2025 Performance Report

Caleb Callender, Policy Analyst

Education and Workforce
Development Committee
County Council

PRINCE GEORGE'S COUNTY MEMORIAL LIBRARY SYSTEM (PGCMLS)

Overview of Prince George's County Memorial Library System

History

In 1902, the State Library Commission was authorized to develop public libraries throughout Maryland. The County Commissioners allocated funds to establish the Prince George's County Memorial Library System (PGCMLS) in 1946 as "a living memorial to those… who served in wars" under a law enacted by the State legislature. The Laurel Branch was the first library to become part of the System.

In 2024, PGCMLS operates 19 regional branches, a 24/7 online library, and pop-up services throughout the County. The Library System also provides service at the County Correctional Center. PGCMLS has been fine-free since June 2020.

Leadership

PGCMLS is governed by a 7-member volunteer Board of Library Trustees, which is appointed by the County Executive and approved by the County Council. This group serves as the policy-making body that guides the development of library services. The PGCMLS Foundation provides critical philanthropic support to the Library.

BOARD OF LIBRARY TRUSTEES[1]			
Member Name	**Office Held**	**Term Start**	**Term End**
Sylvia Bolivar	Chair	2016	31/Dec/2026
Mark A. Sandoe	Vice-Chair	18/Jun/2024	31/Dec/2026
Angela D. Smith*	Member	1/Apr/2020	31/Dec/2025
Rhea L. Marshall	Member	18/Jun/2024	31/Dec/2027
Robert Fernandez*	Member	5/Jul/2022	31/Dec/2024
Chanté R. Sedwick	Member	18/Jun/2024	31/Dec/2027
Sandra S. Johnson	Member	18/Jun/2024	31/Dec/2028

(*as of March 2025*)

On the executive side, the organization is headed by the following personnel:

Catherine Hollerbach, Library Director

Megan Sutherland, Deputy Library Director

2025 PGCMLS PERFORMANCE REPORT

FY 2026 Accomplishments

- Launched the Library2Go: Career Connector vehicle.
- Hired an Executive Director of Advancement.
- Completed a new three-year collective bargaining agreement.

FY 2027 Initiatives

- Providing information resources with a customer-focused collection of materials in print, electronic, and other formats.
- Increasing early childhood literacy skills in children from birth to age five.
- Providing public access to the Internet and technology.

2025 PGCMLS PERFORMANCE REPORT

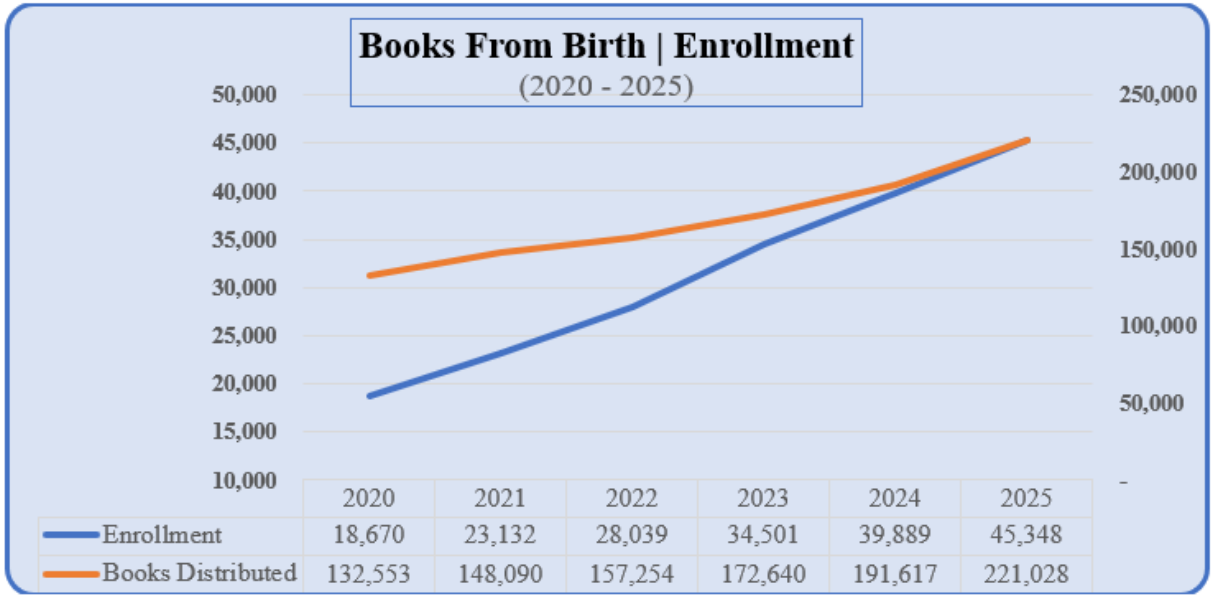
Program Location	Number of Programs	Total Attendance	Average Attendance
Onsite	6,440	124,485	19
Outreach	319	25,244	79
Hybrid	15	59	4
Virtual	388	6,635	17
Virtual Outreach	2	56	28
Total	**7,164**	**156,479**	**22**

Initiative Type	Number of Programs	Total Attendance	Average Attendance
Asian Pacific American Heritage	43	594	14
Black Heritage	120	2,380	20
Hispanic Heritage	53	859	16
LGBTQ+	24	369	15
MD STEM Festival	38	781	21
Native American and Indigenous Peoples Heritage	27	317	12
One MD One Book	7	82	12
Teentober	38	408	11
Welcome Week	5	38	8
Women's History	30	486	16
Summer Meals	142	1,754	12
Total	**527**	**8,068**	**15**

2025 PGCMLS PERFORMANCE REPORT

PROGRAMS

BOOKS FROM BIRTH



	2020	2021	2022	2023	2024	2025
Enrollment	18,670	23,132	28,039	34,501	39,889	45,348
Books Distributed	132,553	148,090	157,254	172,640	191,617	221,028

Allows parents to sign up their children to receive one free book per month and develop a home library of up to 60 books by the time they reach kindergarten.

FY 2026 Funding: $372,000

- 85.5% of Public Services and Program Budget.
- The Library continues to express concern over the long-term affordability of the program as enrollment and distribution have increased.

SUMMER READING PROGRAM AND PUBLIC RELATIONS SPECIAL PROGRAMS AND EVENTS

Summer Reading Program: Partnership with Washington Nationals and Washington Spirit called "Summer Prince George's" that aims to engage customers of all ages in library activities.

FY 2026 Funding: $25,000

Public Relations Special Programs and Events: Supports major system-wide initiatives and one-time events such as grand openings.

FY 2026 Funding: $11,000

2025 Summer Prince George's	Preschool	Elementary	Teen	Adult	Total
Program Enrollment	888	1,615	414	2,508	**5,425**
Participation After Enrollment	525	981	200	919	**2,625**
Completers	388	668	139	660	**1,855**
Percent Completers	44%	41%	34%	44%	**42.0%**
Minutes Read and Logged		1,698,680			
Number of Programs 6/1 - 8/15	414	356	152	458	**1,380**
Number of Attendees 6/1 - 8/15	12,023	7,310	2,555	4,357	**26,245**
Outreach Programs 4/15- 8/15	23	42	17	29	**111**
Outreach Attendees 4/15 - 8/15	1,192	3,442	1,040	3,127	**8,801**

BRANCH PROGRAMMING

Supports presenters and performers, and materials and supplies for each area branch to use for required and optional programs.

Required programs include heritage and cultural programs.

