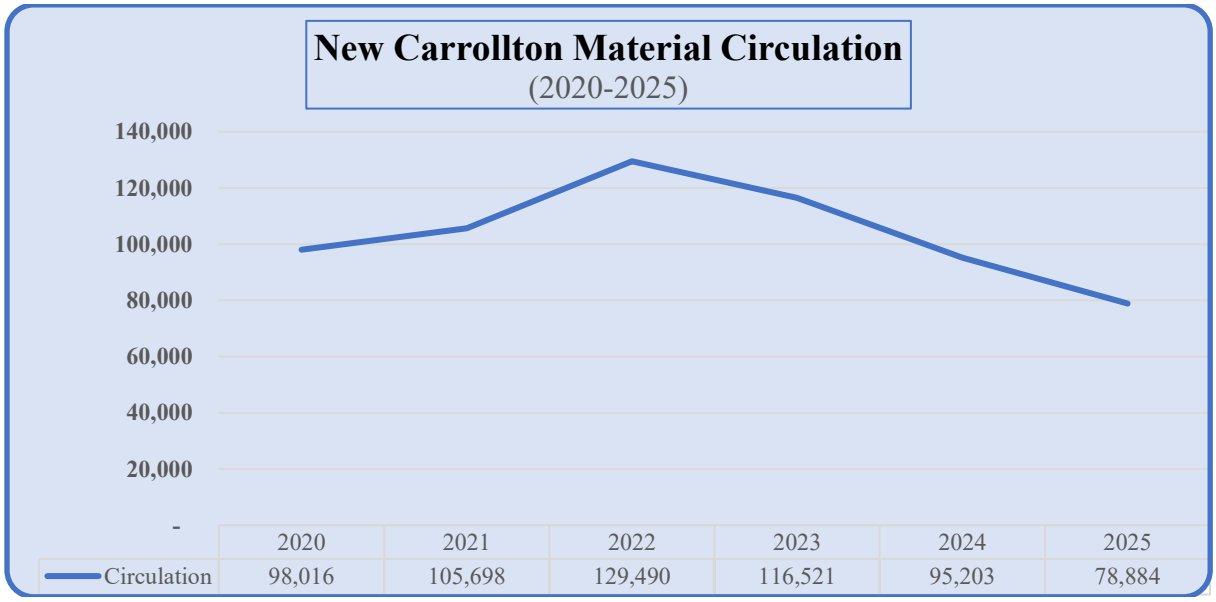
	2020	2021	2022	2023	2024	2025
Children	3,081	2,836	5,100	6,410	7,788	6,480
Teen	116	145	761	851	664	282
Adult	512	563	1,176	2,851	2,184	1,863

2025 Program Highlights:

- Dual Language story times
- Sewing classes and open lab

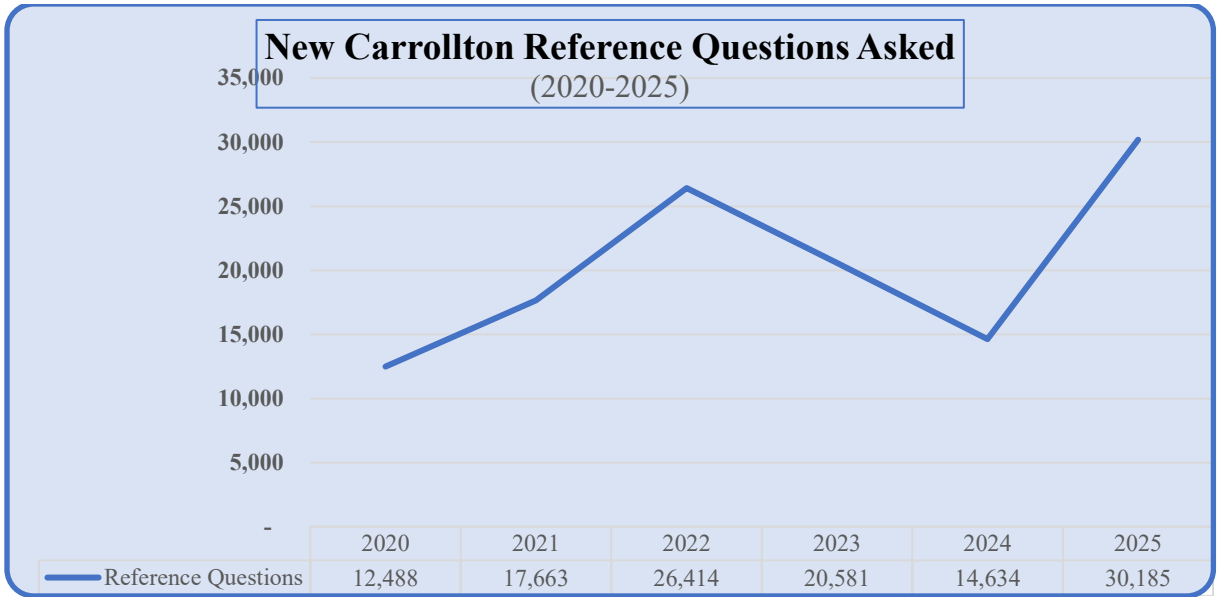
Material Circulation

The total number of materials circulated is tracked in the chart below.



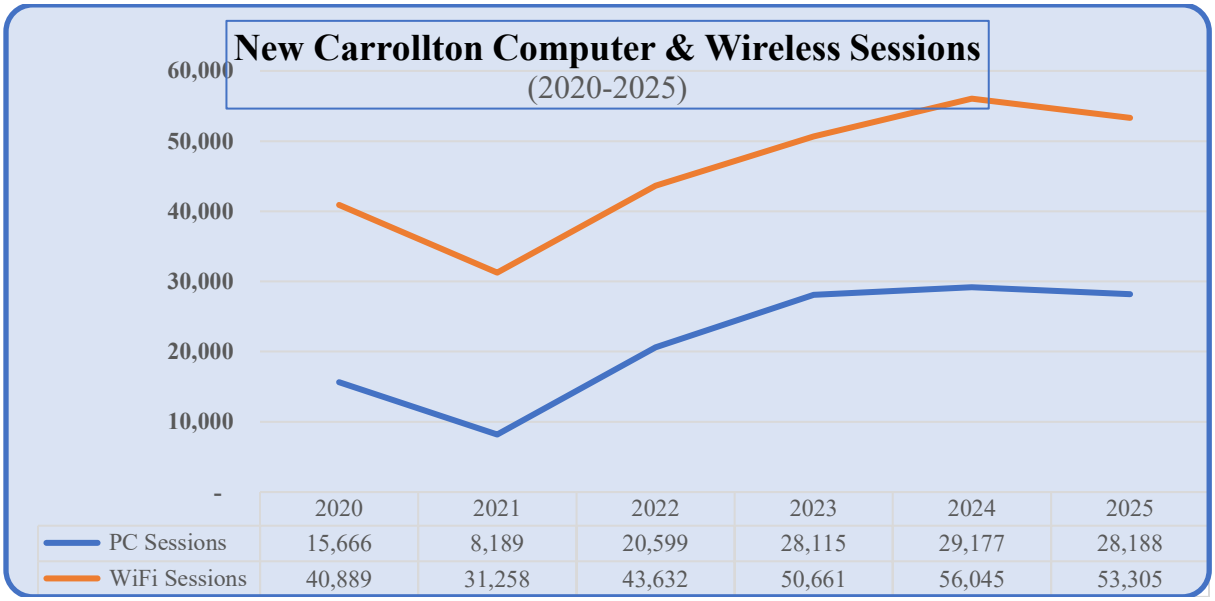
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	15,666	8,189	20,599	28,115	29,177	28,188
WiFi Sessions	40,889	31,258	43,632	50,661	56,045	53,305

Prince George's County Memorial Library System (PGCMLS)

2025
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Appendix O: Oxon Hill Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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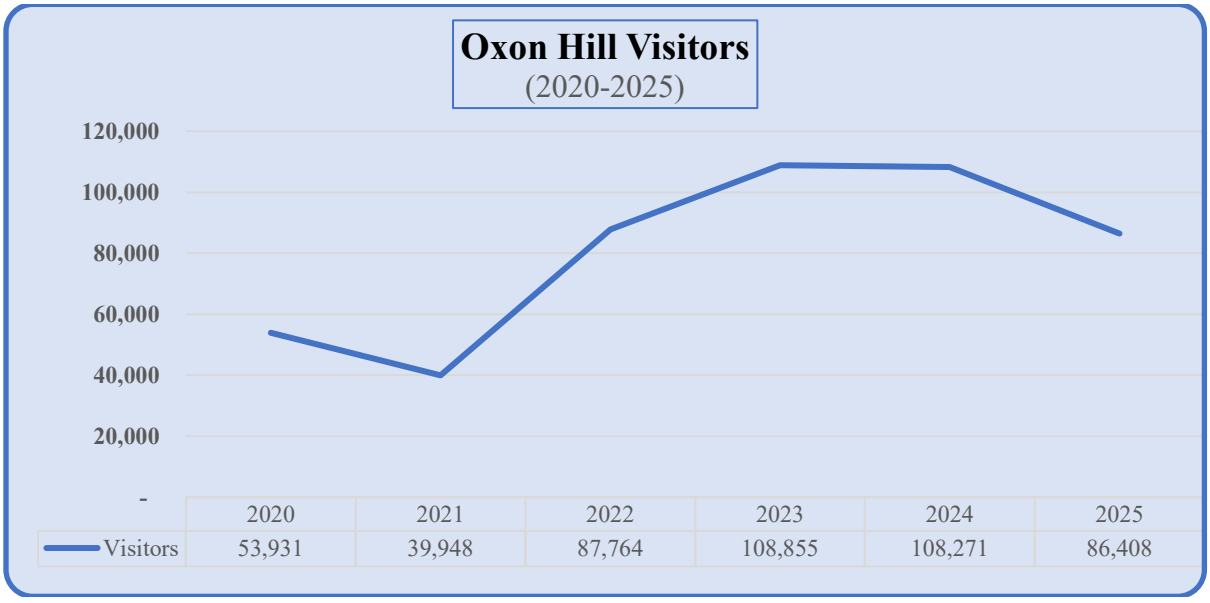
Oxon Hill Branch Library

Address	6200 Oxon Hill Road, Oxon Hill, Maryland 20745
Location	South
Year Built	1967 / 2004 Renovation
Facility Footprint	53,395 Sq. F
Walkability Score	76 / 100
Bike Score	49 / 100
Staff	18

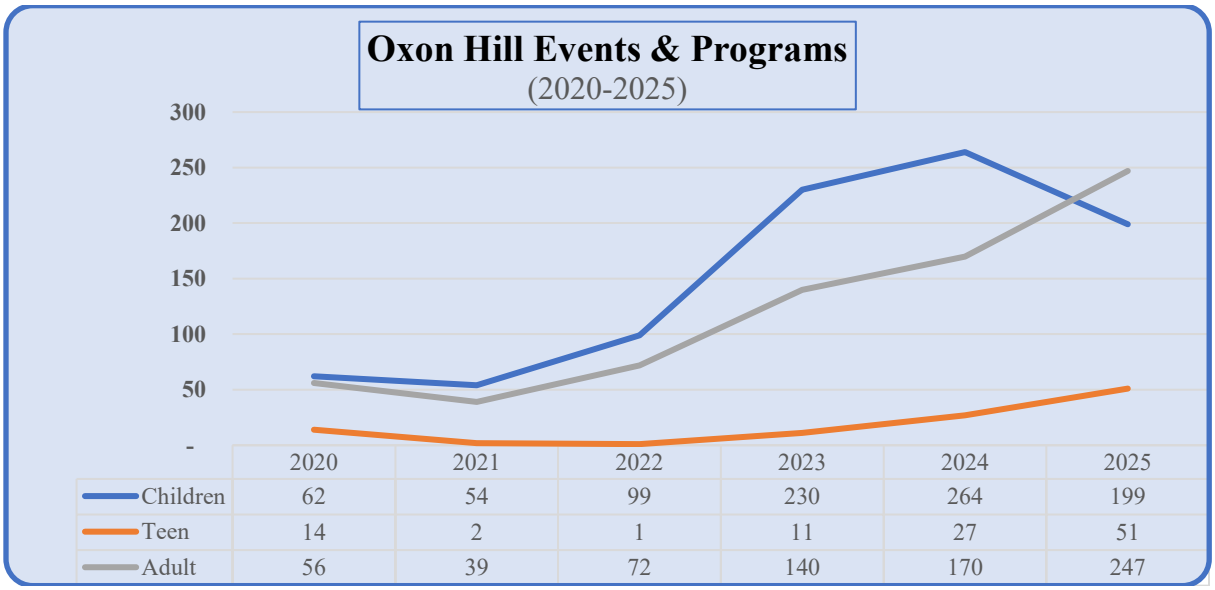
Branch Visitors

The total number of branch visitors is tracked in the charts below.