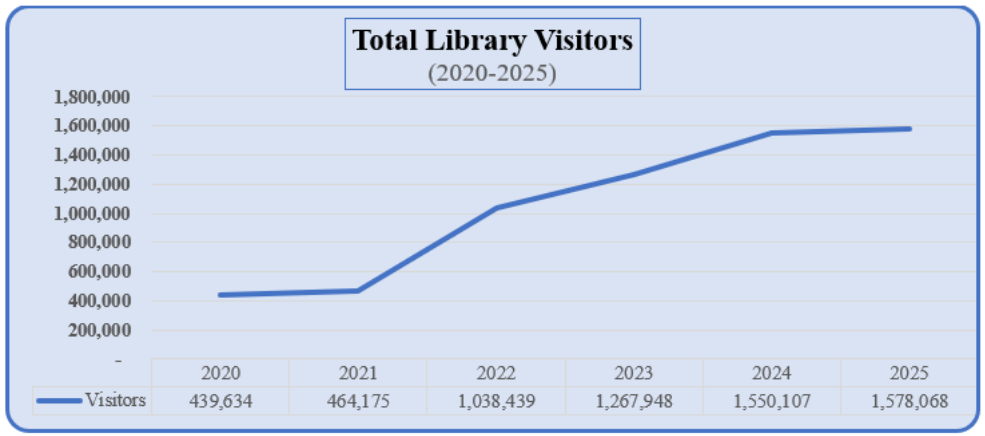
Optional programs are selected by the branches to best serve the needs of the surrounding communities.

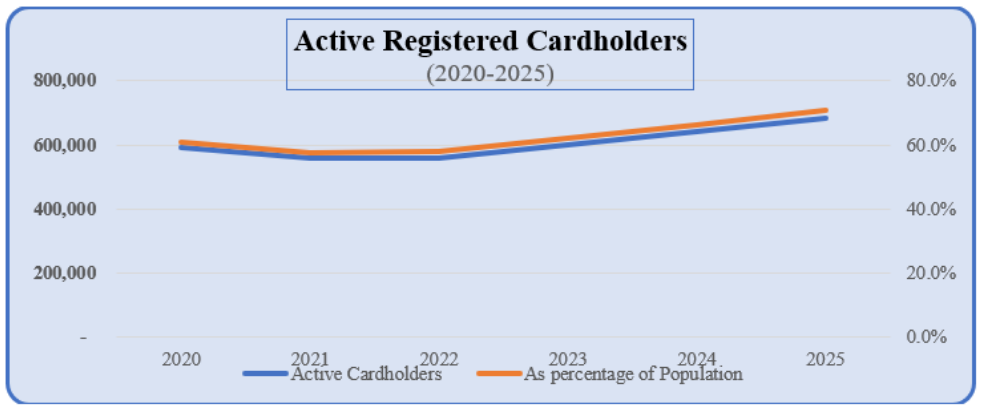
FY 2026 Funding: $34,200

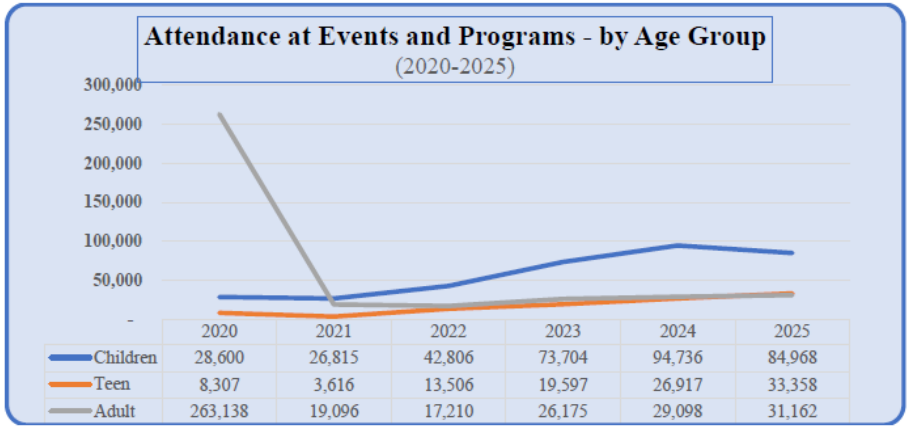
Branch allocation: $1,000 per branch.

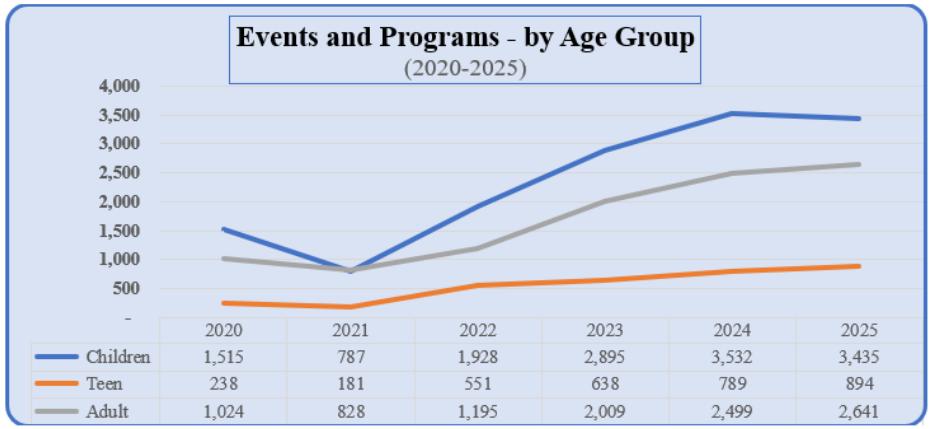
Program types and sizes may be restricted depending on the size and capabilities of each branch.

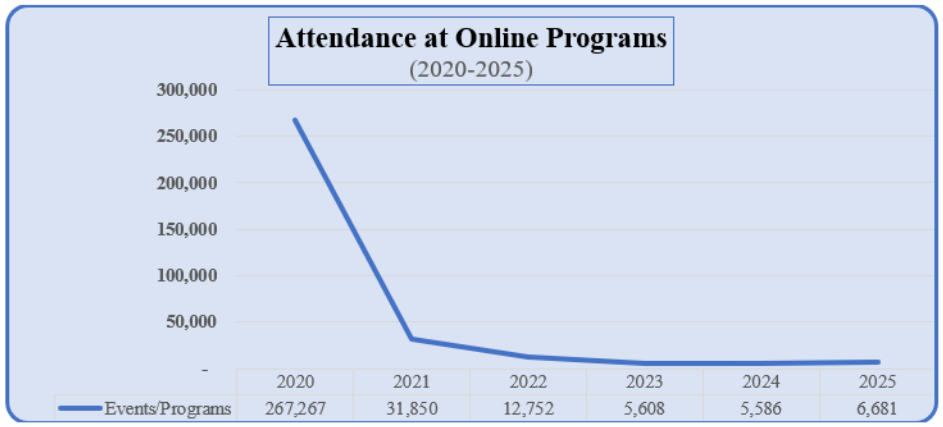
	LIBRARY BRANCH	LOCATION
1	Accokeek	South
2	Baden	South
3	Beltsville	North
4	Bladensburg	West
5	Bowie	North
6	County Correctional Center	North
7	Fairmount Heights	Central
8	Glenarden	Central
9	Greenbelt	North
10	Hillcrest Heights	Central
11	Hyattsville	West
12	Largo-Kettering	Central
13	Laurel	North
14	Mount Rainier	West
15	New Carrollton	West
16	Oxon Hill	South
17	South Bowie	North
18	Spauldings	Central
19	Surratts-Clinton	South
20	Upper Marlboro	South