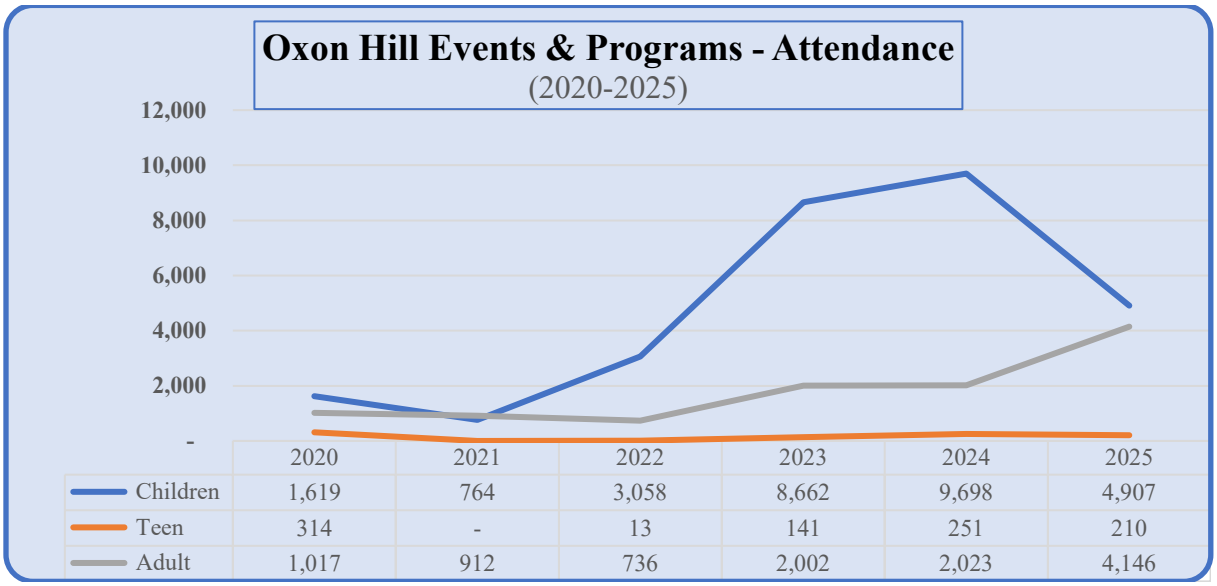


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	62	54	99	230	264	199
Teen	14	2	1	11	27	51
Adult	56	39	72	140	170	247



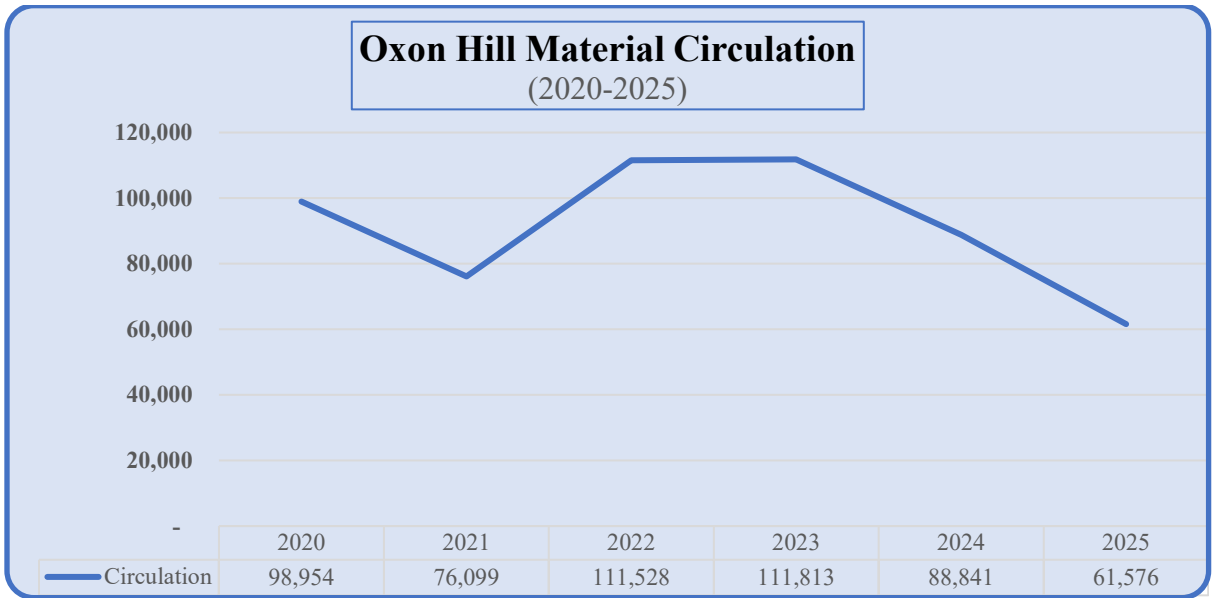
	2020	2021	2022	2023	2024	2025
Children	1,619	764	3,058	8,662	9,698	4,907
Teen	314	-	13	141	251	210
Adult	1,017	912	736	2,002	2,023	4,146

2025 Program Highlights:

- Line Dancing.
- Foundry Area (textile arts) hosts weekly sewing clubs.
- Lecture hall hosts authors and speakers.

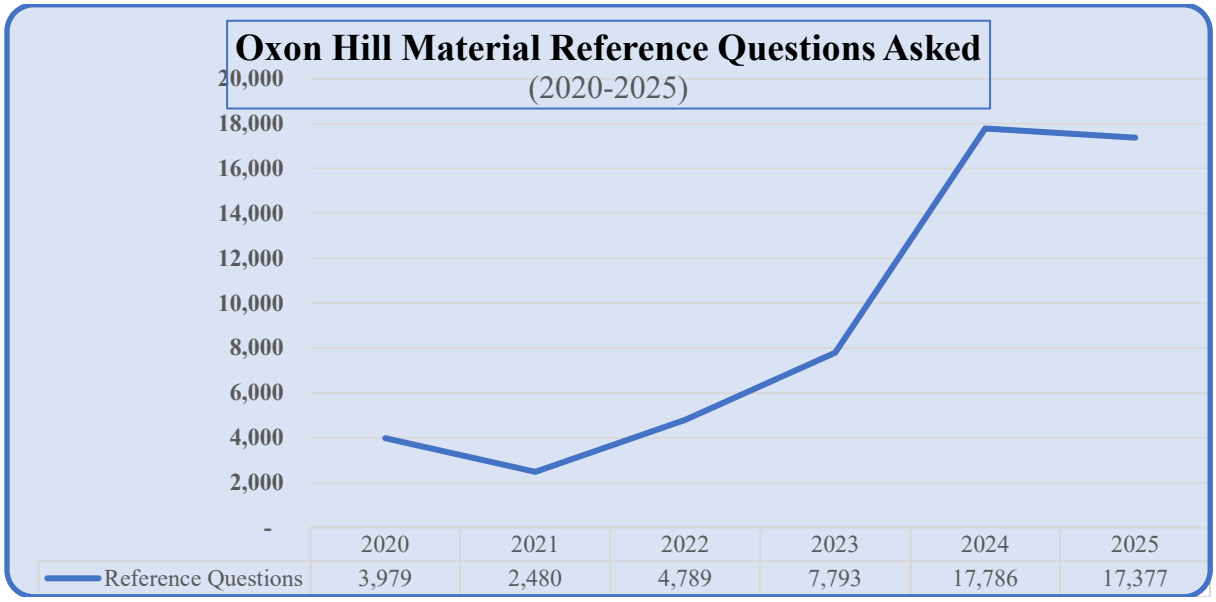
Material Circulation

The total number of materials circulated is tracked in the chart below.



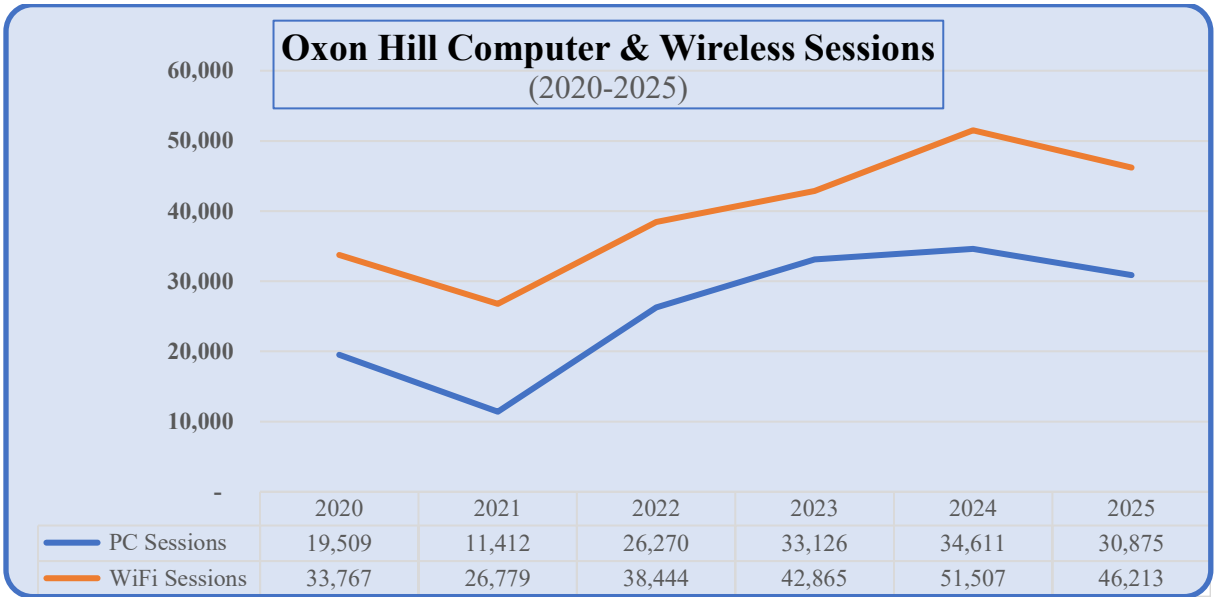
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	19,509	11,412	26,270	33,126	34,611	30,875
WiFi Sessions	33,767	26,779	38,444	42,865	51,507	46,213

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix P: South Bowie Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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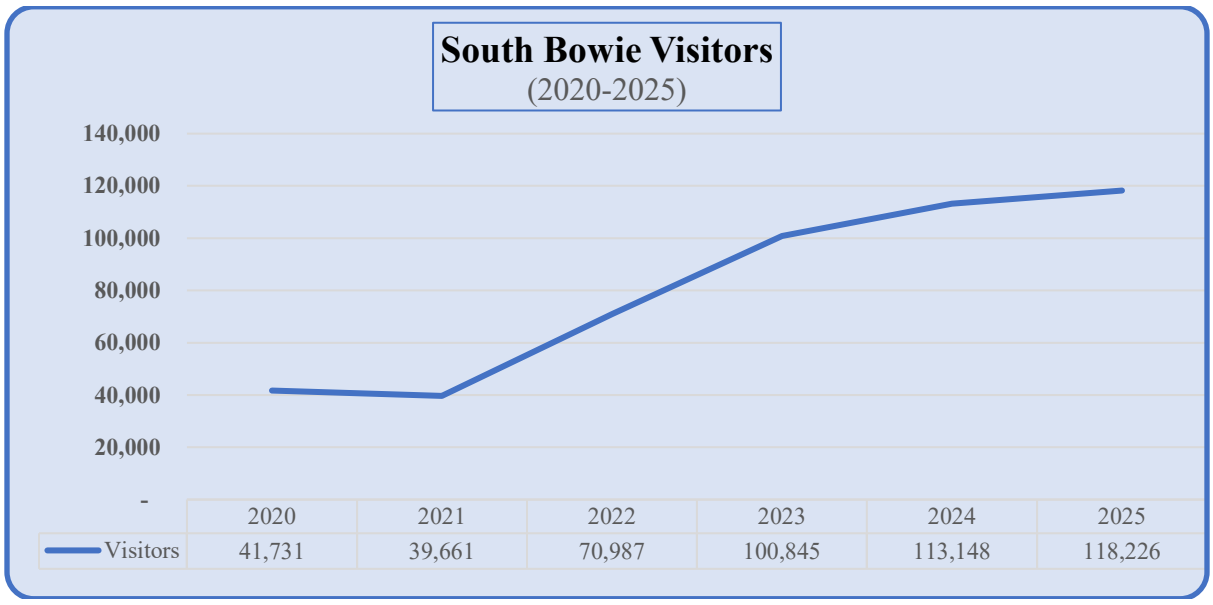
South Bowie Branch Library

Address	15301 Hall Road, Bowie, Maryland 20721
Location	East
Year Built	2012
Facility Footprint	45,500 Sq. F
Walkability Score	34 / 100
Bike Score	36 / 100
Staff	12

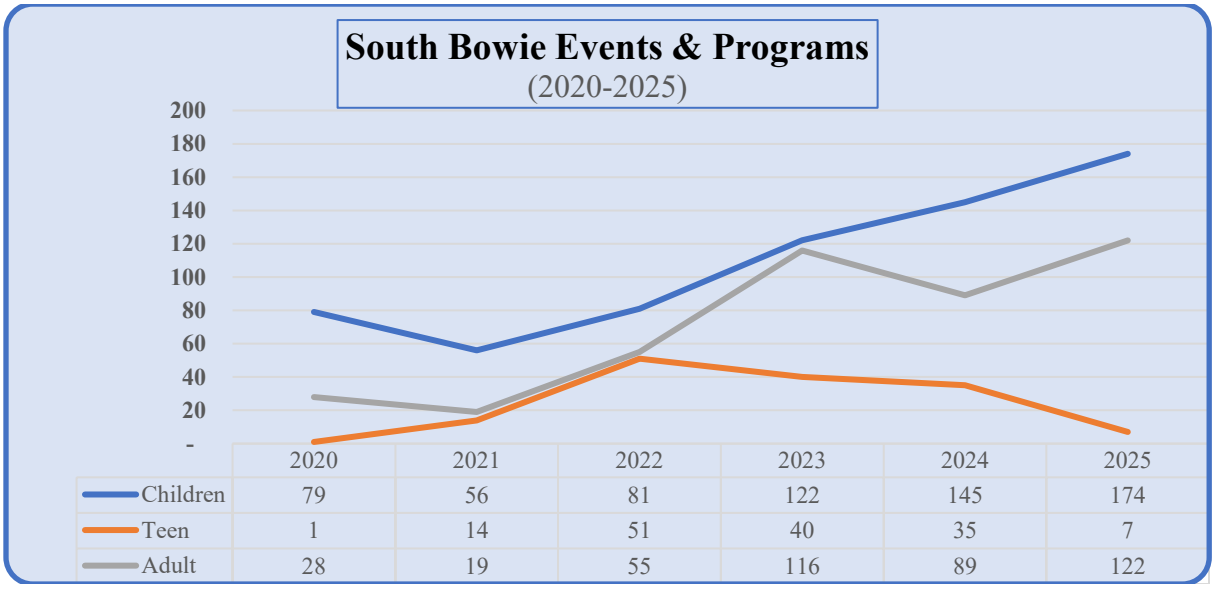
Branch Visitors

The total number of branch visitors is tracked in the charts below.

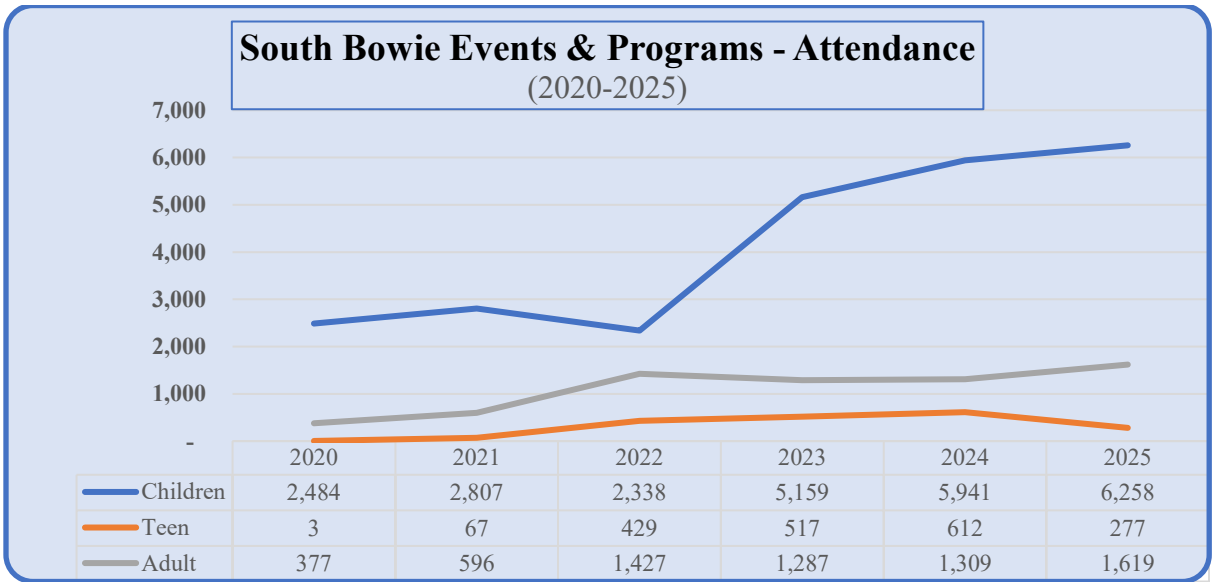


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	79	56	81	122	145	174
Teen	1	14	51	40	35	7
Adult	28	19	55	116	89	122



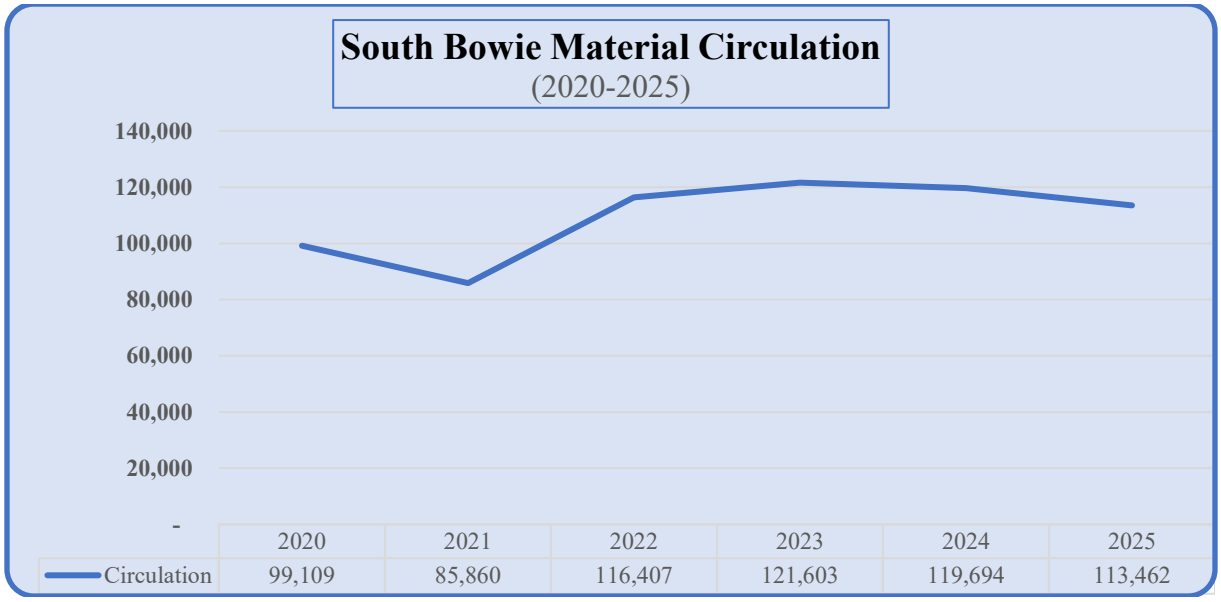
	2020	2021	2022	2023	2024	2025
Children	2,484	2,807	2,338	5,159	5,941	6,258
Teen	3	67	429	517	612	277
Adult	377	596	1,427	1,287	1,309	1,619

2025 Program Highlights:

- Strong Storytime and STEM programs.
- Senior Computer class.
  Positively Moving for Adults continues at full capacity

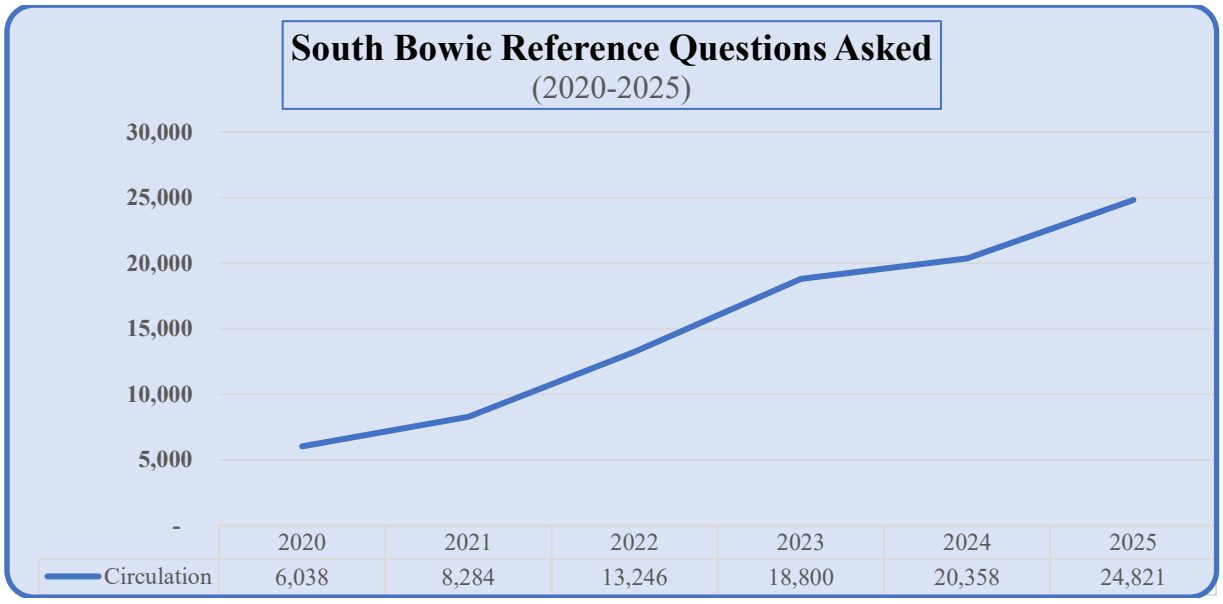
Material Circulation

The total number of materials circulated is tracked in the chart below.