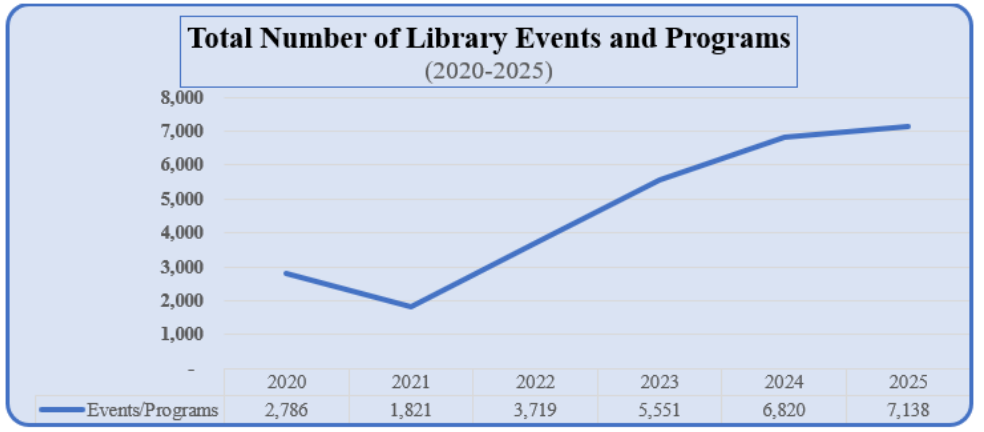

Total Library Visitors
(2020-2025)
1,800,000
1,600,000
1,400,000
1,200,000
1,000,000
800,000
600,000
400,000
200,000
-
2020 2021 2022 2023 2024 2025
Visitors 439,634 464,175 1,038,439 1,267,948 1,550,107 1,578,068


Active Registered Cardholders
(2020-2025)
800,000
600,000
400,000
200,000
-
80.0%
60.0%
40.0%
20.0%
0.0%
2020 2021 2022 2023 2024 2025
Active Cardholders
As percentage of Population

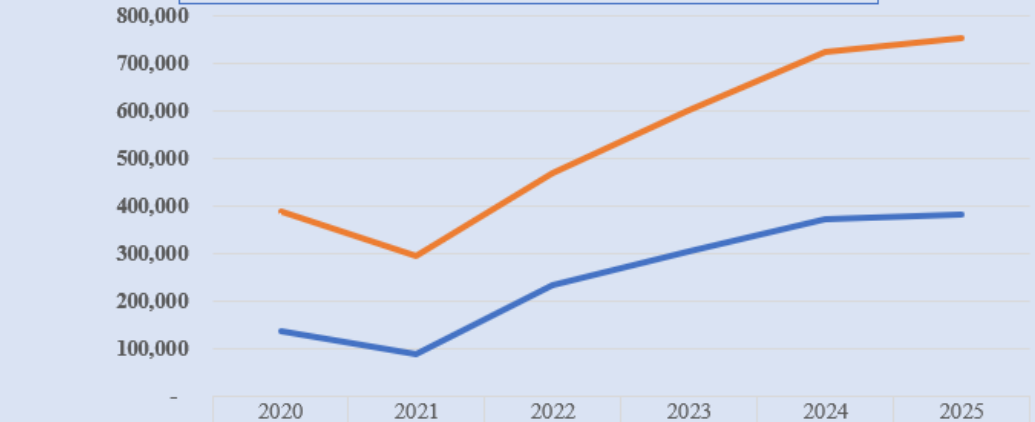

Attendance at Events and Programs - by Age Group
(2020-2025)
300,000
250,000
200,000
150,000
100,000
50,000
-
2020 2021 2022 2023 2024 2025
Children 28,600 26,815 42,806 73,704 94,736 84,968
Teen 8,307 3,616 13,506 19,597 26,917 33,358
Adult 263,138 19,096 17,210 26,175 29,098 31,162


Events and Programs - by Age Group
(2020-2025)
4,000
3,500
3,000
2,500
2,000
1,500
1,000
500
-
2020 2021 2022 2023 2024 2025
Children 1,515 787 1,928 2,895 3,532 3,435
Teen 238 181 551 638 789 894
Adult 1,024 828 1,195 2,009 2,499 2,641


Attendance at Online Programs
(2020-2025)
300,000
250,000
200,000
150,000
100,000
50,000
-
2020 2021 2022 2023 2024 2025
Events/Programs 267,267 31,850 12,752 5,608 5,586 6,681

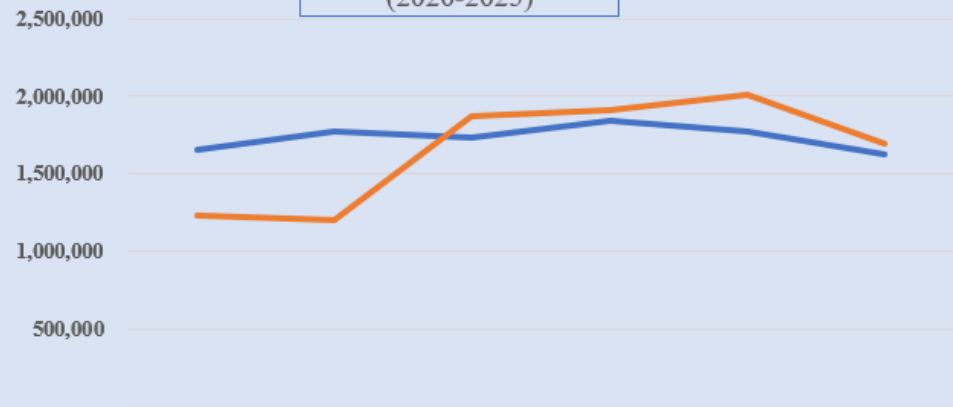

Total Number of Library Events and Programs
(2020-2025)
8,000
7,000
6,000
5,000
4,000
3,000
2,000
1,000
-
2020 2021 2022 2023 2024 2025
Events/Programs 2,786 1,821 3,719 5,551 6,820 7,138

Public Computer & Wireless Internet Sessions
(2020-2025)



	2020	2021	2022	2023	2024	2025
PC Sessions	136,111	87,778	234,159	303,734	373,623	383,481
WIFI Sessions	388,795	295,665	469,834	602,501	723,506	754,377

Material Circulation
(2020-2025)



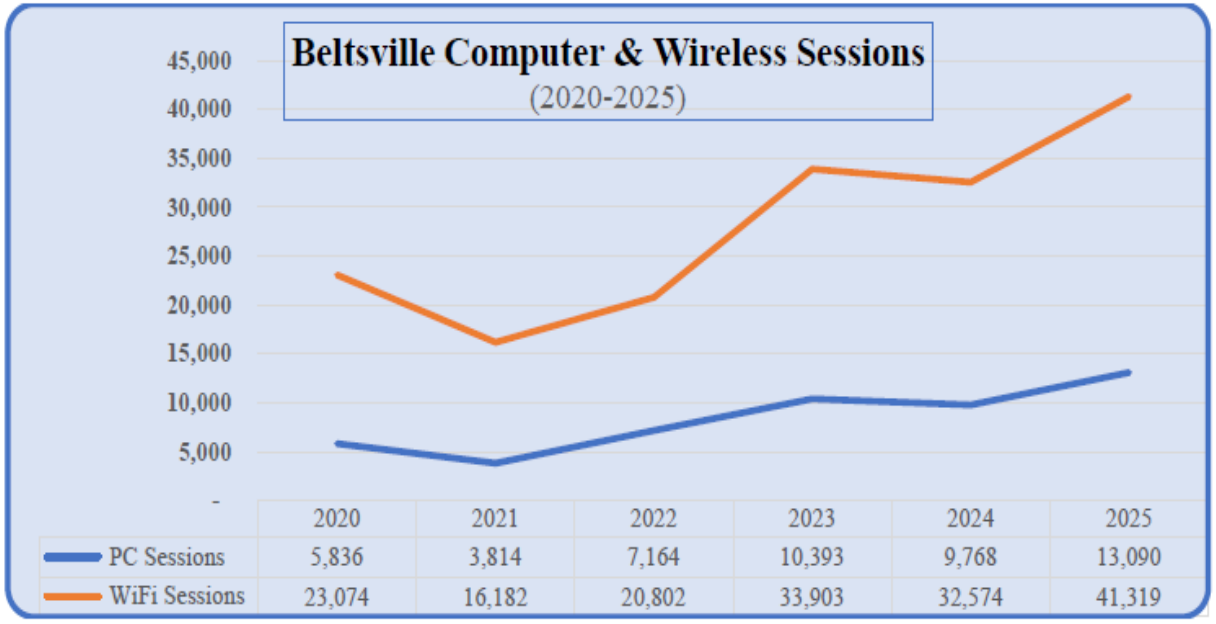
	2020	2021	2022	2023	2024	2025
Digital	1,657,002	1,770,646	1,731,693	1,837,682	1,773,042	1,626,665
Print	1,231,209	1,206,263	1,869,367	1,906,709	2,014,057	1,695,295