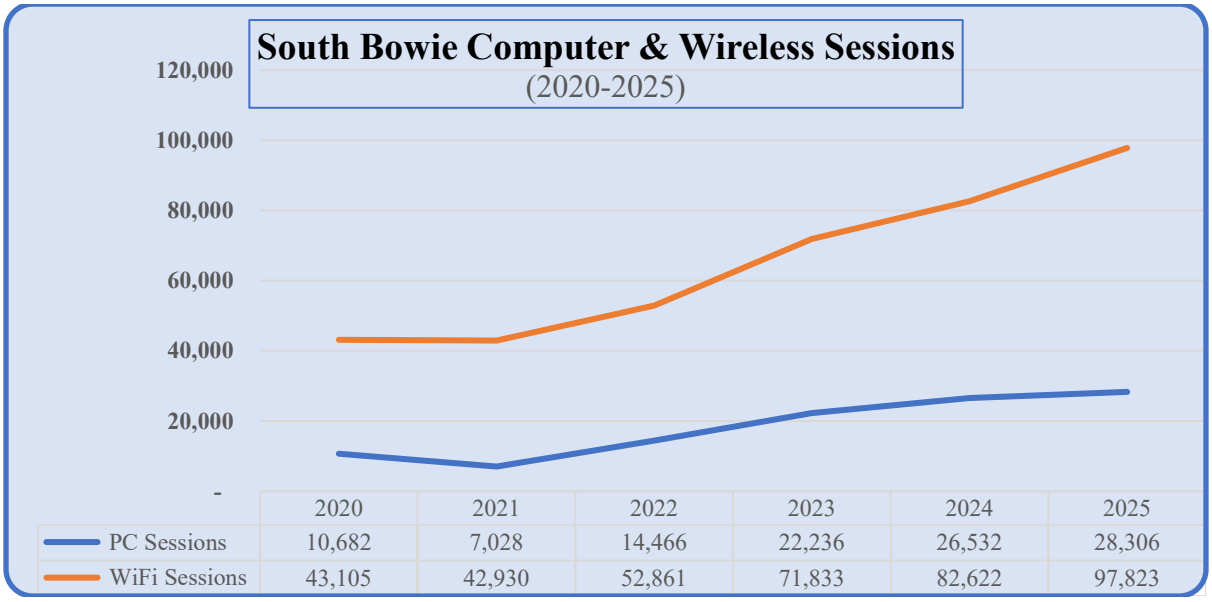
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	10,682	7,028	14,466	22,236	26,532	28,306
WiFi Sessions	43,105	42,930	52,861	71,833	82,622	97,823

Prince George's County Memorial Library System (PGCMLS)

2025
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Appendix Q: Spauldings Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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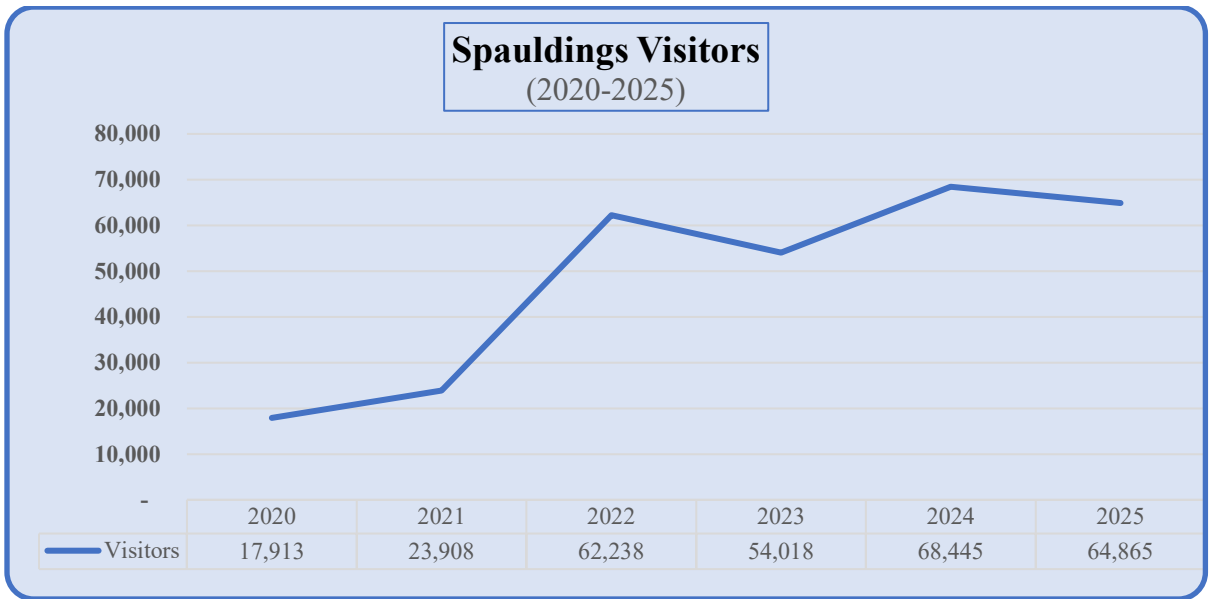
Spauldings Branch Library

Address	5811 Old Silver Hill Road, District Heights, Maryland 20747
Location	Central
Year Built	1987
Facility Footprint	24,000 Sq. F
Walkability Score	74 / 100
Bike Score	49 / 100
Total Staff	14

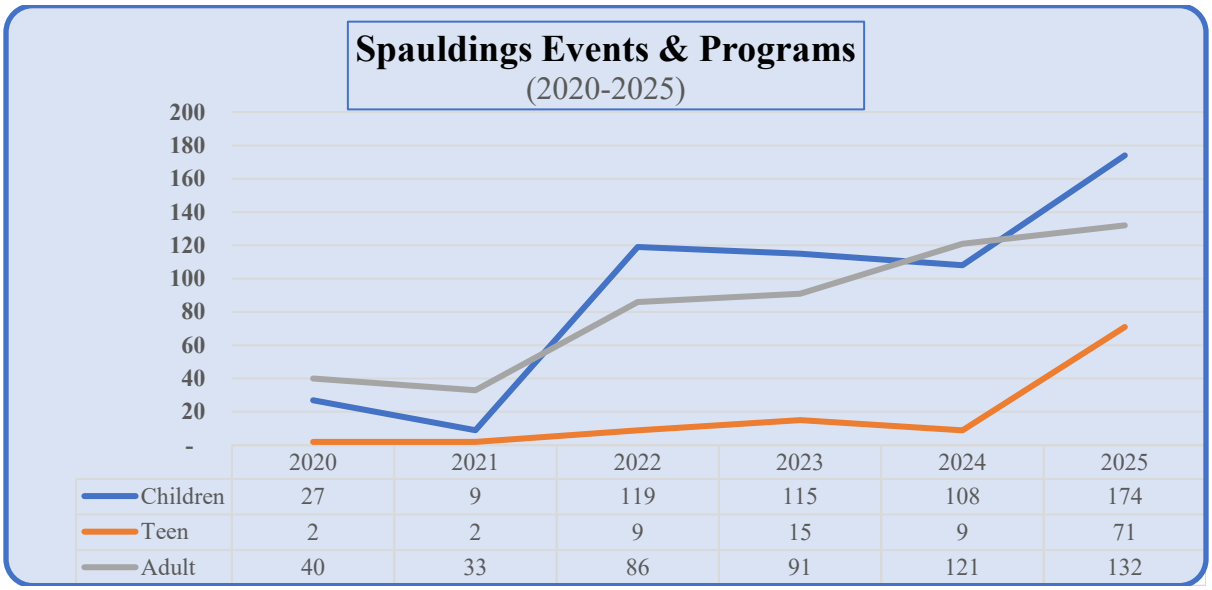
Branch Visitors

The total number of branch visitors is tracked in the charts below.

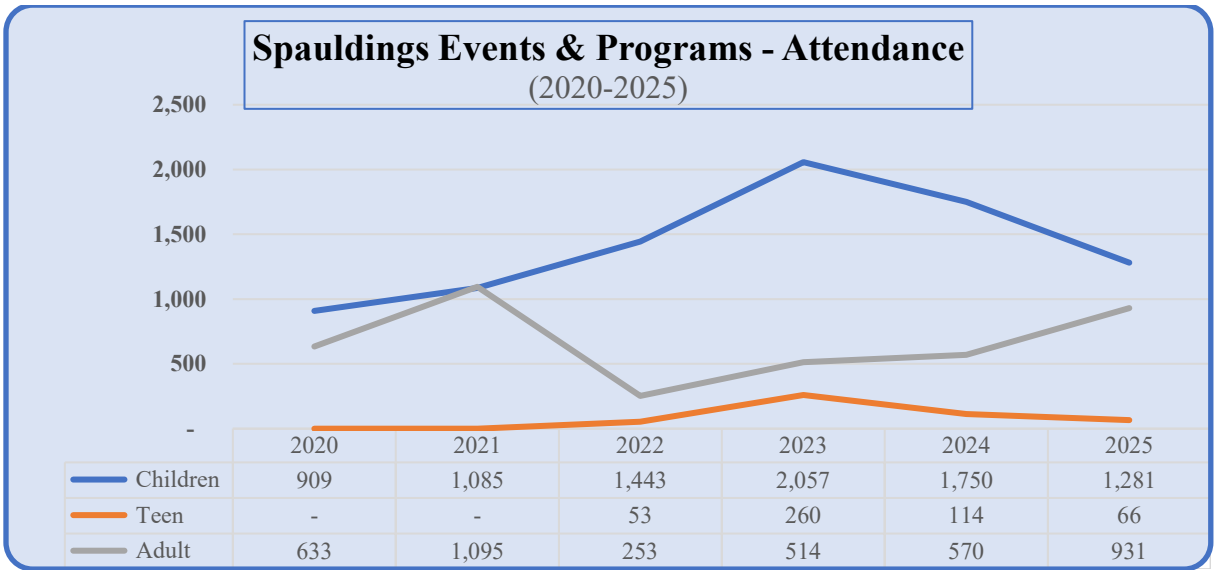


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	27	9	119	115	108	174
Teen	2	2	9	15	9	71
Adult	40	33	86	91	121	132