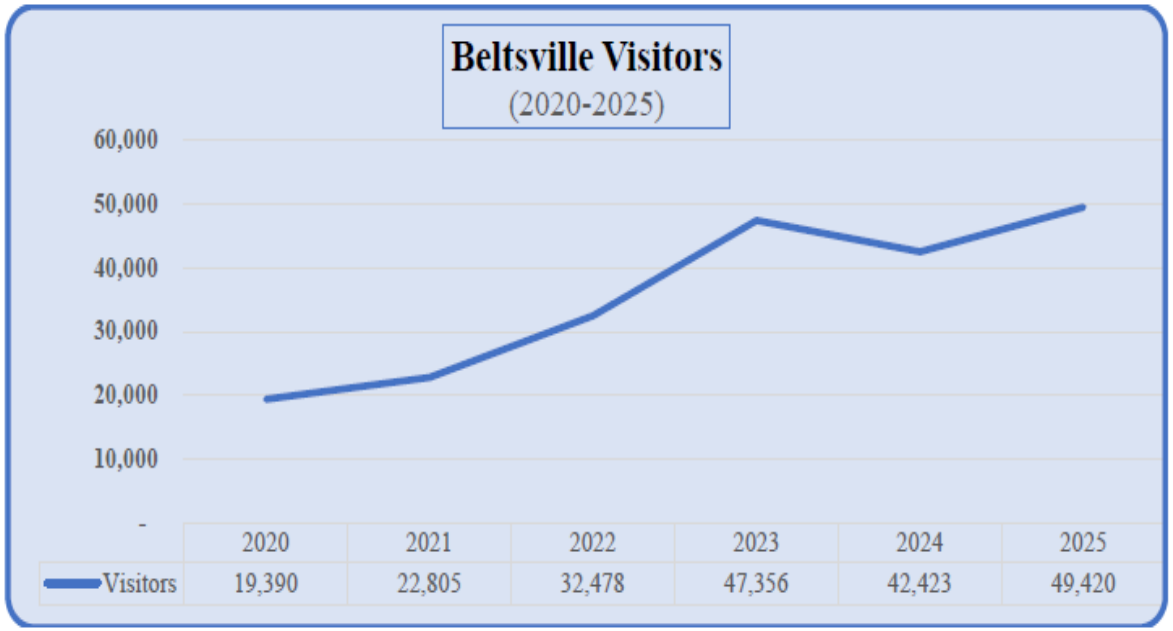
Reference Questions Asked
(2020-2025)

	2020	2021	2022	2023	2024	2025
Reference Questions	109,366	129,643	247,945	226,278	333,425	333,518

BRANCH HIGHLIGHTS: BELTSVILLE

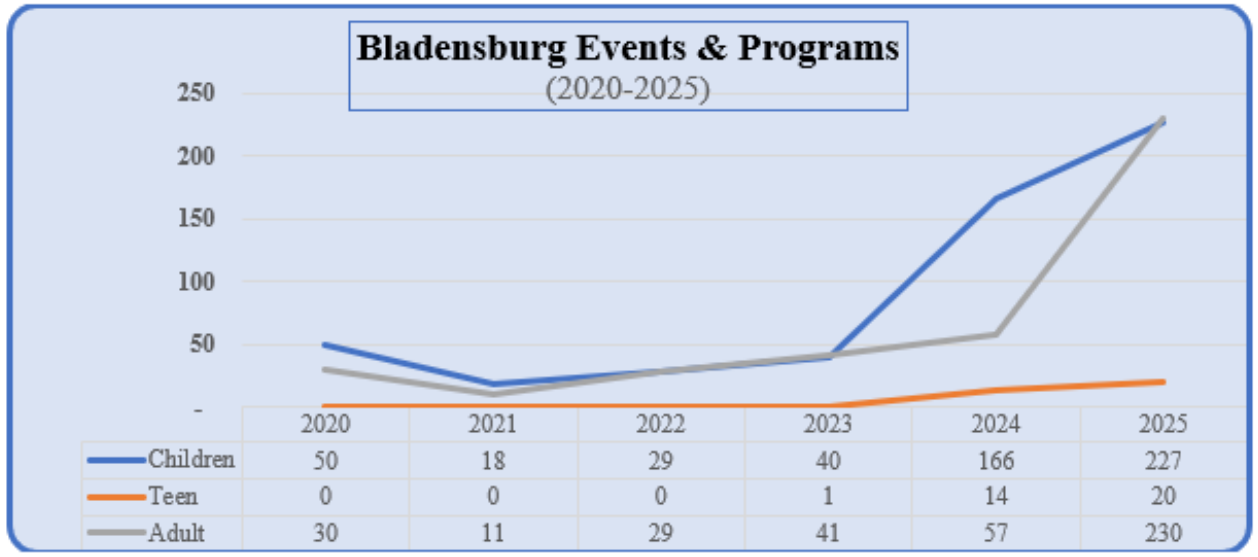
Address	4319 Sellman Road, Maryland 20705
Location	North
Year Built	1984
Facility Footprint	24,800 Sq. F
Walkability Score	60 / 100
Bike Score	59 / 100
Staff	10

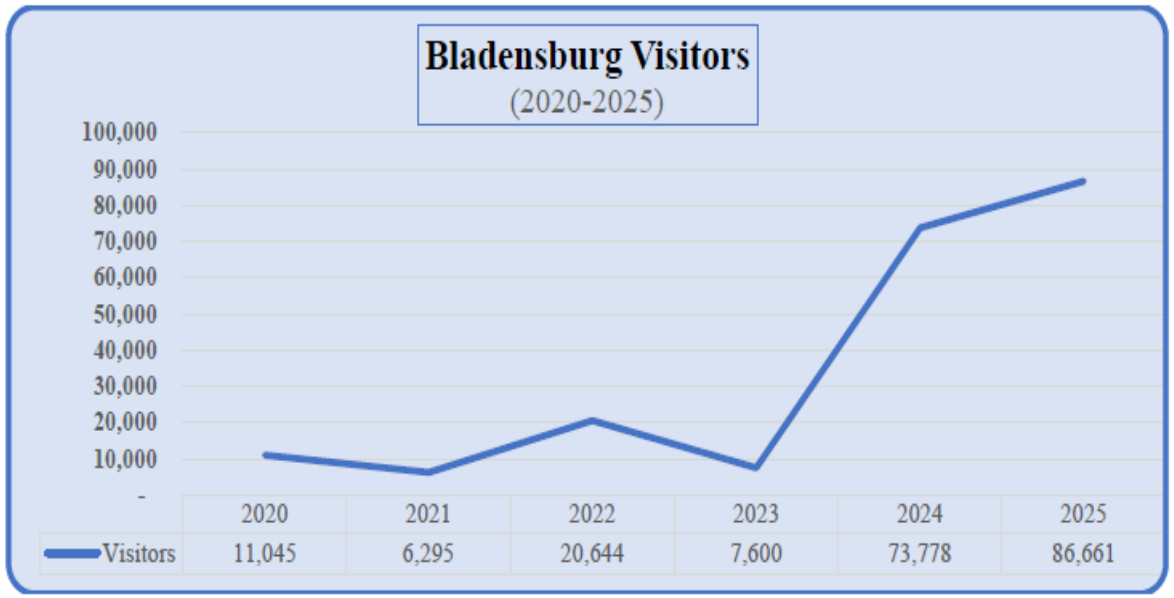


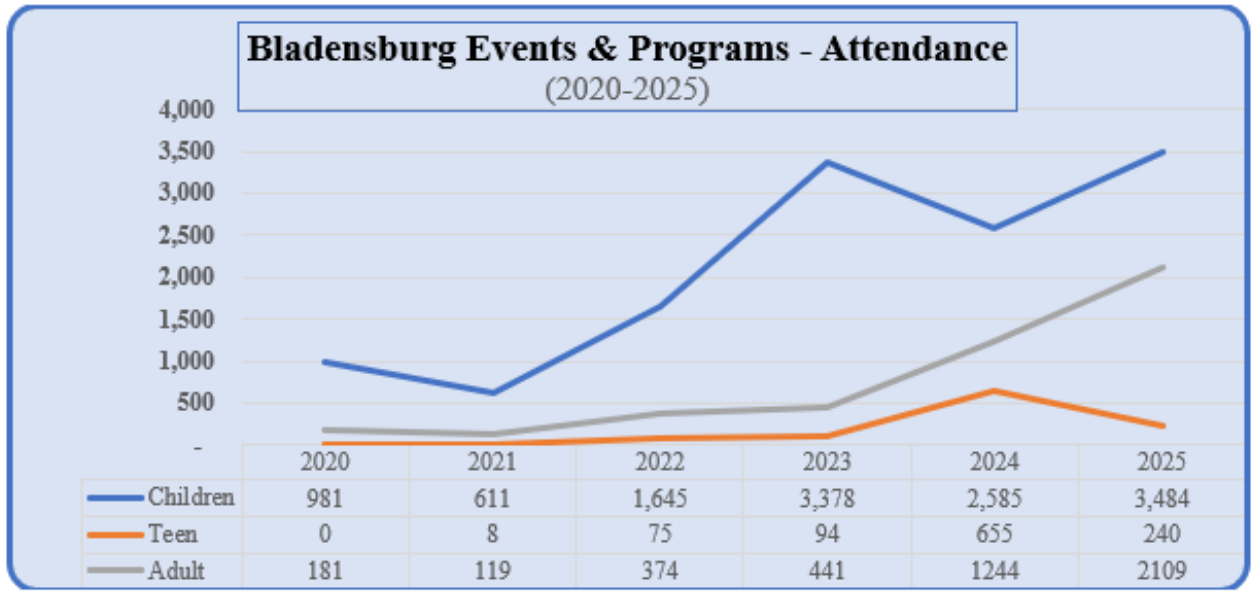


BRANCH HIGHLIGHTS: BLADENSBURG

Address	4820 Annapolis Road, Bladensburg, Maryland 20710
Location	West
Year Built	2023
Facility Footprint	22,834 Sq. F
Walkability Score	69 / 100
Bike Score	46 / 100
Staff	11