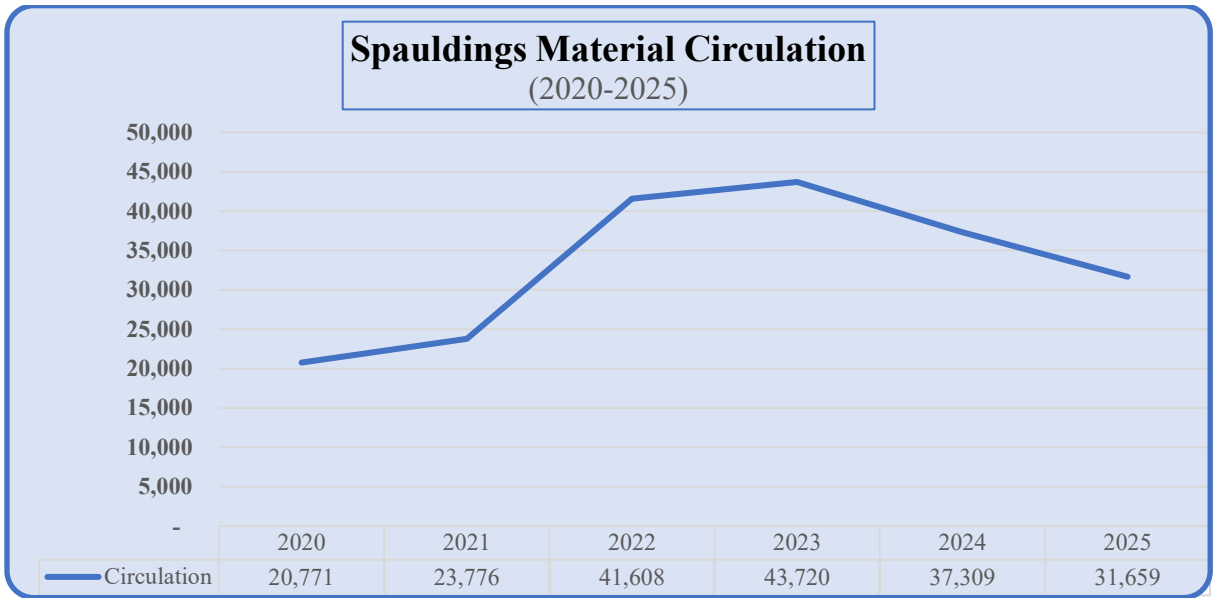
	2020	2021	2022	2023	2024	2025
Children	909	1,085	1,443	2,057	1,750	1,281
Teen	-	-	53	260	114	66
Adult	633	1,095	253	514	570	931

2025 Program Highlights:

- Large meeting room for performances, but tend to attract few participants
- Genealogy workshops

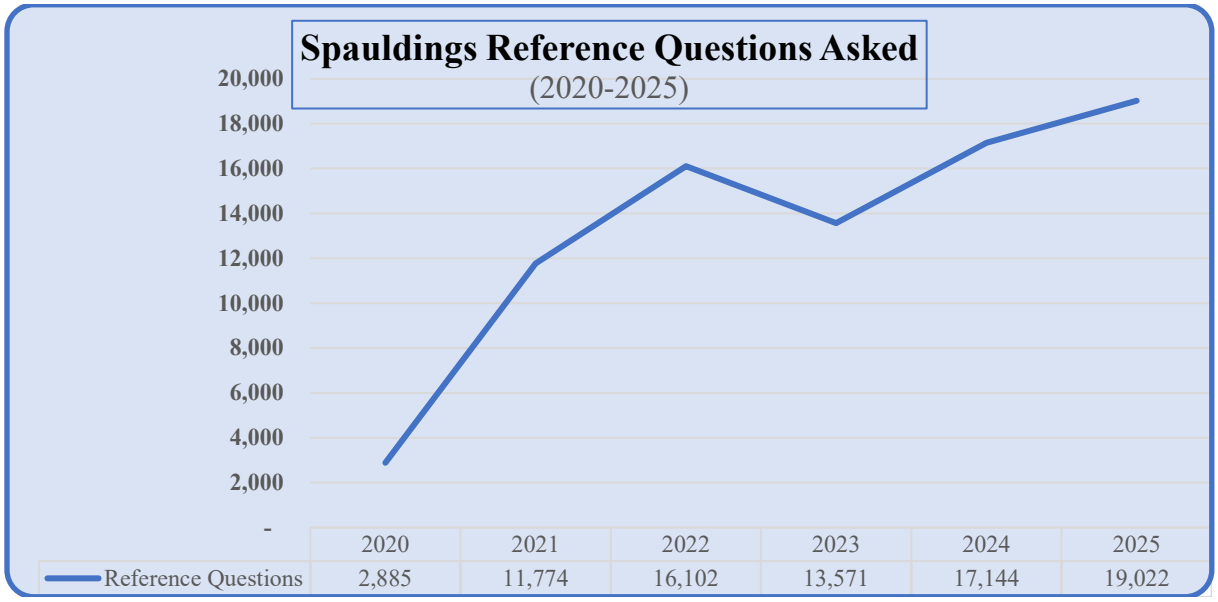
Material Circulation

The total number of materials circulated is tracked in the chart below.



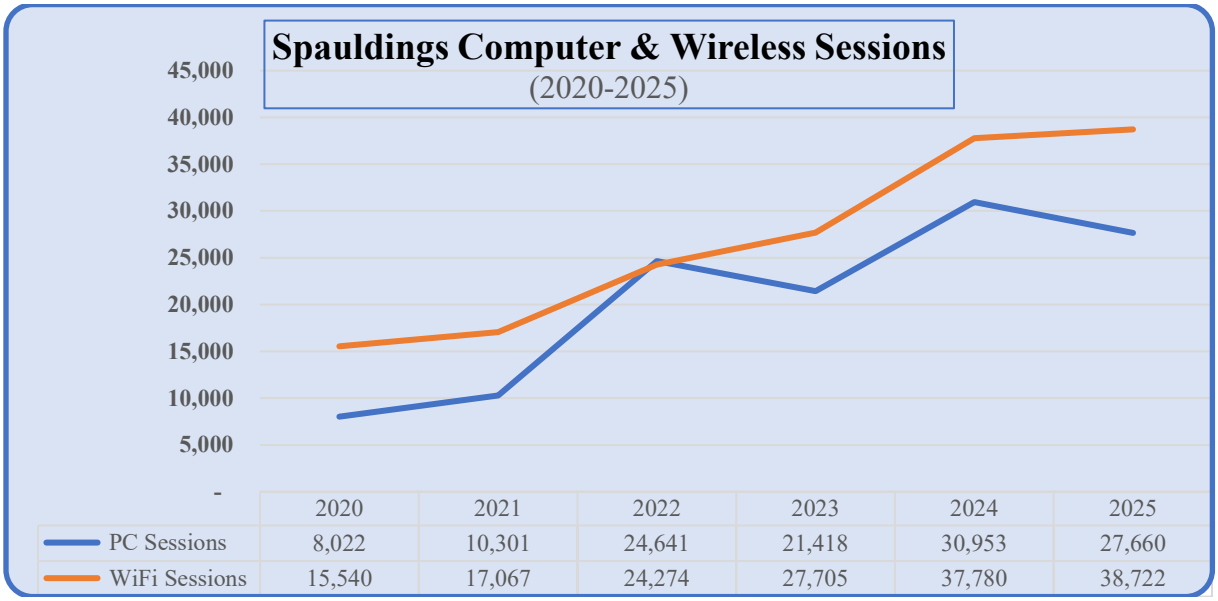
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	8,022	10,301	24,641	21,418	30,953	27,660
WiFi Sessions	15,540	17,067	24,274	27,705	37,780	38,722

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix R: Surratts-Clinton Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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Surratts-Clinton Branch Library 3
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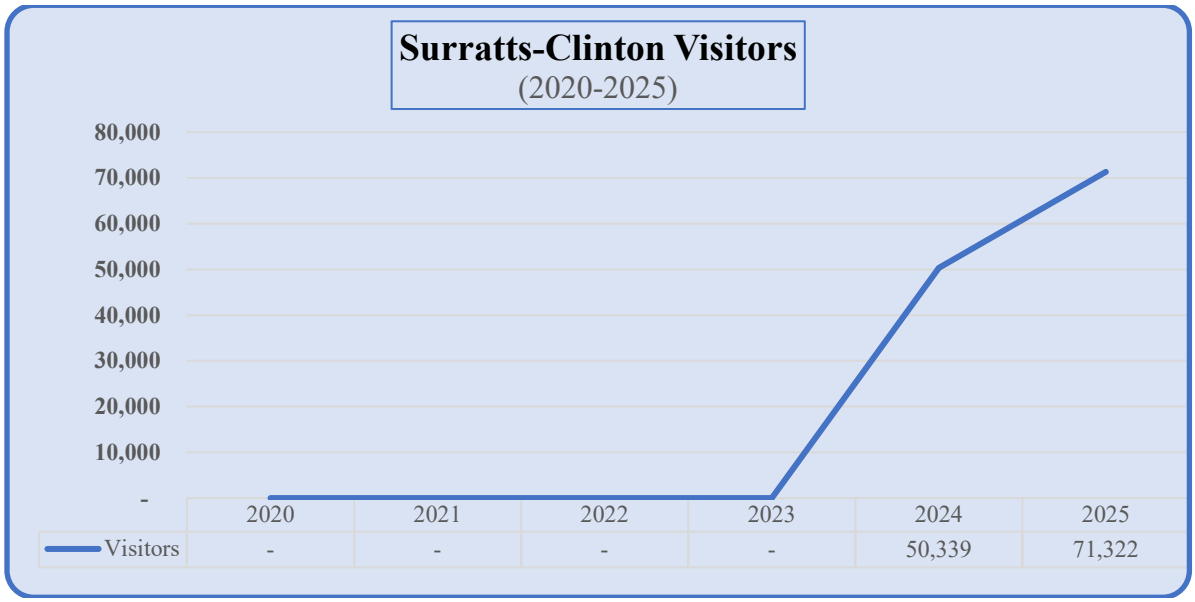
Surratts-Clinton Branch Library

Address	9400 Piscataway Road, Clinton, Maryland 20735
Location	South
Year Built	2023
Facility Footprint	25,682 Sq. F
Walkability Score	28 / 100
Bike Score	28 / 100
Staff	14

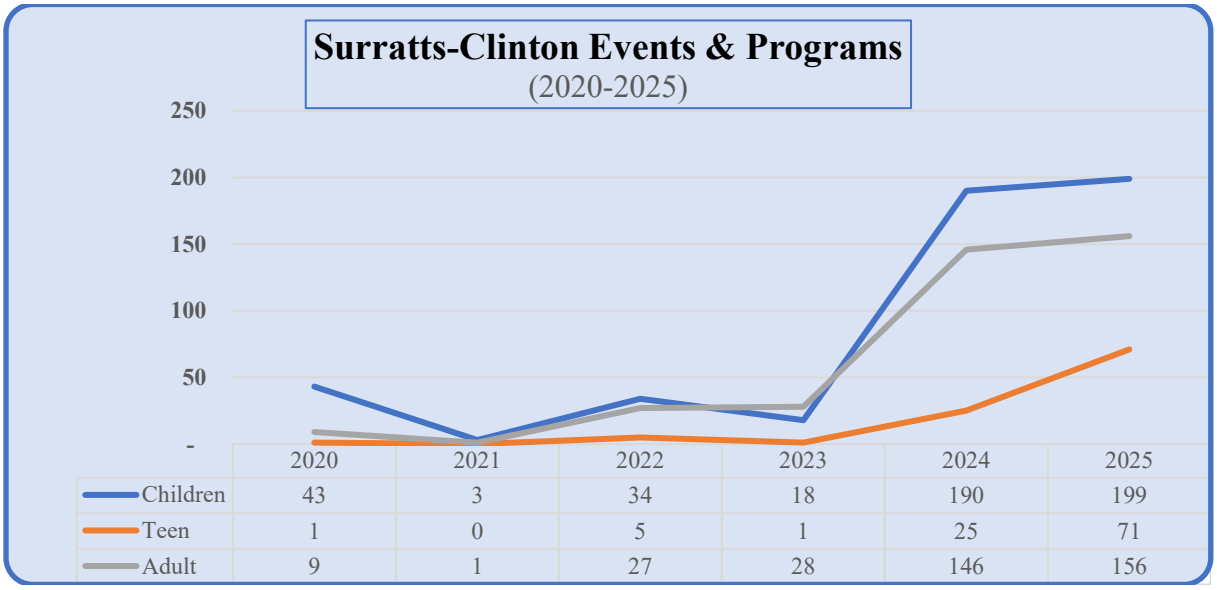
Branch Visitors

The chart below tracks the total number of branch visitors. The Surratts-Clinton Branch Library was closed for a significant multi-year period due to major renovations. It reopened in March 2024.

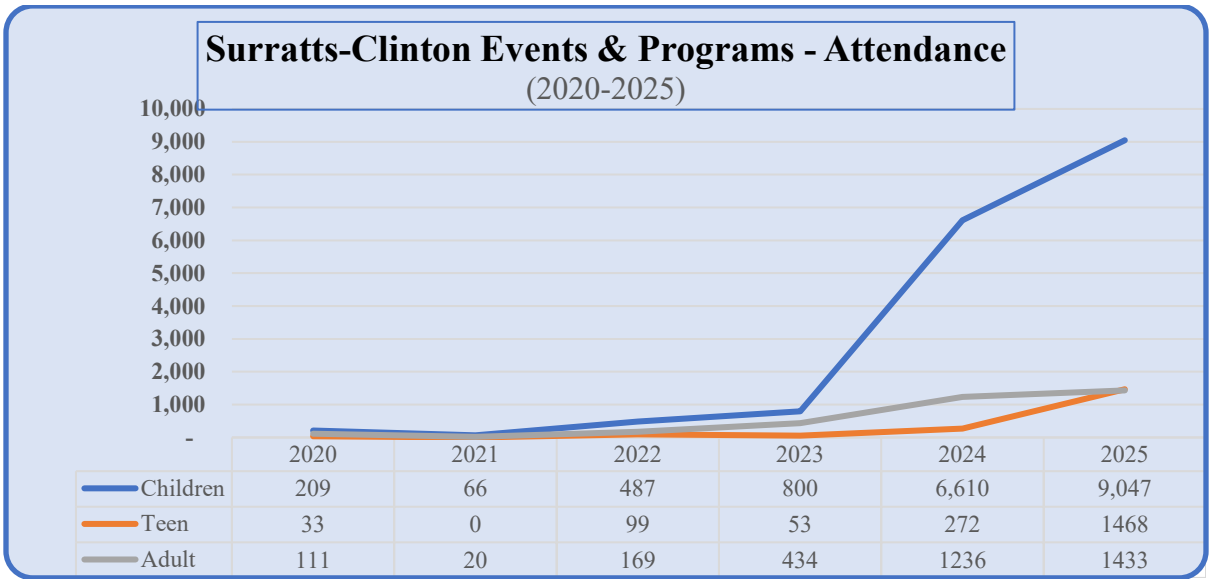


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	43	3	34	18	190	199
Teen	1	0	5	1	25	71
Adult	9	1	27	28	146	156



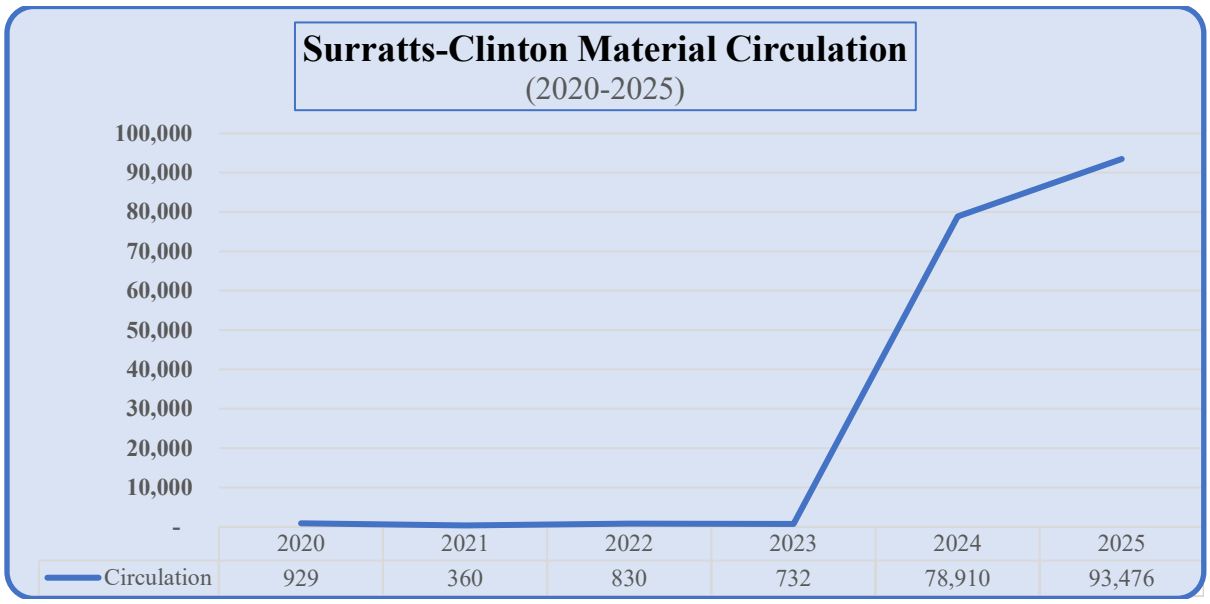
	2020	2021	2022	2023	2024	2025
Children	209	66	487	800	6,610	9,047
Teen	33	0	99	53	272	1468
Adult	111	20	169	434	1236	1433

2025 Program Highlights:

- Newly renovated branch
- Strong and varied programs with nice meeting rooms
- Hosted Geek Out Expo in April 2025

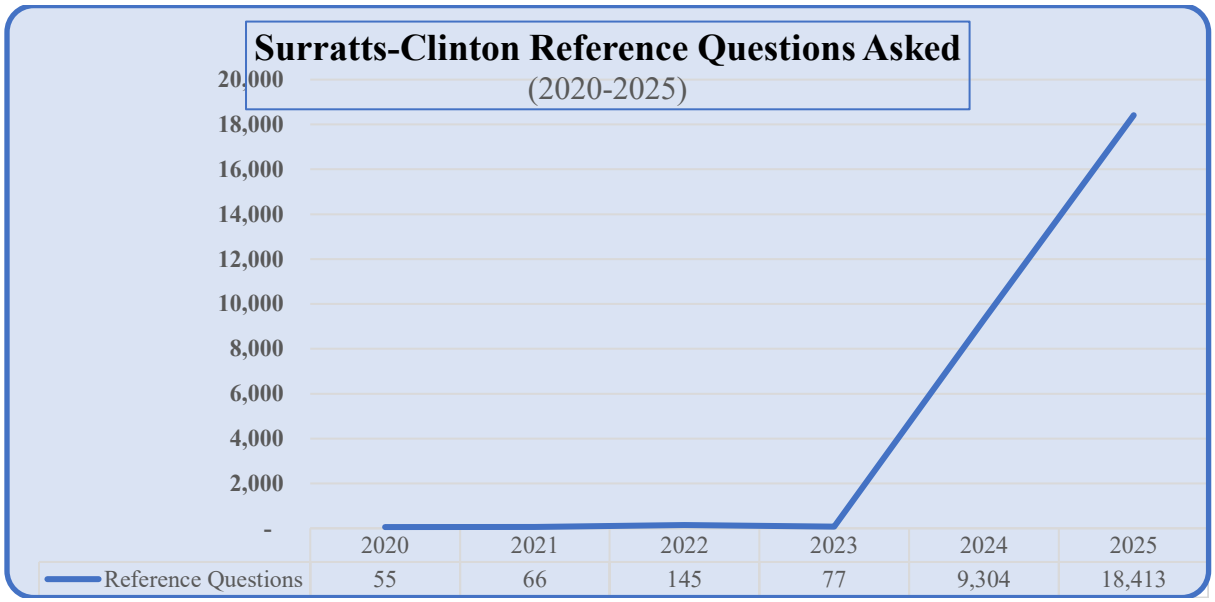
Material Circulation

The total number of materials circulated is tracked in the chart below.



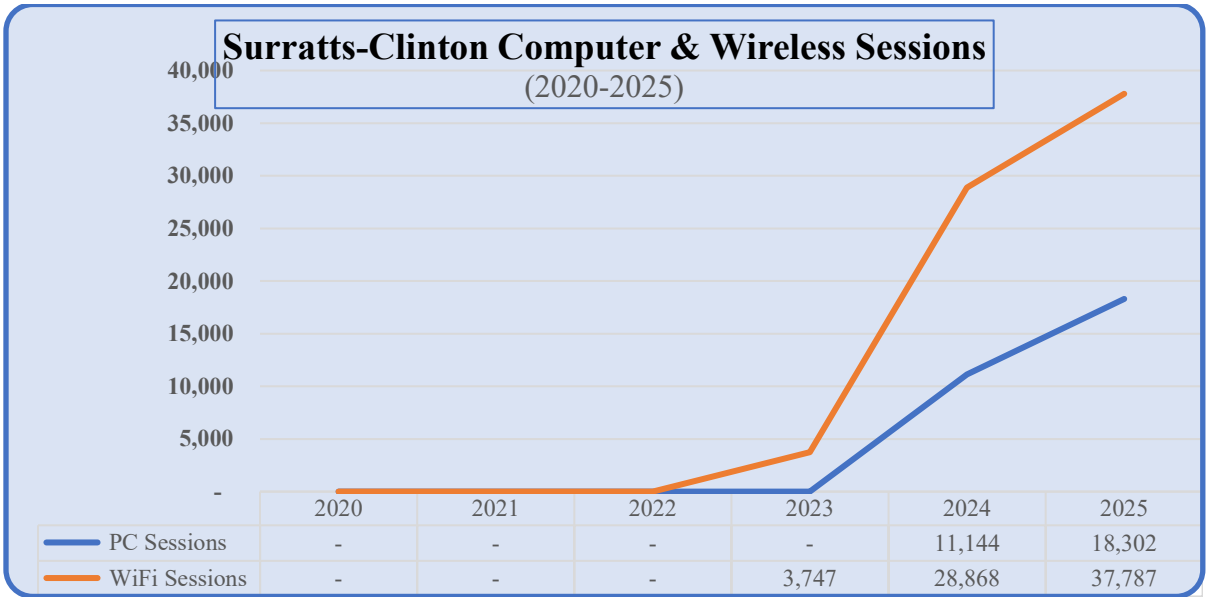
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	-	-	-	-	11,144	18,302
WiFi Sessions	-	-	-	3,747	28,868	37,787

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix S: Upper Marlboro Branch Library