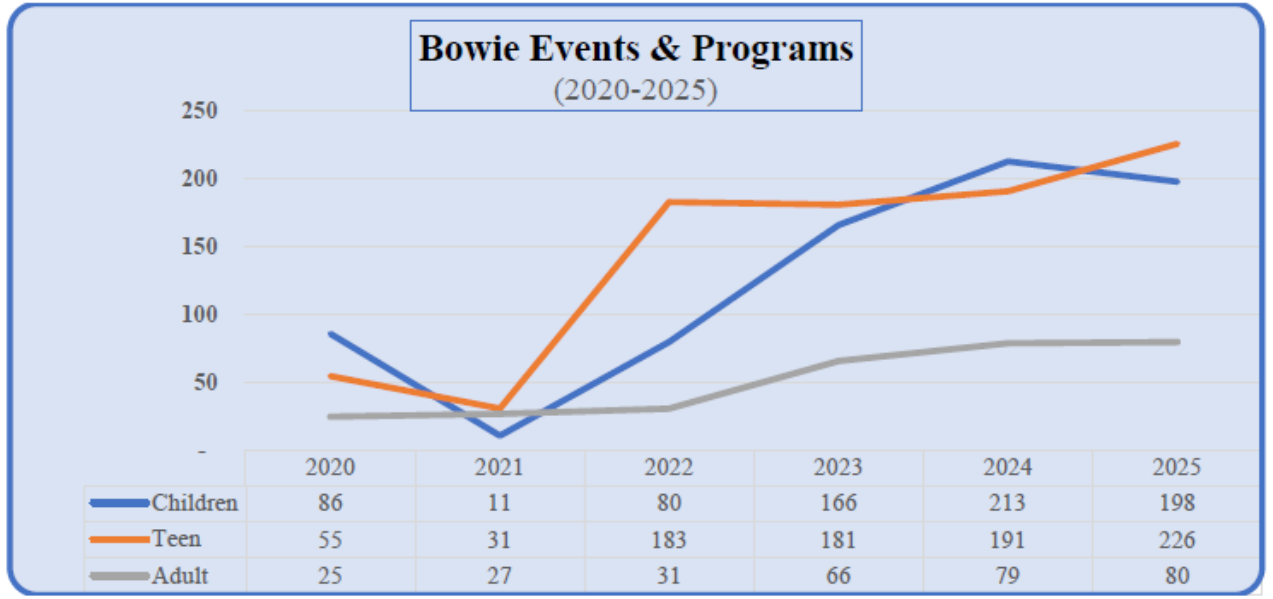


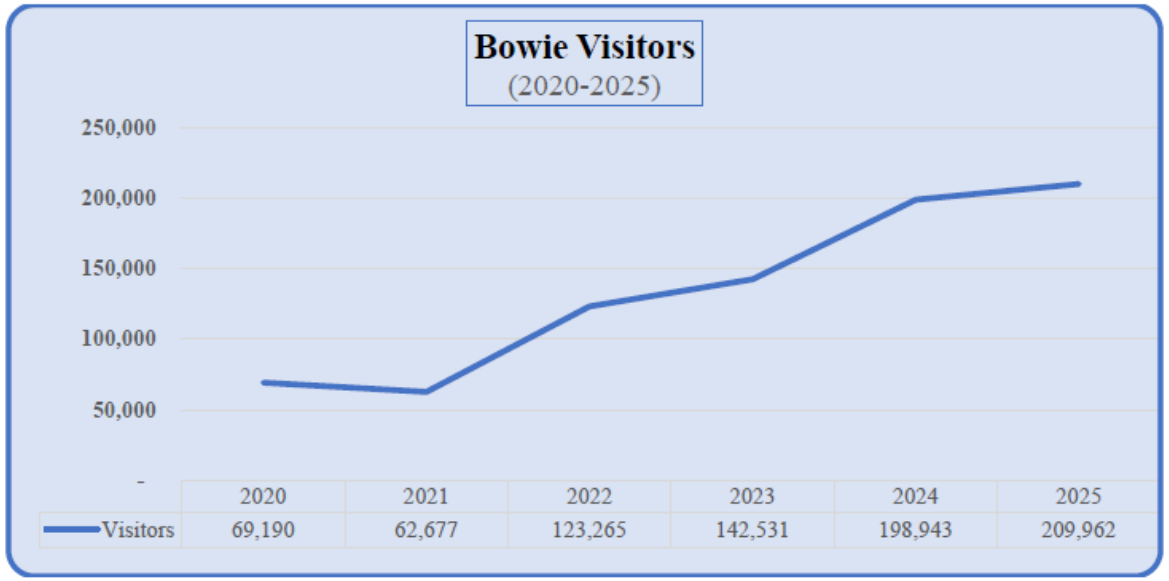


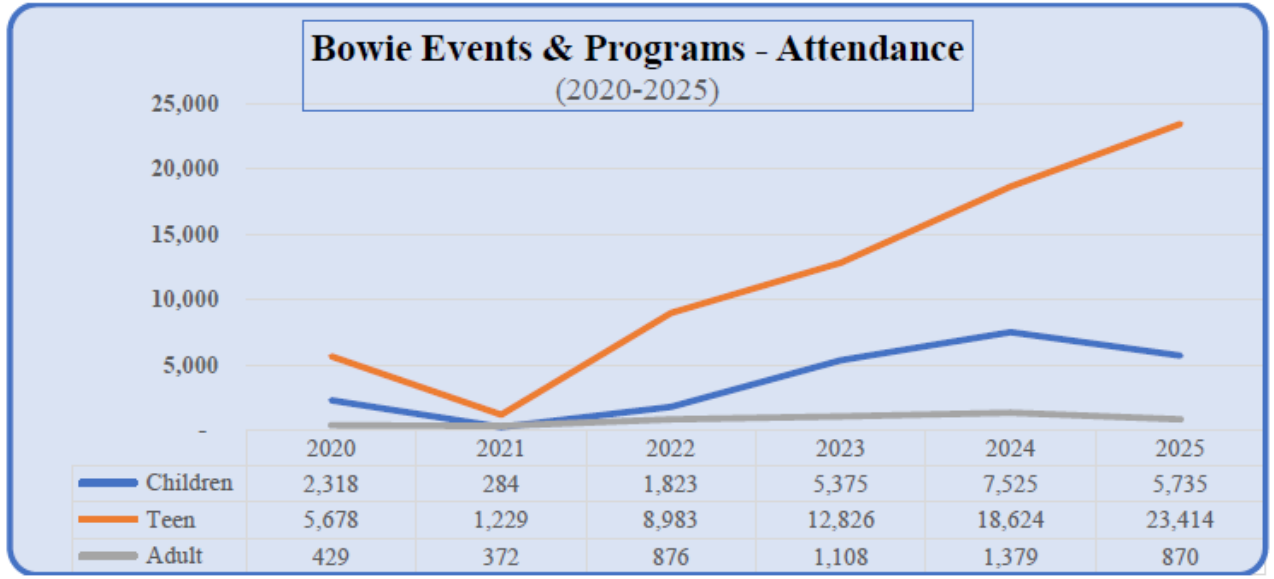


BRANCH HIGHLIGHTS: BOWIE

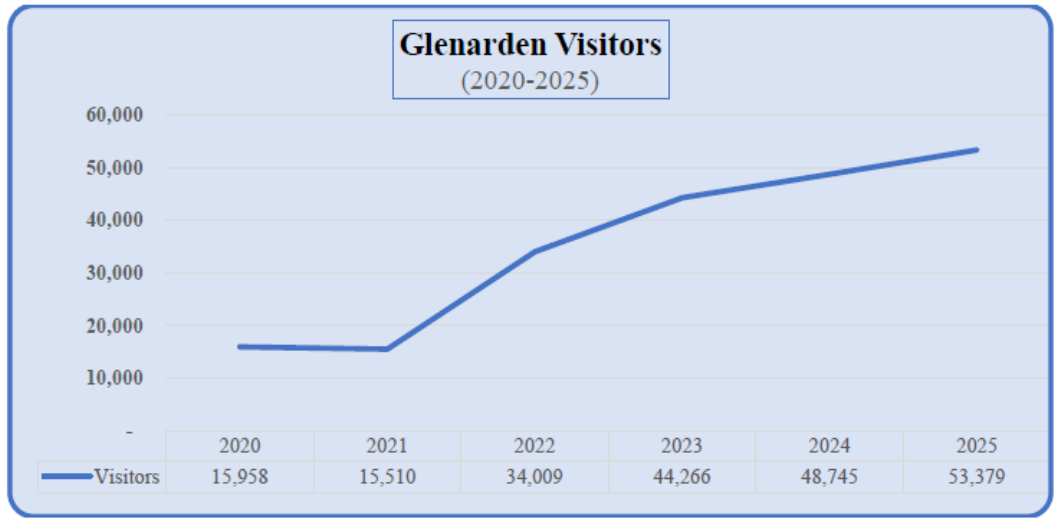
Address	15210 Annapolis Road, Bowie, Maryland 20715
Location	North
Year Built	1999
Facility Footprint	40,449 Sq. F
Walkability Score	71 / 100
Bike Score	62 / 100
Staff	17