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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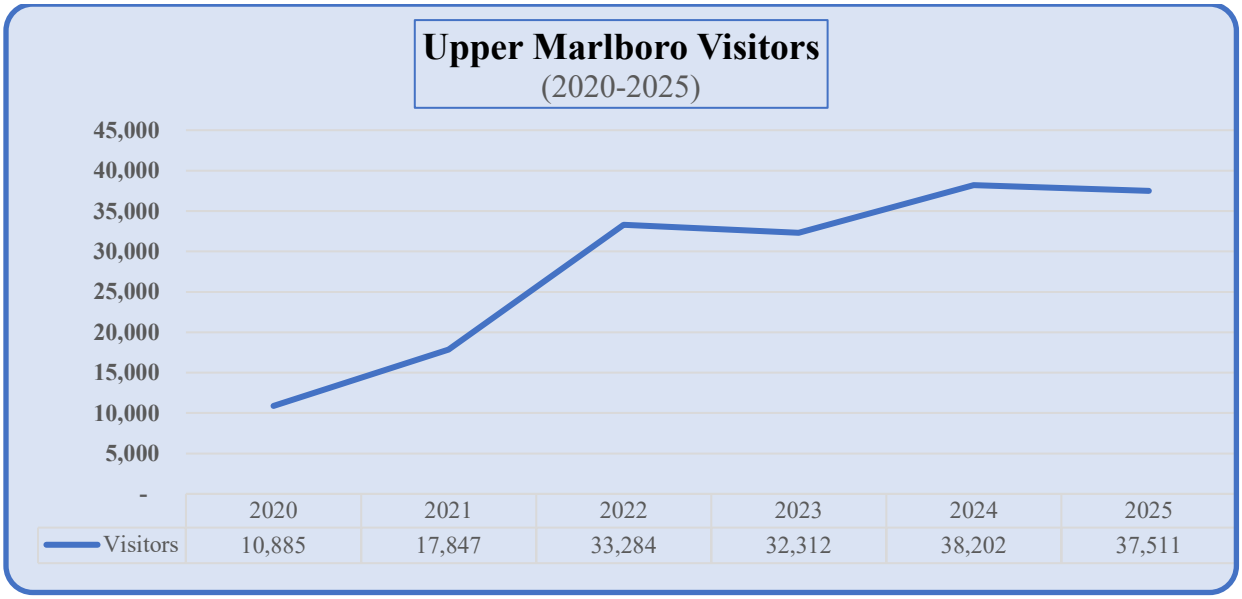
Upper Marlboro Branch Library

Address	14730 Main Street, Upper Marlboro, Maryland 20772
Location	East
Year Built	1936
Facility Footprint	10,500 Sq. F
Walkability Score	45 / 100
Bike Score	39 / 100
Staff	8

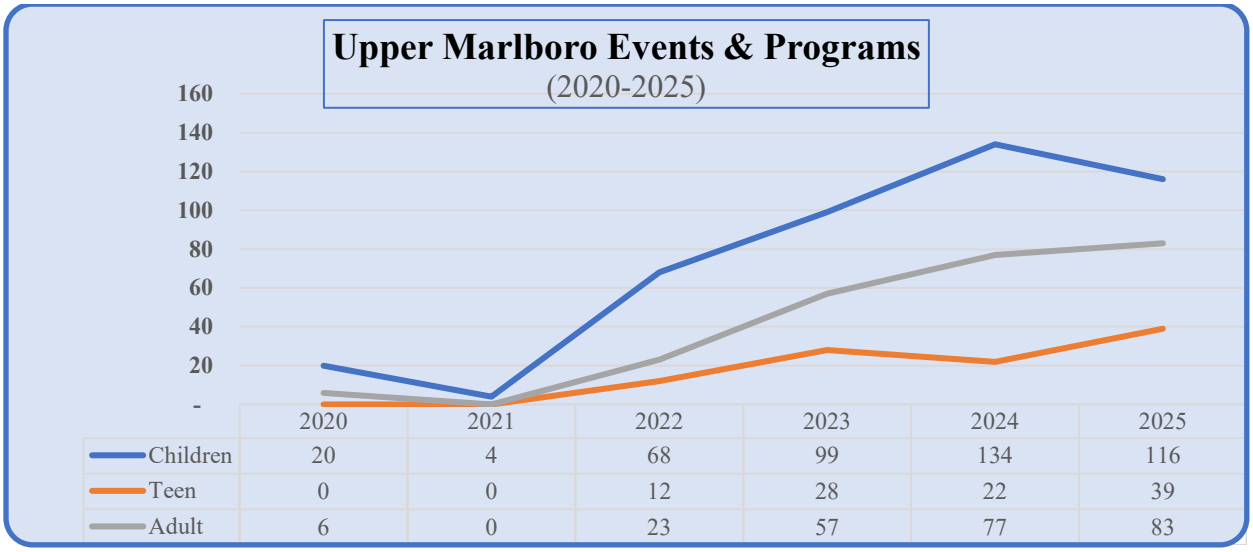
Branch Visitors

The total number of branch visitors is tracked in the charts below.

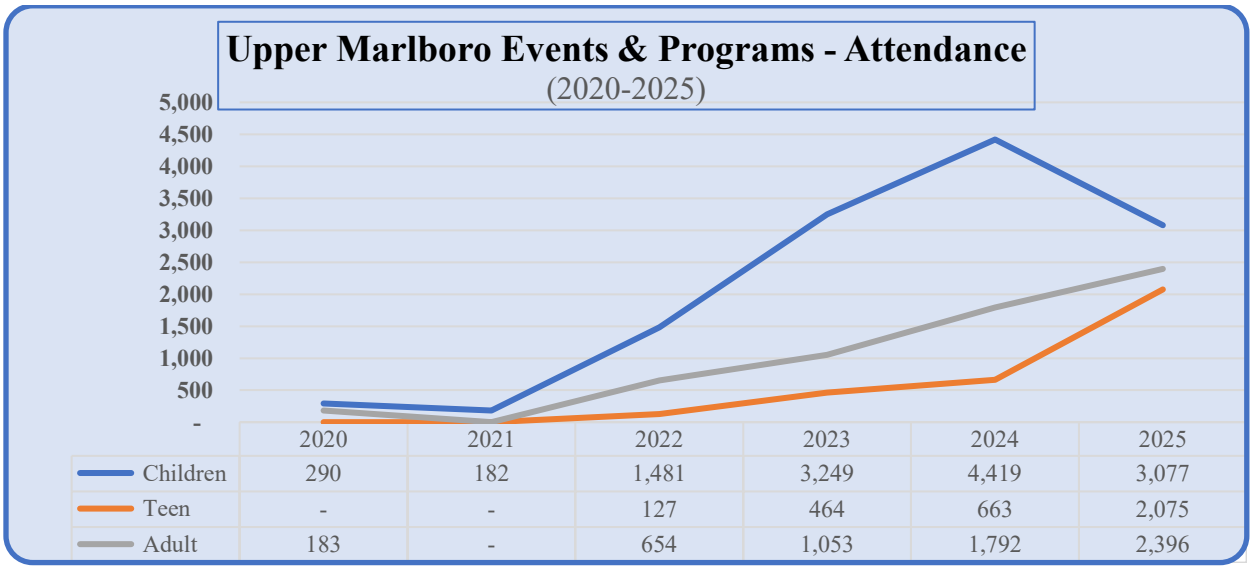


Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Children	20	4	68	99	134	116
Teen	0	0	12	28	22	39
Adult	6	0	23	57	77	83



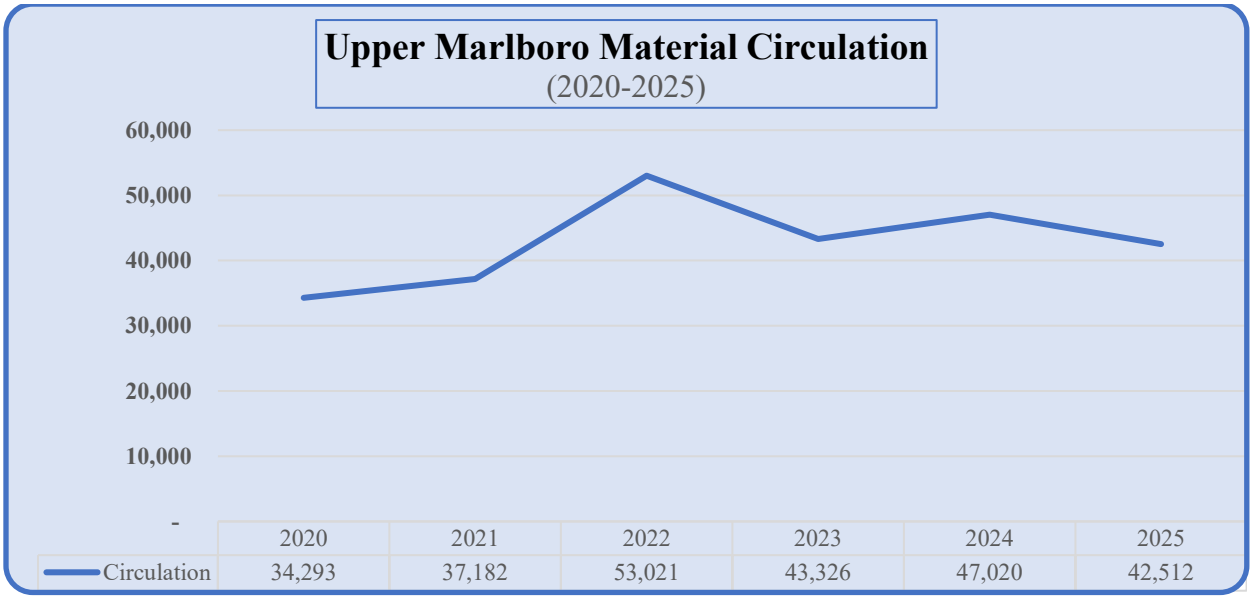
	2020	2021	2022	2023	2024	2025
Children	290	182	1,481	3,249	4,419	3,077
Teen	-	-	127	464	663	2,075
Adult	183	-	654	1,053	1,792	2,396

2025 Program Highlights:

- Strong kids' programs and local collaborations
- Writers Group and True Crime Book groups for adults

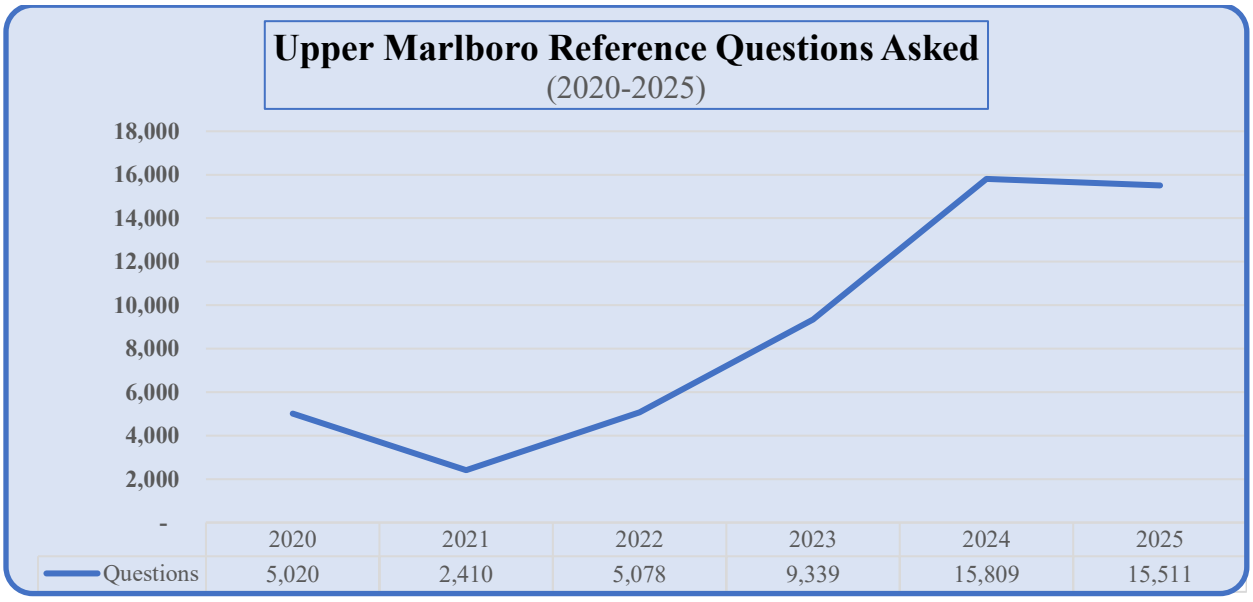
Material Circulation

The total number of materials circulated is tracked in the chart below.