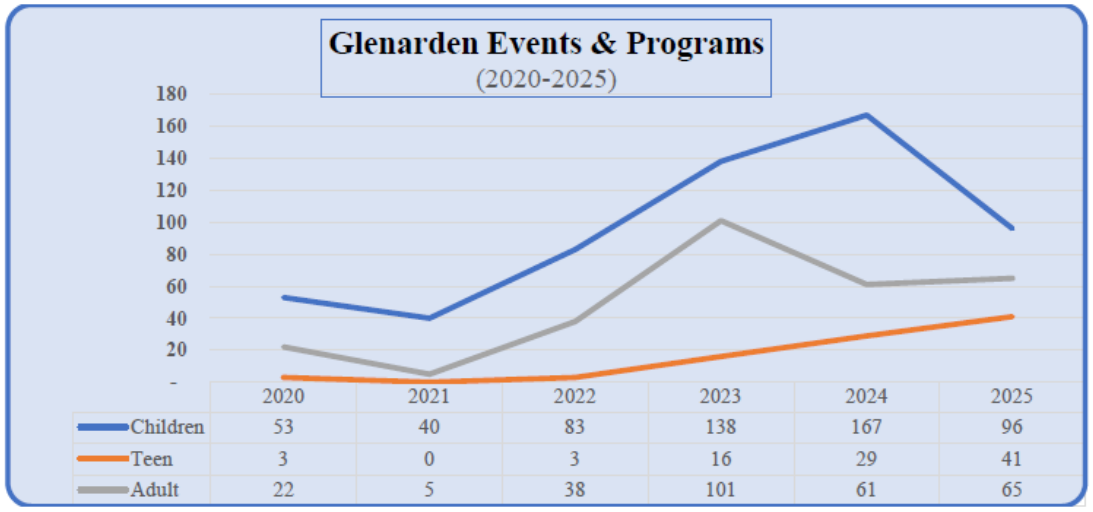




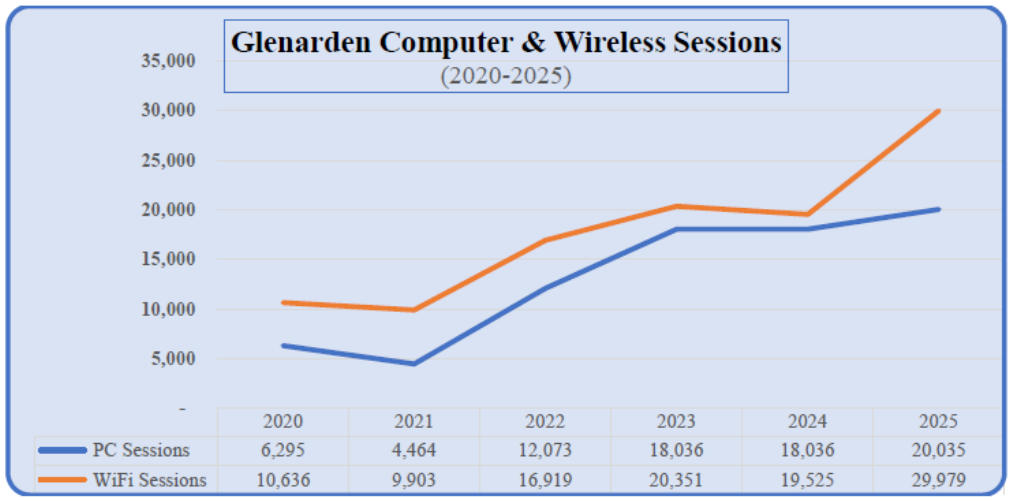
BRANCH HIGHLIGHTS: GLENARDEN



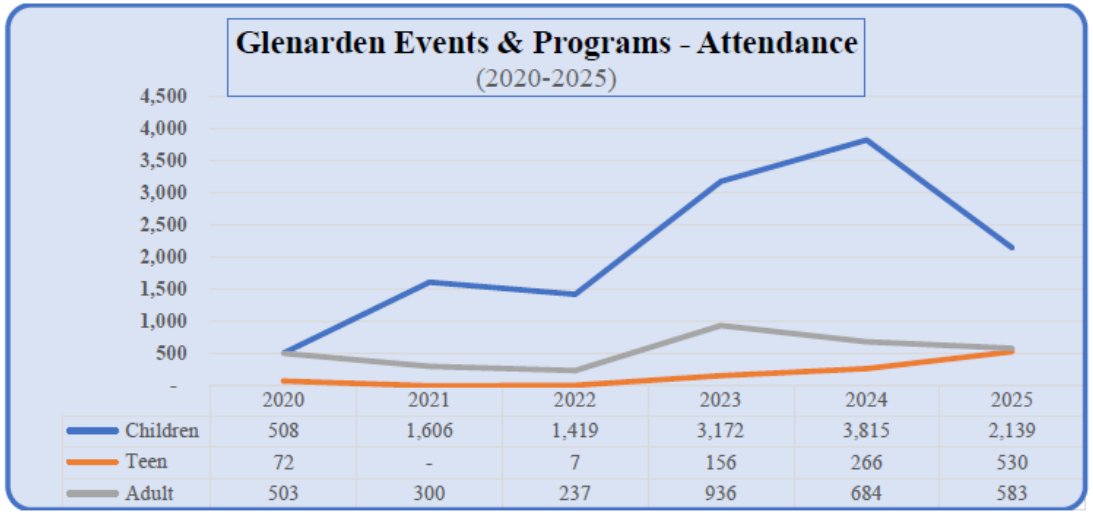
	2020	2021	2022	2023	2024	2025
Visitors	15,958	15,510	34,009	44,266	48,745	53,379



	2020	2021	2022	2023	2024	2025
Children	53	40	83	138	167	96
Teen	3	0	3	16	29	41
Adult	22	5	38	101	61	65



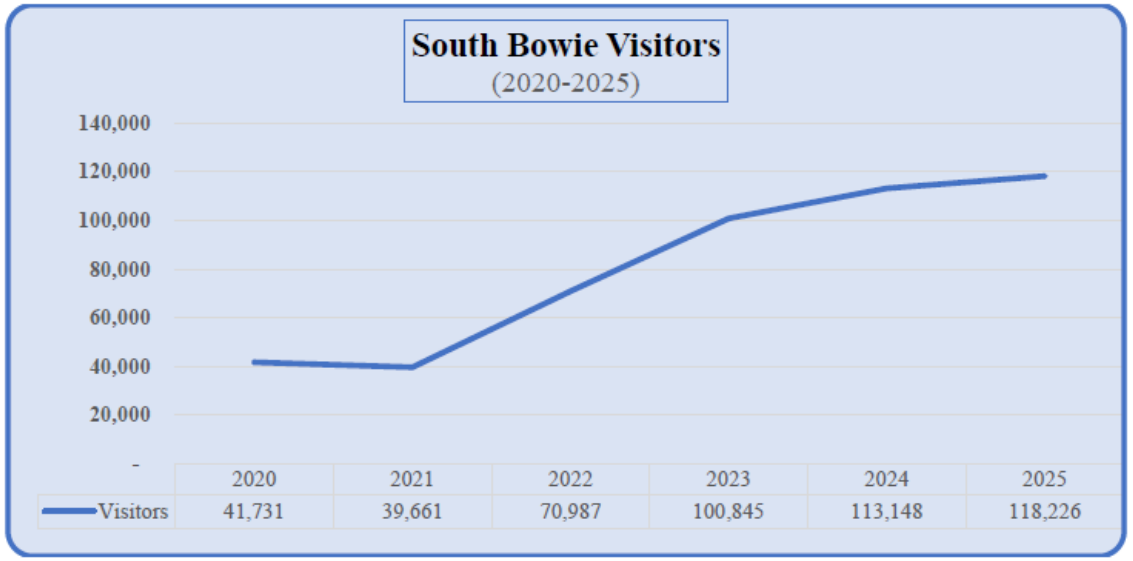
	2020	2021	2022	2023	2024	2025
PC Sessions	6,295	4,464	12,073	18,036	18,036	20,035
WiFi Sessions	10,636	9,903	16,919	20,351	19,525	29,979

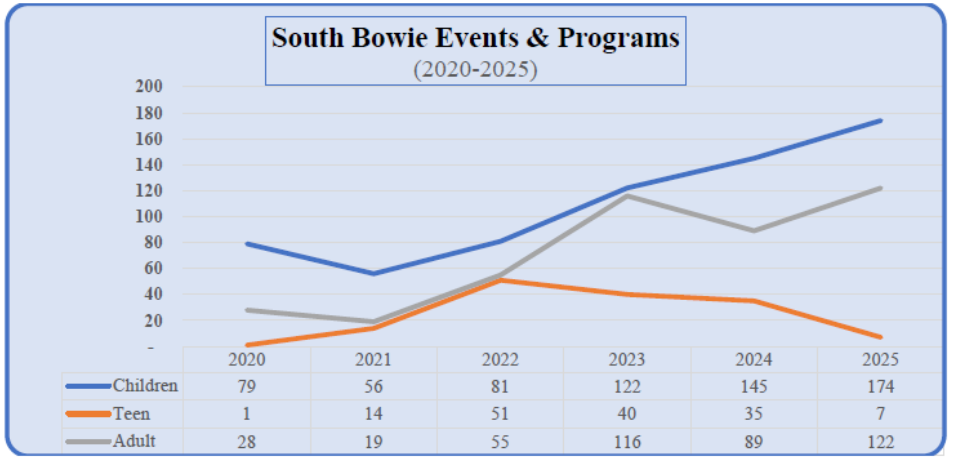


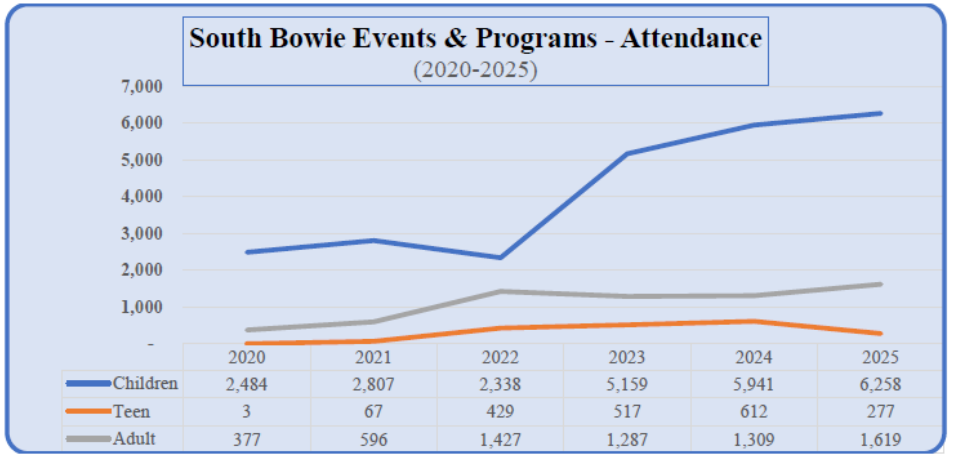
	2020	2021	2022	2023	2024	2025
Children	508	1,606	1,419	3,172	3,815	2,139
Teen	72	-	7	156	266	530
Adult	503	300	237	936	684	583