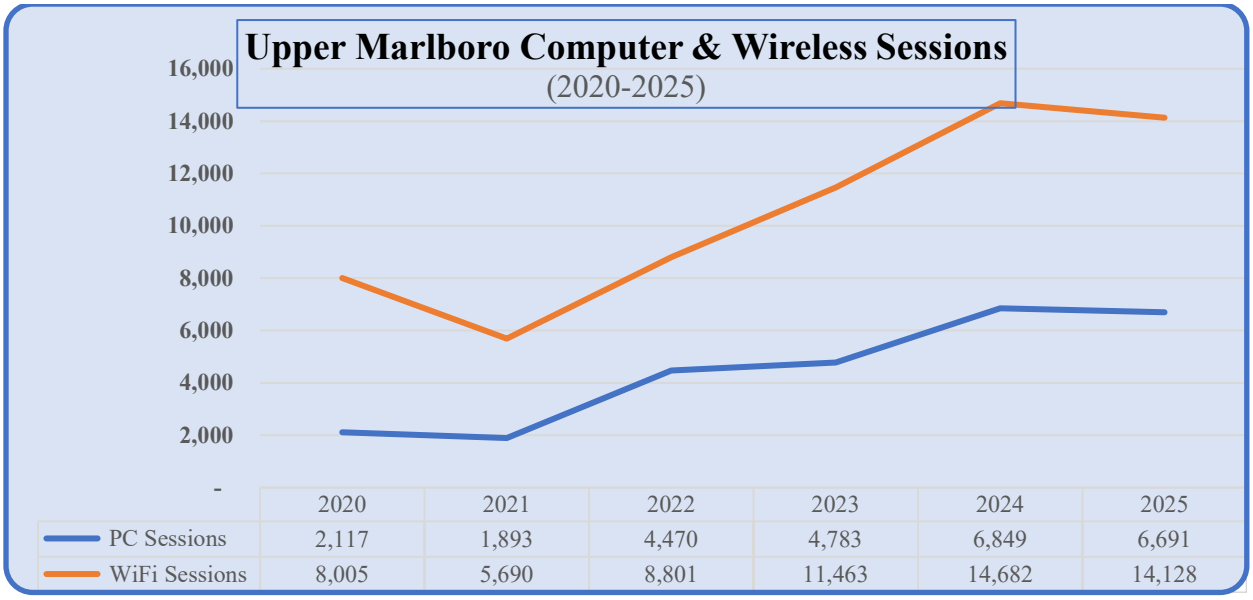
Reference Questions

The number of reference questions asked is tracked in the chart below.



Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



	2020	2021	2022	2023	2024	2025
PC Sessions	2,117	1,893	4,470	4,783	6,849	6,691
WiFi Sessions	8,005	5,690	8,801	11,463	14,682	14,128

Prince George's County Memorial Library System (PGCMLS)

2025
Performance Report

Appendix T: County Correctional Center

Caleb Callender
Policy Analyst
Education and Workforce Development Committee

20 September 2026

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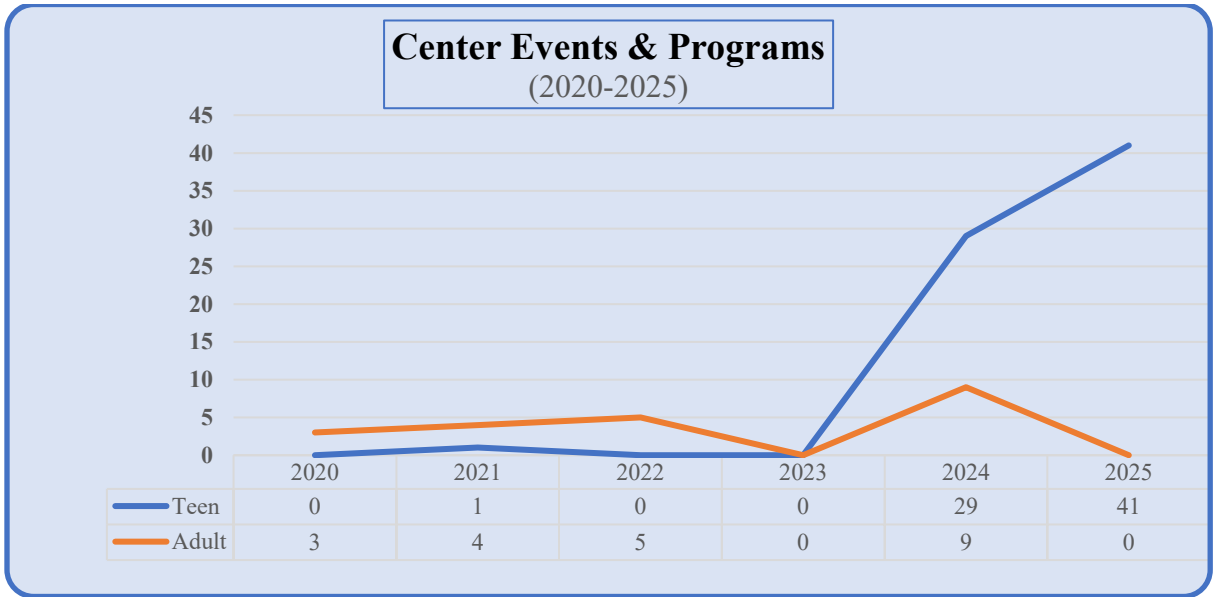
County Correctional Center

The Prince George's County Memorial Library System maintains a small resource library within the County Correctional Center.

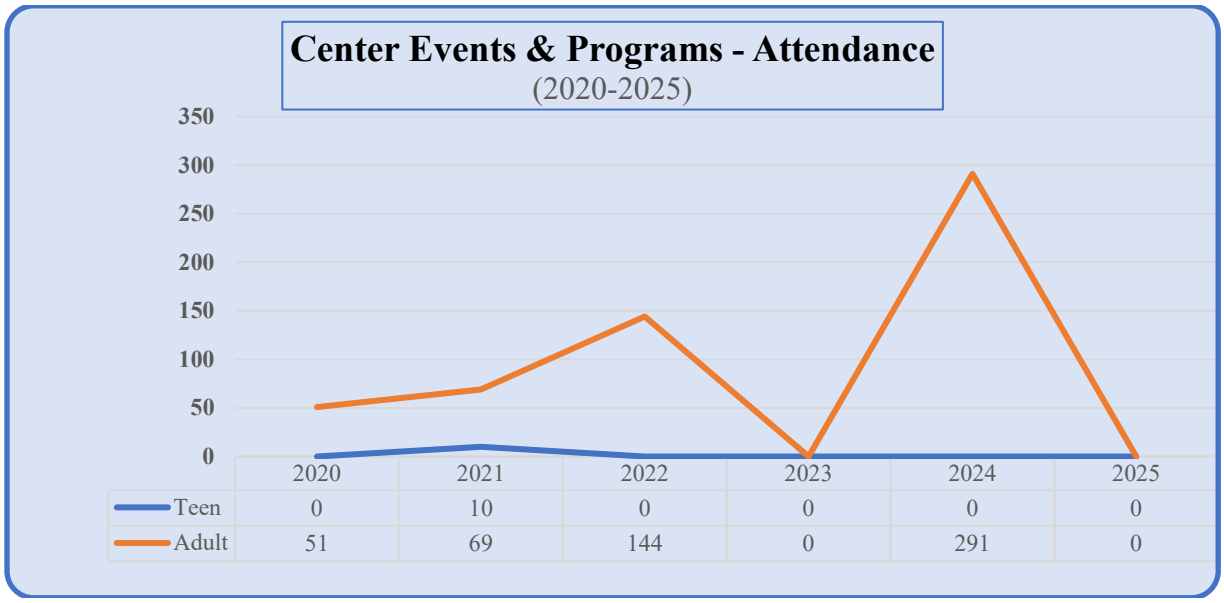
Events & Programs

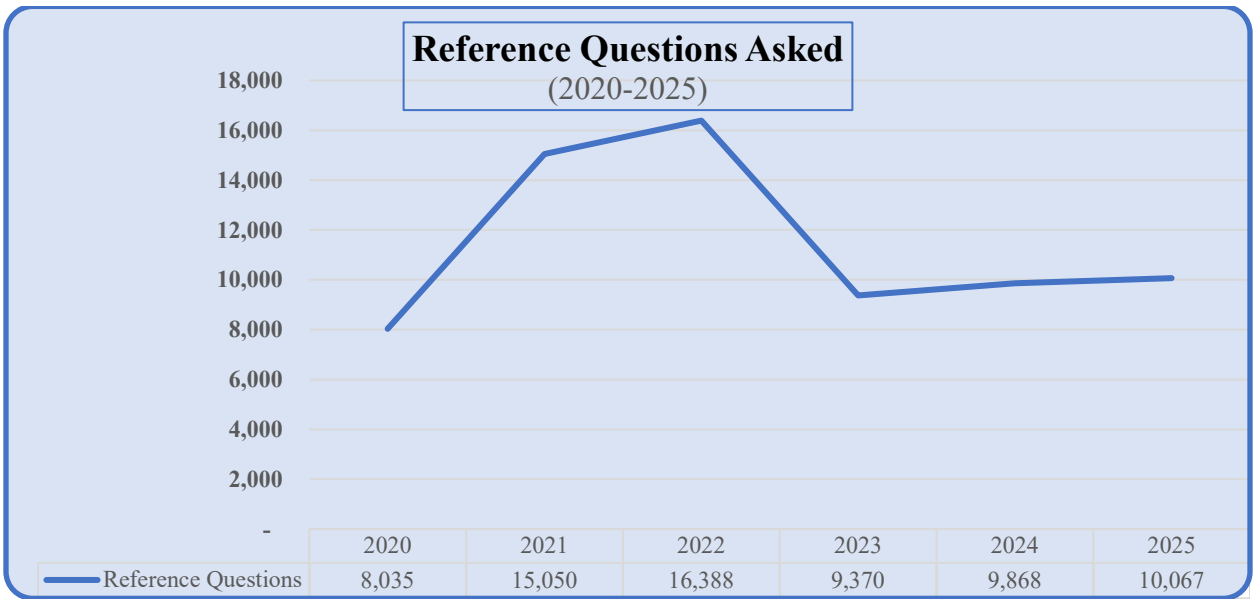
As of February 2025, in-person programs have resumed at the County Correctional Center on a limited schedule. Passive programming, leisure reading lending, and legal reference services occurred throughout 2024. Programming to support Corrections Staff also continued, with a focus on family literacy. A fully functional computer lab for the law library was purchased in 2024 to facilitate in-person legal research programming launched in 2025.

The total number of events and programs and their attendance are tracked in the charts below.



	2020	2021	2022	2023	2024	2025
Teen	0	1	0	0	29	41
Adult	3	4	5	0	9	0



Reference Questions

The chart below tracks the number of reference questions asked. Detainees now have access to limited legal resources on their individual tablets, which may account for the decrease in the number of reference questions asked of library staff members.