BRANCH HIGHLIGHTS: SOUTH BOWIE

Address	15301 Hall Road, Bowie, Maryland 20721
Location	East
Year Built	2012
Facility Footprint	45,500 Sq. F
Walkability Score	34 / 100
Bike Score	36 / 100
Staff	12

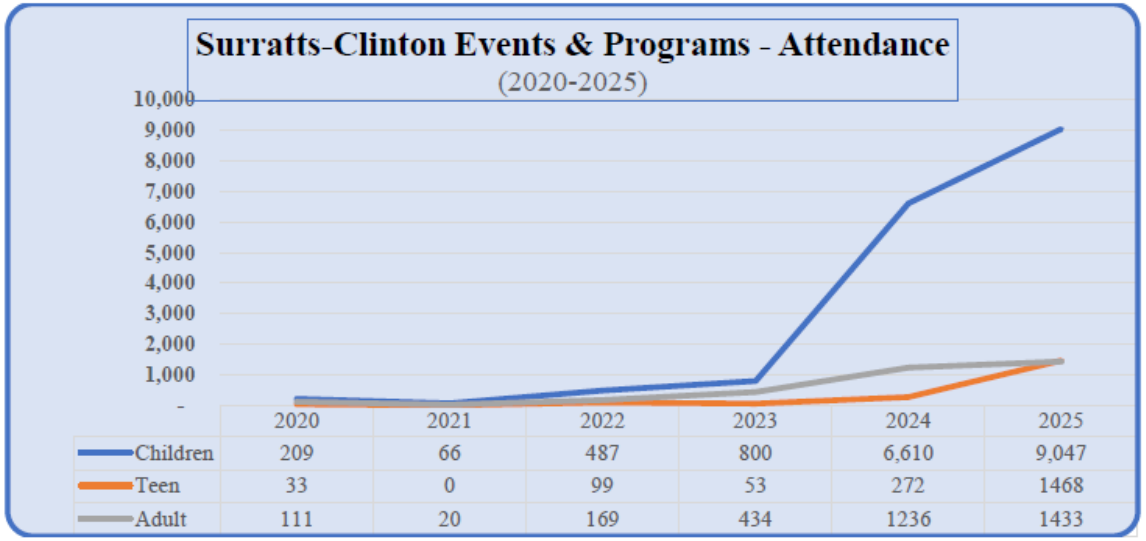


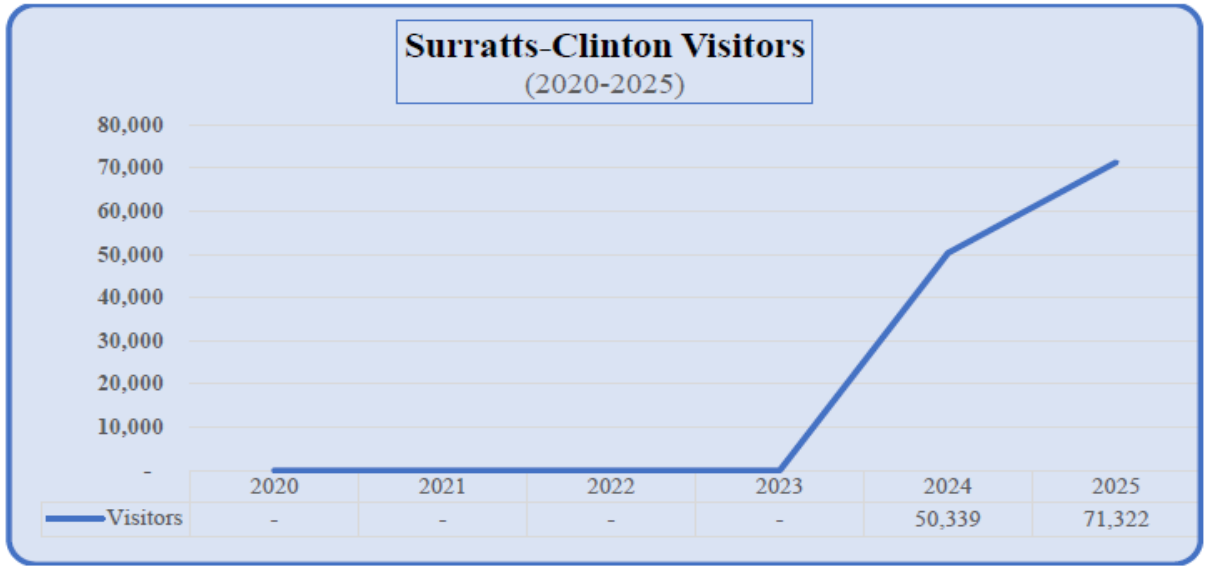


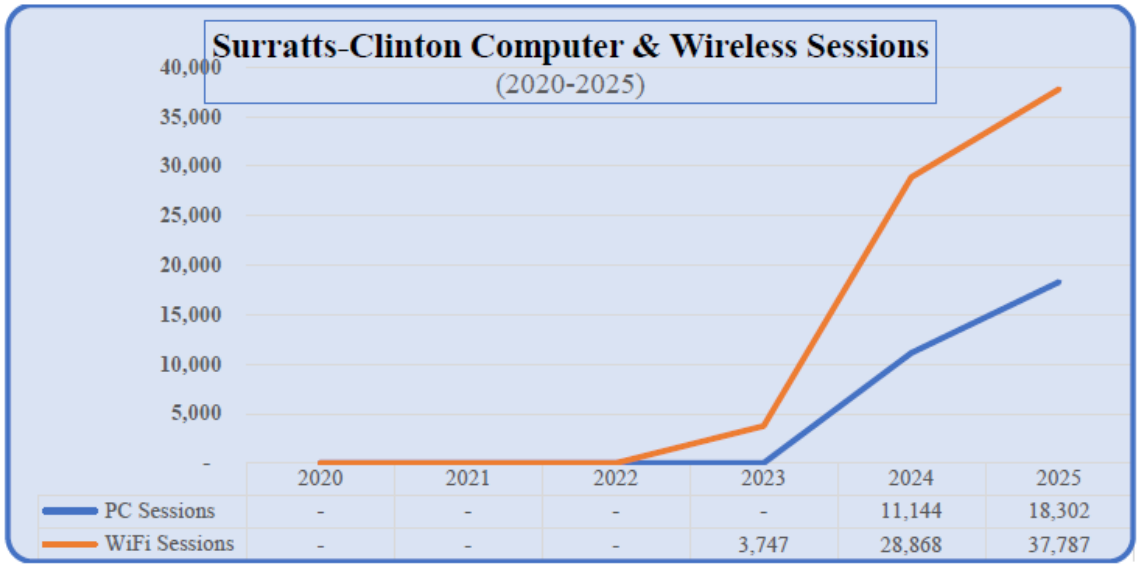


BRANCH HIGHLIGHTS: SURRATTS-CLINTON

Address	9400 Piscataway Road, Clinton, Maryland 20735
Location	South
Year Built	2023
Facility Footprint	25,682 Sq. F
Walkability Score	28 / 100
Bike Score	28 / 100
Staff	14







THANK YOU!